

April 25, 2010

Illinois Commerce Commission

527 E Capital AvenueIll

Springfield, Illinois 62701

I Ann Terrell had service with Illnios Bell for years. In 2008 I ran into financial problems , I was not able to pay the bill.

During that time starting in the month of Fedurary 2008. I was unable make to any phone calls and did not receive any incoming calls, copy of bill enclosed showing no usage just charges. I assumed the phone was disconnected , so is called RCN in March of 2008 bill enclosed the service included phone , cable and internet.

I begin service with RCN March 14,2008, they give a new phone number. The service work fine for a couple of day , all of sudden when I call home the phone would just ring know would answer . The next day or so I receive a call from home. I look at the number in my cell phone it was the old number form Illinois Bell immediately call RCN reported that the phone number had need switch back to Illinois Bell phone number . RCN had me on the phone for about an hour, they said that they work out the problem and never told me that I needed to call At&t to cancel the service. They lead me to believe that the phone number had been ported , I think that is the correct term. I continue to pay RCN . I received a bill in April form Illinois Bell I call to disconnect April 3, 2008 , Illinois Bell had in their records the date I called and still continue to charge me . I was told buy Illinois Bell months later that they continue to charge me because the call was disconnected before the could connected me to the department that disconnect service. I was not aware that they were still charging unit September 2008. I call Illinois Bell several times to try to resolve the problem, most of the time they left me on hold . The problem is that I was being charged by both companies Illinois Bell and RCN which I was paying RCN monthly. . I have enclosed bills form both companies dating form January 2008 prior to the problem the service that I had with IllinoisBell the bill was a package deal 34.99 for unlimited phone the included long distance , and 29.99 for internet, suddenly Illinois Bell charges me for every call separately which inceased the charges to 2549. 00 which is on my credit report copy enclosed.

I hope that you can help me solve the problem, reverse the charge , decease the charges , I am willing to be fair I know I owe something not 2549.00

I got caught in the middle . Feel Free to contact me at (773) 979-2764 for Mediation.

Sincerely



Jan 3, 2008 \$482.29

LATE: After Jan 3, 2008 \$494.57



Past Due Charges - \$396.61 - Please Pay Immediately
Billing Date Dec 7, 2007

Account Number **773 549-2764 538 0**
Please include your account number on your check.

ANN TERRELL
913 W GORDON TER FL 3
CHICAGO, IL 60613-2106

Make Checks Payable to:
AT&T
PO BOX 8100
AURORA, IL 60507-8100



7773054902764533340030013032000003853100000482290000049457



Plans and Services

Taxes	
Federal at 3%	.58
Illinois at 7%	1.84
Municipal Telecommunications Tax	1.84
Total Taxes	4.26
Total Plans and Services	34.86

AT&T Long Distance

AT&T Long Distance
Thank you for your business. We appreciate the opportunity to serve you.

Invoice Summary (as of January 22, 2008)	
Current Charges	
Service Charges	.00
Credits and Adjustments	.00
Call Charges	.00
Surcharges and Other Fees	.00
Taxes	.00
Total Invoice Summary	.00

Taxes	
1 Federal	.00
2 State	.00
3 Municipal	.00
4 Non Home State	.00
Total Taxes	.00

Total Invoice Charges	.00
Total AT&T Long Distance	.00

AT&T Internet Services

AT&T Yahoo! Dial and AT&T Yahoo! High Speed Internet Service are co-branded services of AT&T Internet Services and Yahoo! Inc. and are our Dial and High Speed Internet services. Please note that your AT&T bill will reference "AT&T Yahoo! Dial" or "AT&T Yahoo! High Speed Internet" as your AT&T Internet service even if you have not yet upgraded to this service.

For Billing Inquiries:
AT&T Yahoo!
Internet customers call 1 800 288-2020
AT&T Yahoo! Shared Web Hosting customers call 1 866 722-9932
IDSL and SDSL customers call 1 866 375-4748 AT&T
Wi-Fi contact information located at www.attwifi.com
Please Note: MC indicates Money Clip transactions and HZ indicates Homezone transactions.
For all MC and HZ inquiries call 1 877 293-9997 or visit <http://www.att.com/moneyclip>, and login through "Manage Your Money Clip(SM) Account" to view your monthly transactions.

