

Billing Investigation Report for the Peoria District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
229241	4300 N Brandywine Dr Irrig	20100113	3	Irrigation	Zero usage okay	0		
		20100210	4	Irrigation				
		20100311	5	Irrigation				
229250	501 SW Water St Irrig	20090828	7			0		
229252	4700 N University St Hsmtr #SPIGOT	20100111	10	Meter Okay (field veri mtr reg		0		
		20100208	11	Meter Okay (field veri mtr reg	Sent letter to gain access			
		20100309	12	Meter Okay (field veri mtr reg	Zero usage okay			
		20090910	6	Meter Okay (field veri mtr reg				
		20091009	7	Meter Okay (field veri mtr reg				
		20091109	8	Meter Okay (field veri mtr reg				
		20091209	9	Meter Okay (field veri mtr reg				
229270	11719 N Scott's Trail L0010	20091119	3		Issued EST/ZERO Svc Order	2283482	Please check meter and verify read. No usage since August.	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				12/2/09 kfm not home property occupied left card	C
			3				Is meter dead? Is this vacant. Please advise.	C
			3				W001 Meter reading: 1570.	C
			3				CAM 12-1-09 READ 1570 NOT HOME LEFT CARD PAD READ	C
			3				SOMEONE IS LIVING HERE	C
			3				Read Only	C
			3				No answer / Left card	C
			3				W001 Found service on.	C
			3				W001 Left service on.	C
229337	1100 W Falcon Ct Boooa	20091120	3	WAREHOUSE/STORAGE	Issued EST/ZERO Svc Order	2285261	Please check meter and verify read. No usage for 3 months.	Y
			3	WAREHOUSE/STORAGE			Read Only	Y
			3	WAREHOUSE/STORAGE			12/10/09 kfm coded as warehouse	Y
			3	WAREHOUSE/STORAGE			"READ 0075	RS
			3	WAREHOUSE/STORAGE			Is meter dead? Is this vacant? Please advise.	Y
			3	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	WAREHOUSE/STORAGE			W001 Meter reading: 75.	Y
			3	WAREHOUSE/STORAGE			LITTLE USAGE HERE. METER OK. ZERO USAGE IS VALID.	Y
			3	WAREHOUSE/STORAGE			Verified read OK	Y
		20091222	4	WAREHOUSE/STORAGE	Zero usage okay	0		
		20100122	5	WAREHOUSE/STORAGE				
		20100219	6	WAREHOUSE/STORAGE		2285261	Please check meter and verify read. No usage for 3 months.	Y
			6	WAREHOUSE/STORAGE			Read Only	Y
			6	WAREHOUSE/STORAGE			12/10/09 kfm coded as warehouse	Y
			6	WAREHOUSE/STORAGE			"READ 0075	RS

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229337	1100 W Falcon Ct Boooa	20100219	6	WAREHOUSE/STORAGE	Zero usage okay	2285261	Is meter dead? Is this vacant? Please advise.	Y
			6	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			6	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	WAREHOUSE/STORAGE			W001 Meter reading: 75.	Y
			6	WAREHOUSE/STORAGE			LITTLE USAGE HERE. METER OK. ZERO USAGE IS VALID.	Y
			6	WAREHOUSE/STORAGE			Verified read OK	Y
		20100324	7	WAREHOUSE/STORAGE			Please check meter and verify read. No usage for 3 months.	Y
			7	WAREHOUSE/STORAGE			Read Only	Y
			7	WAREHOUSE/STORAGE			12/10/09 kfm coded as warehouse	Y
			7	WAREHOUSE/STORAGE			"READ 0075	RS
			7	WAREHOUSE/STORAGE			Is meter dead? Is this vacant? Please advise.	Y
			7	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			7	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	WAREHOUSE/STORAGE			W001 Meter reading: 75.	Y
			7	WAREHOUSE/STORAGE			LITTLE USAGE HERE. METER OK. ZERO USAGE IS VALID.	Y
			7	WAREHOUSE/STORAGE			Verified read OK	Y
229383	3718 W Golf Creek Dr	20100325	3		Zero usage okay	0		
229395	4803 N Rockwood Rd Irrig	20100113	3	Irrigation	Zero usage okay	0		
		20100210	4	Irrigation				
		20100311	5	Irrigation				
229407	1609 W Garfield Ave	20100202	3	Meter Okay (field veri mtr reg	Zero usage okay	0		
		20100302	4	Meter Okay (field veri mtr reg		2171217	"VERIFY READ FOR BILLING CURRENT READ IS CAUSING HIGH BILL	
			4	Meter Okay (field veri mtr reg			8/4/09 READ 630 AND 7/6/09 READ 224	C
			4	Meter Okay (field veri mtr reg			W001 Meter reading: 631.	C
			4	Meter Okay (field veri mtr reg			CORRECT.	C
			4	Meter Okay (field veri mtr reg			Read Only	C
			4	Meter Okay (field veri mtr reg			expired order-canceled psb 8/11	C
			4	Meter Okay (field veri mtr reg			"8-6-09	& R
229552	300 W Romeo B Garrett Ave	20090828	18	Other - add'l comment req'd		0		
		20090929	19	Other - add'l comment req'd				
		20091029	20	Other - add'l comment req'd				
		20091125	21	Other - add'l comment req'd				
		20091230	22	Other - add'l comment req'd	Zero usage okay			
		20100127	23	Other - add'l comment req'd				
		20100224	24	Other - add'l comment req'd		2045930	13 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	Y
			24	Other - add'l comment req'd			Read Only	Y
			24	Other - add'l comment req'd			W003 Meter reading: 0.	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
229552	300 W Romeo B Garrett Ave	20100224	24	Other - add'l comment req'd	Zero usage okay	2045930	Read Only	Y
			24	Other - add'l comment req'd			W001 Meter reading: 1507.	Y
			24	Other - add'l comment req'd			Ran water Mtr OK Read only	Y
			24	Other - add'l comment req'd			W002 Meter reading: 4230.	Y
			24	Other - add'l comment req'd			"4-22-09	& DF
			24	Other - add'l comment req'd			"4-22-09	& DF
			24	Other - add'l comment req'd			"4-22-09	& DF
			24	Other - add'l comment req'd			"LINE	ER IS
229604	322 S MacArthur Hwy B-16	20090828	5	Vacant		0		
229665	503 S Kersee St B0030	20090828	6			0		
229745	2735 Dr M L King Jr Dr	20091030	3	Seasonal	Issued EST/ZERO Svc Order	2267536	Please check meter 083893790T. No usage since July 2009.	Y
		20100225	3	Seasonal	Zero usage okay		Please check meter 083893790T. No usage since July 2009.	Y
		20091030	3	Seasonal	Issued EST/ZERO Svc Order		Read Only	Y
		20100225	3	Seasonal	Zero usage okay		Read Only	Y
			3	Seasonal			11/18/09 kfm coded as other meter Ok found water off	Y
		20091030	3	Seasonal	Issued EST/ZERO Svc Order		11/18/09 kfm coded as other meter Ok found water off	Y
		20100225	3	Seasonal	Zero usage okay		left off	Y
		20091030	3	Seasonal	Issued EST/ZERO Svc Order		left off	Y
			3	Seasonal			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
		20100225	3	Seasonal	Zero usage okay		Rescheduled Reason: FRCC - Reschedule Expired Order	Y
		20091030	3	Seasonal	Issued EST/ZERO Svc Order		Rescheduled Reason: FRCC - Reschedule Expired Order	Y
		20100225	3	Seasonal	Zero usage okay		Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Seasonal			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
		20091030	3	Seasonal	Issued EST/ZERO Svc Order		Rescheduled Reason: FRCC - Reschedule Expired Order	Y
		20100225	3	Seasonal	Zero usage okay		Rescheduled Reason: FRCC - Reschedule Expired Order	Y
		20091030	3	Seasonal	Issued EST/ZERO Svc Order		Rescheduled Reason: FRCC - Reschedule Expired Order	Y
		20100225	3	Seasonal	Zero usage okay		Rescheduled Reason: FRCC - Reschedule Expired Order	Y
		20091030	3	Seasonal	Issued EST/ZERO Svc Order		W001 Meter reading: 189.	Y
		20091030	3	Seasonal	Issued EST/ZERO Svc Order		W001 Meter reading: 189.	Y
			3	Seasonal			LEFT OFF. METER OK..	Y
		20100225	3	Seasonal	Zero usage okay		LEFT OFF. METER OK..	Y
		20091030	3	Seasonal	Issued EST/ZERO Svc Order		"11-17-09	& R
		20100225	3	Seasonal	Zero usage okay		"11-17-09	& R
		20091130	4	Seasonal		0		
		20091231	5	Seasonal	Zero usage okay			
		20100128	6	Seasonal				
		20100225	7	Seasonal		2267536	Please check meter 083893790T. No usage since July 2009.	Y
			7	Seasonal			Read Only	Y

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229745	2735 Dr M L King Jr Dr	20100225	7	Seasonal	Zero usage okay	2267536	11/18/09 kfm coded as other meter Ok found water off	Y
			7	Seasonal			left off	Y
			7	Seasonal			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Seasonal			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Seasonal			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Seasonal			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Seasonal			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Seasonal			W001 Meter reading: 189.	Y
			7	Seasonal			LEFT OFF. METER OK..	Y
			7	Seasonal			"11-17-09	& R
229752	2323 W Pioneer Pky	20091223	10	Vacant	Sent letter to gain access	0		
		20100125	11	Vacant				
		20100222	12	Vacant	Zero usage okay			
		20100325	13	Vacant				
		20090924	7	Vacant				
		20091026	8	Vacant				
		20091123	9	Vacant				
229895	1311 SW Jefferson Ave B-74	20100128	3	Meter Okay (field veri mtr reg	Sent letter to gain access	0		
		20100225	4	Meter Okay (field veri mtr reg	Zero usage okay	2349711	Customer received letter for periodic meter change; set new meter	C
			4	Meter Okay (field veri mtr reg			W001 Closing Error: A meter number is required.	C
			4	Meter Okay (field veri mtr reg			W001 Closing Error: Inbound meter has an install or scrap date.	C
			4	Meter Okay (field veri mtr reg			cancel did not change meter not aged and meter is ok kfm	C
			4	Meter Okay (field veri mtr reg			not stopped	C
			4	Meter Okay (field veri mtr reg			2/15/10 kfm coded as other just said meter was Ok not	C
			4	Meter Okay (field veri mtr reg			stopped	C
			4	Meter Okay (field veri mtr reg			and reading device.	C
			4	Meter Okay (field veri mtr reg			W001 Out meter reading: 290.	C
			4	Meter Okay (field veri mtr reg			W001 In meter ID: reading: 0.	C
			4	Meter Okay (field veri mtr reg			2/10/10 RDW READ 0290 BROKE OUTLET COUPLING LOOSE IN VAULT.	C
			4	Meter Okay (field veri mtr reg			METER IS NOT STOPPED. METER IS NOT AGED. DID NOT CHANGE METER.	C
			4	Meter Okay (field veri mtr reg			PICK UP READ.	C
			4	Meter Okay (field veri mtr reg			W001 Found service on.	C
			4	Meter Okay (field veri mtr reg			W001 Left service on.	C
229915	406 Riverwest Blvd L0109	20091029	3	Vacant	Issued EST/ZERO Svc Order	2264115	Please check prem. Verify read. No usage since July 2009.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			"READ 0424	RS
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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229915	406 Riverwest Blvd L0109	20091029	3	Vacant	Issued EST/ZERO Svc Order	2264115	W001 Meter reading: 424.	Y
			3	Vacant			LOOKS VACANT. TURNED WATER OFF AT VAULT VALVE AND LEFT NOTICE	Y
			3	Vacant			CARD.	Y
			3	Vacant			Vacant property	Y
			3	Vacant			Turned off at meter	Y
			3	Vacant			Is this vacant?	Y
			3	Vacant			W001 Operated curb stop.	Y
			3	Vacant			W001 Found service on.	Y
			3	Vacant			W001 Left service off.	Y
			3	Vacant			12/3/09 kfm coded as vacant Turned water off	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
		20091125	4	Vacant	Zero usage okay		Please check prem. Verify read. No usage since July 2009.	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			"READ 0424	RS
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			W001 Meter reading: 424.	Y
			4	Vacant			LOOKS VACANT. TURNED WATER OFF AT VAULT VALVE AND LEFT NOTICE	Y
			4	Vacant			CARD.	Y
			4	Vacant			Vacant property	Y
			4	Vacant			Turned off at meter	Y
			4	Vacant			Is this vacant?	Y
			4	Vacant			W001 Operated curb stop.	Y
			4	Vacant			W001 Found service on.	Y
			4	Vacant			W001 Left service off.	Y
			4	Vacant			12/3/09 kfm coded as vacant Turned water off	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
229950	418 Warner Ln L0134	20091029	3		Issued EST/ZERO Svc Order	2264116	Please check prem and verify read. No usage since July 2009.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 603.	Y
			3				READ IS NOW SHOWING 1 UNIT OF USAGE SINCE IT WAS LAST READ. PART	Y
			3				OF A HOUSING PROJECT.	Y
			3				Read Only	Y

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229950	418 Warner Ln L0134	20091029	3		Issued EST/ZERO Svc Order	2264116	12/7/09 kfm meter showing usage not sure if vacant or not	Y
			3				Is this vacant?	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
		20091125	4			0	"READ 0603	04-09
230049	3400 W New Leaf Ln	20100210	3	Vacant	Zero usage okay	2141271	7 CONS ZERO READS - CHECK TO SEE WHY NO USAGE - METER XCHANGED	Y
			3	Vacant			Jan-09	Y
			3	Vacant			W001 Meter reading: 0.	Y
			3	Vacant			VACANT AT THIS TIME.	Y
			3	Vacant			Read Only	Y
			3	Vacant			"7-16-09	& R
		20100311	4	Vacant			7 CONS ZERO READS - CHECK TO SEE WHY NO USAGE - METER XCHANGED	Y
			4	Vacant			Jan-09	Y
			4	Vacant			W001 Meter reading: 0.	Y
			4	Vacant			VACANT AT THIS TIME.	Y
			4	Vacant			Read Only	Y
			4	Vacant			"7-16-09	& R
230087	807 N Frink St	20100107	3	Irrigation	Issued EST/ZERO Svc Order	2324745	Please check meter and verify read. Meter 060280252t in question.	Y
			3	Irrigation			No usage since October. Yearly check. Is this seasonal?	Y
			3	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Irrigation			W002 Meter reading: 5199.	Y
			3	Irrigation			IRRIG. METER.	Y
			3	Irrigation			Read Only	Y
			3	Irrigation			1/21/10 coded as irrigation	Y
			3	Irrigation			"1-20-10	& R
		20100204	4	Irrigation	Zero usage okay	0		
		20100305	5	Irrigation		2324745	Please check meter and verify read. Meter 060280252t in question.	Y
			5	Irrigation			No usage since October. Yearly check. Is this seasonal?	Y
			5	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5	Irrigation			W002 Meter reading: 5199.	Y
			5	Irrigation			IRRIG. METER.	Y

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230087	807 N Frink St	20100305	5	Irrigation	Zero usage okay	2324745	Read Only	Y
			5	Irrigation			1/21/10 coded as irrigation	Y
			5	Irrigation			"1-20-10	& R
230391	7800 N Sommer St U-505	20090924	11	Other - add'l comment req'd		0		
230411	102 SW Perry Ave	20091029	10	Vacant	Issued EST/ZERO Svc Order	2264270	Please check prem and meter if possible. Verify read. Had	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			12/2/09 kfm coded as vacant	Y
			10	Vacant			huge leak in Jan 2009 with 372 units used and nothing has been	Y
			10	Vacant			used since.	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			"12-01-09	TB
			10	Vacant			"VACANT	DT P
		20100224	3	Vacant	Zero usage okay		Please check prem and meter if possible. Verify read. Had	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			12/2/09 kfm coded as vacant	Y
			3	Vacant			huge leak in Jan 2009 with 372 units used and nothing has been	Y
			3	Vacant			used since.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			"12-01-09	TB
			3	Vacant			"VACANT	DT P
		20090828	8	Vacant		0		
		20090929	9	Vacant				
230440	4126 W Vistaridge Ct L0123	20100127	3	Vacant	Issued EST/ZERO Svc Order	2342379	Please check meter and verify read. No usage since Nov 2009	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 823.	Y
			3	Vacant			0823 MSM HOUSE FOR SALE	Y
			3	Vacant			Read Only	Y
			3	Vacant			Vacant property	Y

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230440	4126 W Vistaridge Ct L0123	20100127	3	Vacant	Issued EST/ZERO Svc Order	2342379	2/4/10 coded vacant cb	Y
		20100224	4	Vacant	Zero usage okay		Please check meter and verify read. No usage since Nov 2009	Y
			4	Vacant			Is meter dead? Is this vacant? Please advise	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			W001 Meter reading: 823.	Y
			4	Vacant			0823 MSM HOUSE FOR SALE	Y
			4	Vacant			Read Only	Y
			4	Vacant			Vacant property	Y
			4	Vacant			2/4/10 coded vacant cb	Y
230507	4145 N HAWTHORNE PL IRRIG	20100111	3	Irrigation	Zero usage okay	0		
		20100208	4	Irrigation				
		20100309	5	Irrigation				
230582	11122 Rhonda Way	20100218	3	Vacant	Zero usage okay	0		
		20100323	4	Vacant		2362475	Check leaky meter; not causing damage.	Y
			4	Vacant			2/26/10 OFFICE REVIEWED NO ACTION REQUIRED BMW 2/26	Y
			4	Vacant			3/26/10 coded vacant cb	Y
			4	Vacant			W001 Meter reading: 982.	Y
			4	Vacant			DSZ 2/25 0982 MTR OK LEAK IS ON SPRINKLER SYSTEM NO USAGE	Y
			4	Vacant			BECAUSE MAN IN RETIREMENT HOME WILL BE SOON PUT UP FOR SALE	Y
			4	Vacant			Re-read / inspect with customer involvement	Y
			4	Vacant			Read Only	Y
			4	Vacant			Office review required.	Y
			4	Vacant			W001 Found service on.	Y
			4	Vacant			W001 Left service on.	Y
230637	124 SW Monroe St	20090828	3	Irrigation	Issued EST/ZERO Svc Order	2227533	METER INSTALLED 6/29/09 - NO USAGE FOR PASS 3 MONTHS - PLEASE	Y
			3	Irrigation			Read Only	Y
			3	Irrigation			CHECK TO SEE WHY.	Y
			3	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Irrigation			W001 Meter reading: 0.	Y
			3	Irrigation			MARQUETTE. HE INFORMED ME THAT THE ZERO USAGE COULD BE EXPLAINED	Y
			3	Irrigation			BY THEM SIMPLY NOT NEEDING WATER FOR THEIR SPRINKLER SYSTEM.	Y
			3	Irrigation			PREVIOUS LID HAD BEEN CRACKED.	Y
			3	Irrigation			"READ 0000	10-02
			3	Irrigation			"OPENED VAULT TO CHECK METER. METER IS GOOD. REPLACED VAULT LID	"
		20090929	4	Irrigation		0		
		20091029	5	Irrigation	Zero usage okay	2227533	METER INSTALLED 6/29/09 - NO USAGE FOR PASS 3 MONTHS - PLEASE	Y
			5	Irrigation			Read Only	Y
			5	Irrigation			CHECK TO SEE WHY.	Y
			5	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
230637	124 SW Monroe St	20091029	5	Irrigation	Zero usage okay	2227533	W001 Meter reading: 0.	Y
			5	Irrigation			MARQUETTE. HE INFORMED ME THAT THE ZERO USAGE COULD BE EXPLAINED	Y
			5	Irrigation			BY THEM SIMPLY NOT NEEDING WATER FOR THEIR SPRINKLER SYSTEM.	Y
			5	Irrigation			PREVIOUS LID HAD BEEN CRACKED.	Y
			5	Irrigation			"READ 0000	10-02
			5	Irrigation			"OPENED VAULT TO CHECK METER. METER IS GOOD. REPLACED VAULT LID	"
		20091125	6	Irrigation		0		
		20091230	7	Irrigation	Zero usage okay			
		20100127	8	Irrigation				
		20100224	9	Irrigation		2227533	METER INSTALLED 6/29/09 - NO USAGE FOR PASS 3 MONTHS - PLEASE	Y
			9	Irrigation			Read Only	Y
			9	Irrigation			CHECK TO SEE WHY.	Y
			9	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			9	Irrigation			W001 Meter reading: 0.	Y
			9	Irrigation			MARQUETTE. HE INFORMED ME THAT THE ZERO USAGE COULD BE EXPLAINED	Y
			9	Irrigation			BY THEM SIMPLY NOT NEEDING WATER FOR THEIR SPRINKLER SYSTEM.	Y
			9	Irrigation			PREVIOUS LID HAD BEEN CRACKED.	Y
			9	Irrigation			"READ 0000	10-02
			9	Irrigation			"OPENED VAULT TO CHECK METER. METER IS GOOD. REPLACED VAULT LID	"
230710	3014 N Prospect Rd Sc-1	20100216	10	"Minimal User (New constr		ST/ZERO S	2359056	is va
			10	"Minimal User (New constr		D USAGE C	2359056	is va
			10	"Minimal User (New constr		ST/ZERO S	2359056	NOT
			10	"Minimal User (New constr		D USAGE C	2359056	...CV
			10	"Minimal User (New constr		ST/ZERO S	2359056	...CV
			10	"Minimal User (New constr		D USAGE C	2359056	tes a
			10	"Minimal User (New constr		ST/ZERO S	2359056	tes a
			10	"Minimal User (New constr		D USAGE C	2359056	ad O
			10	"Minimal User (New constr			2359056	NOT
			10	"Minimal User (New constr			2359056	erify
			10	"Minimal User (New constr		ST/ZERO S	2359056	erify
			10	"Minimal User (New constr			2359056	ad O
		20091016	6	"Minimal User (New constr			0	
		20091117	7	"Minimal User (New constr			0	
		20091217	8	"Minimal User (New constr			0	
		20100119	9	"Minimal User (New constr			0	
230730	900 NE Adams St IRRIG	20100115	3	Irrigation	Zero usage okay	0		
		20100212	4	Irrigation				
		20100316	5	Irrigation				
230772	5614 W GRANDE CIR	20100224	3	Res - Snowbird	Sent letter to gain access	0		

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
230821	321 Main St	20090929	3	Other - add'l comment req'd		0		
		20091029	4	Other - add'l comment req'd				
		20091125	5	Other - add'l comment req'd				
		20091230	6	Other - add'l comment req'd	Zero usage okay			
		20100127	7	Other - add'l comment req'd				
		20100224	8	Other - add'l comment req'd				
230874	831 SW Adams St BAS-1	20091029	3		Issued EST/ZERO Svc Order	2264121	Please check to see if read device is missing or broken and get read. W001 Meter reading: 700.	C
			3				No answer / Left card	C
			3				Read Only	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				"11/5/09	BG
230930	619 SW Water St Jpc-2	20100127	3	Seasonal	Zero usage okay	0		
		20100224	4	Seasonal				
230959	1712 W SUNFLOWER ST	20090922	12	Vacant		0		
		20091021	13	Vacant				
		20091119	14	Vacant				
		20091221	15	Vacant	Zero usage okay			
231037	730 SW Jefferson Ave IRRIG	20100224	3	Seasonal	Zero usage okay	0		
			3	Seasonal				
			3	Seasonal				
			3	Seasonal				
231038	4100 W Willow Knolls Rd	20090928	3			0		
		20091028	4		Issued EST/ZERO Svc Order	2262005	Please check meter and get read. No usage on meter 070101911t.	Y
			4				W002 Meter reading: 931.	Y
			4				Read Only	Y
			4				"11-3-09	& R
			4				"STOPPED	NGE
231050	6213 S Navajo	20100302	3	"Minimal User (New constr		ER TO GAI0		
		20090902	4	"Minimal User (New constr		0		
		20091002	5	"Minimal User (New constr		0		
		20091103	6	"Minimal User (New constr		0		
231153	920 W Lincoln Ave	20090828	25	Other - add'l comment req'd		0		
		20090929	26	Other - add'l comment req'd				
		20091029	27	Other - add'l comment req'd				
		20091125	28	Other - add'l comment req'd				
		20091230	29	Other - add'l comment req'd	Zero usage okay			

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
231153	920 W Lincoln Ave	20100127	30	Other - add'l comment req'd	Zero usage okay	0		
		20100224	31	Other - add'l comment req'd				
231163	1521 SW Adams St	20100127	3		Issued EST/ZERO Svc Order	2342344	Please check meter and verify read. No usage since Nov 2009	Y
			3				W001 Left service on.	Y
			3				W001 Remote ID entered: 1830528281.	Y
			3				2/5/10 sent ucac on dead meter cb	Y
			3				Is meter dead? Is this vacant? Please advise	Y
			3				W001 Out meter reading: 363.	Y
			3				W001 In meter ID: 088562851T reading: 0.	Y
			3				2\4\10 WMS READ 0363 METER STOPPED CHANGED NEW RADIO	Y
			3				READ # 183052	Y
			3				Changed Meter	Y
			3				Installed Radio Reading Device	Y
			3				W001 Found service on.	Y
231188	1215 SW Adams St	20090828	29	Vacant		0		
		20090929	30	Vacant				
		20091029	31	Vacant	Zero usage okay	2136206	Scheduled CKMTR service order for Mark. Offered to take payment	Y
			31	Vacant			and send EFT.	Y
			31	Vacant			Received letter to check meter because of zero usage.	Y
			31	Vacant			W001 Meter reading: 0.	Y
			31	Vacant			METER OK	Y
			31	Vacant			Verified read OK	Y
		20091125	32	Vacant		0		
		20091230	33	Vacant	Zero usage okay			
		20100127	34	Vacant				
		20100224	35	Vacant		2136206	Scheduled CKMTR service order for Mark. Offered to take payment	Y
			35	Vacant			and send EFT.	Y
			35	Vacant			Received letter to check meter because of zero usage.	Y
			35	Vacant			W001 Meter reading: 0.	Y
			35	Vacant			METER OK	Y
			35	Vacant			Verified read OK	Y
231194	1417 SW Meyer Ave	20091125	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2290233	Check meter / get read. Zero consecutive usage since 9/29/09.	Y
			3	Other - add'l comment req'd			W001 Meter reading: 6.	Y
			3	Other - add'l comment req'd			0006 MSM TOOK READ THIS IS JUST A UTILITY SHED FOR THE POWER	Y
			3	Other - add'l comment req'd			COMPANY AND THEY DON'T USE MUCH WATER	Y
			3	Other - add'l comment req'd			Read Only	Y
			3	Other - add'l comment req'd			12/15/09 kfm coded as other	Y
		20091230	4	Other - add'l comment req'd	Zero usage okay	0		
		20100127	5	Other - add'l comment req'd				

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
231194	1417 SW Meyer Ave	20100224	6	Other - add'l comment req'd	Zero usage okay	2290233	Check meter / get read. Zero consecutive usage since 9/29/09.	Y
			6	Other - add'l comment req'd			W001 Meter reading: 6.	Y
			6	Other - add'l comment req'd			0006 MSM TOOK READ THIS IS JUST A UTILITY SHED FOR THE POWER COMPANY AND THEY DON'T USE MUCH WATER	Y
			6	Other - add'l comment req'd			Read Only	Y
			6	Other - add'l comment req'd			12/15/09 kfm coded as other	Y
231432	1101 W 4th Ave	20090828 20090929	4 5	Other - add'l comment req'd Other - add'l comment req'd		0		
231880	1312 W ADRIAN G HINTON AVE	20090828	3	*Minimal User (New constr		0		
231891	1418 W ADRIAN G HINTON AVE	20100128	3	Vacant	Sent letter to gain access	0		
		20100225	4	Vacant	Zero usage okay			
231978	1317 W Aiken Ave	20091029	3	Vacant	Issued EST/ZERO Svc Order	2264125	Please check prem and verify read. No usage since July 2009.	Y
			3	Vacant			W001 Left service on.	Y
			3	Vacant			11/25/09 kfm coded as vacant	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 881.	Y
			3	Vacant			CAM 11-24-09 READ 0881 METER IS OKAY WATER IS ON	Y
			3	Vacant			HOUSE IS VACANT	Y
			3	Vacant			Ran water Mtr OK Read only	Y
			3	Vacant			On at valve in pit	Y
			3	Vacant			W001 Found service on.	Y
		20091125	4	Vacant		0		
		20091230	5	Vacant	Zero usage okay			
232048	1524 W Widenham St	20091029	3	Vacant	Issued EST/ZERO Svc Order	2264127	Please check prem and verify read. No usage since July 2009.	Y
			3	Vacant			LOOKS VACANT.	Y
			3	Vacant			Vacant property	Y
			3	Vacant			"READ 0008	RS
			3	Vacant			Read Only	Y
			3	Vacant			12/3/09 kfm coded as vacant	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 8.	Y
		20091125	4	Vacant	Zero usage okay		Please check prem and verify read. No usage since July 2009.	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
232048	1524 W Widenham St	20091125	4	Vacant	Zero usage okay	2264127	LOOKS VACANT.	Y
			4	Vacant			Vacant property	Y
			4	Vacant			"READ 0008	RS
			4	Vacant			Read Only	Y
			4	Vacant			12/3/09 kfm coded as vacant	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			W001 Meter reading: 8.	Y
232127	1005 W Hurlburt St	20090929	18	Vacant		0		
		20091029	19	Vacant				
		20091125	20	Vacant				
		20091230	21	Vacant	Zero usage okay			
		20100128	22	Vacant				
		20100225	23	Vacant		2127577	15 CONS ZERO READS - CHECK TO SEE IF STILL VACANT	Y
			23	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			23	Vacant			Rescheduled Notes: dew	Y
			23	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			23	Vacant			W001 Meter reading: 0.	Y
			23	Vacant			0000 MSM STILL VACANT	Y
			23	Vacant			Vacant property	Y
			23	Vacant			Read Only	Y
232131	3922 S Sheffield Rd	20100202	3	Res - Snowbird	Sent letter to gain access	0		
		20100302	4	Res - Snowbird	Customer left for winter			
232423	1118 W Smith St	20090828	100	Other - add'l comment req'd		0		
		20090929	101	Other - add'l comment req'd				
		20091029	102	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2264379	Please check prem and verify read. No usage here at all.	Y
			102	Other - add'l comment req'd			"LAST MONTHS. REPLIED YES."" ASKED HIM IF I COULD COME IN TO SEE""	Y
			102	Other - add'l comment req'd			"THE METER. HE SAID NO. LEAVING FOR WORK SOON. (IT'S NOON)""	Y
			102	Other - add'l comment req'd			POSSIBLE TAMPERING INVOLVED HERE. SEEMED SOMEWHAT SUSPICIOUS.	Y
			102	Other - add'l comment req'd			GAVE HIM A CARD TO CALL IN AND LEFT ADDRESS WITH SHANTAI.	Y
			102	Other - add'l comment req'd			Read Only	Y
			102	Other - add'l comment req'd			Left Notice / Posting	Y
			102	Other - add'l comment req'd			Customer has not called after leaving the card. We have a	Y
			102	Other - add'l comment req'd			Company termination order scheduled	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
232423	1118 W Smith St	20091029	102	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2264379	Is this vacant?	Y
			102	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			102	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			102	Other - add'l comment req'd			W001 Meter reading: 3.	Y
			102	Other - add'l comment req'd			PEEKED OUT THE FRONT DOOR AT ME BUT THEN WHEN I LOOKED AT HIM HE	Y
			102	Other - add'l comment req'd			SHUT THE BLINDS REAL QUICK. WENT TO THE FRONT DOOR AND KNOCKED.	Y
			102	Other - add'l comment req'd			GENTLEMAN CAME OUT. ASKED HIM IF HE HAS BEEN USING WATER FOR THE	Y
			102	Other - add'l comment req'd			"READ 0003	04-09
		20091125	103	Other - add'l comment req'd		0		
		20091230	104	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2315315	Closing order to final bill as of 12.22.09 r3 per COTRM	Y
			104	Other - add'l comment req'd			order.....CV/OPS 1.5.10	Y
232608	1711 W Martin St	20100128	3		Sent letter to gain access	0		
232698	304 S Western Ave	20091125	3	Vacant	Issued EST/ZERO Svc Order	2290235	Check meter / get read. Zero consecutive usage since 9/29/09.	Y
			3	Vacant			Is property vacant.	Y
			3	Vacant			W001 Meter reading: 44.	Y
			3	Vacant			0044 MSM CHECKED MTR AND RAN WATER MTR STILL WORKS THIS WAS A	Y
			3	Vacant			DOCTORS OFFICE AND IT HAS BEEN CLOSED FOR THE LAST 4 MONTHS BUT	Y
			3	Vacant			THE MTR WORKS FINE	Y
			3	Vacant			Ran water Mtr OK Read only	Y
			3	Vacant			12/15/09 kfm coded as vacant	Y
		20091230	4	Vacant	Zero usage okay	0		
		20100128	5	Vacant				
		20100225	6	Vacant		2290235	Check meter / get read. Zero consecutive usage since 9/29/09.	Y
			6	Vacant			Is property vacant.	Y
			6	Vacant			W001 Meter reading: 44.	Y
			6	Vacant			0044 MSM CHECKED MTR AND RAN WATER MTR STILL WORKS THIS WAS A	Y
			6	Vacant			DOCTORS OFFICE AND IT HAS BEEN CLOSED FOR THE LAST 4 MONTHS BUT	Y
			6	Vacant			THE MTR WORKS FINE	Y
			6	Vacant			Ran water Mtr OK Read only	Y
			6	Vacant			12/15/09 kfm coded as vacant	Y
232717	1807 W Kettelle St	20091230	3	Vacant	Zero usage okay	0		
		20100128	4	Vacant				
		20100225	5	Vacant				
232864	1616 W Butler St	20090828	7			0		
232883	1816 W Butler St	20100225	3	Hospitalized/Nursing Home	Sent letter to gain access	0		
232959	1412 W Kettelle St	20090828	19	Vacant		0		
		20090929	20	Vacant				
		20091029	21	Vacant	Issued EST/ZERO Svc Order	2264482	Please check prem and verify read. No usage since Feb 2008.	C

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
232959	1412 W Kettelle St	20091029	21	Vacant	Issued EST/ZERO Svc Order	2264482	12/3/09 kfm looks vacant no one home left card	C
			21	Vacant			"READ 0073	RS
			21	Vacant			Is this vacant?	C
			21	Vacant			W001 Meter reading: 73.	C
			21	Vacant			Left Notice / Posting	C
			21	Vacant			Read Only	C
			21	Vacant			W001 Incompletion reason: Knock / Ring Left Card.	C
			21	Vacant			"LOOKS VACANT. NO ANSWER AT DOOR	OTICE
		20091125	22	Vacant		0		
		20091230	23	Vacant	Zero usage okay			
		20100128	24	Vacant				
		20100225	25	Vacant				
233231	1209 W McBean St	20090929	3	Other - add'l comment req'd		0		
		20091029	4	Other - add'l comment req'd				
		20091125	5	Other - add'l comment req'd				
		20091230	6	Other - add'l comment req'd	Zero usage okay			
		20100128	7	Other - add'l comment req'd				
233309	428 S Webster St	20090828	7			0		
		20090929	8					
		20091029	9		Issued EST/ZERO Svc Order	2264367	Please check prem and verify read. No usage since Feb 2009.	Y
			9				Installed Radio Reading Device	Y
			9				Office review required.	Y
			9				W001 Remote ID entered: 1830526806.	Y
			9				"READ 0012	RS
			9				12/3/09 kfm old meter was stopped sent to billing	Y
			9				Is this vacant?	Y
			9				W001 Out meter reading: 12.	Y
			9				W001 In meter ID: 088561983T reading: 0.	Y
			9				ADVISED CUSTOMER ABOUT LEAKING INLET VALVE (OWNERS TO REPAIR). EXCHANGE SHOULD CORRECT THE ZERO USAGE COMPLAINT.	Y
			9				Changed Meter	Y
			9				"METER # 88561983	AD O
233328	1309 W Millman St	20091230	10	Vacant	Zero usage okay	0		
		20100128	11	Vacant				
		20100225	12	Vacant		2264244	Please check prem and verify read. No usage since Feb 2009	Y
			12	Vacant			No answer / Left card	Y
			12	Vacant			W001 Found service on.	Y
			12	Vacant			W001 Left service on.	Y
			12	Vacant			11/30/09 UPDATED ZERO CONS INFO CB	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
233328	1309 W Millman St	20100225	12	Vacant	Zero usage okay	2264244	but customer calls in for balance every month. Is this vacant?	Y
			12	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			12	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			12	Vacant			W001 Meter reading: 117.	Y
			12	Vacant			CAM 11-25-09 READ 0117 HOUSE DOES APPEAR TO BE VACANT	Y
			12	Vacant			WATER IS ON METER IN VAULT IS OKAY OPENED UP OULET COUPLING	Y
			12	Vacant			TO VERIFY METER IS WORKING	Y
			12	Vacant			Ran water Mtr OK Read only	Y
		20090828	6	Vacant		0		
		20090929	7	Vacant				
		20091029	8	Vacant	Issued EST/ZERO Svc Order	2264244	Please check prem and verify read. No usage since Feb 2009	Y
			8	Vacant			No answer / Left card	Y
			8	Vacant			W001 Found service on.	Y
			8	Vacant			W001 Left service on.	Y
			8	Vacant			11/30/09 UPDATED ZERO CONS INFO CB	Y
			8	Vacant			but customer calls in for balance every month. Is this vacant?	Y
			8	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			8	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			8	Vacant			W001 Meter reading: 117.	Y
			8	Vacant			CAM 11-25-09 READ 0117 HOUSE DOES APPEAR TO BE VACANT	Y
			8	Vacant			WATER IS ON METER IN VAULT IS OKAY OPENED UP OULET COUPLING	Y
			8	Vacant			TO VERIFY METER IS WORKING	Y
			8	Vacant			Ran water Mtr OK Read only	Y
		20091125	9	Vacant		0		
233590	507 S Shelley St	20090828	5			0		
233682	1035 W Lincoln Ave	20090828	3			0		
		20090929	4					
233779	2001 SW Jefferson Ave	20090828	3	"Minimal User (New constr		0		
		20091230	3	"Minimal User (New constr		ER TO GAI0		
		20100128	4	"Minimal User (New constr		ST/ZERO S	2343412	is vac
			4	"Minimal User (New constr			2343412	AGE
			4	"Minimal User (New constr			2343412	ad O
			4	"Minimal User (New constr			2343412	USE
			4	"Minimal User (New constr			2343412	er re
			4	"Minimal User (New constr			2343412	erify
			4	"Minimal User (New constr			2343412	ME
		20100225	5	"Minimal User (New constr		D USAGE C	2343412	is vac
			5	"Minimal User (New constr			2343412	erify
			5	"Minimal User (New constr			2343412	er re

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
233779	2001 SW Jefferson Ave	20100225	5	"Minimal User (New constr		0	2343412	USE
			5	"Minimal User (New constr			2343412	AGE
			5	"Minimal User (New constr			2343412	ad O
			5	"Minimal User (New constr			2343412	ME
233830	1215 W Lincoln Ave	20100128	10	WAREHOUSE/STORAGE	Zero usage okay	0		
		20100225	11	WAREHOUSE/STORAGE		2264347	Please check prem and verify read. No usage since Oct 2008.	Y
			11	WAREHOUSE/STORAGE			12/3/09 kfm coded as vacant	Y
			11	WAREHOUSE/STORAGE			12.4.09 dmk changed code from vacant to warehouse.	Y
			11	WAREHOUSE/STORAGE			"READ 0000	RS
			11	WAREHOUSE/STORAGE			Is this still warehouse storage? 6 month check for SOX	Y
			11	WAREHOUSE/STORAGE			compliance.	Y
			11	WAREHOUSE/STORAGE			W001 Meter reading: 0.	Y
			11	WAREHOUSE/STORAGE			LOOKS VACANT (OLD WAREHOUSE?).	Y
			11	WAREHOUSE/STORAGE			Verified read OK	Y
			11	WAREHOUSE/STORAGE			Read Only	Y
		20090828	5	WAREHOUSE/STORAGE		0		
		20090929	6	WAREHOUSE/STORAGE				
		20091029	7	WAREHOUSE/STORAGE	Issued EST/ZERO Svc Order	2264347	Please check prem and verify read. No usage since Oct 2008.	Y
			7	WAREHOUSE/STORAGE			12/3/09 kfm coded as vacant	Y
			7	WAREHOUSE/STORAGE			12.4.09 dmk changed code from vacant to warehouse.	Y
			7	WAREHOUSE/STORAGE			"READ 0000	RS
			7	WAREHOUSE/STORAGE			Is this still warehouse storage? 6 month check for SOX	Y
			7	WAREHOUSE/STORAGE			compliance.	Y
			7	WAREHOUSE/STORAGE			W001 Meter reading: 0.	Y
			7	WAREHOUSE/STORAGE			LOOKS VACANT (OLD WAREHOUSE?).	Y
			7	WAREHOUSE/STORAGE			Verified read OK	Y
			7	WAREHOUSE/STORAGE			Read Only	Y
		20091125	8	WAREHOUSE/STORAGE	Zero usage okay		Please check prem and verify read. No usage since Oct 2008.	Y
			8	WAREHOUSE/STORAGE			12/3/09 kfm coded as vacant	Y
			8	WAREHOUSE/STORAGE			12.4.09 dmk changed code from vacant to warehouse.	Y
			8	WAREHOUSE/STORAGE			"READ 0000	RS
			8	WAREHOUSE/STORAGE			Is this still warehouse storage? 6 month check for SOX	Y
			8	WAREHOUSE/STORAGE			compliance.	Y
			8	WAREHOUSE/STORAGE			W001 Meter reading: 0.	Y
			8	WAREHOUSE/STORAGE			LOOKS VACANT (OLD WAREHOUSE?).	Y
			8	WAREHOUSE/STORAGE			Verified read OK	Y
			8	WAREHOUSE/STORAGE			Read Only	Y
		20091230	9	WAREHOUSE/STORAGE		0		
233846	1601 W Lincoln Ave	20090828	21	Vacant		0		

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind		
233846	1601 W Lincoln Ave	20090929	22	Vacant		0				
		20091029	23	Vacant	Issued EST/ZERO Svc Order	2264319	Please check to see if this building is still not being used	Y		
				23	Vacant			W001 Found service on.	Y	
				23	Vacant			W001 Left service on.	Y	
				23	Vacant			11/30/09 UPDATED ZERO CONSMP INFO CB	Y	
				23	Vacant			by company. 6 month SOX compliance check.	Y	
				23	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y	
				23	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y	
				23	Vacant			W001 Meter reading: 143.	Y	
				23	Vacant			CAM 11-25-09 READ 0143 THIS IS A VACANT BLDG OWNER IN	Y	
				23	Vacant			BUSINESS NEXT DOOR HE HAS WATER ON BUT DOES NOT USE THIS HALF	Y	
				23	Vacant			OF BLDG METER IS OKAY	Y	
				23	Vacant			Ran water Mtr OK Read only	Y	
				20091125	24	Vacant		0		
				20091230	25	Vacant	Zero usage okay			
				20100128	26	Vacant				
				20100225	27	Vacant		2264319	Please check to see if this building is still not being used	Y
					27	Vacant			W001 Found service on.	Y
					27	Vacant			W001 Left service on.	Y
					27	Vacant			11/30/09 UPDATED ZERO CONSMP INFO CB	Y
			27	Vacant			by company. 6 month SOX compliance check.	Y		
			27	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y		
			27	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y		
			27	Vacant			W001 Meter reading: 143.	Y		
			27	Vacant			CAM 11-25-09 READ 0143 THIS IS A VACANT BLDG OWNER IN	Y		
			27	Vacant			BUSINESS NEXT DOOR HE HAS WATER ON BUT DOES NOT USE THIS HALF	Y		
			27	Vacant			OF BLDG METER IS OKAY	Y		
			27	Vacant			Ran water Mtr OK Read only	Y		
233916	718 S Greenlawn Ave	20090828	26	Vacant		0				
		20090929	27	Vacant						
		20091029	28	Vacant	Issued EST/ZERO Svc Order	2264494	Please check prem and verify read. Neighbor had stated that	C		
			28	Vacant			12/3/09 kfm looks vacant left notice	C		
			28	Vacant			"READ 0424	RS		
			28	Vacant			customer was in an accident a while back and is living with a	C		
			28	Vacant			caregiver. Does this still look vacant?	C		
			28	Vacant			W001 Meter reading: 0.	C		
			28	Vacant			LOOKS VACANT. LEFT NOTICE CARD.	C		
			28	Vacant			Verified read OK	C		
		28	Vacant			Left Notice / Posting	C			

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind C
233916	718 S Greenlawn Ave	20091029	28	Vacant	Issued EST/ZERO Svc Order	2264494	W001 Incompletion reason: Knock / Ring Left Card.	
		20091125	29	Vacant		0		
		20091230	30	Vacant	Zero usage okay			
		20100128	31	Vacant				
		20100225	32	Vacant				
233917	714 S Greenlawn Ave	20100225	3	"Minimal User (New constr		ER TO GAI0		
233947	807 S Blaine St	20090828	4	Other - add'l comment req'd		0		
234024	716 S Matthew St Up/Dw	20100128	3	Vacant	Sent letter to gain access	0		
		20100225	4	Vacant	Zero usage okay	2352678	Please check the meter for zero consumption per letter sent	Y
			4	Vacant			to customer	Y
			4	Vacant			W001 Meter reading: 1311.	Y
			4	Vacant			THIS METER IS OK/ BOTH APTS ARE VACANT RIGHT NOW/ WATER IS OFF	Y
			4	Vacant			DOWN AT THE METER	Y
			4	Vacant			Read Only	Y
			4	Vacant			2/27/10 coded vacant cb	Y
234245	1403 W Ann St	20091029	10	Vacant	Issued EST/ZERO Svc Order	2264360	Please check prem and verify read. Is this house vacant? 6 month	Y
			10	Vacant			12.4.09 Updated Inspection date to 12.04.09.dmk	Y
			10	Vacant			check for SOX compliance.	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			W001 Meter reading: 2.	Y
			10	Vacant			BLINDS WERE SHUT. HOUSE APPEARS TO STILL BE VACANT.	Y
			10	Vacant			Read Only	Y
			10	Vacant			"READ 0002	04-09
		20091125	11	Vacant	Zero usage okay		Please check prem and verify read. Is this house vacant? 6 month	Y
			11	Vacant			12.4.09 Updated Inspection date to 12.04.09.dmk	Y
			11	Vacant			check for SOX compliance.	Y
			11	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			11	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			11	Vacant			W001 Meter reading: 2.	Y
			11	Vacant			BLINDS WERE SHUT. HOUSE APPEARS TO STILL BE VACANT.	Y
			11	Vacant			Read Only	Y
			11	Vacant			"READ 0002	04-09
		20090828	8	Vacant		0		
		20090929	9	Vacant				
234426	1025 S Brown St	20100127	3	"Minimal User (New constr		0 USAGE C0		
		20100224	4	"Minimal User (New constr		0		
234475	930 S Louisa St	20100128	3	WAREHOUSE/STORAGE	Zero usage okay	0		

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
234475	930 S Louisa St	20100225	4	WAREHOUSE/STORAGE	Zero usage okay	2264353	Please check prem and verify read. Is this still warehouse storage. 6 month check for SOX compliance.	Y
			4	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	WAREHOUSE/STORAGE			BUILDING IS STILL JUST USED AS THEIR STORAGE.	Y
			4	WAREHOUSE/STORAGE			Read Only	Y
			4	WAREHOUSE/STORAGE			12/7/09 kfm coded as storage	Y
			4	WAREHOUSE/STORAGE			"READ UNKNOWN	04-09
		20090828	42	WAREHOUSE/STORAGE		0		
		20090929	43	WAREHOUSE/STORAGE				
		20091029	44	WAREHOUSE/STORAGE	Issued EST/ZERO Svc Order	2264353	Please check prem and verify read. Is this still warehouse storage. 6 month check for SOX compliance.	Y
			44	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			44	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			44	WAREHOUSE/STORAGE			BUILDING IS STILL JUST USED AS THEIR STORAGE.	Y
			44	WAREHOUSE/STORAGE			Read Only	Y
			44	WAREHOUSE/STORAGE			12/7/09 kfm coded as storage	Y
			44	WAREHOUSE/STORAGE			"READ UNKNOWN	04-09
234548	914 S Warren St	20090828	26	Vacant		0		
		20090929	27	Vacant				
		20091029	28	Vacant	Zero usage okay	2262826	ZERO USAGE - CHECK SEE IF STILL VACANT	Y
			28	Vacant			W001 Meter reading: 0.	Y
			28	Vacant			TM READS 0000 MAN AT908WARREN OWNS BOTH HSE MTR OKNOTSTOPPEDIT	Y
			28	Vacant			IS A SHOP AND HE DOESNOTUSEWATERATTHIS HSE	Y
			28	Vacant			Read Only	Y
			28	Vacant			W001 Found service on.	Y
			28	Vacant			W001 Left service on.	Y
			28	Vacant			11/5/09 kfm already coded	Y
		20091125	29	Vacant		0		
		20091230	30	Vacant	Zero usage okay			
		20100128	31	Vacant				
		20100225	32	Vacant		2262826	ZERO USAGE - CHECK SEE IF STILL VACANT	Y
			32	Vacant			W001 Meter reading: 0.	Y
			32	Vacant			TM READS 0000 MAN AT908WARREN OWNS BOTH HSE MTR OKNOTSTOPPEDIT	Y
			32	Vacant			IS A SHOP AND HE DOESNOTUSEWATERATTHIS HSE	Y
			32	Vacant			Read Only	Y
			32	Vacant			W001 Found service on.	Y
			32	Vacant			W001 Left service on.	Y
			32	Vacant			11/5/09 kfm already coded	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind	
234662	4612 SW Adams St	20090831	3	Meter Okay (field veri mtr reg		0			
		20100226	3	Meter Okay (field veri mtr reg	Zero usage okay				
		20090930	4	Meter Okay (field veri mtr reg					
		20091030	5	Meter Okay (field veri mtr reg	Issued EST/ZERO Svc Order	2267385	Please check premise and verify read. No usage since May 2009.	Y	
			5	Meter Okay (field veri mtr reg			if even still here.	Y	
			5	Meter Okay (field veri mtr reg			Is this vacant?	Y	
			5	Meter Okay (field veri mtr reg			Rescheduled Reason: FRCC - Reschedule Expired Order	Y	
			5	Meter Okay (field veri mtr reg			READ IS CORRECT FOR NOW. COULD NOT FIND WHERE VAULT WAS.	Y	
			5	Meter Okay (field veri mtr reg			ADDRESSES (BEFORE & AFTER) DO NOT MAKE SENSE. TALKED TO TARA AND	Y	
			5	Meter Okay (field veri mtr reg			SHE SAID THERE HAS BEEN NO USAGE SINCE '05 SO SHE IS GOING TO	Y	
	5	Meter Okay (field veri mtr reg			EMAIL CILCO AND FIND OUT IF THE PROPERTY IS EVEN STILL THERE.	Y			
	5	Meter Okay (field veri mtr reg			12/3/09 kfm local office looking into this premise Questions	Y			
234711	2821 SW Washington St	20091125	10	Other - add'l comment req'd	Zero usage okay	2264249	Please check meter and verify read. No usage since Jan 2009.	Y	
			10	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y	
			10	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y	
			10	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y	
			10	Other - add'l comment req'd			W001 Meter reading: 6.	Y	
			10	Other - add'l comment req'd			Read Only	Y	
			10	Other - add'l comment req'd			12/2/09 kfm coded as other read only	Y	
			10	Other - add'l comment req'd			"12-01-09	TB	
			20090828	7	Other - add'l comment req'd		0		
			20090929	8	Other - add'l comment req'd				
			20091029	9	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2264249	Please check meter and verify read. No usage since Jan 2009.	Y
				9	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
				9	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
				9	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
		9	Other - add'l comment req'd			W001 Meter reading: 6.	Y		
		9	Other - add'l comment req'd			Read Only	Y		
		9	Other - add'l comment req'd			12/2/09 kfm coded as other read only	Y		
		9	Other - add'l comment req'd			"12-01-09	TB		
234743	107 W Cass St	20091029	10		Issued EST/ZERO Svc Order	2264283	"METER	5193	
			10				Please check meter and verify read. No usage since Jan 2009.	Y	
			10				INSTALLED RADIO READ DEVICE I.D. # 1830528807	Y	
			10				Changed Meter	Y	
			10				Installed Radio Reading Device	Y	
			10				W001 Remote ID entered: 1830528807.	Y	
			10				Associated meter change order #2285957 failed. Close both	Y	
			10				orders manually.	Y	
	10				12/1/09 CLOSING ORDER BMW 12/1	Y			

