

STATE OF ILLINOIS

ILLINOIS COMMERCE COMMISSION

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COMMERCE COMMISSION

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CHIEF CLERK'S OFFICE

XYN Communications of Illinois, LLC .

Application for a certificate of local and .  
interexchange authority to operate as a .  
facilities-based carrier of telecommunications .  
services throughout the State of Illinois .

Docket No. 10-0406

**PREFILED DIRECT TESTIMONY  
OF HEIDI DOHSE**

1. Q. Please state your name and business address.  
A. Heidi Dohse, 8275 S Eastern Avenue, Ste. 200, Las Vegas, Nevada 89123.
2. Q. By whom are you employed, and what is your position?  
A. I am Chief Information Officer of XYN Communications of Illinois, LLC, ("XYN Communications" or "Company").
3. Q. Please describe your management experience.  
A. My management experience, as well as other key members of XYN Communications is set forth in our application under Exhibit H.
4. Q. What is the purpose of your testimony?  
A. The purpose of my testimony is to describe XYN Communications' business and to demonstrate our company's financial, technical and managerial ability to provide high quality, competitively priced, telecom services, and to describe how the Company will provide its services to customers within the State of Illinois.

5. Q. Please describe XYN Communications of Illinois, LLC's business.
- A. XYN Communications is requesting authority to provide facilities-based services from points of origin within the State of Illinois to points of destination within the state of Illinois.
6. Q. In what state is XYN Communications of Illinois, LLC organized?
- A. Illinois. The company filed Articles of Organization with the Illinois Secretary of State's office and was granted operating authority on February 8, 2010. The Certificate of Good Standing is provided in Exhibit F in our application.
7. Q. Describe XYN Communications' financial ability to provide the proposed services.
- A. The Company and the parent company, XYN Holdings International, LLC, both being newly organized, have no balance sheets or income statements as of yet. In the original application, the Company submitted, under confidential seal, co-owner and COO, Mark Bunnell's statement of personal funding which he was willing to use should the Company need additional funding. Since filing, the Holding Company established an account with \$100,000 to fund company operations. The statement for this account was submitted for inclusion in this Docket.
8. Q. Who are the officers of XYN Communications of Illinois, LLC?
- A. The current officers of XYN Communications of Illinois, LLC are as follows:
- |                  |                           |
|------------------|---------------------------|
| Edward St. Croix | Chief Executive Officer   |
| Shawn S. Sims    | President                 |
| Mark Bunnell     | Chief Operating Officer   |
| Heidi Dohse      | Chief Information Officer |
| Kyle Thomas      | Chief Technical Officer   |

9. Q. Describe XYN Communications' management team.
- A. XYN Communications' management team is described in Exhibit H of our application. As shown, our management team has many years of experience in business and in the telecommunications industry.
10. Q. In your opinion, does XYN Communications have the financial and managerial resources necessary to provide facilities-based local and interexchange services in the State of Illinois?
- A. Yes. In my opinion, XYN Communications has the necessary financial and managerial resources to provide the proposed services in the State of Illinois.
11. Q. Does XYN Communications intend to file a tariff in Illinois?
- A. Yes. XYN Communications will file a tariff upon a grant of certification by the Illinois Commerce Commission.
12. Q. Would you describe the configuration of XYN Communications' system and equipment?
- A. The Company will install point of presence including soft switching equipment, in carrier hotels in Chicago. From there, we will order trunks to ILEC access tandems in order to route traffic to and from end users. XYN Communications' nation-wide structure includes strategically placing a high-capacity Lucent compact soft switch in carrier hotel in Chicago creating a super POP. XYN will interconnect at this POP with Tier1 bandwidth providers at gigabit speeds to ensure carrier class reliability and maximum coverage in the mid-west. XYN Communications also has

two super POP locations at One Wilshire in Los Angeles and 60 Hudson Street in New York City. These two super pops will be interconnected to each other to provide nation-wide service offerings. The Super pop architecture at One Wilshire consists of two Broadcade IP core routers, two Broadcade IP core layer2/3 switches and a carrier class Lucent compact softswitch with built-in redundancy. XYN has also deployed a Juniper SSG-550 carrier class firewall for network security and VPN IPSEC for a more secure method of connecting to its end users.

XYN Communications' will connect its east coast and mid-west end users to the carrier hotel in Chicago, and also provide them with disaster recovery measures via the SIP protocol. End users will provision their equipment to access both the NY and LA Lucent switches and if one is unavailable, the dynamic SIP protocol will automatically re-route their traffic around the failed node. XYN Communications' state-of-the-art voice over IP network provides class 4 and 5 services to end users. The total cost of this super pop was approximately \$1 million.

The Applicant does not plan any construction of its own outside of existing facilities and will seek Commission authorization before doing so. This network will be created by entering into interconnection agreements with incumbent local exchange carriers ("ILECs").

13. Q. When dialing out on a phone serviced by XYN Communications, what number does the end user dial in order to utilize XYN Communications' local, intrastate and interstate service?

- A. The end user will dial the area code and the number of the called party.  
XYN Communications' toll free customer service number is 888.599.6996.
14. Q. Does XYN Communications plan to provide its customers with access to 911?
- A. Yes.
15. Q. How is the end user billed?
- A. The end users will be billed directly by the Company, which will utilize "real-time" completed call detail information.
16. Q. In your opinion, does XYN Communications have the technical ability and resources necessary to provide the proposed telecommunications services to customers in the State of Illinois?
- A. Yes. In my opinion, XYN Communications has the necessary technical ability and resources to provide the proposed telecommunications services to customers in the State of Illinois.
17. Q. Are you familiar with the term slamming, and if so, what will your company do to prevent slamming?
- A. Yes, I am familiar with the term and the meaning of "slamming." XYN Communications will put measures into place, described in Section 22 of our application, to ensure that our customers are not slammed.
18. Q. Are there any pending complaints against XYN Communications in any states where it is providing service?
- A. The Company is not yet providing service in any state and has no complaints pending against it.

19. Q. Is the Company currently authorized to provide service in any other states?
- A. XYN Communications was just certificated in the State of Florida in June 2010, and has pending applications in California, New York and Texas. The Company will soon be filing for certification in Arizona, Nevada, New Jersey, North Carolina, Michigan, Missouri, Ohio, and Wisconsin.
20. Q. Please describe what services you plan to provide in the State of Illinois.
- A. Local exchange, Interexchange, enterprise telecommunications, hosted PBX services, and unified messaging.
21. Q. Will XYN Communications have any employees in Illinois?
- A. No.
22. Q. Does the Company wish to keep its books and records at its principal place of business in Nevada?
- A. Yes.
23. Q. Does this conclude your testimony?
- A. Yes.

## SERVICE LIST

The undersigned certifies that a copy of the foregoing document was caused to be served via email this 30<sup>th</sup> day of August 2010, properly addressed as follows:

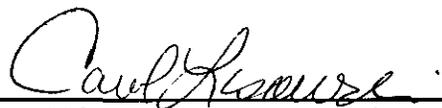
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