

Billing Investigation Report for the West Suburban District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
873555	341 Ottawa Dr	20100225	3	Meter Okay (field veri mtr reg	Zero usage okay	2321876	W001 Found service off.	Y
			3	Meter Okay (field veri mtr reg			W001 Left service on.	Y
			3	Meter Okay (field veri mtr reg			3/3/10 coded meter okay cb	Y
			3	Meter Okay (field veri mtr reg			s sitting on floor. Please restore slowly due to winterization.	Y
			3	Meter Okay (field veri mtr reg			Antionette called in to have meter set. House winterized. ON orde	Y
			3	Meter Okay (field veri mtr reg			r already worked. Asked phone # alt # & declined EFTAPP. Issued	Y
			3	Meter Okay (field veri mtr reg			CKMTR for 1/14.	Y
			3	Meter Okay (field veri mtr reg			W001 Meter reading: 151.	Y
			3	Meter Okay (field veri mtr reg			LP 1 14 10	Y
			3	Meter Okay (field veri mtr reg			Turned off at curbstop	Y
			3	Meter Okay (field veri mtr reg			W001 Operated curb stop.	Y
874973	586 Territorial Blvd IRRG	20100322	3	Irrigation	Called, left message	0		
875389	410 Colony Ct	20100323	3		Sent letter to gain access	0		

Unique Accounts: 1376

New Accounts:

Number With No Action: 637

New With No Action:

46314	5646 Courtland Ave	20100108	3	Other - add'l comment req'd	Zero usage okay	2202401	customer received letter stating need to gain access to fix water m	C
			3	Other - add'l comment req'd			Change meter and set reading device.	C
			3	Other - add'l comment req'd			Office review required.	C
			3	Other - add'l comment req'd			W001 Closing Error: A meter number is required.	C
			3	Other - add'l comment req'd			W001 Closing Error: Inbound meter has an install or scrap date.	C
			3	Other - add'l comment req'd			W001 Closing Error: New meter service type is different from the	C
			3	Other - add'l comment req'd			existing service.	C
			3	Other - add'l comment req'd			9.11.9 Cancelled per comments. dmk	C
			3	Other - add'l comment req'd			JR 9/14 No actions required by the Reagional BOC/ FRCC	C
			3	Other - add'l comment req'd			eter because no meter reads	C
			3	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3	Other - add'l comment req'd			Rescheduled Notes: CLD NO ANSWER - FSR RUNNING LATE	C
			3	Other - add'l comment req'd			W001 Out meter reading: 144.	C
			3	Other - add'l comment req'd			W001 In meter ID: reading: 0.	C
			3	Other - add'l comment req'd			CUSTOMER RARELY IS LIVING ON PREMISE. MTRCH IS NOT NECESSARY.	C
			3	Other - add'l comment req'd			DON C. 9/11/09	C
			3	Other - add'l comment req'd			Ran water Mtr OK Read only	C
		20090908	4	Other - add'l comment req'd	Order already issued	0		
		20100205	4	Other - add'l comment req'd	Zero usage okay			
		20100305	5	Other - add'l comment req'd				
46327	5621 Prospect Ave	20100108	3	Vacant	Issued EST/ZERO Svc Order	2326523	Please check meter and verify read. No usage since October.	Y

Billing Investigation Report for the Moreland District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
46327	5621 Prospect Ave	20100108	3	Vacant	Issued EST/ZERO Svc Order	2326523	Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 709.	Y
			3	Vacant			APPEARS VACANT. DON C. 1/21/10	Y
			3	Vacant			Read Only	Y
			3	Vacant			1/22/10 kfm coded as vacant	Y
		20100205	4	Vacant	Zero usage okay		Please check meter and verify read. No usage since October.	Y
			4	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			W001 Meter reading: 709.	Y
			4	Vacant			APPEARS VACANT. DON C. 1/21/10	Y
			4	Vacant			Read Only	Y
			4	Vacant			1/22/10 kfm coded as vacant	Y
		20100305	5	Vacant			Please check meter and verify read. No usage since October.	Y
			5	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			5	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5	Vacant			W001 Meter reading: 709.	Y
			5	Vacant			APPEARS VACANT. DON C. 1/21/10	Y
			5	Vacant			Read Only	Y
			5	Vacant			1/22/10 kfm coded as vacant	Y

Unique Accounts: 1376

New Accounts:

Number With No Action: 637

New With No Action:

46469	9431 Hickory St	20090915	11	Vacant		0		
47002	19526 CHERRY ST	20100115	3	Res - Snowbird	Customer left for winter	0		
		20100212	4	Res - Snowbird	Zero usage okay			
		20100312	5	Res - Snowbird				
47040	9661 194th St IRRG	20091214	3	Irrigation		0		
		20100115	4	Irrigation	Zero usage okay			
		20100212	5	Irrigation				
495266	9425 Birch Ave	20100212	3	Vacant	Sent letter to gain access	0		
		20100312	4	Vacant	Zero usage okay	2382931	CUSTOMER SENT 3 LETTERS FOR CONSECUTIVE ZERO USAGE. NO RESPONSE	C
			4	Vacant			IS HOUSE VACANT?	C
			4	Vacant			IF VACANT LEAVE ON AND INCOMPLETE ORDER	C
			4	Vacant			IF OCCUPIED TURN OFF AND COMPLETE ORDER	C
			4	Vacant			W001 Meter reading: 344.	C
			4	Vacant			W001 Incompletion reason: Other.	C

Billing Investigation Report for the Arbury District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind C
495266	9425 Birch Ave	20100312	4	Vacant	Zero usage okay	2382931	3/17/10 coded vacant cb	C
			4	Vacant			"HOUSE VACANT	10 L
552917	9663 194TH ST	20091014	3	Vacant		0		
		20100312	3	Vacant	Zero usage okay			
		20091113	4	Vacant				
719275	19612 Beechnut St	20090915	3	Vacant	Sent letter to gain access	0		
			3	Vacant				
		20091014	4	Vacant				
		20091113	5	Vacant				
		20091214	6	Vacant				
		20100115	7	Vacant	Zero usage okay			
		20100212	8	Vacant				
		20100312	9	Vacant				
764712	19440 97th Ave	20090915	3	Vacant	Sent letter to gain access	0		
		20091014	4	Vacant				
		20091113	5	Vacant				
		20091214	6	Vacant				
		20100115	7	Vacant	Zero usage okay	2255098	Change meter and set reading device.	C
			7	Vacant			W001 Found service on.	C
			7	Vacant			W001 Left service on.	C
			7	Vacant			W001 Closing Error: A meter number is required.	C
			7	Vacant			W001 Closing Error: Inbound meter has an install or scrap date.	C
			7	Vacant			W001 Closing Error: New meter service type is different from the	C
			7	Vacant			existing service.	C
			7	Vacant			Cancelled. Meter was not changed...CV/OPS 10.29.09	C
			7	Vacant			call ahead at 815-735-9697 customer request at least 30 min ahead	C
			7	Vacant			customer received letter about repair/ replacing meter	C
			7	Vacant			No guarentees given.	C
			7	Vacant			W001 Out meter reading: 2659.	C
			7	Vacant			W001 In meter ID: reading: 0.	C
			7	Vacant			VACANT PROPERTY.....METER IS OKAY.....	C
			7	Vacant			Verified read OK	C
			7	Vacant			"Please try to work later	avail
		20100212	8	Vacant			Change meter and set reading device.	C
			8	Vacant			W001 Found service on.	C
			8	Vacant			W001 Left service on.	C
			8	Vacant			W001 Closing Error: A meter number is required.	C
			8	Vacant			W001 Closing Error: Inbound meter has an install or scrap date.	C
			8	Vacant			W001 Closing Error: New meter service type is different from the	C

Billing Investigation Report for the Arbury District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
764712	19440 97th Ave	20100212	8	Vacant	Zero usage okay	2255098	existing service.	C
			8	Vacant			Cancelled. Meter was not changed...CV/OPS 10.29.09	C
			8	Vacant			call ahead at 815-735-9697 customer request at least 30 min ahead	C
			8	Vacant			customer received letter about repair/ replacing meter	C
			8	Vacant			No guarentees given.	C
			8	Vacant			W001 Out meter reading: 2659.	C
			8	Vacant			W001 In meter ID: reading: 0.	C
			8	Vacant			VACANT PROPERTY.....METER IS OKAY.....	C
			8	Vacant			Verified read OK	C
			8	Vacant			"Please try to work later	avail
		20100312	9	Vacant		0		
809616	19614 Beechnut Dr	20090915	5	Vacant		0		
863319	19662 Beechnut St	20100212	3	Vacant	Issued EST/ZERO Svc Order	2356517	Please check meter and verify read. no usage since Dec	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 271.	Y
			3	Vacant			Read Only	Y
			3	Vacant			Vacant property	Y
			3	Vacant			W001 Found service on.	Y
			3	Vacant			W001 Left service on.	Y
			3	Vacant			3/3/10 CODED VACANT CB	Y
			3	Vacant			"HOME IS VACANT	EA 3
		20100312	4	Vacant	Zero usage okay		Please check meter and verify read. no usage since Dec	Y
			4	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			4	Vacant			W001 Meter reading: 271.	Y
			4	Vacant			Read Only	Y
			4	Vacant			Vacant property	Y
			4	Vacant			W001 Found service on.	Y
			4	Vacant			W001 Left service on.	Y
			4	Vacant			3/3/10 CODED VACANT CB	Y
			4	Vacant			"HOME IS VACANT	EA 3
864090	9431 Hickory St	20100212	3		Called, left message	0		

