

OFFICIAL FILE ORIGINAL
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT

For Commission Use Only:
Case: 10-0468

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

Regarding a complaint by (Person making the complaint): Jewel Turner

Against (Utility name): Commonwealth Edison Electric Company

As to (Reason for complaint) meter readings

in Chicago Illinois.

2010 JUL 22 P 12:49
CHIEF CLERK'S OFFICE
REGISTRATION SECTION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 7622 S. Paulina St. Chicago, IL 60620

The service address that I am complaining about is 7622 S. Paulina St. Chicago, IL 60620

My home telephone is [773] 224-9662

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 580-1101

My e-mail address is TFUNK1@netzero.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison Electric Co. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
Part - 280

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. In December 2008 com ed sent me a bill stating that it was an actual bill, and what I was charged from 1-08 til 12-08 was and estimated bill. their reason was because they had no access to my meter which wasn't true. I disputed that but still made arrangement to pay the bill which I did, and also arranged so they could have access to my meter. they said they could not read because of dog in yard. All other utility companies could get in I don't know why com-ed couldn't. so I made

Please clearly state what you want the Commission to do in this case:

I would like to see if they could come to some kind of financial agreement so I don't have to pay the whole bill.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 6-16-10 Complainant's Signature: [Signature]
(Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

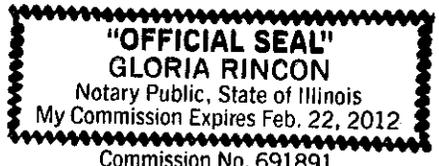
A notary public must witness the completion of this part of the form.

I, Jewel Turner, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Signature]
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 06/28/10

[Signature]
Signature, Notary Public, Illinois



(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

sure com-Ed could get In yard with no problem, mind you when they said they had a problem getting in yard my dog is Always locked up during those hours so All other utility companies could get in. so From 1-09 til 12-09 I thought the bills I was paying were actual, so they came with the reason At the end of "09" saying they couldn't access my yard, And it would seem after maybe a couple of failed attempts to get in they would notify me which they never did, but sends me a bill at end of 2009 saying this is what you ~~still~~ really owe. after ~~we~~^I made sure they could get in yard. I've been a loyal customer for years and my service HAS never been disconnected because I've always paid my bill. for com-Ed to hit me with a lump sum bill is unfair. I don't feel I'm responsible for the entire bill, I think com-ed should take a portion of the bill off, because I did make arrangements for meter to be read.

Subscribed and sworn to before me

This 19 day of July 2010
In Chicago, County of Cook, State of Illinois

Notary Public



Thank You
Jewel Turner

