

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION** STATE OF ILLINOIS

**ORIGINAL**

**ILLINOIS COMMERCE COMMISSION**

Renaldo Williams, Sr.  
-vs-  
Illinois-American Water Company  
  
Complaint as to billing/charges in East  
St. Louis, Illinois.

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10-0289

CHIEF CLERK'S OFFICE

2010 JUL 30 A 10:43

Illinois Commerce Commission

**PROPOSED ORDER**

**By the Commission:**

**I. PROCEDURAL HISTORY**

On April 12, 2010, Renaldo Williams, Sr. ("Complainant") filed a verified Complaint with the Illinois Commerce Commission ("Commission") against Illinois-American Water Company ("Respondent"), pursuant to Section 10-108 of the Public Utilities Act ("Act"). Complainant alleges Respondent illegally removed and stopped regulated services to his residence. Complainant's prayer for relief is for Respondent to restore services and for the Commission to investigate non-regulatory affairs and codes. Complainant requests damages in the amount of \$4,800.00.

Pursuant to notice as required by law and the rules and regulations of the Commission, a Prehearing Conference was held by a duly authorized Administrative Law Judge ("ALJ") of the Commission at its offices in Springfield, Illinois, on May 27, 2010. At the hearing, Respondent appeared by counsel. Complainant appeared pro se. At the hearing the parties agreed on a schedule. Respondent's Answer would be due on June 7, 2010 and Complainant's Direct Testimony would be due on June 29, 2010.

On June 7, 2010, Respondent filed its Answer along with a Motion to Dismiss the Complaint. In its motion, Respondent asserted that Complainant's formal Complaint does not state a valid, actionable complaint where relief can be granted against Respondent. In addition, Respondent asserted the Complainant's request for monetary damages is inappropriate in this forum since the Act does not confer such authority and jurisdiction upon the Commission and therefore the Complaint should be dismissed.

On that same day, a Notice of Administrative Law Judge's Ruling was sent to the parties indicating Complainant's response to Illinois-American Water Company's Motion to Dismiss would be due on or before June 22, 2010. On June 22, 2010, Complainant failed to respond. On June 29, 2010, Complainant failed to file his direct testimony.

*Against law & considered as a strike!*

IT IS THEREFORE ORDERED by the Illinois Commerce Commission that the Complaint filed by Renaldo Williams, Sr. against Respondent Illinois-American Water Company be, and is hereby, dismissed without prejudice. No

IT IS FURTHER ORDERED that all motions and pleadings not addressed in this Order are hereby dismissed and disposed of consistent with this Order. No

IT IS FURTHER ORDERED that subject to the provisions of Section 10-113 of the Public Utilities Act and 83 Ill. Adm. Code 200.880, this Order is final, it is not subject to the Administrative Review Law. No

Dated: July 9, 2010

Briefs on Exceptions due: July 23, 2010  
Reply Briefs due: July 30, 2010

Lisa M. Tapia  
Administrative Law Judge

To: Whom it may concern

07/18/10

3:06 PM

I am hereby writing upon the Illinois Commerce Commission proposed order to dis-miss Doc. Control (# 10-0289) and is asking the court to re-evaluate motion to proceed & carry on procedure to prosecute and give testimony after findings and facts, I have found out billing/credit/collections for each of these companies Amer. Water/Bottoms; (Ameren CFP) (Ameren EP) + art + t / So. B. Co., all uses the same 3rd Party billing concepts; I have been targeted and messed around for a long time now and have begun to get to the root of the problem; the Water Co. Abrutely & illegally removed my water meter and violated Fed., /state & local codes; and in that process I had sewer backup in my kitchen sink and also caught some sort of bacteria infection; this billing system is in violation of De-regulatory Charges Fraud/Defrauding the Ill. Inner Gov. of Energy assets + for applying monies to credit instead of the actual bill + for keeping arrears in the rear after bill is paid in full;

2 of 2

In-appropriate use + mis. handling of Gov. Funds; From 2002 - 2009 as I can re-collect my thoughts; The City and Park District of East St. Louis is responsible for their own bill, not me, I stand firm on my testimony + is still asking for 48,00 dollars for pain + suffering and in punitive damage!