Unique Accounts: 1376

New Accounts:

Number With No Action: 637

New With No Action:

693940	16653 Grant Ave	20091002	3		Sent letter to gain access	0		
--------	-----------------	----------	---	--	----------------------------	---	--	--

Billing Investigation Report for the Alpine Heights District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
----------------	-----------------	-------------------	----------------------	------------------	-----------------------	------------------------	--	---------

Unique Accounts: 1376

New Accounts:

Number With No Action: 637

New With No Action:

56253	2015 STODDARD AVE	20090914	25	Other - add'l comment req'd		0		
		20091013	26	Other - add'l comment req'd				
		20091112	27	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2278629	Please check meter and verify read. No usage since 08/2007	Y
			27	Other - add'l comment req'd			11/24/09 kfm coded as other left tag	Y
			27	Other - add'l comment req'd			Is meter dead or vacant.	Y
			27	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			27	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			27	Other - add'l comment req'd			W001 Meter reading: 24.	Y
			27	Other - add'l comment req'd			UNABLE TO DETERMINE OCCUPANCY STATUS. LEFT TAG. PP 11/23/9	Y
			27	Other - add'l comment req'd			Read Only	Y
			27	Other - add'l comment req'd			Left Notice / Posting	Y
		20091211	28	Other - add'l comment req'd	Zero usage okay	0		
		20100114	29	Other - add'l comment req'd				
		20100211	30	Other - add'l comment req'd				
		20100310	31	Other - add'l comment req'd				
827017	1010 THOMAS LN	20091112	3	Vacant	Zero usage okay	2203050	Natalia called to have meter changed per letter received. states	C
			3	Vacant			Change meter and set reading device.per letter receive tofixmeter	C
			3	Vacant			Vacant property	C
			3	Vacant			Office review required.	C
			3	Vacant			W001 Operated curb stop.	C
			3	Vacant			W001 Found service on.	C
			3	Vacant			W001 Left service off.	C
			3	Vacant			W001 Closing Error: A meter number is required.	C
			3	Vacant			W001 Closing Error: Inbound meter has an install or scrap date.	C
			3	Vacant			W001 Closing Error: New meter service type is different from the existing service.	C
			3	Vacant			Cancelled - No meter change completed. JR 9/04	C
			3	Vacant			premise is vacant and there should be no usage. schedule meter ch	C
			3	Vacant			ange per letter received.	C
			3	Vacant			W001 Out meter reading: 598.	C
			3	Vacant			W001 In meter ID: reading: 0.	C
			3	Vacant			THE TIME HE REQUESTED. NOTHING IS WRONG WITH THE METER. FINAL	C
			3	Vacant			READ AT 0598. CREDIT CUSTOMER 1K. DON C. 9/04/09	C
			3	Vacant			Turned off at curbstop	C

Billing Investigation Report for the Wheaton Water District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
827017	1010 THOMAS LN	20091112	3	Vacant	Zero usage okay	2203050	"PER CUSTOMER	JLD
		20091211	4	Vacant		0		
		20100114	5	Vacant				
		20100211	6	Vacant				
		20100310	7	Vacant				

Unique Accounts: 1376 New Accounts: Number With No Action: 637 New With No Action:

467317	16247 Essington Rd	20090915	3	Vacant		0		
		20100312	3	Vacant	Issued EST/ZERO Svc Order	2383908	Please check meter and verify read. no usage since Jan	Y
			3	Vacant			W001 Meter reading: 100.	Y
			3	Vacant			"BLDG IS CLOSED	CHEC
			3	Vacant			Read Only	Y
			3	Vacant			3/19/10 coded vacant cb	Y
		20091014	4	Vacant		0		
		20091113	5	Vacant				
800831	10 Washington Ct	20100115	3	Vacant	Issued EST/ZERO Svc Order	2332741	Please check meter and verify read. No usage since September.	Y
			3	Vacant			Office review required.	Y
			3	Vacant			2/2/10 coded vacant cb	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 4.	Y
			3	Vacant			house is vacant same read as before KEN 2/1/10	Y
			3	Vacant			Other	Y
		20100212	4	Vacant	Zero usage okay		Please check meter and verify read. No usage since September.	Y
			4	Vacant			Office review required.	Y
			4	Vacant			2/2/10 coded vacant cb	Y
			4	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			4	Vacant			W001 Meter reading: 4.	Y
			4	Vacant			house is vacant same read as before KEN 2/1/10	Y
			4	Vacant			Other	Y

Unique Accounts: 1376 New Accounts: Number With No Action: 637 New With No Action:

57393	35W742 Crispin Dr	20100211	3	Meter Okay (field veri mtr reg	Zero usage okay	2055504	Check if meter is stuck.	Y
			3	Meter Okay (field veri mtr reg			time	Y
			3	Meter Okay (field veri mtr reg			W001 Meter reading: 818.	Y

Billing Investigation Report for the Rollins District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
57393	35W742 Crispin Dr	20100211	3	Meter Okay (field veri mtr reg	Zero usage okay	2055504	ROB.R 4/22/09 METER NOT STUCK RAN WATER METER MOVING FINE	Y
			3	Meter Okay (field veri mtr reg			Ran water Mtr OK Read only	Y
			3	Meter Okay (field veri mtr reg			Re-read / inspect with customer involvement	Y
			3	Meter Okay (field veri mtr reg			"818.00	reque
			3	Meter Okay (field veri mtr reg			"Michael received letter of fix meter	e stu
864122	9N620 FLORA DR	20091211	3	Vacant	Issued EST/ZERO Svc Order	2302410	Please check meter and verify read. No usage since activated.	Y
			3	Vacant	Zero usage okay		Please check meter and verify read. No usage since activated.	Y
			3	Vacant	Issued EST/ZERO Svc Order		W001 Meter reading: 5.	Y
			3	Vacant	Zero usage okay		W001 Meter reading: 5.	Y
			3	Vacant	Issued EST/ZERO Svc Order		DON C. 12/21/09	Y
			3	Vacant	Zero usage okay		DON C. 12/21/09	Y
			3	Vacant			Vacant property	Y
			3	Vacant	Issued EST/ZERO Svc Order		Vacant property	Y
			3	Vacant			"12.22.9 Coded Vacant" as of 12.21.9. dmk""	Y
			3	Vacant	Zero usage okay		"12.22.9 Coded Vacant" as of 12.21.9. dmk""	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant	Issued EST/ZERO Svc Order		Is meter dead? Is this vacant? Please advise.	Y

Unique Accounts: 1376

New Accounts:

Number With No Action: 637

New With No Action:

57735	0N110 Cobblestone Ln	20100310	3	Res - Snowbird	Sent letter to gain access	0		
57780	0N150 Nepil Ave	20091211	3	Vacant		0		
		20100114	4	Vacant	Issued EST/ZERO Svc Order	2332726	Please check meter and verify read. No usage since October.	Y
			4	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			4	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			4	Vacant			W001 Meter reading: 86.	Y
			4	Vacant			FURNITURE IN HOME. NOT SURE IF ANYONE IS LIVING HERE. I LEFT A	Y
			4	Vacant			TAG TO CALL TO HAVE METER CHECKED. DON C. 1/26/10	Y
			4	Vacant			No answer / Left card	Y
			4	Vacant			1/27/10 sent letter to make appointment to check meter cb	Y
		20100211	5	Vacant	Zero usage okay	0		
		20100310	6	Vacant				
57839	Lincoln Marsh E	20091211	3	Seasonal		0		
		20100114	4	Seasonal	Zero usage okay			
		20100211	5	Seasonal				
		20100310	6	Seasonal				
58056	26W459 Harrison Ave	20090914	4		Sent letter to gain access	0		