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
234743	107 W Cass St	20091029	10		Issued EST/ZERO Svc Order	2264283	Had normal usage before that.	Y
			10				Sent to closer batch meter was stopped	Y
			10				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10				Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			10				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10				W001 Out meter reading: 88.	Y
			10				W001 In meter ID: 088561934T reading: 0.	Y
			10				"12-01-09	TB
		20090828	8			0		
		20090929	9					
234765	1600 SW Washington St	20091125	3	Vacant	Issued EST/ZERO Svc Order	2290684	Check meter and get read. Zero consecutive usage since 9/29/9.	Y
			3	Vacant			Is meter dead / stopped / vacant.	Y
			3	Vacant			W001 Meter reading: 3.	Y
			3	Vacant			Read Only	Y
			3	Vacant			Vacant property	Y
			3	Vacant			12/15/09 kfm coded as vacant	Y
			3	Vacant			"READ 0003	4-09
234770	1306 SW Washington St	20100224	3	"Minimal User (New constr		ST/ZERO S	2367470	AD 0
			3	"Minimal User (New constr			2367470	FOR I
			3	"Minimal User (New constr			2367470	d min
			3	"Minimal User (New constr			2367470	ad O
			3	"Minimal User (New constr			2367470	CC - I
			3	"Minimal User (New constr			2367470	erify
			3	"Minimal User (New constr			2367470	is vac
			3	"Minimal User (New constr			2367470	ter re
234774	214 Pecan St Pn-1	20091029	10	Other - add'l comment req'd		0		
		20091125	11	Other - add'l comment req'd				
		20091230	12	Other - add'l comment req'd	Zero usage okay			
		20100127	13	Other - add'l comment req'd				
		20100224	14	Other - add'l comment req'd		2126291	5 CONS ZERO READS - METER EXCHANGED 1/2009 - ZERO READS SINCE -	Y
			14	Other - add'l comment req'd			JR 7/9 No actions required by the Regional BOC/FRCC	Y
			14	Other - add'l comment req'd			CHECK TO SEE WHY NO USAGE	Y
			14	Other - add'l comment req'd			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			14	Other - add'l comment req'd			Rescheduled Notes: jlw	Y
			14	Other - add'l comment req'd			W001 Meter reading: 0.	Y
			14	Other - add'l comment req'd			BUSINESS USES LITTLE WATER IN THIS BULIDING	Y
			14	Other - add'l comment req'd			Read Only	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
234774	214 Pecan St Pn-1	20100224	14	Other - add'l comment req'd	Zero usage okay	2126291	Office review required.	Y
		20090828	8	Other - add'l comment req'd		0		
		20090929	9	Other - add'l comment req'd				
234795	1004 SW Washington St	20091125	10	WAREHOUSE/STORAGE	Zero usage okay	2264256	Please check meter and verify read. No usage since Jan 2009.	Y
			10	WAREHOUSE/STORAGE			Read Only	Y
			10	WAREHOUSE/STORAGE			12/2/09 kfm used for warehouse but looks vacant	Y
			10	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	WAREHOUSE/STORAGE			W001 Meter reading: 424.	Y
			10	WAREHOUSE/STORAGE			"12-01-09	TB
			10	WAREHOUSE/STORAGE			"BUILDING THAT APPEARS TO BE VACANT	ME L
		20091230	11	WAREHOUSE/STORAGE		0		
		20100127	12	WAREHOUSE/STORAGE				
		20100224	13	WAREHOUSE/STORAGE		2264256	Please check meter and verify read. No usage since Jan 2009.	Y
			13	WAREHOUSE/STORAGE			Read Only	Y
			13	WAREHOUSE/STORAGE			12/2/09 kfm used for warehouse but looks vacant	Y
			13	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			13	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			13	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			13	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			13	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			13	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			13	WAREHOUSE/STORAGE			W001 Meter reading: 424.	Y
			13	WAREHOUSE/STORAGE			"12-01-09	TB
			13	WAREHOUSE/STORAGE			"BUILDING THAT APPEARS TO BE VACANT	ME L
		20090828	7	WAREHOUSE/STORAGE		0		
		20090929	8	WAREHOUSE/STORAGE				
		20091029	9	WAREHOUSE/STORAGE	Issued EST/ZERO Svc Order	2264256	Please check meter and verify read. No usage since Jan 2009.	Y
			9	WAREHOUSE/STORAGE			Read Only	Y
			9	WAREHOUSE/STORAGE			12/2/09 kfm used for warehouse but looks vacant	Y
			9	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			9	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			9	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
234795	1004 SW Washington St	20091029	9	WAREHOUSE/STORAGE	Issued EST/ZERO Svc Order	2264256	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			9	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			9	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			9	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			9	WAREHOUSE/STORAGE			W001 Meter reading: 424.	Y
			9	WAREHOUSE/STORAGE			"12-01-09	TB
			9	WAREHOUSE/STORAGE			"BUILDING THAT APPEARS TO BE VACANT	ME L
234800	913 SW Washington St	20090828	3	WAREHOUSE/STORAGE		0		
234801	905 SW Washington St Hf-1	20090828	27	Vacant		0		
		20090929	28	Vacant				
		20091029	29	Vacant	Issued EST/ZERO Svc Order	2264500	Please check prem and verify read. Is this still vacant?	Y
			29	Vacant			6 month checkup for SOX compliance.	Y
			29	Vacant			W001 Meter reading: 0.	Y
			29	Vacant			Read Only	Y
			29	Vacant			12/2/09 kfm coded as vacant	Y
			29	Vacant			"12-01-09	TB
			29	Vacant			"VACANT	ME L
		20091125	30	Vacant		0		
		20091230	31	Vacant	Zero usage okay			
		20100127	32	Vacant				
		20100224	33	Vacant		2264500	Please check prem and verify read. Is this still vacant?	Y
			33	Vacant			6 month checkup for SOX compliance.	Y
			33	Vacant			W001 Meter reading: 0.	Y
			33	Vacant			Read Only	Y
			33	Vacant			12/2/09 kfm coded as vacant	Y
			33	Vacant			"12-01-09	TB
			33	Vacant			"VACANT	ME L
234805	815 SW Washington St	20091029	3	Vacant	Issued EST/ZERO Svc Order	2264134	Please check prem and verify read. No usage since July 2009.	Y
			3	Vacant			PROPERTY LOOKS VACANT. USAGE IS NOW 1 UNIT.	Y
			3	Vacant			Vacant property	Y
			3	Vacant			"READ 0006	RS
			3	Vacant			Read Only	Y
			3	Vacant			12/7/09 kfm coded as vacant	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y

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234805	815 SW Washington St	20091029	3	Vacant	Issued EST/ZERO Svc Order	2264134	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 6.	Y
234817	911 W George St	20090929	3	Other - add'l comment req'd		0		
		20091029	4	Other - add'l comment req'd				
		20091125	5	Other - add'l comment req'd				
		20091230	6	Other - add'l comment req'd	Zero usage okay			
		20100127	7	Other - add'l comment req'd				
		20100224	8	Other - add'l comment req'd		2262629	METER EXCHANGED 7/2009 - WATER T/ON 7/30/09 - ACCOUNT STILL SHOWI	Y
			8	Other - add'l comment req'd			NG ZERO READS - PLEASE CHECK TO SEE WHATS GOING ON HERE	Y
			8	Other - add'l comment req'd			W001 Meter reading: 0.	Y
			8	Other - add'l comment req'd			TM READS 0000 MTR PULLS READ OK THIS MAN HAS WATER S OFF AT MTR	Y
			8	Other - add'l comment req'd			HAS BROKEN PIPES INBASEMENT NO MONEYTO REPAIR AT THIS TIMEMTR IS	Y
			8	Other - add'l comment req'd			OK NOT STOPPED LEFT OFF AT MTR	Y
			8	Other - add'l comment req'd			Read Only	Y
			8	Other - add'l comment req'd			W001 Found service on.	Y
			8	Other - add'l comment req'd			W001 Left service on.	Y
234870	2400 SW Jefferson Ave	20100127	3	Vacant	Issued EST/ZERO Svc Order	2342349	Please check meter and verify read. No usage since Nov 2009	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 176.	Y
			3	Vacant			2/4/10 WMS READ 0176 BUSINESS IS VACANT NO U	Y
			3	Vacant			Read Only	Y
			3	Vacant			2/5/10 CODED VACANT CB	Y
235037	3025 SW Adams St	20090828	86	Vacant		0		
		20090929	87	Vacant				
		20091029	88	Vacant	Zero usage okay	2126605	92 CONS ZERO READS - CHECK TO SEE IF STILL VACANT	Y
			88	Vacant			W001 Meter reading: 0.	Y
			88	Vacant			Vacant property	Y
			88	Vacant			"7/4/09	BG
		20091125	89	Vacant		0		
		20091230	90	Vacant	Zero usage okay			
		20100127	91	Vacant				
		20100224	92	Vacant		2126605	92 CONS ZERO READS - CHECK TO SEE IF STILL VACANT	Y
			92	Vacant			W001 Meter reading: 0.	Y
			92	Vacant			Vacant property	Y
			92	Vacant			"7/4/09	BG
235040	3020 SW Adams St	20100224	3		Zero usage okay	2358349	Neighbors (with / without) water. No recent plumbing work. No	Y
			3				water for 3 hours. Customer can be contacted at 309-676-9022.	Y
			3				TRACED LINES WHERE METER IS / THEY HAD S/OFF BOTH INLET AND	Y
			3				OUTLET WHILE OUT OF TOWN FOR 1 MONTH / CHRISTIE DID NOT KNOW	Y

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235040	3020 SW Adams St	20100224	3		Zero usage okay	2358349	THEY 2 S/OFFS OTHER S/OFF WAS CLOSE TO GROUND AND HARD TO SEE/	Y
			3				SHE WAS ONLY TOLD ABOUT 1 CUST OK NOT	Y
			3				"Reports no water	ad: n
235042	3011 SW Adams St	20090828	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2089689	Barney called to schedule MCSPT	Y
			3	Other - add'l comment req'd		2199688	21 CON ZERO READS - METER CHANGED 5/09 - CHECK TO SEE WHY NO	Y
			3	Other - add'l comment req'd		2089689	W001 Found service on.	Y
			3	Other - add'l comment req'd		2199688	Verified read OK	Y
			3	Other - add'l comment req'd			Leak on Company side	Y
			3	Other - add'l comment req'd		2089689	W001 Left service on.	Y
			3	Other - add'l comment req'd		2199688	W001 Found service on.	Y
			3	Other - add'l comment req'd		2089689	W001 Remote ID entered: 1830165175.	Y
			3	Other - add'l comment req'd		2199688	W001 Left service on.	Y
			3	Other - add'l comment req'd		2089689	W001 Closing Error: Service is in a meter read batch.	Y
			3	Other - add'l comment req'd		2199688	USAGE.	Y
			3	Other - add'l comment req'd		2089689	Customer received letter for periodic meter change; set new meter	Y
			3	Other - add'l comment req'd			and reading device.	Y
			3	Other - add'l comment req'd		2199688	Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3	Other - add'l comment req'd		2089689	W001 Out meter reading: 0.	Y
			3	Other - add'l comment req'd		2199688	Rescheduled Notes: jlw	Y
			3	Other - add'l comment req'd		2089689	W001 In meter ID: 087243602T reading: 0.	Y
			3	Other - add'l comment req'd		2199688	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Other - add'l comment req'd		2089689	AG 5/27/09 OLD METER STOPPED - SET NEW RADIO READ	Y
			3	Other - add'l comment req'd		2199688	W001 Meter reading: 0.	Y
			3	Other - add'l comment req'd		2089689	1830165175 METER 87243602 OUT READ 0000	Y
			3	Other - add'l comment req'd		2199688	they have a leak in the bldg. and the water is off at the stop +	Y
			3	Other - add'l comment req'd		2089689	Installed Radio Reading Device	Y
			3	Other - add'l comment req'd			Changed Meter	Y
			3	Other - add'l comment req'd		2199688	waste valve. meter is OK. read-0000.	Y
			3	Other - add'l comment req'd			"9/14/09	BG
		20090929	4	Other - add'l comment req'd		0		
		20091029	5	Other - add'l comment req'd	Zero usage okay	2199688	21 CON ZERO READS - METER CHANGED 5/09 - CHECK TO SEE WHY NO	Y
			5	Other - add'l comment req'd			Verified read OK	Y
			5	Other - add'l comment req'd			Leak on Company side	Y
			5	Other - add'l comment req'd			W001 Found service on.	Y
			5	Other - add'l comment req'd			W001 Left service on.	Y
			5	Other - add'l comment req'd			USAGE.	Y
			5	Other - add'l comment req'd			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			5	Other - add'l comment req'd			Rescheduled Notes: jlw	Y
			5	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
235042	3011 SW Adams St	20091029	5	Other - add'l comment req'd	Zero usage okay	2199688	W001 Meter reading: 0.	Y
			5	Other - add'l comment req'd			they have a leak in the bldg. and the water is off at the stop +	Y
			5	Other - add'l comment req'd			waste valve. meter is OK. read-0000.	Y
			5	Other - add'l comment req'd			"9/14/09	BG
		20091125	6	Other - add'l comment req'd		0		
		20091230	7	Other - add'l comment req'd	Zero usage okay			
		20100127	8	Other - add'l comment req'd				
		20100224	9	Other - add'l comment req'd		2199688	21 CON ZERO READS - METER CHANGED 5/09 - CHECK TO SEE WHY NO	Y
			9	Other - add'l comment req'd			Verified read OK	Y
			9	Other - add'l comment req'd			Leak on Company side	Y
			9	Other - add'l comment req'd			W001 Found service on.	Y
			9	Other - add'l comment req'd			W001 Left service on.	Y
			9	Other - add'l comment req'd			USAGE.	Y
			9	Other - add'l comment req'd			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			9	Other - add'l comment req'd			Rescheduled Notes: jlw	Y
			9	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			9	Other - add'l comment req'd			W001 Meter reading: 0.	Y
			9	Other - add'l comment req'd			they have a leak in the bldg. and the water is off at the stop +	Y
			9	Other - add'l comment req'd			waste valve. meter is OK. read-0000.	Y
			9	Other - add'l comment req'd			"9/14/09	BG
235047	2905 SW Adams St	20091029	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2264137	Please check prem and verify read. No usage since July 2009.	Y
			3	Other - add'l comment req'd			VERY MUCH WATER HERE.	Y
			3	Other - add'l comment req'd			Read Only	Y
			3	Other - add'l comment req'd			12/2/09 kfm coded as other does not use much water	Y
			3	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Other - add'l comment req'd			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Other - add'l comment req'd			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Other - add'l comment req'd			W001 Meter reading: 112.	Y
			3	Other - add'l comment req'd			"12-01-09	TB
		20091125	4	Other - add'l comment req'd	Zero usage okay		Please check prem and verify read. No usage since July 2009.	Y
			4	Other - add'l comment req'd			VERY MUCH WATER HERE.	Y
			4	Other - add'l comment req'd			Read Only	Y
			4	Other - add'l comment req'd			12/2/09 kfm coded as other does not use much water	Y
			4	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
235047	2905 SW Adams St	20091125	4	Other - add'l comment req'd	Zero usage okay	2264137	Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			4	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Other - add'l comment req'd			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			4	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Other - add'l comment req'd			W001 Meter reading: 112.	Y
			4	Other - add'l comment req'd			"12-01-09	TB
235057	2721 SW Adams St	20091125	3	Vacant	Issued EST/ZERO Svc Order	2290691	Check meter and get read. Zero consecutive usage since 9/29/09.	Y
			3	Vacant			Is meter dead / stopped / vacant.	Y
			3	Vacant			W001 Meter reading: 6.	Y
			3	Vacant			Read Only	Y
			3	Vacant			Vacant property	Y
			3	Vacant			12/15/09 kfm coded as vacant	Y
			3	Vacant			"READ 0006	4-09
235068	2601 SW Adams St	20090828	11	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2126634	8 CONS ZERO READS - CHECK TO SEE IF STILL VACANT	Y
			11	Other - add'l comment req'd			W001 Meter reading: 0.	Y
			11	Other - add'l comment req'd			dump truck's parked here. probably just a bathroom sink for	Y
			11	Other - add'l comment req'd			washing hands. reading is 0000.	Y
			11	Other - add'l comment req'd			Read Only	Y
			11	Other - add'l comment req'd			"7/4/09	BG
		20090929	12	Other - add'l comment req'd		0		
		20091029	13	Other - add'l comment req'd	Zero usage okay	2126634	8 CONS ZERO READS - CHECK TO SEE IF STILL VACANT	Y
			13	Other - add'l comment req'd			W001 Meter reading: 0.	Y
			13	Other - add'l comment req'd			dump truck's parked here. probably just a bathroom sink for	Y
			13	Other - add'l comment req'd			washing hands. reading is 0000.	Y
			13	Other - add'l comment req'd			Read Only	Y
			13	Other - add'l comment req'd			"7/4/09	BG
		20091125	14	Other - add'l comment req'd		0		
		20091230	15	Other - add'l comment req'd	Zero usage okay			
		20100127	16	Other - add'l comment req'd				
		20100224	17	Other - add'l comment req'd		2126634	8 CONS ZERO READS - CHECK TO SEE IF STILL VACANT	Y
			17	Other - add'l comment req'd			W001 Meter reading: 0.	Y
			17	Other - add'l comment req'd			dump truck's parked here. probably just a bathroom sink for	Y
			17	Other - add'l comment req'd			washing hands. reading is 0000.	Y
			17	Other - add'l comment req'd			Read Only	Y
			17	Other - add'l comment req'd			"7/4/09	BG
235082	2322 SW Adams St	20091125	10	Vacant	Zero usage okay	2264264	Please check meter and verify read. Had very high usage in	Y
			10	Vacant			Read Only	Y
			10	Vacant			12/2/09 kfm coded as vacant	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
235082	2322 SW Adams St	20091125	10	Vacant	Zero usage okay	2264264	Jan 2009 and then no usage since.	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			W001 Meter reading: 43.	Y
			10	Vacant			"12-01-09	TB
			10	Vacant			"VACANT	ME L
		20091230	11	Vacant		0		
		20100127	12	Vacant				
		20100224	13	Vacant		2264264	Please check meter and verify read. Had very high usage in	Y
			13	Vacant			Read Only	Y
			13	Vacant			12/2/09 kfm coded as vacant	Y
			13	Vacant			Jan 2009 and then no usage since.	Y
			13	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			13	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			13	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			13	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			13	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			13	Vacant			W001 Meter reading: 43.	Y
			13	Vacant			"12-01-09	TB
			13	Vacant			"VACANT	ME L
		20090828	7	Vacant		0		
		20090929	8	Vacant				
		20091029	9	Vacant	Issued EST/ZERO Svc Order	2264264	Please check meter and verify read. Had very high usage in	Y
			9	Vacant			Read Only	Y
			9	Vacant			12/2/09 kfm coded as vacant	Y
			9	Vacant			Jan 2009 and then no usage since.	Y
			9	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			9	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			9	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			9	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			9	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			9	Vacant			W001 Meter reading: 43.	Y
			9	Vacant			"12-01-09	TB
			9	Vacant			"VACANT	ME L
235098	2139 SW Adams St	20090828	32	Vacant	Issued EST/ZERO Svc Order	2126672	29 CONS ZERO READS - 10/31/08 BLDG WAS VACANT - CHECK TO SEE IF	Y
			32	Vacant			STILL VACANT	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
235098	2139 SW Adams St	20090828	32	Vacant	Issued EST/ZERO Svc Order	2126672	Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			32	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			32	Vacant			W001 Meter reading: 0.	Y
			32	Vacant			0000 THIS MTR IS NOT USED AT ALL BUT THEY KEEP IT ANYWAY BELONGS TO BANK BUT A CARPET STORE IS THERE	Y
			32	Vacant			Ran water Mtr OK Read only	Y
		20090929	33	Vacant		0		
		20091029	34	Vacant				
		20091125	35	Vacant				
		20091230	36	Vacant	Zero usage okay			
		20100127	37	Vacant				
		20100224	38	Vacant		2126672	29 CONS ZERO READS - 10/31/08 BLDG WAS VACANT - CHECK TO SEE IF STILL VACANT	Y
			38	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			38	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			38	Vacant			W001 Meter reading: 0.	Y
			38	Vacant			0000 THIS MTR IS NOT USED AT ALL BUT THEY KEEP IT ANYWAY BELONGS TO BANK BUT A CARPET STORE IS THERE	Y
			38	Vacant			Ran water Mtr OK Read only	Y
235133	1722 SW Adams St	20090828	5	Other - add'l comment req'd		0		
		20090929	6	Other - add'l comment req'd				
		20091029	7	Other - add'l comment req'd				
235136	1711 SW Adams St	20091125	10	Vacant		0		
		20091230	11	Vacant	Zero usage okay			
		20100127	12	Vacant				
		20100224	13	Vacant		2126684	4 CONS ZERO READS - METER XCHANGED 2/18/09 - MAKE SURE METER IS FUNCTIONING PROPERLY.	Y
			13	Vacant			W001 Meter reading: 0.	Y
			13	Vacant			Read Only "7/4/09	Y BG
		20090828	7	Vacant		0		
		20090929	8	Vacant				
		20091029	9	Vacant				
235137	1701 SW Adams St	20090828	3			0		
		20091230	3		Sent letter to gain access			
235175	1001 S Greenlawn Ave	20090929	3			0		
235556	2420 Dr M L King Jr Dr	20091030	3	Vacant	Issued EST/ZERO Svc Order	2267283	Please check prem and verify read. Is this vacant? No usage since July.	Y
			3	Vacant			W001 Meter reading: 28.	Y
			3	Vacant				Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
235556	2420 Dr M L King Jr Dr	20091030	3	Vacant	Issued EST/ZERO Svc Order	2267283	Verified read OK	Y
			3	Vacant			12/1/09 kfm coded as vacant	Y
			3	Vacant			"READ 0028	30-09
		20091130	4	Vacant		0		
		20091231	5	Vacant	Zero usage okay			
		20100128	6	Vacant				
		20100225	7	Vacant		2267283	Please check prem and verify read. Is this vacant? No usage since July.	Y
			7	Vacant			W001 Meter reading: 28.	Y
			7	Vacant			Verified read OK	Y
			7	Vacant			12/1/09 kfm coded as vacant	Y
			7	Vacant			"READ 0028	30-09
235839	2005 W Millman St	20090831	3			0		
235874	2215 W Millman St	20091030	10			0		
		20090831	8					
		20090930	9					
235967	2618 W Howett St	20091130	3	Vacant	Issued EST/ZERO Svc Order	2292113	Zero usage since 9/30/09. Check meter to see if dead or stopped.	Y
			3	Vacant			Is property vacant.	Y
			3	Vacant			W001 Meter reading: 377.	Y
			3	Vacant			TM READS 0377 HSE VACANT	Y
			3	Vacant			Read Only	Y
			3	Vacant			12/16/09 kfm coded as vacant	Y
		20091231	4	Vacant	Zero usage okay	0		
		20100129	5	Vacant				
		20100226	6	Vacant		2292113	Zero usage since 9/30/09. Check meter to see if dead or stopped.	Y
			6	Vacant			Is property vacant.	Y
			6	Vacant			W001 Meter reading: 377.	Y
			6	Vacant			TM READS 0377 HSE VACANT	Y
			6	Vacant			Read Only	Y
			6	Vacant			12/16/09 kfm coded as vacant	Y
236270	1918 W Millman St	20090831	4	Other - add'l comment req'd		0		
236319	2828 Dr M L King Jr Dr	20090831	4	Vacant		0		
		20090930	5	Vacant				
		20091130	6	Vacant				
		20100204	7	Vacant	Zero usage okay	2345261	Please get read to stop estimates. Fix read device if needed.	Y
			7	Vacant			W001 Meter reading: 116.	Y
			7	Vacant			0116 MSM TOOK READ FOR BILLING HOUSE LOOKS VACANT	Y
			7	Vacant			Read Only	Y
			7	Vacant			Vacant property	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
236319	2828 Dr M L King Jr Dr	20100204	7	Vacant	Zero usage okay	2345261	2/5/10 ADDED TO CLOSER BATCH DUE TO ESTIMATES BMW 2/5	Y
236480	1914 W Lincoln Ave	20100226	3	Vacant	Zero usage okay	2281274	METER EXCHANGE TUES. 12/01 @ 10:00A 696-7337	Y
			3	Vacant			W001 Left service off.	Y
			3	Vacant			W001 Remote ID entered: 1830527265.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Out meter reading: 29.	Y
			3	Vacant			W001 In meter ID: 088562016T reading: 0.	Y
			3	Vacant			12/01/09 REF READS 0029 EXCHANGED METER WITH 5/8 TRI	Y
			3	Vacant			0088562016T READS 0000 RADIO READ 1830527265	Y
			3	Vacant			Vacant property	Y
			3	Vacant			Changed Meter	Y
			3	Vacant			W001 Found service off.	Y
		20090831	56	Vacant		0		
		20090930	57	Vacant				
		20091030	58	Vacant	Issued EST/ZERO Svc Order	2267503	Please check premise and verify read. No usage. 6 month check	C
			58	Vacant			12/3/09 kfm left card meter was changed	C
			58	Vacant			vacant property	C
			58	Vacant			for SOX compliance.	C
			58	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			58	Vacant			CORRECTLY. LEFT CARD ASKING CUSTOMER TO SET UP TIME TO REPLACE	C
			58	Vacant			OR REPAIR METER.	C
			58	Vacant			Left Notice / Posting	C
			58	Vacant			W001 Incompletion reason: Knock / Ring Left Card.	C
			58	Vacant			"12-02-09 DB	NE H
236552	2420 W Lincoln Ave	20091030	3	Vacant	Issued EST/ZERO Svc Order	2267289	Please check prem and verify read. No usage since July 2009.	C
			3	Vacant			Is this vacant?	C
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3	Vacant			VACANT	C
			3	Vacant			"12.7.09 Updated to Vacant"" as of 12.4.09. dmk""	C
		20091130	4	Vacant	Zero usage okay		Please check prem and verify read. No usage since July 2009.	C
			4	Vacant			Is this vacant?	C
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4	Vacant			VACANT	C
			4	Vacant			"12.7.09 Updated to Vacant"" as of 12.4.09. dmk""	C
		20091231	5	Vacant		0		
		20100129	6	Vacant				
		20100226	7	Vacant		2267289	Please check prem and verify read. No usage since July 2009.	C

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
236552	2420 W Lincoln Ave	20100226	7	Vacant	Zero usage okay	2267289	Is this vacant?	C
			7	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			7	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			7	Vacant			VACANT	C
			7	Vacant			"12.7.09 Updated to Vacant"" as of 12.4.09. dmk""	C
236553	2422 W Lincoln Ave	20091030	3	Irrigation	Issued EST/ZERO Svc Order	2267304	Please check prem and verify read. No usage since July 2009.	Y
			3	Irrigation			ALSO TO MAKE THE PROPER REPAIRS UNTIL HE NEEDS THE WATER ON	Y
			3	Irrigation			AGAIN.	Y
			3	Irrigation			Read Only	Y
			3	Irrigation			Is this vacant?	Y
			3	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Irrigation			W001 Meter reading: 7.	Y
			3	Irrigation			VACANT. IT IS OCCUPIED BUT A SEASONAL USE. THERE IS A SMALL LEAK	Y
			3	Irrigation			RIGHT BEFORE THE METER AND THERE MAY BE SMALL AMOUNTS OF USAGE	Y
			3	Irrigation			TAKING PLACE ON A TOILET BUT THE BUILDING IS NOT IN REGULAR USE.	Y
			3	Irrigation			I SUGGESTED THAT HE CALL AND SCHEDULE A SEASONAL SHUT OFF AND	Y
			3	Irrigation			"READ 0007	02-09
236637	733 S Western Ave	20090831	3	Vacant		0		
236818	2313 W Ann St	20090831	18	Vacant		0		
		20090930	19	Vacant				
		20091030	20	Vacant	Issued EST/ZERO Svc Order	2267570	Please check prem and verify read. No usage. Was shut off. Is	C
			20	Vacant			it still shut off or vacant?	C
			20	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			20	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			20	Vacant			VACANT	C
			20	Vacant			Updated snap code to vacant per above....CV/OPS 4.3.10	C
		20091130	21	Vacant		0		
		20091231	22	Vacant	Zero usage okay			
		20100128	23	Vacant				
		20100225	24	Vacant		2267570	Please check prem and verify read. No usage. Was shut off. Is	C
			24	Vacant			it still shut off or vacant?	C
			24	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			24	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			24	Vacant			VACANT	C
			24	Vacant			Updated snap code to vacant per above....CV/OPS 4.3.10	C
236820	2309 W Ann St	20090831	3			0		
236841	2121 W Ann St	20091231	3	Hospitalized/Nursing Home	Sent letter to gain access	0		
		20100128	4	Hospitalized/Nursing Home	Zero usage okay			

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237090	2008 W Proctor St	20090831	4	Vacant		0		
237156	2123 W Antoinette St	20091130	3	Vacant	Issued EST/ZERO Svc Order	2292114	Zero usage since 9/30/09. Check to see if meter is dead or	Y
			3	Vacant			stopped. Is property vacant?	Y
			3	Vacant			W001 Meter reading: 800.	Y
			3	Vacant			TM READS 0800 HSE VACANT	Y
			3	Vacant			Read Only	Y
		20091231	3	Vacant	Zero usage okay	0	12/16/09 kfm coded as vacant	Y
		20100128	4	Vacant				
		20100225	5	Vacant				
			6	Vacant		2292114	Zero usage since 9/30/09. Check to see if meter is dead or	Y
			6	Vacant			stopped. Is property vacant?	Y
			6	Vacant			W001 Meter reading: 800.	Y
			6	Vacant			TM READS 0800 HSE VACANT	Y
			6	Vacant			Read Only	Y
			6	Vacant			12/16/09 kfm coded as vacant	Y
237181	2327 W Antoinette St	20090930	3			0		
237259	2112 W Antoinette St	20091231	3	"Minimal User (New constr		ER TO GAI0		
237448	2116 W Marquette St	20091231	3	Other - add'l comment req'd	Zero usage okay	0		
		20100129	4	Other - add'l comment req'd				
		20100226	5	Other - add'l comment req'd				
		20090831	9	Other - add'l comment req'd				
237692	2025 W Malone St	20100111	7	Other - add'l comment req'd		0		
		20100129	8	Other - add'l comment req'd	Zero usage okay			
		20100226	9	Other - add'l comment req'd				
237988	1300 S Easton Ave	20091030	10	Vacant	Issued EST/ZERO Svc Order	2267484	Please check premise and verify read. No usage since Jan 2009.	Y
			10	Vacant			Is this vacant?	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			W001 Meter reading: 1154.	Y
			10	Vacant			Read Only	Y
			10	Vacant			12/3/09 kfm coded as vacant	Y
			10	Vacant			"READ 1154	02-09
		20091130	11	Vacant		0		
		20091231	12	Vacant	Zero usage okay			
		20090831	8	Vacant				
		20090930	9	Vacant				
238001	1915 W HUMBOLDT ST	20091130	3	Vacant	Issued EST/ZERO Svc Order	2292119	Zero usage since 9/30/09 check meter to see if dead or stopped.	Y
			3	Vacant			Is property vacant?	Y
			3	Vacant			TMREADS 3653 HSE IS VACANT	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
238001	1915 W HUMBOLDT ST	20091130	3	Vacant	Issued EST/ZERO Svc Order	2292119	Read Only	Y
			3	Vacant			12/16/09 kfm coded as vacant	Y
		20091231	4	Vacant	Zero usage okay	0		
		20100129	5	Vacant				
		20100226	6	Vacant		2292119	Zero usage since 9/30/09 check meter to see if dead or stopped.	Y
			6	Vacant			Is property vacant?	Y
			6	Vacant			TMREADS 3653 HSE IS VACANT	Y
			6	Vacant			Read Only	Y
			6	Vacant			12/16/09 kfm coded as vacant	Y
238015	1538 S Easton Ave	20090930	3	Other - add'l comment req'd		0		
		20091030	4	Other - add'l comment req'd				
		20091130	5	Other - add'l comment req'd				
		20091231	6	Other - add'l comment req'd	Zero usage okay			
		20100129	7	Other - add'l comment req'd				
		20100226	8	Other - add'l comment req'd				
238138	1419 S Faraday Ave	20091130	3		Issued EST/ZERO Svc Order	2292139	Zero usage since 9/30/09. Check meter to see if dead or stopped.	C
			3				Is property vacant?	C
			3				W001 Meter reading: 182.	C
			3				TM READS 0182 HSE IS ACTIVE NHLC	C
			3				Read Only	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				12/16/09 kfm left card hous is occupied meter may be stopped	C
		20091231	4			0		
		20100129	5		Sent letter to gain access			
238161	1913 W Starr St	20091231	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2317012	Please check meter and verify read. No usage since September.	Y
			3	Other - add'l comment req'd			JUST A CASE OF VERY LITTLE WATER USAGE.	Y
			3	Other - add'l comment req'd			Read Only	Y
			3	Other - add'l comment req'd			1/11/10 kfm coded as other	Y
			3	Other - add'l comment req'd			Is meter dead? Is this vacant? Please advise.	Y
			3	Other - add'l comment req'd			W001 Meter reading: 49.	Y
			3	Other - add'l comment req'd			VACANT. THEY HAVE CHRISTMAS LIGHTS UP BUT IT LOOKS AS IF IT MAY	Y
			3	Other - add'l comment req'd			LOT OF WATER. IF YOU LOOK OVER THEIR USAGE HISTORY IT APPEARS	Y
			3	Other - add'l comment req'd			THAT THIS CUSTOMER HAS A HISTORY OF USING VERY LITTLE WATER.	Y
			3	Other - add'l comment req'd			USUALLY OVER 4 MONTHS THEY USE 1 UNIT OF WATER. I THINK THIS IS	Y
			3	Other - add'l comment req'd			"READ 0049	8-10
			3	Other - add'l comment req'd			"BE SCARCELY USED OR IF INHABITED	SN'T
		20100129	4	Other - add'l comment req'd	Zero usage okay	0		
		20100226	5	Other - add'l comment req'd		2317012	Please check meter and verify read. No usage since September.	Y
			5	Other - add'l comment req'd			JUST A CASE OF VERY LITTLE WATER USAGE.	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
238161	1913 W Starr St	20100226	5	Other - add'l comment req'd	Zero usage okay	2317012	Read Only	Y
			5	Other - add'l comment req'd			1/11/10 kfm coded as other	Y
			5	Other - add'l comment req'd			Is meter dead? Is this vacant? Please advise.	Y
			5	Other - add'l comment req'd			W001 Meter reading: 49.	Y
			5	Other - add'l comment req'd			VACANT. THEY HAVE CHRISTMAS LIGHTS UP BUT IT LOOKS AS IF IT MAY	Y
			5	Other - add'l comment req'd			LOT OF WATER. IF YOU LOOK OVER THEIR USAGE HISTORY IT APPEARS	Y
			5	Other - add'l comment req'd			THAT THIS CUSTOMER HAS A HISTORY OF USING VERY LITTLE WATER.	Y
			5	Other - add'l comment req'd			USUALLY OVER 4 MONTHS THEY USE 1 UNIT OF WATER. I THINK THIS IS	Y
			5	Other - add'l comment req'd			"READ 0049	8-10
			5	Other - add'l comment req'd			"BE SCARCELY USED OR IF INHABITED	SN'T
		20090831	6	Other - add'l comment req'd		0		
238197	1533 S Lydia Ave	20100226	3	Meter Okay (field veri mtr reg	Zero usage okay	2267419	Please check premise and verify read. No usage since May 2009.	Y
			3	Meter Okay (field veri mtr reg			SO IT WAS GETTING CLOSE TO BEING 0142 SOON. WENT AHEAD AND	Y
			3	Meter Okay (field veri mtr reg			REPLACED THE METER WITH A RADIO READING DEVICE JUST TO BE 100%	Y
			3	Meter Okay (field veri mtr reg			SURE FROM NOW ON THAT EVERYTHING IS FUNCTIONING CORRECTLY.	Y
			3	Meter Okay (field veri mtr reg			Changed Meter	Y
			3	Meter Okay (field veri mtr reg			Installed Radio Reading Device	Y
			3	Meter Okay (field veri mtr reg			W001 Remote ID entered: 1830532704.	Y
			3	Meter Okay (field veri mtr reg			Associated meter change order #2287604 failed. Close both	Y
			3	Meter Okay (field veri mtr reg			orders manually.	Y
			3	Meter Okay (field veri mtr reg			12/2/09 CLOSING ORDER BMW 12/2	Y
			3	Meter Okay (field veri mtr reg			Is this vacant?	Y
			3	Meter Okay (field veri mtr reg			12/2/09 kfm water was off changed to make sure it was	Y
			3	Meter Okay (field veri mtr reg			OK. Said used very little water	Y
			3	Meter Okay (field veri mtr reg			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Meter Okay (field veri mtr reg			W001 Out meter reading: 141.	Y
			3	Meter Okay (field veri mtr reg			W001 In meter ID: 088582406T reading: 0.	Y
			3	Meter Okay (field veri mtr reg			SHUT OFF VALVE AT THE METER WAS OFF BECAUSE THEY HAD A LEAK THEY	Y
			3	Meter Okay (field veri mtr reg			WERE GOING TO FIX. THEY HAVE BEEN USING VERY SMALL AMOUNTS OF	Y
			3	Meter Okay (field veri mtr reg			WATER WHEN THEY ABSOLUTELY HAVE TO AND THE METER WAS AT 014189	Y
			3	Meter Okay (field veri mtr reg			"READ 0141	02-09
		20090831	4	Meter Okay (field veri mtr reg		0		
		20090930	5	Meter Okay (field veri mtr reg				
		20091030	6	Meter Okay (field veri mtr reg	Issued EST/ZERO Svc Order	2267419	Please check premise and verify read. No usage since May 2009.	Y
			6	Meter Okay (field veri mtr reg			SO IT WAS GETTING CLOSE TO BEING 0142 SOON. WENT AHEAD AND	Y
			6	Meter Okay (field veri mtr reg			REPLACED THE METER WITH A RADIO READING DEVICE JUST TO BE 100%	Y
			6	Meter Okay (field veri mtr reg			SURE FROM NOW ON THAT EVERYTHING IS FUNCTIONING CORRECTLY.	Y
			6	Meter Okay (field veri mtr reg			Changed Meter	Y
			6	Meter Okay (field veri mtr reg			Installed Radio Reading Device	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
238197	1533 S Lydia Ave	20091030	6	Meter Okay (field veri mtr reg	Issued EST/ZERO Svc Order	2267419	W001 Remote ID entered: 1830532704.	Y
			6	Meter Okay (field veri mtr reg			Associated meter change order #2287604 failed. Close both	Y
			6	Meter Okay (field veri mtr reg			orders manually.	Y
			6	Meter Okay (field veri mtr reg			12/2/09 CLOSING ORDER BMW 12/2	Y
			6	Meter Okay (field veri mtr reg			Is this vacant?	Y
			6	Meter Okay (field veri mtr reg			12/2/09 kfm water was off changed to make sure it was	Y
			6	Meter Okay (field veri mtr reg			OK. Said used very little water	Y
			6	Meter Okay (field veri mtr reg			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Meter Okay (field veri mtr reg			W001 Out meter reading: 141.	Y
			6	Meter Okay (field veri mtr reg			W001 In meter ID: 088582406T reading: 0.	Y
			6	Meter Okay (field veri mtr reg			SHUT OFF VALVE AT THE METER WAS OFF BECAUSE THEY HAD A LEAK THEY	Y
			6	Meter Okay (field veri mtr reg			WERE GOING TO FIX. THEY HAVE BEEN USING VERY SMALL AMOUNTS OF	Y
			6	Meter Okay (field veri mtr reg			WATER WHEN THEY ABSOLUTELY HAVE TO AND THE METER WAS AT 014189	Y
			6	Meter Okay (field veri mtr reg			"READ 0141	02-09
238263	1710 S Lydia Ave	20090831	31	Vacant		0		
		20090930	32	Vacant				
		20091030	33	Vacant				
238407	3111 SW Adams St	20091130	10	Vacant		0		
		20091231	11	Vacant	Zero usage okay			
		20100129	12	Vacant				
		20100226	13	Vacant		2267435	Please check premise and verify read. No usage since March 2009.	Y
			13	Vacant			12/3/09 kfm coded as vacant	Y
			13	Vacant			Is this vacant?	Y
			13	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			13	Vacant			W001 Meter reading: 70.	Y
			13	Vacant			OR WORKING HERE. NO CARS. I'M GOING TO ASSUME THAT THE PROPERTY	Y
			13	Vacant			IS VACANT FOR NOW.	Y
			13	Vacant			Read Only	Y
		20090831	7	Vacant		0	"READ 0070	02-09
		20090930	8	Vacant				
		20091030	9	Vacant	Issued EST/ZERO Svc Order	2267435	Please check premise and verify read. No usage since March 2009.	Y
			9	Vacant			12/3/09 kfm coded as vacant	Y
			9	Vacant			Is this vacant?	Y
			9	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			9	Vacant			W001 Meter reading: 70.	Y
			9	Vacant			OR WORKING HERE. NO CARS. I'M GOING TO ASSUME THAT THE PROPERTY	Y
			9	Vacant			IS VACANT FOR NOW.	Y
			9	Vacant			Read Only	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
238407	3111 SW Adams St	20091030	9	Vacant	Issued EST/ZERO Svc Order	2267435	"READ 0070	02-09
238414	3148 SW Adams St	20090828	11	Vacant		0		
		20090929	12	Vacant				
		20091029	13	Vacant				
		20091125	14	Vacant				
		20091230	15	Vacant	Zero usage okay			
		20100127	16	Vacant				
		20100224	17	Vacant		2179267	9 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	Y
			17	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			17	Vacant			W001 Meter reading: 25.	Y
			17	Vacant			THIS BUILDING IS VACANT	Y
			17	Vacant			Read Only	Y
			17	Vacant			Office review required.	Y
			17	Vacant			JR 8/17 No actions required by the Reagional BOC/FRCC	Y
238513	1603 S Livingston St	20091030	10	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2267493	Please check premise and verify read. No usage since January	Y
			10	Other - add'l comment req'd			LIGHTS ON SO PEOPLE DON'T THINK THE PROPERTY IS VACANT. THIS	Y
			10	Other - add'l comment req'd			ISN'T THE BEST NEIGHBORHOOD SO THAT'S MY GUESS.	Y
			10	Other - add'l comment req'd			Read Only	Y
			10	Other - add'l comment req'd			12/3/09 kfm not vacant some mail in box maybe someone in	Y
			10	Other - add'l comment req'd			hospital or living somewhere and someone is looking after the	Y
			10	Other - add'l comment req'd			place read only	Y
			10	Other - add'l comment req'd			2009. Is this vacant?	Y
			10	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Other - add'l comment req'd			W001 Meter reading: 130.	Y
			10	Other - add'l comment req'd			AND NO ACTIVITY AT HOUSE. MAILBOX ISN'T OVERFLOWING WITH TONS OF	Y
			10	Other - add'l comment req'd			MAIL BUT DOES HAVE SOME. I'M GUESSING THAT WHOMEVER LIVES HERE	Y
			10	Other - add'l comment req'd			HAVING SOMEONE COME BY AND CHECK UP ON THE HOUSE AND LIVING THE	Y
			10	Other - add'l comment req'd			"READ 0130	02-09
			10	Other - add'l comment req'd			"IS POSSIBLY LIVING SOMEWHERE ELSE	HOS
		20091130	11	Other - add'l comment req'd		0		
		20091231	12	Other - add'l comment req'd	Zero usage okay			
		20100129	13	Other - add'l comment req'd				
		20100226	14	Other - add'l comment req'd		2267493	Please check premise and verify read. No usage since January	Y
			14	Other - add'l comment req'd			LIGHTS ON SO PEOPLE DON'T THINK THE PROPERTY IS VACANT. THIS	Y
			14	Other - add'l comment req'd			ISN'T THE BEST NEIGHBORHOOD SO THAT'S MY GUESS.	Y
			14	Other - add'l comment req'd			Read Only	Y
			14	Other - add'l comment req'd			12/3/09 kfm not vacant some mail in box maybe someone in	Y
			14	Other - add'l comment req'd			hospital or living somewhere and someone is looking after the	Y
			14	Other - add'l comment req'd			place read only	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
238513	1603 S Livingston St	20100226	14	Other - add'l comment req'd	Zero usage okay	2267493	2009. Is this vacant?	Y
			14	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			14	Other - add'l comment req'd			W001 Meter reading: 130.	Y
			14	Other - add'l comment req'd			AND NO ACTIVITY AT HOUSE. MAILBOX ISN'T OVERFLOWING WITH TONS OF	Y
			14	Other - add'l comment req'd			MAIL BUT DOES HAVE SOME. I'M GUESSING THAT WHOMEVER LIVES HERE	Y
			14	Other - add'l comment req'd			HAVING SOMEONE COME BY AND CHECK UP ON THE HOUSE AND LIVING THE	Y
			14	Other - add'l comment req'd			"READ 0130	02-09
			14	Other - add'l comment req'd			"IS POSSIBLY LIVING SOMEWHERE ELSE	HOS
		20090831	8	Other - add'l comment req'd		0		
		20090930	9	Other - add'l comment req'd				
238514	1609 S Livingston St	20091030	10	Vacant	Issued EST/ZERO Svc Order	2267495	Please check premise and verify read. No usage since January	Y
			10	Vacant			12/7/09 kfm coded as vacant	Y
			10	Vacant			2009. Is this vacant?	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			W001 Meter reading: 9.	Y
			10	Vacant			AT RESIDENCE.	Y
			10	Vacant			Read Only	Y
		20091130	10	Vacant		0	"READ 0009	04-09
		20091231	12	Vacant	Zero usage okay			
		20100129	13	Vacant				
		20100226	14	Vacant		2267495	Please check premise and verify read. No usage since January	Y
			14	Vacant			12/7/09 kfm coded as vacant	Y
			14	Vacant			2009. Is this vacant?	Y
			14	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			14	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			14	Vacant			W001 Meter reading: 9.	Y
			14	Vacant			AT RESIDENCE.	Y
			14	Vacant			Read Only	Y
			14	Vacant			"READ 0009	04-09
		20090831	8	Vacant		0		
		20090930	9	Vacant				
238712	1617 S Arago St	20100226	3	Vacant	Sent letter to gain access	0		
238913	2131 W Starr St	20090831	28	Vacant		0		
		20090930	29	Vacant				
		20091030	30	Vacant				
		20091130	31	Vacant				
		20091231	32	Vacant	Zero usage okay			

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
239286	810 S Kickapoo Ln	20091030	9	Vacant	Issued EST/ZERO Svc Order	2267436	MAYBE AND THEY ARE JUST WAITING TO SEE WHAT TO DO WITH THE PROPERTY.	Y
			9	Vacant			Read Only	Y
			9	Vacant			12/3/09 kfm coded as vacant	Y
			9	Vacant			2009. Is this vacant?	Y
			9	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			9	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			9	Vacant			W001 Meter reading: 27.	Y
			9	Vacant			APPEARS THAT THE PROPERTY IS VACANT BUT SOMEONE IS PROBABLY	Y
			9	Vacant			LOOKING AFTER THE PROPERTY BECAUSE IT IS NOT IN DISREPAIR.	Y
			9	Vacant			POSSIBLE PREVIOUS OWNER PASSING ON OR MOVING INTO NURSING HOME	Y
			9	Vacant			"READ 0027	02-09
239334	3419 W Ann St	20091130	3	Vacant	Issued EST/ZERO Svc Order	2292143	Zero usage since 9/30/09. Check meter to see if dead or stopped.	Y
			3	Vacant			USAGE IS VALID.	Y
			3	Vacant			Vacant property	Y
			3	Vacant			Verified read OK	Y
			3	Vacant			"READ 0000	RS
			3	Vacant			12/16/09 kfm coded as vacant	Y
			3	Vacant			Is property vacant.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 0.	Y
			3	Vacant			VACANT & FOR SALE SIGN IN YARD. NO ANSWER AT DOOR. SUGGEST ZERO	Y
		20091231	4	Vacant	Zero usage okay	0		
		20100129	5	Vacant				
		20100226	6	Vacant		2292143	Zero usage since 9/30/09. Check meter to see if dead or stopped.	Y
			6	Vacant			USAGE IS VALID.	Y
			6	Vacant			Vacant property	Y
			6	Vacant			Verified read OK	Y
			6	Vacant			"READ 0000	RS
			6	Vacant			12/16/09 kfm coded as vacant	Y
			6	Vacant			Is property vacant.	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			W001 Meter reading: 0.	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
239334	3419 W Ann St	20100226	6	Vacant	Zero usage okay	2292143	VACANT & FOR SALE SIGN IN YARD. NO ANSWER AT DOOR. SUGGEST ZERO	Y
239368	707 S Baer Ave	20100129	3		Sent letter to gain access	0		
239380	3820 W Coal St	20091130	10	Vacant		0		
		20090831	7	Vacant				
		20090930	8	Vacant				
		20091030	9	Vacant	Issued EST/ZERO Svc Order	2267457	Please check premise and verify read. No usage since Feb 2009.	Y
			9	Vacant			Is this vacant?	Y
			9	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			9	Vacant			W001 Meter reading: 27.	Y
			9	Vacant			Read Only	Y
			9	Vacant			11/30/09 UPDATED ZERO CONSMP INFO CB	Y
			9	Vacant			"READ 0027	28-09
239398	3315 W Lincoln Ave	20090831	59	Vacant		0		
		20090930	60	Vacant				
		20091030	61	Vacant	Issued EST/ZERO Svc Order	2267514	Please check premise and verify read. No usage in years.	Y
			61	Vacant			11/30/09 UPDATED ZERO CONSMP INFO CB	Y
			61	Vacant			Is this still vacant?	Y
			61	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			61	Vacant			W001 Meter reading: 64.	Y
			61	Vacant			WHO SAYS THE HOUSE IS HIS MOTHER'S AND APPARENTLY SHE HAS PASSED	Y
			61	Vacant			AWAY. HE SAID THE HOUSE FOR NOW IS VACANT UNTIL HE SELLS IT.	Y
			61	Vacant			HOUSE IS VACANT ACCORDING TO THIS MAN.	Y
			61	Vacant			Read Only	Y
			61	Vacant			"READ 0064	28-09
		20091130	62	Vacant		0		
		20091231	63	Vacant	Zero usage okay			
		20100129	64	Vacant				
		20100226	65	Vacant		2267514	Please check premise and verify read. No usage in years.	Y
			65	Vacant			11/30/09 UPDATED ZERO CONSMP INFO CB	Y
			65	Vacant			Is this still vacant?	Y
			65	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			65	Vacant			W001 Meter reading: 64.	Y
			65	Vacant			WHO SAYS THE HOUSE IS HIS MOTHER'S AND APPARENTLY SHE HAS PASSED	Y
			65	Vacant			AWAY. HE SAID THE HOUSE FOR NOW IS VACANT UNTIL HE SELLS IT.	Y
			65	Vacant			HOUSE IS VACANT ACCORDING TO THIS MAN.	Y
			65	Vacant			Read Only	Y
			65	Vacant			"READ 0064	28-09
239401	3222 W Harmon Hwy	20090831	17	Vacant		0		
		20090930	18	Vacant				

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239401	3222 W Harmon Hwy	20091030	19	Vacant		0		
		20091130	20	Vacant				
		20091231	21	Vacant	Zero usage okay			
		20100129	22	Vacant				
		20100226	23	Vacant		2107107	Fix meter letter received - property may be vacant please verify	Y
			23	Vacant			Read Only	Y
			23	Vacant			W001 Operated curb stop.	Y
			23	Vacant			W001 Found service on.	Y
			23	Vacant			W001 Left service on.	Y
			23	Vacant			and status account. Call Todd Hammer when you are on your way at	Y
			23	Vacant			309-635-0900. Please check meter.	Y
			23	Vacant			Candis with Associated Bank with the facilities department called	Y
			23	Vacant			to schedule check meter order -scheduled for 6/15/09 all day app	Y
			23	Vacant			ointment - phone is 815-987-3569 / alternate phone is for Todd H	Y
			23	Vacant			ammer 309-635-0900 technician -	Y
			23	Vacant			W001 Meter reading: 852.	Y
			23	Vacant			TM READS 0852 WATER OFF INSIDE MTR OK BANK IS VACANT FOR SALE	Y
239450	3425 W Harmon Hwy	20100226	3		Sent letter to gain access	0		
239506	3211 W Harmon Hwy #B	20100129	3	Meter Okay (field veri mtr reg	Sent letter to gain access	0		
			3	Meter Okay (field veri mtr reg	Order already issued	2368412	please check for dead meter. this is a Barber Shop. customer wil	Y
			3	Meter Okay (field veri mtr reg			W001 Left service on.	Y
			3	Meter Okay (field veri mtr reg			3/3/10 coded meter okay cb	Y
			3	Meter Okay (field veri mtr reg			3/4/10 OFFICE REVIEWED NO ACTION REQUIRED BMW 3/4	Y
			3	Meter Okay (field veri mtr reg			I be there	Y
			3	Meter Okay (field veri mtr reg			W001 Meter reading: 4.	Y
			3	Meter Okay (field veri mtr reg			TJH 3 3 READ 0004 THIS IS A VERY SMALL BARBBER SHOP. ONLY	Y
			3	Meter Okay (field veri mtr reg			WASHES HAND AND FLUSH THE STOOL. VERY LITTLE WATER IS USED THERE	Y
			3	Meter Okay (field veri mtr reg			DAILY. NOT A SALOON...	Y
			3	Meter Okay (field veri mtr reg			Ran water Mtr OK Read only	Y
			3	Meter Okay (field veri mtr reg			Office review required.	Y
			3	Meter Okay (field veri mtr reg			W001 Found service on.	Y
239516	3101 W Harmon Hwy	20091030	10		Issued EST/ZERO Svc Order	2267497	Please check premise and verify read. No usage since Dec 2008.	C
			10				W001 Incompletion reason: Knock / Ring Left Card.	C
			10				11/19/09 OFFICE REVIEWED FORWARDED TO LOCAL OFFICE BMW 11/19	C
			10				Is this vacant?	C
			10				W001 Meter reading: 32.	C
			10				TJH 11 18 09 READ 0032 THIS IS A BIG SHOPING COMPLEX. I DONT	C
			10				HAVE TIME TO GO TO ALL THE STORE AND SEE WHAT IS WHAT. NEED TO	C
			10				CALL JACK W. SEE IF HE CAN CHECK INTO. PICKED UP RADIO READ	C

