



CROCKER & CROCKER, P.C.

ATTORNEYS AT LAW

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June 3, 2010

VIA E-DOCKET

Ms. Elizabeth Rolando, Chief Clerk
Illinois Commerce Commission
527 East Capitol Avenue
Springfield, IL 62701

Re: IQ Telecom, Inc.
Application for a Certificate to Become a Prepaid Provider in the State of Illinois

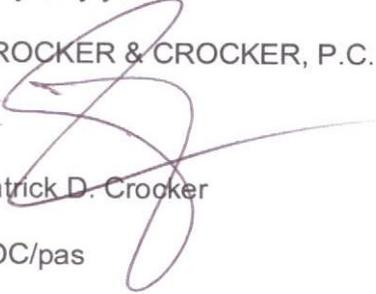
Dear Ms. Rolando:

Enclosed herewith for filing with the Commission, please find one signed verified original of the above referenced corporation's Application to become a prepaid services provider within the State of Illinois.

Should you have any questions, please contact me at (269) 381-8893 or patrick@crockerlawfirm.com.

Very truly yours,

CROCKER & CROCKER, P.C.


Patrick D. Crocker

PDC/pas

Please provide the appropriate information in the () areas in the heading below.

IQ Telecom, Inc. :
:
Application for a certificate of :
prepaid calling service provider authority :
throughout the State of Illinois. :

**APPLICATION TO OBTAIN A
“CERTIFICATE OF PREPAID CALLING SERVICE PROVIDER AUTHORITY”**
(Use additional sheets as necessary.)

GENERAL

1. Applicant’s Name (including d/b/a, if any) FEIN # 36-4438178
IQ Telecom, Inc.

Address: Street 3221 W Burr Oak Ave

City Blue Island State/Zip IL 60406

Please complete the following with respect to the Applicant and Underlying Carrier:

2. Please provide the Applicant’s toll-free customer service number.
(888) 478-7283

3. In what area or areas of the state does the Applicant propose to provide service?
Applicant intends to provide service throughout the State of Illinois

4. Please attach a sheet designating contact persons to work with Illinois Commerce Commission Staff on the following:

- a) issues related to processing this application
- b) consumer issues
- c) customer service complaint resolution
- d) technical and service quality issues and compliance with service quality standards and remedies
- e) “tariff” and pricing issues
- f) security/law enforcement

Please identify each contact person’s (i) name, (ii) title, (iii) mailing address, (iv) telephone number, (v) facsimile number, and (vi) e-mail address.

Attached hereto as Exhibit A

5. Please check type of organization.

Individual Corporation
 Partnership Date corporation was formed March 15, 2001
In what state? Illinois
 Other (Specify) _____

6. Submit a copy of articles of incorporation or other organization documents, a copy of any contract with any underlying carrier(s) and a copy of certificate of authority to transact business in Illinois.

Attached hereto as Exhibit B

7. List jurisdictions (other than Illinois) in which Applicant is offering service(s).

Applicant is not currently offering service in any other jurisdiction

8. Has the Applicant, or any principal in Applicant, been denied a Certificate of Service or had its certification revoked or suspended in any jurisdiction in this or another name?

YES (Please provide details) NO

9. Have there been any complaints or judgments levied against the Applicant in any other jurisdiction?

YES NO

If YES, describe fully. _____

10. Has Applicant provided service under any other name?

YES NO

If YES, please list. _____

11. Is the Applicant seeking an expedited application pursuant to Section 13-404.1(b)?

YES NO

If YES, please provide the name of the underlying carrier(s) and the docket number of the underlying carrier(s) certification proceeding. Applicant was issued a Certificate of Local and Interexchange Authority in Docket No. 01-0333.

MANAGERIAL

12. Please attach evidence of the applicant's managerial and technical resources and ability to provide service. This may be in narrative form, resumes of key personnel, or a combination of these forms.

Attached hereto as Exhibit C.

13. List officers or principals of Applicant.

Danny Signore President
Daniel Gentile Vice President

14. Does any officer or principals of Applicant have an ownership or other interest in any other entity, which has provided or is currently providing telecommunications services? YES NO

If YES, list entity. DialCom Systems, Inc.
Daniel Gentile – President Danny Signore – Vice President

15. How does Applicant propose to handle service complaints? (At a minimum, describe Applicant's internal process for complaint resolution, the complaint escalation process, the timeframe and process by which the customer is notified by Applicant that they may seek assistance from the Commission?)