Billing Investigation Report for the Liberty Ridge District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
58056	26W459 Harrison Ave	20091013	5		Zero usage okay	0		
58477	26W064 ARMBRUST AVE	20100211	3	Vacant	Sent letter to gain access	0		
		20100310	4	Vacant	Zero usage okay			
58483	26W063 ARMBRUST AVE	20091211	3		Issued EST/ZERO Svc Order	2302411	Please check meter and verify read. No usage since September.	Y
			3				Is meter dead? Is this vacant? Please advise.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 244.	Y
			3				CAN'T TELL IF VACANT. I LEFT A TAG TO CALL THE OFFICE TO CHECK	Y
			3				METER. MAY NEED TO BE REPLACED. DON C. 12/22/09	Y
			3				Left Notice / Posting	Y
			3				12.23.9 No action req'd @ this time. dmk	Y
		20100114	4		Sent letter to gain access	0		
		20100211	5					
58485	26W091 Armbrust Ave	20100211	3		Sent letter to gain access	0		
58513	26 W 316 Boxelder Ave	20091013	3	Vacant	Sent letter to gain access	0		
58533	26W308 GRAND AVE	20090914	34	Vacant		0		
		20091013	35	Vacant				
		20091112	36	Vacant	Issued EST/ZERO Svc Order	2278664	Please check meter and verify read. No usage since 11/2006.	Y
			36	Vacant			Is meter dead or property vacant.	Y
			36	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			36	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			36	Vacant			W001 Meter reading: 129.	Y
			36	Vacant			HOUSE VACANT. PP 11/23/9	Y
			36	Vacant			Read Only	Y
			36	Vacant			11/24/09 kfm coded as vacant	Y
		20091211	37	Vacant	Zero usage okay	0		
		20100114	38	Vacant				
		20100211	39	Vacant		2278664	Please check meter and verify read. No usage since 11/2006.	Y
			39	Vacant			Is meter dead or property vacant.	Y
			39	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			39	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			39	Vacant			W001 Meter reading: 129.	Y
			39	Vacant			HOUSE VACANT. PP 11/23/9	Y
			39	Vacant			Read Only	Y
			39	Vacant			11/24/09 kfm coded as vacant	Y
		20100310	40	Vacant			Please check meter and verify read. No usage since 11/2006.	Y
			40	Vacant			Is meter dead or property vacant.	Y
			40	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			40	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y

Billing Investigation Report for the Liberty Ridge District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
58533	26W308 GRAND AVE	20100310	40	Vacant	Zero usage okay	2278664	W001 Meter reading: 129.	Y
			40	Vacant			HOUSE VACANT. PP 11/23/9	Y
			40	Vacant			Read Only	Y
			40	Vacant			11/24/09 kfm coded as vacant	Y
58696	1 N Blue Jay Ct #205	20100211	3	Seasonal	Zero usage okay	0		
		20100310	4	Seasonal				
58975	26W008 JEROME AVE	20091211	3	Vacant	Issued EST/ZERO Svc Order	2302412	Please check meter and verify read. No usage since September.	Y
			3	Vacant	Zero usage okay		Please check meter and verify read. No usage since September.	Y
			3	Vacant	Issued EST/ZERO Svc Order		Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant	Zero usage okay		Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant	Issued EST/ZERO Svc Order		Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant	Zero usage okay		Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant	Issued EST/ZERO Svc Order		W001 Meter reading: 663.	Y
			3	Vacant	Zero usage okay		W001 Meter reading: 663.	Y
			3	Vacant	Issued EST/ZERO Svc Order		DON C. 12/22/09	Y
			3	Vacant	Zero usage okay		DON C. 12/22/09	Y
			3	Vacant	Issued EST/ZERO Svc Order		Vacant property	Y
			3	Vacant	Zero usage okay		Vacant property	Y
			3	Vacant	Issued EST/ZERO Svc Order		"12.23.9 coded as vacant"" dmk""	Y
			3	Vacant	Zero usage okay		"12.23.9 coded as vacant"" dmk""	Y
739370	0N210 Elmwood St	20091013	3	Vacant	Sent letter to gain access	0		
		20091112	4	Vacant	Issued EST/ZERO Svc Order	2277136	"Is the meter dead? Is this vacant? Please advise.	
			4	Vacant			Please check meter and verify read. No usage since July.	Y
			4	Vacant			W001 Meter reading: 140.	Y
			4	Vacant			DON C. 11/19/09	Y
			4	Vacant			Vacant property	Y
			4	Vacant			11/20/09 kfm coded as vacant	Y
		20091211	5	Vacant	Zero usage okay	0		
808087	26W221 GENEVA RD	20091112	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2278658	Please check meter and verify read. No usage since 08/2009	Y
			3	Other - add'l comment req'd			Is meter dead or vacant.	Y
			3	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Other - add'l comment req'd			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3	Other - add'l comment req'd			W001 Meter reading: 47.	Y
			3	Other - add'l comment req'd			KARATE SCHOOL. OPENED BY APPT. ONLY. CUSTOMER IS USING VERY	Y
			3	Other - add'l comment req'd			LITTLE WATER TO USE TOILET AND WASH HANDS. DON C. 11/25/09	Y
			3	Other - add'l comment req'd			Read Only	Y
			3	Other - add'l comment req'd			12/1/09 kfm coded as other	Y
		20091211	4	Other - add'l comment req'd	Zero usage okay	0		
850618	1 Waverly Ct IRRG #A	20100114	3	Irrigation	Zero usage okay	0		

Billing Investigation Report for the Liberty Ridge District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
850618	1 Waverly Ct IRRG #A	20100211	4	Irrigation	Zero usage okay	0		
		20100310	5	Irrigation				

Unique Accounts: 1376

New Accounts:

Number With No Action: 637

New With No Action:

59510	149 Delores St	20091014	3	Vacant		0		
		20091113	4	Vacant				
59576	110 St George Ln	20091113	3		Issued EST/ZERO Svc Order	2280367	Please check meter and verify read. No usage since August.	Y
			3				Is meter dead? Is this vacant? Please advise.	Y
			3				W001 Meter reading: 313.	Y
			3				11-23 -09 LIDIA	Y
			3				Read Only	Y
			3				Office review required.	Y
			3				11/24/09 kfm property not vacant not home left tag	Y
			3				"NO VACANT	E CH
		20091214	4		Sent letter to gain access	0		
		20100115	5					
59595	112 Kevin Ln	20091014	3		Sent letter to gain access	0		
625804	111 Kevin Ln	20091014	3	Vacant	Sent letter to gain access	0		
		20091113	4	Vacant	Issued EST/ZERO Svc Order	2280369	Please check meter and verify read. No usage since July.	Y
			4	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			4	Vacant			W001 Meter reading: 150.	Y
			4	Vacant			Read Only	Y
			4	Vacant			Office review required.	Y
			4	Vacant			11/24/09 kfm coded as vacant	Y
			4	Vacant			"HOUSE LOOKS VACANT	09
673281	123 Kristine St	20091014	3		Sent letter to gain access	0		
799985	5 Marlin Dr	20090915	10	Other - add'l comment req'd		0		
846799	126 Rick Ct	20100115	3	Vacant	Issued EST/ZERO Svc Order	2332742	Please check meter and verify read. No usage since October.	Y
			3	Vacant			W001 Meter reading: 471.	Y
			3	Vacant			HOME APPEARS VACANT. DOM 1/27/10	Y
			3	Vacant			Read Only	Y
			3	Vacant			W001 Found service on.	Y
			3	Vacant			W001 Left service on.	Y
			3	Vacant			1/28/10 coded vacant cb	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
		20100212	4	Vacant	Zero usage okay		Please check meter and verify read. No usage since October.	Y

Billing Investigation Report for the Marina District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
846799	126 Rick Ct	20100212	4	Vacant	Zero usage okay	2332742	W001 Meter reading: 471.	Y
			4	Vacant			HOME APPEARS VACANT. DOM 1/27/10	Y
			4	Vacant			Read Only	Y
			4	Vacant			W001 Found service on.	Y
			4	Vacant			W001 Left service on.	Y
			4	Vacant			1/28/10 coded vacant cb	Y
			4	Vacant			Is meter dead? Is this vacant? Please advise.	Y
		20100312	5	Vacant			Please check meter and verify read. No usage since October.	Y
			5	Vacant			W001 Meter reading: 471.	Y
			5	Vacant			HOME APPEARS VACANT. DOM 1/27/10	Y
			5	Vacant			Read Only	Y
			5	Vacant			W001 Found service on.	Y
			5	Vacant			W001 Left service on.	Y
			5	Vacant			1/28/10 coded vacant cb	Y
			5	Vacant			Is meter dead? Is this vacant? Please advise.	Y

Unique Accounts: 1376 New Accounts: Number With No Action: 637 New With No Action:

59935	1310 Alicia Dr	20091214	3	Other - add'l comment req'd		0		
59994	100 Park POOL #HOUSE	20100212	3	Seasonal	Zero usage okay	0		
		20100312	4	Seasonal				

Unique Accounts: 1376 New Accounts: Number With No Action: 637 New With No Action:

60138	8230 Paloma Dr	20100115	3		Sent letter to gain access	0		
819492	8410 135th St	20100115	3		Sent letter to gain access	0		
		20100212	4		Order already issued	2355029	Check if meter is stuck.	Y
			4				W001 Meter reading: 42.	Y
			4				JOE W 2-19-10 METER STUCK. METER LOCATION IS IN GARAGE..	Y
			4				MR. MCQUIRE... IS A TENANT... RENTS. WILL CHANGE METER UNDER	Y
			4				SEPERATE P.O.	Y
			4				Stuck Meter / Remote	Y
			4				"HEAT TAPES AROUND METER	Y HA
822618	8320 Paloma Dr	20091014	3	Vacant		0		
		20091113	4	Vacant				
		20091214	5	Vacant				