Yours Truly  
Rinaldo Z. Thomas Sr.

To: Whom it concerns

07/19/10

10:35 am

To day around 10:35 am, Ameren Credit/CO  
↓ Dis-connet Unit attempted to Dis-connect  
my Electric services knowing that I had  
my Doctor to send a letter head Certificate  
Medical Certificate on file, along with  
medical Equipment Registry Confirmation  
& informed me that they denied the  
Doctor certificate and that they need all  
monies before services could be restored,  
the technician gave me a business card  
& told me to call the office; If they  
make a second attempt knowing that  
my income has been exhausted & that  
I-keep normally pays their whole  
bill; I will be force to file a  
Civil lawsuit against Ameren CIPS  
For non-regulating Service; punitive  
damages, sickness & pain & For an  
attempt to put my life in jeopardy;  
& De-regulatory charges;

To: Whom it concerns;

09/18/10

3:06 PM

For the Rebuttle I suggest that these people of credit/billing & Collections take a refreshment course in inter-personal relations; Change concept, be Forgiver and chance to refund the public all Un-necessary and de-regulatory charges a check or credit on their bills and we use their policies on Violations Fraudulent activities, Codes and Statue Law!

Yours Truly  
Rinaldo F. Jones Sr.



AMERICAN WATER

# Illinois American Water

P.O. Box 578, Alton IL 62002  
1-800-422-2782

AMW003 POKRYB 00000331

03/22/2010

Williams, Renaldo  
1312 Market Ave  
East Saint Louis IL 62201-2705

Account Number: 09-0063704-2  
Premise Number: 090042377  
1312 Market Ave

Dear Customer:

This letter is in regard to your recent inquiry with American Water. Below you will find your account ledger history. We hope you find this information satisfactory. Please contact customer service if you have any additional questions or concerns.

Current Balance: \$ 544.89

*\$ 578.27*  
*544.89*

Bill Date:	Type:	Amount:	Balance:	Bill Date:	Type:	Amount:	Balance:
07/17/02	CHG	12.53	12.53	08/01/02	PMT	12.72 CR	.19
08/16/02	CHG	15.03	✓ 14.84	09/17/02	CHG	17.33	32.17
10/07/02	PMT	32.17 CR	.00	10/15/02	CHG	17.33	17.33
11/15/02	CHG	21.99	39.32	11/15/02	LKB	17.33 CR	21.99
12/13/02	CHG	21.99	43.98	01/03/03	LKB	30.00 CR	13.98
01/15/03	CHG	29.45	43.43	02/07/03	PMT	23.43 CR	20.00
02/14/03	CHG	29.45	49.45	03/13/03	LTC	.71	50.16
03/14/03	CHG	26.98	77.14	03/25/03	LKB	45.00 CR	32.14
04/10/03	LTC	.46	✓ 32.60	04/14/03	CHG	26.98	59.58
05/06/03	PMT	30.00 CR	✓ 29.58	05/13/03	LTC	.43	30.00
05/14/03	CHG	34.44	64.45	06/03/03	PMT	32.45 CR	32.00
06/11/03	LTC	.46	32.46	06/13/03	CHG	26.98	59.44
07/15/03	LTC	.85	60.29	07/16/03	CHG	31.95	92.24
07/16/03	PMT	59.44 CR	✓ 32.80	08/13/03	LTC	.48	33.28
08/15/03	CHG	29.45	62.73	09/09/03	PMT	30.73 CR	32.00
09/15/03	CHG	29.17	61.17	09/17/03	LTC	.47	61.64
10/14/03	LTC	.88	62.52	10/14/03	PMT	25.00 CR	37.52
10/15/03	CHG	29.25	66.77	11/12/03	LTC	.96	67.73
11/17/03	CHG	23.53	91.26	11/17/03	PMT	25.00 CR	66.26
12/15/03	CHG	26.39	92.65	12/15/03	PMT	30.00 CR	62.65
12/16/03	LTC	.95	63.60	01/07/04	LKB	45.00 CR	18.60
01/13/04	LTC	.26	18.86	01/15/04	CHG	32.11	50.97
02/13/04	CHG	29.25	80.22	03/11/04	LTC	-1.16	81.38
03/12/04	CHG	23.53	104.91	03/15/04	PMT	35.00 CR	69.91
04/08/04	LTC	1.01	✓ 70.92	04/15/04	CHG	26.39	97.31
04/15/04	PMT	25.00 CR	✓ 72.31	05/12/04	LTC	1.05	73.36
05/12/04	PMT	25.00 CR	✓ 48.36	05/14/04	CHG	29.25	77.61
06/10/04	LTC	1.13	78.74	06/14/04	CHG	29.25	107.99
07/13/04	PMT	25.00 CR	✓ 82.99	07/14/04	LTC	1.56	84.55
07/15/04	CHG	32.11	✓ 116.66	07/21/04	PMT	30.00 CR	86.66