Applicant will handle all customer service issues and customer complaints. Applicant provides effective and efficient customer complaint resolution and each customer is notified of his/her right to escalate at any time to a customer care center team leader or manager. The Customer is also informed of his/her respective right to contact the Illinois Commerce Commission if for any reason his/her respective situation has not been fully resolved.

16. Does Applicant currently maintain service quality standards?

YES NO

If YES, please attach what those standards are, any credits that may be issued for failures and how customers are notified. Please see attached Exhibit D.

17. Will personnel be available at Applicant's business office during regular working hours to respond to customer inquiries about service or billing? YES NO

18. What telephone number(s) would a customer use to contact your company (other than the toll-free customer service number provided in response to question 1)?

(708) 385-8600

19. Is Applicant aware that it must file tariffs prior to providing service in Illinois?

YES NO

FINANCIAL

20. Please attach evidence of Applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of applicant's financial resources and ability to provide service. Attached hereto as Exhibit E.

TECHNICAL

21. Does Applicant utilize its own equipment and/or facilities? _____ YES _____ NO

If YES, please list the equipment and / or facilities Applicant intends to utilize. Also include evidence that Applicant possesses the necessary technical resources to deploy and maintain said facilities:

Applicant is authorized to provide facilities-based and resold local exchange and interexchange services and provides facilities-based local exchange services using unbundled network elements.

If NO, which underlying carrier's facilities does the Applicant intend to use?

Applicant will utilize the underlying network facilities of AT&T Illinois, Verizon, and Sprint for the provision of resold services.

22. Please describe the nature of prepaid service to be provided (e.g., general service, location specific service, discounted rates for specific countries, etc.).

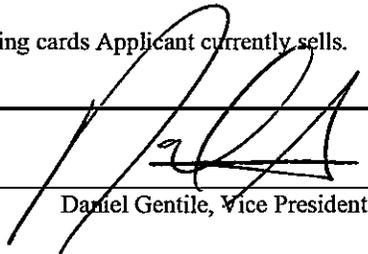
Applicant will provide general prepaid services with a focus on wireless products and services.

23. Will technical personnel be available at all times to assist customers with service problems?

X YES _____ NO

24. Please attach a copy of the front and back of any prepaid calling cards Applicant currently sells.

Applicant does not currently sell prepaid calling cards



Daniel Gentile, Vice President

VERIFICATION

This application shall be verified under oath.

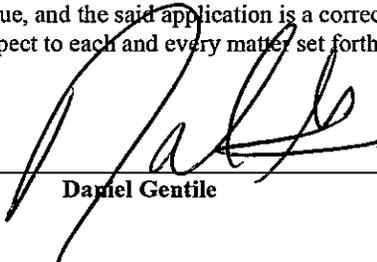
OATH

State of Illinois)
)ss
County of Cook)

Daniel Gentile makes oath and says that he is Vice President
(Insert here the name of affiant) (Insert the official title of the affiant)

of IQ Telecom, Inc.
(Insert here the exact legal title or name of the Applicant)

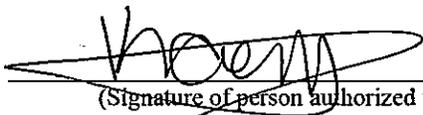
that he has examined the foregoing application and that to the best of his knowledge, information, and belief, all statements of fact contained in the said application are true, and the said application is a correct statement of the business and affairs of the above-named applicant in respect to each and every matter set forth therein.



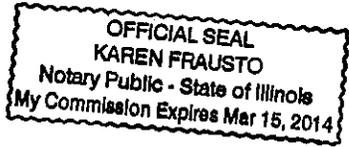
Daniel Gentile

Subscribed and sworn to before me, a Notary Public/_____
(Title of person authorized to administer oaths)

in the State and County above named, this 2 day of June, 2010



(Signature of person authorized to administer oath)



EXHIBITS

| | |
|-----------|------------------------------------|
| Exhibit A | Contact Persons to Work with Staff |
| Exhibit B | Articles of Incorporation |
| Exhibit C | Managerial and Technical Resources |
| Exhibit D | Quality Standards |
| Exhibit E | Financial Information |