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
239516	3101 W Harmon Hwy	20091030	10		Issued EST/ZERO Svc Order	2267497	STILL THE SAME.	C
			10				Read Only	C
			10				Office review required.	C
		20090831	8			0		
		20090930	9					
239559	810 Wiswall Ct	20091130	3	Vacant	Issued EST/ZERO Svc Order	2292145	Check meter to see if dead or stopped. Zero usage since 9/30/09.	C
			3	Vacant			12/16/09 kfm left card meter may be stopped	C
			3	Vacant			"READ 0054	RS
			3	Vacant			Is property vacant.	C
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3	Vacant			W001 Meter reading: 54.	C
			3	Vacant			IF PROPERTY OCCUPIED. SUGGEST METER MAY BE STOPPED. NO ANSWER AT	C
			3	Vacant			No answer / Left card	C
			3	Vacant			W001 Incompletion reason: Knock / Ring Left Card.	C
			3	Vacant			"DOOR	PTICE
		20091231	4	Vacant		0		
		20100129	5	Vacant	Sent letter to gain access			
		20100226	6	Vacant	Zero usage okay	2349725	"READ 0054	RS
			6	Vacant			per notice to gain access to fix meter.	Y
			6	Vacant			W001 Meter reading: 54.	Y
			6	Vacant			STILL FUNCTIONAL. ZERO USAGE IS VALID. HEAT ON IN HOME. WATER	Y
			6	Vacant			TURNED OFF AT INSIDE AT HOUSE INLET VALVE.	Y
			6	Vacant			Vacant property	Y
			6	Vacant			Verified read OK	Y
			6	Vacant			2/18/10 coded vacant cb	Y
239567	2813 W Wiswall St	20090930	3	Meter Okay (field veri mtr reg		0		
		20100226	3	Meter Okay (field veri mtr reg	Zero usage okay	2267340	Please check premise and verify read. No usage since July 2009.	Y
			3	Meter Okay (field veri mtr reg			12/3/09 kfm Landlord cut in property not vacant at this time	Y
			3	Meter Okay (field veri mtr reg			maybe just moved in .	Y
			3	Meter Okay (field veri mtr reg			Is this vacant?	Y
			3	Meter Okay (field veri mtr reg			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Meter Okay (field veri mtr reg			W001 Meter reading: 182.	Y
			3	Meter Okay (field veri mtr reg			EVEN IF THE PROPERTY IS VACANT WHICH APPEARS TO NOT BE THE	Y
			3	Meter Okay (field veri mtr reg			LANDLORD WOULD TAKE IT OVER. NOT VACANT. CUSTOMER COULD'VE JUST	Y
			3	Meter Okay (field veri mtr reg			MOVED IN BECAUSE I'M SHOWING ONE UNIT OF USAGE.	Y
			3	Meter Okay (field veri mtr reg			Read Only	Y
			3	Meter Okay (field veri mtr reg			"READ 0182	02-09
		20091030	4	Meter Okay (field veri mtr reg	Issued EST/ZERO Svc Order		Please check premise and verify read. No usage since July 2009.	Y
			4	Meter Okay (field veri mtr reg			12/3/09 kfm Landlord cut in property not vacant at this time	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
239567	2813 W Wiswall St	20091030	4	Meter Okay (field veri mtr reg	Issued EST/ZERO Svc Order	2267340	maybe just moved in .	Y
			4	Meter Okay (field veri mtr reg			Is this vacant?	Y
			4	Meter Okay (field veri mtr reg			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Meter Okay (field veri mtr reg			W001 Meter reading: 182.	Y
			4	Meter Okay (field veri mtr reg			EVEN IF THE PROPERTY IS VACANT WHICH APPEARS TO NOT BE THE	Y
			4	Meter Okay (field veri mtr reg			LANDLORD WOULD TAKE IT OVER. NOT VACANT. CUSTOMER COULD'VE JUST	Y
			4	Meter Okay (field veri mtr reg			MOVED IN BECAUSE I'M SHOWING ONE UNIT OF USAGE.	Y
			4	Meter Okay (field veri mtr reg			Read Only	Y
			4	Meter Okay (field veri mtr reg			"READ 0182	02-09
239586	2830 W Wiswall St	20091030	3	Vacant	Issued EST/ZERO Svc Order	2267310	Please check premise and verify read. No usage since July 2009.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 89.	Y
			3	Vacant			APARTMENT COMPLEX SO TECHNICALLY IT SHOULD BE A LANDLORD CUT IN	Y
			3	Vacant			Customer had leak in August. Is this off or vacant?	Y
			3	Vacant			IF NO ONE IS CURRENTLY OCCUPYING THE PREMISES. ALTHOUGH IT LOOKS	Y
			3	Vacant			LIKE SOMEONE IS LIVING THERE. SO THEY MAY HAVE JUST MOVED IN.	Y
			3	Vacant			Read Only	Y
			3	Vacant			12/3/09 kfm Apartment complex not vacant may have just moved	Y
			3	Vacant			in. kfm	Y
			3	Vacant			"READ 0089	02-09
		20091130	4	Vacant		0		
		20091231	5	Vacant				
		20100129	6	Vacant				
239588	2834 W Wiswall St	20090831	8	Vacant		0		
239606	2920 W Wiswall St	20091130	3	Vacant	Issued EST/ZERO Svc Order	2292149	Zero usage since 9/30/09. Check to see if meter is dead/stopped.	C
			3	Vacant			12/16/09 kfm left card meter may be stopped	C
			3	Vacant			"READ 0705	RS
			3	Vacant			Is property vacant.	C
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3	Vacant			W001 Meter reading: 705.	C
			3	Vacant			PROPERTY OCCUPIED. SUGGEST METER MAY BE STOPPED. NO ANSWER AT	C
			3	Vacant			No answer / Left card	C
			3	Vacant			W001 Incompletion reason: Knock / Ring Left Card.	C
			3	Vacant			"DOOR	OTICE
		20091231	4	Vacant		0		
		20100129	5	Vacant	Sent letter to gain access			
		20100226	6	Vacant	Zero usage okay	2349723	"READ 0705	RS
			6	Vacant			per notice to gain access to fix meter.	Y
			6	Vacant			W001 Meter reading: 705.	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
239606	2920 W Wiswall St	20100226	6	Vacant	Zero usage okay	2349723	STILL FUNCTIONAL. ZERO USAGE IS VALID. HEAT ON IN HOME. WATER	Y
			6	Vacant			TURNED OFF AT INSIDE AT HOUSE INLET VALVE.	Y
			6	Vacant			Vacant property	Y
			6	Vacant			Verified read OK	Y
			6	Vacant			2/15/10 coded vacant cb	Y
239607	2924 W Wiswall St	20091130	3		Issued EST/ZERO Svc Order	2292156	Check meter zero usage since 9/30/09. Is meter dead/stopped.	C
			3				12/16/09 kfm left card meter looks occupied meter may be	C
			3				stopped	C
			3				"READ 0245	RS
			3				Is property vacant.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				W001 Meter reading: 245.	C
			3				LEFT NOTICE CARD.	C
			3				No answer / Left card	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				"LOOKS OCCUPIED. SUGGEST METER MAY BE STOPPED. NO ANSWER AT DOOR	"
		20091231	4			0		
		20100129	5		Sent letter to gain access			
239657	3204 W Ann St	20091130	3		Issued EST/ZERO Svc Order	2292161	Zero usage since 9/30/09. Check to see if meter is dead/stopped.	C
			3				No answer / Left card	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				"READ 0042	RS
			3				12/15/09 kfm left card need appointment meter may be stopped	C
			3				Is property vacant.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				W001 Meter reading: 42.	C
			3				LOOKS OCCUPIED. SUGGEST METER MAY BE STOPPED HERE. NO ANSWER AT	C
			3				"DOOR	TICE
		20091231	4			0		
240228	2026 W Malone St	20090831	3			0		
240261	2306 W Malone St	20100226	10	Vacant	Zero usage okay	2267425	Please check premise and verify read. No usage since May 2009.	Y
			10	Vacant			12/3/09 kfm coded as vacant	Y
			10	Vacant			Is this vacant?	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			W001 Meter reading: 576.	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
240261	2306 W Malone St	20100226	10	Vacant	Zero usage okay	2267425	FRONT WITH THE AGENT NAME PAUL PHILLIPS AND THE NUMBER	Y
			10	Vacant			309-691-6796.	Y
			10	Vacant			Read Only	Y
			10	Vacant			"READ 0576	02-09
		20090831	4	Vacant		0		
		20090930	5	Vacant				
		20091030	6	Vacant	Issued EST/ZERO Svc Order	2267425	Please check premise and verify read. No usage since May 2009.	Y
			6	Vacant			12/3/09 kfm coded as vacant	Y
			6	Vacant			Is this vacant?	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			W001 Meter reading: 576.	Y
			6	Vacant			FRONT WITH THE AGENT NAME PAUL PHILLIPS AND THE NUMBER	Y
			6	Vacant			309-691-6796.	Y
			6	Vacant			Read Only	Y
			6	Vacant			"READ 0576	02-09
		20091130	7	Vacant		0		
		20091231	8	Vacant	Zero usage okay			
		20100129	9	Vacant				
240362	3039 W Garden St	20090930	3	Vacant		0		
		20091030	4	Vacant	Issued EST/ZERO Svc Order	2267581	Please check premise and verify read. No usage since April 2008.	Y
			4	Vacant			W001 Meter reading: 0.	Y
			4	Vacant			PROPERTY IS VACANT. ZERO USAGE IS CORRECT.	Y
			4	Vacant			"READ 0000	RS
			4	Vacant			Vacant property	Y
			4	Vacant			Read Only	Y
			4	Vacant			12/7/09 kfm coded as vacant	Y
			4	Vacant			Is this vacant?	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
		20091130	5	Vacant		0		
		20091231	6	Vacant	Zero usage okay			
		20100129	7	Vacant				
240372	2919 W Garden St	20090831	21	"Minimal User (New constr		0		
		20090930	22	"Minimal User (New constr		0		
		20091030	23	"Minimal User (New constr		0		
		20100302	3	"Minimal User (New constr		0	USAGE C 2367345	CC - I
			3	"Minimal User (New constr			2367345	d min
			3	"Minimal User (New constr			2367345	ad O

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
240372	2919 W Garden St	20100302	3	"Minimal User (New constr		0	2367345	E TH
			3	"Minimal User (New constr			2367345	SID
			3	"Minimal User (New constr			2367345	CC -
			3	"Minimal User (New constr			2367345	CC -
			3	"Minimal User (New constr			2367345	EAD
			3	"Minimal User (New constr			2367345	/09 -
			3	"Minimal User (New constr			2367345	ter re
240379	2821 W Garden St	20090831	5			0		
240517	2704 W HUMBOLDT ST	20090901	7			0		
		20091001	8					
240963	3109 W Starr St	20091130	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2292163	Zero consecutive usage since 9/30/09. Check meter to see if	Y
			3	Other - add'l comment req'd	Zero usage okay		Zero consecutive usage since 9/30/09. Check meter to see if	Y
			3	Other - add'l comment req'd	Issued EST/ZERO Svc Order		ALREADY HAS A HISTORY OF VERY LITTLE TO NO UNITS OF USAGE PER	Y
			3	Other - add'l comment req'd	Zero usage okay		ALREADY HAS A HISTORY OF VERY LITTLE TO NO UNITS OF USAGE PER	Y
			3	Other - add'l comment req'd			MONTH.	Y
			3	Other - add'l comment req'd	Issued EST/ZERO Svc Order		MONTH.	Y
			3	Other - add'l comment req'd	Zero usage okay		Read Only	Y
			3	Other - add'l comment req'd	Issued EST/ZERO Svc Order		Read Only	Y
			3	Other - add'l comment req'd	Zero usage okay		12.18.9 dmk coded as other as of 12.17.9. Verified & entered	Y
			3	Other - add'l comment req'd	Issued EST/ZERO Svc Order		12.18.9 dmk coded as other as of 12.17.9. Verified & entered	Y
			3	Other - add'l comment req'd			comments in work table.	Y
			3	Other - add'l comment req'd	Zero usage okay		comments in work table.	Y
			3	Other - add'l comment req'd			stopped or dead. Is property vacant.	Y
			3	Other - add'l comment req'd	Issued EST/ZERO Svc Order		stopped or dead. Is property vacant.	Y
			3	Other - add'l comment req'd	Zero usage okay		Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Other - add'l comment req'd	Issued EST/ZERO Svc Order		Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Other - add'l comment req'd	Zero usage okay		Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Other - add'l comment req'd	Issued EST/ZERO Svc Order		Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Other - add'l comment req'd	Zero usage okay		Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Other - add'l comment req'd	Issued EST/ZERO Svc Order		Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Other - add'l comment req'd	Zero usage okay		W001 Meter reading: 31.	Y
			3	Other - add'l comment req'd	Issued EST/ZERO Svc Order		W001 Meter reading: 31.	Y
			3	Other - add'l comment req'd	Zero usage okay		USED BUT I DON'T BELIEVE IT TO BE VACANT. A LOT OF THE	Y
			3	Other - add'l comment req'd	Issued EST/ZERO Svc Order		USED BUT I DON'T BELIEVE IT TO BE VACANT. A LOT OF THE	Y
			3	Other - add'l comment req'd	Zero usage okay		WOODWORKING EQUIPMENT IS STILL VISIBLE INSIDE. ALSO THE PROPERTY	Y
			3	Other - add'l comment req'd	Issued EST/ZERO Svc Order		WOODWORKING EQUIPMENT IS STILL VISIBLE INSIDE. ALSO THE PROPERTY	Y
			3	Other - add'l comment req'd			"READ 0031	17-09
			3	Other - add'l comment req'd	Zero usage okay		"READ 0031	17-09
		20091231	4	Other - add'l comment req'd		0		

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
241037	3010 W Malone St	20091201	3	Meter Okay (field veri mtr reg	Issued EST/ZERO Svc Order	2292834	Please check meter and verify read. No usage since September.	Y
			3	Meter Okay (field veri mtr reg			MENTIONED ABOVE OR POSSIBLY THE PERSON ISN'T USING MUCH WATER AT	Y
			3	Meter Okay (field veri mtr reg			ALL. THE METER WAS FINE. IT'S IN A VAULT AND APPEARS TO BE FINE.	Y
			3	Meter Okay (field veri mtr reg			Read Only	Y
			3	Meter Okay (field veri mtr reg			12.18.09 No action req'd @ this time...dmk	Y
			3	Meter Okay (field veri mtr reg			Is meter dead? Is this vacant? Please advise.	Y
			3	Meter Okay (field veri mtr reg			W001 Meter reading: 320.	Y
			3	Meter Okay (field veri mtr reg			BECAUSE THERE IS SOME USAGE ON THE ELECTRIC METER. LOOKS LIKE	Y
			3	Meter Okay (field veri mtr reg			WHOMEVER OWNS THE PROPERTY IS POSSIBLY AN OLDER PERSON AND THEY	Y
			3	Meter Okay (field veri mtr reg			HOSPITAL. HARD TO SAY AT THIS POINT BECAUSE THE HOUSE ISN'T	Y
			3	Meter Okay (field veri mtr reg			EMPTY AND IN DISREPAIR SO IT COULD BE ONE OF THE SCENARIOS	Y
			3	Meter Okay (field veri mtr reg			"READ 0320	7-09
			3	Meter Okay (field veri mtr reg			"MAY HAVE RECENTLY PASSED ON	HOM
		20100104	4	Meter Okay (field veri mtr reg		0		
		20100201	5	Meter Okay (field veri mtr reg	Zero usage okay			
		20100301	6	Meter Okay (field veri mtr reg		2292834	Please check meter and verify read. No usage since September.	Y
			6	Meter Okay (field veri mtr reg			MENTIONED ABOVE OR POSSIBLY THE PERSON ISN'T USING MUCH WATER AT	Y
			6	Meter Okay (field veri mtr reg			ALL. THE METER WAS FINE. IT'S IN A VAULT AND APPEARS TO BE FINE.	Y
			6	Meter Okay (field veri mtr reg			Read Only	Y
			6	Meter Okay (field veri mtr reg			12.18.09 No action req'd @ this time...dmk	Y
			6	Meter Okay (field veri mtr reg			Is meter dead? Is this vacant? Please advise.	Y
			6	Meter Okay (field veri mtr reg			W001 Meter reading: 320.	Y
			6	Meter Okay (field veri mtr reg			BECAUSE THERE IS SOME USAGE ON THE ELECTRIC METER. LOOKS LIKE	Y
			6	Meter Okay (field veri mtr reg			WHOMEVER OWNS THE PROPERTY IS POSSIBLY AN OLDER PERSON AND THEY	Y
			6	Meter Okay (field veri mtr reg			HOSPITAL. HARD TO SAY AT THIS POINT BECAUSE THE HOUSE ISN'T	Y
			6	Meter Okay (field veri mtr reg			EMPTY AND IN DISREPAIR SO IT COULD BE ONE OF THE SCENARIOS	Y
			6	Meter Okay (field veri mtr reg			"READ 0320	7-09
			6	Meter Okay (field veri mtr reg			"MAY HAVE RECENTLY PASSED ON	HOM
241116	2609 W Malone St	20090901	24	Vacant	Issued EST/ZERO Svc Order	2201163	29 CONS ZERO READS - 3/08 HOUSE WAS VACANT - CHECK TO SEE IF STIL	Y
			24	Vacant			STILL VACANT - IF NOT PROBABLY NEED A METER EXCHANGE	Y
			24	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			24	Vacant			W001 Meter reading: 0.	Y
			24	Vacant			0000 MSM VACANT PROPERTY LEFT CARD	Y
			24	Vacant			Vacant property	Y
			24	Vacant			Read Only	Y
		20091001	25	Vacant		0		
		20091102	26	Vacant				
		20091201	27	Vacant				
		20100104	28	Vacant	Zero usage okay			

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
241116	2609 W Malone St	20100201	29	Vacant	Zero usage okay	0		
		20100301	30	Vacant		2201163	29 CONS ZERO READS - 3/08 HOUSE WAS VACANT - CHECK TO SEE IF STIL	Y
			30	Vacant			STILL VACANT - IF NOT PROBABLY NEED A METER EXCHANGE	Y
			30	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			30	Vacant			W001 Meter reading: 0.	Y
			30	Vacant			0000 MSM VACANT PROPERTY LEFT CARD	Y
			30	Vacant			Vacant property	Y
			30	Vacant			Read Only	Y
241146	2819 W Malone St	20100301	3	Vacant	Sent letter to gain access	0		
241402	1604 S Ligonier St	20090901	18	Vacant		0		
		20091001	19	Vacant				
		20091102	20	Vacant	Issued EST/ZERO Svc Order	2270450	Please check premise and verify read. No usage. Is this vacant?	C
			20	Vacant			Please advise.	C
			20	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			20	Vacant			VACANT	C
			20	Vacant			Coded as vacant per above....CV/OPS 4.9.10	C
		20091201	21	Vacant		0		
		20100104	22	Vacant	Zero usage okay			
		20100201	23	Vacant				
		20100301	24	Vacant		2045979	13 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	Y
			24	Vacant			W001 Meter reading: 0.	Y
			24	Vacant			TM READS 0000 MTR OK HSE VACANT	Y
			24	Vacant			Read Only	Y
			24	Vacant			Ran water Mtr OK Read only	Y
			24	Vacant			W001 Operated curb stop.	Y
			24	Vacant			W001 Found service on.	Y
			24	Vacant			W001 Left service on.	Y
241577	2016 S Chic St	20091201	3	Vacant	Issued EST/ZERO Svc Order	2292838	Please check meter and verify read. No usage since September.	Y
			3	Vacant			PROPERTY IS VACANT BUT NOT ABANDONED.	Y
			3	Vacant			Read Only	Y
			3	Vacant			12.18.9 Coded vacant/12.17.09...dmk	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 578.	Y
			3	Vacant			THE PROPERTY LOOKS TO HAVE BEEN REMODELED FOR EITHER SALE OR	Y
			3	Vacant			"RENOVATED. ALL NEW SIDING AND OUTSIDE AC UNIT	WIND
			3	Vacant			"READ 0578	7-09

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
241577	2016 S Chic St	20091201	3	Vacant	Issued EST/ZERO Svc Order	2292838	"RENT. NO SIGNS OUT FRONT. ELECTRIC METER IS DEAD	USA
		20100104	4	Vacant	Zero usage okay	0		
		20100201	5	Vacant				
		20100301	6	Vacant		2292838	Please check meter and verify read. No usage since September.	Y
			6	Vacant			PROPERTY IS VACANT BUT NOT ABANDONED.	Y
			6	Vacant			Read Only	Y
			6	Vacant			12.18.9 Coded vacant/12.17.09...dmk	Y
			6	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			W001 Meter reading: 578.	Y
			6	Vacant			THE PROPERTY LOOKS TO HAVE BEEN REMODELED FOR EITHER SALE OR	Y
			6	Vacant			"RENOVATED. ALL NEW SIDING AND OUTSIDE AC UNIT	WIND
			6	Vacant			"READ 0578	17-09
			6	Vacant			"RENT. NO SIGNS OUT FRONT. ELECTRIC METER IS DEAD	USA
241658	2005 S Laramie St	20090901	4			0		
242057	2914 W Krause Ave	20091201	3	Vacant	Issued EST/ZERO Svc Order	2292839	Please check meter and verify read. No usage since September.	Y
			3	Vacant			Read Only	Y
			3	Vacant			12.18.9 Coded vacant/12.17.09. dmk	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 14.	Y
			3	Vacant			INFO: (309) 681-4000	Y
			3	Vacant			"READ 0014	17-09
			3	Vacant			"SALE SIGN OUT FRONT. BEING OFFERED BY 'PURPLE REALTY'	NTA
		20100104	4	Vacant	Zero usage okay	0		
		20100201	5	Vacant				
		20100301	6	Vacant		2292839	Please check meter and verify read. No usage since September.	Y
			6	Vacant			Read Only	Y
			6	Vacant			12.18.9 Coded vacant/12.17.09. dmk	Y
			6	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			W001 Meter reading: 14.	Y
			6	Vacant			INFO: (309) 681-4000	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
242057	2914 W Krause Ave	20100301	6	Vacant	Zero usage okay	2292839	"READ 0014	17-09
			6	Vacant			"SALE SIGN OUT FRONT. BEING OFFERED BY 'PURPLE REALTY'	NTA
242216	2815 W Wyoming St	20091030	3	Hospitalized/Nursing Home	Issued EST/ZERO Svc Order	2267312	Please check premise and verify read. No usage since July 2009.	Y
			3	Hospitalized/Nursing Home			Customer updated mailing address. Is this vacant now?	Y
			3	Hospitalized/Nursing Home			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Hospitalized/Nursing Home			W001 Meter reading: 104.	Y
			3	Hospitalized/Nursing Home			Read Only	Y
		20091130	3	Hospitalized/Nursing Home			"READ 0104	25-09
			4	Hospitalized/Nursing Home	Sent letter to gain access	0		
		20091231	5	Hospitalized/Nursing Home				
		20100129	6	Hospitalized/Nursing Home	Zero usage okay			
		20100226	7	Hospitalized/Nursing Home				
242262	2303 S Oregon St	20091231	3		Issued EST/ZERO Svc Order	2317009	Please check meter and verify read. No usage since meter change	Y
			3				moved into property	Y
			3				in October. Is meter dead? Is this vacant? Please advise.	Y
			3				W001 Meter reading: 1.	Y
			3				IT'S BEEN RECENTLY MOVED INTO OR SOMETHING BUT I AM SHOWING	Y
			3				USAGE AT THIS ADDRESS NOW.	Y
			3				Read Only	Y
			3				1/11/10 kfm meter is showing usage not vacant maybe just	Y
			3				"READ 0001	8-10
242413	4011 SW Adams St	20090831	6			0		
		20090930	7					
242652	3300 W Latrobe St	20100129	3	Vacant	Issued EST/ZERO Svc Order	2344468	Please check meter and verify read. No usage since Nov	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 5.	Y
			3	Vacant			2/4/10 WMS READ 0005 LEFT CARD FOR ACCESS TO CHECK METER	Y
			3	Vacant			LOOKS LIKE THERE IS LITTLE USAGE AT THIS HOME ANY WAY LOOKING AT	Y
			3	Vacant			PREVIOUS R	Y
			3	Vacant			Read Only	Y
			3	Vacant			2/5/10 SENT LETTER FOR ACCESS TO CHECK METER CB	Y
242847	1409 S Crest Dr	20100226	3	Res - Snowbird	Sent letter to gain access	0		
242854	1605 S Crest Dr	20091030	10		Issued EST/ZERO Svc Order	2267498	Please check premise and verify read. No usage since January	Y
			10				11/19/09 kfm sent ucac to correspondence to send letter	Y
			10				2009. Is this vacant?	Y
			10				W001 Meter reading: 118.	Y
			10				TJH 11 18 09 READ 0118 POS. VACANT I THINK SOMEONE IS LIVING	Y
			10				HERE. SEND LETTER TO CHECK METER INSIDE.	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
242854	1605 S Crest Dr	20091030	10		Issued EST/ZERO Svc Order	2267498	Read Only	Y
			10				Office review required.	Y
			10				11/19/09 OFFICE REVIEWED TO BE WORKED ON RRC20 REPORT BMW	Y
		20091130	11			0		
		20091231	12					
		20100129	13		Sent letter to gain access			
		20090831	8					
		20090930	9					
243068	2910 W Montana St	20090831	54	WAREHOUSE/STORAGE		0		
		20090930	55	WAREHOUSE/STORAGE				
		20091030	56	WAREHOUSE/STORAGE				
		20091130	57	WAREHOUSE/STORAGE				
		20091231	58	WAREHOUSE/STORAGE	Zero usage okay			
		20100129	59	WAREHOUSE/STORAGE				
		20100226	60	WAREHOUSE/STORAGE				
243240	12018 W Farmington Rd	20100203	3	Res - Snowbird	Sent letter to gain access	0		
		20100303	4	Res - Snowbird	Customer left for winter	2364027	"cell 309-397-4446	
			4	Res - Snowbird			check meter	Y
			4	Res - Snowbird			3/8/10 coded snowbird cb	Y
			4	Res - Snowbird			3/9/10 OFFICE REVIEWED NO ACTION REQUIRED BMW 3/9	Y
			4	Res - Snowbird			customer received letter to allow access to fix meter	Y
			4	Res - Snowbird			W001 Meter reading: 2.	Y
			4	Res - Snowbird			TJH 3 8 READ 0002 CONS HAS BEEN GONE FOR 6 MONTHS	Y
			4	Res - Snowbird			Read Only	Y
			4	Res - Snowbird			Office review required.	Y
			4	Res - Snowbird			W001 Found service on.	Y
			4	Res - Snowbird			W001 Left service on.	Y
243241	12008 W Farmington Rd	20091104	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2273366	Please check premise and verify read. No usage since August.	Y
			3	Other - add'l comment req'd			Is this vacant?	Y
			3	Other - add'l comment req'd			W001 Meter reading: 7.	Y
			3	Other - add'l comment req'd			DRIVEWAY. ALSO I NOTICED THERE WAS USAGE ON THE ELECTRIC METER	Y
			3	Other - add'l comment req'd			SO I'M GOING TO SAY THE PROPERTY IS OCCUPIED.	Y
			3	Other - add'l comment req'd			Read Only	Y
			3	Other - add'l comment req'd			"READ 0007	25-09
			3	Other - add'l comment req'd			"KNOCKED AND NO ONE ANSWERED BUT THERE WAS A TRUCK	MPER
		20091203	4	Other - add'l comment req'd		2294255	12/17/09 KFM CODED AS ohter meter is Ok	Y
			4	Other - add'l comment req'd			Is meter dead or stopped.	Y
			4	Other - add'l comment req'd			W001 Meter reading: 7.	Y
			4	Other - add'l comment req'd			0007 MSM SOMEONE MIGHT BE LIVING HERE BUT I OPENED VAULT AND	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
243241	12008 W Farmington Rd	20091203	4	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2294255	OPENED OUTLET SIDE OF MTR AND LET WATER RUN THE MTR WORKS FINE	Y
			4	Other - add'l comment req'd			THEY JUST DON'T USE A LOT OF WATER	Y
			4	Other - add'l comment req'd			Ran water Mtr OK Read only	Y
			4	Other - add'l comment req'd			W001 Found service on.	Y
			4	Other - add'l comment req'd			W001 Left service on.	Y
			4	Other - add'l comment req'd			"Check meter	utive
243247	11908 W Farmington Rd	20090903	7			0		
		20091005	8					
		20091104	9					
243261	11020 W Farmington Rd	20091005	3	Vacant		0		
		20100203	3	Vacant	Sent letter to gain access			
		20100303	4	Vacant	Zero usage okay			
243382	6101 Madison St	20100201	3		Sent letter to gain access	0		
243430	320 Colona Ave	20100201	3		Called, left message	0		
243513	113 Hill Ave	20100104	3	Vacant	Sent letter to gain access	0		
		20100201	4	Vacant	Zero usage okay			
		20100301	5	Vacant				
243561	5825 S Adams St	20091201	10	Vacant		0		
		20100104	11	Vacant				
		20100201	12	Vacant	Sent letter to gain access			
		20100301	13	Vacant	Zero usage okay			
		20090901	7	Vacant				
		20091001	8	Vacant				
		20091102	9	Vacant				
243717	204 Keller St	20100201	3		Sent letter to gain access	0		
		20100301	4					
243865	106 Peru Ave	20100301	3		Sent letter to gain access	0		
244014	114 Amsler St	20091102	3	Vacant		0		
		20091201	4	Vacant				
		20100104	5	Vacant				
		20100201	6	Vacant	Sent letter to gain access			
		20100301	7	Vacant	Zero usage okay	2351745	Verify outside reading device is accurate with inside meter.	Y
			7	Vacant			W001 Meter reading: 523.	Y
			7	Vacant			OVER A YEAR AND THAT EXPLAINS THE LOW USAGE OR ZERO USAGE. THE	Y
			7	Vacant			METER IS ACCURATE.	Y
			7	Vacant			Read Only	Y
			7	Vacant			.	Y
			7	Vacant			"READ 0523	2-10

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
244036	5807 Washington St	20091201	3	Vacant	Issued EST/ZERO Svc Order	2292844	Please check meter and verify read. No usage since September.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 1493.	Y
			3	Vacant			VACANT.	Y
			3	Vacant			Read Only	Y
			3	Vacant			12/11/09 coded as vacant	Y
			3	Vacant			"12-10-09	TB
		20100104	4	Vacant	Zero usage okay	0		
		20100201	5	Vacant				
		20100301	6	Vacant		2292844	Please check meter and verify read. No usage since September.	Y
			6	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			6	Vacant			W001 Meter reading: 1493.	Y
			6	Vacant			VACANT.	Y
			6	Vacant			Read Only	Y
			6	Vacant			12/11/09 coded as vacant	Y
			6	Vacant			"12-10-09	TB
244055	207 Bolivia Ave	20100301	3	Res - Snowbird	Customer left for winter	0		
244238	301 W South St	20091201	100	Vacant		0		
		20100104	101	Vacant	Zero usage okay			
		20100201	102	Vacant				
		20090901	97	Vacant				
		20091001	98	Vacant				
		20091102	99	Vacant	Issued EST/ZERO Svc Order	2270452	Please check premise and verify read. No usage. Is this vacant?	Y
			99	Vacant			Please advise.	Y
			99	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			99	Vacant			W001 Meter reading: 13.	Y
			99	Vacant			0013 MSM HOUSE MIGHT BE OCCUPIED	Y
			99	Vacant			Read Only	Y
			99	Vacant			Vacant property	Y
			99	Vacant			11/23/09 coded as vacant	Y
244353	706 Hatterman St	20091201	3		Issued EST/ZERO Svc Order	2292847	Please check meter and verify read. No usage since September.	C
			3				Is meter dead? Is this vacant? Please advise.	C
			3				W001 Meter reading: 218.	C
			3				Read Only	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				12/11/09 kfm left card not home	C
			3				"12-10-09	TB
		20100104	4			0		
		20100201	5		Sent letter to gain access			

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
244397	320 Ricketts Ave	20091001	3	Vacant		0		
		20091102	4	Vacant				
		20091201	5	Vacant				
		20100104	6	Vacant				
		20100201	7	Vacant	Called, left message			
		20100302	8	Vacant	Zero usage okay			
244533	4013 Ricketts Ave	20091001	3			0		
244542	4625 Meadow Ln	20091001	3	Vacant		0		
		20091102	4	Vacant				
		20091201	5	Vacant				
		20100104	6	Vacant				
		20100201	7	Vacant	Sent letter to gain access			
		20100302	8	Vacant	Zero usage okay			
244606	118 Fairview Ave	20100302	10	Vacant	Zero usage okay	0		
		20090902	4	Vacant				
		20091001	5	Vacant				
		20091102	6	Vacant				
		20091201	7	Vacant				
		20100104	8	Vacant				
		20100201	9	Vacant	Sent letter to gain access			
244758	20 Alexander Ln	20100104	3		Sent letter to gain access	0		
		20100201	4					
		20100302	5					
244761	17 Cherry St	20091201	3	Vacant	Issued EST/ZERO Svc Order	2292852	Please check meter and verify read. No usage since September.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 347.	Y
			3	Vacant			Read Only	Y
			3	Vacant			12/11/09 kfm not home left card	Y
			3	Vacant			"12-10-09	TB
		20100201	4	Vacant	Zero usage okay	0		
		20100302	5	Vacant				
244793	4 Foster Ct	20100302	3	Res - Snowbird	Sent letter to gain access	0		
244829	6 Lauterbach Dr	20100302	3	Res - Snowbird	Sent letter to gain access	0		
244935	207 Hopkins St	20090902	13	Vacant		0		
		20091001	14	Vacant				
		20091102	15	Vacant				
		20091201	16	Vacant				
		20100104	17	Vacant	Zero usage okay			

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
244935	207 Hopkins St	20100201	18	Vacant	Zero usage okay	0		
		20100302	19	Vacant		2106960	10 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	Y
			19	Vacant			W001 Meter reading: 171.	Y
			19	Vacant			Read Only	Y
			19	Vacant			"AG 6/12/09 HOUSE IS VACANT	USA
244950	313 Hopkins St	20100104	3	Res - Snowbird	Sent letter to gain access	0		
		20100201	4	Res - Snowbird	Customer left for winter			
		20100302	5	Res - Snowbird				
245076	105 Madison Ct	20100301	3	Hospitalized/Nursing Home	Sent letter to gain access	0		
245114	208 Weiman Ave	20090901	3			0		
		20091001	4					
		20091102	5					
		20091201	6					
		20100104	7					
		20100201	8		Sent letter to gain access			
		20100301	9		Order already issued	2364112	Change meter and set reading device.	Y
			9				W001 Found service on.	Y
			9				W001 Left service on.	Y
			9				W001 Remote ID entered: 1830702132.	Y
			9				Check if meter is stuck. Meter has been reading the same since Ju	Y
			9				ne 2009	Y
			9				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			9				W001 Out meter reading: 416.	Y
			9				W001 In meter ID: 088882719T reading: 0.	Y
			9				TJH 3 9 READ 0416 OLD METER IS STOPPED.	Y
			9				Changed Meter	Y
			9				Installed Radio Reading Device	Y
245263	6428 S Cheyenne Dr	20091103	3	Vacant	Issued EST/ZERO Svc Order	2271474	Please check premise and verify read. No usage. Is this vacant?	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 1000.	Y
			3	Vacant			1000 MSM HOUSE LOOKS VACANT	Y
			3	Vacant			Vacant property	Y
			3	Vacant			Read Only	Y
			3	Vacant			11/23/09 coded as vacant	Y
		20091202	4	Vacant		0		
245287	4825 W Tuscarora Rd	20100302	3		Sent letter to gain access	0		
245346	5701 S Lafayette Ave	20090902	4			0		
245371	4908 S Lafayette Ave	20100105	3		Sent letter to gain access	0		

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind	
245436	17 HOLLY LN	20091002	12	Other - add'l comment req'd		0			
		20091103	13	Other - add'l comment req'd					
		20091202	14	Other - add'l comment req'd					
		20100105	15	Other - add'l comment req'd	Zero usage okay				
		20100202	16	Other - add'l comment req'd					
		20100302	17	Other - add'l comment req'd			2105795	9 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	Y
			17	Other - add'l comment req'd				W001 Meter reading: 3.	Y
			17	Other - add'l comment req'd				R0003 THIS IS A SMALL BLDG IN SUBDIVISON FOR SANITARY DIST	Y
			17	Other - add'l comment req'd				THEY USE LITTLE IF NO WATER HERE METER OK	Y
			17	Other - add'l comment req'd				Read Only	Y
	17	Other - add'l comment req'd				Office review required.	Y		
	17	Other - add'l comment req'd				JR 6/12 No actions required by the Regional BOC/FRCC	Y		
245526	5522 Pfeiffer Rd	20091202	3	Vacant		0			
		20100105	4	Vacant	Zero usage okay				
		20100202	5	Vacant					
		20100302	6	Vacant					
245772	4108 Scholl Ct	20091103	3		Issued EST/ZERO Svc Order	2271478	Please check premise and verify read. No usage since August.	Y	
			3				W001 Remote ID entered: 1830519690.	Y	
			3				11/23/09 kfm meter was changed	Y	
			3				Is this vacant?	Y	
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y	
			3				W001 Out meter reading: 125.	Y	
			3				W001 In meter ID: 088561699T reading: 0.	Y	
			3				MSM CHANGED LOCKED UP MTR RR# 1830519690 MTR# 088561699 TOOK 10	Y	
			3				MINUTES TO CHANGED FORGOT TO GO ON SITE WHEN I PULLED UP	Y	
			3				Installed Radio Reading Device	Y	
	3				Changed Meter	Y			
245831	4814 Sandron Ave	20100202	3	Vacant	Sent letter to gain access	0			
		20100302	4	Vacant	Order already issued	2367775	please obtain actual read customer lives out of town	C	
			4	Vacant				See if meter is dead	C
			4	Vacant				Cancelled. House is vacant. Coded as vacant...CV/OPS 4.10.10	C
245971	4218 Baker Ln	20090902	3			0			
		20091002	4						
		20091103	5						
246071	3916 S Airport Rd	20090902	5	Vacant		0			
246218	3726 Lauder Ave	20091202	3		Issued EST/ZERO Svc Order	2293474	Check meter & get read. Zero consumption since 10/02/09. Check	Y	
			3				if meter is dead or stopped. Vacant.	Y	
			3				W001 Meter reading: 10.	Y	

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
246218	3726 Lauder Ave	20091202	3		Issued EST/ZERO Svc Order	2293474	Read Only	Y
			3				12/11/09 kfm meter is Ok read only	Y
			3				"12-10-09	TB
246657	33 Santa Anita Dr	20090902	3			0		
246694	824 S Maxwell Rd	20100303	3	Res - Snowbird	Customer left for winter	0		
246818	715 S Maxwell Rd	20091203	3	Vacant	Issued EST/ZERO Svc Order	2295855	Please check meter and verify read. No usage since September.	Y
			3	Vacant			"READ 0017	RS
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 17.	Y
			3	Vacant			LOOKS VACANT. NO ANSWER AT DOOR. SUGGEST ZERO USAGE IS VALID.	Y
			3	Vacant			Verified read OK	Y
			3	Vacant			Vacant property	Y
			3	Vacant			12/16/09 kfm coded as vacant	Y
246866	1605 S Maxwell Rd	20100303	3	Vacant	Zero usage okay	0		
246936	5814 W Middle Rd	20100203	3	Vacant	Zero usage okay	0		
247084	5020 W Mahark Ln	20091002	3			0		
		20091103	4					
		20091202	5					
		20100105	6					
		20100202	7		Sent letter to gain access			
		20100303	8					
247101	5315 W Woodale Ct	20100303	3	Meter Okay (field veri mtr reg	Sent letter to gain access	0		
247143	5222 W Airways Rd	20090902	11	Other - add'l comment req'd		0		
		20091002	12	Other - add'l comment req'd				
		20091103	13	Other - add'l comment req'd				
		20091202	14	Other - add'l comment req'd				
		20100105	15	Other - add'l comment req'd	Zero usage okay			
		20100202	16	Other - add'l comment req'd				
		20100303	17	Other - add'l comment req'd				
247154	5214 W Harp Hollow Rd	20091002	10	Vacant		0		
		20091103	11	Vacant				
		20091202	12	Vacant				
		20100105	13	Vacant				
		20100202	14	Vacant	Sent letter to gain access			
		20100303	15	Vacant	Zero usage okay			
		20090902	9	Vacant				
247170	2108 Airport Rd	20090902	16	Vacant		0		
		20091002	17	Vacant				

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
247170	2108 Airport Rd	20091103	18	Vacant		0		
		20091202	19	Vacant				
		20100105	20	Vacant	Zero usage okay			
		20100202	21	Vacant				
		20100303	22	Vacant		2103229	12 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	C
			22	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			22	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			22	Vacant			W001 Meter reading: 0.	C
			22	Vacant			CAM 6-11-09 READ 0000 DOES APPEAR THAT HOUSE COULD BE	C
			22	Vacant			VACANT LEFT CARD	C
			22	Vacant			No answer / Left card	C
			22	Vacant			Read Only	C
			22	Vacant			W001 Incompletion reason: Knock / Ring Left Card.	C
247255	4821 Ducharme Ave	20091202	3	Vacant	Issued EST/ZERO Svc Order	2293482	Check meter & get read. Zero usage since 10.02.09. Check if	Y
			3	Vacant			meter is dead or stopped.	Y
			3	Vacant			W001 Meter reading: 241.	Y
			3	Vacant			TO BE VACANT	Y
			3	Vacant			Read Only	Y
			3	Vacant			12/11/09 kfm coded as vacant	Y
			3	Vacant			"12-10-09	TB
		20100105	4	Vacant	Zero usage okay	0		
		20100202	5	Vacant				
		20100303	6	Vacant		2293482	Check meter & get read. Zero usage since 10.02.09. Check if	Y
			6	Vacant			meter is dead or stopped.	Y
			6	Vacant			W001 Meter reading: 241.	Y
			6	Vacant			TO BE VACANT	Y
			6	Vacant			Read Only	Y
			6	Vacant			12/11/09 kfm coded as vacant	Y
			6	Vacant			"12-10-09	TB
247276	2617 S Daycor Divide	20090902	10			0		
		20091002	11					
247350	5122 W Smithville Rd	20091103	3	Vacant	Issued EST/ZERO Svc Order	2271483	Please check premise and verify read. No usage since August.	Y
			3	Vacant			11/23/09 coded as vacant	Y
			3	Vacant			Is this vacant?	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 22.	Y
			3	Vacant			0022 MSM LOOKS VACANT	Y
			3	Vacant			Vacant property	Y
			3	Vacant			Read Only	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
247350	5122 W Smithville Rd	20091103	3	Vacant	Issued EST/ZERO Svc Order	2271483	W001 Found service on.	Y
			3	Vacant			W001 Left service on.	Y
		20091202	4	Vacant		0		
		20100105	5	Vacant	Zero usage okay			
		20100202	6	Vacant				
		20100303	7	Vacant		2271483	Please check premise and verify read. No usage since August.	Y
			7	Vacant			11/23/09 coded as vacant	Y
			7	Vacant			Is this vacant?	Y
			7	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Vacant			W001 Meter reading: 22.	Y
			7	Vacant			0022 MSM LOOKS VACANT	Y
			7	Vacant			Vacant property	Y
			7	Vacant			Read Only	Y
			7	Vacant			W001 Found service on.	Y
			7	Vacant			W001 Left service on.	Y
247443	2525 S Skyway Rd Sap-1	20100105	3	Seasonal	Issued EST/ZERO Svc Order	2320261	Please check meter and verify read. No usage since October.	Y
			3	Seasonal			1/13/10 kfm coded as seasonal	Y
			3	Seasonal			Is meter dead? Is this vacant? Please advise.	Y
			3	Seasonal			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Seasonal			W001 Meter reading: 28.	Y
			3	Seasonal			ONLY USED DURING THE SUMMER/WARM MONTHS OF THE YEAR IF USED AT	Y
			3	Seasonal			ALL. THAT'S THE REASON FOR THE ZERO USAGE.	Y
			3	Seasonal			Read Only	Y
			3	Seasonal			"READ 0028	2-10
		20100202	4	Seasonal	Zero usage okay	0		
		20100303	5	Seasonal		2320261	Please check meter and verify read. No usage since October.	Y
			5	Seasonal			1/13/10 kfm coded as seasonal	Y
			5	Seasonal			Is meter dead? Is this vacant? Please advise.	Y
			5	Seasonal			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5	Seasonal			W001 Meter reading: 28.	Y
			5	Seasonal			ONLY USED DURING THE SUMMER/WARM MONTHS OF THE YEAR IF USED AT	Y
			5	Seasonal			ALL. THAT'S THE REASON FOR THE ZERO USAGE.	Y
			5	Seasonal			Read Only	Y
			5	Seasonal			"READ 0028	2-10
247504	2620 S Aerial Dr	20091202	3	Landlord/Tenant	Zero usage okay	2241819	DO NOT SEND OUT. Start as of 10/14/09 and R = 281 from OFF	Y
			3	Landlord/Tenant			order.	Y
			3	Landlord/Tenant			Advised customer of \$ 10.00 applicable fee.	Y
			3	Landlord/Tenant			Seent Landlord agreement.	Y
			3	Landlord/Tenant			William called to start service billing and have landlord agreeme	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
247504	2620 S Aerial Dr	20091202	3	Landlord/Tenant	Zero usage okay	2241819	nt sent. Mailed LLAS letter. EFT declined. No alternate numbers.	Y
			3	Landlord/Tenant			10/14/09 CLOSED PER ABOVE CB	Y
		20100105	4	Landlord/Tenant		0		
247884	1024 S Apache Ln #A	20091005	3	Vacant		0		
		20100106	3	Vacant	Issued EST/ZERO Svc Order	2322289	Please check meter and verify read. No usage since new meter was	Y
			3	Vacant			1/18/10 kfm coded as vacant	Y
			3	Vacant			set in October. Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 0.	Y
			3	Vacant			EXPLAINS NO USAGE	Y
			3	Vacant			W001 Found service on.	Y
			3	Vacant			W001 Left service on.	Y
			3	Vacant			"1/15/10 RDW READ 0000 THIS SIDE OF DUPLEX IS VACANT	"
		20100203	4	Vacant	Zero usage okay	0		
		20100303	5	Vacant		2322289	Please check meter and verify read. No usage since new meter was	Y
			5	Vacant			1/18/10 kfm coded as vacant	Y
			5	Vacant			set in October. Is meter dead? Is this vacant? Please advise.	Y
			5	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5	Vacant			W001 Meter reading: 0.	Y
			5	Vacant			EXPLAINS NO USAGE	Y
			5	Vacant			W001 Found service on.	Y
			5	Vacant			W001 Left service on.	Y
			5	Vacant			"1/15/10 RDW READ 0000 THIS SIDE OF DUPLEX IS VACANT	"
247907	5906 W Colt Dr	20091103	3	Vacant	Issued EST/ZERO Svc Order	2271485	Please check premise and verify read. No usage since August.	Y
			3	Vacant			11/23/09 coded as vacant	Y
			3	Vacant			Is this vacant?	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 407.	Y
			3	Vacant			MSM 0407 HOUSE VACANT NEXT DOOR NEIGHBORS SAID HE WENT TO A	Y
			3	Vacant			NURSING HOME AND THEY DON'T THINK ANYONE IS THERE	Y
			3	Vacant			Vacant property	Y
			3	Vacant			Read Only	Y
		20091203	4	Vacant	Zero usage okay	0		
		20100106	5	Vacant				
		20100203	6	Vacant				
		20100303	7	Vacant		2271485	Please check premise and verify read. No usage since August.	Y
			7	Vacant			11/23/09 coded as vacant	Y
			7	Vacant			Is this vacant?	Y
			7	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
247907	5906 W Colt Dr	20100303	7	Vacant	Zero usage okay	2271485	W001 Meter reading: 407.	Y
			7	Vacant			MSM 0407 HOUSE VACANT NEXT DOOR NEIGHBORS SAID HE WENT TO A	Y
			7	Vacant			NURSING HOME AND THEY DON'T THINK ANYONE IS THERE	Y
			7	Vacant			Vacant property	Y
			7	Vacant			Read Only	Y
247990	1216 S Apache Ln	20091005	3			0		
248022	5605 W E M Dirksen Pky	20091005	4	Vacant		0		
		20100203	5	Vacant	Zero usage okay			
		20100303	6	Vacant		2116289	8 CONS ZERO - CHECK TO SEE IF STILL VACANT	Y
			6	Vacant			W001 Meter reading: 240.	Y
			6	Vacant			6/20/09 BAP HOUSE IS VACANT	Y
			6	Vacant			Vacant property	Y
248054	1228 S Ethel St	20091005	3			0		
		20091103	4					
248090	4724 W Middle Rd	20090903	10	Vacant		0		
		20100106	3	Vacant	Sent letter to gain access			
		20100203	4	Vacant				
		20100303	5	Vacant				
248115	4212 W Middle Rd	20091002	10			0		
		20091103	11					
		20091203	12					
		20100105	13					
		20100202	14		Sent letter to gain access			
		20090903	9					
248122	4207 W Middle Rd	20100105	3		Sent letter to gain access	0		
		20100202	4					
248123	4221 W Middle Rd	20090903	10			0		
		20091002	11					
		20091103	12					
		20091203	13					
		20100105	14					
		20100202	15		Sent letter to gain access			
248243	921 S Schmidt Ave	20091103	3	Vacant	Issued EST/ZERO Svc Order	2271487	Please check premise and verify read. No usage. Is this vacant?	Y
			3	Vacant	Zero usage okay		Please check premise and verify read. No usage. Is this vacant?	Y
			3	Vacant	Issued EST/ZERO Svc Order		"READ 0026	RS
			3	Vacant	Zero usage okay		"READ 0026	RS
			3	Vacant	Issued EST/ZERO Svc Order		Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3	Vacant	Zero usage okay		Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
248243	921 S Schmidt Ave	20091103	3	Vacant	Issued EST/ZERO Svc Order	2271487	W001 Meter reading: 26.	Y
			3	Vacant	Zero usage okay		W001 Meter reading: 26.	Y
			3	Vacant	Issued EST/ZERO Svc Order		LOOKS VACANT.	Y
			3	Vacant	Zero usage okay		LOOKS VACANT.	Y
			3	Vacant			Vacant property	Y
			3	Vacant	Issued EST/ZERO Svc Order		Vacant property	Y
			3	Vacant			Read Only	Y
			3	Vacant	Zero usage okay		Read Only	Y
			3	Vacant	Issued EST/ZERO Svc Order		"12.4.9 Coded Vacant"...dmk""	Y
			3	Vacant	Zero usage okay		"12.4.9 Coded Vacant"...dmk""	Y
		20091203	4	Vacant		0		
		20100105	5	Vacant				
		20100202	6	Vacant				
		20100303	7	Vacant		2271487	Please check premise and verify read. No usage. Is this vacant?	Y
			7	Vacant			"READ 0026	RS
			7	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			7	Vacant			W001 Meter reading: 26.	Y
			7	Vacant			LOOKS VACANT.	Y
			7	Vacant			Vacant property	Y
			7	Vacant			Read Only	Y
			7	Vacant			"12.4.9 Coded Vacant"...dmk""	Y
248262	1125 S Schmidt Ave	20100202	3	Vacant	Zero usage okay	0		
248380	5319 W Cisna Rd	20100302	10	Vacant	Zero usage okay	0		
		20090902	4	Vacant				
		20091002	5	Vacant				
		20091103	6	Vacant				
		20091202	7	Vacant				
		20100105	8	Vacant				
		20100202	9	Vacant	Sent letter to gain access			
248515	4327 W Plank Rd	20100303	3	Seasonal	Sent letter to gain access	0		
		20090903	4	Seasonal				
		20091002	5	Seasonal				
		20091103	6	Seasonal				
248521	4519 W Plank Rd	20091103	3			0		
248535	5609 W Plank Rd	20100203	3	Vacant	Sent letter to gain access	0		
		20100303	4	Vacant	Zero usage okay			
248688	826 N Limestone Ln	20090903	50	Other - add'l comment req'd		0		
		20091002	51	Other - add'l comment req'd				

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
248688	826 N Limestone Ln	20091103	52	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2271523	Please check premise and verify read. No usage. Is this vacant?	C
			52	Other - add'l comment req'd			12.4.09 Called 309/966/1748 Robyn emery to schedule meter change.	C
			52	Other - add'l comment req'd			Created Outcall UCAC.....dmk	C
			52	Other - add'l comment req'd			"READ 0474	RS
			52	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			52	Other - add'l comment req'd			W001 Meter reading: 474.	C
			52	Other - add'l comment req'd			METER IS STOPPED HERE-- PROPERTY LOOKS OCCUPIED. NO ANSWER AT	C
			52	Other - add'l comment req'd			Left Notice / Posting	C
			52	Other - add'l comment req'd			Read Only	C
			52	Other - add'l comment req'd			W001 Incompletion reason: Knock / Ring Left Card.	C
			52	Other - add'l comment req'd			"DOOR	TICE
		20091203	53	Other - add'l comment req'd	Sent letter to gain access	0		
		20100105	54	Other - add'l comment req'd				
		20100202	55	Other - add'l comment req'd	Sent letter to gain access			
248725	1900 S Maxwell Rd Ai-1	20100303	3			0		
248726	6620 W Middle Rd	20100210	3	Other - add'l comment req'd	Zero usage okay	2149401	Check if meter is stuck.	Y
			3	Other - add'l comment req'd			Ellen states there has been usage at this location. We have not b	Y
			3	Other - add'l comment req'd			illed the account for several months Scheduled check meter.	Y
			3	Other - add'l comment req'd			W001 Meter reading: 1.	Y
			3	Other - add'l comment req'd			TM READS 0001 AIR HANGER USES VERY LITTLE WATER	Y
			3	Other - add'l comment req'd			Read Only	Y
			3	Other - add'l comment req'd			W001 Found service on.	Y
			3	Other - add'l comment req'd			W001 Left service on.	Y
		20100303	4	Other - add'l comment req'd		0		
248871	4908 W Closen Rd	20070824	3			0		
249012	4921 W Closen Rd	20100106	3	Other - add'l comment req'd	Sent letter to gain access	0		
		20100203	4	Other - add'l comment req'd	Zero usage okay			
		20100303	5	Other - add'l comment req'd		2331534	Check meter per letter request.	Y
			5	Other - add'l comment req'd			1/28/10 OFFICE REVIEWED CODED IN SNAP BMW 1/28	Y
			5	Other - add'l comment req'd			needed call ahead and time frame	Y
			5	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5	Other - add'l comment req'd			Rescheduled Notes: CLD ADVISED FSR RUNNING LATE	Y
			5	Other - add'l comment req'd			W001 Meter reading: 341.	Y
			5	Other - add'l comment req'd			TJH 1 27 READ 0341 CONS THAT LIVED THERE HAS PASSED. DAUGHTER IS	Y
			5	Other - add'l comment req'd			TAKING CARE OF HOUSE. SHE SAID SHE SENT IN PROOF OF THE DEATH.	Y
			5	Other - add'l comment req'd			Read Only	Y
			5	Other - add'l comment req'd			Office review required.	Y
249050	425 S Bellevue Ct	20100203	3	Vacant	Sent letter to gain access	0		

