

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION **FORMAL COMPLAINT**

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 10-0466

ORIGINAL

Regarding a complaint by (Person making the complaint): MYRA OKNER

Against (Utility name): COMMONWEALTH EDISON COMPANY

As to (Reason for complaint) Seeking reimbursement from Com Ed due to misel
meter.

in GLENVIEW Illinois.

CHIEF GLENVIEW OFFICE
2010 JUL 26 P 12:11
C-101

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 317 PRINCETON LN. ; GLENVIEW IL 60026

The service address that I am complaining about is SAME

My home telephone is [847] 291-4090

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [847] 676-1788

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) COMMONWEALTH EDISON COMPANY (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
CODE PART 420

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No M.O.

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. In May, 1993 my electrical service at 317 Princeton; Glenview, IL was incorrectly hooked up by Com Ed to my neighbors meter & theirs to mine.
2. They are a family and I am single and I am requesting a reimbursement from Com Ed for the difference of 17 years of incorrect billing
- 3 I was given a reimbursement for 2 years of \$980. I am owed an additional reimbursement for the remaining 15 years. Based on the payment for the 2 year period, and additional 7,350 is still due to me.
4. Com Ed will be able to verify the amount through their computer system

Please clearly state what you want the Commission to do in this case:

That I receive a reimbursement for the mixed meter that was due to Com-Ed's error.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 7/21/10 (Month, day, year) Complainant's Signature: Myra Okner

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

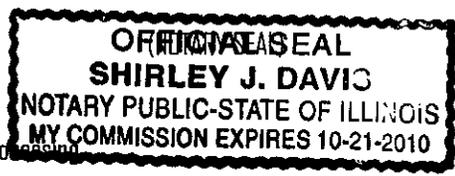
A notary public must witness the completion of this part of the form.

I, Myra Okner (MYRA OKNER) Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Myra Okner
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) July 21st 2010

Shirley Davis
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.