

ORIGINAL

For Commission Use Only:

Case: 10-0359

OFFICIAL FILE

FORMAL COMPLAINT

ILLINOIS COMMERCE COMMISSION

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

CHIEF CLERK'S OFFICE
2010 MAY 28 P 2:09
MRS COMMERCE COMMISSION
ILLINOIS

Regarding a complaint by (Person making the complaint): Sara Ti Delatorre
Against (Utility name): Commonwealth Edison Company
As to (Reason for complaint) 1) Removal of All Electric Charges Not made by me prior To April 1, 2009.
2) A waiver of Deposit requests made by Commonwealth Edison
3) A summary of True charges owed by me since April 1, 2009, After Eliminating monies paid by me and in my behalf by CEDA which included charges owed by the previous Tenant at 2533 Collins St. Blue Island, IL, Apt. #1 in Blue Island Illinois. Informal complaint # 2009.26542

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 2533 Collins Street Blue Island, Illinois 60406

The service address that I am complaining about is 2533 Collins Street Apt. # 1, Blue Island, IL.

My home telephone is (773) 709-1458

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [] Calls Taken Also by 708-789-5723, 708-385-5593

My e-mail address is I work part-time at Walgreens and cannot have calls. I will accept documents by electronic means (e-mail) [] Yes [] No

(Full name of utility company) Commonwealth Edison Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
I AM SORRY BUT I AM NOT AN ATTORNEY AND I AM ONLY A 21 year old single mother of a 24 month old baby. This portion Confuses me. Simply, The utility is charging me monies I do NOT owe and have Accepted monies I did NOT owe, they also have refused any reasonable solutions and have ignored my calls.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? [X] Yes [] No

Has your complaint filed with that office been closed? [] Yes [X] No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. I moved into APT. #1 ON April 1, 2009. 2. I have produced my LEASE, AND many Documents and FAXES TO PROVE THIS.
3. My ATTEMPTS TO resolve these issues have been ignored by The Com-ED people. "Cherese", no last name.
4. I called the local, Chicago ICG, and spoke AND corresponded with Mrs. Jesse Cooper. The utility was NOT Truthful with Mrs. Cooper. She suggested a Formal Complaint. I hope you will help me AS I CANNOT pay WHAT THEY WANT AND THEY WANT remove the PRIOR TENANTS Bills From mine.

Please clearly state what you want the Commission to do in this case: Have Com-ED remove the \$1,400 THAT The previous TENANT I guess owed AND THAT they have charged me. SEND me A TRUE bill showing what I paid and owe so I CAN go TO CED and get some help. I CANNOT go UNTIL this is done. Also I'll need a budget PLAN.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: May 27, 2010 Complainant's Signature: _____
(Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

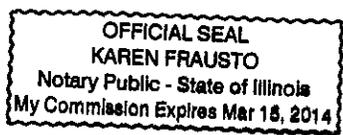
When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Sara T. DeLaTorre, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Sara T. DeLaTorre
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) 5-27-10

[Signature]
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.