

OFFICIAL FILE

ILLINOIS COMMERCE COMMISSION
COMMERCE COMMISSION FORMAL COMPLAINT

For Commission Use Only:
Case: 10-0648

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

2010 NOV 12 P 2:50

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint):

Clara Reed

Against (Utility name):

Peoples Gas Co.

As to (Reason for complaint)

Requesting my Security Deposit that I paid when I moved to this Apt Oct 2009. I paid 195.00 Sec Deposit they said I would get it back after 12 month's. I was not later, and had 99.22 in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

3634 W. Douglas Apt 2-A

The service address that I am complaining about is

3634 W. Douglas Apt 2-A

My home telephone is

(773) 521-4708

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(773) 521-4708

My e-mail address is _____

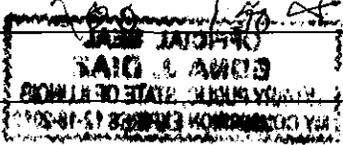
I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company)

Peoples Gas Co.

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

300.170


Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

I wanted Peoples Gas Co to return my security deposit of \$191.00. They were supposed to do so after 12 months.

Please clearly state what you want the Commission to do in this case: to help me in this matter of Peoples Gas to return my security deposit.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: _____ Complainant's Signature: _____
(Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

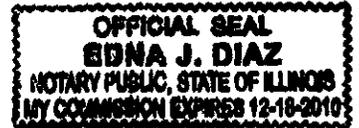
When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Cara Reed, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Cara Reed
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) Nov 8, 2010

[Signature]
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.