Billing Investigation Report for the Midwest Palos District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
----------------	-----------------	-------------------	----------------------	------------------	-----------------------	------------------------	--	---------

Unique Accounts: 1376 New Accounts: Number With No Action: 637 New With No Action:

809844	17676 Frazier Rd	20091214	3	Vacant	Issued EST/ZERO Svc Order	2303271	Please check meter and verify read. No usage since September.	Y
			3	Vacant	Zero usage okay		Please check meter and verify read. No usage since September.	Y
			3	Vacant	Issued EST/ZERO Svc Order		Is meter dead. Is this vacant? Please advise.	Y
			3	Vacant	Zero usage okay		Is meter dead. Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 344.	Y
			3	Vacant	Issued EST/ZERO Svc Order		W001 Meter reading: 344.	Y
			3	Vacant	Zero usage okay		HOUSE IS VACANT AND FOR SALE.....METER IS OKAY.....RON	Y
			3	Vacant	Issued EST/ZERO Svc Order		HOUSE IS VACANT AND FOR SALE.....METER IS OKAY.....RON	Y
			3	Vacant			12-22-09.....	Y
			3	Vacant	Zero usage okay		12-22-09.....	Y
			3	Vacant	Issued EST/ZERO Svc Order		Left Notice / Posting	Y
			3	Vacant	Zero usage okay		Left Notice / Posting	Y
			3	Vacant	Issued EST/ZERO Svc Order		12.23.9 Coded vacant...dmk	Y
			3	Vacant	Zero usage okay		12.23.9 Coded vacant...dmk	Y
		20100115	4	Vacant		0		
		20100212	5	Vacant		2303271	Please check meter and verify read. No usage since September.	Y
			5	Vacant			Is meter dead. Is this vacant? Please advise.	Y
			5	Vacant			W001 Meter reading: 344.	Y
			5	Vacant			HOUSE IS VACANT AND FOR SALE.....METER IS OKAY.....RON	Y
			5	Vacant			12-22-09.....	Y
			5	Vacant			Left Notice / Posting	Y
			5	Vacant			12.23.9 Coded vacant...dmk	Y
		20100312	6	Vacant			Please check meter and verify read. No usage since September.	Y
			6	Vacant			Is meter dead. Is this vacant? Please advise.	Y
			6	Vacant			W001 Meter reading: 344.	Y
			6	Vacant			HOUSE IS VACANT AND FOR SALE.....METER IS OKAY.....RON	Y
			6	Vacant			12-22-09.....	Y
			6	Vacant			Left Notice / Posting	Y
			6	Vacant			12.23.9 Coded vacant...dmk	Y

Unique Accounts: 1376 New Accounts: Number With No Action: 637 New With No Action:

60309	36W080 River Grange Rd	20090914	3		Sent letter to gain access	0		
-------	------------------------	----------	---	--	----------------------------	---	--	--

Billing Investigation Report for the River Grange District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
60309	36W080 River Grange Rd	20091013	4		Sent letter to gain access	0		

Unique Accounts: 1376

New Accounts:

Number With No Action: 637

New With No Action:

667307	358 Fair Oaks #APT B	20090916	10	Vacant		0		
		20091015	11	Vacant				
		20091116	12	Vacant				
		20091216	13	Vacant				
		20100115	14	Vacant	Zero usage okay	2102381	meter needs to be cahnged	Y
			14	Vacant			JR 7/9 No actions required by the Regional BOC/FRCC	Y
			14	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			14	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			14	Vacant			W001 Meter reading: 62.	Y
			14	Vacant			Vacant property	Y
			14	Vacant			Office review required.	Y
			14	Vacant			W001 Found service on.	Y
			14	Vacant			W001 Left service on.	Y
667316	14778 Liston	20090921	13	Vacant		0		
		20091020	14	Vacant				
		20091119	15	Vacant				
		20091221	16	Vacant				
		20100120	17	Vacant	Zero usage okay			
		20100218	18	Vacant		2088457	mtr needs to be changed	Y
			18	Vacant			W001 Meter reading: 278.	Y
			18	Vacant			called phone number left message house looks vacant	Y
			18	Vacant			Verified read OK	Y
			18	Vacant			W001 Found service on.	Y
			18	Vacant			W001 Left service on.	Y
667400	900 Blackhawk Blvd	20091015	3	Vacant	Sent letter to gain access	0		
		20091116	4	Vacant	Issued EST/ZERO Svc Order	2280418	Please check meter and verify read. No usage since August.	Y
			4	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			4	Vacant			W001 Meter reading: 79.	Y
			4	Vacant			Vacant property	Y
			4	Vacant			Verified read OK	Y
			4	Vacant			12/1/09 kfm coded as vacant	Y
		20091216	5	Vacant	Zero usage okay	0		
		20100115	6	Vacant				

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
667400	900 Blackhawk Blvd	20100215	7	Vacant	Zero usage okay	2280418	Please check meter and verify read. No usage since August.	Y
			7	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			7	Vacant			W001 Meter reading: 79.	Y
			7	Vacant			Vacant property	Y
			7	Vacant			Verified read OK	Y
			7	Vacant			12/1/09 kfm coded as vacant	Y
		20100318	8	Vacant			Please check meter and verify read. No usage since August.	Y
			8	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			8	Vacant			W001 Meter reading: 79.	Y
			8	Vacant			Vacant property	Y
			8	Vacant			Verified read OK	Y
			8	Vacant			12/1/09 kfm coded as vacant	Y
667503	244 S Park #A	20100212	3	Vacant	Issued EST/ZERO Svc Order	2356526	"Is meter dead? Is this vacant? Please advise.	
			3	Vacant			Please check meter and verify read. no usage since Dec	Y
			3	Vacant			W001 Meter reading: 46.	Y
			3	Vacant			Verified read OK	Y
			3	Vacant			Vacant property	Y
			3	Vacant			2/24/10 coded vacant cb	Y
		20100317	4	Vacant	Zero usage okay		"Is meter dead? Is this vacant? Please advise.	
			4	Vacant			Please check meter and verify read. no usage since Dec	Y
			4	Vacant			W001 Meter reading: 46.	Y
			4	Vacant			Verified read OK	Y
			4	Vacant			Vacant property	Y
			4	Vacant			2/24/10 coded vacant cb	Y
667702	542 Wheeler Ave	20100315	3	"Minimal User (New constr		0 USAGE C	2022339	BY FF
			3	"Minimal User (New constr			2022339	d mir
			3	"Minimal User (New constr			2022339	view
			3	"Minimal User (New constr			2022339	d rea
			3	"Minimal User (New constr			2022339	is rar
			3	"Minimal User (New constr			2022339	alrea
			3	"Minimal User (New constr			2022339	CC - I
			3	"Minimal User (New constr			2022339	eturn
			3	"Minimal User (New constr			2022339	need
			3	"Minimal User (New constr			2022339	er re
667730	1006 Hayes Ave	20100318	3	Other - add'l comment req'd	Zero usage okay	0		
		20091116	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2280415	Please check meter and verify read. No usage since August.	Y
			3	Other - add'l comment req'd			Is meter dead? Is this vacant? Please advise.	Y
			3	Other - add'l comment req'd			W001 Meter reading: 7.	Y
			3	Other - add'l comment req'd			Verified read OK	Y

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind Y
667730	1006 Hayes Ave	20091116	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2280415	12/1/09 kfm coded as other read OK	Y
667733	255 S Park	20091113	10	"Minimal User (New constr			0	
		20091215	11	"Minimal User (New constr			0	
		20100114	12	"Minimal User (New constr		D USAGE C	2055497	work
			12	"Minimal User (New constr			2055497	is oc
			12	"Minimal User (New constr			2055497	ading
			12	"Minimal User (New constr			2055497	d rea
			12	"Minimal User (New constr			2055497	ter re
			12	"Minimal User (New constr			2055497	CC - f
			12	"Minimal User (New constr			2055497	CC - f
			12	"Minimal User (New constr			2055497	CC - f
			12	"Minimal User (New constr			2055497	CC - f
			12	"Minimal User (New constr			2055497	CC - f
		20100212	13	"Minimal User (New constr			2055497	work
			13	"Minimal User (New constr			2055497	is oc
			13	"Minimal User (New constr			2055497	CC - f
			13	"Minimal User (New constr			2055497	d rea
			13	"Minimal User (New constr			2055497	CC - f
			13	"Minimal User (New constr			2055497	ter re
			13	"Minimal User (New constr			2055497	CC - f
			13	"Minimal User (New constr			2055497	ading
			13	"Minimal User (New constr			2055497	CC - f
			13	"Minimal User (New constr			2055497	CC - f
		20100317	14	"Minimal User (New constr			2055497	work
			14	"Minimal User (New constr			2055497	is oc
			14	"Minimal User (New constr			2055497	CC - f
			14	"Minimal User (New constr			2055497	d rea
			14	"Minimal User (New constr			2055497	ter re
			14	"Minimal User (New constr			2055497	CC - f
			14	"Minimal User (New constr			2055497	CC - f
			14	"Minimal User (New constr			2055497	CC - f
			14	"Minimal User (New constr			2055497	ading
			14	"Minimal User (New constr			2055497	CC - f
		20090911	8	"Minimal User (New constr			0	
		20091014	9	"Minimal User (New constr			0	
667797	614 Wheeler Ave	20090910	17	"Minimal User (New constr			0	
		20091012	18	"Minimal User (New constr		D USAGE C	0	
		20091110	19	"Minimal User (New constr			0	
		20091211	20	"Minimal User (New constr		D USAGE C	0	

