

EXHIBIT A

Contact Persons

Contact persons to work with Staff on the following:

1. issues related to processing this application;
 - (i) Name: Patrick D. Crocker
 - (ii) Title: Attorney
 - (iii) Mailing Address: 900 Comerica Building
Kalamazoo, Michigan 49007
 - (iv) Telephone: 269-381-8844
 - (v) Facsimile: 269-381-8822
 - (vi) E-mail: pcrocker@earlylennon.com

2. consumer issues
 - (i) Name: Daniel Gentile
 - (ii) Title: Vice President
 - (iii) Mailing Address: 3221 W. 127th Street
Blue Island, IL 60406
 - (iv) Telephone: 708-385-8600
 - (v) Facsimile: 708-489-6480
 - (vi) E-mail: dialcom911@aol.com

3. customer service complaint resolution
 - (i) Name: Daniel Gentile
 - (ii) Title: Vice President
 - (iii) Mailing Address: 3221 W. 127th Street
Blue Island, IL 60406
 - (iv) Telephone: 708-385-8600
 - (v) Facsimile: 708-489-6480
 - (vi) E-mail: dialcom911@aol.com

4. technical and service quality issues
 - (i) Name: Daniel Gentile
 - (ii) Title: Vice President
 - (iii) Mailing Address: 3221 W. 127th Street
Blue Island, IL 60406
 - (iv) Telephone: 708-385-8600
 - (v) Facsimile: 708-489-6480
 - (vi) E-mail: dialcom911@aol.com

5. "Tariff" and pricing issues
 - (i) Name: Daniel Gentile
 - (ii) Title: Vice President
 - (iii) Mailing Address: 3221 W. 127th Street
Blue Island, IL 60406
 - (iv) Telephone: 708-385-8600
 - (v) Facsimile: 708-489-6480
 - (vi) E-mail: dialcom911@aol.com

6. 9-1-1 issues
 - (i) Name: Daniel Gentile
 - (ii) Title: Vice President
 - (iii) Mailing Address: 3221 W. 127th Street
Blue Island, IL 60406
 - (iv) Telephone: 708-385-8600
 - (v) Facsimile: 708-489-6480
 - (vi) E-mail: dialcom911@aol.com

7. security/law enforcement
 - (i) Name: Daniel Gentile
 - (ii) Title: Vice President
 - (iii) Mailing Address: 3221 W. 127th Street
Blue Island, IL 60406
 - (iv) Telephone: 708-385-8600
 - (v) Facsimile: 708-489-6480
 - (vi) E-mail: dialcom911@aol.com

EXHIBIT B

Articles of Incorporation

State of Illinois
Office of
The Secretary of State

Whereas,

ARTICLES OF INCORPORATION OF
IQ TELECOM, INC.

INCORPORATED UNDER THE LAWS OF THE STATE OF ILLINOIS HAVE BEEN
FILED IN THE OFFICE OF THE SECRETARY OF STATE AS PROVIDED BY THE
BUSINESS CORPORATION ACT OF ILLINOIS, IN FORCE JULY 1, A.D. 1984.

Now Therefore, I, Jesse White, Secretary of State of the State of Illinois, by virtue of the powers vested in me by law, do hereby issue this certificate and attach hereto a copy of the Application of the aforesaid corporation.

In Testimony Whereof, I hereto set my hand and cause to be affixed the Great Seal of the State of Illinois, at the City of Springfield, this 15TH day of MARCH A.D. 2001 and of the Independence of the United States the two hundred and 25TH



Jesse White

Secretary of State

EXHIBIT C

Managerial and Technical Resources

Dan Signore
President

2001 to present - IQ Telecom, Inc.

Danny Signore is the President of IQ Telecom, Inc. Mr. Signore has overseen the growth of IQ Telecom, Inc. from no customers in 2001 to providing service to over 100,000 customers since 2001. Mr. Signore is in charge of all billing, back-office and customer service related issues.

1985 to present - founder and Vice President DialCom Systems, Inc.

DialCom is a certified public telecommunications provider in the State of Illinois and operates approximately 2,000 public payphones in Illinois and Indiana.

Duties include: marketing, sales, supervising and directing the administrative service and installation departments of DialCom.

Prior to co-founding DialCom in 1985: founder and vice president of DialCom Business Telephone Systems, a company that installed and maintained telephone systems throughout Illinois.

Education: college courses accredited, completed a three-month training program designed for CLEC representatives in 2001 on the installation of telephone systems as well as the provisioning of telecommunications services from the incumbent local exchange carrier.

Daniel Gentile
Vice President

2001 to present - IQ Telecom, Inc.

Mr. Daniel Gentile is the Vice President of IQ Telecom, Inc. which is currently providing telecommunications services in Illinois. Mr. Gentile is responsible for compliance with all governmental mandates, negotiating resale and UNE agreements with underlying ILEC's, and oversees the majority of financial matters. Mr. Gentile has over 20 years experience in the telecom industry.

1985 to present - founder and President DialCom Systems, Inc.

DialCom is a certified public telecommunications provider in the State of Illinois and operates approximately 2,000 public payphones in Illinois and Indiana.

Duties include: marketing, sales, accounting, customer relations and overseeing regulatory issues.

Prior to co-founding DialCom in 1985: founder and president of DialCom Business Telephone Systems, a company that installed and maintained telephone systems throughout Illinois.

Other Affiliations: board member and Vice President of the Illinois Public Telecommunications Association ("IPTA") as well as a member of the Indiana Payphone Association.

Education: college courses accredited, no degree received

EXHIBIT D

Service Quality Standards

As a reseller, IQ Telecom relies on its facilities-based underlying carriers for the operation and maintenance of the network. The Company uses only reputable underlying carriers to ensure that high quality service is provided to customers. Consequently, the quality of service that customers receive will be at least equivalent to that provided by the underlying carrier(s).

IQ Telecom handles all customer service issues and customer complaints from its customer support office located in Illinois through the use of a toll-free customer service number. The Company consistently provides effective and efficient customer complaint resolution. Each customer is notified of their rights as a customer to escalate to a customer care center team leader or manager. Customers are also informed that if their complaint has not been fully solved to their satisfaction that they have the right to contact the Illinois Commerce Commission.