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
249098	5403 W Hi Way Ct	20100203	3	Meter Okay (field veri mtr reg	Sent letter to gain access	0		
		20100303	4	Meter Okay (field veri mtr reg	Zero usage okay	2359656	2/26/10 OFFICE REVIEWED NO ACTION REQUIRED BMW 2/26	Y
			4	Meter Okay (field veri mtr reg			e zero usage readings. ***CALL AHEAD***	Y
			4	Meter Okay (field veri mtr reg			W001 Meter reading: 359.	Y
			4	Meter Okay (field veri mtr reg			TJH 2 23 READ 0359 METER OK CONS LEAVES TOWN FOR THE WINTER.	Y
			4	Meter Okay (field veri mtr reg			Read Only	Y
			4	Meter Okay (field veri mtr reg			Ran water Mtr OK Read only	Y
			4	Meter Okay (field veri mtr reg			Office review required.	Y
			4	Meter Okay (field veri mtr reg			W001 Found service on.	Y
			4	Meter Okay (field veri mtr reg			W001 Left service on.	Y
			4	Meter Okay (field veri mtr reg			"Check meter. He got letter to fix meter	d 3 c
249127	320 S Main St	20090903	4	"Minimal User (New constr		0		
		20091005	5	"Minimal User (New constr		0		
		20091103	6	"Minimal User (New constr		0		
		20091203	7	"Minimal User (New constr		0		
249217	307 S Main St	20090903	3			0		
		20091005	4					
249243	308 S Bellevue Ave	20100303	3	Vacant	Sent letter to gain access	0		
249299	2603 W Manor Pky	20090903	12	Vacant		0		
		20091005	13	Vacant				
		20091104	14	Vacant				
		20091203	15	Vacant	Zero usage okay			
		20100106	16	Vacant				
		20100203	17	Vacant				
249301	2523 W Manor Pky	20091005	3			0		
249308	2507 W Manor Pky	20100304	3	Vacant	Zero usage okay	0		
		20090903	6	Vacant				
		20091005	7	Vacant				
		20091104	8	Vacant				
249342	2711 W Moss Ave	20100203	3	Res - Snowbird	Sent letter to gain access	0		
		20100304	4	Res - Snowbird	Zero usage okay			
249404	104 N Kickapoo Ter	20100304	3	Vacant	Sent letter to gain access	0		
249467	2425 W Manor Pky	20090903	21	Vacant		0		
		20100203	3	Vacant	Zero usage okay			
		20100304	4	Vacant		2030789	15 ZERO READS - CHECK TO SEE WHY NO USAGE - ? IF VACANT	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			W001 Meter reading: 6.	Y
			4	Vacant			SAS READS 0006 3-28-09 ----- HOUSE LOOKS VACANT. RAN WATER	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
249467	2425 W Manor Pky	20100304	4	Vacant	Zero usage okay	2030789	THROUGH SPIGOT TO CHECK METER. METER IS O.K.	Y
			4	Vacant			Read Only	Y
			4	Vacant			W001 Found service on.	Y
			4	Vacant			W001 Left service on.	Y
249479	119 N Fairway Dr	20100203	3		Sent letter to gain access	0		
		20100304	4					
249533	2219 W Melrose Pl	20100106	3	Vacant	Sent letter to gain access	0		
		20100203	4	Vacant	Zero usage okay			
		20100304	5	Vacant		2331289	Verify outside reading device is accurate with inside meter.	Y
			5	Vacant			W001 Left service on.	Y
			5	Vacant			customer recieved letter	Y
			5	Vacant			customer requested time frame	Y
			5	Vacant			W001 Meter reading: 206.	Y
			5	Vacant			Vacant property	Y
			5	Vacant			Read Only	Y
			5	Vacant			W001 Found service on.	Y
			5	Vacant			"CHECKED METER OK	FOR
			5	Vacant			"01/25/10 REF READS 0206 HIS PROPERTY IS CURRENTLY VACANT	"
249635	2111 W Manor Pky	20091203	3	Vacant	Issued EST/ZERO Svc Order	2295858	Please check meter and verify read. No usage since September.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 477.	Y
			3	Vacant			0477 MSM TOOK READ HOUSE LOOKS VACANT	Y
			3	Vacant			Read Only	Y
			3	Vacant			Vacant property	Y
			3	Vacant			12.18.09 dmk coded as vacant/12.17.09.	Y
		20100106	4	Vacant	Zero usage okay	0		
		20100203	5	Vacant				
		20100304	6	Vacant		2295858	Please check meter and verify read. No usage since September.	Y
			6	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			6	Vacant			W001 Meter reading: 477.	Y
			6	Vacant			0477 MSM TOOK READ HOUSE LOOKS VACANT	Y
			6	Vacant			Read Only	Y
			6	Vacant			Vacant property	Y
			6	Vacant			12.18.09 dmk coded as vacant/12.17.09.	Y
249843	2304 W Sherman Ave	20091203	3		Issued EST/ZERO Svc Order	2295860	Please check meter and verify read. No usage since September.	Y
			3				SEND LETTER TO GAIN ACCESS TO CHANGE METER. BMW/OSR	Y
			3				Is meter dead? Is this vacant? Please advise.	Y
			3				W001 Meter reading: 628.	Y
			3				0628 MSM TOOK READ THIS HOUSE IS OCCUPIED PROBABLY NEEDS TO BE	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
249843	2304 W Sherman Ave	20091203	3		Issued EST/ZERO Svc Order	2295860	CHANGED	Y
			3				Read Only	Y
			3				Office review required.	Y
			3				12/18/09 OFFICE REVIEWED SENT COANTACT TO CORRESPONDENCE TO	Y
249901	2013 W Sherman Ave	20090903	3			0		
		20091005	4					
		20091104	5					
249934	2002 W AYRES AVE	20090903	44	Vacant		0		
		20091005	45	Vacant				
		20091104	46	Vacant				
		20091203	47	Vacant	Issued EST/ZERO Svc Order	2294352	check meter & get read. Zero consecutive usage since 11.03.05.	Y
			47	Vacant			Is property vacant.	Y
			47	Vacant			W001 Meter reading: 910.	Y
			47	Vacant			0910 MSM HOUSE HAS FURNATURE IN HOUSE BUT DOES NOT LOOKED	Y
			47	Vacant			OCCUPIED	Y
			47	Vacant			Read Only	Y
			47	Vacant			Vacant property	Y
			47	Vacant			12/17/09 KFM CODED AS VACANT	Y
		20100106	48	Vacant	Zero usage okay	0		
		20100203	49	Vacant				
		20100304	50	Vacant		2294352	check meter & get read. Zero consecutive usage since 11.03.05.	Y
			50	Vacant			Is property vacant.	Y
			50	Vacant			W001 Meter reading: 910.	Y
			50	Vacant			0910 MSM HOUSE HAS FURNATURE IN HOUSE BUT DOES NOT LOOKED	Y
			50	Vacant			OCCUPIED	Y
			50	Vacant			Read Only	Y
			50	Vacant			Vacant property	Y
			50	Vacant			12/17/09 KFM CODED AS VACANT	Y
250013	2317 W Ayres Ave	20100203	3	Vacant	Sent letter to gain access	0		
		20100304	4	Vacant	Zero usage okay	2353516	Repair or install remote and/or verify outside reading device is	Y
			4	Vacant			2/15/10 coded vacant cb	Y
			4	Vacant			accurate with inside meter reading.	Y
			4	Vacant			Ms.lambin states the house is vacant but the utilities are still	Y
			4	Vacant			on in her name that is why the meter shows zero usage	Y
			4	Vacant			she wants a call ahead at 309-945-2036	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			W001 Meter reading: 307.	Y
			4	Vacant			0307 MSM TOOK READ THIS HOUSE IS VACANT AND FOR SALE	Y
			4	Vacant			Vacant property	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
250022	2219 W Ayres Ave	20100106	3	Vacant	Sent letter to gain access	0		
		20100203	4	Vacant	Zero usage okay			
		20100304	5	Vacant				
250031	2205 W Ayres Ave	20090903	6	Vacant		0		
250067	409 N Western Ave	20090903	9			0		
250096	2120 W Callender Ave	20100203	3	Hospitalized/Nursing Home	Sent letter to gain access	0		
		20100304	4	Hospitalized/Nursing Home				
250119	2105 W Callender Ave	20090903	3			0		
250131	2005 W Callender Ave	20100203	3	Vacant	Sent letter to gain access	0		
250302	2005 W Kellogg Ave	20100304	3	Meter Okay (field veri mtr reg	Sent letter to gain access	0		
250307	2021 W Kellogg Ave	20100106	10	Vacant	Zero usage okay	0		
		20100203	11	Vacant				
		20100304	12	Vacant		2136125	3 CONS ZERO READS - CHECK TO SEE WHY NO USAGE - METER XCHANGED	Y
			12	Vacant			Read Only	Y
			12	Vacant			3/2009 - NO USAGE SINCE	Y
			12	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			12	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			12	Vacant			Rescheduled Notes: pulled - dbs - ekd/tc	Y
			12	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			12	Vacant			W001 Meter reading: 0.	Y
			12	Vacant			AG 7/13/09 HOUSE APPEARS VACANT LEFT CARD	Y
			12	Vacant			Vacant property	Y
		20090903	6	Vacant		0		
		20091005	7	Vacant				
		20091104	8	Vacant				
		20091203	9	Vacant	Zero usage okay			
250352	2409 W Kellogg Ave	20100203	3	Vacant	Sent letter to gain access	0		
		20100304	4	Vacant				
250441	2016 W Barker Ave	20091104	3	*Minimal User (New constr		ST/ZERO S	2273352	AD 0
			3	*Minimal User (New constr			2273352	METE
			3	*Minimal User (New constr			2273352	vacan
			3	*Minimal User (New constr			2273352	d rea
			3	*Minimal User (New constr			2273352	CC - f
			3	*Minimal User (New constr			2273352	s vac
			3	*Minimal User (New constr			2273352	erify r
			3	*Minimal User (New constr			2273352	er rea
		20091203	4	*Minimal User (New constr			0	
		20100106	5	*Minimal User (New constr			0	

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
250441	2016 W Barker Ave	20100203	6	"Minimal User (New constr		0		
		20100304	7	"Minimal User (New constr		0		
250521	2123 W Barker Ave	20090903	3			0		
250575	2120 W Rohmann Ave	20091104	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2273353	Please check premise and verify read. No usage since August.	Y
			3	Other - add'l comment req'd			Is this vacant or just used very little. Please advise.	Y
			3	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Other - add'l comment req'd			W001 Meter reading: 15.	Y
			3	Other - add'l comment req'd			HOME AND NOBODY ANSWERED	Y
			3	Other - add'l comment req'd			Verified read OK	Y
			3	Other - add'l comment req'd			12/1/09 kfm verified read OK	Y
			3	Other - add'l comment req'd			"READ 0015	30-09
		20091203	4	Other - add'l comment req'd	Zero usage okay	0		
		20100106	5	Other - add'l comment req'd				
		20100203	6	Other - add'l comment req'd				
		20100304	7	Other - add'l comment req'd				
250604	2121 W Rohmann Ave	20091104	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2273365	Please check premise and verify read. No usage since August.	C
			3	Other - add'l comment req'd			Office review required.	C
			3	Other - add'l comment req'd			W001 Incompletion reason: Knock / Ring Left Card.	C
			3	Other - add'l comment req'd			11/23/09 kfm left notice on the door	C
			3	Other - add'l comment req'd			Is this vacant?	C
			3	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3	Other - add'l comment req'd			W001 Meter reading: 166.	C
			3	Other - add'l comment req'd			MP 11-20-09 READ 0166. KNOCKED ON DOOR NO ANSWER. COULD NOT	C
			3	Other - add'l comment req'd			VERIFY IF HOUSE IS BEING LIVED IN ALL CURTAINS CLOSED. LEFT	C
			3	Other - add'l comment req'd			CARD	C
			3	Other - add'l comment req'd			Read Only	C
			3	Other - add'l comment req'd			Verified read OK	C
		20091203	4	Other - add'l comment req'd	Zero usage okay	0		
		20100106	5	Other - add'l comment req'd				
		20100203	6	Other - add'l comment req'd				
		20100304	7	Other - add'l comment req'd				
250610	2109 W Rohmann Ave	20091005	3			0		
		20091104	4					
250616	2105 W Rohmann Ave	20100304	3	Meter Okay (field veri mtr reg	Sent letter to gain access	0		
		20091104	3	Meter Okay (field veri mtr reg	Issued EST/ZERO Svc Order	2273354	Please check premise and verify read. No usage since August.	Y
			3	Meter Okay (field veri mtr reg			Is this vacant?	Y
			3	Meter Okay (field veri mtr reg			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Meter Okay (field veri mtr reg			W001 Meter reading: 49.	Y
			3	Meter Okay (field veri mtr reg			Verified read OK	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
250616	2105 W Rohmann Ave	20091104	3	Meter Okay (field veri mtr reg	Issued EST/ZERO Svc Order	2273354	"rEAD 0049	30-09
			3	Meter Okay (field veri mtr reg			"FURNITURE IS IN HOUSE	PPE
250682	2124 W Clarke Ave	20090903	12	Vacant		0		
		20091005	13	Vacant				
		20091104	14	Vacant				
		20091203	15	Vacant	Zero usage okay			
		20100106	16	Vacant				
		20100203	17	Vacant				
		20100304	18	Vacant		2116301	8 CONS ZERO - CHECK TO SEE WHY NO USAGE	Y
			18	Vacant			W001 Meter reading: 665.	Y
			18	Vacant			AG 6/22/09 HOUSE IS VACANT	Y
			18	Vacant			Read Only	Y
250956	2301 W Laura Ave	20090903	17	Vacant		0		
		20091005	18	Vacant				
		20091104	19	Vacant				
		20091204	20	Vacant				
		20100106	21	Vacant	Zero usage okay			
		20100203	22	Vacant				
		20100304	23	Vacant		2136132	15 CONS ZERO READS - CHECK TO SEE IF HOUSE STILL VACANT	Y
			23	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			23	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			23	Vacant			W001 Meter reading: 0.	Y
			23	Vacant			AG 7/13/09 VACANT HOUSE	Y
			23	Vacant			Read Only	Y
			23	Vacant			Vacant property	Y
250960	2217 W Laura Ave	20100304	3	Vacant	Sent letter to gain access	0		
251017	2625 W Ardmore Pl	20090904	3			0		
		20091005	4					
		20091104	5					
251031	729 N Avon Curve St	20091005	3			0		
251109	2704 W Kenwood Ave	20100304	3	"Minimal User (New constr		ER TO GAI0		
		20090904	4	"Minimal User (New constr		0		
		20091005	5	"Minimal User (New constr		0		
		20091104	6	"Minimal User (New constr		0		
251149	2611 W Rohmann Ave	20091005	3			0		
		20091104	4					
		20091204	5		Issued EST/ZERO Svc Order	2296149	Please check meter and verify read. No usage since July.	Y
			5				Is meter dead? Is this vacant? Please advise.	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
251149	2611 W Rohmann Ave	20091204	5		Issued EST/ZERO Svc Order	2296149	W001 Meter reading: 1464.	Y
			5				1464 MSM TOOK READ LEFT CARD MTR PROBABLY NEEDS MTR CHANGED SOME	Y
			5				IS LIVING THERE DOG IN HOUSE	Y
			5				Read Only	Y
			5				Office review required.	Y
			5				12/18/09 OFFICE REVIEWED ORDER SCHEDULED BMW 12/18	Y
251250	730 N Ashland Ave	20091204	10			0		
		20100107	11					
		20090904	7					
		20091005	8					
		20091104	9					
251379	3113 W Kenwood Ave	20090904	6			0		
		20091005	7					
251424	604 N Rohmann Ct	20100304	3	Vacant	Sent letter to gain access	0		
251467	647 N Coolidge Ct	20100203	3	Res - Snowbird	Sent letter to gain access	0		
		20100304	4	Res - Snowbird				
251490	614 N Coolidge Ct	20100304	3	Vacant	Sent letter to gain access	0		
251671	1022 N Edgehill Ct	20090903	4			0		
		20091005	5					
251698	1928 W Heading Ave	20100203	10	Vacant	Sent letter to gain access	0		
		20100304	11	Vacant				
		20090903	6	Vacant				
		20091005	7	Vacant				
		20091104	8	Vacant				
		20091204	9	Vacant				
251699	1922 W Heading Ave	20100203	3	Vacant	Sent letter to gain access	0		
		20100304	4	Vacant				
251700	1920 W Heading Ave	20090903	47	Vacant		0		
		20091005	48	Vacant				
		20091104	49	Vacant				
		20091204	50	Vacant	Issued EST/ZERO Svc Order	2294486	Is property vacant. Check if meter is dead or stopped.	Y
			50	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			50	Vacant			W001 Meter reading: 56.	Y
			50	Vacant			APPEARS TO BE VACANT.	Y
			50	Vacant			Read Only	Y
			50	Vacant			12/14/09 kfm coded as vacant	Y
			50	Vacant			"12-11-09	TB
			50	Vacant			"Check meter	ative

Billing Investigation Report for the Peoria District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
251700	1920 W Heading Ave	20100106	51	Vacant	Zero usage okay	0		
		20100203	52	Vacant				
		20100304	53	Vacant		2294486	Is property vacant. Check if meter is dead or stopped.	Y
			53	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			53	Vacant			W001 Meter reading: 56.	Y
			53	Vacant			APPEARS TO BE VACANT.	Y
			53	Vacant			Read Only	Y
			53	Vacant			12/14/09 kfm coded as vacant	Y
			53	Vacant			"12-11-09	TB
			53	Vacant			"Check meter	rtive
251721	907 N Western Ave	20091104	3		Issued EST/ZERO Svc Order	2273356	Please check premise and verify read. No usage since August.	Y
			3				Is this vacant?	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 325.	Y
			3				AG 12-02 USAGE ON METER	Y
			3				Read Only	Y
			3				12/3/09 kfm found usage on the meter read only	Y
251722	905 N Western Ave	20090903	3	Vacant		0		
		20100203	3	Vacant	Sent letter to gain access			
		20100304	4	Vacant	Zero usage okay			
251748	2013 W Laura Ave	20100203	3	Vacant	Sent letter to gain access	0		
		20100304	4	Vacant	Zero usage okay	2361717	Check meter per letter received call ahead customer is aware he h	Y
			4	Vacant			2/28/10 coded vacant cb	Y
			4	Vacant			as to meet you there	Y
			4	Vacant			W001 Meter reading: 47.	Y
			4	Vacant			CAM 2-24-10 READ 0047 METER WAS OKAY HOUSE HAS BEEN	Y
			4	Vacant			VACANT AND FOR SALE FOR A FEW MONTHS WATER IS ON	Y
			4	Vacant			Ran water Mtr OK Read only	Y
			4	Vacant			Vacant property	Y
			4	Vacant			W001 Found service on.	Y
			4	Vacant			W001 Left service on.	Y
251750	2017 W Laura Ave	20090903	4			0		
		20091005	5					
251805	1600 W Moss Ave	20091204	10	Vacant	Issued EST/ZERO Svc Order	2294524	is property vacant.	Y
			10	Vacant			W001 Meter reading: 453.	Y
			10	Vacant			0453 MSM TOOK READ HOUSE IS VACANT HAS BEEN FOR A LONG TIME	Y
			10	Vacant			THERE IS STUFF INSIDE HOME	Y
			10	Vacant			Read Only	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
251805	1600 W Moss Ave	20091204	10	Vacant	Issued EST/ZERO Svc Order	2294524	Vacant property	Y
			10	Vacant			12/17/09 KFM CODED AS VACANT	Y
			10	Vacant			"check meter	Active
		20100107	11	Vacant	Zero usage okay	0		
		20100204	12	Vacant				
		20100304	13	Vacant		2294524	is property vacant.	Y
			13	Vacant			W001 Meter reading: 453.	Y
			13	Vacant			0453 MSM TOOK READ HOUSE IS VACANT HAS BEEN FOR A LONG TIME	Y
			13	Vacant			THERE IS STUFF INSIDE HOME	Y
			13	Vacant			Read Only	Y
			13	Vacant			Vacant property	Y
			13	Vacant			12/17/09 KFM CODED AS VACANT	Y
			13	Vacant			"check meter	Active
		20091006	8	Vacant		0		
		20091104	9	Vacant				
251861	1801 W Sherman Ave	20091006	3			0		
		20091104	4					
251895	314 N Cooper St	20091204	10	Vacant		0		
		20100107	11	Vacant				
		20100204	12	Vacant	Sent letter to gain access			
		20100304	13	Vacant	Zero usage okay			
		20090904	7	Vacant				
		20091006	8	Vacant				
		20091104	9	Vacant				
251976	1808 W Callender Ave	20100204	3		Sent letter to gain access	0		
252164	511 N Institute Pl	20090904	3			0		
		20091006	4					
		20091104	5					
252201	1311 W Barker Ave IRRIG	20091006	3	Irrigation		0		
		20091104	4	Irrigation				
		20091204	5	Irrigation				
		20100107	6	Irrigation	Zero usage okay			
		20100204	7	Irrigation				
		20100304	8	Irrigation				
252417	1717 W Fredonia Ave	20100204	3	Vacant	Sent letter to gain access	0		
		20100304	4	Vacant	Zero usage okay			
252428	1807 W Fredonia Ave	20090904	11			0		
		20091006	12					

Billing Investigation Report for the Peoria District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
252428	1807 W Fredonia Ave	20091104	13			0		
		20091204	14					
		20100107	15					
		20100204	16		Sent letter to gain access			
252538	1201 W Moss Ave	20091104	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2273357	Please check premise and verify read. No usage since August.	Y
			3	Other - add'l comment req'd			er	Y
			3	Other - add'l comment req'd			Is this vacant?	Y
			3	Other - add'l comment req'd			W001 Meter reading: 10.	Y
			3	Other - add'l comment req'd			dsz 11/19 0010 water on mtr ok cant tell if occupied or not	Y
			3	Other - add'l comment req'd			Ran water Mtr OK Read only	Y
			3	Other - add'l comment req'd			W001 Found service on.	Y
			3	Other - add'l comment req'd			W001 Left service on.	Y
			3	Other - add'l comment req'd			11/20/09 kfm can't tell if occupied Meter is oK coded as oth	Y
		20091204	4	Other - add'l comment req'd		0		
		20100107	5	Other - add'l comment req'd	Zero usage okay			
252587	1508 W Moss Ave	20091006	10	Vacant		0		
		20091104	11	Vacant				
		20091204	12	Vacant				
		20100204	13	Vacant	Sent letter to gain access			
		20100304	14	Vacant	Zero usage okay			
		20090904	9	Vacant				
252598	1212 W Moss Ave	20091006	3	"Minimal User (New constr		0		
		20091104	4	"Minimal User (New constr		0		
		20091204	5	"Minimal User (New constr		ST/ZERO S	2296160	AD O
			5	"Minimal User (New constr			2296160	to Mi
			5	"Minimal User (New constr			2296160	CO
			5	"Minimal User (New constr			2296160	ad O
			5	"Minimal User (New constr			2296160	FINI
			5	"Minimal User (New constr			2296160	G AT
			5	"Minimal User (New constr			2296160	LDIN
			5	"Minimal User (New constr			2296160	D MU
			5	"Minimal User (New constr			2296160	CC - I
			5	"Minimal User (New constr			2296160	d? Is
			5	"Minimal User (New constr			2296160	y rea
			5	"Minimal User (New constr			2296160	ter re
252662	734 Main St	20090915	26	Vacant		0		
		20091014	27	Vacant				
		20091113	28	Vacant				
		20091214	29	Vacant	Zero usage okay			

Billing Investigation Report for the Peoria District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
252662	734 Main St	20100114	30	Vacant	Zero usage okay	0		
		20100211	31	Vacant		2145733	"READ 0000	RS
			31	Vacant			24 CONS ZERO READS - CHECK TO SEE IF STILL VACANT	Y
			31	Vacant			W001 Meter reading: 0.	Y
			31	Vacant			Vacant property	Y
			31	Vacant			Read Only	Y
		20100315	32	Vacant			"READ 0000	RS
			32	Vacant			24 CONS ZERO READS - CHECK TO SEE IF STILL VACANT	Y
			32	Vacant			W001 Meter reading: 0.	Y
			32	Vacant			Vacant property	Y
			32	Vacant			Read Only	Y
252754	723 N Bourland Ave	20090904	8			0		
		20091006	9					
253042	841 N Rebecca Pl	20100304	3		Called, left message	0		
253095	1723 W Bradley Ave	20100304	3	"Minimal User (New constr		0		
253247	1200 W Main St BLDG #07	20091104	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2273359	Please check premise and verify read. No usage since August.	Y
			3	Other - add'l comment req'd			Read Only	Y
			3	Other - add'l comment req'd			12/1/09 kfm coded as other	Y
			3	Other - add'l comment req'd			Is this vacant?	Y
			3	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Other - add'l comment req'd			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Other - add'l comment req'd			W001 Meter reading: 60.	Y
			3	Other - add'l comment req'd			11/30/09 RDW READ 0060 THIS BUSSINESS IS OPEN. JUST HAVE 1	Y
			3	Other - add'l comment req'd			BATHROOM AND SINK. PICK UP READ.	Y
		20091204	4	Other - add'l comment req'd		0		
253379	409 W Main St	20090904	20	Vacant		0		
		20091006	21	Vacant				
		20091104	22	Vacant				
		20091204	23	Vacant				
		20100107	24	Vacant	Zero usage okay			
		20100204	25	Vacant				
		20100305	26	Vacant		2116265	8 CONS ZERO - CHECK TO SEE IF STILL VACANT	Y
			26	Vacant			W001 Meter reading: 175.	Y
			26	Vacant			6/20/09 BAP HOUSE IS STILL VACANT READ 0175	Y
			26	Vacant			Vacant property	Y
			26	Vacant			Read Only	Y

Billing Investigation Report for the Peoria District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
253380	413 W Main St	20091204	3	Vacant	Issued EST/ZERO Svc Order	2296124	Please check meter and verify read. No usage since September.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 26.	Y
			3	Vacant			12\17\09 WMS READ 0026 COULD BE VACANT NOT	Y
			3	Vacant			Read Only	Y
			3	Vacant			12.18.9 dmk coded vacant as of 12.17.9.	Y
		20100107	4	Vacant	Zero usage okay	0		
		20100204	5	Vacant				
253397	639 W Main St	20100204	3	Vacant	Sent letter to gain access	0		
		20090904	4	Vacant				
253424	1109 W Main St Wg-1	20090908	27	Vacant		0		
		20091007	28	Vacant				
		20091105	29	Vacant				
		20091207	30	Vacant	Issued EST/ZERO Svc Order	2295416	W001 Meter reading: 326.	Y
			30	Vacant			12\17\09 WMS READ 0326 THIS HAS BEEN VACANT FOR 3 TO 4	Y
			30	Vacant			YEARS LETS CHECK IT AGAIN IN 3 MO	Y
			30	Vacant			Read Only	Y
			30	Vacant			12.17.9.	Y
			30	Vacant			*12.18.9 dmk already coded vacant	estiga
		20100204	31	Vacant	Zero usage okay		W001 Meter reading: 326.	Y
			31	Vacant			12\17\09 WMS READ 0326 THIS HAS BEEN VACANT FOR 3 TO 4	Y
			31	Vacant			YEARS LETS CHECK IT AGAIN IN 3 MO	Y
			31	Vacant			Read Only	Y
			31	Vacant			12.17.9.	Y
			31	Vacant			*12.18.9 dmk already coded vacant	estiga
		20100305	32	Vacant			W001 Meter reading: 326.	Y
			32	Vacant			12\17\09 WMS READ 0326 THIS HAS BEEN VACANT FOR 3 TO 4	Y
			32	Vacant			YEARS LETS CHECK IT AGAIN IN 3 MO	Y
			32	Vacant			Read Only	Y
			32	Vacant			12.17.9.	Y
			32	Vacant			*12.18.9 dmk already coded vacant	estiga
253528	1307 N North St	20091204	3	Vacant	Issued EST/ZERO Svc Order	2296131	Please check meter and verify read. No usage for a very long time	Y
			3	Vacant			. Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			MSM COULD NOT GET READ THIS PROPERTY IS VACANT	Y
			3	Vacant			Vacant property	Y
			3	Vacant			12.18.9 dmk coded vacant as of 12.17.9.	Y
		20100107	4	Vacant	Zero usage okay	0		
		20100204	5	Vacant				

Billing Investigation Report for the Peoria District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
253528	1307 N North St	20100305	6	Vacant	Zero usage okay	2296131	Please check meter and verify read. No usage for a very long time	Y
			6	Vacant			. Is meter dead? Is this vacant? Please advise.	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			MSM COULD NOT GET READ THIS PROPERTY IS VACANT	Y
			6	Vacant			Vacant property	Y
			6	Vacant			12.18.9 dmk coded vacant as of 12.17.9.	Y
253575	1318 N Sheridan Rd	20090904	16	Vacant		0		
		20091006	17	Vacant				
		20091104	18	Vacant				
		20091204	19	Vacant				
		20100107	20	Vacant	Zero usage okay			
		20100204	21	Vacant				
		20100305	22	Vacant				
253635	1208 N Sheridan Rd	20100204	10	Vacant	Zero usage okay	0		
		20100305	11	Vacant		2205444	4 CONS ZERO READS - METER XCHANGED 4/09 - NO USAGE SINCE - PLEASE	Y
			11	Vacant			CHECK TO SEE WHY NO USAGE	Y
			11	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			11	Vacant			W001 Meter reading: 0.	Y
			11	Vacant			Verified read OK	Y
			11	Vacant			Vacant property	Y
			11	Vacant			"9/8/09	BG
			11	Vacant			"bought it	ill ne
		20090904	5	Vacant	Issued EST/ZERO Svc Order		4 CONS ZERO READS - METER XCHANGED 4/09 - NO USAGE SINCE - PLEASE	Y
			5	Vacant			CHECK TO SEE WHY NO USAGE	Y
			5	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5	Vacant			W001 Meter reading: 0.	Y
			5	Vacant			Verified read OK	Y
			5	Vacant			Vacant property	Y
			5	Vacant			"9/8/09	BG
			5	Vacant			"bought it	ill ne
		20091006	6	Vacant		0		
		20091104	7	Vacant				
		20091204	8	Vacant				
		20100107	9	Vacant	Zero usage okay			
253655	1123 N Ellis St #A	20091104	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2273360	Please check premise and verify read. No usage since customer	Y
			3	Other - add'l comment req'd			was activated in August. Is this vacant?	Y
			3	Other - add'l comment req'd			W001 Meter reading: 220.	Y
			3	Other - add'l comment req'd			12/1/09 RDW READ 0220 IS CORRECT READ. DO NOT KNOW FOR SURE	Y
			3	Other - add'l comment req'd			IF APPT. IS VACANT. ILL. AMERICAN BOIL ORDER CARD DATED 11/18/09	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
253655	1123 N Ellis St #A	20091104	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2273360	IS STILL IN MAILBOX. APPEARS IT COULD BE VACANT. CANNOT GET ACCESS TO BASEMENT.	Y
			3	Other - add'l comment req'd				Y
			3	Other - add'l comment req'd			12/1/09 kfm coded as other not sure if vacant or not.	Y
		20091204	4	Other - add'l comment req'd		0		
		20100107	5	Other - add'l comment req'd	Zero usage okay			
253774	1210 N Flora Ave	20090904	17	Vacant		0		
		20091006	18	Vacant				
		20091104	19	Vacant				
		20091204	20	Vacant				
		20100107	21	Vacant	Zero usage okay			
		20100204	22	Vacant				
		20100305	23	Vacant		2099619	13 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	C
			23	Vacant			house is vacant	C
253819	204 NE Randolph Ave IRRIG	20090904	26	Irrigation	Issued EST/ZERO Svc Order	2205477	25 CONS ZERO READS - PLEASE CHECK TO SEE WHY NO USAGE - LAST CHEC	Y
			26	Irrigation			W001 Found service off.	Y
			26	Irrigation			W001 Left service off.	Y
			26	Irrigation			JR 9/11 No actions required by the Reagional BOC/ FRCC	Y
			26	Irrigation			CHECKED ON 8/08	Y
			26	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			26	Irrigation			W001 Meter reading: 0.	Y
			26	Irrigation			should final out and pull mtr. read-0000.	Y
			26	Irrigation			Verified read OK	Y
			26	Irrigation			Off at valve in pit	Y
			26	Irrigation			Office review required.	Y
			26	Irrigation			"9/10/09	BG
		20091006	27	Irrigation		0		
		20091104	28	Irrigation				
		20091204	29	Irrigation				
		20100107	30	Irrigation	Zero usage okay			
		20100204	31	Irrigation		2205477	25 CONS ZERO READS - PLEASE CHECK TO SEE WHY NO USAGE - LAST CHEC	Y
			31	Irrigation			W001 Found service off.	Y
			31	Irrigation			W001 Left service off.	Y
			31	Irrigation			JR 9/11 No actions required by the Reagional BOC/ FRCC	Y
			31	Irrigation			CHECKED ON 8/08	Y
			31	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			31	Irrigation			W001 Meter reading: 0.	Y
			31	Irrigation			should final out and pull mtr. read-0000.	Y
			31	Irrigation			Verified read OK	Y
			31	Irrigation			Off at valve in pit	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
253819	204 NE Randolph Ave IRRIG	20100204	31	Irrigation	Zero usage okay	2205477	Office review required.	Y
			31	Irrigation			"9/10/09	BG
		20100305	32	Irrigation			25 CONS ZERO READS - PLEASE CHECK TO SEE WHY NO USAGE - LAST CHEC	Y
			32	Irrigation			W001 Found service off.	Y
			32	Irrigation			W001 Left service off.	Y
			32	Irrigation			JR 9/11 No actions required by the Reagional BOC/ FRCC	Y
			32	Irrigation			CHECKED ON 8/08	Y
			32	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			32	Irrigation			W001 Meter reading: 0.	Y
			32	Irrigation			should final out and pull mtr. read-0000.	Y
			32	Irrigation			Verified read OK	Y
			32	Irrigation			Off at valve in pit	Y
			32	Irrigation			Office review required.	Y
			32	Irrigation			"9/10/09	BG
253824	1302 N North St	20090904	3			0		
		20091006	4					
		20091104	5					
		20091204	6					
253852	303 W Armstrong Ave	20090904	7			0		
253886	1408 N Colfax Ct	20090904	37	Vacant		0		
		20091006	38	Vacant				
		20091104	39	Vacant				
253911	601 W Armstrong Ave	20091204	3	Vacant	Issued EST/ZERO Svc Order	2296135	Please check meter and verify read. No usage since September.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 306.	Y
			3	Vacant			0306 MSM THIS HOUSE IS VACANT AND FOR SALE	Y
			3	Vacant			Read Only	Y
			3	Vacant			Vacant property	Y
			3	Vacant			12.18.9 dmk coded vacant as of 12.17.9.	Y
		20100107	4	Vacant	Zero usage okay	0		
		20100204	5	Vacant				
		20100305	6	Vacant		2296135	Please check meter and verify read. No usage since September.	Y
			6	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			W001 Meter reading: 306.	Y
			6	Vacant			0306 MSM THIS HOUSE IS VACANT AND FOR SALE	Y
			6	Vacant			Read Only	Y
			6	Vacant			Vacant property	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
253911	601 W Armstrong Ave	20100305	6	Vacant	Zero usage okay	2296135	12.18.9 dmk coded vacant as of 12.17.9.	Y
253975	803 W Armstrong Ave	20091207	3	Vacant	Issued EST/ZERO Svc Order	2295407	Is property vacant.	Y
			3	Vacant			W001 Meter reading: 183.	Y
			3	Vacant			0183 MSM TOOK READ THIS PROPERTY IS FOR SALE AND IT APPEARS	Y
			3	Vacant			VACANT	Y
			3	Vacant			Read Only	Y
			3	Vacant			Vacant property	Y
			3	Vacant			12/17/09 KFM CODED AS VACANT	Y
			3	Vacant			"Check meter	utive
		20100107	4	Vacant	Zero usage okay	0		
254023	1317 N Bestor St	20100305	3	Meter Okay (field veri mtr reg	Zero usage okay	2370585	Get read to start billing.	Y
			3	Meter Okay (field veri mtr reg			Turned on at curbstop	Y
			3	Meter Okay (field veri mtr reg			Heat is On - Verified Customers Heat is On	Y
			3	Meter Okay (field veri mtr reg			Advised customer of \$10.00 applicable fee.	Y
			3	Meter Okay (field veri mtr reg			Turn on water.	Y
			3	Meter Okay (field veri mtr reg			W001 Meter reading: 272.	Y
			3	Meter Okay (field veri mtr reg			AG 3-4 TURNED ON METER OK	Y
			3	Meter Okay (field veri mtr reg			"issued ON for Roger he states he is landlord	dlorc
			3	Meter Okay (field veri mtr reg			"ment we have nothing on file for him	et ab
			3	Meter Okay (field veri mtr reg			"fee for activation	o to e
254089	905 W Armstrong Ave	20091007	3			0		
		20091105	4					
		20091207	5					
		20100107	6					
		20100204	7		Sent letter to gain access			
254090	909 W Armstrong Ave	20100305	3	Vacant	Sent letter to gain access	0		
254151	1333 N Machin Ave	20090908	32	Vacant		0		
		20091007	33	Vacant				
		20091105	34	Vacant				
		20091207	35	Vacant	Issued EST/ZERO Svc Order	2295409	o 12.17.09.	Y
			35	Vacant			Is property vacant.	Y
			35	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			35	Vacant			W001 Meter reading: 75.	Y
			35	Vacant			Read Only	Y
			35	Vacant			Vacant property	Y
			35	Vacant			"READ 0075	17-09
			35	Vacant			"12.18.9 dmk already coded as vacant	estig
			35	Vacant			"Check meter	utive
		20100107	36	Vacant	Zero usage okay		o 12.17.09.	Y

Billing Investigation Report for the Peoria District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
254151	1333 N Machin Ave	20100107	36	Vacant	Zero usage okay	2295409	Is property vacant.	Y
			36	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			36	Vacant			W001 Meter reading: 75.	Y
			36	Vacant			Read Only	Y
			36	Vacant			Vacant property	Y
			36	Vacant			"READ 0075	17-09
			36	Vacant			"Check meter	utive
			36	Vacant			"12.18.9 dmk already coded as vacant	estig;
		20100204	37	Vacant			o 12.17.09.	Y
			37	Vacant			Is property vacant.	Y
			37	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			37	Vacant			W001 Meter reading: 75.	Y
			37	Vacant			Read Only	Y
			37	Vacant			Vacant property	Y
			37	Vacant			"READ 0075	17-09
			37	Vacant			"12.18.9 dmk already coded as vacant	estig;
			37	Vacant			"Check meter	utive
		20100305	38	Vacant			o 12.17.09.	Y
			38	Vacant			Is property vacant.	Y
			38	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			38	Vacant			W001 Meter reading: 75.	Y
			38	Vacant			Read Only	Y
			38	Vacant			Vacant property	Y
			38	Vacant			"READ 0075	17-09
			38	Vacant			"12.18.9 dmk already coded as vacant	estig;
			38	Vacant			"Check meter	utive
255260	7108 N Willow Bend Pt	20100325	3	Res - Snowbird	Sent letter to gain access	0		
255317	E Medina St Park	20100119	3	Seasonal	Zero usage okay	0		
		20100216	4	Seasonal				
		20100319	5	Seasonal				
255320	3818 W War Memorial Dr IRRIG	20100126	3	Irrigation	Zero usage okay	0		
		20100223	4	Irrigation				
		20100326	5	Irrigation				
255332	4500 Entec Dr	20090902	12	Vacant		0		
		20091002	13	Vacant				
		20091102	14	Vacant	Issued EST/ZERO Svc Order	2270448	Please check premise and verify read. No usage. Is this vacant?	Y
			14	Vacant			Please advise.	Y
			14	Vacant			W001 Meter reading: 19.	Y
			14	Vacant			SALE' SIGN OUT FRONT OF PROPERTY.	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
255332	4500 Entec Dr	20091102	14	Vacant	Issued EST/ZERO Svc Order	2270448	Read Only	Y
			14	Vacant			11/30/09 UPDATED ZERO CONSMP INFO CB	Y
			14	Vacant			"READ 0019	25-09
		20091202	15	Vacant		0		
		20100105	16	Vacant	Zero usage okay			
		20100202	17	Vacant				
		20100302	18	Vacant		2270448	Please check premise and verify read. No usage. Is this vacant?	Y
			18	Vacant			Please advise.	Y
			18	Vacant			W001 Meter reading: 19.	Y
			18	Vacant			SALE' SIGN OUT FRONT OF PROPERTY.	Y
			18	Vacant			Read Only	Y
			18	Vacant			11/30/09 UPDATED ZERO CONSMP INFO CB	Y
			18	Vacant			"READ 0019	25-09
255367	7708 N Harker Dr	20091223	3	Vacant	Sent letter to gain access	0		
		20100125	4	Vacant				
		20100222	5	Vacant	Zero usage okay	2319789	Check leaky meter; not causing damage.	Y
			5	Vacant			Read Only	Y
			5	Vacant			W001 Found service on.	Y
			5	Vacant			W001 Left service on.	Y
			5	Vacant			2/26/10 coded vacant cb	Y
			5	Vacant			Check if meter is stuck.	Y
			5	Vacant			30 min call ahead to 309-691-0214	Y
			5	Vacant			refused all day appointment	Y
			5	Vacant			W001 Meter reading: 102.	Y
			5	Vacant			WANTED READ. HAS BEEN VACANT FOR 6 MONTHS WANTS LEFT ON. ORDER	Y
			5	Vacant			WAS TO BE RAN ON 01/13/10	Y
			5	Vacant			Vacant property	Y
			5	Vacant			"01/12/10 REF READS 0102 CONSUMER SAYS NO LEAK AT BUILDING	JUST
		20100325	6	Vacant			Check leaky meter; not causing damage.	Y
			6	Vacant			Read Only	Y
			6	Vacant			W001 Found service on.	Y
			6	Vacant			W001 Left service on.	Y
			6	Vacant			2/26/10 coded vacant cb	Y
			6	Vacant			Check if meter is stuck.	Y
			6	Vacant			30 min call ahead to 309-691-0214	Y
			6	Vacant			refused all day appointment	Y
			6	Vacant			W001 Meter reading: 102.	Y
			6	Vacant			WANTED READ. HAS BEEN VACANT FOR 6 MONTHS WANTS LEFT ON. ORDER	Y
			6	Vacant			WAS TO BE RAN ON 01/13/10	Y

Billing Investigation Report for the Peoria District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind Y
255367	7708 N Harker Dr	20100325	6	Vacant	Zero usage okay	2319789	Vacant property	Y
			6	Vacant			"01/12/10 REF READS 0102 CONSUMER SAYS NO LEAK AT BUILDING	JUST
255370	4913 Waterford Pl	20091124	3	Vacant	Issued EST/ZERO Svc Order	2289609	Is proerty vacant.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 92.	Y
			3	Vacant			12/9/09 WMS READ 0092 HOUSE VACANT AND FOR	Y
			3	Vacant			Read Only	Y
			3	Vacant			No movement on meter	Y
			3	Vacant			12/10/09 kfm coded as vacant	Y
			3	Vacant			"Check meter	utive
		20091229	4	Vacant	Zero usage okay	0		
255499	1508 W Garfield Ave	20100202	3		Sent letter to gain access	0		
255511	1201 W Northmoor Rd	20091023	10	Other - add'l comment req'd		0		
		20091120	11	Other - add'l comment req'd				
		20091223	12	Other - add'l comment req'd	Zero usage okay			
		20100122	13	Other - add'l comment req'd				
		20100219	14	Other - add'l comment req'd				
		20100324	15	Other - add'l comment req'd	Zero usage okay			
		20090924	9	Other - add'l comment req'd				
255688	5111 N Glen Park Place Rd Irrig	20090910	21	Irrigation		0		
		20091009	22	Irrigation				
		20091109	23	Irrigation				
		20091210	24	Irrigation				
		20100112	25	Irrigation				
		20100209	26	Irrigation	Zero usage okay			
		20100310	27	Irrigation				
255747	N Edgewild Dr N Ent	20100120	3	Irrigation	Zero usage okay	0		
		20100217	4	Irrigation				
		20100322	5	Irrigation				
255749	N Edgewild Dr IRRIG # S ENT	20100217	3	Irrigation	Zero usage okay	0		
		20100322	4	Irrigation				
255787	706 Townes Ct #B	20091118	3		Issued EST/ZERO Svc Order	2281390	Please check meter and verify read. No usage since August.	Y
			3				Is meter dead? Is this vacant? Please advise.	Y
			3				W001 Meter reading: 19.	Y
			3				Read Only	Y
			3				11/24/09 kfm not home left card	Y
			3				"11-24-09	TB
		20091221	4			0		

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
255953	4900 S Becker Dr	20090901	3	Vacant		0		
		20091001	4	Vacant				
		20091102	5	Vacant				
		20091201	6	Vacant				
		20100104	7	Vacant				
		20100201	8	Vacant	Zero usage okay			
		20100301	9	Vacant				
256126	118 SW Perry Ave	20090828	6	Irrigation		0		
256135	10825 N Allen Rd	20090923	16	Other - add'l comment req'd		0		
		20100121	3	Other - add'l comment req'd	Zero usage okay			
		20100218	4	Other - add'l comment req'd				
		20100323	5	Other - add'l comment req'd				
256155	7617 N Villa Wood Ln Jma-1	20100125	3	Meter Okay (field veri mtr reg	Issued EST/ZERO Svc Order	2338474	Please check meter and verify read. No usage since Nov 2009	Y
			3	Meter Okay (field veri mtr reg			Is meter dead? Is this vacant. Please Advise	Y
			3	Meter Okay (field veri mtr reg			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Meter Okay (field veri mtr reg			W001 Meter reading: 1481.	Y
			3	Meter Okay (field veri mtr reg			Read Only	Y
			3	Meter Okay (field veri mtr reg			2/2/10 coded meter okay cb	Y
			3	Meter Okay (field veri mtr reg			"AG 2-01 METER IS OK	STOP
		20100222	4	Meter Okay (field veri mtr reg	Zero usage okay	0		
		20100325	5	Meter Okay (field veri mtr reg				
256250	4300 W Charter Oak Rd	20090827	12	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2233879	"METER	0589
			12	Other - add'l comment req'd			W001 Out meter reading: 14568.	Y
			12	Other - add'l comment req'd		2233514	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			12	Other - add'l comment req'd		2233879	Sent to closer batch for stopped meter	Y
			12	Other - add'l comment req'd			W001 In meter ID: 031840589T reading: 2.	Y
			12	Other - add'l comment req'd		2233514	W001 Meter reading: 14568.	Y
			12	Other - add'l comment req'd			Read Only	Y
			12	Other - add'l comment req'd		2233879	INSTALLED RADIO READ DEVICE I.D. # 1830174758	Y
			12	Other - add'l comment req'd			Changed Meter	Y
			12	Other - add'l comment req'd			Installed Radio Reading Device	Y
			12	Other - add'l comment req'd			Office review required.	Y
			12	Other - add'l comment req'd			W001 Remote ID entered: 1830174758.	Y
			12	Other - add'l comment req'd			"10-07-09	& R
			12	Other - add'l comment req'd		2233514	"10-6-09	& R
256299	4132 W TANGLEOAKS CT	20100224	3	Res - Snowbird	Called, left message	0		
256360	4105 N Becker Dr	20100104	10	WAREHOUSE/STORAGE	Zero usage okay	0		
		20100201	11	WAREHOUSE/STORAGE				

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
256360	4105 N Becker Dr	20090901	6	WAREHOUSE/STORAGE		0		
		20091001	7	WAREHOUSE/STORAGE				
		20091102	8	WAREHOUSE/STORAGE				
		20091201	9	WAREHOUSE/STORAGE				
256367	2309 E Bishop Ave	20100216	3	Irrigation	Zero usage okay	2116315	"READ 00595	RS
			3	Irrigation			8 CONS ZERO - CHECK TO SEE WHY NO USAGE	Y
			3	Irrigation			W001 Meter reading: 595.	Y
			3	Irrigation			IRRIGATION DUE TO ABOVE AVERAGE RAINFALL.	Y
			3	Irrigation			Verified read OK	Y
			3	Irrigation			Read Only	Y
		20100318	4	Irrigation			"READ 00595	RS
			4	Irrigation			8 CONS ZERO - CHECK TO SEE WHY NO USAGE	Y
			4	Irrigation			W001 Meter reading: 595.	Y
			4	Irrigation			IRRIGATION DUE TO ABOVE AVERAGE RAINFALL.	Y
			4	Irrigation			Verified read OK	Y
			4	Irrigation			Read Only	Y
256377	2814 W Windpointe Dr	20100326	3	Res - Snowbird	Sent letter to gain access	0		
256379	2920 W Windpointe Dr	20100326	3	Res - Snowbird	Customer left for winter	0		
256460	4515 W Jewelwood Ct	20100127	3	Vacant	Sent letter to gain access	0		
		20100224	4	Vacant	Zero usage okay			
256483	2511 Kaylie Ct	20100121	3	Vacant	Sent letter to gain access	0		
		20100218	4	Vacant	Zero usage okay			
		20100323	5	Vacant				
256533	4325 W Jewelwood Ct L0147	20100127	3	Vacant	Sent letter to gain access	0		
		20100224	4	Vacant	Zero usage okay			
256550	11001 N Hazel Way L0046	20100218	3	Res - Snowbird	Sent letter to gain access	0		
		20100322	4	Res - Snowbird	Zero usage okay			
256586	1706 W Fredonia Ave Irrig	20090904	13	Irrigation		0		
		20091006	14	Irrigation				
256607	3510 N Kingston Dr Unt19	20100312	3	Vacant	Sent letter to gain access	0		
256623	8630 N Allen Rd IRRIG	20100122	3	Irrigation	Zero usage okay	0		
		20100219	4	Irrigation				
		20100324	5	Irrigation				
256664	9118 N Lindbergh Dr Irrig	20090923	3	Irrigation		0		
		20091022	4	Irrigation				
		20091120	5	Irrigation				
		20091222	6	Irrigation				
		20100122	7	Irrigation				

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
256664	9118 N Lindbergh Dr Irrig	20100219	8	Irrigation	Issued EST/ZERO Svc Order	2363202	"Is meter dead? Is this vacant? Please advise.	
			8	Irrigation			Please check meter and verify read. no usage since July	Y
			8	Irrigation			W001 Meter reading: 352.	Y
			8	Irrigation			2\26\10 WMS READ 0352 THIS IS AN IRRIGATION METER NOT BEING	Y
			8	Irrigation			Read Only	Y
			8	Irrigation			3/1/10 coded irrigation cb	Y
		20100324	9	Irrigation	Zero usage okay		"Is meter dead? Is this vacant? Please advise.	
			9	Irrigation			Please check meter and verify read. no usage since July	Y
			9	Irrigation			W001 Meter reading: 352.	Y
			9	Irrigation			2\26\10 WMS READ 0352 THIS IS AN IRRIGATION METER NOT BEING	Y
			9	Irrigation			Read Only	Y
			9	Irrigation			3/1/10 coded irrigation cb	Y
256678	6 Rutledge Ave	20090902	5	Other - add'l comment req'd		0		
256684	Fulton Ct/Sixth St IRRIG	20090828	18	Irrigation		0		
		20090929	19	Irrigation				
		20091029	20	Irrigation	Issued EST/ZERO Svc Order	2264479	Please check meter and verify read. Meter was off in May 2009	Y
			20	Irrigation			for leak. Is the meter still off? No usage.	Y
			20	Irrigation			W001 Meter reading: 81.	Y
			20	Irrigation			Read Only	Y
			20	Irrigation			12/2/09 kfm found off left off read meter only	Y
			20	Irrigation			"12-01-09	TB
		20100107	21	Irrigation	Zero usage okay	0		
256783	11105 Doubet Rd	20100106	3	Vacant	Issued EST/ZERO Svc Order	2322293	Please check meter and verify read. No usage since October.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 2.	Y
			3	Vacant			R0002 LOCATED / DUG UP VAULT / METER IS OK/ HOUSE IS VACANT /	Y
			3	Vacant			LAB METER IS NOT STOPPED	Y
			3	Vacant			Read Only	Y
			3	Vacant			1/15/10 kfm coded as vacant	Y
		20100203	4	Vacant	Zero usage okay	0		
		20100303	5	Vacant		2322293	Please check meter and verify read. No usage since October.	Y
			5	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			5	Vacant			W001 Meter reading: 2.	Y
			5	Vacant			R0002 LOCATED / DUG UP VAULT / METER IS OK/ HOUSE IS VACANT /	Y
			5	Vacant			LAB METER IS NOT STOPPED	Y
			5	Vacant			Read Only	Y
			5	Vacant			1/15/10 kfm coded as vacant	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
256806	10300 N Schopp Ct L0004	20100324	3	Vacant	Sent letter to gain access	0		
256840	7800 N Sommer St U-204	20100125	3	Vacant	Issued EST/ZERO Svc Order	2338476	Please check meter and verify read. No usage since Nov 2009	Y
			3	Vacant			Is meter dead? Is this vacant. Please Advise	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 45.	Y
			3	Vacant			AG 2-01 BUILDING IS VACANT	Y
			3	Vacant			Vacant property	Y
			3	Vacant			Read Only	Y
			3	Vacant			2/2/10 coded vacant cb	Y
		20090924	8	Vacant		0		
256937	2230 W Townline Rd Irrig	20091222	10	Irrigation		0		
		20100302	11	Irrigation	Zero usage okay	2368054	Please get read to stop estimates. Fix read device if needed.	Y
			11	Irrigation			W001 Meter reading: 391.	Y
			11	Irrigation			3/2/10 WMS READ 0391 READ FOR BILLING THIS IS AN	Y
			11	Irrigation			IRRIGATION METER MARKED VAULT	Y
			11	Irrigation			Read Only	Y
			11	Irrigation			3/3/10 ADDED TO CLOSER BATCH DUE TO ESTIMATES BMW 3/3	Y
			11	Irrigation			3/8/10 coded irrigation and updated location to vault. cb	Y
		20100324	12	Irrigation			Please get read to stop estimates. Fix read device if needed.	Y
			12	Irrigation			W001 Meter reading: 391.	Y
			12	Irrigation			3/2/10 WMS READ 0391 READ FOR BILLING THIS IS AN	Y
			12	Irrigation			IRRIGATION METER MARKED VAULT	Y
			12	Irrigation			Read Only	Y
			12	Irrigation			3/3/10 ADDED TO CLOSER BATCH DUE TO ESTIMATES BMW 3/3	Y
			12	Irrigation			3/8/10 coded irrigation and updated location to vault. cb	Y
		20090923	7	Irrigation		0		
		20091023	8	Irrigation				
		20091120	9	Irrigation				
256967	5805 N Knoxville Ave	20090910	22	Seasonal		0		
		20091009	23	Seasonal				
		20091109	24	Seasonal				
		20091209	25	Seasonal	Zero usage okay			
		20100111	26	Seasonal				
		20100208	27	Seasonal				
		20100310	28	Seasonal	Issued EST/ZERO Svc Order	2381078	please check meter 51212119 zero usage for over year	Y
			28	Seasonal			W002 Meter reading: 15942.	Y
			28	Seasonal			A SEASONAL METER	Y
			28	Seasonal			Read Only	Y
			28	Seasonal			W001 Meter reading: 276.	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
256967	5805 N Knoxville Ave	20100310	28	Seasonal	Issued EST/ZERO Svc Order	2381078	3\16\10 WMS READ 0276 THIS IS A SEASONAL METER NO	Y
			28	Seasonal			Read Only	Y
			28	Seasonal			3/17/10 coded seasonal cb	Y
			28	Seasonal			"3-16-10	& R
		20100208	3	Seasonal	Zero usage okay	0		
		20100310	4	Seasonal	Issued EST/ZERO Svc Order	2381078	please check meter 51212119 zero usage for over year	Y
			4	Seasonal			W002 Meter reading: 15942.	Y
			4	Seasonal			A SEASONAL METER	Y
			4	Seasonal			Read Only	Y
			4	Seasonal			W001 Meter reading: 276.	Y
			4	Seasonal			3\16\10 WMS READ 0276 THIS IS A SEASONAL METER NO	Y
			4	Seasonal			Read Only	Y
			4	Seasonal			3/17/10 coded seasonal cb	Y
			4	Seasonal			"3-16-10	& R
256971	7019 N Galena Rd Irrig	20100120	3	Irrigation	Zero usage okay	0		
		20100216	4	Irrigation				
		20100319	5	Irrigation				
257069	1106 Brookhill Rd Brkw	20100120	3	Vacant	Issued EST/ZERO Svc Order	0		
		20100217	4	Vacant	Zero usage okay	2333912	Please check meter and verify read. No usage since Nov 2009	Y
			4	Vacant			Is meter dead? Is this Vacant?	Y
			4	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			4	Vacant			W001 Meter reading: 669.	Y
			4	Vacant			dsz 1/28 0669 hse vacant for sale by malooft realty	Y
			4	Vacant			Read Only	Y
			4	Vacant			Vacant property	Y
			4	Vacant			1/29/10 Coded vacant cb	Y
257115	9541 N Brookview Dr	20100120	3	Res - Snowbird	Issued EST/ZERO Svc Order	2333925	Please check meter and verify read. No usage since Nov 2009	Y
			3	Res - Snowbird			1/29/10 sent letter to schedule appt to check meter cb	Y
			3	Res - Snowbird			Is meter dead? Is this Vacant?	Y
			3	Res - Snowbird			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3	Res - Snowbird			W001 Meter reading: 275.	Y
			3	Res - Snowbird			dsz 1/28 0275 cant tell if vacant or not	Y
			3	Res - Snowbird			Read Only	Y
			3	Res - Snowbird			No answer / Left card	Y
			3	Res - Snowbird			W001 Found service on.	Y
			3	Res - Snowbird			W001 Left service on.	Y
		20100217	4	Res - Snowbird	Zero usage okay	0		
257121	5511 E Washington St	20090922	3			0		
		20091021	4					