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
667797	614 Wheeler Ave	20100112	21	"Minimal User (New constr		0		
		20100210	22	"Minimal User (New constr		0		
		20100315	23	"Minimal User (New constr		0		
667823	440 Clark	20090911	23	Vacant		0		
		20091014	24	Vacant	Zero usage okay			
		20091113	25	Vacant				
		20091215	26	Vacant				
		20100114	27	Vacant				
667878	460 Clark	20090911	3	Vacant		0		
		20100114	3	Vacant	Sent letter to gain access			
		20100212	4	Vacant	Zero usage okay			
		20100317	5	Vacant				
667896	462 Gardner	20090911	4	Other - add'l comment req'd		0		
		20091014	5	Other - add'l comment req'd				
		20091113	6	Other - add'l comment req'd				
		20091215	7	Other - add'l comment req'd				
		20100114	8	Other - add'l comment req'd	Sent letter to gain access			
		20100212	9	Other - add'l comment req'd	Zero usage okay	2342162	Change meter and set reading device.	C
			9	Other - add'l comment req'd			toilet uses little water kfm	C
			9	Other - add'l comment req'd			2/2/10 coded as other	C
			9	Other - add'l comment req'd			meter was fine only a toilet on this meter rarely gets used only	C
			9	Other - add'l comment req'd			one person there in the afternoon	C
			9	Other - add'l comment req'd			Verified read OK	C
			9	Other - add'l comment req'd			W001 Found service on.	C
			9	Other - add'l comment req'd			W001 Left service on.	C
			9	Other - add'l comment req'd			W001 Closing Error: A meter number is required.	C
			9	Other - add'l comment req'd			W001 Closing Error: Inbound meter has an install or scrap date.	C
			9	Other - add'l comment req'd			cancel did not change meter meter is ok only 1 person and 1	C
667916	5189 Cheney Dr #8	20091022	3	Vacant		0		
667981	814 Westerfield Way	20091104	3	Vacant	Issued EST/ZERO Svc Order	2273339	Please check premise and verify read. No usage since August.	Y
			3	Vacant			Is this vacant?	Y
			3	Vacant			W001 Meter reading: 435.	Y
			3	Vacant			FORSALE	Y
			3	Vacant			Vacant property	Y
			3	Vacant			Verified read OK	Y
			3	Vacant			Office review required.	Y
			3	Vacant			11/30/09 OFFICE REVIEWED CODED IN SNAP BMW 11/30	Y
		20091205	4	Vacant		0		
		20100105	5	Vacant	Zero usage okay			

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
667981	814 Westerfield Way	20100203	6	Vacant	Zero usage okay	0		
668069	4211 Prairie Hill Rd	20090918	3	Meter Okay (field veri mtr reg		0		
		20100217	3	Meter Okay (field veri mtr reg	Sent letter to gain access			
		20091019	4	Meter Okay (field veri mtr reg				
		20100322	4	Meter Okay (field veri mtr reg	Zero usage okay	2376898	Please check meter per gain access due to zero usage. Please call ahead.	Y
			4	Meter Okay (field veri mtr reg				Y
			4	Meter Okay (field veri mtr reg			W001 Meter reading: 6.	Y
			4	Meter Okay (field veri mtr reg			customer doesn't use much water 1 person and not open very much	Y
			4	Meter Okay (field veri mtr reg			Verified read OK	Y
			4	Meter Okay (field veri mtr reg			Office review required.	Y
			4	Meter Okay (field veri mtr reg			W001 Found service on.	Y
			4	Meter Okay (field veri mtr reg			W001 Left service on.	Y
			4	Meter Okay (field veri mtr reg			3/12/10 OFFICE REVIEWED CODED IN SNAP BMW 3/12	Y
668075	4811 Prairie Hill Rd	20100217	3	Meter Okay (field veri mtr reg	Issued EST/ZERO Svc Order	2366827	Please check meter and verify read. no usage since Dec	Y
			3	Meter Okay (field veri mtr reg			Is meter dead? Is this vacant? Please advise.	Y
			3	Meter Okay (field veri mtr reg			For Sox has to be checked	Y
			3	Meter Okay (field veri mtr reg			W001 Meter reading: 7.	Y
			3	Meter Okay (field veri mtr reg			Verified read OK	Y
			3	Meter Okay (field veri mtr reg			W001 Found service on.	Y
			3	Meter Okay (field veri mtr reg			W001 Left service on.	Y
			3	Meter Okay (field veri mtr reg			3/3/10 CODED METER OKAY CB	Y
		20100322	4	Meter Okay (field veri mtr reg	Zero usage okay		Please check meter and verify read. no usage since Dec	Y
			4	Meter Okay (field veri mtr reg			Is meter dead? Is this vacant? Please advise.	Y
			4	Meter Okay (field veri mtr reg			For Sox has to be checked	Y
			4	Meter Okay (field veri mtr reg			W001 Meter reading: 7.	Y
			4	Meter Okay (field veri mtr reg			Verified read OK	Y
			4	Meter Okay (field veri mtr reg			W001 Found service on.	Y
			4	Meter Okay (field veri mtr reg			W001 Left service on.	Y
			4	Meter Okay (field veri mtr reg			3/3/10 CODED METER OKAY CB	Y
668100	6815 Kristines IRRIG	20100119	3	Irrigation	Zero usage okay	0		
		20100217	4	Irrigation				
		20100322	5	Irrigation				
668107	15606 Bethany Ct	20090918	18	Vacant		0		
		20091019	19	Vacant				
		20091118	20	Vacant				
		20091218	21	Vacant	Issued EST/ZERO Svc Order	2308784	Please check meter and verify read. No usage since March 2008.	Y
			21	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			21	Vacant			W001 Meter reading: 2.	Y
			21	Vacant			FORSALE	Y

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
668107	15606 Bethany Ct	20091218	21	Vacant	Issued EST/ZERO Svc Order	2308784	Vacant property	Y
			21	Vacant			Office review required.	Y
			21	Vacant			12/31/09 kfm coded as vacant	Y
		20100119	22	Vacant	Zero usage okay	0		
		20100217	23	Vacant		2308784	Please check meter and verify read. No usage since March 2008.	Y
			23	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			23	Vacant			W001 Meter reading: 2.	Y
			23	Vacant			FORSALE	Y
			23	Vacant			Vacant property	Y
			23	Vacant			Office review required.	Y
			23	Vacant			12/31/09 kfm coded as vacant	Y
668212	1366 Railtree	20090916	3	"Minimal User (New constr			0	
		20091015	4	"Minimal User (New constr			0	
		20091116	5	"Minimal User (New constr			0	
		20091216	6	"Minimal User (New constr			0	
		20100115	7	"Minimal User (New constr		0 USAGE C	0	
		20100215	8	"Minimal User (New constr			0	
		20100318	9	"Minimal User (New constr			0	
668259	549 Gardner	20091014	3	Vacant		0		
		20091113	4	Vacant				
		20091215	5	Vacant				
668262	1412 Shaw St	20091015	3	Vacant		0		
		20091116	4	Vacant				
		20091216	5	Vacant				
		20100115	6	Vacant	Issued EST/ZERO Svc Order	2332743	Please check meter and verify read. No usage since July.	Y
			6	Vacant			1/28/10 coded vacant cb	Y
			6	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			W001 Meter reading: 88.	Y
			6	Vacant			Vacant property	Y
			6	Vacant			Verified read OK	Y
			6	Vacant			W001 Found service on.	Y
			6	Vacant			W001 Left service on.	Y
		20100215	7	Vacant	Zero usage okay		Please check meter and verify read. No usage since July.	Y
			7	Vacant			1/28/10 coded vacant cb	Y
			7	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			7	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Vacant			W001 Meter reading: 88.	Y
			7	Vacant			Vacant property	Y

