

FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

ILLINOIS  
COMMERCE COMMISSION

2010 NOV 17 A 11:18 *ms*

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Michael J. Stock

Against (Utility name): Ameren IP

As to (Reason for complaint) ID 2010-20718 Account: 81774-40818 They changed meter because we were not using enough electric. We had 2 worst year's in 37 yrs. because of rain. Did not use shop lights or have many pools running plus bad economy, so we cut back.

in Sandoval Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is P.O. Box 70, Sandoval, IL 62882

The service address that I am complaining about is 801 N. Mine St.

My home telephone is [ 618 ] 946-4767

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [ 618 ] 247-3344

My e-mail address is \_\_\_\_\_ I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) Ameren IP (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

410-200 (E) Unethical Practice

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- I. Contest section 410-200(E) corrections & adjustments for meter error.
- II. I was to be there when testing meter, was not notified and meter was destroyed.
- III. My meter was not running slow and I tried to explain, they would not listen.
- IV. Take 2009 & 2010 reading and you can see I'm right.

Please clearly state what you want the Commission to do in this case:

Ameren IP needs to refund \$5,467.41 plus \$3,628.28 interest.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 11-15-10 Complainant's Signature: Michael J Stock  
 (Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

Self

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

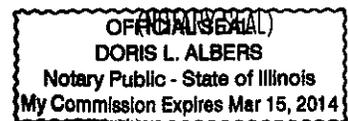
A notary public must witness the completion of this part of the form.

I, Michael J. Stock, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Michael J Stock  
 Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 11-15-10.

Doris L Albers  
 Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.