Miscellaneous Charges and Credits

This section of the bill reflects charges and/or credits applied to your account.

No. Date Description	
For Services on 9251086	
1 01-26	AT&T YAHOO! HSI EXPRESS 29.99
Service Date: 01/25/08-02/24/08	
ANN TERRELL	
HSI No. 773 549-2764	
ann.terrell@sbcglobal.net	
Total AT&T Internet Services	29.99

News You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. It is important to inform you that all charges must be paid each month to keep your account current and prevent collection activities. In addition, please be aware that we are required to inform you of certain charges that MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$357.72.

CARRIER INFO

AT&T Long Distance, or a company that resells their service, is your long distance and local toll carrier.

MONEY IN YOUR POCKET

Mayor Daley and the City of Chicago want you to know that you or someone you know may be eligible for an income tax refund. Owe less tax and get cash back from the IRS through the Earned Income Tax Credit (EITC). For more information about the EITC, or to see if you qualify, call the IRS at 1 800 829-1040 or www.irs.gov. In the City of Chicago, call 3-1-1.

*Note DID NOT
make any phone
calls, I assumed
the phone was dis connected.
Note phone bill was on a
Postage Deal. 34.95.*





at&t

773

728-

9863

773-

920-0481

NR

(ARILES/ASHLAND)

92/630-440-8073

ANN TERRELL
913 W GORDON TER FL 3
CHICAGO, IL 60613-2108

Page 1 of 3
Account Number 773 549-2764 533 0
Billing Date Feb 7, 2008

Web Site att.com

Monthly Statement

Jan 8 - Feb 7, 2008

Bill-At-A-Glance

Previous Bill	552.02
Payment	.00
Adjustments	7.99
Past Due - Please Pay Immediately	560.01
Current Charges	64.85
Total Amount Due	\$624.86
Current Charges Due in Full By	Mar 4, 2008

Detail of Payments and Adjustments

Item No.	Date	Description	Adjustments	Payments
1	2-01	Mun Tax Omitted on Jan. Bill	2.50	
2	2-08	Late Payment Charges	5.49	
Totals			7.99	.00

Plans and Services

Monthly Service - Feb 7 thru Mar 6

Charges for 773 549-2764

Call Waiting	3.68
Line Charge	6.53
LINE-BACKER®	6.99
Federal Access Charge	4.50

Charges for 773 549-2772

Multi-Ring Service 1st Number	4.99
Total Monthly Service	26.69

Additions and Changes to Service

This section of your bill reflects charges and credits resulting from account activity.

Item No.	Description	Quantity	Monthly Rate	Amount Billed
Effective Jan 1, 2008, your Bill reflects an increase in the Local, State and Federal Charges for County 9-1-1 Emergency Service. Charges are prorated from Jan 1, 2008 thru Feb 6, 2008				
1.	Monthly Service		1.25	1.50

Surcharges and Other Fees

9-1-1 Emergency System Billed for Chicago	2.50
State Infrastructure Maintenance Fee	.13
State Additional Charges	.01
Infrastructure Maintenance Credit	.79CR
Federal Universal Service Fee	.45
IL Universal Service Fee	.05
IL Telecom Relay Svc and Eqp	.06
Total Surcharges and Other Fees	2.41

Billing Summary

Questions? Call:

Plans and Services	34.86
1-800-288-2020	
Repair Service:	
1-888-611-4466	
Automated Billing/Payment Arrangements:	
1-800-873-5501	
AT&T Long Distance	.00
1-800-288-2020	
AT&T Internet Services	29.99
1-877-722-3755	
Total of Current Charges	64.85

News You Can Use - Summary

- PREVENT DISCONNECT
- MONEY IN YOUR POCKET
- THE NEW LOOK OF AT&T
- RATE NOTICES
- REPAIR MADE EASY!
- CARRIER INFO
- RATE NOTICE
- RATE CHANGES
- AT&T BILLING GUIDE

See "News You Can Use" for additional information.

Local Services provided by AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio or AT&T Wisconsin based upon the service address location.

