

**GENERAL TERMS AND CONDITIONS**

(Continued from Sheet No. 202)

**BILLING AND PAYMENT (CONTINUED)**

**OTHER BILLING PROVISIONS (CONTINUED).**

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**On-Bill Financing Program Billing Provisions**

In the event that a residential retail customer participates in an on-bill financing program that is approved by the ICC and provided in accordance with the provisions of Section 16.111.7 of the Act, then the Company must include any applicable on-bill financing program charges attributable to such residential retail customer on monthly bills for electric service provided by the Company to such residential retail customer. Any such charge must be shown as a separate line item on any such monthly bill.

**Interruption of Service**

A retail customer is entitled to a reduction in monthly billing charges for electric service equal to the applicable Customer Charge for any monthly billing period in which electric service to such retail customer is interrupted for a period of at least twelve (12) consecutive hours due to (a) a malfunction of Company equipment not caused by weather or the actions of a RES or an MSP; (b) an error by a Company employee or Company contractor; (c) an accident involving a Company employee or Company contractor; (d) damage to Company equipment caused by a Company employee or Company contractor; or (e) overloaded Company distribution equipment not caused by retail customer negligence. If the duration of any such interruption resulting from any of the causes identified in items (a) through (e) is at least twenty-four (24) consecutive hours, or if there is more than one such interruption of at least twelve (12) consecutive hours in a monthly billing period, the retail customer is entitled to an additional reduction in monthly billing charges equal to the applicable Customer Charge for such monthly billing period multiplied by the number of increments of twelve (12) consecutive hours of interruption in excess of the first such twelve (12) consecutive hours. In applying this provision in a monthly billing period in which the applicable Customer Charge changes, the Customer Charge in effect at the start of the outage in question is used. The reduction described in this paragraph does not include charges billed to the retail customer in accordance with the provisions of Rider RCA - Retail Customer Assessments (Rider RCA), and the billing charges continue to include charges applied to the retail customer in the monthly billing period in accordance with Rider RCA.

For a situation in which service for a fixture-included lighting unit is interrupted, the affected retail customer notifies the Company of the interruption promptly, and the Company does not restore service to such unit within seven (7) days after such notification, the Company must make a pro rata abatement of the billing charges for the period of the interruption on the retail customer's monthly bill.

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(Continued on Sheet No. 2043.1)

**GENERAL TERMS AND CONDITIONS**

(Continued from Sheet No. 203)

**BILLING AND PAYMENT (CONTINUED)**

**OTHER BILLING PROVISIONS (CONTINUED).**

\* **Advanced Metering Program Billing Provisions**

With respect to bills for electric service issued by the Company to retail customers beginning with the December 2010 monthly billing period, the Company is not allowed to recover Quarterly Program Expense Amortization (QAmortPExp), Quarterly Authorized Incremental Program Costs (QIncPExp), Quarterly Customer Applications Expense Amortization (QAmortCAExp), or Quarterly Authorized Incremental Customer Applications Costs (QIncCAExp) through the application of Advanced Metering Program Adjustments (AMP Adjustments), as such amortizations and costs are determined in accordance with the provisions of Rider AMP - Advanced Metering Program Adjustment (Rider AMP). In order to effectuate this provision, the Company must submit to the ICC a revision to Informational Sheet No. 19 listing AMP Adjustments determined in accordance with the provisions of Rider AMP, except that the QAmortPExp, QIncPExp, QAmortCAExp, and QIncCAExp must each equal zero dollars (\$0.00). Such submission must be made in an informational filing no later than November 19, 2010. Such submission must be accompanied by supporting work papers and documentation showing that the QAmortPExp, QIncPExp, QAmortCAExp, and QIncCAExp are set to \$0.00. Any subsequent submission of a revision to Informational Sheet No. 19 made in accordance with the provisions of Rider AMP must list AMP Adjustments determined in accordance with the provisions of Rider AMP, except that the QAmortPExp, QIncPExp, QAmortCAExp, and QIncCAExp must each equal \$0.00.

Expenses, Authorized Incremental Customer Applications Costs, and Authorized Incremental Program Costs, as described in Rider AMP and approved by the ICC in Docket No. 09-0263, that are not recovered through the application of AMP Adjustments are designated as Approved Expenses. The Company is allowed to include the Approved Expenses in its proposed annual revenue requirement in a general rate proceeding filed between June 1, 2010 and December 31, 2010, and to recover the Approved Expenses included in the annual revenue requirement amount approved for the Company by the ICC in its Order in such general rate proceeding through the application of base rate charges for delivery of electricity determined in accordance with the ICC's directives in such Order.

Authorized Plant, Customer Applications Plant, and any remaining plant, including retired meters, or regulatory asset associated with the Advanced Metering Program (AMP) or AMP Customer Applications are all to be included in the Company's rate base in the general rate proceeding described in the previous paragraph in accordance with all rules and procedures for inclusion of capital investments in rate base. As used in this Advanced Metering Program Billing Provisions subsection, Authorized Plant, Customer Applications Plant, AMP, and AMP Customer Applications have the same meanings as those presented in Rider AMP.

To the extent that provisions in this Advanced Metering Program Billing Provisions subsection are different from provisions in Rider AMP, the provisions in this Advanced Metering Program Billing Provisions subsection are applicable.

(Continued on Sheet No. 204)

**GENERAL TERMS AND CONDITIONS**

\* \_\_\_\_\_ (Continued from Sheet No. 203.1)

**BILLING AND PAYMENT (CONTINUED)**

**OTHER BILLING PROVISIONS (CONTINUED).**

**CATV Power Supply Test Fee**

For a situation in which a retail customer uses electric service for CATV facilities, the Company is entitled to test the electric demand and usage of each such power supply location one (1) time each year and charge such retail customer a CATV Power Supply Test Fee for each such test. For a situation in which such retail customer requests the Company to perform such test, the Company charges such retail customer the CATV Power Supply Test Fee for each requested test. Notwithstanding the provisions of the previous sentence, for a situation in which the results of a requested test disclose that the CATV facilities at a location require fewer kWhs each month than are being used for billing, the CATV Power Supply Test Fee is waived.

The CATV Power Supply Test Fee equals \$97.00.

**Deposits**

The Company has the right, in accordance with the provisions of 83 Illinois Administrative Code, as in effect from time to time, to require the retail customer to pay a deposit to establish or maintain credit.

**Duplicate Information Fee**

For a situation in which a retail customer or a GAA, acting on behalf of a retail customer, requests and receives a duplicate copy of a bill, communication, or other information about such retail customer, the Company charges the retail customer a Duplicate Copy Fee for each duplicate copy provided. Notwithstanding the provisions of the previous sentence, no fee applies to a duplicate copy sent by regular United States mail in accordance with the provisions of 83 Illinois Administrative Code. The Company has no obligation to provide a duplicate copy of information that is not readily available or for other appropriate reasons. The Company may elect to provide a duplicate copy electronically or by regular United States mail.

The Duplicate Copy Fee equals \$6.00.

**Interval Data Fee**

For a situation in which the Company provides interval demand recording metering installations for a retail customer, such retail customer may submit to the Company an authorized request to receive historical thirty (30) minute interval data, if available, for up to the previous twenty four (24) monthly billing periods. A separate request must be made for each such metering installation. The Company charges the retail customer the Interval Data Fee for each such request, and in exchange for payment of such fee, provides the thirty (30) minute interval data for a single interval demand recording metering installation.

The Interval Data Fee equals \$22.00.

(Continued on Sheet No. 205)