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
257161	5528 E Crew St Rmhgt	20090922	13	Other - add'l comment req'd		0		
		20091021	14	Other - add'l comment req'd				
		20091119	15	Other - add'l comment req'd				
		20091221	16	Other - add'l comment req'd	Zero usage okay			
257252	15905 N BROUGHAM DR GALKN	20100325	3	Seasonal	Zero usage okay	0		
257310	12010 N Riverview Rd	20091218	3	Other - add'l comment req'd	Zero usage okay	0		
		20100120	4	Other - add'l comment req'd				
		20100217	5	Other - add'l comment req'd		1672214	"READ 0081	RS
			5	Other - add'l comment req'd			5 CONSECUTIVE ZERO READS - PLEASE CHECK TO SEE WHAT IS GOING ON	Y
			5	Other - add'l comment req'd			jr 4/21 No action required by the BOC.	Y
			5	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Customer Appt	Y
			5	Other - add'l comment req'd			W001 Meter reading: 81.	Y
			5	Other - add'l comment req'd			SUMMMER HOUSE. ZERO USAGE IS CORRECT.	Y
			5	Other - add'l comment req'd			Verified read OK	Y
			5	Other - add'l comment req'd			Read Only	Y
			5	Other - add'l comment req'd			Office review required.	Y
		20100323	6	Other - add'l comment req'd		0		
257316	1224 N Berkeley Ave	20090916	23	Irrigation		0		
		20091015	24	Irrigation				
		20091116	25	Irrigation				
		20091215	26	Irrigation	Zero usage okay			
		20100118	27	Irrigation				
		20100212	28	Irrigation				
		20100317	29	Irrigation		2148017	20 CONS ZERO READS - CHECK TO SEE IF IRRIG IS ACTIVE & WHY NO	C
			29	Irrigation			USAGE	C
			29	Irrigation			7/22/09 BAP COULD NOT LOCATE VAULT DUE TO CONSTRUCTION COULD BE	C
			29	Irrigation			NOT IN USE BECAUSE OF CONSTRUCTION GOING ON READ 0000	C
			29	Irrigation			Read Only	C
			29	Irrigation			W001 Found service on.	C
			29	Irrigation			W001 Left service on.	C
			29	Irrigation			W001 Incompletion reason: Other.	C
257372	3808 W Richwoods Blvd Lot 4	20100312	3	Vacant	Zero usage okay	0		
257472	5122 N Primrose Ct	20100127	3	Vacant	Sent letter to gain access	0		
		20100224	4	Vacant	Zero usage okay			
257480	1502 W Garfield Ave	20091002	3			0		
		20091103	4					
		20100105	5					
		20100202	6		Sent letter to gain access			

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
257488	1115 N North St #D	20100205	3		Sent letter to gain access	0		
257496	4496 Entec Dr	20090901	11	Vacant		0		
		20091001	12	Vacant				
		20091102	13	Vacant				
		20091201	14	Vacant				
		20100104	15	Vacant	Zero usage okay			
		20100201	16	Vacant				
		20100301	17	Vacant		2116321	8 CONS ZERO - CHECK TO SEE WHY NO USAGE	Y
			17	Vacant			W001 Meter reading: 3131.	Y
			17	Vacant			6/20/09 BAP NO ACCESS LOOSENED OUTLET SIDE ON METER AND IT IS OK	Y
			17	Vacant			DIAL IS MOVING READ 03131	Y
			17	Vacant			Movement on Mtr No Access	Y
			17	Vacant			W001 Found service on.	Y
			17	Vacant			W001 Left service on.	Y
257535	4201 S Airport Rd IRRIG	20090905	3	Irrigation		0		
		20091002	4	Irrigation				
		20091103	5	Irrigation				
257537	2031 W Townline Rd Irrig	20100122	3	Irrigation	Zero usage okay	0		
		20100219	4	Irrigation				
		20100324	5	Irrigation				
257604	1600 W Bradley Ave IRRGA	20100204	3	Irrigation	Zero usage okay	0		
		20100304	4	Irrigation				
257630	6710 N Big Hollow Rd IRRIG	20100326	3	Irrigation	Zero usage okay	0		
257642	5503 S Airport Rd	20090902	26			0		
		20091103	27		Issued EST/ZERO Svc Order	2271511	Please check premise and verify read. No usage. Is this vacant?	Y
			27				W001 Meter reading: 1204.	Y
			27				Read Only	Y
			27				"READ 1204	25-09
		20100105	28			0		
		20100202	29		Sent letter to gain access			
		20100302	30		Issued EST/ZERO Svc Order	2372829	please check for dead meter. house is occupied. no usage in	Y
			30				Office review required.	Y
			30				W001 Remote ID entered: 1830530768.	Y
			30				3/10/10 OFFICE REVIEWED SENT ZERO CONTACT TO BILLING BMW 3/10	Y
			30				30 months	Y
			30				W001 Out meter reading: 1204.	Y
			30				W001 In meter ID: 088563573T reading: 0.	Y
			30				1204 MSM CHANGED STOPPED MTR IT HAD BEEN STOPPED FOR A LONG TIME	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
257642	5503 S Airport Rd	20100302	30		Issued EST/ZERO Svc Order	2372829	RR# 1830530768 MTR# 088563573 WILL PROBABLY NEED TO BACKBILL	Y
			30				THERE HAS BEEN SOMEONE LIVING HERE THE WHOLE TIME	Y
			30				Installed Radio Reading Device	Y
			30				Changed Meter	Y
257686	10720 N Knoxville Ave Mnc-1	20091221	3	Irrigation	Issued EST/ZERO Svc Order	2309067	Please check meter and verify read. No usage since September.	Y
			3	Irrigation			Is meter dead? Is this vacant? Please advise.	Y
			3	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Irrigation			THIS IS IRRIGATION AND IS NOT BEING USED	Y
			3	Irrigation			Read Only	Y
			3	Irrigation			12/30/09 kfm coded as irrigation	Y
		20100120	4	Irrigation	Zero usage okay	0		
		20100217	5	Irrigation		2309067	Please check meter and verify read. No usage since September.	Y
			5	Irrigation			Is meter dead? Is this vacant? Please advise.	Y
			5	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5	Irrigation			THIS IS IRRIGATION AND IS NOT BEING USED	Y
			5	Irrigation			Read Only	Y
			5	Irrigation			12/30/09 kfm coded as irrigation	Y
		20100322	6	Irrigation			Please check meter and verify read. No usage since September.	Y
			6	Irrigation			Is meter dead? Is this vacant? Please advise.	Y
			6	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Irrigation			THIS IS IRRIGATION AND IS NOT BEING USED	Y
			6	Irrigation			Read Only	Y
			6	Irrigation			12/30/09 kfm coded as irrigation	Y
257710	601 W Romeo B Garrett Ave IRRIG	20100224	3	Irrigation	Zero usage okay	0		
257727	601 W Romeo B Garrett Ave Bld06	20100127	3	Vacant	Issued EST/ZERO Svc Order	2342339	Please check meter and verify read. No usage since Nov 2009	C
			3	Vacant			Is meter dead? Is this vacant? Please advise	C
			3	Vacant			VACANT	C
		20100224	4	Vacant	Zero usage okay		Please check meter and verify read. No usage since Nov 2009	C
			4	Vacant			Is meter dead? Is this vacant? Please advise	C
			4	Vacant			VACANT	C
257740	10418 N Pheasant Ln Lo24b	20091022	3	Hospitalized/Nursing Home		0		
		20091119	4	Hospitalized/Nursing Home				
		20091222	5	Hospitalized/Nursing Home				
		20100121	6	Hospitalized/Nursing Home				
		20100218	7	Hospitalized/Nursing Home	Sent letter to gain access			
		20100323	8	Hospitalized/Nursing Home	Zero usage okay			
257745	10423 N Pheasant Ln Lo20b	20100323	3	Res - Snowbird	Sent letter to gain access	0		
257866	1100 W Glen Ave Irrig	20100111	3	Irrigation	Zero usage okay	0		

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
257866	1100 W Glen Ave Irrig	20100208	4	Irrigation	Zero usage okay	0		
		20100309	5	Irrigation				
257891	10801 N David Ct L006a	20100324	3	Vacant	Sent letter to gain access	0		
257974	53 Pinewood Estate	20100325	3		Called, left message	0		
		20090925	4					
258005	78 Pinewood Estate	20091123	3	Vacant	Issued EST/ZERO Svc Order	2286215	Please check meter and verify read. No usage for 3 months.	Y
			3	Vacant	Zero usage okay		Please check meter and verify read. No usage for 3 months.	Y
			3	Vacant			"12.4.9 dmk coded Vacant"" as of 12.3.09.""	Y
			3	Vacant	Issued EST/ZERO Svc Order		"12.4.9 dmk coded Vacant"" as of 12.3.09.""	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant	Zero usage okay		Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant	Issued EST/ZERO Svc Order		W001 Meter reading: 76.	Y
			3	Vacant	Zero usage okay		W001 Meter reading: 76.	Y
			3	Vacant			dsz 12/3 0076 water on property appears to be abandon not in	Y
			3	Vacant	Issued EST/ZERO Svc Order		dsz 12/3 0076 water on property appears to be abandon not in	Y
			3	Vacant			condition to live in	Y
			3	Vacant	Zero usage okay		condition to live in	Y
			3	Vacant	Issued EST/ZERO Svc Order		Read Only	Y
			3	Vacant	Zero usage okay		Read Only	Y
			3	Vacant	Issued EST/ZERO Svc Order		Vacant property	Y
			3	Vacant	Zero usage okay		Vacant property	Y
			3	Vacant	Issued EST/ZERO Svc Order		W001 Found service on.	Y
			3	Vacant	Zero usage okay		W001 Found service on.	Y
			3	Vacant	Issued EST/ZERO Svc Order		W001 Left service on.	Y
			3	Vacant	Zero usage okay		W001 Left service on.	Y
		20091228	4	Vacant		0		
		20100125	5	Vacant				
258161	187 Pinewood Estate	20100325	10	Vacant	Zero usage okay	2194899	8 CON ZERO READS - METER XCHANGED 6/09 - STILL ZERO READS -	Y
			10	Vacant			W001 Found service on.	Y
			10	Vacant			W001 Left service on.	Y
			10	Vacant			JR 9/8 No actions required by the Reagional BOC/FRCC	Y
			10	Vacant			PLEASE CHECK TO SEE WHY ZERO USAGE	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			W001 Meter reading: 0.	Y
			10	Vacant			Read Only	Y
			10	Vacant			Vacant property	Y
			10	Vacant			Office review required.	Y
			10	Vacant			"ALP 9/4/09 READ 0000 FOUND ON LEFT ON	CAN

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
258161	187 Pinewood Estate	20090925	4	Vacant		0		
		20091027	5	Vacant				
		20091123	6	Vacant				
		20091228	7	Vacant	Zero usage okay			
		20100125	8	Vacant				
		20100222	9	Vacant		2194899	8 CON ZERO READS - METER XCHANGED 6/09 - STILL ZERO READS -	Y
			9	Vacant			W001 Found service on.	Y
			9	Vacant			W001 Left service on.	Y
			9	Vacant			JR 9/8 No actions required by the Reagional BOC/FRCC	Y
			9	Vacant			PLEASE CHECK TO SEE WHY ZERO USAGE	Y
			9	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			9	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			9	Vacant			W001 Meter reading: 0.	Y
			9	Vacant			Read Only	Y
			9	Vacant			Vacant property	Y
			9	Vacant			Office review required.	Y
			9	Vacant			"ALP 9/4/09 READ 0000 FOUND ON LEFT ON	CAN
258177	198 Pinewood Estate	20091228	10	Vacant	Zero usage okay	0		
		20100125	11	Vacant				
		20100222	12	Vacant		2122912	66 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	Y
			12	Vacant			W001 Meter reading: 0.	Y
			12	Vacant			Read Only	Y
			12	Vacant			Vacant property	Y
			12	Vacant			W001 Found service off.	Y
			12	Vacant			W001 Left service off.	Y
			12	Vacant			"ALP 7/2/09 READ 0000 VACANT	FF L
		20100325	13	Vacant			66 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	Y
			13	Vacant			W001 Meter reading: 0.	Y
			13	Vacant			Read Only	Y
			13	Vacant			Vacant property	Y
			13	Vacant			W001 Found service off.	Y
			13	Vacant			W001 Left service off.	Y
			13	Vacant			"ALP 7/2/09 READ 0000 VACANT	FF L
		20090925	7	Vacant		0		
		20091027	8	Vacant				
		20091123	9	Vacant				
258208	6001 N University St Irrig	20100113	3	Irrigation	Zero usage okay	0		
		20100209	4	Irrigation				
		20100311	5	Irrigation				

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
258291	7800 N Sommer St U-611	20090924	4			0		
		20091026	5					
		20091120	6					
		20091223	7		Sent letter to gain access			
258437	600 Lorentz Ave IRRIG	20100212	3	Irrigation	Zero usage okay	0		
		20100316	4	Irrigation				
258459	211 NE Greenleaf St	20100212	3		Zero usage okay	2116334	8 CONS ZERO - CHECK TO SEE WHY NO USAGE	Y
			3				W001 Meter reading: 77.	Y
			3				NOT USING ANY WATER AT THIS TIME.	Y
			3				Read Only	Y
			3				"6-22-09	& R
		20100315	4				8 CONS ZERO - CHECK TO SEE WHY NO USAGE	Y
			4				W001 Meter reading: 77.	Y
			4				NOT USING ANY WATER AT THIS TIME.	Y
			4				Read Only	Y
			4				"6-22-09	& R
258594	3031 W Willow Knolls Rd	20090924	11	Vacant		0		
		20091026	12	Vacant				
		20091123	13	Vacant				
		20091223	14	Vacant	Sent letter to gain access			
		20100125	15	Vacant				
		20100222	16	Vacant	Zero usage okay			
		20100325	17	Vacant				
258611	3031 W Willow Knolls Rd U#203	20090924	4			0		
258624	2601 W Lake Ave Irr-1	20090911	10			0		
258627	2601 W Lake Ave Irrig	20090911	6			0		
258662	3015 W Willow Knolls Rd	20100222	3	Vacant	Sent letter to gain access	0		
		20100325	4	Vacant	Zero usage okay	2388455	CUSTOMER SENT 3 LETTERS FOR CONSECUTIVE ZERO USAGE. NO RESPONSE	C
			4	Vacant			Read Only	C
			4	Vacant			W001 Incompletion reason: Knock / Ring Left Card.	C
			4	Vacant			3/30/10 coded vacant cb	C
			4	Vacant			IS HOUSE VACANT?	C
			4	Vacant			IF VACANT LEAVE ON AND INCOMPLETE ORDER	C
			4	Vacant			IF OCCUPIED TURN OFF AND COMPLETE ORDER	C
			4	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	C
			4	Vacant			W001 Meter reading: 53.	C
			4	Vacant			JAB 3-30 0053 THIS IS A VACANT UNIT CATERPILLAR USED	C
			4	Vacant			TO LEASE THESE BUT THEY NO LONGER HAVE A LEASE HERE ALOT OF	C

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind C
258662	3015 W Willow Knolls Rd	20100325	4	Vacant	Zero usage okay	2388455	THESE UNITS ARE VACANT	C
258732	1020 S Matthew St Irrig	20090828	39	Irrigation		0		
		20090929	40	Irrigation				
		20091029	41	Irrigation	Issued EST/ZERO Svc Order	2264375	Please check meter and verify read. Is this meter off or not	Y
			41	Irrigation			W001 Meter reading: 4.	Y
			41	Irrigation			CUSTOMER NOT USING IRRIGATION.	Y
			41	Irrigation			"READ 0004	RS
			41	Irrigation			Verified read OK	Y
			41	Irrigation			Read Only	Y
			41	Irrigation			12/3/09 kfm irrigation meter not being used	Y
			41	Irrigation			being used anymore? 6 month check for SOX compliance.	Y
			41	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			41	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			41	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			41	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			41	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			41	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			41	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
		20091125	42	Irrigation	Zero usage okay		Please check meter and verify read. Is this meter off or not	Y
			42	Irrigation			W001 Meter reading: 4.	Y
			42	Irrigation			CUSTOMER NOT USING IRRIGATION.	Y
			42	Irrigation			"READ 0004	RS
			42	Irrigation			Verified read OK	Y
			42	Irrigation			Read Only	Y
			42	Irrigation			12/3/09 kfm irrigation meter not being used	Y
			42	Irrigation			being used anymore? 6 month check for SOX compliance.	Y
			42	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			42	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			42	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			42	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			42	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			42	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			42	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			42	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
		20091230	43	Irrigation		0		
		20100127	44	Irrigation				
		20100224	45	Irrigation		2264375	Please check meter and verify read. Is this meter off or not	Y
			45	Irrigation			W001 Meter reading: 4.	Y
			45	Irrigation			CUSTOMER NOT USING IRRIGATION.	Y
			45	Irrigation			"READ 0004	RS

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
258732	1020 S Matthew St Irrig	20100224	45	Irrigation	Zero usage okay	2264375	Verified read OK	Y
			45	Irrigation			Read Only	Y
			45	Irrigation			12/3/09 kfm irrigation meter not being used	Y
			45	Irrigation			being used anymore? 6 month check for SOX compliance.	Y
			45	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			45	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			45	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			45	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			45	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			45	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			45	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
258892	1915 W Willow Crest Dr L004A	20100325	3	Vacant	Sent letter to gain access	0		
		20090924	4	Vacant				
		20091026	5	Vacant				
		20091120	6	Vacant				
258930	6901 N Galena Rd	20100319	10	Irrigation	Zero usage okay	0		
		20090918	4	Irrigation				
		20091019	5	Irrigation				
		20091118	6	Irrigation				
		20091218	7	Irrigation	Zero usage okay			
		20100120	8	Irrigation				
		20100216	9	Irrigation				
259012	722 Cedar Point Ct L0019	20091201	3	Vacant	Issued EST/ZERO Svc Order	2292856	Please check meter and verify read. No usage since September.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 1400.	Y
			3	Vacant			APPEARS TO BE VACANT.	Y
			3	Vacant			Read Only	Y
			3	Vacant			12/11/09 coded as vacant	Y
			3	Vacant			"12-10-09	TB
		20100104	4	Vacant		0		
		20100201	5	Vacant	Zero usage okay			
		20100302	6	Vacant		2292856	Please check meter and verify read. No usage since September.	Y
			6	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			6	Vacant			W001 Meter reading: 1400.	Y
			6	Vacant			APPEARS TO BE VACANT.	Y
			6	Vacant			Read Only	Y
			6	Vacant			12/11/09 coded as vacant	Y
			6	Vacant			"12-10-09	TB
259071	9219 N Industrial Rd Irrig	20090923	22	Irrigation		0		

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
259071	9219 N Industrial Rd Irrig	20091023	23	Irrigation		0		
		20091120	24	Irrigation				
		20091222	25	Irrigation	Zero usage okay			
		20100122	26	Irrigation				
		20100219	27	Irrigation		2030071	"READ 0000	RS
			27	Irrigation			17 CONS ZERO - CHECK TO SEE WHY NO USAGE	Y
			27	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			27	Irrigation			W001 Meter reading: 0.	Y
			27	Irrigation			HAS VERY LITTLE USAGE. THE TOTAL READ IS 00003651. THE METER IS	Y
			27	Irrigation			OK AND THE READ IS OK.	Y
			27	Irrigation			On at valve in pit	Y
			27	Irrigation			Verified read OK	Y
		20100324	28	Irrigation	Issued EST/ZERO Svc Order	2394567	Please check meter and verify read. no usage in 28mos	Y
			28	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			28	Irrigation			W001 Meter reading: 0.	Y
			28	Irrigation			Verified read OK	Y
			28	Irrigation			3/30/10 coded irrigation meter okay cb	Y
			28	Irrigation			"READ 0000	ER F
259244	6808 N Knoxville Ave Irrig	20100122	3	Irrigation	Zero usage okay	0		
		20100219	4	Irrigation				
		20100324	5	Irrigation				
259555	1217 N Elmwood Ave	20090908	12	Vacant		0		
		20100107	3	Vacant	Zero usage okay			
259564	1103 N Maplewood Ave	20090908	67	Vacant		0		
		20091006	68	Vacant				
		20091105	69	Vacant				
		20091207	70	Vacant	Zero usage okay			
		20100107	71	Vacant				
		20100204	72	Vacant	Issued EST/ZERO Svc Order	2349850	Please check meter and verify read. no usage	Y
			72	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			72	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			72	Vacant			W001 Meter reading: 1380.	Y
			72	Vacant			HOUSE IS VACANT/ NOT FOR SALE / LAB	Y
			72	Vacant			Read Only	Y
			72	Vacant			2/11/10 CODED VACANT CB	Y
		20100305	73	Vacant	Zero usage okay		Please check meter and verify read. no usage	Y
			73	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			73	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			73	Vacant			W001 Meter reading: 1380.	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
259564	1103 N Maplewood Ave	20100305	73	Vacant	Zero usage okay	2349850	HOUSE IS VACANT/ NOT FOR SALE / LAB	Y
			73	Vacant			Read Only	Y
			73	Vacant			2/11/10 CODED VACANT CB	Y
259634	1101 N Glenwood Ave	20100305	3		Sent letter to gain access	0		
259666	1030 N Glenwood Ave	20100305	3	Vacant	Zero usage okay	2286070	Please check meter to see if stopped or dead. Zero consecutive	Y
		20091105	3	Vacant	Issued EST/ZERO Svc Order		Please check meter to see if stopped or dead. Zero consecutive	Y
		20100305	3	Vacant	Zero usage okay		12/10/09 kfm coded as vacant	Y
		20091105	3	Vacant	Issued EST/ZERO Svc Order		12/10/09 kfm coded as vacant	Y
		20100305	3	Vacant	Zero usage okay		"READ 0336	RS
		20091105	3	Vacant	Issued EST/ZERO Svc Order		"READ 0336	RS
		20100305	3	Vacant	Zero usage okay		usage since 6/11/09. Vacant? Please get read.	Y
		20091105	3	Vacant	Issued EST/ZERO Svc Order		usage since 6/11/09. Vacant? Please get read.	Y
		20100305	3	Vacant	Zero usage okay		Rescheduled Reason: FRCC - Reschedule Expired Order	Y
		20091105	3	Vacant	Issued EST/ZERO Svc Order		Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 336.	Y
		20100305	3	Vacant	Zero usage okay		W001 Meter reading: 336.	Y
		20091105	3	Vacant	Issued EST/ZERO Svc Order		PROPERTY DOES LOOK VACANT. ACQUIRED READ AT TOUCHPAD.	Y
		20100305	3	Vacant	Zero usage okay		PROPERTY DOES LOOK VACANT. ACQUIRED READ AT TOUCHPAD.	Y
			3	Vacant			Vacant property	Y
		20091105	3	Vacant	Issued EST/ZERO Svc Order		Vacant property	Y
		20100305	3	Vacant	Zero usage okay		Read Only	Y
		20091105	3	Vacant	Issued EST/ZERO Svc Order		Read Only	Y
259701	1001 N Institute Pl	20100107	3	Vacant	Issued EST/ZERO Svc Order	2324739	"READ 0000	RS
			3	Vacant			Please check meter and verify read. No usage since activated	Y
			3	Vacant			1/22/10 coded as vacant	Y
			3	Vacant			in October. Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 0.	Y
			3	Vacant			LITTLE OR NO USAGE FOR FOUR MONTHS PRIOR TO THIS DATE. HOUSE	Y
			3	Vacant			STILL HAS FURNISHINGS BUT LOOKS VACANT. IS HOUSE IN ESTATE? LEFT	Y
			3	Vacant			NOTICE CARD. SUGGEST ZERO USAGE IS VALID.	Y
			3	Vacant			Vacant property	Y
			3	Vacant			Left Notice / Posting	Y
		20100204	4	Vacant	Zero usage okay	0		
259710	1031 N Institute Pl	20091006	3			0		
259780	1421 W Parkside Dr	20091006	3			0		
		20091105	4					
259785	1321 W Parkside Dr	20091207	3	Vacant	Issued EST/ZERO Svc Order	2296564	Please check meter and verify read. No usage since September.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
259785	1321 W Parkside Dr	20091207	3	Vacant	Issued EST/ZERO Svc Order	2296564	W001 Meter reading: 105.	Y
			3	Vacant			0105 MSM TOOK READ THIS HOUSE IS VACANT AND FOR SALE	Y
			3	Vacant			Read Only	Y
			3	Vacant			Vacant property	Y
			3	Vacant			12.18.9 dmk coded vacant as of 12.17.9.	Y
		20100107	4	Vacant	Zero usage okay	0		
		20100204	5	Vacant				
		20100305	6	Vacant		2296564	Please check meter and verify read. No usage since September.	Y
			6	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			6	Vacant			W001 Meter reading: 105.	Y
			6	Vacant			0105 MSM TOOK READ THIS HOUSE IS VACANT AND FOR SALE	Y
			6	Vacant			Read Only	Y
			6	Vacant			Vacant property	Y
			6	Vacant			12.18.9 dmk coded vacant as of 12.17.9.	Y
259849	1503 W Columbia Ter	20090908	67	Other - add'l comment req'd		0		
		20091006	68	Other - add'l comment req'd				
		20091105	69	Other - add'l comment req'd				
		20091207	70	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2295302	Is property vacant.	Y
			70	Other - add'l comment req'd			W001 Meter reading: 145.	Y
			70	Other - add'l comment req'd			0145 MSM SOMEONE IS LIVING THERE NOW BUT NOW THERE IS PLENTY OF	Y
			70	Other - add'l comment req'd			USAGE MTR IS FINE	Y
			70	Other - add'l comment req'd			Read Only	Y
			70	Other - add'l comment req'd			12/16/09 kfm usage now on meter being occupied	Y
			70	Other - add'l comment req'd			"Check meter	rtive
259862	1318 N Glenwood Ave	20090908	3			0		
260048	1305 W Main St	20100305	3		Issued EST/ZERO Svc Order	2376929	Please check meter and verify read. no usage since Jan	C
			3				Is meter dead? Is this vacant? Please advise.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				SAT 3/13 AFTERNOON 12:00	C
			3				JCK 3-12-10 CAR PARKED OVER CURB STOP	C
			3				W001 Incompletion reason: Access blocked to curb box.	C
260195	1326 N Underhill St	20090908	7			0		
		20091007	8					
		20091105	9					
260226	1321 N Bourland Ave	20100107	10	Vacant		0		
		20100204	11	Vacant	Sent letter to gain access			
		20100305	12	Vacant				
		20090908	6	Vacant				

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
260226	1321 N Bourland Ave	20091007	7	Vacant		0		
		20091105	8	Vacant				
		20091207	9	Vacant				
260260	1011 W Columbia Ter	20090908	11	Vacant		0		
		20091007	12	Vacant				
		20091105	13	Vacant				
		20091207	14	Vacant				
		20100107	15	Vacant				
		20100204	16	Vacant	Sent letter to gain access			
		20100305	17	Vacant	Zero usage okay	2361318	lived in this home since November 2007. The house is vacant and	C
			17	Vacant			her mother is trying to sell it. Her mom will call in to verify	C
			17	Vacant			this at which point a FRCC email should be sent to the local	C
			17	Vacant			office cancelling the request to check the meter.	C
			17	Vacant			"Spoke with daughter	yn B
260298	1108 N Bourland Ave	20091105	10			0		
		20091207	11					
		20100107	12					
		20090908	8					
		20091007	9					
260324	1109 N Bourland Ave	20091207	3	Vacant	Issued EST/ZERO Svc Order	2295417	Is property vacant.	Y
			3	Vacant			W001 Meter reading: 427.	Y
			3	Vacant			12\17\09 WMS READ 0427 HOUSE IS FOR SALE AND VACANT	Y
			3	Vacant			Read Only	Y
			3	Vacant			to 12.17.9.	Y
			3	Vacant			"Check Meter	utive
			3	Vacant			"12.18.9 dmk already coded as vacant	vestig
		20100107	4	Vacant	Zero usage okay	0		
		20100204	5	Vacant				
		20100305	6	Vacant		2295417	Is property vacant.	Y
			6	Vacant			W001 Meter reading: 427.	Y
			6	Vacant			12\17\09 WMS READ 0427 HOUSE IS FOR SALE AND VACANT	Y
			6	Vacant			Read Only	Y
			6	Vacant			to 12.17.9.	Y
			6	Vacant			"Check Meter	utive
			6	Vacant			"12.18.9 dmk already coded as vacant	vestig
260544	1111 N Douglas St	20091007	3			0		
260842	1826 N University St	20090908	3	Vacant		0		
		20100108	3	Vacant	Issued EST/ZERO Svc Order	2325744	"READ 0137	RS
			3	Vacant			Please check meter and verify read. No usage since October.	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
260842	1826 N University St	20100108	3	Vacant	Issued EST/ZERO Svc Order	2325744	Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 137.	Y
			3	Vacant			VALID.	Y
			3	Vacant			Vacant property	Y
			3	Vacant			Verified read OK	Y
			3	Vacant			1/11/10 kfm coded as vacant	Y
		20100205	4	Vacant	Zero usage okay		"READ 0137	RS
			4	Vacant			Please check meter and verify read. No usage since October.	Y
			4	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			4	Vacant			W001 Meter reading: 137.	Y
			4	Vacant			VALID.	Y
			4	Vacant			Vacant property	Y
			4	Vacant			Verified read OK	Y
			4	Vacant			1/11/10 kfm coded as vacant	Y
		20100308	5	Vacant			"READ 0137	RS
			5	Vacant			Please check meter and verify read. No usage since October.	Y
			5	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			5	Vacant			W001 Meter reading: 137.	Y
			5	Vacant			VALID.	Y
			5	Vacant			Vacant property	Y
			5	Vacant			Verified read OK	Y
			5	Vacant			1/11/10 kfm coded as vacant	Y
261066	1715 N Broadway St	20100305	3	Meter Okay (field veri mtr reg		0		
261337	1803 N Ellis St	20090908	17	Vacant		0		
		20091007	18	Vacant				
		20091105	19	Vacant				
		20091207	20	Vacant	Zero usage okay			
		20100108	21	Vacant				
		20100205	22	Vacant		2099625	13 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	Y
			22	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			22	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			22	Vacant			Rescheduled Notes: PULLED - DBS - EKD/TC	Y
			22	Vacant			W001 Meter reading: 249.	Y
			22	Vacant			R0249 NOT SURE IF THIS HOUSE IS VACANT LEFT BLUE NOTICE CARD	Y
			22	Vacant			FOR METER ACCESS	Y
			22	Vacant			Read Only	Y
		20100308	23	Vacant			13 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	Y
			23	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			23	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
261337	1803 N Ellis St	20100308	23	Vacant	Zero usage okay	2099625	Rescheduled Notes: PULLED - DBS - EKD/TC	Y
			23	Vacant			W001 Meter reading: 249.	Y
			23	Vacant			R0249 NOT SURE IF THIS HOUSE IS VACANT LEFT BLUE NOTICE CARD	Y
			23	Vacant			FOR METER ACCESS	Y
			23	Vacant			Read Only	Y
261360	1912 N Hampton Ct	20090908	7			0		
261424	2016 N Ellis St	20090908	3	Vacant		0		
		20091007	4	Vacant				
		20091105	5	Vacant				
		20091207	6	Vacant				
		20100108	7	Vacant				
		20100205	8	Vacant	Zero usage okay			
		20100308	9	Vacant				
261470	2008 N Sheridan Rd	20100308	3		Sent letter to gain access	0		
261489	2108 N Sheridan Rd	20100108	10			0		
		20090908	6					
		20091007	7					
		20091105	8					
		20091207	9					
261628	2424 N North St	20100108	3	Vacant	Issued EST/ZERO Svc Order	2325667	"READ 0003	RS
			3	Vacant			Please check meter and verify read. No usage since October.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 3.	Y
			3	Vacant			ZERO USAGE IS VALID.	Y
			3	Vacant			Verified read OK	Y
			3	Vacant			Read Only	Y
			3	Vacant			1/22/10 kfm coded as vacant	Y
261747	2108 N Bigelow St	20090908	18	Vacant		0		
		20091007	19	Vacant				
		20091105	20	Vacant				
		20091207	21	Vacant	Zero usage okay			
		20100108	22	Vacant				
261753	208 W Republic St	20090908	12	Vacant		0		
		20091007	13	Vacant				
		20091105	14	Vacant				
		20091207	15	Vacant	Zero usage okay			
		20100108	16	Vacant				
		20100205	17	Vacant		2116346	8 CONS ZERO - CHECK TO SEE WHY NO USAGE	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
261753	208 W Republic St	20100205	17	Vacant	Zero usage okay	2116346	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			17	Vacant			W001 Meter reading: 77.	Y
			17	Vacant			LAB HOUSE LOOKS VACANT LEFT BLUE CARD SINCE THERE IS NO MAILING	Y
			17	Vacant			ADDRESS	Y
			17	Vacant			Read Only	Y
			17	Vacant			Office review required.	Y
			17	Vacant			JR 6/23 No actions required by the Regional BOC/FRCC.Card left	Y
		20100308	18	Vacant			8 CONS ZERO - CHECK TO SEE WHY NO USAGE	Y
			18	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			18	Vacant			W001 Meter reading: 77.	Y
			18	Vacant			LAB HOUSE LOOKS VACANT LEFT BLUE CARD SINCE THERE IS NO MAILING	Y
			18	Vacant			ADDRESS	Y
			18	Vacant			Read Only	Y
			18	Vacant			Office review required.	Y
			18	Vacant			JR 6/23 No actions required by the Regional BOC/FRCC.Card left	Y
261770	2304 N Bigelow St	20090909	17	Vacant		0		
		20091008	18	Vacant				
		20091106	19	Vacant				
		20091207	20	Vacant	Zero usage okay			
		20100205	21	Vacant		2099628	13 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	Y
			21	Vacant			JR 6/10 No actions required by the Regional BOC/ FRCC	Y
			21	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			21	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			21	Vacant			Rescheduled Notes: PULLED - DBS - EKD/TC	Y
			21	Vacant			W001 Meter reading: 481.	Y
			21	Vacant			R0481 HSE VACANT METER OK CRACKED OUTLET COUPLING AND DIAL ON	Y
			21	Vacant			METER MOVED FINE	Y
			21	Vacant			Read Only	Y
			21	Vacant			Office review required.	Y
		20100308	22	Vacant			13 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	Y
			22	Vacant			JR 6/10 No actions required by the Regional BOC/ FRCC	Y
			22	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			22	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			22	Vacant			Rescheduled Notes: PULLED - DBS - EKD/TC	Y
			22	Vacant			W001 Meter reading: 481.	Y
			22	Vacant			R0481 HSE VACANT METER OK CRACKED OUTLET COUPLING AND DIAL ON	Y
			22	Vacant			METER MOVED FINE	Y
			22	Vacant			Read Only	Y
			22	Vacant			Office review required.	Y

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261807	2117 N Linn St	20100205	3	Vacant	Sent letter to gain access	0		
		20100308	4	Vacant	Order already issued	2377945	Check if meter is stuck. Customer stated that no one is living th	Y
			4	Vacant			ere but claims a small amount of water has been used.	Y
			4	Vacant			W001 Meter reading: 335.	Y
			4	Vacant			AG 3-12 METER IS OK HOUSE IS VACANT. USES WATER TO	Y
			4	Vacant			Read Only	Y
			4	Vacant			3/15/10 CODED VACANT CB	Y
			4	Vacant			"CLEAN PAINT	RING
261831	1915 N Linn St	20100308	3			0		
		20091207	3		Issued EST/ZERO Svc Order	2296566	Please check meter and verify read. No usage since September.	Y
			3				12.18.09 dmK no action req'd. by reg./supp.	Y
			3				3/11/10 Forwarded to billing thru UCAC re: stopped meter..dmk	Y
			3				Is meter dead? Is this vacant? Please advise.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Out meter reading: 87.	Y
			3				W001 In meter ID: 088562375T reading: 0.	Y
			3				0087 CHANGED MTR IT WAS STOPPED RR# 1830524351 MTR# 088562375	Y
			3				Installed Radio Reading Device	Y
			3				Changed Meter	Y
			3				W001 Remote ID entered: 1830524351.	Y
261941	1722 N Bigelow St	20090908	3	Vacant		0		
		20091007	4	Vacant				
		20091105	5	Vacant				
		20091207	6	Vacant	Zero usage okay			
		20100108	7	Vacant				
		20100205	8	Vacant		2030249	16 CONS ZERO - CHECK TO SEE if still vacant	Y
			8	Vacant			W001 Left service on.	Y
			8	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			8	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			8	Vacant			W001 Meter reading: 326.	Y
			8	Vacant			SAS READS 0326 4-11-09 ----- SPOKE TO RELATIVE OF HOME	Y
			8	Vacant			Read Only	Y
			8	Vacant			W001 Found service on.	Y
			8	Vacant			"OWNER	SED
			8	Vacant			"HOUSE UP FOR SALE	IKE T
		20100308	9	Vacant			16 CONS ZERO - CHECK TO SEE if still vacant	Y
			9	Vacant			W001 Left service on.	Y
			9	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			9	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
261941	1722 N Bigelow St	20100308	9	Vacant	Zero usage okay	2030249	W001 Meter reading: 326.	Y
			9	Vacant			SAS READS 0326 4-11-09 ----- SPOKE TO RELATIVE OF HOME	Y
			9	Vacant			Read Only	Y
			9	Vacant			W001 Found service on.	Y
			9	Vacant			"OWNER	SED
			9	Vacant			"HOUSE UP FOR SALE	IKE T
262003	1807 N Linn St	20090908	34	Vacant		0		
		20091007	35	Vacant				
		20091105	36	Vacant				
		20091207	37	Vacant	Issued EST/ZERO Svc Order	2295250	Is property vacant.	Y
			37	Vacant			W001 Meter reading: 15.	Y
			37	Vacant			0015 MSM TOOK READ THERE ARE PEOPLE LIVING HERE AND THERE IS	Y
			37	Vacant			USAGE ON THE MTR	Y
			37	Vacant			Read Only	Y
			37	Vacant			12/16/09 kfm will send letter	Y
			37	Vacant			"Check meter	rtive
		20100108	38	Vacant		0		
		20100205	39	Vacant	Sent letter to gain access			
		20100308	40	Vacant	Zero usage okay			
262013	1715 N Linn St	20090908	3			0		
		20091007	4					
		20091105	5					
262057	1906 N Linn St	20091207	3	Other - add'l comment req'd		0		
		20100108	4	Other - add'l comment req'd	Zero usage okay			
262130	207 W McClure Ave	20090909	13	Vacant		0		
262196	1835 N Knoxville Ave	20091105	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2286077	Check meter to see if stopped or dead. Zero consecutive usage	Y
			3	Other - add'l comment req'd			12/10/09 kfm coded as other	Y
			3	Other - add'l comment req'd			"READ 0003	RS
			3	Other - add'l comment req'd			since 9/08/09. Vacant? Please get read.	Y
			3	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Other - add'l comment req'd			W001 Meter reading: 3.	Y
			3	Other - add'l comment req'd			ZERO USAGE IS VALID.	Y
			3	Other - add'l comment req'd			Verified read OK	Y
			3	Other - add'l comment req'd			Ran water Mtr OK Read only	Y
			3	Other - add'l comment req'd			"VERY LITTLE WATER. NO PUBLIC TOILET	INKI
		20091207	4	Other - add'l comment req'd		0		
		20100108	5	Other - add'l comment req'd	Zero usage okay			
		20100205	6	Other - add'l comment req'd				

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind	
262237	1509 N Linn St	20090908	22	Vacant		0			
		20091007	23	Vacant					
		20091105	24	Vacant					
		20091207	25	Vacant		Zero usage okay			
		20100108	26	Vacant					
		20100205	27	Vacant			2149857	Please check meter and turn water on. customer turned off COTRM	Y
			27	Vacant				Turned on at curbstop	Y
			27	Vacant				please call ahead at 309-339-0763	Y
			27	Vacant				customer will be there.	Y
			27	Vacant				Fee is waived due to first COTRM of year.	Y
	27	Vacant				First one of the year waived (Calendar year applies - Jan 1 to De	Y		
	27	Vacant				c31)	Y		
	27	Vacant				W001 Meter reading: 0.	Y		
	27	Vacant				"AG 7/22 TURNED ON METER IS OK	IS V		
	20100308	28	Vacant			0			
262255	1516 N Linn St	20090908	3	Vacant		0			
		20091007	4	Vacant					
		20091105	5	Vacant					
		20100119	6	Vacant		Issued EST/ZERO Svc Order			
		20100205	7	Vacant		Zero usage okay	2334368	Please check meter and verify read. No usage since July 2009	Y
			7	Vacant				Is meter dead? Is this Vacant?	Y
			7	Vacant				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Vacant				W001 Meter reading: 56.	Y
			7	Vacant				Read Only	Y
			7	Vacant				2/2/10 coded vacant. phone has been disc. cb	Y
	7	Vacant				"AG 2-01 CANNOT SAY FOR SURE	RS U		
	20100309	8	Vacant				Please check meter and verify read. No usage since July 2009	Y	
	8	Vacant					Is meter dead? Is this Vacant?	Y	
	8	Vacant					Rescheduled Reason: FRCC - Reschedule Expired Order	Y	
	8	Vacant					W001 Meter reading: 56.	Y	
	8	Vacant					Read Only	Y	
	8	Vacant					2/2/10 coded vacant. phone has been disc. cb	Y	
	8	Vacant					"AG 2-01 CANNOT SAY FOR SURE	RS U	
262468	2407 N North St	20091007	3	Other - add'l comment req'd		0			
		20091105	4	Other - add'l comment req'd					
		20091207	5	Other - add'l comment req'd					
		20100108	6	Other - add'l comment req'd		Zero usage okay			
		20100205	7	Other - add'l comment req'd					
	20100308	8	Other - add'l comment req'd			2253084	Customer has not been billed any usage for the last several month	Y	

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
262468	2407 N North St	20100308	8	Other - add'l comment req'd	Zero usage okay	2253084	W001 Found service on.	Y
			8	Other - add'l comment req'd			W001 Left service on.	Y
			8	Other - add'l comment req'd			s. Customer uses extremely low water usage. Please call custome	Y
			8	Other - add'l comment req'd			r at 309-685-0021 30 min prior to arrival to see is she is at the	Y
			8	Other - add'l comment req'd			property.	Y
			8	Other - add'l comment req'd			W001 Meter reading: 0.	Y
			8	Other - add'l comment req'd			CAM 10-27-09 READ 0000 THIS IS A VERY ELDERLY LADY THAT	Y
			8	Other - add'l comment req'd			SAYS SHE DOES NOT USE VERY MUCH OF OUR WATER USES RAIN WATER	Y
			8	Other - add'l comment req'd			AND DRINKS BOTTLED WATER THE METER WAS WORKING OKAY	Y
			8	Other - add'l comment req'd			Ran water Mtr OK Read only	Y
262503	2136 N Flora Ave	20090908	10			0		
		20091007	11					
		20091105	12					
		20091207	13					
		20100108	14					
		20100205	15		Sent letter to gain access			
		20100308	16		Zero usage okay			
262514	2211 N Flora Ave	20091207	3	Vacant	Issued EST/ZERO Svc Order	2296567	Please check meter and verify read. No usage since September.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 638.	Y
			3	Vacant			0638 MSM TOOK READ PROPERTY VACANT	Y
			3	Vacant			Read Only	Y
			3	Vacant			Vacant property	Y
			3	Vacant			12.18.9 dmk coded vacant as of 12.17.9.	Y
		20100108	4	Vacant	Zero usage okay	0		
		20100205	5	Vacant		2296567	Please check meter and verify read. No usage since September.	Y
			5	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			5	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5	Vacant			W001 Meter reading: 638.	Y
			5	Vacant			0638 MSM TOOK READ PROPERTY VACANT	Y
			5	Vacant			Read Only	Y
			5	Vacant			Vacant property	Y
			5	Vacant			12.18.9 dmk coded vacant as of 12.17.9.	Y
		20100308	6	Vacant			Please check meter and verify read. No usage since September.	Y
			6	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			W001 Meter reading: 638.	Y
			6	Vacant			0638 MSM TOOK READ PROPERTY VACANT	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
262514	2211 N Flora Ave	20100308	6	Vacant	Zero usage okay	2296567	Read Only	Y
			6	Vacant			Vacant property	Y
			6	Vacant			12.18.9 dmk coded vacant as of 12.17.9.	Y
262789	707 W Eleanor Pl	20090908	61	Vacant		0		
		20091007	62	Vacant				
		20091105	63	Vacant				
		20091207	64	Vacant				
		20100108	65	Vacant	Zero usage okay			
		20100205	66	Vacant		2295453	W001 Left service on.	Y
			66	Vacant			property vacant.	Y
			66	Vacant			W001 Meter reading: 562.	Y
			66	Vacant			JAB 12-11 0562 BOX IS IN THE ON POSITION THE PROPERTY DOES	Y
			66	Vacant			APPEAR VACANT (ALL THE SHADES PULLED DOWN CANT SEE INSIDE) GAS	Y
			66	Vacant			IS STILL ON	Y
			66	Vacant			Verified read OK	Y
			66	Vacant			W001 Operated curb stop.	Y
			66	Vacant			W001 Found service on.	Y
			66	Vacant			"Check meter to verify still off. Get read	ad 56
		20100305	67	Vacant			W001 Left service on.	Y
			67	Vacant			property vacant.	Y
			67	Vacant			W001 Meter reading: 562.	Y
			67	Vacant			JAB 12-11 0562 BOX IS IN THE ON POSITION THE PROPERTY DOES	Y
			67	Vacant			APPEAR VACANT (ALL THE SHADES PULLED DOWN CANT SEE INSIDE) GAS	Y
			67	Vacant			IS STILL ON	Y
			67	Vacant			Verified read OK	Y
			67	Vacant			W001 Operated curb stop.	Y
			67	Vacant			W001 Found service on.	Y
			67	Vacant			"Check meter to verify still off. Get read	ad 56
262817	913 W Meadows Pl IRRIG	20091105	3	Irrigation	Issued EST/ZERO Svc Order	2286079	Check meter to see if stopped or dead. Zero consecutive usage sin	Y
		20100305	3	Irrigation	Zero usage okay		Check meter to see if stopped or dead. Zero consecutive usage sin	Y
			3	Irrigation			ce 9/11/09. Vacant? Please get read.	Y
		20091105	3	Irrigation	Issued EST/ZERO Svc Order		ce 9/11/09. Vacant? Please get read.	Y
		20100305	3	Irrigation	Zero usage okay		W001 Meter reading: 6.	Y
		20091105	3	Irrigation	Issued EST/ZERO Svc Order		W001 Meter reading: 6.	Y
			3	Irrigation			0006 MSM THIS IS A IRRIGATION MTR AND THEY ARE NOT USING IT	Y
		20100305	3	Irrigation	Zero usage okay		0006 MSM THIS IS A IRRIGATION MTR AND THEY ARE NOT USING IT	Y
		20091105	3	Irrigation	Issued EST/ZERO Svc Order		RIGHT NOW IT IS WINTER TIME	Y
		20100305	3	Irrigation	Zero usage okay		RIGHT NOW IT IS WINTER TIME	Y
			3	Irrigation			Read Only	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
262817	913 W Meadows PI IRRIG	20091105	3	Irrigation	Issued EST/ZERO Svc Order	2286079	Read Only	Y
			3	Irrigation			12/15/09 kfm coded as irrigation	Y
		20100305	3	Irrigation	Zero usage okay		12/15/09 kfm coded as irrigation	Y
262853	800 W Bartlett Ct	20090611	5			0		
262949	1010 W Brons Ave	20091208	3		Issued EST/ZERO Svc Order	2298222	Please check meter and verify read. No usage since September.	Y
			3				W001 Remote ID entered: 1830525539.	Y
			3				12.18.9 Created UCAC re: dead meter. dmk	Y
			3				Is meter dead? Is this vacant? Please advise.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Out meter reading: 212.	Y
			3				W001 In meter ID: 088562371T reading: 0.	Y
			3				0212 MSM CHANGED MTR RR# 1830525539 MTR# 088562371 MTR WAS	Y
			3				STOPPED	Y
			3				Installed Radio Reading Device	Y
			3				Changed Meter	Y
263049	2124 N Bourland Ave	20090908	6	Vacant		0		
		20091007	7	Vacant				
263057	2022 N Gale Ave	20091105	10	Vacant		0		
		20091207	11	Vacant				
		20100108	12	Vacant				
		20100205	13	Vacant	Sent letter to gain access			
		20100305	14	Vacant				
		20090908	8	Vacant				
		20091007	9	Vacant				
263088	1107 W Groveland Ave	20100108	10	Vacant		0		
		20100205	11	Vacant	Sent letter to gain access			
		20090908	6	Vacant				
		20091007	7	Vacant				
		20091105	8	Vacant				
		20091207	9	Vacant				
263177	2001 N University St	20100108	3	Other - add'l comment req'd	Zero usage okay	0		
		20090908	3	Other - add'l comment req'd				
		20100205	4	Other - add'l comment req'd	Zero usage okay			
		20100308	5	Other - add'l comment req'd				
263278	2221 N Ellis St	20090908	30	Vacant		0		
		20091007	31	Vacant				
		20091105	32	Vacant				
		20091207	33	Vacant	Zero usage okay			

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
263278	2221 N Ellis St	20100108	34	Vacant	Zero usage okay	0		
		20100205	35	Vacant		2137232	27 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	Y
			35	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			35	Vacant			Rescheduled Notes: pulled - dbs - ekd/tc	Y
			35	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			35	Vacant			W001 Meter reading: 0.	Y
			35	Vacant			AG 7/13/09 VACANT HOUSE	Y
			35	Vacant			Read Only	Y
		20100308	36	Vacant			27 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	Y
			36	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			36	Vacant			Rescheduled Notes: pulled - dbs - ekd/tc	Y
			36	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			36	Vacant			W001 Meter reading: 0.	Y
			36	Vacant			AG 7/13/09 VACANT HOUSE	Y
			36	Vacant			Read Only	Y
263401	922 W Thrush Ave	20091007	10			0		
		20091106	11					
		20091208	12					
		20100108	13					
		20100205	14		Sent letter to gain access			
		20100308	15					
		20090908	9					
263424	1204 W Thrush Ave	20091208	3	Vacant	Issued EST/ZERO Svc Order	2298223	Please check meter and verify read. No usage since September.	Y
		20100308	3	Vacant	Zero usage okay	2305149	check the meter per letter	Y
			3	Vacant			Installed Radio Reading Device	Y
			3	Vacant			W001 Remote ID entered: 1830516837.	Y
		20091208	3	Vacant	Issued EST/ZERO Svc Order	2298223	Is meter dead? Is this vacant? Please advise.	Y
		20100308	3	Vacant	Zero usage okay	2305149	W001 Out meter reading: 149.	Y
			3	Vacant			W001 In meter ID: 088562138T reading: 0.	Y
		20091208	3	Vacant	Issued EST/ZERO Svc Order	2298223	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
		20100308	3	Vacant	Zero usage okay	2305149	JAB 12-28 0149 THIS METER WAS OK LADY THAT LIVED HERE	Y
		20091208	3	Vacant	Issued EST/ZERO Svc Order	2298223	LOOKS OCCUPIED LEFT CARD	Y
			3	Vacant			Read Only	Y
		20100308	3	Vacant	Zero usage okay	2305149	PASSED AWAY IN JULY HOUSE HAS BEEN VACANT SEPT USAGE WAS HIGH	Y
			3	Vacant			DUE TO DAUGHTER FROM CALIFORNIA CAME TO CHECK ON HOUSE AND	Y
		20091208	3	Vacant	Issued EST/ZERO Svc Order	2298223	12.18.9 dmk sent 1st letter to gain access to fix meter.	Y
		20100308	3	Vacant	Zero usage okay	2305149	TOILET STUCK AND THEY WERE NOT AWARE OF IT WENT AHEAD AND	Y
			3	Vacant			CHANGED METER	Y
			3	Vacant			Changed Meter	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
263432	1214 W Thrush Ave	20100205	3	Vacant	Sent letter to gain access	0		
		20100308	4	Vacant	Zero usage okay			
263441	1231 W Brons Ave	20090908	29	Vacant		0		
		20091007	30	Vacant				
		20091105	31	Vacant				
		20091208	32	Vacant	Zero usage okay			
		20100108	33	Vacant				
		20100205	34	Vacant		2027341	"READ 0334	RS
			34	Vacant			23 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	C
			34	Vacant			Left Notice / Posting	C
			34	Vacant			W001 Incompletion reason: Knock / Ring Left Card.	C
			34	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			34	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	C
			34	Vacant			Rescheduled Notes: PULLED - DBS - EKD/TC	C
			34	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			34	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			34	Vacant			W001 Meter reading: 334.	C
			34	Vacant			VACANT. LEFT NOTICE CARD.	C
		20100308	35	Vacant			"READ 0334	RS
			35	Vacant			23 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	C
			35	Vacant			Left Notice / Posting	C
			35	Vacant			W001 Incompletion reason: Knock / Ring Left Card.	C
			35	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			35	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	C
			35	Vacant			Rescheduled Notes: PULLED - DBS - EKD/TC	C
			35	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			35	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			35	Vacant			W001 Meter reading: 334.	C
			35	Vacant			VACANT. LEFT NOTICE CARD.	C
263479	1011 W Brons Ave	20091007	3	"Minimal User (New constr		0		
		20100308	3	"Minimal User (New constr		0		
		20091105	4	"Minimal User (New constr		0		
263577	2225 N Sheridan Rd	20090908	25	Vacant		0		
		20091007	26	Vacant				
		20091106	27	Vacant				
		20091208	28	Vacant	Zero usage okay			
		20100308	3	Vacant				
263608	800 W Nowland Ave	20100308	3	Meter Okay (field veri mtr reg	Sent letter to gain access	0		
263653	1102 W Nowland Ave	20090908	5			0		

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
263709	925 W Nowland Ave	20100108	3	Vacant	Issued EST/ZERO Svc Order	2325714	"READ 0058	RS
			3	Vacant			Please check meter and verify read. No usage since October.	C
			3	Vacant			1/22/20 left card meter may be stopped house is occupied	C
			3	Vacant			1/28/10 sent to correspondence to make appointment or possibly	C
			3	Vacant			be shut off	C
			3	Vacant			Is meter dead? Is this vacant? Please advise.	C
			3	Vacant			W001 Meter reading: 58.	C
			3	Vacant			SUGGEST METER MAY BE STOPPED.	C
			3	Vacant			Read Only	C
			3	Vacant			Left Notice / Posting	C
			3	Vacant			W001 Incompletion reason: Knock / Ring Left Card.	C
		20100205	4	Vacant	Sent letter to gain access	0		
		20100308	5	Vacant	Zero usage okay			
263856	923 W Macqueen Ave	20100108	10	Vacant	Zero usage okay	0		
		20100205	11	Vacant		2137818	3 CONS ZERO READS - CHECK TO SEE WHY NO USAGE - METER XCHANGED	C
			11	Vacant			3/13/09 - NO USAGE SINCE	C
			11	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	C
			11	Vacant			Rescheduled Notes: pulled - dbs - ekd/tc	C
			11	Vacant			W001 Meter reading: 0.	C
			11	Vacant			CAM 7-16-09 READ 0000 THIS HOUSE IS VACANT DID LEAVE	C
			11	Vacant			CARD ON DOOR PICKED UP RF READ	C
			11	Vacant			No answer / Left card	C
			11	Vacant			W001 Incompletion reason: Knock / Ring Left Card.	C
		20100308	12	Vacant			3 CONS ZERO READS - CHECK TO SEE WHY NO USAGE - METER XCHANGED	C
			12	Vacant			3/13/09 - NO USAGE SINCE	C
			12	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	C
			12	Vacant			Rescheduled Notes: pulled - dbs - ekd/tc	C
			12	Vacant			W001 Meter reading: 0.	C
			12	Vacant			CAM 7-16-09 READ 0000 THIS HOUSE IS VACANT DID LEAVE	C
			12	Vacant			CARD ON DOOR PICKED UP RF READ	C
			12	Vacant			No answer / Left card	C
			12	Vacant			W001 Incompletion reason: Knock / Ring Left Card.	C
		20090908	6	Vacant		0		
		20091007	7	Vacant				
		20091106	8	Vacant				
		20091208	9	Vacant	Zero usage okay			
264073	1200 W Mcclure Ave	20090908	3	Vacant		0		
		20091007	4	Vacant				
		20091106	5	Vacant				

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
264073	1200 W McClure Ave	20091208	6	Vacant		0		
		20100108	7	Vacant				
		20100205	8	Vacant	Sent letter to gain access			
		20100308	9	Vacant	Zero usage okay			
264087	1026 W McClure Ave	20100205	3	Vacant	Sent letter to gain access	0		
		20090908	8	Vacant				
264121	906 W McClure Ave	20090908	13	Vacant		0		
		20091007	14	Vacant				
		20091106	15	Vacant				
		20091208	16	Vacant	Zero usage okay			
		20100108	17	Vacant				
		20100205	18	Vacant		2106944	10 CONS ZERO READS - CHECK TO SEE IF STILL VACANT	Y
			18	Vacant			W001 Meter reading: 1.	Y
			18	Vacant			JCK 6-15-09 VACANT HOUSE	Y
			18	Vacant			Vacant property	Y
		20100308	19	Vacant			10 CONS ZERO READS - CHECK TO SEE IF STILL VACANT	Y
			19	Vacant			W001 Meter reading: 1.	Y
			19	Vacant			JCK 6-15-09 VACANT HOUSE	Y
			19	Vacant			Vacant property	Y
264271	1221 W McClure Ave	20100205	3	Vacant	Sent letter to gain access	0		
		20100308	4	Vacant	Zero usage okay	2361461	Repair or install remote and/or verify outside reading device is	Y
			4	Vacant			SUPRISED IF THERE IS NO USAGE FOR A WHILE.	Y
			4	Vacant			Read Only	Y
			4	Vacant			Office review required.	Y
			4	Vacant			2/28/10 coded vacant cb	Y
			4	Vacant			3/1/10 kfm no estimate already coded as vacant	Y
			4	Vacant			accurate with inside meter reading.	Y
			4	Vacant			Verify outside reading device is accurate with inside meter.	Y
			4	Vacant			CONSECUTIVE ZERO READS HERE	Y
			4	Vacant			PLEASE FORWARD CORRECT READ TO BACK OFFICE	Y
			4	Vacant			W001 Meter reading: 202.	Y
			4	Vacant			LIVED HERE PASSED AWAY. THE FAMILY IS PLANNING ON WHAT TO DO	Y
			4	Vacant			WITH THE PROPERTY AND HER POSSESSIONS FOR NOW SO DON'T BE	Y
			4	Vacant			"READ 0202	6-10
		20090908	7	Vacant		0		
		20091007	8	Vacant				
264347	906 W Virginia Ave	20091106	10	Vacant		0		
		20091208	11	Vacant				
		20100108	12	Vacant				

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
264347	906 W Virginia Ave	20100205	13	Vacant	Sent letter to gain access	0		
		20090908	8	Vacant				
		20091007	9	Vacant				
264366	1014 W Virginia Ave	20091106	10			0		
		20091208	11					
		20100108	12					
264382	1126 W Virginia Ave	20100205	13		Sent letter to gain access			
		20090908	8					
		20091007	9					
264498	2613 N Sheridan Rd	20091007	3			0		
		20091106	4					
		20091208	5					
264566	1215 W Gift Ave	20091007	10	Vacant		0		
		20091106	11	Vacant				
		20100308	3	Vacant	Sent letter to gain access			
		20090908	9	Vacant				
264646	1122 W Hanssler Pl	20090909	11	Vacant		0		
		20091008	12	Vacant				
		20091106	13	Vacant				
		20091208	14	Vacant				
		20100108	15	Vacant				
		20100205	16	Vacant	Zero usage okay			
264666	1010 W Hanssler Pl	20090909	3	Vacant		0		
		20091008	4	Vacant				
		20091106	5	Vacant				
		20091208	6	Vacant				
		20100108	7	Vacant				
		20100205	8	Vacant	Sent letter to gain access			
264687	916 W Hanssler Pl	20100308	9	Vacant	Zero usage okay			
		20080219	3			0		
		20091106	4					
		20091208	5					
		20091208	10	Vacant			0	
		20100108	11	Vacant				
		20100205	12	Vacant	Sent letter to gain access			
		20100308	13	Vacant	Zero usage okay			
		20090909	7	Vacant				
		20091008	8	Vacant				

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
264687	916 W Hanssler Pl	20091106	9	Vacant		0		
264715	827 W Hanssler Pl	20091008	3	Vacant		0		
		20091106	4	Vacant				
		20091208	5	Vacant				
		20100108	6	Vacant				
		20100205	7	Vacant	Sent letter to gain access			
		20100308	8	Vacant	Zero usage okay			
264746	1121 W Hanssler Pl	20100108	3	Other - add'l comment req'd	Zero usage okay	0		
		20100205	4	Other - add'l comment req'd				
		20100308	5	Other - add'l comment req'd				
		20090909	7	Other - add'l comment req'd				
264853	1123 W Willcox Ave	20091106	3	Vacant	Issued EST/ZERO Svc Order	2287787	Check meter & get read. Zero consecutive usage since 9/09/09.	Y
			3	Vacant			Is meter dead / stopped or vacant.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 536.	Y
			3	Vacant			Read Only	Y
			3	Vacant			12/7/09 kfm coded as vacant	Y
			3	Vacant			"READ 0536	4-09
		20091208	4	Vacant	Zero usage okay	0		
		20100108	5	Vacant				
264903	1109 W Gilbert Ave	20090909	3			0		
264928	3010 N University St	20091008	3			0		
264957	1517 W Virginia Ave	20090908	15	Other - add'l comment req'd		0		
		20091007	16	Other - add'l comment req'd				
		20091105	17	Other - add'l comment req'd				
		20091208	18	Other - add'l comment req'd	Zero usage okay			
		20100108	19	Other - add'l comment req'd				
		20100205	20	Other - add'l comment req'd				
		20100308	21	Other - add'l comment req'd				
264962	1506 W Virginia Ave	20091007	3	Vacant		0		
		20091105	4	Vacant				
		20091208	5	Vacant				
		20100108	6	Vacant				
		20100205	7	Vacant	Sent letter to gain access			
		20100308	8	Vacant	Zero usage okay	2356346	customer received a letter requesting access to check the meter.	Y
			8	Vacant			Office review required.	Y
			8	Vacant			W001 Found service on.	Y
			8	Vacant			W001 Left service on.	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
264962	1506 W Virginia Ave	20100308	8	Vacant	Zero usage okay	2356346	2/22/10 OFFICE REVIEWED CODED IN SNAP BMW 2/22	Y
			8	Vacant			laura is handling the property and she will not be available until	Y
			8	Vacant			ll after 1:00 please call ahead to 309-495-4297	Y
			8	Vacant			issued ckmtr	Y
			8	Vacant			W001 Meter reading: 280.	Y
			8	Vacant			CAM 2-19-10 READ 0280 METER WAS OKAY HOUSE HAS BEEN	Y
			8	Vacant			VACANT FOR AWHILE IT IS FOR SALE	Y
			8	Vacant			Ran water Mtr OK Read only	Y
			8	Vacant			Vacant property	Y
265017	1516 W McClure Ave	20090908	4	Vacant		0		
265045	2401 N Gale Ave #K	20090908	3			0		
265082	2318 N Gale Ave	20091007	3			0		
		20091105	4					
		20091208	5					
265154	2235 N University St	20090908	19	Vacant		0		
		20091007	20	Vacant				
		20091105	21	Vacant				
		20091208	22	Vacant	Zero usage okay			
		20100108	23	Vacant				
		20100205	24	Vacant		2046158	13 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	Y
			24	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			24	Vacant			W001 Meter reading: 124.	Y
			24	Vacant			AGB 4-22 READING 0124 NOT HOME HOUSE LOOKS VACANT STOP 0 COUNT	Y
			24	Vacant			Verified read OK	Y
			24	Vacant			Office review required.	Y
			24	Vacant			JR 4/22 NO ACTIONS REQUIRED BY THE REGIONAL BOC/FRCC	Y
		20100308	25	Vacant			13 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	Y
			25	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			25	Vacant			W001 Meter reading: 124.	Y
			25	Vacant			AGB 4-22 READING 0124 NOT HOME HOUSE LOOKS VACANT STOP 0 COUNT	Y
			25	Vacant			Verified read OK	Y
			25	Vacant			Office review required.	Y
			25	Vacant			JR 4/22 NO ACTIONS REQUIRED BY THE REGIONAL BOC/FRCC	Y
265229	3322 N Sherwood Ave	20091007	3			0		
265378	1323 W Margaret Ave	20091106	3	Vacant	Issued EST/ZERO Svc Order	2287809	Check meter & get read. Zero consecutive usage since 9/09/09.	Y
			3	Vacant			Is meter dead / stopped or vacant.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 282.	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
265378	1323 W Margaret Ave	20091106	3	Vacant	Issued EST/ZERO Svc Order	2287809	Read Only	Y
			3	Vacant			12/7/09 kfm coded as vacant	Y
			3	Vacant			"READ 0282	4-09
		20091208	4	Vacant	Zero usage okay	0		
		20100108	5	Vacant				
		20100205	6	Vacant		2287809	Check meter & get read. Zero consecutive usage since 9/09/09.	Y
			6	Vacant			Is meter dead / stopped or vacant.	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			W001 Meter reading: 282.	Y
			6	Vacant			Read Only	Y
			6	Vacant			12/7/09 kfm coded as vacant	Y
			6	Vacant			"READ 0282	4-09
		20100308	7	Vacant			Check meter & get read. Zero consecutive usage since 9/09/09.	Y
			7	Vacant			Is meter dead / stopped or vacant.	Y
			7	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Vacant			W001 Meter reading: 282.	Y
			7	Vacant			Read Only	Y
			7	Vacant			12/7/09 kfm coded as vacant	Y
			7	Vacant			"READ 0282	4-09
265396	3013 N Easton Pl	20100211	3	Vacant	Zero usage okay	0		
		20100312	4	Vacant				
265404	2911 N Easton Pl	20100114	3	Vacant	Sent letter to gain access	0		
265428	1522 W Forrest Hill Ave	20090909	46	Meter Okay (field veri mtr reg		0		
		20091007	47	Meter Okay (field veri mtr reg				
		20091106	48	Meter Okay (field veri mtr reg				
		20091208	49	Meter Okay (field veri mtr reg				
		20100108	50	Meter Okay (field veri mtr reg				
		20100205	51	Meter Okay (field veri mtr reg	Sent letter to gain access			
265447	1517 W Circle Rd	20091106	3	Vacant	Issued EST/ZERO Svc Order	2287829	Check meter & get read. Is meter dead / stopped. Vacant?	Y
			3	Vacant			Zero consecutive usage since 9/09/09.	Y
			3	Vacant			W001 Meter reading: 646.	Y
			3	Vacant			0646 MSM TOOK READ THIS HOUSE IS VACANT AND FOR SALE	Y
			3	Vacant			Read Only	Y
			3	Vacant			Vacant property	Y
			3	Vacant			12/15/09 kfm coded as vacant	Y
		20091208	4	Vacant		0		
		20100108	5	Vacant	Zero usage okay			
		20100205	6	Vacant		2287829	Check meter & get read. Is meter dead / stopped. Vacant?	Y
			6	Vacant			Zero consecutive usage since 9/09/09.	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
265447	1517 W Circle Rd	20100205	6	Vacant	Zero usage okay	2287829	W001 Meter reading: 646.	Y
			6	Vacant			0646 MSM TOOK READ THIS HOUSE IS VACANT AND FOR SALE	Y
			6	Vacant			Read Only	Y
			6	Vacant			Vacant property	Y
			6	Vacant			12/15/09 kfm coded as vacant	Y
		20100308	7	Vacant			Check meter & get read. Is meter dead / stopped. Vacant?	Y
			7	Vacant			Zero consecutive usage since 9/09/09.	Y
			7	Vacant			W001 Meter reading: 646.	Y
			7	Vacant			0646 MSM TOOK READ THIS HOUSE IS VACANT AND FOR SALE	Y
			7	Vacant			Read Only	Y
			7	Vacant			Vacant property	Y
			7	Vacant			12/15/09 kfm coded as vacant	Y
265484	1509 W Margaret Ave	20091208	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2298226	Please check meter and verify read. No usage since September.	Y
			3	Other - add'l comment req'd	Zero usage okay		Please check meter and verify read. No usage since September.	Y
			3	Other - add'l comment req'd			Is meter dead? Is this vacant? Please advise.	Y
			3	Other - add'l comment req'd	Issued EST/ZERO Svc Order		Is meter dead? Is this vacant? Please advise.	Y
			3	Other - add'l comment req'd	Zero usage okay		W001 Meter reading: 51.	Y
			3	Other - add'l comment req'd	Issued EST/ZERO Svc Order		W001 Meter reading: 51.	Y
			3	Other - add'l comment req'd			REMODELED. SO NO ONE IS LIVING HERE ON A REGULAR BASIS THUS THE	Y
			3	Other - add'l comment req'd	Zero usage okay		REMODELED. SO NO ONE IS LIVING HERE ON A REGULAR BASIS THUS THE	Y
			3	Other - add'l comment req'd	Issued EST/ZERO Svc Order		ZERO USAGE OVER THE PAST FEW MONTHS.	Y
			3	Other - add'l comment req'd	Zero usage okay		ZERO USAGE OVER THE PAST FEW MONTHS.	Y
			3	Other - add'l comment req'd	Issued EST/ZERO Svc Order		Read Only	Y
			3	Other - add'l comment req'd	Zero usage okay		Read Only	Y
			3	Other - add'l comment req'd			"12.21.9 Coded Other"" as of 12.18.09. dmk""	Y
			3	Other - add'l comment req'd	Issued EST/ZERO Svc Order		"12.21.9 Coded Other"" as of 12.18.09. dmk""	Y
			3	Other - add'l comment req'd	Zero usage okay		"READ 0051	18-09
			3	Other - add'l comment req'd	Issued EST/ZERO Svc Order		"READ 0051	18-09
		20100108	4	Other - add'l comment req'd	Zero usage okay	0		
		20100205	5	Other - add'l comment req'd		2298226	Please check meter and verify read. No usage since September.	Y
			5	Other - add'l comment req'd			Is meter dead? Is this vacant? Please advise.	Y
			5	Other - add'l comment req'd			W001 Meter reading: 51.	Y
			5	Other - add'l comment req'd			REMODELED. SO NO ONE IS LIVING HERE ON A REGULAR BASIS THUS THE	Y
			5	Other - add'l comment req'd			ZERO USAGE OVER THE PAST FEW MONTHS.	Y
			5	Other - add'l comment req'd			Read Only	Y
			5	Other - add'l comment req'd			"12.21.9 Coded Other"" as of 12.18.09. dmk""	Y
			5	Other - add'l comment req'd			"READ 0051	18-09
		20100308	6	Other - add'l comment req'd			Please check meter and verify read. No usage since September.	Y
			6	Other - add'l comment req'd			Is meter dead? Is this vacant? Please advise.	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
265484	1509 W Margaret Ave	20100308	6	Other - add'l comment req'd	Zero usage okay	2298226	W001 Meter reading: 51.	Y
			6	Other - add'l comment req'd			REMODELED. SO NO ONE IS LIVING HERE ON A REGULAR BASIS THUS THE	Y
			6	Other - add'l comment req'd			ZERO USAGE OVER THE PAST FEW MONTHS.	Y
			6	Other - add'l comment req'd			Read Only	Y
			6	Other - add'l comment req'd			"12.21.9 Coded Other"" as of 12.18.09. dmk""	Y
			6	Other - add'l comment req'd			"READ 0051	8-09
265501	1610 W Margaret Ave	20100308	10	Vacant	Zero usage okay	0		
		20090909	4	Vacant				
		20091007	5	Vacant				
		20091106	6	Vacant				
		20091208	7	Vacant				
		20100108	8	Vacant				
		20100205	9	Vacant	Sent letter to gain access			
265591	1423 W Gilbert Ave	20091007	10			0		
		20090909	9					
265594	1422 W Gilbert Ave	20091007	10			0		
		20091106	11					
		20090909	9					
265596	1416 W Gilbert Ave	20090909	3	Vacant		0		
		20100308	3	Vacant	Zero usage okay			
		20091007	4	Vacant				
		20091106	5	Vacant				
265608	1320 W Gilbert Ave	20090909	3			0		
		20091007	4					
		20091106	5					
265659	1809 W Gilbert Ave	20091106	3	Vacant	Issued EST/ZERO Svc Order	2287843	Check meter & get read. Zero consecutive usage since 9/09/09.	Y
			3	Vacant			Meter dead / stopped. Vacant.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 135.	Y
			3	Vacant			Read Only	Y
			3	Vacant			12/7/09 kfm coded as vacant	Y
			3	Vacant			"READ 0135	4-09
265708	1626 W Willcox Ave	20091208	3	Vacant	Issued EST/ZERO Svc Order	2298234	Please check meter and verify read. No usage since September.	Y
			3	Vacant			12.18.9 dmk sent 1st letter for access to fix metre. dmk	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 15.	Y
			3	Vacant			THIS HOUSE HAS SOMEONE LIVING THERE AND THE MTR IS PROBABLY	Y
			3	Vacant			STOPPED AND NEEDS TO BE CHANGED I LEFT CARD	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
265708	1626 W Willcox Ave	20091208	3	Vacant	Issued EST/ZERO Svc Order	2298234	Read Only	Y
			3	Vacant			Office review required.	Y
			3	Vacant			12/18/09 OFFICE REVIEWED NO ACTION REQUIRED BMW 12/18	Y
		20100108	4	Vacant		0		
		20100205	5	Vacant	Zero usage okay	2331749	Collect: \$ 101.22 Total: \$ 156.31	Y
			5	Vacant			W001 Meter reading: 15.	Y
			5	Vacant			dsz 2/3 0015	Y
			5	Vacant			Left Notice / Posting	Y
			5	Vacant			Located & Marked C/S	Y
			5	Vacant			W001 Operated curb stop.	Y
			5	Vacant			W001 Found service on.	Y
			5	Vacant			W001 Left service off.	Y
		20100308	6	Vacant		0		
265818	1517 W Gift Ave	20091007	3			0		
266153	1402 W Willcox Ave	20100308	3	Meter Okay (field veri mtr reg	Zero usage okay	2374641	Turn water on.	Y
			3	Meter Okay (field veri mtr reg			W001 Operated curb stop.	Y
			3	Meter Okay (field veri mtr reg			W001 Found service off.	Y
			3	Meter Okay (field veri mtr reg			W001 Left service on.	Y
			3	Meter Okay (field veri mtr reg			Advised customer that heat must be on in order for service to be	Y
			3	Meter Okay (field veri mtr reg			activated. Heat is on	Y
			3	Meter Okay (field veri mtr reg			Please call 30 minutes at 309-369-3504	Y
			3	Meter Okay (field veri mtr reg			W001 Meter reading: 310.	Y
			3	Meter Okay (field veri mtr reg			CAM 3-8-10 READ 0310 METER OKAY TURNED ON WATER	Y
			3	Meter Okay (field veri mtr reg			REPAIRS TO SHUT OFF VALVE COMPLETE	Y
			3	Meter Okay (field veri mtr reg			Turned on at curbstop	Y
			3	Meter Okay (field veri mtr reg			Ran water Mtr OK Read only	Y
266191	426 W Virginia Ave	20091106	10			0		
		20090909	8					
		20091008	9					
266196	405 W McClure Ave	20091008	3	Vacant		0		
266215	515 W Loucks Ave	20091106	3	Vacant	Issued EST/ZERO Svc Order	2287901	Check meter & get read. Zero consecutive usage since 9/09/09.	Y
			3	Vacant			W001 Meter reading: 2364.	Y
			3	Vacant			2364 MSM TOOK READ HOUSE LOOKS VACANT	Y
			3	Vacant			Read Only	Y
			3	Vacant			Vacant property	Y
			3	Vacant			12/15/09 kfm coded as vacant	Y
			3	Vacant			"Meter dead	d. V
266273	501 W Gift Ave	20090909	24	Vacant		0		

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
266273	501 W Gift Ave	20091008	25	Vacant		0		
		20091106	26	Vacant				
		20091207	27	Vacant	Zero usage okay			
		20100108	28	Vacant				
		20100205	29	Vacant		2055168	77. Refused all day appointment.	Y
			29	Vacant			W001 Meter reading: 394.	Y
			29	Vacant			JAB 4-21 0394 VACANT HOUSE OWNER KEEPS WATER TURNED OFF	Y
			29	Vacant			BEFORE METER	Y
			29	Vacant			Ran water Mtr OK Read only	Y
			29	Vacant			"Check meter	0 mi
		20100308	30	Vacant			77. Refused all day appointment.	Y
			30	Vacant			W001 Meter reading: 394.	Y
			30	Vacant			JAB 4-21 0394 VACANT HOUSE OWNER KEEPS WATER TURNED OFF	Y
			30	Vacant			BEFORE METER	Y
			30	Vacant			Ran water Mtr OK Read only	Y
			30	Vacant			"Check meter	0 mi
266385	1113 W Loucks Ave	20091008	3			0		
266426	2914 N Isabell Ave	20090909	4			0		
		20091008	5					
266479	711 W Loucks Ave	20091208	3	Meter Okay (field veri mtr reg	Issued EST/ZERO Svc Order	2298239	Please check meter and verify read. No usage since September.	Y
			3	Meter Okay (field veri mtr reg			Is meter dead? Is this vacant? Please advise.	Y
			3	Meter Okay (field veri mtr reg			W001 Meter reading: 137.	Y
			3	Meter Okay (field veri mtr reg			0137 MSM TOOK READ THE MTR HAS USAGE ON IT NOW THIS HOUSE IS FOR	Y
			3	Meter Okay (field veri mtr reg			SALE	Y
			3	Meter Okay (field veri mtr reg			Read Only	Y
			3	Meter Okay (field veri mtr reg			12.18.9 dmk no action req'd.	Y
			3	Meter Okay (field veri mtr reg			4/14/10 coded meter okay cb	Y
266624	214 W Virginia Ave	20091106	10	Vacant		0		
		20091208	11	Vacant				
		20100111	12	Vacant				
		20100205	13	Vacant	Sent letter to gain access			
		20100309	14	Vacant	Zero usage okay	2356523	Please check meter & fix per request letter. Customer will be pre	Y
			14	Vacant			sent. CSS/ads	Y
			14	Vacant			W001 Meter reading: 6.	Y
			14	Vacant			VACANT RIGHT NOW.	Y
			14	Vacant			Read Only	Y
			14	Vacant			2/28/10 coded vacant cb	Y
			14	Vacant			"2-20-10	TB
		20090909	8	Vacant		0		

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
266624	214 W Virginia Ave	20091008	9	Vacant		0		
266791	404 W Willcox Ave	20090909	5			0		
		20091008	6					
		20091106	7					
		20091207	8					
		20100108	9					
266856	3014 N Bigelow St	20100205	3	Vacant	Sent letter to gain access	0		
		20090909	4	Vacant				
		20100309	4	Vacant	Zero usage okay			
		20091008	5	Vacant				
266990	316 W Corrington Ave	20090909	3			0		
		20091008	4					
267024	510 W Corrington Ave	20091208	3	Vacant	Issued EST/ZERO Svc Order	2298247	Please check meter and verify read. No usage since September.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 223.	Y
			3	Vacant			12\16\09 WMS READ 0223 HOUSE IS FOR SALE AND VACANT NO U	Y
			3	Vacant			Read Only	Y
			3	Vacant			12/17/09 KFM CODED AS VACANT	Y
267084	3315 N Parish Ave	20090909	6			0		
		20091008	7					
		20091106	8					
		20091208	9					
267092	3308 N Parish Ave	20100308	3	Vacant	Sent letter to gain access	0		
267340	3225 N Parish Ave	20091208	3	Vacant	Issued EST/ZERO Svc Order	2298250	Please check meter and verify read. No usage since September.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 113.	Y
			3	Vacant			12\16\09 WMS READ 0113 POSSIBLY VACANT MAIL STACKED IN	Y
			3	Vacant			MAIL BOX LEFT	Y
			3	Vacant			Read Only	Y
			3	Vacant			12/17/09 KFM CODED AS VACANT	Y
267356	3113 N Parish Ave	20100308	3	"Minimal User (New constr		0		
		20091106	3	"Minimal User (New constr		2287916		
			3	"Minimal User (New constr		2287916		
			3	"Minimal User (New constr		2287916		
			3	"Minimal User (New constr		2287916		
			3	"Minimal User (New constr		2287916		
			3	"Minimal User (New constr		2287916		
267422	2915 N Avalon Pl	20091106	3		Issued EST/ZERO Svc Order	2287926	Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
267422	2915 N Avalon Pl	20091106	3		Issued EST/ZERO Svc Order	2287926	W001 Meter reading: 217.	Y
			3				DO NOT NO IF VACANT	Y
			3				Read Only	Y
			3				12/7/09 kfm read only not sure if vacant	Y
			3				"READ 0217	4-09
			3				"Check meter	utive
			3				"Is Meter dead	d. V
		20091208	4			0		
267607	2901 N Sheridan Rd	20090909	11			0		
		20091008	12					
		20091106	13					
		20091208	14					
		20100108	15					
267639	712 W Corrington Ave	20091208	3	Vacant	Issued EST/ZERO Svc Order	2298253	"	
			3	Vacant			Please check meter and verify read. No usage since September.	C
			3	Vacant			W001 Meter reading: 166.	C
			3	Vacant			12\16\09 WMS READ 0166 LEFT CARD FOR ACCESS POSSIBLY VA	C
			3	Vacant			Read Only	C
			3	Vacant			W001 Incompletion reason: Knock / Ring Left Card.	C
			3	Vacant			12/17/09 kfm no answer left card to call	C
		20100108	4	Vacant		0		
		20100205	5	Vacant	Sent letter to gain access			
		20100308	6	Vacant	Zero usage okay			
267720	3410 N Bigelow St #B	20091008	3	Meter Okay (field veri mtr reg		0		
		20100309	3	Meter Okay (field veri mtr reg	Sent letter to gain access			
		20091106	4	Meter Okay (field veri mtr reg				
267726	3319 N Bigelow St	20090909	4			0		
		20091008	5					
		20091106	6					
		20091208	7					
267749	410 W Forrest Hill Ave	20100205	3	Vacant	Sent letter to gain access	0		
267874	411 W Hudson St	20090909	19	Vacant		0		
		20091008	20	Vacant				
		20091106	21	Vacant				
268037	602 W Albany Ave	20090909	3	Vacant		0		
		20100208	3	Vacant	Sent letter to gain access			
		20091008	4	Vacant				
		20100309	4	Vacant	Sent letter to gain access			

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
268056	416 W Albany Ave	20091208	3	Vacant	Issued EST/ZERO Svc Order	2298259	Please check meter and verify read. No usage since September.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 538.	Y
			3	Vacant			12\16\09 WMS READ 0538 HOUSE IS VACANT NO U	Y
			3	Vacant			Read Only	Y
			3	Vacant			12/17/09 KFM CODED AS VACANT	Y
		20100111	4	Vacant	Zero usage okay	0		
268064	404 W Albany Ave	20100111	3		Sent letter to gain access	0		
268067	405 W Lawndale Ave	20100309	3	Vacant	Sent letter to gain access	0		
		20090909	6	Vacant				
		20091008	7	Vacant				
		20091106	8	Vacant				
268162	3217 N Sheridan Rd	20090909	5			0		
		20091008	6					
		20091106	7					
		20091208	8					
		20100108	9					
268193	3606 N Parish Ave	20090908	26	Vacant		0		
		20091007	27	Vacant				
		20091106	28	Vacant				
		20091208	29	Vacant	Zero usage okay			
		20100111	30	Vacant				
		20100316	31	Vacant		2027367	23 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	Y
			31	Vacant			TO REMAIN VACANT.....DC4.1	Y
			31	Vacant			"FRCC SUPPORT CLOSED WITH READ 164 PER MTRCH TICKET	OPER
268425	4222 N Brookmont Rd	20100208	3	Vacant	Sent letter to gain access	0		
		20100309	4	Vacant				
268550	328 W Ridgemont Rd	20090909	5			0		
		20091008	6					
		20091106	7					
268554	230 W Ridgemont Rd	20090909	4	Hospitalized/Nursing Home		0		
268564	4015 N Brookmont Rd	20100309	3	Vacant	Sent letter to gain access	0		
268591	316 W Westwood Dr	20100208	3	Res - Snowbird	Sent letter to gain access	0		
		20100309	4	Res - Snowbird				
268737	3807 N Evergreen Ct	20100309	3	Vacant	Sent letter to gain access	0		
268821	222 W Hollyridge Cir	20100208	3	Meter Okay (field veri mtr reg	Sent letter to gain access	0		
		20100309	4	Meter Okay (field veri mtr reg				
268827	301 W TERRACE LN	20090909	9			0		

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind	
269137	927 W Westwood Dr	20100208	3	Vacant	Zero usage okay	0			
		20100309	4	Vacant					
269275	1101 W Ridge Rd	20100208	3	Vacant	Sent letter to gain access	0			
		20100309	4	Vacant	Zero usage okay				
269353	1211 W Purtscher Dr	20090910	11			0			
		20091008	12						
		20091109	13						
		20091209	14						
		20100111	15						
		20100208	16			Sent letter to gain access			
269375	1110 W Willow Ln	20090910	43	Vacant		0			
		20091008	44	Vacant					
		20091109	45	Vacant					
		20091209	46	Vacant					
		20100111	47	Vacant					
		20100208	48	Vacant		Sent letter to gain access			
269434	1155 W Lakecrest Dr	20100309	49	Vacant	Zero usage okay				
		20091008	3	Vacant		0			
		20100208	3	Vacant	Sent letter to gain access				
		20100309	4	Vacant	Zero usage okay	2359952	Check frozen meter.	Y	
			4	Vacant			2/28/10 coded vacant cb	Y	
			4	Vacant			t due to being sick.	Y	
	4	Vacant			309-682-5012 Arling Millan	Y			
	4	Vacant			W001 Meter reading: 190.	Y			
	4	Vacant			JAB 2-24 0190 THIS METER IS OK CUSTOMER IS IN NURSING	Y			
	4	Vacant			HOME SON LIVES ACROSS THE STREET	Y			
	4	Vacant			Re-read / inspect with customer involvement	Y			
	4	Vacant			"scheduled Check meter for customer	no ef			
	4	Vacant			"Check meter to make sure its still running	r is in			
269593	934 W Ridgmont Rd	20090910	19	Vacant		0			
		20091009	20	Vacant					
		20091109	21	Vacant					
		20091209	22	Vacant		Zero usage okay			
		20100111	23	Vacant					
		20100208	24	Vacant			2046179	13 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	Y
			24	Vacant				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			24	Vacant				W001 Meter reading: 0.	Y
	24	Vacant				FOR SALE	Y		
	24	Vacant				Verified read OK	Y		

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
269593	934 W Ridgemoor Rd	20100208	24	Vacant	Zero usage okay	2046179	Vacant property	Y
			24	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			24	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			24	Vacant			Rescheduled Notes: PULLED - DBS - EKD/TC	Y
			24	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			24	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			24	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			24	Vacant			Rescheduled Notes: found on tb - ekd/tc	Y
			24	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
		20100309	25	Vacant			13 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	Y
			25	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			25	Vacant			W001 Meter reading: 0.	Y
			25	Vacant			FOR SALE	Y
			25	Vacant			Verified read OK	Y
			25	Vacant			Vacant property	Y
			25	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			25	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			25	Vacant			Rescheduled Notes: PULLED - DBS - EKD/TC	Y
			25	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			25	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			25	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			25	Vacant			Rescheduled Notes: found on tb - ekd/tc	Y
			25	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
269663	929 W Willow Ln	20100309	3		Sent letter to gain access	0		
269672	4210 N Bryer Pl	20100111	3	Vacant	Sent letter to gain access	0		
		20100208	4	Vacant				
		20100309	5	Vacant	Zero usage okay			
269675	932 W Lake Ave	20090910	3	Vacant		0		
		20091009	4	Vacant				
		20091109	5	Vacant				
		20091209	6	Vacant	Zero usage okay			
		20100111	7	Vacant				
		20100208	8	Vacant				
		20100309	9	Vacant				
269736	716 W Northcrest Ave	20090910	3			0		
269751	908 W Northcrest Ave	20100309	3	Vacant	Sent letter to gain access	0		
269818	716 W Ridge Rd	20100309	3		Called, left message	0		
269870	3911 N Sheridan Rd	20090910	22	Vacant		0		

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
269870	3911 N Sheridan Rd	20091008	23	Vacant		0		
		20091109	24	Vacant				
		20091209	25	Vacant	Zero usage okay			
		20100111	26	Vacant				
		20100208	27	Vacant		2030294	"READ 0000	RS
			27	Vacant			16 CONS ZERO - CHECK TO SEE IF STILL VACANT	Y
			27	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			27	Vacant			W001 Meter reading: 0.	Y
			27	Vacant			Read Only	Y
		20100309	28	Vacant			"READ 0000	RS
			28	Vacant			16 CONS ZERO - CHECK TO SEE IF STILL VACANT	Y
			28	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			28	Vacant			W001 Meter reading: 0.	Y
			28	Vacant			Read Only	Y
269878	721 W Crestwood Dr	20090910	6			0		
		20091008	7					
		20091109	8					
269887	4125 N Sheridan Rd #1	20091209	4			0		
270037	4329 N Wyss Ln	20091106	3	Res - Snowbird	Issued EST/ZERO Svc Order	2287935	Check meter and get read. Zero consecutive usage since 9/09/09.	Y
			3	Res - Snowbird			Read Only	Y
			3	Res - Snowbird			No answer / Left card	Y
			3	Res - Snowbird			W001 Found service on.	Y
			3	Res - Snowbird			W001 Left service on.	Y
			3	Res - Snowbird			Is meter dead / stopped. Vacant.	Y
			3	Res - Snowbird			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Res - Snowbird			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Res - Snowbird			W001 Meter reading: 703.	Y
			3	Res - Snowbird			12/11/09 RDW READ 0703 I DO NOT THINK THIS HOUSE IS VACANT.	Y
			3	Res - Snowbird			JUST DOESNT SEEM OCCUPIED AT THIS TIME. NO TRACKS LEADING INTO	Y
			3	Res - Snowbird			HOUSE IN SNOW. ALSO NO TRACKS GOING IN AND OUT OF GARAGE. GAS	Y
			3	Res - Snowbird			AND HEAT IS ON. MAY BE SNOW BIRDS.	Y
		20091209	4	Res - Snowbird		0		
		20100111	5	Res - Snowbird	Zero usage okay			
		20100208	6	Res - Snowbird		2287935	Check meter and get read. Zero consecutive usage since 9/09/09.	Y
			6	Res - Snowbird			Read Only	Y
			6	Res - Snowbird			No answer / Left card	Y
			6	Res - Snowbird			W001 Found service on.	Y
			6	Res - Snowbird			W001 Left service on.	Y
			6	Res - Snowbird			Is meter dead / stopped. Vacant.	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
270037	4329 N Wyss Ln	20100208	6	Res - Snowbird	Zero usage okay	2287935	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Res - Snowbird			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Res - Snowbird			W001 Meter reading: 703.	Y
			6	Res - Snowbird			12/11/09 RDW READ 0703 I DO NOT THINK THIS HOUSE IS VACANT.	Y
			6	Res - Snowbird			JUST DOESNT SEEM OCCUPIED AT THIS TIME. NO TRACKS LEADING INTO	Y
			6	Res - Snowbird			HOUSE IN SNOW. ALSO NO TRACKS GOING IN AND OUT OF GARAGE. GAS	Y
			6	Res - Snowbird			AND HEAT IS ON. MAY BE SNOW BIRDS.	Y
		20100309	7	Res - Snowbird			Check meter and get read. Zero consecutive usage since 9/09/09.	Y
			7	Res - Snowbird			Read Only	Y
			7	Res - Snowbird			No answer / Left card	Y
			7	Res - Snowbird			W001 Found service on.	Y
			7	Res - Snowbird			W001 Left service on.	Y
			7	Res - Snowbird			Is meter dead / stopped. Vacant.	Y
			7	Res - Snowbird			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Res - Snowbird			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Res - Snowbird			W001 Meter reading: 703.	Y
			7	Res - Snowbird			12/11/09 RDW READ 0703 I DO NOT THINK THIS HOUSE IS VACANT.	Y
			7	Res - Snowbird			JUST DOESNT SEEM OCCUPIED AT THIS TIME. NO TRACKS LEADING INTO	Y
			7	Res - Snowbird			HOUSE IN SNOW. ALSO NO TRACKS GOING IN AND OUT OF GARAGE. GAS	Y
			7	Res - Snowbird			AND HEAT IS ON. MAY BE SNOW BIRDS.	Y
270038	4325 N Wyss Ln	20100309	3	Vacant	Sent letter to gain access	0		
270112	426 W Lakewood Ave	20100309	3	Meter Okay (field veri mtr reg	Sent letter to gain access	0		
270696	227 W Northridge Ln	20091009	3			0		
270785	523 W Glen Ave	20090910	3			0		
270850	907 W Shenandoah Dr	20091009	3			0		
		20091109	4					
270861	5412 N Isabell Ave	20091009	6			0		
		20091109	7					
		20091209	8					
270882	5406 N Sherwood Ave	20090910	15			0		
		20091009	16					
		20091109	17					
		20091209	18		Zero usage okay			
		20100112	19					
		20100209	20					
		20100310	21					
270883	5412 N Sherwood Ave	20100112	3	Vacant	Issued EST/ZERO Svc Order	2327149	Please check meter and verify read. No usage since October.	Y
			3	Vacant			1/28/10 SENT UCAC TO SEND LETTER TO CHANGE METER CB	Y

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270883	5412 N Sherwood Ave	20100112	3	Vacant	Issued EST/ZERO Svc Order	2327149	Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 1.	Y
			3	Vacant			0001 MSM TOOK READ LEFT CARD I BELIEVE SOMEONE IS LIVING HERE	Y
			3	Vacant			MTR NEEDS CHANGED	Y
			3	Vacant			Read Only	Y
			3	Vacant			Send Letter	Y
			3	Vacant			Office review required.	Y
		20100209	4	Vacant	Zero usage okay	0		
		20100310	5	Vacant				
270890	5401 N Sherwood Ave	20100209	3	Res - Snowbird	Sent letter to gain access	0		
			3	Res - Snowbird	Customer left for winter			
		20100310	4	Res - Snowbird	Zero usage okay			
270989	5110 N Sherbrook Ln	20090910	10	Vacant		0		
		20091009	11	Vacant				
		20091109	12	Vacant				
		20091209	13	Vacant				
		20100111	14	Vacant				
		20100208	15	Vacant	Sent letter to gain access			
		20100310	16	Vacant	Zero usage okay			
271026	615 W Glen Ave	20091109	3	Vacant	Issued EST/ZERO Svc Order	2287937	Check meter & get read. Zero consecutive usage since 9/10/9.	Y
			3	Vacant			Is meter dead / stopped. Vacant.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 92.	Y
			3	Vacant			12/11/09 RDW READ 0092 THIS BUILDING IS VACANT AT THIS	Y
			3	Vacant			TIME.	Y
			3	Vacant			12/14/09 kfm coded as vacant	Y
		20091209	4	Vacant		0		
		20100111	5	Vacant	Zero usage okay			
		20100208	6	Vacant		2287937	Check meter & get read. Zero consecutive usage since 9/10/9.	Y
			6	Vacant			Is meter dead / stopped. Vacant.	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			W001 Meter reading: 92.	Y
			6	Vacant			12/11/09 RDW READ 0092 THIS BUILDING IS VACANT AT THIS	Y
			6	Vacant			TIME.	Y
			6	Vacant			12/14/09 kfm coded as vacant	Y
		20100310	7	Vacant			Check meter & get read. Zero consecutive usage since 9/10/9.	Y
			7	Vacant			Is meter dead / stopped. Vacant.	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
271026	615 W Glen Ave	20100310	7	Vacant	Zero usage okay	2287937	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Vacant			W001 Meter reading: 92.	Y
			7	Vacant			12/11/09 RDW READ 0092 THIS BUILDING IS VACANT AT THIS	Y
			7	Vacant			TIME.	Y
			7	Vacant			12/14/09 kfm coded as vacant	Y
271120	1119 W Oakglen Dr	20091009	3			0		
		20091109	4					
		20091209	5					
271265	1110 W Pembroke Dr	20091209	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2299278	Please check meter and verify read. No usage since September.	Y
			3	Other - add'l comment req'd			Is meter dead? Is this vacant? Please advise.	Y
			3	Other - add'l comment req'd			W001 Meter reading: 284.	Y
			3	Other - add'l comment req'd			12\16\09 WMS READ 0284 TALKED TO CUSTOMER VERY LITTLE	Y
			3	Other - add'l comment req'd			USAGE BY THEM	Y
			3	Other - add'l comment req'd			Read Only	Y
			3	Other - add'l comment req'd			12/17/09 KFM CODED AS other	Y
		20100112	4	Other - add'l comment req'd	Zero usage okay	0		
271292	5615 N Sherwood Ave	20090910	19	Vacant		0		
		20100112	3	Vacant	Zero usage okay			
		20100209	4	Vacant		2089205	14 CONS ZERO READS - CUSTOMER HAS REC'D 3 REQUESTS FOR ACCESS -	C
			4	Vacant			TO DATE NO REPLY - T/OFF UNTIL ACCESS GIVEN	C
			4	Vacant			PER UCAC 4/09 HOUSE VACANT FOR PAST 3 YEARS & STILL VACANT	C
		20100310	5	Vacant		0		
271546	6011 N Briarwood Ln	20091109	3		Issued EST/ZERO Svc Order	2287941	Check meter & get read. Zero consecutive usage since 9/10/9.	Y
			3				12/10/09 previous was vacant not any more kfm 12/10	Y
			3				Is meter dead / stopped. Vacant.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 659.	Y
			3				12\9\09 WMS READ 0659 HAS HAD BEEN VACANT NOT NOW	Y
			3				Movement on meter	Y
			3				Read Only	Y
			3				W001 Found service on.	Y
			3				W001 Left service on.	Y
271599	1316 W West Aire Ave	20100209	3	Res - Snowbird	Sent letter to gain access	0		
		20100310	4	Res - Snowbird	Order already issued	2373822	Please check meter customer received notice	C
			4	Res - Snowbird			issued in error	C
271602	4012 N Jacqueline St	20091109	3	Vacant		0		
		20091209	4	Vacant				

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
271602	4012 N Jacqueline St	20100112	5	Vacant		0		
		20100209	6	Vacant	Sent letter to gain access			
		20100310	7	Vacant				
271686	1705 W West Aire Ave	20100112	3	Other - add'l comment req'd	Zero usage okay	0		
		20100209	4	Other - add'l comment req'd				
		20100310	5	Other - add'l comment req'd				
271715	1507 W Lake Ave	20100310	3	Vacant	Sent letter to gain access	0		
271741	1319 W West Aire Ave	20091009	3	Vacant		0		
		20091109	4	Vacant				
		20091209	5	Vacant	Zero usage okay			
		20100112	6	Vacant				
		20100209	7	Vacant				
		20100310	8	Vacant				
271840	1523 W Christine Ave	20090910	3			0		
		20091009	4					
		20091109	5					
		20091209	6					
		20100112	7					
		20100209	8		Sent letter to gain access			
271894	1510 W Tomar Ct	20090910	14			0		
		20091009	15					
		20091109	16					
		20091209	17					
		20100112	18					
		20100209	19		Sent letter to gain access			
272007	4700 N University St #26	20090910	23	Vacant		0		
		20091009	24	Vacant				
		20091109	25	Vacant				
		20091209	26	Vacant				
		20100111	27	Vacant				
		20100208	28	Vacant	Issued EST/ZERO Svc Order	2351792	Please check meter and verify read. no usage	Y
			28	Vacant			2/15/10 coded vacant cb	Y
			28	Vacant			Is meter dead? Is this vacant? Please advise.	Y
	28	Vacant			W001 Meter reading: 68.	Y		
	28	Vacant			MANAGER AT THE METRO CENTRE BUILDING SAID THEY INTEND TO USE THE	Y		
	28	Vacant			ROOM IN THE COMING MONTHS AND THAT THEN IT SHOULD SHOW USAGE	Y		
	28	Vacant			AGAIN. IT'S BEEN VACANT FOR QUITE A WHILE.	Y		
	28	Vacant			Read Only	Y		

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
272007	4700 N University St #26	20100208	28	Vacant	Issued EST/ZERO Svc Order	2351792	Vacant property	Y
			28	Vacant			"READ 0068	2-10
		20100309	29	Vacant	Zero usage okay		Please check meter and verify read. no usage	Y
			29	Vacant			2/15/10 coded vacant cb	Y
			29	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			29	Vacant			W001 Meter reading: 68.	Y
			29	Vacant			MANAGER AT THE METRO CENTRE BUILDING SAID THEY INTEND TO USE THE	Y
			29	Vacant			ROOM IN THE COMING MONTHS AND THAT THEN IT SHOULD SHOW USAGE	Y
			29	Vacant			AGAIN. IT'S BEEN VACANT FOR QUITE A WHILE.	Y
			29	Vacant			Read Only	Y
			29	Vacant			Vacant property	Y
			29	Vacant			"READ 0068	2-10
272031	4800 N University St IRRIG	20090910	15	Irrigation		0		
		20091009	16	Irrigation				
		20091109	17	Irrigation				
		20091209	18	Irrigation	Zero usage okay			
		20100111	19	Irrigation				
		20100208	20	Irrigation		2105625	"READ 00001	W &
			20	Irrigation			11 CONS ZERO READS - CHECK TO SEE WHY NO USAGE - IRRIGATION	Y
			20	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			20	Irrigation			W001 Meter reading: 1.	Y
			20	Irrigation			METER. STILL TURNED OFF IN VAULT. ZERO USAGE IS VALID.	Y
			20	Irrigation			Verified read OK	Y
			20	Irrigation			Read Only	Y
		20100309	21	Irrigation			"READ 00001	W &
			21	Irrigation			11 CONS ZERO READS - CHECK TO SEE WHY NO USAGE - IRRIGATION	Y
			21	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			21	Irrigation			W001 Meter reading: 1.	Y
			21	Irrigation			METER. STILL TURNED OFF IN VAULT. ZERO USAGE IS VALID.	Y
			21	Irrigation			Verified read OK	Y
			21	Irrigation			Read Only	Y
272120	1227 W Glen Ave Slc-1	20091109	3			0		
272130	5004 N University St	20091009	10	Vacant		0		
		20091109	11	Vacant				
		20091209	12	Vacant				
		20100112	13	Vacant				
		20100209	14	Vacant	Zero usage okay			
		20100310	15	Vacant				
		20090910	9	Vacant				

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
272148	5414 N University St	20100209	3	Vacant	Sent letter to gain access	0		
		20100310	4	Vacant	Zero usage okay			
272211	1805 W Glen Ave	20100310	3	Vacant	Sent letter to gain access	0		
272248	1717 W Glen Ave	20090910	4			0		
		20091009	5					
		20091109	6					
		20091210	7					
272365	1403 W Glen Ave	20100310	10	WAREHOUSE/STORAGE		0		
		20090910	4	WAREHOUSE/STORAGE				
		20091009	5	WAREHOUSE/STORAGE				
		20091109	6	WAREHOUSE/STORAGE				
		20091210	7	WAREHOUSE/STORAGE				
		20100112	8	WAREHOUSE/STORAGE				
		20100209	9	WAREHOUSE/STORAGE	Sent letter to gain access			
272434	1409 W Shenandoah Dr	20091009	3			0		
		20091109	4					
272436	1337 W Shenandoah Dr	20091210	3		Zero usage okay	0		
272456	1621 W Gaylord Ave	20100310	3		Sent letter to gain access	0		
272506	1629 W Lamont Ave	20100209	3	Res - Snowbird	Sent letter to gain access	0		
		20100310	4	Res - Snowbird	Zero usage okay			
272584	1816 W Lamont Ave	20091009	10	Vacant		0		
		20091109	11	Vacant				
		20091209	12	Vacant				
		20100112	13	Vacant				
		20100209	14	Vacant	Sent letter to gain access			
		20100310	15	Vacant	Zero usage okay			
		20090910	9	Vacant				
272610	4421 N Nelson Dr	20090910	3			0		
272738	4702 N Clarewood Ave	20100112	3	Vacant	Issued EST/ZERO Svc Order	2327154	Please check meter and verify read. No usage since October.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 118.	Y
			3	Vacant			0118 MSM HOUSE VACANT AND FOR SALE	Y
			3	Vacant			Vacant property	Y
			3	Vacant			1/28/10 CODED VACANT CB	Y
		20100209	4	Vacant	Zero usage okay		Please check meter and verify read. No usage since October.	Y
			4	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			4	Vacant			W001 Meter reading: 118.	Y
			4	Vacant			0118 MSM HOUSE VACANT AND FOR SALE	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
272738	4702 N Clarewood Ave	20100209	4	Vacant	Zero usage okay	2327154	Vacant property	Y
			4	Vacant			1/28/10 CODED VACANT CB	Y
		20100310	5	Vacant			Please check meter and verify read. No usage since October.	Y
			5	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			5	Vacant			W001 Meter reading: 118.	Y
			5	Vacant			0118 MSM HOUSE VACANT AND FOR SALE	Y
			5	Vacant			Vacant property	Y
			5	Vacant			1/28/10 CODED VACANT CB	Y
272774	4814 N Westbrook Dr	20100112	3	Res - Snowbird	Sent letter to gain access	0		
		20100209	4	Res - Snowbird	Letter already issued			
273018	5105 N Woodview Ave	20090911	3			0		
		20091012	4					
273095	5018 N Ronald Rd	20090911	3			0		
		20091012	4					
		20091110	5					
273105	5206 N Ronald Rd	20091012	3			0		
		20091110	4		Issued EST/ZERO Svc Order	2274869	Please check meter and verify read. No usage since July.	C
			4				11/30/09 OFFICE REVIEWED NO ACTION REQUIRED BMW 11/30	C
			4				Is meter dead? Is this vacant?	C
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4				W001 Meter reading: 481.	C
			4				MP 11-25-09 READ 0481. NO ONE ANSWERED DOOR. BLINDS ARE DOWN	C
			4				SO COULDN'T TELL IF PROPERTY IS OCCUPIED. LEFT CARD	C
			4				Read Only	C
			4				Office review required.	C
			4				W001 Incompletion reason: Knock / Ring Left Card.	C
		20091210	5			0		
		20100112	6					
		20100209	7		Sent letter to gain access			
273230	5227 N Ronald Rd	20091210	3	Vacant	Issued EST/ZERO Svc Order	2300441	Please check meter and verify read. No usage since September.	Y
			3	Vacant	Zero usage okay		Please check meter and verify read. No usage since September.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant	Issued EST/ZERO Svc Order		Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 39.	Y
			3	Vacant	Zero usage okay		W001 Meter reading: 39.	Y
			3	Vacant	Issued EST/ZERO Svc Order		REALTOR SIGN OUTFRONT THAT READS AS FOLLOWS. 'JIM MALOOF	Y
			3	Vacant	Zero usage okay		REALTOR SIGN OUTFRONT THAT READS AS FOLLOWS. 'JIM MALOOF	Y
			3	Vacant			Read Only	Y
			3	Vacant	Issued EST/ZERO Svc Order		Read Only	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
273230	5227 N Ronald Rd	20091210	3	Vacant	Issued EST/ZERO Svc Order	2300441	"12.21.9 Coded Vacant"" as of 12.18.09. dmk""	Y
			3	Vacant	Zero usage okay		"12.21.9 Coded Vacant"" as of 12.18.09. dmk""	Y
			3	Vacant	Issued EST/ZERO Svc Order		"READ 0039	8-09
			3	Vacant	Zero usage okay		"READ 0039	8-09
			3	Vacant			"REALTOR	TUC
			3	Vacant	Issued EST/ZERO Svc Order		"REALTOR	TUC
		20100112	4	Vacant	Zero usage okay	0		
		20100209	5	Vacant		2300441	Please check meter and verify read. No usage since September.	Y
			5	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			5	Vacant			W001 Meter reading: 39.	Y
			5	Vacant			REALTOR SIGN OUTFRONT THAT READS AS FOLLOWS. 'JIM MALOOF	Y
			5	Vacant			Read Only	Y
			5	Vacant			"12.21.9 Coded Vacant"" as of 12.18.09. dmk""	Y
			5	Vacant			"READ 0039	8-09
			5	Vacant			"REALTOR	TUC
		20100310	6	Vacant			Please check meter and verify read. No usage since September.	Y
			6	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			6	Vacant			W001 Meter reading: 39.	Y
			6	Vacant			REALTOR SIGN OUTFRONT THAT READS AS FOLLOWS. 'JIM MALOOF	Y
			6	Vacant			Read Only	Y
			6	Vacant			"12.21.9 Coded Vacant"" as of 12.18.09. dmk""	Y
			6	Vacant			"READ 0039	8-09
			6	Vacant			"REALTOR	TUC
273292	2030 W Austin Dr	20100310	3	Vacant	Sent letter to gain access	0		
273340	5407 N Hamilton Rd	20100112	3	Hospitalized/Nursing Home	Sent letter to gain access	0		
		20100209	4	Hospitalized/Nursing Home	Zero usage okay			
		20100310	5	Hospitalized/Nursing Home				
273440	5107 N Renwood Ave	20100112	3		Sent letter to gain access	0		
		20090911	4					
273473	4906 N Renwood Ave	20091210	3		Sent letter to gain access	0		
273496	5122 N Renwood Ave	20100310	3		Sent letter to gain access	0		
273551	5927 N Western Ave	20090911	3			0		
		20091012	4					
		20091110	5		Issued EST/ZERO Svc Order	2274871	Please check meter and verify read. No usage since June.	C
			5				11/30/09 OFFICE REVIEWED NO ACTION REQUIRED BMW 11/30	C
			5				Is meter dead? Is this vacant?	C
			5				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			5				W001 Meter reading: 33.	C

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
273551	5927 N Western Ave	20091110	5		Issued EST/ZERO Svc Order	2274871	MP 11-25-09 READ 0033. HOUSE APPEARS TO BE OCCUPIED. NO ANSWER. LEFT CARD	C
			5				Read Only	C
			5				Office review required.	C
			5				W001 Incompletion reason: Knock / Ring Left Card.	C
273555	5911 N Western Ave	20100209	3	Vacant	Zero usage okay	2280686	METER EXCHANGE THUR. 12/03 @ 9:00-11:00A 838-2798	Y
			3	Vacant			W001 Remote ID entered: 1830527991.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Out meter reading: 834.	Y
			3	Vacant			W001 In meter ID: 088562026T reading: 0.	Y
			3	Vacant			TM READS 0834 SET RR 088562026 ID 1830527991 MTR OK HSE IS	Y
			3	Vacant			VACANT WILL SALE IT IN SPRING WATER OFF IN BASEMENT	Y
			3	Vacant			Installed Radio Reading Device	Y
			3	Vacant			W001 Found service on.	Y
			3	Vacant			W001 Left service on.	Y
		20100311	4	Vacant		0		
273681	5922 N Hamilton Rd	20090911	44	Vacant		0		
		20091012	45	Vacant				
		20091110	46	Vacant				
		20091210	47	Vacant				
		20100112	48	Vacant				
		20100209	49	Vacant	Sent letter to gain access			
		20100310	50	Vacant	Zero usage okay			
273696	2205 W Kensington Dr	20100112	3		Sent letter to gain access	0		
273786	5826 N Mackinac Dr	20091210	3	Vacant	Sent letter to gain access	0		
		20100209	4	Vacant	Zero usage okay			
		20100310	5	Vacant				
273979	6003 N Rosemead Dr	20100113	3		Sent letter to gain access	0		
		20100209	4		Letter already issued			
		20100311	5		Sent letter to gain access			
274082	5627 N Graceland Dr	20090911	5			0		
		20091012	6					
		20091110	7		Issued EST/ZERO Svc Order	2274876	Please check meter and verify read. No usage since April.	Y
			7				Changed Meter	Y
			7				Installed Radio Reading Device	Y
			7				W001 Found service on.	Y
			7				W001 Left service on.	Y
			7				W001 Remote ID entered: 1820682284.	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
274082	5627 N Graceland Dr	20091110	7		Issued EST/ZERO Svc Order	2274876	12.4.09 Put in closer batch due to stopped meter. dmk	Y
			7				Is meter dead? Is this vacant?	Y
			7				Rescheduled Reason: Other	Y
			7				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7				W001 Out meter reading: 72.	Y
			7				W001 In meter ID: 083500083T reading: 0.	Y
			7				12/3/09 RDW READ 0072 OLD METER WAS STOPPED. R@R NEW METER #	Y
			7				83500083. NEW RADIO ID # 1820682284. NEW START READ 0000. OLD	Y
			7				METER WAS STOPPED.	Y
274087	5611 N Graceland Dr	20090911	3	Vacant	Sent letter to gain access	0		
			3	Vacant	Issued EST/ZERO Svc Order	2251047	3 CONS ZERO READ - CHECK TO SEE WHY NO USAGE	Y
			3	Vacant			W001 Meter reading: 0.	Y
			3	Vacant			"10/23/09 REF READS 0000 VACANT	FOR
		20091012	4	Vacant		0		
274121	5701 N Western Ave	20091012	3			0		
274149	1907 W Cimarron Dr	20090911	26	Meter Okay (field veri mtr reg		0		
		20091012	27	Meter Okay (field veri mtr reg				
		20091110	28	Meter Okay (field veri mtr reg				
		20091210	29	Meter Okay (field veri mtr reg				
		20100112	30	Meter Okay (field veri mtr reg				
		20100209	31	Meter Okay (field veri mtr reg	Sent letter to gain access			
		20100310	32	Meter Okay (field veri mtr reg	Zero usage okay			
274207	5631 N Renwood Ave	20090911	25			0		
274294	5656 N Hamilton Rd	20100310	3	Res - Snowbird	Sent letter to gain access	0		
274380	2821 W Huntington Dr	20091110	3		Issued EST/ZERO Svc Order	2274860	Please check meter and verify read. No usage.	Y
			3				12/1/09 kfm read only left card does not look vacant	Y
			3				Is meter dead? Is this vacant?	Y
			3				Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3				W001 Meter reading: 5.	Y
			3				12/1/09 RDW READ 0005 THIS HOUSE DOES NOT LOOK VACANT. LEFT	Y
			3				CARD.	Y
			3				Read Only	Y
			3				No answer / Left card	Y
		20091210	4			0		
274422	5808 N Mar Vista Dr	20091210	3		Sent letter to gain access	0		
274450	5813 N Orlando Dr	20100209	3	Res - Snowbird	Sent letter to gain access	0		
		20100310	4	Res - Snowbird	Zero usage okay			
274557	5120 N Big Hollow Rd	20100311	10	Vacant	Zero usage okay	2274874	Please check meter and verify read. No usage.	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
274557	5120 N Big Hollow Rd	20100311	10	Vacant	Zero usage okay	2274874	12/7/09 kfm coded as vacant	Y
			10	Vacant			Is meter dead? Is this vacant?	Y
			10	Vacant			Rescheduled Reason: Other	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			W001 Meter reading: 379.	Y
			10	Vacant			Read Only	Y
			10	Vacant			"READ 0379	04-09
		20090911	4	Vacant		0		
		20091012	5	Vacant				
		20091110	6	Vacant	Issued EST/ZERO Svc Order	2274874	Please check meter and verify read. No usage.	Y
			6	Vacant			12/7/09 kfm coded as vacant	Y
			6	Vacant			Is meter dead? Is this vacant?	Y
			6	Vacant			Rescheduled Reason: Other	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			W001 Meter reading: 379.	Y
			6	Vacant			Read Only	Y
			6	Vacant			"READ 0379	04-09
		20091210	7	Vacant		0		
		20100113	8	Vacant	Zero usage okay			
		20100210	9	Vacant		2274874	Please check meter and verify read. No usage.	Y
			9	Vacant			12/7/09 kfm coded as vacant	Y
			9	Vacant			Is meter dead? Is this vacant?	Y
			9	Vacant			Rescheduled Reason: Other	Y
			9	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			9	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			9	Vacant			W001 Meter reading: 379.	Y
			9	Vacant			Read Only	Y
			9	Vacant			"READ 0379	04-09
274564	2707 W War Memorial Dr #A	20091110	3		Issued EST/ZERO Svc Order	2274861	Please check meter and verify read. No usage since August.	Y
			3		Zero usage okay		Please check meter and verify read. No usage since August.	Y
			3		Issued EST/ZERO Svc Order		"12.4.09 Coded Vacant"...dmk""	Y
			3		Zero usage okay		"12.4.09 Coded Vacant"...dmk""	Y
			3		Issued EST/ZERO Svc Order		Is meter dead? Is this vacant?	Y
			3		Zero usage okay		Is meter dead? Is this vacant?	Y
			3				Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3		Issued EST/ZERO Svc Order		Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3				Rescheduled Reason: Other	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
274564	2707 W War Memorial Dr #A	20091110	3		Zero usage okay	2274861	Rescheduled Reason: Other	Y
			3		Issued EST/ZERO Svc Order		Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3		Zero usage okay		Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3		Issued EST/ZERO Svc Order		Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3		Zero usage okay		Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3		Issued EST/ZERO Svc Order		W001 Meter reading: 416.	Y
			3		Zero usage okay		W001 Meter reading: 416.	Y
			3		Issued EST/ZERO Svc Order		Read Only	Y
			3		Zero usage okay		Read Only	Y
			3				"READ 0416	9 ML
			3		Issued EST/ZERO Svc Order		"READ 0416	9 ML
274790	2912 W Glen Ave	20091012	3	Vacant		0		
		20100210	3	Vacant	Sent letter to gain access			
		20100311	4	Vacant	Zero usage okay			
274861	3520 W Mary Knoll Ct	20100210	3		Zero usage okay	0		
274970	2012 W War Memorial Dr	20100311	10	Vacant	Zero usage okay	2274877	Please check meter and verify read. No usage.	Y
			10	Vacant			12/7/09 kfm coded as vacant	Y
			10	Vacant			Is meter dead? Is this vacant?	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			Rescheduled Reason: Other	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			W001 Meter reading: 135.	Y
			10	Vacant			Read Only	Y
			10	Vacant			"READ 0135	4-09
		20090911	5	Vacant		0		
		20091012	6	Vacant				
		20091110	7	Vacant	Issued EST/ZERO Svc Order	2274877	Please check meter and verify read. No usage.	Y
			7	Vacant			12/7/09 kfm coded as vacant	Y
			7	Vacant			Is meter dead? Is this vacant?	Y
			7	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Vacant			Rescheduled Reason: Other	Y
			7	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Vacant			W001 Meter reading: 135.	Y
			7	Vacant			Read Only	Y
			7	Vacant			"READ 0135	4-09
		20100113	8	Vacant	Zero usage okay	0		
		20100210	9	Vacant		2274877	Please check meter and verify read. No usage.	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
274970	2012 W War Memorial Dr	20100210	9	Vacant	Zero usage okay	2274877	12/7/09 kfm coded as vacant	Y
			9	Vacant			Is meter dead? Is this vacant?	Y
			9	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			9	Vacant			Rescheduled Reason: Other	Y
			9	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			9	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			9	Vacant			W001 Meter reading: 135.	Y
			9	Vacant			Read Only	Y
			9	Vacant			"READ 0135	4-09
275039	3512 W Elmwood Ct	20090911	3			0		
		20100311	3		Sent letter to gain access			
		20091012	4					
275097	2913 W Sylvan Ln	20091211	3	Res - Snowbird	Sent letter to gain access	0		
		20100113	4	Res - Snowbird				
		20100210	5	Res - Snowbird	Sent letter to gain access			
		20100311	6	Res - Snowbird	Zero usage okay			
275166	3012 W Alan Ct	20091210	3		Sent letter to gain access	0		
275219	2824 W James Rd	20080721	7			0		
275237	5507 N James Rd	20100113	3	Vacant	Sent letter to gain access	0		
		20100210	4	Vacant	Zero usage okay			
		20100311	5	Vacant				
275259	5420 N James Rd	20100311	3	Vacant	Sent letter to gain access	0		
275278	5337 N Stephen Dr	20091210	3		Sent letter to gain access	0		
		20100113	4					
		20100210	5		Sent letter to gain access			
		20100311	6		Order already issued	2382587	Customer keeps getting zero reads please verify meter is working	C
			6				properly and verify the read	C
			6				W001 Meter reading: 213.	C
			6				no one here to meet me/ house is vacant and for sale/ left card	C
			6				at door lab	C
			6				Read Only	C
			6				W001 Incompletion reason: Knock / Ring Left Card.	C
275337	3309 W Sylvan Ln	20091012	10	"Minimal User (New constr			0	
		20100210	3	"Minimal User (New constr		ER TO GA	0	
		20100311	4	"Minimal User (New constr			0	
		20090911	9	"Minimal User (New constr			0	
275338	3313 W Sylvan Ln	20091110	3	Vacant	Issued EST/ZERO Svc Order	2274862	Please check meter and verify read. No usage since August.	Y
			3	Vacant			12/1/09 kfm coded as vacant	Y

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275338	3313 W Sylvan Ln	20091110	3	Vacant	Issued EST/ZERO Svc Order	2274862	Is meter dead? Is this vacant?	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 123.	Y
			3	Vacant			12/1/09 RDW READ 0123 I REPLACED ONE @ REATTACHED ANOTHER	Y
			3	Vacant			PAD ACROSS STREET. 3313 SYLVAN APPEARS VACANT. LEFT CARD.	Y
			3	Vacant			Read Only	Y
			3	Vacant			No answer / Left card	Y
		20091210	4	Vacant	Zero usage okay	0		
		20100113	5	Vacant				
		20100210	6	Vacant		2274862	Please check meter and verify read. No usage since August.	Y
			6	Vacant			12/1/09 kfm coded as vacant	Y
			6	Vacant			Is meter dead? Is this vacant?	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			W001 Meter reading: 123.	Y
			6	Vacant			12/1/09 RDW READ 0123 I REPLACED ONE @ REATTACHED ANOTHER	Y
			6	Vacant			PAD ACROSS STREET. 3313 SYLVAN APPEARS VACANT. LEFT CARD.	Y
			6	Vacant			Read Only	Y
			6	Vacant			No answer / Left card	Y
		20100311	7	Vacant			Please check meter and verify read. No usage since August.	Y
			7	Vacant			12/1/09 kfm coded as vacant	Y
			7	Vacant			Is meter dead? Is this vacant?	Y
			7	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Vacant			W001 Meter reading: 123.	Y
			7	Vacant			12/1/09 RDW READ 0123 I REPLACED ONE @ REATTACHED ANOTHER	Y
			7	Vacant			PAD ACROSS STREET. 3313 SYLVAN APPEARS VACANT. LEFT CARD.	Y
			7	Vacant			Read Only	Y
			7	Vacant			No answer / Left card	Y
275347	3507 W Sylvan Ln	20100113	10	Other - add'l comment req'd	Zero usage okay	0		
		20100210	11	Other - add'l comment req'd		2141276	9 CONS ZERO READS - METER WAS XCHANGED 3/2/09 - STILL NO USAGE -	Y
			11	Other - add'l comment req'd			PLEASE CHECK TO SEE IF VACANT OR IF BAD METER	Y
			11	Other - add'l comment req'd			W001 Meter reading: 0.	Y
			11	Other - add'l comment req'd			CAM 7-16-09 READ 0000 RAN WATER METER WAS OKAY	Y
			11	Other - add'l comment req'd			CUSTOMER HAS WATER OFF AT METER DOES NOT USE HARDLY ANY WATER	Y
			11	Other - add'l comment req'd			AT ALL ONLY FILLS A COUPLE OF BUCKETS AT A TIME RF PULLED OKAY	Y
			11	Other - add'l comment req'd			Ran water Mtr OK Read only	Y
			11	Other - add'l comment req'd			W001 Found service on.	Y
			11	Other - add'l comment req'd			W001 Left service on.	Y
		20100311	12	Other - add'l comment req'd		2251074	7 CONS ZERO READS - 7/2009 FSR STATED CUSTOMER ONLY FILL BUCKET	Y
			12	Other - add'l comment req'd			WHEN WANTS WATER - SEE IF SHOWING ANY USAGE ON METER NOW	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
275347	3507 W Sylvan Ln	20100311	12	Other - add'l comment req'd	Zero usage okay	2251074	W001 Meter reading: 0.	Y
			12	Other - add'l comment req'd			WATER YET	Y
			12	Other - add'l comment req'd			"1023/09 REF READS 0000 READ ONLY ELDERLY	SED
		20090911	7	Other - add'l comment req'd	Issued EST/ZERO Svc Order		7 CONS ZERO READS - 7/2009 FSR STATED CUSTOMER ONLY FILL BUCKET	Y
			7	Other - add'l comment req'd			WHEN WANTS WATER - SEE IF SHOWING ANY USAGE ON METER NOW	Y
			7	Other - add'l comment req'd			W001 Meter reading: 0.	Y
			7	Other - add'l comment req'd			WATER YET	Y
			7	Other - add'l comment req'd			"1023/09 REF READS 0000 READ ONLY ELDERLY	SED
		20091012	8	Other - add'l comment req'd		0		
		20091210	9	Other - add'l comment req'd	Zero usage okay			
275376	3334 W Sylvan Ln	20091210	3	Vacant	Sent letter to gain access	0		
		20100113	4	Vacant				
		20100210	5	Vacant	Zero usage okay			
		20100311	6	Vacant		2305981	Customer received letter advising need access to fix meter. Past	Y
			6	Vacant			three bills have shown reading of 0.00. Customer requested time	Y
			6	Vacant			frame and call ahead.	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			Rescheduled Notes: fsr delayed. Called customer.	Y
			6	Vacant			W001 Meter reading: 0.	Y
			6	Vacant			Read Only	Y
			6	Vacant			"12-28-09	TB
			6	Vacant			"THERE IS NO USAGE	VAC
275432	2628 W Farrelly Ave	20100113	3	Vacant	Issued EST/ZERO Svc Order	2332630	Please check meter and verify read. No usage since August.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 110.	Y
			3	Vacant			0110 MSM TOOK READ THIS HOUSE LOOKS VACANT	Y
			3	Vacant			Vacant property	Y
			3	Vacant			Read Only	Y
			3	Vacant			1/29/10 CODED VACANT CB	Y
		20100210	4	Vacant	Zero usage okay		Please check meter and verify read. No usage since August.	Y
			4	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			W001 Meter reading: 110.	Y
			4	Vacant			0110 MSM TOOK READ THIS HOUSE LOOKS VACANT	Y
			4	Vacant			Vacant property	Y
			4	Vacant			Read Only	Y
			4	Vacant			1/29/10 CODED VACANT CB	Y
		20100311	5	Vacant			Please check meter and verify read. No usage since August.	Y

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275432	2628 W Farrelly Ave	20100311	5	Vacant	Zero usage okay	2332630	Is meter dead? Is this vacant? Please advise.	Y
			5	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5	Vacant			W001 Meter reading: 110.	Y
			5	Vacant			0110 MSM TOOK READ THIS HOUSE LOOKS VACANT	Y
			5	Vacant			Vacant property	Y
			5	Vacant			Read Only	Y
			5	Vacant			1/29/10 CODED VACANT CB	Y
275446	2524 W Farrelly Ave Irrig	20090911	11	Seasonal		0		
		20091012	12	Seasonal				
		20091110	13	Seasonal				
		20091211	14	Seasonal				
		20100113	15	Seasonal				
		20100210	16	Seasonal	Zero usage okay			
		20100311	17	Seasonal				
275449	4711 N Rockwood Rd Irrig	20100210	3	Irrigation	Zero usage okay	0		
		20100311	4	Irrigation				
275632	N Sterling Ave Cil-1	20100311	10	Other - add'l comment req'd	Zero usage okay	0		
		20090911	4	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2213164	PLEASE TURN OFF FOR REPAIRS BG	Y
			4	Other - add'l comment req'd			Rescheduled Reason: Other	Y
			4	Other - add'l comment req'd			W001 Meter reading: 0.	Y
			4	Other - add'l comment req'd			Turned off for repairs	Y
			4	Other - add'l comment req'd			Leak on Customer side	Y
			4	Other - add'l comment req'd			W001 Found service on.	Y
			4	Other - add'l comment req'd			W001 Left service off.	Y
			4	Other - add'l comment req'd			"9/16/09	BG
			4	Other - add'l comment req'd			"sub-station	muc
		20091012	5	Other - add'l comment req'd		0		
		20091110	6	Other - add'l comment req'd				
		20091211	7	Other - add'l comment req'd	Zero usage okay			
		20100113	8	Other - add'l comment req'd				
		20100210	9	Other - add'l comment req'd				
275649	2723 W Westport Rd	20100311	3	Vacant	Sent letter to gain access	0		
275916	2605 W Bainter Ln	20090914	12	Vacant		0		
		20091012	13	Vacant				
		20091110	14	Vacant				
		20091211	15	Vacant	Zero usage okay			
		20100113	16	Vacant				
		20100210	17	Vacant		2116353	8 CONS ZERO - CHECK TO SEE WHY NO USAGE	Y
			17	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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275916	2605 W Bainter Ln	20100210	17	Vacant	Zero usage okay	2116353	W001 Meter reading: 67.	Y
			17	Vacant			R0067 LAB HOUSE IS VACANT AND FOR SALE	Y
			17	Vacant			Read Only	Y
			17	Vacant			Office review required.	Y
			17	Vacant			JR 6/23 No actions required by the Regional BOC/FRCC	Y
		20100311	18	Vacant			8 CONS ZERO - CHECK TO SEE WHY NO USAGE	Y
			18	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			18	Vacant			W001 Meter reading: 67.	Y
			18	Vacant			R0067 LAB HOUSE IS VACANT AND FOR SALE	Y
			18	Vacant			Read Only	Y
			18	Vacant			Office review required.	Y
			18	Vacant			JR 6/23 No actions required by the Regional BOC/FRCC	Y
276033	3353 W Saymore Ln	20100311	3		Sent letter to gain access	0		
276204	3913 N Sterling Ave	20100311	3	Vacant	Sent letter to gain access	0		
276328	3717 N Sterling Ave Ccp-1	20091110	10			0		
		20091211	11					
		20100113	12					
		20100210	13		Sent letter to gain access			
		20090914	8					
		20091012	9					
276354	3417 N Sterling Ave	20100315	10	Vacant	Zero usage okay	0		
		20090914	4	Vacant				
		20091013	5	Vacant				
		20091112	6	Vacant				
		20091214	7	Vacant				
		20100114	8	Vacant				
		20100211	9	Vacant	Sent letter to gain access			
276430	2729 W Briarcliffe Ln	20100114	3	Res - Snowbird	Sent letter to gain access	0		
		20100211	4	Res - Snowbird	Zero usage okay			
		20100315	5	Res - Snowbird				
276465	3108 W Westport Rd	20090914	3			0		
276609	3922 N Melcosta Dr	20100311	3	Res - Snowbird	Sent letter to gain access	0		
276821	3819 W Palmyra Ct	20100210	3	Vacant	Sent letter to gain access	0		
276883	3510 N Sandia Dr	20090914	4			0		
		20091013	5					
		20091112	6					
		20091211	7					
		20100113	8					

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
276939	3654 N Sandia Dr	20100312	3	Hospitalized/Nursing Home	Sent letter to gain access	0		
276944	3658 N Sandia Dr	20100210	3	Res - Snowbird	Sent letter to gain access	0		
		20100312	4	Res - Snowbird	Zero usage okay			
276981	3516 W Richwoods Blvd	20090914	3			0		
277196	3308 N Molleck Dr	20100312	3	Vacant	Sent letter to gain access	0		
277307	2221 W Overhill Rd	20100311	3	Res - Snowbird	Zero usage okay	2280877	Seasonal Shut off	Y
			3	Res - Snowbird			W001 Operated curb stop.	Y
			3	Res - Snowbird			W001 Found service on.	Y
			3	Res - Snowbird			W001 Left service off.	Y
			3	Res - Snowbird			ff. Customer will call back to restore services	Y
			3	Res - Snowbird			winter home. She will call back to reactivate. Added her cell to	Y
			3	Res - Snowbird			W001 Meter reading: 911.	Y
			3	Res - Snowbird			11\25\09 WMS READ 0911 TURNED OFF AT CURBSTOP FOR	Y
			3	Res - Snowbird			SEASONAL	Y
			3	Res - Snowbird			Turned off at curbstop	Y
			3	Res - Snowbird			" act. Bal is 26.09	ernet
			3	Res - Snowbird			"Customer will be moving temporarily to winter home	se sh
			3	Res - Snowbird			"Beverly called to turn off	y are
277353	2215 W Wagner Ln	20100113	3	Vacant	Issued EST/ZERO Svc Order	2332632	Please check meter and verify read. No usage since October.	Y
			3	Vacant			Is meter dead? Is this still vacant? Please advise.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 68.	Y
			3	Vacant			0068 MSM TOOK READ FOR BILLING THIS PROPERTY LOOKS VACANT	Y
			3	Vacant			Read Only	Y
			3	Vacant			Vacant property	Y
			3	Vacant			1/28/10 CODED VACANT CB	Y
		20090914	4	Vacant		0		
277390	3838 N St Michael Ave	20100210	3		Sent letter to gain access	0		
		20100311	4					
277511	3633 N Leroy Ave	20090914	7			0		
277580	3639 N Finnell Ave	20091013	3	Vacant		0		
		20091112	4	Vacant	Issued EST/ZERO Svc Order	2277820	Please check meter and verify read. No usage since 06/2009	Y
			4	Vacant			12/1/09 kfm coded as vacant	Y
			4	Vacant			Is meter dead or vacant.	Y
			4	Vacant			W001 Meter reading: 5.	Y
			4	Vacant			12/1/09 RDW READ 0005 HOUSE HAS BEEN LIVED IN AT ONE TIME.	Y
			4	Vacant			MAY BE TEMPARARILY VACANT DO TO SEINOR CITIZEN. CANNOT TELL.	Y
			4	Vacant			ELEC METER IS NOT MOVING LIKE IT IS VACANT	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
277580	3639 N Finnell Ave	20091112	4	Vacant	Issued EST/ZERO Svc Order	2277820	Read Only	Y
			4	Vacant			No answer / Left card	Y
		20091211	5	Vacant	Zero usage okay	0		
		20100113	6	Vacant				
		20100210	7	Vacant		2292359	Nancy Remmert(Daughter)declined EFT customer called about the not	Y
			7	Vacant			IS VACANT BEING REMODELED	Y
			7	Vacant			Ran water Mtr OK Read only	Y
			7	Vacant			Vacant property	Y
			7	Vacant			W001 Found service on.	Y
			7	Vacant			W001 Left service on.	Y
			7	Vacant			ice about us needing to access the meter customer has recieved 3	Y
			7	Vacant			or more 00.00 meter reads for the last 3 billing Cycles customer	Y
			7	Vacant			stated that her parents are in a Nursing home please Check the me	Y
			7	Vacant			ter and reading unit to make sure the equipment is working proper	Y
			7	Vacant			ly customer stated that she can be reach at 309-685-1776 please	Y
			7	Vacant			call the customer 30 to 45 min prior to going to the address	Y
			7	Vacant			W001 Meter reading: 5.	Y
			7	Vacant			CAM 12-9-09 READ 0005 METER IS OKAY WATER IS ON HOUSE	Y
277763	1922 W Albany Ave	20091211	10	Vacant	Zero usage okay	0		
		20100113	11	Vacant				
		20100210	12	Vacant		2277825	Please check meter and verify read. No usage since 02/2009.	Y
			12	Vacant			Is meter dead or vacant. FYI customer is hard to deal with.	Y
			12	Vacant			Would not allow access for meter change.	Y
			12	Vacant			W001 Meter reading: 283.	Y
			12	Vacant			12/1/09 RDW READ 0283 HOUSE IS VACANT. LEFT CARD]	Y
			12	Vacant			Read Only	Y
			12	Vacant			No answer / Left card	Y
			12	Vacant			12/1/09 kfm coded as vacant	Y
		20100312	13	Vacant			Please check meter and verify read. No usage since 02/2009.	Y
			13	Vacant			Is meter dead or vacant. FYI customer is hard to deal with.	Y
			13	Vacant			Would not allow access for meter change.	Y
			13	Vacant			W001 Meter reading: 283.	Y
			13	Vacant			12/1/09 RDW READ 0283 HOUSE IS VACANT. LEFT CARD]	Y
			13	Vacant			Read Only	Y
			13	Vacant			No answer / Left card	Y
			13	Vacant			12/1/09 kfm coded as vacant	Y
		20090914	7	Vacant		0		
		20091013	8	Vacant				
		20091112	9	Vacant	Issued EST/ZERO Svc Order	2277825	Please check meter and verify read. No usage since 02/2009.	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
277763	1922 W Albany Ave	20091112	9	Vacant	Issued EST/ZERO Svc Order	2277825	Is meter dead or vacant. FYI customer is hard to deal with.	Y
			9	Vacant			Would not allow access for meter change.	Y
			9	Vacant			W001 Meter reading: 283.	Y
			9	Vacant			12/1/09 RDW READ 0283 HOUSE IS VACANT. LEFT CARD]	Y
			9	Vacant			Read Only	Y
			9	Vacant			No answer / Left card	Y
			9	Vacant			12/1/09 kfm coded as vacant	Y
277911	2226 W Albany Ave	20091211	3	Meter Okay (field veri mtr reg	Sent letter to gain access	0		
		20100114	4	Meter Okay (field veri mtr reg				
		20100210	5	Meter Okay (field veri mtr reg	Zero usage okay	2307838	The customer received a letter that access is needed to fix meter	Y
			5	Meter Okay (field veri mtr reg			Please check meter.	Y
			5	Meter Okay (field veri mtr reg			W001 Meter reading: 16.	Y
			5	Meter Okay (field veri mtr reg			12\30\09 WMS READ 0016 METER OK WORKS FINE CUSTOMER	Y
			5	Meter Okay (field veri mtr reg			DOES NOT LIVE HERE ALL THE TIME LOW U	Y
			5	Meter Okay (field veri mtr reg			Read Only	Y
			5	Meter Okay (field veri mtr reg			Ran water Mtr OK Read only	Y
			5	Meter Okay (field veri mtr reg			W001 Found service on.	Y
			5	Meter Okay (field veri mtr reg			W001 Left service on.	Y
		20100312	6	Meter Okay (field veri mtr reg			The customer received a letter that access is needed to fix meter	Y
			6	Meter Okay (field veri mtr reg			Please check meter.	Y
			6	Meter Okay (field veri mtr reg			W001 Meter reading: 16.	Y
			6	Meter Okay (field veri mtr reg			12\30\09 WMS READ 0016 METER OK WORKS FINE CUSTOMER	Y
			6	Meter Okay (field veri mtr reg			DOES NOT LIVE HERE ALL THE TIME LOW U	Y
			6	Meter Okay (field veri mtr reg			Read Only	Y
			6	Meter Okay (field veri mtr reg			Ran water Mtr OK Read only	Y
			6	Meter Okay (field veri mtr reg			W001 Found service on.	Y
			6	Meter Okay (field veri mtr reg			W001 Left service on.	Y
277931	2226 W Tripp Ave	20090914	14	Vacant		0		
		20091013	15	Vacant				
		20091112	16	Vacant				
		20091211	17	Vacant	Zero usage okay			
278063	3506 N Sterling Ave	20100114	3	Vacant	Sent letter to gain access	0		
		20100210	4	Vacant	Zero usage okay			
		20100312	5	Vacant				
278101	3424 N El Vista Ave	20100114	10	Vacant		0		
		20100210	11	Vacant	Issued EST/ZERO Svc Order	2353963	Please check meter and verify read. no usage since April	C
			11	Vacant			Is meter dead? Is this vacant? Please advise.	C
			11	Vacant			W001 Meter reading: 36.	C
			11	Vacant			VACANT. SO I'M GOING TO LEAVE A CARD ASKING THE CUSTOMER TO SET	C

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
278101	3424 N El Vista Ave	20100210	11	Vacant	Issued EST/ZERO Svc Order	2353963	UP A TIME TO INSPECT THEIR METER.	C
			11	Vacant			Read Only	C
			11	Vacant			W001 Incompletion reason: Knock / Ring Left Card.	C
			11	Vacant			2/17/10 sent letter for access to check meter for zero usage cb	C
			11	Vacant			"READ 0036	6-10
		20100312	12	Vacant	Zero usage okay	0		
		20090914	6	Vacant				
		20091013	7	Vacant				
		20091112	8	Vacant				
		20091211	9	Vacant				
278142	3433 N Gale Ave	20091211	10			0		
		20100114	11					
		20100210	12		Sent letter to gain access			
		20100312	13		Order already issued	2383565	check for dead meter. call before going 309-256-1637. customer ha	Y
			13				Office review required.	Y
			13				W001 Remote ID entered: 1830528268.	Y
			13				3/22/10 OFFICE REVIEWED CREATED ZERO CONTACT BMW 3/22	Y
			13				s been living here.	Y
			13				W001 Out meter reading: 708.	Y
			13				W001 In meter ID: 088562956T reading: 0.	Y
			13				RADIO READ 1830528268 088562956 LAB STOPPED METER / CUST	Y
			13				NEEDS TO BE BACK BILLED FOR USGE HAD TO WAIT FOR CUST NO	Y
			13				LIGHTS IN BASEMENT/	Y
			13				Installed Radio Reading Device	Y
			13				Changed Meter	Y
		20090914	7			0		
		20091013	8					
		20091112	9					
278215	2401 W Forrest Hill Ave	20091013	3	Other - add'l comment req'd		0		
		20091112	4	Other - add'l comment req'd				
		20091211	5	Other - add'l comment req'd	Zero usage okay			
		20100114	6	Other - add'l comment req'd				
278229	2213 W Forrest Hill Ave	20091112	3		Issued EST/ZERO Svc Order	2277123	Please check meter and verify read. No usage since August.	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				11/30/09 OFFICE REVIEWED NO ACTION REQUIRED BMW 11/30	C
			3				Is the meter dead? Is this vacant? Please advise.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				W001 Meter reading: 90.	C

Billing Investigation Report for the Peoria District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
278229	2213 W Forrest Hill Ave	20091112	3		Issued EST/ZERO Svc Order	2277123	MP 11-25-09 READ 0090. NO ONE HOME LEFT CARD. APPEARS TO HAVE SOMEONE LIVING HERE	C
			3				Read Only	C
			3				Office review required.	C
		20091211	4			0		
		20100114	5					
		20100210	6		Sent letter to gain access			
278373	3007 N Wilson Dr	20100211	3	Vacant	Zero usage okay	2293153	Turn water on.	Y
			3	Vacant			W001 Found service off.	Y
			3	Vacant			W001 Left service on.	Y
			3	Vacant			Advised customer that heat must be on in order for service to be	Y
			3	Vacant			activated. Heat is on	Y
			3	Vacant			W001 Meter reading: 475.	Y
			3	Vacant			CAM 12-8-09 READ 0475 METER OKAY TURNED ON WATER	Y
			3	Vacant			HOUSE IS VACANT OWNER REMODELING	Y
			3	Vacant			Turned on at curbstops	Y
			3	Vacant			Ran water Mtr OK Read only	Y
			3	Vacant			W001 Operated curb stop.	Y
		20090914	6	Vacant		0		
		20091013	7	Vacant				
278452	2933 N Golf Dr	20100114	3	Vacant	Sent letter to gain access	0		
		20100211	4	Vacant	Zero usage okay	2350378	change meter if necessary meter installed in 2006.	Y
			4	Vacant			W001 Meter reading: 55.	Y
			4	Vacant			CAM 2-11-10 READ 0055 CALLED AHEAD METER IS OKAY	Y
			4	Vacant			THIS IS A VACANT HOUSE BEING REMODELED RAN WATER METER OKAY	Y
			4	Vacant			Ran water Mtr OK Read only	Y
			4	Vacant			W001 Found service on.	Y
			4	Vacant			W001 Left service on.	Y
			4	Vacant			2/16/10 CODED VACANT CB	Y
			4	Vacant			"Please check meter	ared s
		20090914	5	Vacant		0		
		20100312	5	Vacant	Zero usage okay	2350378	change meter if necessary meter installed in 2006.	Y
			5	Vacant			W001 Meter reading: 55.	Y
			5	Vacant			CAM 2-11-10 READ 0055 CALLED AHEAD METER IS OKAY	Y
			5	Vacant			THIS IS A VACANT HOUSE BEING REMODELED RAN WATER METER OKAY	Y
			5	Vacant			Ran water Mtr OK Read only	Y
			5	Vacant			W001 Found service on.	Y
			5	Vacant			W001 Left service on.	Y
			5	Vacant			2/16/10 CODED VACANT CB	Y

Billing Investigation Report for the Peoria District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
278452	2933 N Golf Dr	20100312	5	Vacant	Zero usage okay	2350378	"Please check meter	ered s
278523	2718 N Harper Ter	20100114	3	Vacant	Sent letter to gain access	0		
		20100211	4	Vacant	Zero usage okay			
		20100312	5	Vacant				
278533	2813 N Harper Ter	20090914	14	Vacant		0		
		20091013	15	Vacant				
		20091112	16	Vacant				
278576	2904 N Golf Dr	20091214	10	Vacant		0		
		20100114	11	Vacant				
		20100211	12	Vacant	Sent letter to gain access			
		20100312	13	Vacant				
		20090914	7	Vacant				
		20091013	8	Vacant				
		20091112	9	Vacant				
278606	2931 N Village Dr	20100211	3	Vacant	Sent letter to gain access	0		
278626	3020 N Mission Rd	20100312	3	Vacant	Zero usage okay	0		
278746	2811 N Mission Rd	20091013	3	Vacant		0		
		20091112	4	Vacant	Issued EST/ZERO Svc Order	2277131	Please check meter and verify read. No usage since July.	C
			4	Vacant			11/24/09 kfm read only left card not home	C
			4	Vacant			Is the meter dead? Is this vacant? Please advise.	C
			4	Vacant			W001 Meter reading: 397.	C
			4	Vacant			11\24\09 WMS READ 0397 NOT SURE IF VACANT LEFT CARD TO	C
			4	Vacant			VERIFY	C
			4	Vacant			Read Only	C
			4	Vacant			W001 Found service on.	C
			4	Vacant			W001 Left service on.	C
			4	Vacant			W001 Incompletion reason: Knock / Ring Left Card.	C
		20091211	5	Vacant		0		
		20100114	6	Vacant				
		20100211	7	Vacant	Sent letter to gain access			
		20100312	8	Vacant	Zero usage okay	2363088	Check if meter is stuck.	Y
			8	Vacant			3/1/10 coded vacant cb	Y
			8	Vacant			There has been no water usage - daughter said that the property	Y
			8	Vacant			is vacant and no one is living there.	Y
			8	Vacant			W001 Meter reading: 397.	Y
			8	Vacant			CAM 2-26-10 READ 0397 METER OKAY VACANT PROPERTY	Y
			8	Vacant			Ran water Mtr OK Read only	Y
			8	Vacant			Vacant property	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
278746	2811 N Mission Rd	20100312	8	Vacant	Zero usage okay	2363088	W001 Found service on.	Y
			8	Vacant			W001 Left service on.	Y
278762	2921 N Mission Rd	20090914	33	Other - add'l comment req'd		0		
		20091013	34	Other - add'l comment req'd				
		20091112	35	Other - add'l comment req'd				
		20091211	36	Other - add'l comment req'd	Zero usage okay			
		20100114	37	Other - add'l comment req'd				
		20100211	38	Other - add'l comment req'd		2168314	Customer received letter stating needing to gain access to meter	Y
			38	Other - add'l comment req'd			W001 Meter reading: 0.	Y
			38	Other - add'l comment req'd			CAM 8-10-09 READ 0000 CUSTOMER HAS WATER OFF AT METER	Y
			38	Other - add'l comment req'd			RAN WATER METER OKAY STAYS AT ANOTHER PROPERTY	Y
			38	Other - add'l comment req'd			Ran water Mtr OK Read only	Y
			38	Other - add'l comment req'd			W001 Found service on.	Y
			38	Other - add'l comment req'd			W001 Left service on.	Y
			38	Other - add'l comment req'd			"to check	led C
		20100312	39	Other - add'l comment req'd		0		
278983	3010 N Sterling Ave	20100312	3	Vacant	Zero usage okay	0		
279010	2622 N Sterling Ave	20091211	3	Vacant	Sent letter to gain access	0		
		20100114	4	Vacant				
		20100211	5	Vacant	Sent letter to gain access			
		20100312	6	Vacant				
279014	2610 N Sterling Ave	20100211	3	Vacant	Sent letter to gain access	0		
		20090914	30	Vacant				
		20091013	31	Vacant				
		20100312	4	Vacant				
279033	2503 N Mission Rd	20100312	3		Sent letter to gain access	0		
279209	3324 N Chestnut Ln	20090914	3			0		
279229	2828 W Sheffield Dr	20090915	5			0		
		20091013	6					
		20091112	7					
		20091214	8					
279293	2818 N Overbrook Ct	20100211	3	Vacant	Zero usage okay	0		
		20100315	4	Vacant				
279307	3312 W Parkridge Dr	20100114	3	Res - Snowbird	Sent letter to gain access	0		
		20100211	4	Res - Snowbird	Zero usage okay			
279436	2710 W Creston Ln	20090915	22	Vacant		0		
		20091013	23	Vacant				
		20091112	24	Vacant	Issued EST/ZERO Svc Order	2277851	Please check meter and verify read. No usage since 10/2007	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
279436	2710 W Creston Ln	20091112	24	Vacant	Issued EST/ZERO Svc Order	2277851	Is meter dead or vacant.	Y
			24	Vacant			W001 Meter reading: 699.	Y
			24	Vacant			12/1/09 RDW READ 0699 THIS HOUSE DOES NOT APPEAR VACANT.	Y
			24	Vacant			PICK UP READ. LEFT CARD	Y
			24	Vacant			Read Only	Y
			24	Vacant			No answer / Left card	Y
			24	Vacant			12/1/09 kfm left card read only	Y
		20091214	25	Vacant		0		
		20100114	26	Vacant				
		20100211	27	Vacant	Zero usage okay			
		20100315	28	Vacant				
279463	2716 N Woodbine Ter	20100315	3	Meter Okay (field veri mtr reg	Sent letter to gain access	0		
279472	2817 N Rockwood Dr	20090915	3	Vacant		0		
		20091013	4	Vacant				
279493	2726 N Rockwood Dr	20100312	3	Vacant	Sent letter to gain access	0		
279582	2709 N Rustic Ridge Dr	20090915	3			0		
		20091013	4					
279728	2901 W Kingston Ct	20100315	3	Vacant	Sent letter to gain access	0		
279802	2216 N Ardell Pl	20100315	3	Meter Okay (field veri mtr reg	Sent letter to gain access	0		
280162	2709 W Nebraska Ave	20091112	10	Vacant		0		
		20091214	11	Vacant				
		20100114	12	Vacant				
		20100211	13	Vacant	Sent letter to gain access			
		20100315	14	Vacant	Zero usage okay			
		20090915	8	Vacant				
		20091014	9	Vacant				
280336	2124 N Wellington Dr	20100315	3	Vacant	Zero usage okay	2277124	Please check meter and verify read. No usage since August.	Y
		20091112	3	Vacant	Issued EST/ZERO Svc Order		Please check meter and verify read. No usage since August.	Y
		20100315	3	Vacant	Zero usage okay		Read Only	Y
		20091112	3	Vacant	Issued EST/ZERO Svc Order		Read Only	Y
		20100315	3	Vacant	Zero usage okay		No answer / Left card	Y
		20091112	3	Vacant	Issued EST/ZERO Svc Order		No answer / Left card	Y
			3	Vacant			12/1/09 kfm coded property as vacant	Y
		20100315	3	Vacant	Zero usage okay		12/1/09 kfm coded property as vacant	Y
		20091112	3	Vacant	Issued EST/ZERO Svc Order		Is the meter dead? Is this vacant? Please advise.	Y
		20100315	3	Vacant	Zero usage okay		Is the meter dead? Is this vacant? Please advise.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
		20091112	3	Vacant	Issued EST/ZERO Svc Order		Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
280336	2124 N Wellington Dr	20091112	3	Vacant	Issued EST/ZERO Svc Order	2277124	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
		20100315	3	Vacant	Zero usage okay		Rescheduled Reason: FRCC - Reschedule Expired Order	Y
		20091112	3	Vacant	Issued EST/ZERO Svc Order		Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
		20100315	3	Vacant	Zero usage okay		Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
		20091112	3	Vacant	Issued EST/ZERO Svc Order		Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
		20100315	3	Vacant	Zero usage okay		Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 353.	Y
		20091112	3	Vacant	Issued EST/ZERO Svc Order		W001 Meter reading: 353.	Y
		20100315	3	Vacant	Zero usage okay		12/1/09 RDW READ 0353 HOUSE IS VACANT. LEFT CARD.	Y
		20091112	3	Vacant	Issued EST/ZERO Svc Order		12/1/09 RDW READ 0353 HOUSE IS VACANT. LEFT CARD.	Y
280378	1606 N Great Oak Rd #30	20090915	6	Vacant		0		
		20091014	7	Vacant				
		20091113	8	Vacant				
		20091214	9	Vacant	Zero usage okay			
280382	1606 N Great Oak Rd #26	20100322	3	Vacant	Zero usage okay	0		
280389	1606 N Great Oak Rd #19	20090915	11	Vacant		0		
		20091014	12	Vacant				
		20100211	3	Vacant	Sent letter to gain access			
280399	1606 N Great Oak Rd #09	20090915	11	Vacant		0		
		20091014	12	Vacant				
		20091113	13	Vacant				
		20091214	14	Vacant				
		20100114	15	Vacant				
		20100211	16	Vacant	Sent letter to gain access			
280407	1606 N Great Oak Rd #01	20090915	4			0		
		20091014	5					
		20091113	6					
		20091214	7					
280425	1615 N Great Oak Rd #14	20090915	14	Vacant		0		
		20091014	15	Vacant				
		20091113	16	Vacant				
		20100114	17	Vacant				
		20100211	18	Vacant	Sent letter to gain access			
		20100315	19	Vacant	Zero usage okay			
280429	1615 N Great Oak Rd #10	20090915	4			0		
		20091014	5					

Billing Investigation Report for the Peoria District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
280429	1615 N Great Oak Rd #10	20091113	6			0		
		20091214	7					
280430	1615 N Great Oak Rd #09	20100114	10	Vacant		0		
		20100211	11	Vacant	Sent letter to gain access			
		20100315	12	Vacant	Zero usage okay			
		20090915	6	Vacant				
		20091014	7	Vacant				
		20091113	8	Vacant				
		20091214	9	Vacant				
280433	1615 N Great Oak Rd #06	20091113	3	Vacant	Issued EST/ZERO Svc Order	2279609	Please check meter and get read. Zero usage since 8/20/9.	C
			3	Vacant			Is meter dead / Vacant.	C
			3	Vacant			W001 Meter reading: 257.	C
			3	Vacant			12/1/09 RDW READ 0257 THIS METER IS STOPPED] CANNOT GET TO	C
			3	Vacant			DRYER MOVED AND CALL IN TO MAKE APPOINTMENT FOR METER EXCHANGE.	C
			3	Vacant			W001 Incompletion reason: No Access.	C
			3	Vacant			12/1/09 kfm meter is stopped customer to call for appointment	C
			3	Vacant			"METER	UME
		20091214	4	Vacant		0		
		20100114	5	Vacant				
		20100211	6	Vacant	Sent letter to gain access			
		20100315	7	Vacant	Zero usage okay			
280435	1615 N Great Oak Rd #04	20091113	10			0		
		20091214	11					
		20100114	12					
		20090915	8					
		20091014	9					
280439	1713 N Great Oak Rd #1	20090915	5			0		
		20091014	6					
		20091113	7					
280445	1713 N Great Oak Rd #7	20091214	3	Vacant	Sent letter to gain access	0		
		20100114	4	Vacant				
		20100211	5	Vacant	Sent letter to gain access			
280450	1713 N Great Oak Rd #12	20091014	3			0		
		20091113	4		Issued EST/ZERO Svc Order	2280348	Please check meter and verify read. No usage since August.	Y
			4				Is meter dead? Is this vacant? Please advise.	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				11-25-09 SS READS 0185. METER IS FUNCTIONING PROPERLY.	Y
			4				APARTMENT HAD BEEN EMPTY FOR APPROX 5 MONTHS. IS NOW OCCUPIED.	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
280450	1713 N Great Oak Rd #12	20091113	4		Issued EST/ZERO Svc Order	2280348	Verified read OK	Y
			4				W001 Found service on.	Y
			4				W001 Left service on.	Y
280452	1713 N Great Oak Rd #14	20091014	10	Vacant		0		
		20100211	3	Vacant	Sent letter to gain access			
		20100315	4	Vacant	Zero usage okay			
		20090915	9	Vacant				
280453	1735 N Great Oak Rd #1	20091113	3	Vacant		0		
280458	1735 N Great Oak Rd #6	20091214	3	Vacant	Issued EST/ZERO Svc Order	2303116	Please check meter and verify read. No usage since September.	Y
			3	Vacant	Sent letter to gain access		Please check meter and verify read. No usage since September.	Y
			3	Vacant	Issued EST/ZERO Svc Order		Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant	Sent letter to gain access		Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant	Issued EST/ZERO Svc Order		Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant	Sent letter to gain access		W001 Meter reading: 211.	Y
			3	Vacant	Issued EST/ZERO Svc Order		W001 Meter reading: 211.	Y
			3	Vacant			R0211 METER PULLS READ/ NEED TO SEND LETTER TO UP GRADE TO GET	Y
			3	Vacant	Sent letter to gain access		R0211 METER PULLS READ/ NEED TO SEND LETTER TO UP GRADE TO GET	Y
			3	Vacant			INSIDE/ WINDOW BROKE BUT LOOKS LIKE PEOPLE DO LIVE HERE	Y
			3	Vacant	Issued EST/ZERO Svc Order		INSIDE/ WINDOW BROKE BUT LOOKS LIKE PEOPLE DO LIVE HERE	Y
			3	Vacant	Sent letter to gain access		Read Only	Y
			3	Vacant	Issued EST/ZERO Svc Order		Read Only	Y
			3	Vacant	Sent letter to gain access		12.23.9 Sent 1st FIXMTRI letter / dmk	Y
			3	Vacant	Issued EST/ZERO Svc Order		12.23.9 Sent 1st FIXMTRI letter / dmk	Y
		20100114	4	Vacant		0		
		20100211	5	Vacant	Zero usage okay			
		20100315	6	Vacant				
280461	1735 N Great Oak Rd #18	20090915	5	Vacant		0		
		20091014	6	Vacant				
		20091113	7	Vacant				
		20091214	8	Vacant				
		20100211	9	Vacant	Sent letter to gain access			
280466	1735 N Great Oak Rd #13	20090915	13	Vacant		0		
		20091014	14	Vacant				
		20091113	15	Vacant				
		20091214	16	Vacant				
		20100114	17	Vacant				
		20100211	18	Vacant	Sent letter to gain access			

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
280467	1735 N Great Oak Rd #12	20091214	3	"Minimal User (New constr		ST/ZERO S	2303120	er rea
			3	"Minimal User (New constr			2303120	S LIK
			3	"Minimal User (New constr			2303120	ad O
			3	"Minimal User (New constr			2303120	CC - f
			3	"Minimal User (New constr			2303120	s vac
			3	"Minimal User (New constr			2303120	read
			3	"Minimal User (New constr			2303120	d mir
		20100211	4	"Minimal User (New constr		D USAGE C0		
280471	1819 N Lehman Rd #1	20090915	3	Vacant		0		
		20091014	4	Vacant				
		20091113	5	Vacant				
		20091214	6	Vacant				
		20100114	7	Vacant				
		20100211	8	Vacant	Sent letter to gain access			
280474	1819 N Lehman Rd #4	20100211	3	Vacant	Sent letter to gain access	0		
280480	1819 N Lehman Rd #10	20091113	10	Vacant		0		
		20091214	11	Vacant				
		20100114	12	Vacant				
		20100211	13	Vacant	Sent letter to gain access			
		20100315	14	Vacant	Zero usage okay			
		20090915	8	Vacant				
		20091014	9	Vacant				
280482	1819 N Lehman Rd #16	20091113	3	Vacant	Issued EST/ZERO Svc Order	2280340	Please check meter and verify read. No usage since August.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 145.	Y
			3	Vacant			"READ 0145	RS
			3	Vacant			Left Notice / Posting	Y
			3	Vacant			Vacant property	Y
			3	Vacant			2/16/10 CODED VACANT CB	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: Other	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			"LOOKS VACANT. NO ANSWER AT DOOR	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
280482	1819 N Lehman Rd #16	20091214	4	Vacant		0		
		20100114	5	Vacant				
		20100211	6	Vacant	Zero usage okay	2280340	Please check meter and verify read. No usage since August.	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			W001 Meter reading: 145.	Y
			6	Vacant			"READ 0145	RS
			6	Vacant			Left Notice / Posting	Y
			6	Vacant			Vacant property	Y
			6	Vacant			2/16/10 CODED VACANT CB	Y
			6	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			6	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			Rescheduled Reason: Other	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			"LOOKS VACANT. NO ANSWER AT DOOR	NOTICE
		20100315	7	Vacant			Please check meter and verify read. No usage since August.	Y
			7	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Vacant			W001 Meter reading: 145.	Y
			7	Vacant			"READ 0145	RS
			7	Vacant			Left Notice / Posting	Y
			7	Vacant			Vacant property	Y
			7	Vacant			2/16/10 CODED VACANT CB	Y
			7	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			7	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			7	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			7	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Vacant			Rescheduled Reason: Other	Y
			7	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Vacant			"LOOKS VACANT. NO ANSWER AT DOOR	NOTICE
280483	1819 N Lehman Rd #17	20091014	3			0		
		20091113	4					
280531	2409 N Northcrest Dr	20091214	3	Vacant	Sent letter to gain access	0		

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
280645	2804 W Nebraska Ave	20091113	10	Other - add'l comment req'd		0		
		20090915	8	Other - add'l comment req'd				
		20091014	9	Other - add'l comment req'd				
280647	1809 N Gentry Ln	20100114	3	Vacant	Zero usage okay	2151447	METER EXCHANGE FRI 7/24 AT 7:30 258-6220	Y
			3	Vacant			W001 Left service on.	Y
			3	Vacant			W001 Remote ID entered: 1830303120.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Out meter reading: 428.	Y
			3	Vacant			W001 In meter ID: 087577193T reading: 0.	Y
			3	Vacant			AG 7/24 SET RADIO READ 1830303120 METER 87577193	Y
			3	Vacant			OUT READ 0428 VACANT HOUSE	Y
			3	Vacant			Installed Radio Reading Device	Y
			3	Vacant			Changed Meter	Y
			3	Vacant			W001 Found service on.	Y
		20100211	4	Vacant			METER EXCHANGE FRI 7/24 AT 7:30 258-6220	Y
			4	Vacant			W001 Left service on.	Y
			4	Vacant			W001 Remote ID entered: 1830303120.	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			W001 Out meter reading: 428.	Y
			4	Vacant			W001 In meter ID: 087577193T reading: 0.	Y
			4	Vacant			AG 7/24 SET RADIO READ 1830303120 METER 87577193	Y
			4	Vacant			OUT READ 0428 VACANT HOUSE	Y
			4	Vacant			Installed Radio Reading Device	Y
			4	Vacant			Changed Meter	Y
			4	Vacant			W001 Found service on.	Y
		20100315	5	Vacant		0		
280950	2116 W Nebraska Ave	20091014	3	Vacant		0		
		20091113	4	Vacant				
		20091214	5	Vacant				
		20100114	6	Vacant				
		20100211	7	Vacant	Sent letter to gain access			
		20100315	8	Vacant	Zero usage okay			
280954	W Bradley Park	20091214	3	Seasonal		0		
		20100114	4	Seasonal				
		20100211	5	Seasonal	Issued EST/ZERO Svc Order	2354943	Please check meter and verify read. no usage since Oct	Y
			5	Seasonal			Is meter dead? Is this vacant? Please advise.	Y
			5	Seasonal			Rescheduled Reason: Redate per Local Supervisor	Y
			5	Seasonal			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5	Seasonal			W001 Meter reading: 1474.	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
280954	W Bradley Park	20100211	5	Seasonal	Issued EST/ZERO Svc Order	2354943	2\17\10 WMS READ 01474 THIS IS A SEASONAL METER WHEN	Y
			5	Seasonal			PARK IS	Y
			5	Seasonal			Read Only	Y
			5	Seasonal			2/18/10 coded seasonal cb	Y
		20100315	6	Seasonal	Zero usage okay		Please check meter and verify read. no usage since Oct	Y
			6	Seasonal			Is meter dead? Is this vacant? Please advise.	Y
			6	Seasonal			Rescheduled Reason: Redate per Local Supervisor	Y
			6	Seasonal			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Seasonal			W001 Meter reading: 1474.	Y
			6	Seasonal			2\17\10 WMS READ 01474 THIS IS A SEASONAL METER WHEN	Y
			6	Seasonal			PARK IS	Y
			6	Seasonal			Read Only	Y
			6	Seasonal			2/18/10 coded seasonal cb	Y
281051	1521 PARK RD	20090915	5			0		
		20091014	6					
		20091214	7					
		20100211	8		Issued EST/ZERO Svc Order	2354961	"Is meter dead? Is this vacant? Please advise.	
			8				Please check meter and verify read. no usage	Y
			8				Installed Radio Reading Device	Y
			8				W001 Found service on.	Y
			8				W001 Left service on.	Y
			8				W001 Remote ID entered: 1830526891.	Y
			8				2/18/10 sent ucac on dead meter cb	Y
			8				What does this service? is it seasonal?	Y
			8				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			8				W001 Out meter reading: 3884.	Y
			8				W001 In meter ID: 088562854T reading: 0.	Y
			8				2\17\10 WMS READ 3884 CHANGED STOPPED METER NEW METER	Y
			8				RADIO READ # 1830526891	Y
			8				Changed Meter	Y
281111	135 NE Randolph Ave Tlc-1	20090904	3	Other - add'l comment req'd	Sent letter to gain access	0		
			3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2114365	W001 Out meter reading: 40.	Y
			3	Other - add'l comment req'd		2111233	check meter - consecutive ZERO reads. declined all day - needs	Y
			3	Other - add'l comment req'd			Installed Radio Reading Device	Y
			3	Other - add'l comment req'd			W001 Found service on.	Y
			3	Other - add'l comment req'd			W001 Left service on.	Y
			3	Other - add'l comment req'd			W001 Remote ID entered: 1830158572.	Y
			3	Other - add'l comment req'd			befored 3pm please call upon arrival.no fees ph#309-712-6977	Y
			3	Other - add'l comment req'd		2114365	W001 In meter ID: 087242884T reading: 0.	Y