U.S. Pat. D410,950 and D414,510

Printed on Recycled Paper

Return bottom portion with your check in the enclosed envelope.

att.com



100 Baltimore Drive
Wilkes Barre PA 18702-7939

Customer Information

Date: April 21, 2008
Account #: 1001-0148347-01

Total Past Due: \$142.64

Due Date: Immediately

*This Bill
IS For
Phone, Cable and internet*

ANN TERRELL
913 W GORDON TER APT 3
CHICAGO IL 60613-2106



**IMPORTANT!
READ THIS IMMEDIATELY!**

IMPORTANTE - es su responsabilidad y obligacion de contactar RCN a 1-888-266-6250. Si usted no puede encontrar alguna persona quien pueda traducir esta carta para usted, por favor inmediatamente llame a RCN.

↑ Please Detach This Portion And Return In The Enclosed Reply Envelope With Your Payment ↑

RCN-03

You may pay using one of the following options:

- Pay using a Credit Card:** Call 1-888-266-6250 and follow prompts to make a credit card payment using our automated system, 24 hours a day, 7 days a week. MasterCard, Visa, American Express and Discover are all accepted.
- Pay by Mail:** When mailing your payment, remember to include your RCN payment remittance coupon and write your account number on your check or money order. Allow at least 5 business days to ensure your payment is received by the due date. Please do not mail cash payments.
- Pay at a Local Office:** RCN accepts payments and equipment returns at each of the local offices listed above.
- Pay On-line:** Visit our website at www.RCN.com and register to make payments online.



Customer Information

Date: April 21, 2008
Account #: 1001-0148347-01

Total Past Due: \$142.64

Due Date: Immediately

ANN TERRELL
913 W GORDON TER APT 3
CHICAGO IL 60613-2106



RCN-ATTN: PAYMENT PROCESSING
P.O. BOX 747089
PITTSBURGH, PA 15274-7089

If a customer payment is returned for insufficient funds, the customer authorizes the electronic re-presentation of their payment and the charging of a processing fee. This processing fee will be the lesser of \$30.00 or the highest rate allowed by law and will be in addition to the RCN insufficient fund fee.

1013001014014834701160014264



at&t

773 =

9A 7PM

ANN TERRELL
913 W GORDON TER FL 3
CHICAGO, IL 60613-2106

Page 1 of 3
Account Number 773 549-2764 533 0
Billing Date Apr 7, 2008

Web Site att.com

773 857 2316 (606) 8
Bradley 2640 Brad

Monthly Statement

Mar 8 - Apr 7, 2008

Bill-At-A-Glance

Previous Bill	694.43
Payment	.00
Adjustments	6.91
Past Due - Please Pay Immediately	701.34
Current Charges	68.01
Total Amount Due	\$769.35
Current Charges Due in Full By	May 1, 2008

Detail of Payments and Adjustments

Item No.	Date	Description	Adjustments	Payments
1	4-08	Late Payment Charges	6.91	
Totals			6.91	.00

11th 857-2316

Plans and Services

Monthly Service - Apr 7 thru May 6	
Charges for 773 549-2764	
Call Waiting	4.68
Line Charge	6.74
LINE-BACKER®	6.99
Federal Access Charge	4.52
Charges for 773 549-2772	
Multi-Ring Service 1st Number	4.99
Total Monthly Service	27.92

Billing Summary

Questions? Call:

Plans and Services	38.02
1-800-288-2020	
Repair Service:	
1-888-611-4466	
Automated Billing/Payment Arrangements:	
1-800-873-5501	
AT&T Long Distance	.00
1-800-288-2020	
AT&T Internet Services	29.99
1-877-722-3755	
Total of Current Charges	68.01

Additions and Changes to Service

This section of your bill reflects charges and credits resulting from account activity.

Item No.	Description	Quantity	Monthly Rate	Amount Billed
	Effective Mar 15, 2008, your Bill reflects an increase of \$2.00 in your Monthly Service charges. Charges are prorated from Mar 15, 2008 thru Apr 6, 2008			
1.	Monthly Service			1.46
	Effective Apr 1, 2008, your Bill reflects an increase of \$.08 in your Monthly Service charges. Charges are prorated from Apr 1, 2008 thru Apr 6, 2008			
2.	Monthly Service			.01

7991.8.338.100362 1 AV 0.312 Apr10,2008



ANN TERRELL
913 W GORDON TER FL 3
CHICAGO IL 60613-2106

312-
955-
2778

Thank you for being a valued AT&T customer! When you send us a check as payment, you give a one time authorization to clear your check electronically. Electronic payments may clear the same day we receive the payment. Your original check will not be returned. If we cannot post the transaction electronically, we will present an image copy of your check for payment. If you do not wish to participate in AT&T's check conversion program please call 1 800-245-3080. If you want to save time and stamps, sign-up for auto payment at www.att.com/stoppaper using your checking account or credit card. It's easy, secure, and convenient!

ANN TERRELL
913 W GORDON TER FL 3
CHICAGO, IL 60613-2106

Page 1 of 3
Account Number 773 549-2764 533 0
Billing Date May 7, 2008

Web Site att.com



Monthly Statement

Apr 8 - May 7, 2008

Bill-At-A-Glance

Previous Bill	769.35
Payment	.00
Adjustments	7.65
Past Due - Please Pay Immediately	777.00
Current Charges	88.64

Total Amount Due \$865.54

Current Charges Due in Full By **Jun 3, 2008**

Billing Summary

Questions? Call:

Plans and Services	51.56
1-800-288-2020	
Repair Service:	
1-888-611-4466	
Automated Billing/Payment Arrangements:	
1-800-873-5501	
AT&T Long Distance	15.52
1-800-288-2020	
AT&T Internet Services	21.46
1-877-722-3755	
Total of Current Charges	88.54

News You Can Use Summary

- PREVENT DISCONNECT
- SAVE WITH LIFELINE
- GET MORE OUT OF AT&T
- CARRIER INFO
- AT&T BILLING GUIDE

See "News You Can Use" for additional information.

Detail of Payments and Adjustments

Item	No.	Date	Description	Adjustments	Payments
	1	5-08	Late Payment Charges	7.65	
Totals				7.65	.00

Plans and Services

Monthly Service - May 7 thru Jun 6

Charges for 773 549-2764

Call Waiting	4.68
Line Charge	6.74
LINE-BACKER®	6.99
Federal Access Charge	4.52

Charges for 773 549-2772

Multi-Ring Service 1st Number	4.99
Total Monthly Service	27.92

Local Calls

Direct Dialed Calls

0-8 Miles

12 Call(s) at Day Rate	.48
13 Call(s) at 0% Evening Discount Applied	.52
11 Call(s) at 0% Night/Wknd Discount Applied	.44

Over 8 Miles

1 Call(s) at Day Rate	.04
Total for Direct Dialed Calls	1.48

Day Rate: Mon-Fri, 9am-11am, 2pm-8pm

Evening Rate: Mon-Fri, 8am-9am, 11am-2pm, 8pm-9pm - 0% Discount

Night/Wknd Rate: 9pm-8am, Sat/Sun/Holidays - 0% Discount

37 Call(s) made this month averaged \$.04 per call

Pay Per Use Services

No.	Date	Time	Number	
Automatic Call Back				
1	4-11	150P	773 534-5400	1.99
2	4-11	151P	773 534-5400	1.99
3	4-11	155P	773 534-5400	1.99
4	4-11	320P	773 534-5400	1.99
5	4-27	738P	773 563-4590	1.99
Total Pay Per Use Services				9.95
Total Local Calls				11.43

Information Charges

Reverse Directory Assistance

1 Call(s) billed at \$1.99 each	1.99
---------------------------------	------

Local Services provided by AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio or AT&T Wisconsin based upon the service address location.

U.S. Pat. D410,950 and D414,510

Printed on Recyclable Paper

Return bottom portion with your check in the enclosed envelope.



ANN TERRELL
 913 W GORDON TER FL 3
 CHICAGO, IL 60613-2106

Page 3 of 3
 Account Number 773 549-2764 533 0
 Billing Date May 7, 2008

AT&T Internet Services

AT&T Yahoo! Dial and AT&T Yahoo! High Speed Internet Service are co-branded services of AT&T Internet Services and Yahoo! Inc. and are our Dial and High Speed Internet services. Please note that your AT&T bill will reference "AT&T Yahoo! Dial" or "AT&T Yahoo! High Speed Internet" as your AT&T Internet service even if you have not yet upgraded to this service.