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
668262	1412 Shaw St	20100215	7	Vacant	Zero usage okay	2332743	Verified read OK	Y
			7	Vacant			W001 Found service on.	Y
			7	Vacant			W001 Left service on.	Y
668365	14151 Commercial Pky	20091104	3	Vacant	Issued EST/ZERO Svc Order	2273340	Please check premise and verify read. No usage since August.	Y
			3	Vacant			W001 Meter reading: 184.	Y
			3	Vacant			Vacant property	Y
			3	Vacant			Is this vacant?	Y
		20091205	3	Vacant			12/1/09 kfm coded as vacant	Y
		20091205	4	Vacant		0		
		20100105	5	Vacant	Zero usage okay			
		20100203	6	Vacant				
		20100308	7	Vacant		2273340	Please check premise and verify read. No usage since August.	Y
			7	Vacant			W001 Meter reading: 184.	Y
			7	Vacant			Vacant property	Y
			7	Vacant			Is this vacant?	Y
			7	Vacant			12/1/09 kfm coded as vacant	Y
668372	608 Gardner	20100212	10	Landlord/Tenant	Zero usage okay	0		
		20100317	11	Landlord/Tenant				
		20090911	5	Landlord/Tenant				
		20091014	6	Landlord/Tenant				
		20091215	8	Landlord/Tenant				
		20100114	9	Landlord/Tenant	Zero usage okay			
668457	618 Gardner	20091113	10	Vacant	Zero usage okay	0		
		20091215	11	Vacant				
		20100114	12	Vacant				
		20100212	13	Vacant				
		20100317	14	Vacant				
		20090911	8	Vacant				
		20091014	9	Vacant	Zero usage okay			
668549	15621 Oakview Ln	20091118	3	Vacant	Issued EST/ZERO Svc Order	2281640	Please check meter and verify read. No usage since August.	Y
			3	Vacant			W001 Meter reading: 124.	Y
			3	Vacant			FORSALE	Y
			3	Vacant			Vacant property	Y
			3	Vacant			Verified read OK	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			12/1/09 kfm coded as vacant	Y
		20091218	4	Vacant	Zero usage okay	0		
		20100119	5	Vacant				
		20100217	6	Vacant		2281640	Please check meter and verify read. No usage since August.	Y

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
668549	15621 Oakview Ln	20100217	6	Vacant	Zero usage okay	2281640	W001 Meter reading: 124.	Y
			6	Vacant			FORSALE	Y
			6	Vacant			Vacant property	Y
			6	Vacant			Verified read OK	Y
			6	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			6	Vacant			12/1/09 kfm coded as vacant	Y
		20100322	7	Vacant			Please check meter and verify read. No usage since August.	Y
			7	Vacant			W001 Meter reading: 124.	Y
			7	Vacant			FORSALE	Y
			7	Vacant			Vacant property	Y
			7	Vacant			Verified read OK	Y
			7	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			7	Vacant			12/1/09 kfm coded as vacant	Y
668550	15622 Oakview Ln	20100119	3	Vacant	Zero usage okay	0		
		20100217	4	Vacant				
		20100322	5	Vacant				
668598	417 Oak Grove Ave	20091117	10	Vacant	Zero usage okay	0		
		20091217	11	Vacant				
		20100118	12	Vacant				
		20100216	13	Vacant				
		20100319	14	Vacant				
		20090917	8	Vacant				
		20091015	9	Vacant	Zero usage okay			
668607	15781 Carbrej	20100208	3	Res - Snowbird	Issued EST/ZERO Svc Order	2352100	Please check meter and verify read. no usage since Dec	Y
			3	Res - Snowbird			Is meter dead? Is this vacant? Please advise.	Y
			3	Res - Snowbird			W001 Meter reading: 791.	Y
			3	Res - Snowbird			CUSTOMER IS A SNOWBIRD GONE SOUTH FOR THE WINTER	Y
			3	Res - Snowbird			Verified read OK	Y
			3	Res - Snowbird			Office review required.	Y
			3	Res - Snowbird			2/18/10 coded snowbird cb	Y
		20100311	4	Res - Snowbird	Zero usage okay		Please check meter and verify read. no usage since Dec	Y
			4	Res - Snowbird			Is meter dead? Is this vacant? Please advise.	Y
			4	Res - Snowbird			W001 Meter reading: 791.	Y
			4	Res - Snowbird			CUSTOMER IS A SNOWBIRD GONE SOUTH FOR THE WINTER	Y
			4	Res - Snowbird			Verified read OK	Y
			4	Res - Snowbird			Office review required.	Y
			4	Res - Snowbird			2/18/10 coded snowbird cb	Y
668665	634 Gardner	20100114	3	Vacant	Zero usage okay	0		
		20100212	4	Vacant				

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
668665	634 Gardner	20100317	5	Vacant	Zero usage okay	0		
		20090911	5	Vacant				
668775	324 Surf Trl	20100107	3	Vacant	Issued EST/ZERO Svc Order	2324756	Please check meter and verify read. No usage since October.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 39.	Y
			3	Vacant			Vacant property	Y
			3	Vacant			W001 Found service on.	Y
			3	Vacant			W001 Left service on.	Y
			3	Vacant			1/20/10 kfm coded as vacant	Y
		20100205	4	Vacant	Zero usage okay	0		
		20100310	5	Vacant		2324756	Please check meter and verify read. No usage since October.	Y
			5	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			5	Vacant			W001 Meter reading: 39.	Y
			5	Vacant			Vacant property	Y
			5	Vacant			W001 Found service on.	Y
			5	Vacant			W001 Left service on.	Y
			5	Vacant			1/20/10 kfm coded as vacant	Y
668824	356 Prairie Hill Rd #UNIT C	20090908	5	WAREHOUSE/STORAGE		0		
		20091007	6	WAREHOUSE/STORAGE				
		20091106	7	WAREHOUSE/STORAGE				
		20091207	8	WAREHOUSE/STORAGE				
668869	454 Oak Grove Ave	20100118	3	Vacant	Issued EST/ZERO Svc Order	2341965	Please check meter and verify read. No usage since October.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 240.	Y
			3	Vacant			Verified read OK	Y
			3	Vacant			Vacant property	Y
			3	Vacant			2/4/10 coded vacant cb	Y
		20100216	4	Vacant	Zero usage okay		Please check meter and verify read. No usage since October.	Y
			4	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			4	Vacant			W001 Meter reading: 240.	Y
			4	Vacant			Verified read OK	Y
			4	Vacant			Vacant property	Y
			4	Vacant			2/4/10 coded vacant cb	Y
		20100319	5	Vacant		0		
668880	417 Fox Run Dr	20100107	3	Vacant	Issued EST/ZERO Svc Order	2324754	Please check meter and verify read. No usage since October.	Y
			3	Vacant			1/20/10 kfm coded as vacant	Y
			3	Vacant			Is meter dead? Is this vacant? Little usage? Please advise.	Y
			3	Vacant			W001 Meter reading: 3.	Y
			3	Vacant			CUSTOMER LIVES WITH BOYFRIEND	Y

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
668880	417 Fox Run Dr	20100107	3	Vacant	Issued EST/ZERO Svc Order	2324754	Verified read OK	Y
			3	Vacant			Vacant property	Y
			3	Vacant			Office review required.	Y
			3	Vacant			W001 Found service on.	Y
			3	Vacant			W001 Left service on.	Y
		20100205	4	Vacant	Zero usage okay		Please check meter and verify read. No usage since October.	Y
			4	Vacant			1/20/10 kfm coded as vacant	Y
			4	Vacant			Is meter dead? Is this vacant? Little usage? Please advise.	Y
			4	Vacant			W001 Meter reading: 3.	Y
			4	Vacant			CUSTOMER LIVES WITH BOYFRIEND	Y
			4	Vacant			Verified read OK	Y
			4	Vacant			Vacant property	Y
			4	Vacant			Office review required.	Y
			4	Vacant			W001 Found service on.	Y
			4	Vacant			W001 Left service on.	Y
		20090908	5	Vacant		0		
		20100310	5	Vacant	Zero usage okay	2324754	Please check meter and verify read. No usage since October.	Y
			5	Vacant			1/20/10 kfm coded as vacant	Y
			5	Vacant			Is meter dead? Is this vacant? Little usage? Please advise.	Y
			5	Vacant			W001 Meter reading: 3.	Y
			5	Vacant			CUSTOMER LIVES WITH BOYFRIEND	Y
			5	Vacant			Verified read OK	Y
			5	Vacant			Vacant property	Y
			5	Vacant			Office review required.	Y
			5	Vacant			W001 Found service on.	Y
			5	Vacant			W001 Left service on.	Y
668918	129 S Adams	20091214	3	Vacant		0		
		20100113	4	Vacant	Zero usage okay			
668929	633 Progressive Ln #UNIT 4	20100205	3	WAREHOUSE/STORAGE	Sent letter to gain access	0		
		20090908	4	WAREHOUSE/STORAGE				
		20100310	4	WAREHOUSE/STORAGE	Zero usage okay	2356520	ORDER NEEDED FOR FSR GARY O.....	Y
			4	WAREHOUSE/STORAGE			CUSTOMER USES AS WAREHOUSE....	Y
			4	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	WAREHOUSE/STORAGE			W001 Meter reading: 2.	Y
			4	WAREHOUSE/STORAGE			customer uses premise for warehousing only there twice a month	Y
			4	WAREHOUSE/STORAGE			Verified read OK	Y
			4	WAREHOUSE/STORAGE			2/17/10 coded warehouse cb	Y
		20091007	5	WAREHOUSE/STORAGE		0		
668938	633 Progressive Ln #UNIT 1	20091007	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	0		

