

6

Illinois Commerce Commission Public Utility Complaint Form

Track Number: 2252-2008

Complainant Information

Full Name: Felipe Gomez

Street Address: 847 N. Maplewood Apt. 1F

Alternate Location:

City: Chicago

State: Illinois

ZipCode: 60622

Home Phone: 312-451-3238

Day-Time Phone:

E-Mail Address: gomzfn1@netscape.net

Complaint Information

Have you been in contact with the Utility?

Yes, I have contacted the utility.

Complaint Type: Electric

Company Name: ComEd

Company Account Number: 5563096092

Please provide the details of your complaint below:

Please refer to my previous complaint of 12/07 (track no. 0538-2008) as well as written submissions detailing my continuing complaint that ComEd has overbilled and failed to credit over \$2,300 in past improper charges now assigned to this account. Since the last complaint, ComEd has failed to provide requested details and documentation of past charges for each account listed, has erroneously claimed that a credit was made where such credit was later reversed and reattached to my subsequent accounts, and has refused to properly address my complaints. Further, ComEd refuses to discuss any billing details regarding my past account 4068377028 (meter 098567491) at 3340 N. Clifton, at which address a major portion of the \$2,300 in improper billings was attached to that account, and then later transferred to the current address/account, a fact which is concealed by ComEd's refusal to detail the monthly billings at that or any other address. I continue to demand that ComEd fully and in detail document the challenged past charges (month by month, and not in summary fashion), and that my account be credited for the \$2,302.91 improperly billed to me (plus additional late fees/penalties/etc.) Thank you F.N. Gomez.

Company Contacted Date:

Describe the Company's response to you and the action you would like to see taken by the ICC: