

**OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION**

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 10-0382

ORIGINAL

Regarding a complaint by (Person making the complaint): LOS MATADORES, INC., BY J. DAVID FUENTES

Against (Utility name): AMEREN IP

As to (Reason for complaint) ESTIMATED USAGE CHARGES FOR GAS BILLING

in DECATUR Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 241 S. MAIN ST., DECATUR, IL 62523

The service address that I am complaining about is 1607 W. KING ST., DECATUR, IL 62522

My home telephone is [217] 201-2130

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [217] 423-8081

My e-mail address is LROMANS@GEISLERLAWOFFICES.COM I will accept documents by electronic means (e-mail) Yes No

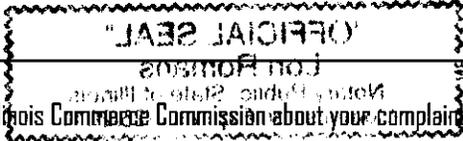
(Full name of utility company) AMEREN IP (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
ADMINSTRATIVE CODE, SECTION 280.80

CHIEF CLERK'S OFFICE
2010 JUN 11 A 11:28
COMMERCIAL DIVISION

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No



Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. THE CUSTOMER IS A RESTAURANT IN DECATUR, IL. THE MANAGER WAS INFORMED IN THE SPRING OF 2009 THAT THE INCORRECT METER HAD BEEN READ FROM THE INCEPTION OF THE BUSINESS IN 2001.
2. THE RESTAURANT THEN RECEIVED AN ESTIMATED GAS BILLING OF \$25,172.51 IN JUNE 2009.
3. AMEREN IP WAS CONTACTED BY BOTH THE RESTAURANT MANAGEMENT AS WELL AS GEISLER LAW OFFICES IN ORDER TO DETERMINE HOW THE BILLING WAS ESTIMATED AND ALSO TO TRY TO ARRIVE AT A REASONABLE RESOLUTION OF THE MATTER. A LETTER WAS WRITTEN TO AMEREN ON APRIL 22, 2009. NO RESPONSE WAS RECEIVED UNTIL OCTOBER 29, 2009, FROM ED COSTA, ATTORNEY, ON BEHALF OF AMEREN. A LETTER WAS SENT TO MR. COSTA ON NOVEMBER 10, 2009, AND NOVEMBER 18, 2009, REQUESTING A HEARING WITH AMEREN PERSONNEL. NO RESPONSE WAS RECEIVED.

Please clearly state what you want the Commission to do in this case:

TO ASSIST IN REACHING A REASONABLE DISPOSITION OF THIS MATTER WITH REGARD TO THE ESTIMATED GAS BILLING CHARGES.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: May 20, 2010
(Month, Day, year)

Complainant's Signature: J David Fuentes

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

PHILIP J. TIBBS
GEISLER LAW OFFICES
241 S. MAIN ST., DECATUR, IL 62523
217-423-8081 LROMANS@GEISLERLAWOFFICES.COM

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

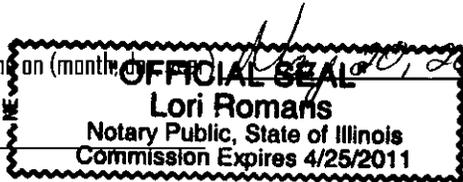
A notary public must witness the completion of this part of the form.

I, J. DAVID FUENTES, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

J David Fuentes
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) May 20, 2010

Lori Romans
Signature, Notary Public, Illinois



(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

STATEMENT OF COMPLIANCE

Complainant hereby states that they are in full compliance with 83 Ill. Adm. Code 280.170 herein.

LOS MATADORES, INC., by


J. DAVID FUENTES, President