For Billing Inquiries:

AT&T Yahoo! Internet customers call 1 800 288-2020

AT&T Yahoo! Shared Web Hosting customers call 1 866 722-9932

ISDL and SDSL customers call 1 866 375-4748

AT&T Wi-Fi contact information located at www.attwifi.com

For all Homezone (HZ) billing inquiries call 1 877 293-9997 (HOMEZONE

VIDEO ONLY) or visit www.att.com/moneyclip and login through

"ManageYour MoneyClip(SM) Account" to view and/or manage your monthly Homezone video billing transactions.

Miscellaneous Charges and Credits

This section of the bill reflects charges and/or credits applied to your account.

No. Date Description

For Services on 9251086

1	04-27	AT&T HSI EXPRESS	21.29CR
		Service Date: 04/03/08-04/24/08	
2	04-27	AT&T HSI EXPRESS	25.00
		Service Date: 04/25/08-05/24/08	
		ANN TERRELL	
		HSI No. 773 549-2764	
		ann.terrell@sbcglobal.net	
3	04-27	AT&T HSI EXPRESS	17.75
		Service Date: 04/03/08-04/24/08	
		Total for 9251086	21.46
		Total Miscellaneous Charges and Credits	21.46
		Total AT&T Internet Services	21.46

News You Can Use

PREVENT DISCONNECT

Thank you for being a valued customer. It is important to inform you that all charges must be paid each month to keep your account current and prevent collection activities. In addition, please be aware that we are required to inform you of certain charges that MUST be paid in order to prevent interruption of basic local service. These charges are already included in the Total Amount Due and are \$491.21.

CARRIER INFO

AT&T Long Distance, or a company that resells their service, is your long distance and local toll carrier.

SAVE WITH LIFELINE

Lifeline offers a discount on monthly local phone service and line connection charges. To qualify, you must receive benefits from Food Stamps, Medicaid, SSI, Federal Housing, LIHEAP, TANF, or National School Free Lunch Program. Please call 1 888 256-5378 for more details.

News You Can Use - Continued

AT&T BILLING GUIDE

To get answers to questions regarding partial month charges and other billing related topics, please view our interactive AT&T Billing Basics Guide at <http://www.att.com/billingbasics>.

GET MORE OUT OF AT&T

SAVE UP TO 10% ON YOUR AT&T SERVICES with AT&T Universal Savings Card for the first 12 months and up to 5% savings thereafter. Save even more with low APR on balance transfers and NO annual fee. Call 1 800 656-8071 to apply for AT&T Universal Savings Card!



