

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 10-0590

ORIGINAL

Regarding a complaint by (Person making the complaint): Maria Ramirez

Against (Utility name): Peoples Gas

As to (Reason for complaint) Regarding Balance

CHIEF CLERK'S OFFICE
2010 OCT 12 12:19
ILLINOIS
COMMERCE COMMISSION

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 4554 W. Marquette Rd.

The service address that I am complaining about is Gas Bill

My home telephone is 773-562-2318

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at 773-562-2318

My e-mail address is dr Ramirez1231@yahoo.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Peoples Gas (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. The gas company wants me to pay the amount of 1,483.75 in full, but that balance is from the other people that use to live in the house.
2. I spoke with a customer service representative regarding that bal. since I moved here which it was in May, they ask for information so they can put it on my name, but I did not owe that bal.

Please clearly state what you want the Commission to do in this case:

That my gas can be connected without payment.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 09-30-10
(Month, day, year)

Complainant's Signature: Maria Ramirez

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

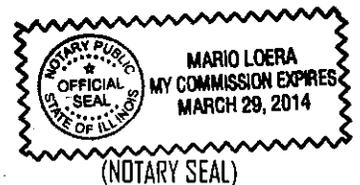
A notary public must witness the completion of this part of the form.

I, Maria Ramirez, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Maria Ramirez
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 9/30/10

Mario Loera
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.