

For Commission Use Only:
Case: 10-0592

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Kenny A Karen Smith

Against (Utility name): PEOPLE GAS AND LIGHT + COKE COMPANY

As to (Reason for complaint) OVER CHARGE ON GAS BILL.

CHIEF CLERK'S OFFICE
2010 OCT 12 P 12 24
ILLINOIS
COMMERCE COMMISSION

in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 6927 S. Calumet AVE, Chicago IL 60637

The service address that I am complaining about is 6927 S. Calumet AVE, Chicago IL 60637

My home telephone is (312) 607-7656

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (312) 307-5936

My e-mail address is kenni1@spglobal.net I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company); PEOPLE GAS LIGHT AND COKE COMPANY (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- 1) ON 6-4-2010 MR. MICHAEL WILLIAMS (EMPLOYEE OF PEOPLES GAS LIGHT AND COKE COMPANY) CAME TO READ METER # 2895024 LOCATED AT 6927 S. CALUMET, CHICAGO IL
- 2) MR. MICHAEL WILLIAMS / 588 READ METER FROM HIS TRUCK AND FROM MANSROB 6927. S CALUMET. THE READING WAS 9840.
- 3) THE READING WAS THE SAME FROM HIS TRUCK AND INSIDE THE HOME.
- 4) MR. WILLIAMS STATED THAT HE DID NOT SEE A PROBLEM WITH THE METER BEING INSIDE.
- 5) MR. WILLIAMS WROTE THE READING ON PEOPLES GAS CARD.
- 6) MR. WILLIAMS READING WAS CHANGED BY PEOPLES GAS LIGHT + COKE. HAVE PEOPLES GAS LIGHT + COKE COMPANY CHANGE THE AND REMOVE ILLEGAL CHARGE FROM THE ACCOUNT, ADJUST TO CORRECT READING.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 10-7-10 (Month, day, year) Complainant's Signature: [Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

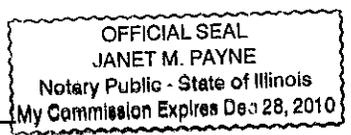
When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, [Signature], Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) 10-7-10

[Signature]
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.