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
668945	633 Progressive Ln #UNIT 3	20091207	3	Other - add'l comment req'd		0		
		20100107	4	Other - add'l comment req'd	Zero usage okay			
669236	633 Progressive Ln #UNIT C	20090908	3	WAREHOUSE/STORAGE		0		
		20100107	3	WAREHOUSE/STORAGE	Issued EST/ZERO Svc Order	2324755	Please check meter and verify read. No usage since October.	Y
			3	WAREHOUSE/STORAGE			Is meter dead? Is this vacant? Please advise.	Y
			3	WAREHOUSE/STORAGE			W001 Meter reading: 4.	Y
			3	WAREHOUSE/STORAGE			Verified read OK	Y
			3	WAREHOUSE/STORAGE			Office review required.	Y
			3	WAREHOUSE/STORAGE			1/20/10 kfm coded as warehouse/storage	Y
			3	WAREHOUSE/STORAGE			"THIS A WAREHOUSE FOR CARS	IS II
		20100205	4	WAREHOUSE/STORAGE	Zero usage okay		Please check meter and verify read. No usage since October.	Y
			4	WAREHOUSE/STORAGE			Is meter dead? Is this vacant? Please advise.	Y
			4	WAREHOUSE/STORAGE			W001 Meter reading: 4.	Y
			4	WAREHOUSE/STORAGE			Verified read OK	Y
			4	WAREHOUSE/STORAGE			Office review required.	Y
			4	WAREHOUSE/STORAGE			1/20/10 kfm coded as warehouse/storage	Y
			4	WAREHOUSE/STORAGE			"THIS A WAREHOUSE FOR CARS	IS II
		20100310	5	WAREHOUSE/STORAGE			Please check meter and verify read. No usage since October.	Y
			5	WAREHOUSE/STORAGE			Is meter dead? Is this vacant? Please advise.	Y
			5	WAREHOUSE/STORAGE			W001 Meter reading: 4.	Y
			5	WAREHOUSE/STORAGE			Verified read OK	Y
			5	WAREHOUSE/STORAGE			Office review required.	Y
			5	WAREHOUSE/STORAGE			1/20/10 kfm coded as warehouse/storage	Y
			5	WAREHOUSE/STORAGE			"THIS A WAREHOUSE FOR CARS	IS II
669240	541 Roscoe	20091117	24	Vacant		0		
		20091217	25	Vacant				
		20100118	26	Vacant				
		20100216	27	Vacant	Issued EST/ZERO Svc Order	2359576	"Is meter dead? Is this vacant? Please advise.	
			27	Vacant	Zero usage okay		"Is meter dead? Is this vacant? Please advise.	
			27	Vacant	Issued EST/ZERO Svc Order		Please check meter and verify read. no usage since Nov 09	Y
			27	Vacant	Zero usage okay		Please check meter and verify read. no usage since Nov 09	Y
			27	Vacant	Issued EST/ZERO Svc Order		Please enter meter location. none on file..thanks	Y
			27	Vacant	Zero usage okay		Please enter meter location. none on file..thanks	Y
			27	Vacant			W001 Meter reading: 100.	Y
			27	Vacant	Issued EST/ZERO Svc Order		W001 Meter reading: 100.	Y
			27	Vacant			PROPERTY IS VACANT	Y
			27	Vacant	Zero usage okay		PROPERTY IS VACANT	Y
			27	Vacant			Verified read OK	Y
			27	Vacant	Issued EST/ZERO Svc Order		Verified read OK	Y

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
669240	541 Roscoe	20100216	27	Vacant	Issued EST/ZERO Svc Order	2359576	Vacant property	Y
			27	Vacant	Zero usage okay		Vacant property	Y
			27	Vacant	Issued EST/ZERO Svc Order		Office review required.	Y
			27	Vacant	Zero usage okay		Office review required.	Y
			27	Vacant			Updated code to vacant per notes above....CV/OPS 2.23.10	Y
			27	Vacant	Issued EST/ZERO Svc Order		Updated code to vacant per notes above....CV/OPS 2.23.10	Y
		20100319	28	Vacant	Zero usage okay		"Is meter dead? Is this vacant? Please advise.	
			28	Vacant			Please check meter and verify read. no usage since Nov 09	Y
			28	Vacant			Please enter meter location. none on file..thanks	Y
			28	Vacant			W001 Meter reading: 100.	Y
			28	Vacant			PROPERTY IS VACANT	Y
			28	Vacant			Verified read OK	Y
			28	Vacant			Vacant property	Y
			28	Vacant			Office review required.	Y
			28	Vacant			Updated code to vacant per notes above....CV/OPS 2.23.10	Y
669267	1302 Gardner	20100317	3	"Minimal User (New constr		0	2055502	Y
			3	"Minimal User (New constr			2055502	Y
			3	"Minimal User (New constr			2055502	Y
			3	"Minimal User (New constr			2055502	Y
			3	"Minimal User (New constr			2055502	Y
			3	"Minimal User (New constr			2055502	Y
669290	1401 Pate Plaza	20090911	19	"Minimal User (New constr			0	
		20091014	20	"Minimal User (New constr		0	0	
		20091113	21	"Minimal User (New constr			0	
		20091215	22	"Minimal User (New constr			0	
		20100114	23	"Minimal User (New constr			0	
		20100212	24	"Minimal User (New constr		0	0	
		20100317	25	"Minimal User (New constr			0	
669376	618 Fairview	20100118	10	Vacant		0		
		20090917	6	Vacant				
		20091015	7	Vacant				
		20091117	8	Vacant				
		20091217	9	Vacant				
669396	14061 De La Tour Dr	20090908	3	Vacant	Issued EST/ZERO Svc Order	0		
		20100107	3	Vacant	Zero usage okay	2209526	meter needs to be changed out	Y
			3	Vacant			Updated snap to vacant as of 10.9.09.....CV/OPS 1.17.10	Y
			3	Vacant			W001 Meter reading: 409.	Y
			3	Vacant			HOUSE IS FOR SALE AND VACANT	Y

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
669396	14061 De La Tour Dr	20100107	3	Vacant	Zero usage okay	2209526	Verified read OK	Y
			3	Vacant			Vacant property	Y
			3	Vacant			Office review required.	Y
			3	Vacant			10/12/09 kfm reviewed order no action necessary	Y
			3	Vacant			Property is vacant	Y
		20100205	4	Vacant			meter needs to be changed out	Y
			4	Vacant			Updated snap to vacant as of 10.9.09.....CV/OPS 1.17.10	Y
			4	Vacant			W001 Meter reading: 409.	Y
			4	Vacant			HOUSE IS FOR SALE AND VACANT	Y
			4	Vacant			Verified read OK	Y
			4	Vacant			Vacant property	Y
			4	Vacant			Office review required.	Y
			4	Vacant			10/12/09 kfm reviewed order no action necessary	Y
			4	Vacant			Property is vacant	Y
669538	629 Fairview	20100216	3		Order already issued	2352817	Collect: \$ 117.84 Total: \$ 129.64	Y
			3				W001 Meter reading: 1775.	Y
			3				Turned off at curbstop	Y
			3				W001 Operated curb stop.	Y
			3				W001 Found service on.	Y
			3				W001 Left service off.	Y
669631	342 Whittemore	20100114	3	Vacant	Zero usage okay	0		
		20100212	4	Vacant				
		20100317	5	Vacant				
669764	5737 Longest	20090922	7		Issued EST/ZERO Svc Order	0		
669772	5753 Fairway	20100324	3	Vacant	Zero usage okay	2253302	mtr needs to be fixed	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Vacant property	Y
			3	Vacant			12/1/09 kfm coded as vacant	Y
		20090928	4	Vacant	Sent letter to gain access	0		
		20091021	5	Vacant	Issued EST/ZERO Svc Order			
		20091120	6	Vacant				
669789	5785 Fairway	20100121	3	Vacant	Zero usage okay	0		
		20100219	4	Vacant				
		20100324	5	Vacant				
669808	717 Roscoe	20100216	10	Vacant	Zero usage okay	2150527	check if vacant	Y
			10	Vacant			Updated snap to vacant as of 11.17.09...CV/OPS 11.18.09	Y
			10	Vacant			W001 Meter reading: 0.	Y
			10	Vacant			Verified read OK	Y