100 Baltimore Drive
Wilkes Barre PA 18702-7939

217-785-7913

For
Phone, Cable
Internet

Customer Information

Date: July 21, 2008
Account #: 1001-0148347-01

Total Past Due: \$172.06

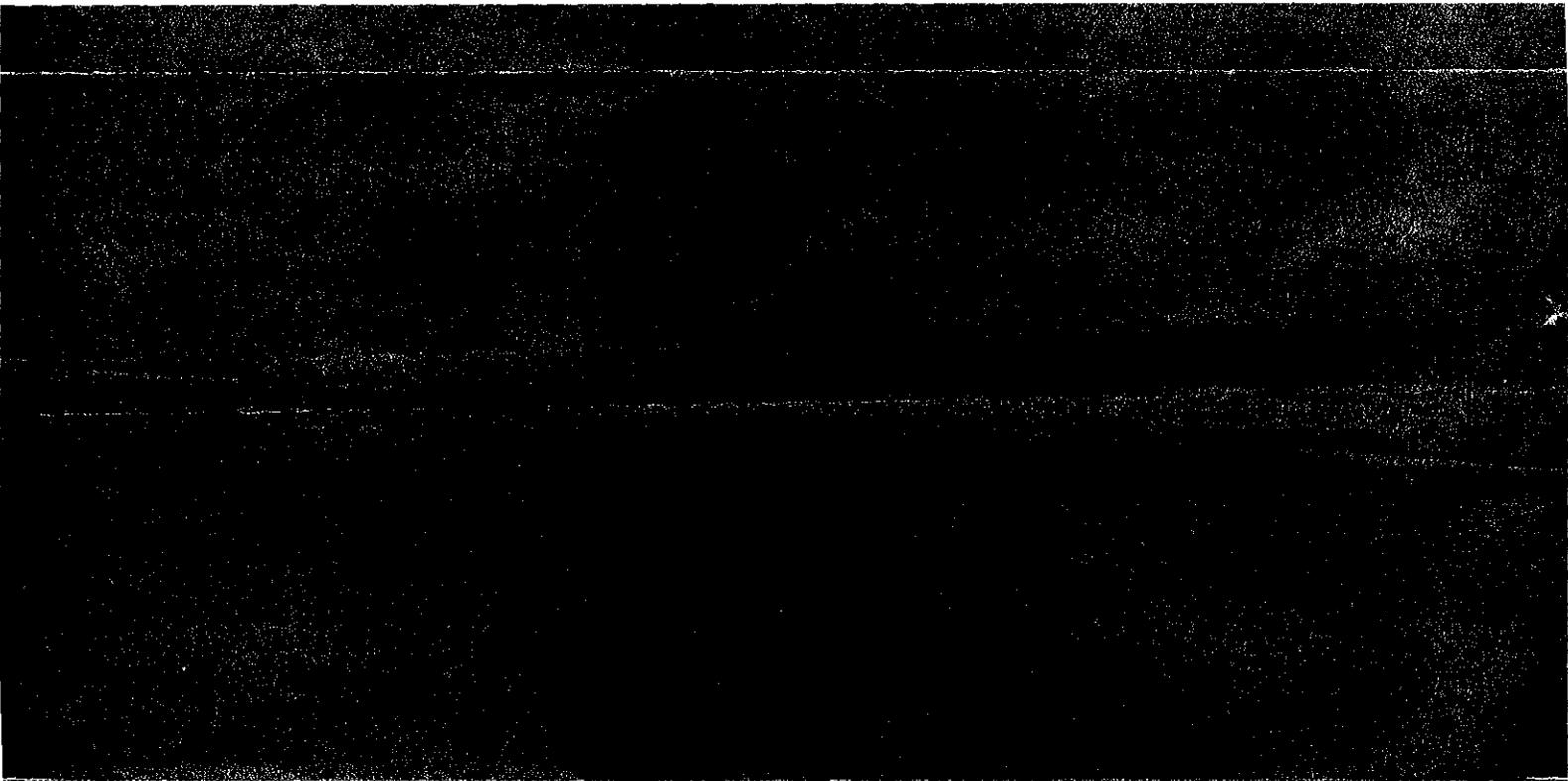
Due Date: Immediately

ANN TERRELL
913 W GORDON TER APT 3
CHICAGO IL 60613-2106



**IMPORTANT!
READ THIS IMMEDIATELY!**

IMPORTANTE - es su responsabilidad y obligacion de contactar RCN a 1-888-266-6250. Si usted no puede encontrar alguna persona quien pueda traducir esta carta para usted, por favor inmediatamente llame a RCN.



↑ Please Detach This Portion And Return In The Enclosed Reply Envelope With Your Payment ↑

RCN-03

You may pay using one of the following options:

- Pay using a Credit Card:** Call 1-888-266-6250 and follow prompts to make a credit card payment using our automated system, 24 hours a day, 7 days a week. MasterCard, Visa, American Express and Discover are all accepted.
- Pay by Mail:** When mailing your payment, remember to include your RCN payment remittance coupon and write your account number on your check or money order. Allow at least 5 business days to ensure your payment is received by the due date. Please do not mail cash payments.
- Pay at a Local Office:** RCN accepts payments and equipment returns at each of the local offices listed above.
- Pay On-line:** Visit our website at www.RCN.com and register to make payments online.



Customer Information

Date: July 21, 2008
Account #: 1001-0148347-01

Total Past Due: \$172.06

Due Date: Immediately

ANN TERRELL
913 W GORDON TER APT 3
CHICAGO IL 60613-2106



RCN—ATTN: PAYMENT PROCESSING
P.O. BOX 747089
PITTSBURGH, PA 15274-7089

If a customer payment is returned for insufficient funds, the customer authorizes the electronic re-presentation of their payment and the charging of a processing fee. This processing fee will be the lesser of \$30.00 or the highest rate allowed by law and will be in addition to the RCN insufficient fund fee.