*1133.11*

*CON agreement*  
*2004*  
*07*  
*08*  
*05*  
*10*  
*107.95*  
*178.10*  
*455.92*

*1065.27*  
*161.22*  
*1126.49*



AMERICAN WATER

08/13/04	LTC	26	87.92
08/31/04	PMT	25.00 CR ✓	100.75
09/24/04	LTC	1.46 ✓	134.32
10/19/04	PMT	30.00 CR ✓	130.58
11/02/04	LTC	1.06 ✓	101.64
11/11/04	RP	30.00 ✓	133.10
11/17/04	RPC	15.00 ✓	174.35
12/14/04	CHG	29.07 ✓	168.42
01/12/05	LTC	2.00 ✓	140.42
01/24/05	PMT	140.42 CR ✓	29.07
02/14/05	PMT	40.00 CR ✓	1.05
03/17/05	CHG	29.07 ✓	53.39
04/13/05	LTC	.42 ✓	29.81
05/11/05	LTC	.85 ✓	59.73
05/13/05	CHG	29.07 ✓	30.80
06/14/05	CHG	31.90 ✓	63.14
07/14/05	PMT	30.00 CR ✓	34.05
08/11/05	LTC	.95 ✓	66.90
09/01/05	PMT	50.00 CR ✓	48.80
09/15/05	CHG	43.20 ✓	92.70

*Chas*

*Chas*

*Henry not Bel*

08/13/04	CHG	37.83	125.75
09/15/04	CHG	32.11	132.86
10/14/04	CHG	26.26	160.58
10/26/04	PMT	30.00 CR ✓	100.58
11/10/04	LTC	1.46 ✓	103.10
11/12/04	CHG	26.25 ✓	159.35
12/07/04	PMT	35.00 CR ✓	139.35
12/14/04	PMT	30.00 CR ✓	138.42
01/18/05	CHG	29.07 ✓	169.49
01/25/05	CHG	11.98 ✓	41.05
02/16/05	CHG	23.27 ✓	24.32
03/21/05	PMT	24.00 CR ✓	29.39
04/14/05	CHG	29.07 ✓	58.88
05/11/05	PMT	58.00 CR ✓	1.73
06/09/05	LTC	.44 ✓	31.24
07/13/05	LTC	.91 ✓	64.05
07/15/05	CHG	31.90 ✓	65.95
08/12/05	CHG	31.90 ✓	98.80
09/08/05	LTC	.70 ✓	49.50
10/12/05	LTC	1.32 ✓	94.02

Please contact our Customer Service Center at 1-800-422-2782, if we can provide additional assistance. Representatives are available 24 hours a day, 7 days a week for your convenience.

Sincerely,

Customer Service

**CERTIFICATE OF SERVICE**

I certify that a copy of this INFORMAL COMPLAINT was mailed/delivered  
(Name of Document)

to ILL.-AMER. WATER CO on 07/28/10  
(Name and Address of Party/Attorney) (Date)

Renaldo E Williams SR.  
Signature

RENALDO E. WILLIAMS SR.  
Printed Name