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281111	135 NE Randolph Ave Tlc-1	20090904	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2111233	Randy Tuttle Maintenance Manager for Trinity Lutheran Church issued ckmtr - zero usage	Y
			3	Other - add'l comment req'd			W001 Out meter reading: 40.	Y
			3	Other - add'l comment req'd			W001 In meter ID: 087242884T reading: 0.	Y
			3	Other - add'l comment req'd			6/18/09 BAP CHANGED METER NRE METER #87242884 RADIO READ	Y
			3	Other - add'l comment req'd			#1830158572	Y
			3	Other - add'l comment req'd			Changed Meter	Y
281127	1207 N North St	20100107	3	WAREHOUSE/STORAGE	Issued EST/ZERO Svc Order	2324733	Please check meter and verify read. No usage since October.	Y
			3	WAREHOUSE/STORAGE			Is meter dead? Is this vacant? Please advise.	Y
			3	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	WAREHOUSE/STORAGE			W001 Meter reading: 22.	Y
			3	WAREHOUSE/STORAGE			0022 TOOK READ FOR BILLING	Y
			3	WAREHOUSE/STORAGE			Read Only	Y
		20100204	4	WAREHOUSE/STORAGE	Zero usage okay	0		
281180	800 Fayette St Cil-1	20100211	3	*Minimal User (New constr		0		
		20090915	34	*Minimal User (New constr		0		
		20091014	35	*Minimal User (New constr		0		
		20100315	4	*Minimal User (New constr		0		
281225	701 1/2 NE Perry Ave	20091214	10	Vacant		0		
		20100114	11	Vacant				
		20100211	12	Vacant	Sent letter to gain access			
		20100315	13	Vacant	Zero usage okay	2380169	"n empty 1 month. Issued ckmtr order. Declined eft.	
			13	Vacant			Check if meter is stuck.	Y
			13	Vacant			POSSIBLY VACANT - NO ACCESS	Y
			13	Vacant			Read Only	Y
			13	Vacant			3/15/10 CODED VACANT CB	Y
			13	Vacant			Jill called about check meter letter. Premise is vacant. Only bee	Y
			13	Vacant			Alternate number 309-676-4645	Y
			13	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			13	Vacant			Rescheduled Notes: FSR ONSITE	Y
			13	Vacant			W001 Meter reading: 165.	Y
			13	Vacant			SECOND LEFT ON HOLD TIL GIVEN VOICEMAIL - LEFT MSG. BUILDING	Y
			13	Vacant			"AG 3-15 CALLED AHEAD 2 CALLS - FIRST LEFT ON HOLD	"
		20090915	7	Vacant		0		
		20091014	8	Vacant				
		20091113	9	Vacant				
281261	409 NE Monroe St	20100114	10			0		
		20100211	11		Sent letter to gain access			
		20090915	6					

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
281261	409 NE Monroe St	20091014	7			0		
		20091113	8					
		20091214	9					
281286	116 NE PERRY St	20100129	3	Irrigation	Zero usage okay	0		
		20100212	4	Irrigation				
		20100315	5	Irrigation				
281292	203 NE Perry Ave	20090915	3			0		
281322	803 NE Jefferson Ave	20091214	3	Irrigation	Zero usage okay	0		
		20100115	4	Irrigation				
		20100211	5	Irrigation				
		20100315	6	Irrigation		2116358	8 CONS ZERO - CHECK TO SEE WHY NO USAGE	Y
			6	Irrigation			W001 Meter reading: 1381.	Y
			6	Irrigation			1381 MSM TOOK READ THIS IS IRRIGATION AND THEY HAVE NOT YET USED	Y
			6	Irrigation			IT THIS YEAR	Y
			6	Irrigation			Read Only	Y
			6	Irrigation			W001 Found service on.	Y
			6	Irrigation			W001 Left service on.	Y
281374	1120 NE Jefferson Ave	20091214	3	Vacant	Zero usage okay	0		
		20100115	4	Vacant				
		20100211	5	Vacant		2074782	per letter to customer please check meter. consecutive zer	Y
			5	Vacant			JR 5/14 PER FRCC: FSR MEAN TO OFFICE REVIEW THE ORDER.NO ACTIONS	Y
			5	Vacant			REQUIRED BY THE REGIONAL BOC.	Y
			5	Vacant			o reads. customer said it is because house is vacant. decl	Y
			5	Vacant			ined all day appointment. requests call ahead.	Y
			5	Vacant			W001 Meter reading: 0.	Y
			5	Vacant			dsz 5/14 0000 mtr ok hse has been unoccupied	Y
			5	Vacant			Ran water Mtr OK Read only	Y
			5	Vacant			Vacant property	Y
			5	Vacant			W001 Found service on.	Y
			5	Vacant			W001 Left service on.	Y
		20100315	6	Vacant			per letter to customer please check meter. consecutive zer	Y
			6	Vacant			JR 5/14 PER FRCC: FSR MEAN TO OFFICE REVIEW THE ORDER.NO ACTIONS	Y
			6	Vacant			REQUIRED BY THE REGIONAL BOC.	Y
			6	Vacant			o reads. customer said it is because house is vacant. decl	Y
			6	Vacant			ined all day appointment. requests call ahead.	Y
			6	Vacant			W001 Meter reading: 0.	Y
			6	Vacant			dsz 5/14 0000 mtr ok hse has been unoccupied	Y
			6	Vacant			Ran water Mtr OK Read only	Y
			6	Vacant			Vacant property	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
281374	1120 NE Jefferson Ave	20100315	6	Vacant	Zero usage okay	2074782	W001 Found service on.	Y
			6	Vacant			W001 Left service on.	Y
281429	614 NE Jefferson Ave	20091214	10	WAREHOUSE/STORAGE		0		
		20100115	11	WAREHOUSE/STORAGE				
		20100211	12	WAREHOUSE/STORAGE	Zero usage okay			
		20100315	13	WAREHOUSE/STORAGE				
		20090915	7	WAREHOUSE/STORAGE				
		20091014	8	WAREHOUSE/STORAGE				
		20091113	9	WAREHOUSE/STORAGE				
281438	312 Bryan St	20100115	10	WAREHOUSE/STORAGE	Zero usage okay	0		
		20100211	11	WAREHOUSE/STORAGE		2279625	Please check meter if you can. Meter inside. Zero consecutive	Y
			11	WAREHOUSE/STORAGE			AND THEIR BUILDING IS NEXT TO THIS ONE AND I'M GUESSING THIS IS	Y
			11	WAREHOUSE/STORAGE			JUST A STORAGE FACILITY THEY USE BUT ARE NOT JUST USING WATER IN	Y
			11	WAREHOUSE/STORAGE			IT ANYMORE. PROBABLY JUST A STORAGE GARAGE OWNED BY THEM.	Y
			11	WAREHOUSE/STORAGE			Read Only	Y
			11	WAREHOUSE/STORAGE			12/7/09 kfm coded as storage	Y
			11	WAREHOUSE/STORAGE			usage since March/09. Meter dead / Vacant.	Y
			11	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			11	WAREHOUSE/STORAGE			Rescheduled Reason: Other	Y
			11	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			11	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			11	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			11	WAREHOUSE/STORAGE			W001 Meter reading: 128.	Y
			11	WAREHOUSE/STORAGE			"READ 0128	04-09
		20100315	12	WAREHOUSE/STORAGE			Please check meter if you can. Meter inside. Zero consecutive	Y
			12	WAREHOUSE/STORAGE			AND THEIR BUILDING IS NEXT TO THIS ONE AND I'M GUESSING THIS IS	Y
			12	WAREHOUSE/STORAGE			JUST A STORAGE FACILITY THEY USE BUT ARE NOT JUST USING WATER IN	Y
			12	WAREHOUSE/STORAGE			IT ANYMORE. PROBABLY JUST A STORAGE GARAGE OWNED BY THEM.	Y
			12	WAREHOUSE/STORAGE			Read Only	Y
			12	WAREHOUSE/STORAGE			12/7/09 kfm coded as storage	Y
			12	WAREHOUSE/STORAGE			usage since March/09. Meter dead / Vacant.	Y
			12	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			12	WAREHOUSE/STORAGE			Rescheduled Reason: Other	Y
			12	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			12	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			12	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			12	WAREHOUSE/STORAGE			W001 Meter reading: 128.	Y
			12	WAREHOUSE/STORAGE			"READ 0128	04-09
		20090915	6	WAREHOUSE/STORAGE		0		

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
281438	312 Bryan St	20091014	7	WAREHOUSE/STORAGE		0		
		20091113	8	WAREHOUSE/STORAGE	Issued EST/ZERO Svc Order	2279625	Please check meter if you can. Meter inside. Zero consecutive	Y
			8	WAREHOUSE/STORAGE			AND THEIR BUILDING IS NEXT TO THIS ONE AND I'M GUESSING THIS IS	Y
			8	WAREHOUSE/STORAGE			JUST A STORAGE FACILITY THEY USE BUT ARE NOT JUST USING WATER IN	Y
			8	WAREHOUSE/STORAGE			IT ANYMORE. PROBABLY JUST A STORAGE GARAGE OWNED BY THEM.	Y
			8	WAREHOUSE/STORAGE			Read Only	Y
			8	WAREHOUSE/STORAGE			12/7/09 kfm coded as storage	Y
			8	WAREHOUSE/STORAGE			usage since March/09. Meter dead / Vacant.	Y
			8	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			8	WAREHOUSE/STORAGE			Rescheduled Reason: Other	Y
			8	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			8	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			8	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			8	WAREHOUSE/STORAGE			W001 Meter reading: 128.	Y
			8	WAREHOUSE/STORAGE			"READ 0128	04-09
		20091214	9	WAREHOUSE/STORAGE	Zero usage okay	0		
281441	416 NE Jefferson Ave	20091113	10	Vacant		0		
		20091214	11	Vacant	Zero usage okay			
		20100115	12	Vacant				
		20100211	13	Vacant		2145736	"READ 0000	RS
			13	Vacant			5 CONS ZERO READS - METER XCHANGED 1/21/09 - CHECK TO SEE WHY NO	Y
			13	Vacant			USAGE	Y
			13	Vacant			W001 Meter reading: 0.	Y
			13	Vacant			Vacant property	Y
			13	Vacant			Read Only	Y
		20100315	14	Vacant			"READ 0000	RS
			14	Vacant			5 CONS ZERO READS - METER XCHANGED 1/21/09 - CHECK TO SEE WHY NO	Y
			14	Vacant			USAGE	Y
			14	Vacant			W001 Meter reading: 0.	Y
			14	Vacant			Vacant property	Y
			14	Vacant			Read Only	Y
		20090915	8	Vacant		0		
		20091014	9	Vacant				
281558	816 NE Madison Ave	20100211	10		Sent letter to gain access	0		
		20090915	5					
		20091014	6					
		20091113	7					
		20091214	8					
		20100115	9					

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
281774	617 NE Glendale Ave	20090915	4			0		
		20091014	5					
		20091113	6					
281889	1003 NE Monroe St	20091014	3			0		
		20091113	4					
282012	709 Voris St	20091014	3			0		
282028	1109 NE Perry Ave	20090915	6			0		
		20091014	7					
282056	712 Evans St	20090915	3			0		
		20091014	4					
282094	802 NE Perry Ave	20091113	3	Vacant	Issued EST/ZERO Svc Order	2280341	Please check meter and verify read. No usage since new meter was	Y
			3	Vacant			W001 Meter reading: 0.	Y
			3	Vacant			ACQUIRED READ VIA RF SIGNAL. DOES SYTSEM SHOW WATER STILL ON	Y
			3	Vacant			"READ 0000	RS
			3	Vacant			HERE?	Y
			3	Vacant			Read Only	Y
			3	Vacant			12/10/09 kfm coded as vacant	Y
			3	Vacant			set in August. Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			Rescheduled Reason: Other	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
		20091215	4	Vacant	Zero usage okay	0		
		20100115	5	Vacant				
282178	1300 NE Perry St	20090915	7			0		
282235	1515 NE Monroe St	20091113	3	Vacant		0		
		20100115	4	Vacant	Zero usage okay			
		20100212	5	Vacant		2099544	14 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	C
			5	Vacant			Left Notice / Posting	C
			5	Vacant			W001 Found service on.	C
			5	Vacant			W001 Left service on.	C
			5	Vacant			W001 Incompletion reason: Knock / Ring Left Card.	C
			5	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			5	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	C
			5	Vacant			Rescheduled Notes: PULLED - DBS - EKD/TC	C

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
282235	1515 NE Monroe St	20100212	5	Vacant	Zero usage okay	2099544	W001 Meter reading: 117.	C
			5	Vacant			SAS READS 0117 6-10-09 ----- HOUSE IS SPLIT INTO TWO	C
			5	Vacant			APARTMENTS NEIGHBOR SAID APT# 1 IS VACANT. NO ANSWER AT APT#2.	C
			5	Vacant			LEFT CARD.	C
			5	Vacant			Vacant property	C
		20100316	6	Vacant			14 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	C
			6	Vacant			Left Notice / Posting	C
			6	Vacant			W001 Found service on.	C
			6	Vacant			W001 Left service on.	C
			6	Vacant			W001 Incompletion reason: Knock / Ring Left Card.	C
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			6	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	C
			6	Vacant			Rescheduled Notes: PULLED - DBS - EKD/TC	C
			6	Vacant			W001 Meter reading: 117.	C
			6	Vacant			SAS READS 0117 6-10-09 ----- HOUSE IS SPLIT INTO TWO	C
			6	Vacant			APARTMENTS NEIGHBOR SAID APT# 1 IS VACANT. NO ANSWER AT APT#2.	C
			6	Vacant			LEFT CARD.	C
			6	Vacant			Vacant property	C
282307	1622 NE MADISON AVE	20090915	3			0		
282375	410 Spring St	20090915	29	Vacant		0		
		20091014	30	Vacant				
		20091113	31	Vacant	Issued EST/ZERO Svc Order	2279768	Check meter and get read. Zero consecutive usage since Mar/2007.	Y
			31	Vacant			No answer / Left card	Y
			31	Vacant			12.4.09 Tried to call 309-637-0034 for Blanchie Dawson. Number	Y
			31	Vacant			no longer in use. dmk	Y
			31	Vacant			Is meter dead / Vacant.	Y
			31	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			31	Vacant			Rescheduled Reason: Other	Y
			31	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			31	Vacant			W001 Meter reading: 133.	Y
			31	Vacant			12/3/09 RDW READ 0133 CANNOT TELL IF HOUSE IS OCCUPIED OR	Y
			31	Vacant			Read Only	Y
			31	Vacant			"NOT. GAS IS ON. NO ONE HOME	ACC
		20091215	32	Vacant		0		
		20100115	33	Vacant				
		20100212	34	Vacant	Sent letter to gain access			
282394	410 Voris St	20090915	20	Vacant		0		
		20091014	21	Vacant				
		20100212	3	Vacant	Sent letter to gain access			

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
282394	410 Voris St	20100316	4	Vacant	Zero usage okay	2361519	Per letter fix or check meter customer is coming from out of town	Y
			4	Vacant			Vacant property	Y
			4	Vacant			Office review required.	Y
			4	Vacant			2/25/10 OFFICE REVIEWED CODED VACANT BMW 2/25	Y
			4	Vacant			want be their till 10:00a please call 30 mins before arrival tak	Y
			4	Vacant			es approximately 45 mins	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			Rescheduled Notes: cld customer/fsr running late...frcc/dc	Y
			4	Vacant			MSM THIS IS A VACANT HOUSE AND THE MTR WORKS FINE DO NOT BOTHER	Y
			4	Vacant			THIS GUY AGAIN ABOUT THE ZERO USAGE ON HIS MTR IT IS FOR SALE	Y
			4	Vacant			AND VACANT HE IS VERY MAD AT THE COMPANY BECAUSE THIS KEEPS	Y
			4	Vacant			HAPPENING	Y
282398	1116 NE Madison Ave	20100115	3	Meter Okay (field veri mtr reg	Zero usage okay	0		
		20100212	4	Meter Okay (field veri mtr reg		2363592	Customer requests service to be discontinued(closed) and a final	Y
			4	Meter Okay (field veri mtr reg			bill issued.	Y
			4	Meter Okay (field veri mtr reg			Turn water off.	Y
			4	Meter Okay (field veri mtr reg			W001 Meter reading: 44.	Y
			4	Meter Okay (field veri mtr reg			0044 TOOK READ FOR BILLING	Y
			4	Meter Okay (field veri mtr reg			Read Only	Y
282454	503 Spring St	20090915	8			0		
282495	506 Caroline St	20090915	13	Vacant		0		
		20091014	14	Vacant				
		20091113	15	Vacant				
		20100115	16	Vacant	Zero usage okay			
		20100212	17	Vacant				
		20100316	18	Vacant		2111643	Check if meter is stuck.	Y
			18	Vacant			W001 Operated curb stop.	Y
			18	Vacant			W001 Found service on.	Y
			18	Vacant			W001 Left service off.	Y
			18	Vacant			update call ahead 309-635-7360	Y
			18	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			18	Vacant			Rescheduled Notes: FSR on-site now per customer.	Y
			18	Vacant			W001 Meter reading: 0.	Y
			18	Vacant			JCK 6-17-09 CHECKED METER RAIDO#1820687236 METER IS FINE	Y
			18	Vacant			Turned off for repairs	Y
			18	Vacant			Turned off at curbstop	Y
			18	Vacant			"READING 0000 .	/ATE
282555	1514 NE Monroe St	20090915	17	Vacant		0		
		20091014	18	Vacant				

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
282555	1514 NE Monroe St	20091113	19	Vacant		0		
		20100115	20	Vacant	Zero usage okay			
		20100212	21	Vacant		2146979	5 CONS ZERO READS - CHECK TO SEE WHY NO USAGE - METER XCHANGE	Y
			21	Vacant			Mar-08	Y
			21	Vacant			W001 Meter reading: 0.	Y
			21	Vacant			7/22/09 BAP READ 0000 NEIGHBOR SAID HOUSE IS VACANT	Y
			21	Vacant			Vacant property	Y
			21	Vacant			W001 Found service on.	Y
			21	Vacant			W001 Left service on.	Y
		20100316	22	Vacant			5 CONS ZERO READS - CHECK TO SEE WHY NO USAGE - METER XCHANGE	Y
			22	Vacant			Mar-08	Y
			22	Vacant			W001 Meter reading: 0.	Y
			22	Vacant			7/22/09 BAP READ 0000 NEIGHBOR SAID HOUSE IS VACANT	Y
			22	Vacant			Vacant property	Y
			22	Vacant			W001 Found service on.	Y
			22	Vacant			W001 Left service on.	Y
282646	1532 NE Starr Ter	20090915	3			0		
		20091014	4					
		20091113	5					
282648	1524 NE Starr Ter	20090915	3			0		
		20091014	4					
		20091113	5					
		20091215	6					
282704	704 Caroline St	20091014	3	Vacant		0		
		20091113	4	Vacant				
		20091215	5	Vacant				
		20100115	6	Vacant				
		20100212	7	Vacant	Sent letter to gain access			
		20100316	8	Vacant	Zero usage okay			
282761	704 Spring St	20091113	3	Vacant	Issued EST/ZERO Svc Order	2280342	Please check meter and verify read. No usage since August.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 1764.	Y
			3	Vacant			AG 12-01 VACANT AND FOR RENT	Y
			3	Vacant			Read Only	Y
			3	Vacant			Vacant property	Y
			3	Vacant			12/2/09 kfm coded as vacant	Y
		20091215	4	Vacant	Zero usage okay	0		
282859	1700 NE Monroe St	20090915	7			0		
		20091014	8					

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
282859	1700 NE Monroe St	20091113	9			0		
283008	1725 NE Jefferson Ave	20090915	37	Vacant		0		
		20091014	38	Vacant				
		20091113	39	Vacant				
		20091215	40	Vacant	Zero usage okay			
		20100115	41	Vacant				
		20100212	42	Vacant		2147068	36 CONS ZERO READS - CHECK TO SEE IF STILL VACANT - IF NOT CHECK	Y
			42	Vacant			OUT ZERO USAGE	Y
			42	Vacant			W001 Meter reading: 0.	Y
			42	Vacant			7/22/09 BAP HOUSE IS STILL VACANT READ 0000	Y
			42	Vacant			Vacant property	Y
			42	Vacant			W001 Found service on.	Y
			42	Vacant			W001 Left service on.	Y
		20100316	43	Vacant			36 CONS ZERO READS - CHECK TO SEE IF STILL VACANT - IF NOT CHECK	Y
			43	Vacant			OUT ZERO USAGE	Y
			43	Vacant			W001 Meter reading: 0.	Y
			43	Vacant			7/22/09 BAP HOUSE IS STILL VACANT READ 0000	Y
			43	Vacant			Vacant property	Y
			43	Vacant			W001 Found service on.	Y
			43	Vacant			W001 Left service on.	Y
283135	1414 NE Jefferson Ave	20091014	3			0		
		20091113	4					
		20091215	5					
		20100115	6					
		20100212	7		Sent letter to gain access			
283193	307 Troth St	20091215	10	Vacant		0		
		20100115	11	Vacant				
		20100212	12	Vacant	Sent letter to gain access			
		20100316	13	Vacant	Zero usage okay			
		20090915	7	Vacant				
		20091014	8	Vacant				
		20091113	9	Vacant				
283244	1301 NE Adams St	20090916	70	WAREHOUSE/STORAGE		0		
		20091015	71	WAREHOUSE/STORAGE				
		20091113	72	WAREHOUSE/STORAGE				
		20091215	73	WAREHOUSE/STORAGE	Zero usage okay			
		20100115	74	WAREHOUSE/STORAGE				
		20100212	75	WAREHOUSE/STORAGE	Issued EST/ZERO Svc Order	2356160	"Is meter dead? Is this vacant? Please advise.	
			75	WAREHOUSE/STORAGE			Please check meter and verify read. no usage	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
283244	1301 NE Adams St	20100212	75	WAREHOUSE/STORAGE	Issued EST/ZERO Svc Order	2356160	YOU DOUBT HIS STORY. I BELIEVE HIM. CUSTOMER SAYS 3 FST's HAVE BEEN OUT HERE IN THE LAST YEAR. SOMEWHAT ANNOYED.	Y
			75	WAREHOUSE/STORAGE			Read Only	Y
			75	WAREHOUSE/STORAGE			Office review required.	Y
			75	WAREHOUSE/STORAGE			2/19/10 CODED WAREHOUSE CB	Y
			75	WAREHOUSE/STORAGE			W001 Meter reading: 81.	Y
			75	WAREHOUSE/STORAGE			SCARCELY USED. THE WATER IS SHUT OFF AT THE CURBSTOP ACCORDING TO THE CUSTOMER AS OF SEVERAL YEARS AGO. THEY DON'T USE WATER	Y
			75	WAREHOUSE/STORAGE			HERE AND THEY HAD A SERVICE LEAK ON THEIR SIDE AND CHOSE NOT TO FIX IT BECAUSE THEY HARDLY USE THIS BUILDING. THE READING IS	Y
			75	WAREHOUSE/STORAGE			ACCURATE. YOU CAN LOOK INTO THE OFF ORDER SEVERAL YEARS AGO IF	Y
			75	WAREHOUSE/STORAGE			"READ 0081	8-10
		20100316	76	WAREHOUSE/STORAGE	Zero usage okay		"Is meter dead? Is this vacant? Please advise.	
			76	WAREHOUSE/STORAGE			Please check meter and verify read. no usage	Y
			76	WAREHOUSE/STORAGE			YOU DOUBT HIS STORY. I BELIEVE HIM. CUSTOMER SAYS 3 FST's HAVE BEEN OUT HERE IN THE LAST YEAR. SOMEWHAT ANNOYED.	Y
			76	WAREHOUSE/STORAGE			Read Only	Y
			76	WAREHOUSE/STORAGE			Office review required.	Y
			76	WAREHOUSE/STORAGE			2/19/10 CODED WAREHOUSE CB	Y
			76	WAREHOUSE/STORAGE			W001 Meter reading: 81.	Y
			76	WAREHOUSE/STORAGE			SCARCELY USED. THE WATER IS SHUT OFF AT THE CURBSTOP ACCORDING TO THE CUSTOMER AS OF SEVERAL YEARS AGO. THEY DON'T USE WATER	Y
			76	WAREHOUSE/STORAGE			HERE AND THEY HAD A SERVICE LEAK ON THEIR SIDE AND CHOSE NOT TO FIX IT BECAUSE THEY HARDLY USE THIS BUILDING. THE READING IS	Y
			76	WAREHOUSE/STORAGE			ACCURATE. YOU CAN LOOK INTO THE OFF ORDER SEVERAL YEARS AGO IF	Y
			76	WAREHOUSE/STORAGE			"READ 0081	8-10
283345	1306 NE Bond St	20091215	3		Sent letter to gain access	0		
		20100316	3					
283414	2503 NE Madison Ave	20100115	3	"Minimal User (New constr		0		
		20100212	4	"Minimal User (New constr		0		
		20090916	5	"Minimal User (New constr		0		
		20100316	5	"Minimal User (New constr		0		
283456	510 Park Ave	20090916	4			0		
283541	2300 NE Monroe St	20090916	18	Other - add'l comment req'd		0		
		20100115	3	Other - add'l comment req'd	Zero usage okay			
		20100212	4	Other - add'l comment req'd		2089362	15 CONS ZERO READS - MAKE REPAIRS AND GET READ	C
			4	Other - add'l comment req'd			161	C
			4	Other - add'l comment req'd			Vacant property	C
			4	Other - add'l comment req'd			No answer / Left card	C

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
283541	2300 NE Monroe St	20100212	4	Other - add'l comment req'd	Zero usage okay	2089362	W001 Incompletion reason: Knock / Ring Left Card.	C
			4	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4	Other - add'l comment req'd			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	C
			4	Other - add'l comment req'd			Rescheduled Notes: FOUND ON TB - EKD/TC	C
			4	Other - add'l comment req'd			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	C
			4	Other - add'l comment req'd			Rescheduled Notes: FOUND ON TB - EKD/TC	C
			4	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			4	Other - add'l comment req'd			W001 Meter reading: 161.	C
			4	Other - add'l comment req'd			"7/4/09	BG
		20100316	5	Other - add'l comment req'd			15 CONS ZERO READS - MAKE REPAIRS AND GET READ	C
			5	Other - add'l comment req'd			161	C
			5	Other - add'l comment req'd			Vacant property	C
			5	Other - add'l comment req'd			No answer / Left card	C
			5	Other - add'l comment req'd			W001 Incompletion reason: Knock / Ring Left Card.	C
			5	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			5	Other - add'l comment req'd			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	C
			5	Other - add'l comment req'd			Rescheduled Notes: FOUND ON TB - EKD/TC	C
			5	Other - add'l comment req'd			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	C
			5	Other - add'l comment req'd			Rescheduled Notes: FOUND ON TB - EKD/TC	C
			5	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			5	Other - add'l comment req'd			W001 Meter reading: 161.	C
			5	Other - add'l comment req'd			"7/4/09	BG
283621	135 NE Rock Island Ave	20100115	3		Sent letter to gain access	0		
283748	2313 NE Adams St	20100212	3	Seasonal	Sent letter to gain access	0		
		20100316	4	Seasonal	Order already issued	2361236	Per letter recieve in mail gain access to fix meter	Y
			4	Seasonal			W001 Meter reading: 1.	Y
			4	Seasonal			3\24\10 WMS READ 0001 METER ISOK HAS BEEN OK TALKED TO	Y
			4	Seasonal			ROBERT OWNER THIS IS THE ICE CREAM SHACK IT HAS BEEN CLOSED ALL	Y
			4	Seasonal			WINTER THEY ARE OPENING IN TWO DAYS SO THERE HAS BEEN USAGE	Y
			4	Seasonal			NOW CL	Y
			4	Seasonal			Read Only	Y
			4	Seasonal			4/15/10 coded seasonal cb	Y
283799	521 Vine St	20090916	28	Vacant		0		
		20091015	29	Vacant				
		20091113	30	Vacant				
		20091215	31	Vacant	Zero usage okay			
		20100115	32	Vacant				
		20100212	33	Vacant				
		20100316	34	Vacant				

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
283944	620 Haungs Ave	20091015	5			0		
		20091113	6					
283967	2709 NE Madison Ave	20090916	20	Vacant		0		
		20091015	21	Vacant				
		20091113	22	Vacant	Issued EST/ZERO Svc Order	2279701	Please check meter and get read. Zero cosecutive usage since	Y
			22	Vacant			ACTIVITY ON THE ELECTRIC METER.	Y
			22	Vacant			Read Only	Y
			22	Vacant			12/7/09 kfm coded as vacant	Y
			22	Vacant			DEC/07..Is meter dead / Vacant.	Y
			22	Vacant			Rescheduled Reason: Other	Y
			22	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			22	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			22	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			22	Vacant			W001 Meter reading: 410.	Y
			22	Vacant			SIGN THAT SAYS VACANT ON OUTSIDE OF MAILBOX AND THERE IS ZERO	Y
			22	Vacant			"READ 0410	04-09
		20091215	23	Vacant	Zero usage okay	0		
		20100115	24	Vacant				
		20100212	25	Vacant		2279701	Please check meter and get read. Zero cosecutive usage since	Y
			25	Vacant			ACTIVITY ON THE ELECTRIC METER.	Y
			25	Vacant			Read Only	Y
			25	Vacant			12/7/09 kfm coded as vacant	Y
			25	Vacant			DEC/07..Is meter dead / Vacant.	Y
			25	Vacant			Rescheduled Reason: Other	Y
			25	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			25	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			25	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			25	Vacant			W001 Meter reading: 410.	Y
			25	Vacant			SIGN THAT SAYS VACANT ON OUTSIDE OF MAILBOX AND THERE IS ZERO	Y
			25	Vacant			"READ 0410	04-09
		20100316	26	Vacant			Please check meter and get read. Zero cosecutive usage since	Y
			26	Vacant			ACTIVITY ON THE ELECTRIC METER.	Y
			26	Vacant			Read Only	Y
			26	Vacant			12/7/09 kfm coded as vacant	Y
			26	Vacant			DEC/07..Is meter dead / Vacant.	Y
			26	Vacant			Rescheduled Reason: Other	Y
			26	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			26	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			26	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
283967	2709 NE Madison Ave	20100316	26	Vacant	Zero usage okay	2279701	W001 Meter reading: 410.	Y
			26	Vacant			SIGN THAT SAYS VACANT ON OUTSIDE OF MAILBOX AND THERE IS ZERO	Y
			26	Vacant			"READ 0410	04-09
284006	2708 NE Madison Ave	20090916	101	Vacant		0		
		20091015	102	Vacant				
		20091113	103	Vacant				
		20091215	104	Vacant	Zero usage okay			
		20100115	105	Vacant				
		20100212	106	Vacant	Issued EST/ZERO Svc Order	2356163	Please check meter and verify read. no usage	Y
			106	Vacant			verify still vacant	Y
			106	Vacant			W001 Meter reading: 0.	Y
			106	Vacant			Read Only	Y
			106	Vacant			Vacant property	Y
			106	Vacant			2/19/10 CODED VACANT CB	Y
			106	Vacant			"READ 0000	8-10
		20100316	107	Vacant	Zero usage okay		Please check meter and verify read. no usage	Y
			107	Vacant			verify still vacant	Y
			107	Vacant			W001 Meter reading: 0.	Y
			107	Vacant			Read Only	Y
			107	Vacant			Vacant property	Y
			107	Vacant			2/19/10 CODED VACANT CB	Y
			107	Vacant			"READ 0000	8-10
284214	2709 NE Adams St	20090916	31	Vacant		0		
		20091015	32	Vacant				
		20091113	33	Vacant	Issued EST/ZERO Svc Order	2279819	Check meter and get read. Zero consecutive usage since Dec/2006.	Y
			33	Vacant			Read Only	Y
			33	Vacant			12/7/09 kfm coded as vacant	Y
			33	Vacant			Is meter dead / Vacant.	Y
			33	Vacant			Rescheduled Reason: Other	Y
			33	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			33	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			33	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			33	Vacant			W001 Meter reading: 85.	Y
			33	Vacant			RESIDENCE.	Y
			33	Vacant			"READ 0085	04-09
		20091215	34	Vacant	Zero usage okay	0		
		20100115	35	Vacant				
		20100212	36	Vacant		2279819	Check meter and get read. Zero consecutive usage since Dec/2006.	Y
			36	Vacant			Read Only	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
284214	2709 NE Adams St	20100212	36	Vacant	Zero usage okay	2279819	12/7/09 kfm coded as vacant	Y
			36	Vacant			Is meter dead / Vacant.	Y
			36	Vacant			Rescheduled Reason: Other	Y
			36	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			36	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			36	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			36	Vacant			W001 Meter reading: 85.	Y
			36	Vacant			RESIDENCE.	Y
			36	Vacant			"READ 0085	04-09
		20100316	37	Vacant			Check meter and get read. Zero consecutive usage since Dec/2006.	Y
			37	Vacant			Read Only	Y
			37	Vacant			12/7/09 kfm coded as vacant	Y
			37	Vacant			Is meter dead / Vacant.	Y
			37	Vacant			Rescheduled Reason: Other	Y
			37	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			37	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			37	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			37	Vacant			W001 Meter reading: 85.	Y
			37	Vacant			RESIDENCE.	Y
			37	Vacant			"READ 0085	04-09
284215	2721 NE Adams St	20100212	10		Sent letter to gain access	0		
		20100316	11					
		20090916	5					
		20091015	6					
		20091113	7					
		20091215	8					
		20100115	9					
284220	2800 NE Adams St	20091113	3	Vacant	Issued EST/ZERO Svc Order	2280343	Please check meter and verify read. No usage since August.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 325.	Y
			3	Vacant			AG 12-01 THIS BUILDING IS VACANT	Y
			3	Vacant			Read Only	Y
			3	Vacant			Vacant property	Y
			3	Vacant			12/2/09 kfm coded as vacant	Y
284286	2920 NE Madison Ave	20090916	3	Vacant		0		
		20091015	4	Vacant				
		20091113	5	Vacant				
		20091215	6	Vacant				
		20100115	7	Vacant				

Billing Investigation Report for the Peoria District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
284286	2920 NE Madison Ave	20100212	8	Vacant	Sent letter to gain access	0		
			8	Vacant				
284678	3303 NE Madison Ave	20100212	3		Issued EST/ZERO Svc Order	2355892	Please check meter and verify read. no usage since Dec	Y
			3				Changed Meter	Y
			3				Office review required.	Y
			3				W001 Remote ID entered: 1830519144.	Y
			3				Is meter dead? Is this vacant? Please advise.	Y
			3				W001 Out meter reading: 154.	Y
			3				W001 In meter ID: 088563188T reading: 0.	Y
			3				HAVE TO BACKBILL CUSTOMER FOR MONTHS SHOWING ZERO USAGE. WENT	Y
			3				AHEAD AND INSTALLED A RADIO READING DEVICE INSIDE OF THE VAULT.	Y
			3				SHOULD BE GOOD FROM HERE ON OUT.	Y
			3				Installed Radio Reading Device	Y
			3				"READ 0154	8-10
284692	600 Tracy St	20091116	3	Vacant	Issued EST/ZERO Svc Order	2280384	Please check meter and verify read. No usage since August.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 225.	Y
			3	Vacant			AG 12-01 THIS HOUSE IS VACANT	Y
			3	Vacant			Read Only	Y
			3	Vacant			Vacant property	Y
			3	Vacant			12/2/09 kfm coded as vacant	Y
		20091215	4	Vacant	Zero usage okay	0		
284720	531 Tracy St	20090916	15			0		
		20091015	16					
		20091116	17					
		20091215	18		Zero usage okay			
		20100115	19					
		20100212	20			2235372	CO. TURN OFF NON- COMP AGED METER	Y
			20				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			20				W001 Meter reading: 1176.	Y
			20				10/08/09 REF READS 1176 NOT HOME LEFT CARD WATER ALREADY IN	Y
			20				OFF POSITION LOOKS VACANT	Y
			20				No answer / Left card	Y
			20				Other	Y
			20				W001 Found service off.	Y
			20				W001 Left service off.	Y
284963	3504 NE Madison Ave	20090916	4	Other - add'l comment req'd		0		
		20091015	5	Other - add'l comment req'd				
		20091116	6	Other - add'l comment req'd				

Billing Investigation Report for the Peoria District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
284963	3504 NE Madison Ave	20091215	7	Other - add'l comment req'd	Zero usage okay	0		
		20100115	8	Other - add'l comment req'd				
284968	3524 NE Madison Ave	20090916	3			0		
		20091015	4					
		20091116	5					
		20091215	6					
		20100115	7					
		20100212	8					
285012	407 Tracy St	20100316	3		Zero usage okay	0		
285018	3324 NE Adams St	20090916	3	"Minimal User (New constr		0		
		20100212	3	"Minimal User (New constr		ER TO GAI0		
		20091015	4	"Minimal User (New constr		0		
285221	1911 N Prospect Rd	20100317	10	Vacant	Zero usage okay	0		
		20090916	4	Vacant				
		20091015	5	Vacant				
		20091116	6	Vacant				
		20091216	7	Vacant				
		20100118	8	Vacant				
		20100215	9	Vacant	Sent letter to gain access			
285226	1211 E Nebraska Ave	20090916	16			0		
		20091015	17					
		20091116	18					
285242	1809 N Prospect Rd	20100118	3	Vacant	Sent letter to gain access	0		
		20100212	4	Vacant	Zero usage okay			
		20100317	5	Vacant		1714647	5 CONSEC ZERO READS - CHECK TO SEE WHY NO USAGE	C
			5	Vacant			W001 Meter reading: 207.	C
			5	Vacant			CAM 5-21-08 READ 0207 LEFT CARD HOUSE DOES APPEAR	C
			5	Vacant			VACANT	C
			5	Vacant			No answer / Left card	C
			5	Vacant			Found on Left on	C
			5	Vacant			W001 Found service on.	C
			5	Vacant			W001 Left service on.	C
			5	Vacant			W001 Incompletion reason: Knock / Ring Left Card.	C
285243	1805 N PROSPECT RD	20090916	13	Other - add'l comment req'd		0		
		20091015	14	Other - add'l comment req'd				
		20091116	15	Other - add'l comment req'd				
		20091215	16	Other - add'l comment req'd	Zero usage okay			
		20100118	17	Other - add'l comment req'd				

Billing Investigation Report for the Peoria District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
285243	1805 N PROSPECT RD	20100212	18	Other - add'l comment req'd	Zero usage okay	0		
		20100317	19	Other - add'l comment req'd				
285410	513 E Pennsylvania Ave	20100317	3		Sent letter to gain access	0		
285455	942 NE Glen Oak Ave	20091015	3			0		
		20091116	4					
		20091215	5					
285501	1634 N Wisconsin Ave	20091116	3	Vacant	Issued EST/ZERO Svc Order	2280386	Please check meter and verify read. No usage since August.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 347.	Y
			3	Vacant			AG 12-01 HOUSE IS VACANT	Y
			3	Vacant			Read Only	Y
			3	Vacant			Vacant property	Y
			3	Vacant			12/2/09 kfm coded as vacant	Y
		20091215	4	Vacant	Zero usage okay	0		
		20100118	5	Vacant				
		20100212	6	Vacant		2280386	Please check meter and verify read. No usage since August.	Y
			6	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			6	Vacant			W001 Meter reading: 347.	Y
			6	Vacant			AG 12-01 HOUSE IS VACANT	Y
			6	Vacant			Read Only	Y
			6	Vacant			Vacant property	Y
			6	Vacant			12/2/09 kfm coded as vacant	Y
		20100317	7	Vacant			Please check meter and verify read. No usage since August.	Y
			7	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			7	Vacant			W001 Meter reading: 347.	Y
			7	Vacant			AG 12-01 HOUSE IS VACANT	Y
			7	Vacant			Read Only	Y
			7	Vacant			Vacant property	Y
			7	Vacant			12/2/09 kfm coded as vacant	Y
286285	2011 N Indiana Ave	20091015	3			0		
		20091116	4					
		20091215	5					
		20100118	6					
286544	403 E Nebraska Ave	20090916	38	Vacant		0		
		20091015	39	Vacant				
		20091116	40	Vacant				
		20091215	41	Vacant				
		20100118	42	Vacant				
		20100215	43	Vacant	Sent letter to gain access			

Billing Investigation Report for the Peoria District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
286544	403 E Nebraska Ave	20100317	44	Vacant	Order already issued	2385648	CUSTOMER SENT 3 LETTERS FOR CONSECUTIVE ZERO USAGE. NO RESPONSE	C
			44	Vacant			IS HOUSE VACANT?	C
			44	Vacant			IF VACANT LEAVE ON AND INCOMPLETE ORDER	C
			44	Vacant			IF OCCUPIED TURN OFF AND COMPLETE ORDER	C
			44	Vacant			W001 Meter reading: 43.	C
			44	Vacant			AG 3-26 HOUSE APPEARS TO BE VACANT	C
			44	Vacant			Read Only	C
			44	Vacant			Vacant property	C
			44	Vacant			W001 Incompletion reason: No Access.	C
286631	1705 N New York Ave	20090916	20	Vacant		0		
		20091015	21	Vacant				
		20091116	22	Vacant				
		20091215	23	Vacant	Zero usage okay			
		20100118	24	Vacant				
		20100215	25	Vacant		2148098	5 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	Y
			25	Vacant			W001 Meter reading: 0.	Y
			25	Vacant			7/22/09 BAP HOUSE LOOKS VACANT READ 0000	Y
			25	Vacant			Vacant property	Y
			25	Vacant			W001 Found service on.	Y
			25	Vacant			W001 Left service on.	Y
		20100317	26	Vacant			5 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	Y
			26	Vacant			W001 Meter reading: 0.	Y
			26	Vacant			7/22/09 BAP HOUSE LOOKS VACANT READ 0000	Y
			26	Vacant			Vacant property	Y
			26	Vacant			W001 Found service on.	Y
			26	Vacant			W001 Left service on.	Y
286660	1830 N New York Ave	20090916	3			0		
286929	1809 N Peoria Ave	20090916	10	Vacant		0		
		20100118	3	Vacant	Sent letter to gain access			
		20100215	4	Vacant	Issued EST/ZERO Svc Order	2357288	PLEASE SHUT OFF & TAG DUE TO NON-COMPLIANCE OF THE THREE LETTERS	C
			4	Vacant			SENT FOR ZERO USAGE	C
			4	Vacant			customer scheduled service order	C
		20100317	5	Vacant	Zero usage okay	2366617	Check if meter is stuck.	Y
			5	Vacant			W001 Meter reading: 159.	Y
			5	Vacant			CAM 3-1-10 READ 0159 METER WAS OKAY HOUSE HAS BEEN	Y
			5	Vacant			VACANT ELDERLY LADY PASSED AWAY	Y
			5	Vacant			Ran water Mtr OK Read only	Y
			5	Vacant			Vacant property	Y
			5	Vacant			W001 Found service on.	Y

Billing Investigation Report for the Peoria District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
286929	1809 N Peoria Ave	20100317	5	Vacant	Zero usage okay	2366617	W001 Left service on.	Y
			5	Vacant			3/22/10 coded vacant cb	Y
287097	1914 N Missouri Ave	20091116	3	Vacant	Issued EST/ZERO Svc Order	2280387	Please check meter and verify read. No usage since August.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 328.	Y
			3	Vacant			AG 12-01 HOUSE APPEARS TO BE VACANT	Y
			3	Vacant			Read Only	Y
			3	Vacant			Vacant property	Y
			3	Vacant			12/2/09 kfm coded as vacant	Y
287128	1915 N California Ave	20090916	7			0		
		20091015	8					
		20091116	9					
287257	2120 N Peoria Ave	20090916	18	Vacant		0		
		20091015	19	Vacant				
		20091116	20	Vacant				
		20091215	21	Vacant	Zero usage okay			
		20100118	22	Vacant				
		20100215	23	Vacant		2089378	15 CONS ZERO READS - MAKE REPAIRS & GET READ	Y
			23	Vacant			W001 Meter reading: 0.	Y
			23	Vacant			0000 MSM HOUSE VACANT	Y
			23	Vacant			Vacant property	Y
			23	Vacant			Read Only	Y
		20100317	24	Vacant			15 CONS ZERO READS - MAKE REPAIRS & GET READ	Y
			24	Vacant			W001 Meter reading: 0.	Y
			24	Vacant			0000 MSM HOUSE VACANT	Y
			24	Vacant			Vacant property	Y
			24	Vacant			Read Only	Y
287274	723 E Thrush Ave	20090916	5			0		
		20091015	6					
287417	617 E Republic St	20100215	3	Meter Okay (field veri mtr reg	Zero usage okay	2232495	Get read to start billing.	Y
			3	Meter Okay (field veri mtr reg			W001 Found service off.	Y
			3	Meter Okay (field veri mtr reg			W001 Left service on.	Y
			3	Meter Okay (field veri mtr reg			Turn on water.	Y
			3	Meter Okay (field veri mtr reg			Advised customer of \$10.00 applicable fee.	Y
			3	Meter Okay (field veri mtr reg			Please call ahead at 309-369-6182.	Y
			3	Meter Okay (field veri mtr reg			W001 Meter reading: 532.	Y
			3	Meter Okay (field veri mtr reg			CAM 10-6-09 READ 0532 METER OKAY TURNED ON WATER	Y
			3	Meter Okay (field veri mtr reg			Turned on at curbstop	Y
			3	Meter Okay (field veri mtr reg			Ran water Mtr OK Read only	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
287417	617 E Republic St	20100215	3	Meter Okay (field veri mtr reg	Zero usage okay	2232495	W001 Operated curb stop.	Y
287420	619 E Republic St	20100317	3	Vacant	Sent letter to gain access	0		
		20090916	4	Vacant				
		20091015	5	Vacant				
		20091116	6	Vacant				
287421	620 E Republic St	20100317	3	Vacant	Called, left message	0		
287468	314 E Republic St	20091116	10	Meter Okay (field veri mtr reg		0		
		20091215	11	Meter Okay (field veri mtr reg				
		20100118	12	Meter Okay (field veri mtr reg				
		20100215	13	Meter Okay (field veri mtr reg	Zero usage okay	2135336	Get read to start billing.\$10 activation electric heat	Y
			13	Meter Okay (field veri mtr reg			W001 Operated curb stop.	Y
			13	Meter Okay (field veri mtr reg			W001 Found service off.	Y
			13	Meter Okay (field veri mtr reg			W001 Left service on.	Y
			13	Meter Okay (field veri mtr reg			Turn on water.	Y
			13	Meter Okay (field veri mtr reg			please call customer before arrival to meet 309-696-6414	Y
			13	Meter Okay (field veri mtr reg			paid bad dept \$8.25 X4B7308363 over the phone	Y
			13	Meter Okay (field veri mtr reg			W001 Meter reading: 132.	Y
			13	Meter Okay (field veri mtr reg			CAM 7-14-09 READ 0132 METER OKAY CALLED AHEAD WAITED	Y
			13	Meter Okay (field veri mtr reg			FOR CUSTOMER TURNED ON WATER	Y
			13	Meter Okay (field veri mtr reg			Turned on at curbstop	Y
			13	Meter Okay (field veri mtr reg			Ran water Mtr OK Read only	Y
		20100317	14	Meter Okay (field veri mtr reg		0		
		20090916	8	Meter Okay (field veri mtr reg				
		20091015	9	Meter Okay (field veri mtr reg				
287647	505 E Thrush Ave	20090916	32	Vacant		0		
		20091015	33	Vacant				
		20091116	34	Vacant				
		20091215	35	Vacant				
		20100118	36	Vacant				
		20100215	37	Vacant	Sent letter to gain access			
		20100317	38	Vacant				
287741	216 E Arcadia Ave	20100215	3		Sent letter to gain access	0		
287764	201 E Arcadia Ave	20100317	3	Vacant	Called, left message	0		
287902	105 E Archer Ave	20100118	3		Issued EST/ZERO Svc Order	2333381	Please check meter and verify read. No usage since Oct 2009	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				Is meter dead? Is this vacant? Please advise.	C
			3				W001 Meter reading: 189.	C
			3				INACCURATE. YOU CAN TELL SOMEONE IS LIVING HERE BUT NO ONE	C

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
287902	105 E Archer Ave	20100118	3		Issued EST/ZERO Svc Order	2333381	ANSWERED THE DOOR. LEFT A CARD ASKING THEM TO SCHEDULE A TIME TO	C
			3				INSPECT THE METER. THEY PROBABLY REALIZE THAT THEIR METER IS NOT	C
			3				WORKING CORRECTLY.	C
			3				Left Notice / Posting	C
			3				"READ 0189	8-10
		20100215	4		Sent letter to gain access	0		
		20100317	5					
287903	107 E Archer Ave	20091116	3	Vacant	Issued EST/ZERO Svc Order	2280388	Please check meter and verify read. No usage since August.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 51.	Y
			3	Vacant			AG 12-01 HOUSE IS VACANT	Y
			3	Vacant			Read Only	Y
			3	Vacant			Vacant property	Y
			3	Vacant			12/2/09 kfm coded as vacant	Y
		20091216	4	Vacant	Zero usage okay	0		
		20100118	5	Vacant				
		20100215	6	Vacant		2280388	Please check meter and verify read. No usage since August.	Y
			6	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			6	Vacant			W001 Meter reading: 51.	Y
			6	Vacant			AG 12-01 HOUSE IS VACANT	Y
			6	Vacant			Read Only	Y
			6	Vacant			Vacant property	Y
			6	Vacant			12/2/09 kfm coded as vacant	Y
		20100317	7	Vacant			Please check meter and verify read. No usage since August.	Y
			7	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			7	Vacant			W001 Meter reading: 51.	Y
			7	Vacant			AG 12-01 HOUSE IS VACANT	Y
			7	Vacant			Read Only	Y
			7	Vacant			Vacant property	Y
			7	Vacant			12/2/09 kfm coded as vacant	Y
287944	2406 N Peoria Ave	20090917	3			0		
288008	2413 N Indiana Ave	20100317	3	Vacant	Zero usage okay	2280389	Please check meter and verify read. No usage since August.	Y
		20091116	3	Vacant	Issued EST/ZERO Svc Order		Please check meter and verify read. No usage since August.	Y
		20100317	3	Vacant	Zero usage okay		Is meter dead? Is this vacant? Please advise.	Y
		20091116	3	Vacant	Issued EST/ZERO Svc Order		Is meter dead? Is this vacant? Please advise.	Y
		20100317	3	Vacant	Zero usage okay		W001 Meter reading: 98.	Y
		20091116	3	Vacant	Issued EST/ZERO Svc Order		W001 Meter reading: 98.	Y
		20100317	3	Vacant	Zero usage okay		AG 12-01 CUSTOMER PASSED AWAY IN SEPT AT AGE 97 -	Y
		20091116	3	Vacant	Issued EST/ZERO Svc Order		AG 12-01 CUSTOMER PASSED AWAY IN SEPT AT AGE 97 -	Y

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
288008	2413 N Indiana Ave	20100317	3	Vacant	Zero usage okay	2280389	USED VERY LITTLE. DAUGHTER CLEARING HOUSE TO SALE	Y
		20091116	3	Vacant	Issued EST/ZERO Svc Order		USED VERY LITTLE. DAUGHTER CLEARING HOUSE TO SALE	Y
		20100317	3	Vacant	Zero usage okay		Read Only	Y
		20091116	3	Vacant	Issued EST/ZERO Svc Order		Read Only	Y
			3	Vacant			12/2/09 kfm coded as vacant	Y
		20100317	3	Vacant	Zero usage okay		12/2/09 kfm coded as vacant	Y
288189	2209 N Delaware St	20091015	10	Vacant		0		
		20091116	11	Vacant				
		20091216	12	Vacant				
		20100118	13	Vacant				
		20100215	14	Vacant	Sent letter to gain access			
		20100317	15	Vacant	Issued EST/ZERO Svc Order	2388101	CUSTOMER SENT 3 LETTERS FOR CONSECUTIVE ZERO USAGE. NO RESPONSE	C
			15	Vacant			IS HOUSE VACANT?	C
			15	Vacant			if vacant leave on and incomplete order	C
			15	Vacant			if occupied turn off and complete order	C
			15	Vacant			W001 Meter reading: 0.	C
			15	Vacant			AG 3-26 HOUSE IS VACANT AND BOARDED UP	C
			15	Vacant			Read Only	C
			15	Vacant			W001 Incompletion reason: No Access.	C
			15	Vacant			3/29/10 coded vacant cb	C
		20090916	9	Vacant		0		
288341	2105 N Atlantic Ave #B	20091216	10	Vacant		0		
		20100118	11	Vacant				
		20100215	12	Vacant	Sent letter to gain access			
		20100317	13	Vacant	Zero usage okay	2387104	Customer has received letter for zero read please verify read and	C
			13	Vacant			that meter is working properly	C
			13	Vacant			W001 Meter reading: 1.	C
			13	Vacant			CAM 3-22-10 READ 0001 NOT HOME LEFT CARD RF READ	C
			13	Vacant			THIS IS A VACANT APT BLDG	C
			13	Vacant			No answer / Left card	C
			13	Vacant			Read Only	C
			13	Vacant			W001 Incompletion reason: Knock / Ring Left Card.	C
			13	Vacant			3/22/10 coded vacant cb	C
		20090916	7	Vacant		0		
		20091015	8	Vacant				
		20091116	9	Vacant				
288379	2208 N Atlantic Ave	20091015	3			0		
		20091116	4					
		20091216	5					

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Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
288379	2208 N Atlantic Ave	20100118	6			0		
		20100215	7		Sent letter to gain access			
288476	2400 N Central Ave	20091116	3	Vacant		0		
		20091216	4	Vacant	Zero usage okay			
		20100118	5	Vacant				
		20100215	6	Vacant		2125153	9 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	Y
			6	Vacant			W001 Meter reading: 88.	Y
			6	Vacant			SELDOM USED	Y
			6	Vacant			Verified read OK	Y
			6	Vacant			W001 Found service on.	Y
			6	Vacant			W001 Left service on.	Y
			6	Vacant			"ALP 6/29/09 READ 0088	DVE
		20100317	7	Vacant			9 CONS ZERO READS - CHECK TO SEE WHY NO USAGE	Y
			7	Vacant			W001 Meter reading: 88.	Y
			7	Vacant			SELDOM USED	Y
			7	Vacant			Verified read OK	Y
			7	Vacant			W001 Found service on.	Y
			7	Vacant			W001 Left service on.	Y
			7	Vacant			"ALP 6/29/09 READ 0088	DVE
288497	2321 N Central Ave	20090916	3	Vacant		0		
		20100118	3	Vacant	Sent letter to gain access			
		20100215	4	Vacant	Called, left message			
			4	Vacant	Zero usage okay			
		20100317	5	Vacant				
288558	815 E Republic St	20090916	25	Vacant		0		
		20091015	26	Vacant				
		20091116	27	Vacant				
		20091216	28	Vacant				
		20100118	29	Vacant				
		20100215	30	Vacant	Sent letter to gain access			
		20100317	31	Vacant	Zero usage okay	2374507	Check if meter is damaged.	Y
			31	Vacant			W001 Meter reading: 229.	Y
			31	Vacant			AG 3-09 METER IS OK - HOUSE IS VACANT AND FOR SALE.	Y
			31	Vacant			HAS BEEN VACANT OVER 2 YRS	Y
			31	Vacant			Read Only	Y
			31	Vacant			3/11/10 coded vacant cb	Y
288559	813 E Republic St	20091015	3			0		
		20100317	3		Sent letter to gain access			
		20091116	4					