1013001014014834701140017206



at&t

ANN TERRELL
913 W GORDON TER FL 3
CHICAGO, IL 60613-2106

Page 1 of 3
Account Number 773 549-2764 533 0
Billing Date Jun 7, 2008

Web Site att.com

May 8 - Jun 7, 2008

Bill-At-A-Glance

Previous Bill	865.54
Payment	.00
Adjustments	8.60
Past Due - Please Pay Immediately	874.14
Current Charges	145.32
Total Amount Due	\$1,019.46
Current Charges Due in Full By	Jul 3, 2008

Detail of Payments and Adjustments

Item No.	Date	Description	Adjustments	Payments
1	6-08	Late Payment Charges	8.60	
Totals			8.60	.00

Plans and Services

Monthly Service - Jun 7 thru Jul 6

Charges for 773 549-2764

Call Waiting	4.68
Line Charge	6.74
LINE-BACKER®	6.99
Federal Access Charge	4.52

Charges for 773 549-2772

Multi-Ring Service 1st Number	4.99
Total Monthly Service	27.92

Local Calls

Direct Dialed Calls

0-8 Miles

13 Call(s) at Day Rate	.52
14 Call(s) at 0% Night/Wknd Discount Applied	.56

Over 8 Miles

1 Call(s) at Day Rate	.04
Total for Direct Dialed Calls	1.12

Day Rate: Mon-Fri, 9am-11am, 2pm-8pm

Evening Rate: Mon-Fri, 8am-9am, 11am-2pm, 8pm-9pm - 0% Discount

Night/Wknd Rate: 9pm-8am, Sat/Sun/Holidays - 0% Discount

28 Call(s) made this month averaged \$0.04 per call

Pay Per Use Services

No.	Date	Time	Number	
Automatic Call Back				
1	5-27	208P	773 979-2764	1.99
2	5-28	1006A	773 979-2764	1.99
3	5-28	222P	760 526-8187	1.99
4	6-02	950P	773 905-8242	1.99
5	6-05	1205A	773 987-9108	1.99

3-Way Calling

6	6-05	120P	630 522-1077	1.99
Total Pay Per Use Services				11.94
Total Local Calls				13.06

Billing Summary

Questions? Call:

Plans and Services	51.20
1-800-288-2020	
Repair Service:	
1-888-611-4466	
Automated Billing/Payment Arrangements:	
1-800-873-5501	
AT&T Long Distance	69.12
1-800-288-2020	
AT&T Internet Services	25.00
1-877-722-3755	
Total of Current Charges	145.32

News You Can Use Summary

- PREVENT DISCONNECT
- TERMS OF SERVICE
- GET MORE OUT OF AT&T
- CARRIER INFO
- REPAIR MADE EASY!

See "News You Can Use" for additional information.

Local Services provided by AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio or AT&T Wisconsin based upon the service address location.

U.S. Pat. D410,950 and D414,510

Return bottom portion with your check in the enclosed envelope.

att.com



ANN TERRELL
913 W GORDON TER FL 3
CHICAGO, IL 60613-2106

Page 1 of 4
Account Number 773 549-2764 533 0
Billing Date Aug 7, 2008

Web Site att.com

*3/14/08 Row
called to find out
disconnect disconnect
4/17/08 call
ATT*

Jul 8 - Aug 7, 2008

Bill-At-A-Glance

Previous Bill	2,184.71
Payment	.00
Adjustments	22.52
Past Due - Please Pay Immediately	2,207.23
Current Charges	147.64
Total Amount Due	\$2,354.87
Current Charges Due in Full By	Sep 4, 2008

AT&T Benefits

• Total AT&T Savings 1.21

Detail of Payments and Adjustments

Item No.	Date	Description	Adjustments	Payments
1	8-08	Late Payment Charges	22.52	
Totals			22.52	.00

