

Commonwealth Edison Company
Determination of the Direct Access Service Request (DASR) Fees (Split Load by Meter)

Process Description	Time to Process (minutes)	Processor (Title)	Equivalent Hourly Rate	Cost of Processing (\$'s)
(A)	(B)	(C)=(A)/60*(B)		
Receive split load DASR request in correction bir	5	EA Analyst	\$104.22	\$8.68
Verify split load DASR info with contract and expiration date	5	Sr. Elec Supply Acct Specialist	\$122.21	\$10.18
Verify contract with PPO / Distribution Pricing	15	EA Analyst	\$104.22	\$26.05
Verify account information from contract	15	EA Analyst	\$104.22	\$26.05
Process enrollment in AIBS from correction bin & release AIBS split load DASR w/ specific code	10	EA Analyst	\$104.22	\$17.37
Process WFM ticket in CIMS	5	EA Analyst	\$104.22	\$8.68
Account setup in CIMS	10	EA Analyst	\$104.22	\$17.37
Notify new supplier of enrollment via EDI	n/a	AIBS		
Notify Customer of enrollment via letter	n/a	CIMS		
Notify old supplier of drop via EDI	n/a	AIBS		
			Total Cost:	\$114.38

Split Load DASR Fee (By: % and First Through the Meter): \$114

Assumptions:

Equivalent Hourly Rate of Salaried Management Personnel:	Base Rate	Loaded Rate
EA Analyst (f/k/a Enrollment Specialist) = \$38.58/hr (75th percentile of E02 Salary Grade)	\$38.58	
Includes adjustments to account for applicable benefits:		\$104.22
Sr. Elec Supply Acct Specialist (f/k/a ARES Account Manager) = \$45.24 (75th percentile of E03 Salary Grade)	\$45.24	
Includes adjustments to account for applicable benefits:		\$122.21

Key for Abbreviations:

- AIBS = ARES Information Billing System
- ARES = Alternative Retail Electric Supplier
- CIMS = Customer Information Management System
- DASR = Direct Access Service Request
- EDI = Electronic Data Interchange
- PPO = Power Purchase Option
- WFM = Work Flow Management

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Process Description	Time to Process (minutes)	Processor (Title)	Equivalent Hourly Rate	Cost of Processing (\$'s)
	(A)		(B)	(C)=(A)/60*(B)
Receive split load DASR request in correction bin	5	EA Analyst	\$104.22	\$8.68
Call new supplier to identify required changes	10	Sr. Elec Supply Acct Specialist	\$122.21	\$20.37
Verify information from new supplier	10	EA Analyst	\$104.22	\$17.37
Complete paper work to hand off to account setup process	10	EA Analyst	\$104.22	\$17.37
Enrollment in AIBS from correction bin to enroll service point	10	EA Analyst	\$104.22	\$17.37
CIMS overnight process to add service points to AIBS eligibility table	n/a	CIMS		
Notify new supplier of enrollment via EDI	n/a	AIBS		
Notify Customer of enrollment via letter	n/a	CIMS		
Notify old supplier of drop via EDI	n/a	AIBS		
Set up separate Service Points in CIMS (10 mins each/avg of 2 meters)	20	Bill Adjustment Clerk	\$95.76	\$31.92
Move identified meters to new service points in CIMS (4 mins a meter moved/avg of 10 meters)	40	Bill Adjustment Clerk	\$95.76	\$63.84
Set Rate flags in CIMS	2	Bill Adjustment Clerk	\$95.76	\$3.19
Notify originator of account setup completion	5	Bill Adjustments Clerk	\$95.76	\$7.98
		Total Cost		\$188.09
		Split Load DASR Fee (By Meters):		\$188

Notes:

Equivalent Hourly Rate of Salaried Management Personnel:

	Base Rate	Loaded Rate	
EA Analyst (f/k/a Enrollment Specialist) = \$38.58/hr (75th percentile of E02 Salary Grade) Includes adjustments to account for applicable benefits	\$38.58	\$104.22	Key for Abbreviations: AIBS = ARES Information Billing System ARES = Alternative Retail Electric Supplier
Sr. Elec Supply Acct Specialist (f/k/a ARES Account Manager) = \$45.24 (75th percentile of E3 Salary Grade) Includes adjustments to account for applicable benefits	\$45.24	\$122.21	CIMS = Customer Information Management System DASR = Direct Access Service Request EDI = Electronic Data Interchange
Bill Adjustment Clerk forecasted \$35.45/hr Includes adjustments to account for applicable benefits	\$35.45	\$95.76	PPO = Power Purchase Option WFM = Work Flow Management

Fully Loaded Labor Rate Calculation

		Sr. Elec Supply Acct Specialist	Enrollment Specialist	Bill Adjustment Clerk	
		\$ 45.24	\$ 38.58	\$ 35.45	
Average Rate for Pensions/Fringe Benefits/Payroll Taxes	102.89% (1)	\$ 46.55	\$ 39.69	\$ 36.47	
AIA Non Common Back Office Rate	50.47% (1)	\$ 22.83	\$ 19.47	\$ 17.89	
	Sub Total	\$ 114.62	\$ 97.75	\$ 89.82	
AIA Common Back Office Rate	6.62% (1)	\$ 7.59	\$ 6.47	\$ 5.95	
Total Hourly Labor Cost		\$ 122.21	\$ 104.22	\$ 95.76	

(1) Rate and calculation methodology provided by General Accounting