Plans and Services

Monthly Service - Aug 7 thru Sep 6

Charges for 773 549-2764

Call Waiting	4.68
Line Charge	6.74
LINE-BACKER@	6.99
Federal Access Charge	4.52

Charges for 773 549-2772

Multi-Ring Service 1st Number	4.99
Total Monthly Service	27.92

Local Calls

Direct Dialed Calls

0-8 Miles

58 Call(s) at Day Rate	2.32
22 Call(s) at 0% Evening Discount Applied	.88
38 Call(s) at 0% Night/Wknd Discount Applied	1.52

Over 8 Miles

11 Call(s) at Day Rate	.44
3 Call(s) at 0% Evening Discount Applied	.12
15 Call(s) at 0% Night/Wknd Discount Applied	.60
Total for Direct Dialed Calls	5.88

Day Rate: Mon-Fri, 9am-11am, 2pm-8pm

Evening Rate: Mon-Fri, 8am-9am, 11am-2pm, 8pm-9pm - 0% Discount

Night/Wknd Rate: 9pm-8am, Sat/Sun/Holidays - 0% Discount

147 Call(s) made this month averaged \$.0317 per call

Volume Discount Savings applied to calls made this month 1.21CP

Billing Summary

Questions? Call:

Plans and Services	70.49
1-800-288-2020	
Repair Service:	
1-888-611-4466	
Automated Billing/Payment Arrangements:	
1-800-873-5501	
AT&T Long Distance	52.15
1-800-288-2020	
AT&T Internet Services	25.00
1-877-722-3755	
Total of Current Charges	147.64

*1840 600 4080
124*

News You Can Use Summary

- PREVENT DISCONNECT
- INFORMATION NOTICE:
- RELAY SERVICE
- AT&T ACCOUNT MANAGER
- AT&T UNIVERSAL CARD
- CARRIER INFO
- PAY-PER-CALL INFO
- DO NOT CALL REGISTRY
- DIRECTORY ASSISTANCE

See "News You Can Use" for additional information.

Pay Per Use Services

No.	Date	Time	Number	
Automatic Call Back				
1	7-15	415P	773 563-4590	1.99
2	7-15	416P	773 563-4590	1.99
3	7-18	1136A	702 520-1248	1.99
4	7-18	1208P	773 563-4590	1.99
5	7-18	132P	773 563-4590	1.99

Local Services provided by AT&T Illinois, AT&T Indiana, AT&T Michigan, AT&T Ohio or AT&T Wisconsin based upon the service address location.

U.S. Pat. D410,950 and D414,510

Return bottom portion with your check in the enclosed envelope.

Potentially negative items or items for further review continued

CHASE - PIER I IMPORTS

800 BROOKSEGE BLVD
WESTERVILLE OH 43081
(800) 955-9900

Partial account number

3658105....

Date opened	Date of status	Type	Responsibility
Jan 2005	Mar 2007	Revolving	Individual
Reported since	Last reported	Terms	Monthly payment
Jan 2005	Jun 2006	NA	NA

Credit limit or original amount	Recent balance
\$281	\$0 as of Jun 2006
High balance	
\$663	

Status: Discharged through Bankruptcy Chapter 13.
Account history:
180 days past due as of Jun 2006, May 2006
150 days past due as of Apr 2006
120 days past due as of Mar 2006
90 days past due as of Feb 2006
60 days past due as of Jan 2006
30 days past due as of Dec 2005, Jul 2005
Debt included in Chapter 13 Bankruptcy on Mar 27, 2007
Address identification number: 126002912

COLLECTION COMPANY OF AMERICA

700 LONGWATER DR
NORWELL MA 02061

No phone number available

Partial account number

11405678

Date opened	Date of status	Type	Responsibility
Jun 2009	Jul 2009	Collection	Individual
Reported since	Last reported	Terms	Monthly payment
Jul 2009	Aug 2009	1 Months	NA

Credit limit or original amount	Recent balance
\$2,549	\$2,549 as of Aug 2009
High balance	
NA	

Status: Collection account. \$2,549 past due as of Aug 2009.
Account history:
Collection as of Aug 2009, Jul 2009
This account is scheduled to continue on record until Jul 2015.
Comment: "Account information disputed by consumer (Meets requirement of the Fair Credit Reporting Act)."
Address identification number: 126002912

Original creditor: AT T