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
669808	717 Roscoe	20100216	10	Vacant	Zero usage okay	2150527	Vacant property	Y
			10	Vacant			W001 Found service on.	Y
			10	Vacant			W001 Left service on.	Y
		20100319	11	Vacant			check if vacant	Y
			11	Vacant			Updated snap to vacant as of 11.17.09...CV/OPS 11.18.09	Y
			11	Vacant			W001 Meter reading: 0.	Y
			11	Vacant			Verified read OK	Y
			11	Vacant			Vacant property	Y
			11	Vacant			W001 Found service on.	Y
			11	Vacant			W001 Left service on.	Y
		20090917	5	Vacant		0		
		20091015	6	Vacant	Zero usage okay			
		20091117	7	Vacant				
		20091217	8	Vacant				
		20100118	9	Vacant				
669843	14174 Kirane Ct	20090908	3	Other - add'l comment req'd		0		
669970	13973 De La Tour Dr	20100205	3	Vacant	Sent letter to gain access	0		
		20100310	4	Vacant	Zero usage okay			
669981	1906 Spencer	20100317	3	Res - Snowbird	Sent letter to gain access	0		
669987	437 Washington St	20090910	11	Vacant		0		
		20091012	12	Vacant				
		20091110	13	Vacant				
		20091211	14	Vacant	Zero usage okay			
		20100112	15	Vacant				
		20100210	16	Vacant				
		20100315	17	Vacant				
669992	439 Washington St	20091211	3	Vacant		0		
		20100112	4	Vacant	Issued EST/ZERO Svc Order	2327505	Please check meter and verify read. No usage since September.	Y
			4	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			W001 Meter reading: 17.	Y
			4	Vacant			Vacant property	Y
			4	Vacant			Verified read OK	Y
			4	Vacant			1/28/10 coded vacant cb	Y
		20100210	5	Vacant	Zero usage okay		Please check meter and verify read. No usage since September.	Y
			5	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			5	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5	Vacant			W001 Meter reading: 17.	Y
			5	Vacant			Vacant property	Y

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
669992	439 Washington St	20100210	5	Vacant	Zero usage okay	2327505	Verified read OK	Y
			5	Vacant			1/28/10 coded vacant cb	Y
		20100315	6	Vacant			Please check meter and verify read. No usage since September.	Y
			6	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			W001 Meter reading: 17.	Y
			6	Vacant			Vacant property	Y
			6	Vacant			Verified read OK	Y
			6	Vacant			1/28/10 coded vacant cb	Y
670034	263 S Bluff	20090910	15	Vacant		0		
		20091013	16	Vacant				
		20091112	17	Vacant	Issued EST/ZERO Svc Order	2278650	Please check meter and verify read. No usage since 06/2008	Y
			17	Vacant			Is meter dead or vacant.	Y
			17	Vacant			W001 Meter reading: 115.	Y
			17	Vacant			Vacant property	Y
			17	Vacant			Verified read OK	Y
			17	Vacant			12/1/09 kfm coded as vacant	Y
		20091214	18	Vacant	Zero usage okay	0		
670046	302 Shirland	20100113	3	*Minimal User (New constr		0 USAGE C0		
670101	311 Miller	20090910	4	Vacant	Sent letter to gain access	0		
670189	529 Center	20100211	3	Meter Okay (field veri mtr reg	Issued EST/ZERO Svc Order	2355323	Sent 1st letter to customer to make appt to check/fix meter	Y
			3	Meter Okay (field veri mtr reg			due to no usage on account since Dec	Y
			3	Meter Okay (field veri mtr reg			W001 Meter reading: 79.	Y
			3	Meter Okay (field veri mtr reg			Verified read OK	Y
			3	Meter Okay (field veri mtr reg			2/18/10 CODED METER OKAY CB	Y
		20100316	4	Meter Okay (field veri mtr reg	Zero usage okay		Sent 1st letter to customer to make appt to check/fix meter	Y
			4	Meter Okay (field veri mtr reg			due to no usage on account since Dec	Y
			4	Meter Okay (field veri mtr reg			W001 Meter reading: 79.	Y
			4	Meter Okay (field veri mtr reg			Verified read OK	Y
			4	Meter Okay (field veri mtr reg			2/18/10 CODED METER OKAY CB	Y
670193	533 Center	20090910	27	Vacant		0		
		20091013	28	Vacant				
		20091112	29	Vacant	Issued EST/ZERO Svc Order	2278654	Please check meter and verify read. No usage since 06/2007	Y
			29	Vacant			Is meter dead or vacant.	Y
			29	Vacant			W001 Meter reading: 42.	Y
			29	Vacant			Verified read OK	Y
			29	Vacant			12/1/09 kfm coded as other	Y
		20091214	30	Vacant	Zero usage okay	0		
		20100113	31	Vacant				

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind		
670395	311 Fair Oaks	20091216	3	Vacant	Issued EST/ZERO Svc Order	2307173	Please verify read and check meter. No usage since September.	Y		
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y		
			3	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y		
			3	Vacant			W001 Meter reading: 416.	Y		
			3	Vacant			customer is in the military AFGANISTAN	Y		
			3	Vacant			Vacant property	Y		
			3	Vacant			Office review required. 12/31/09 kfm coded as vacant	Y		
670778	855 Roscoe	20100118	10	Vacant	Zero usage okay	0				
			11	Vacant						
			6	Vacant			Sent letter to gain access			
			7	Vacant			Order already issued			
			8	Vacant			Zero usage okay			
			9	Vacant						
670884	15586 Bombay	20090918	6	Vacant		0				
			7	Vacant						
			8	Vacant						
671121	666 S Bluff	20100208	3	Meter Okay (field veri mtr reg	Sent letter to gain access	0				
671134	5127 Jenkins Dr	20091022	3	Vacant	Issued EST/ZERO Svc Order	0				
671140	340 Springfield	20090916	14	Vacant		0				
			15	Vacant						
			16	Vacant						
			17	Vacant						
			18	Vacant			Issued EST/ZERO Svc Order	2332744	Please check meter and verify read. No usage since July 2008.	Y
			18	Vacant					1/28/10 coded vacant cb	Y
			18	Vacant			Is meter dead? Is this vacant? Please advise.	Y		
			18	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y		
			18	Vacant			W001 Meter reading: 119.	Y		
			18	Vacant			Vacant property	Y		
			18	Vacant			Verified read OK	Y		
			18	Vacant			W001 Found service on.	Y		
			18	Vacant			W001 Left service on.	Y		
		20100215	19	Vacant	Zero usage okay		Please check meter and verify read. No usage since July 2008.	Y		
			19	Vacant			1/28/10 coded vacant cb	Y		
			19	Vacant			Is meter dead? Is this vacant? Please advise.	Y		
			19	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y		
			19	Vacant			W001 Meter reading: 119.	Y		
			19	Vacant			Vacant property	Y		

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
671140	340 Springfield	20100215	19	Vacant	Zero usage okay	2332744	Verified read OK	Y
			19	Vacant			W001 Found service on.	Y
			19	Vacant			W001 Left service on.	Y
		20100318	20	Vacant			Please check meter and verify read. No usage since July 2008.	Y
			20	Vacant			1/28/10 coded vacant cb	Y
			20	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			20	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			20	Vacant			W001 Meter reading: 119.	Y
			20	Vacant			Vacant property	Y
			20	Vacant			Verified read OK	Y
			20	Vacant			W001 Found service on.	Y
			20	Vacant			W001 Left service on.	Y
671287	15640 Summerbrooke	20100322	3		Issued EST/ZERO Svc Order	2391413	Please check meter and verify read. no usage since Jan	Y
			3				W001 Meter reading: 683.	Y
			3				Verified read OK	Y
			3				Left Notice / Posting	Y
			3				W001 Found service on.	Y
			3				W001 Left service on.	Y
671291	15641 Lucena	20100325	3	Other - add'l comment req'd	Customer left for winter	0		
671300	348 Fair Oaks	20090916	3	Vacant		0		
		20091015	4	Vacant				
671329	5165 Cheney Dr	20090923	38	Vacant		0		
		20091022	39	Vacant	Zero usage okay			
		20091123	40	Vacant				
		20091223	41	Vacant				
		20100122	42	Vacant				
		20100222	43	Vacant				
		20100325	44	Vacant				
671661	5167 Cheney Dr	20090923	38	Vacant		0		
		20091022	39	Vacant	Zero usage okay			
		20091123	40	Vacant				
		20091223	41	Vacant				
		20100122	42	Vacant				
		20100222	43	Vacant				
		20100325	44	Vacant				
671697	402 Olive	20091221	3	Vacant	Issued EST/ZERO Svc Order	2309953	Please check meter and verify read. No usage since September.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 92.	Y

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
671697	402 Olive	20091221	3	Vacant	Issued EST/ZERO Svc Order	2309953	FORSALE	Y
			3	Vacant			Vacant property	Y
			3	Vacant			Office review required.	Y
			3	Vacant			1/4/09 kfm coded as vacant	Y
		20100120	4	Vacant	Zero usage okay	0		
671888	14759 Liston	20091119	3	Vacant		0		
		20091221	4	Vacant				
672103	511 Blackhawk Blvd	20091109	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2274825	Please check meter and verify read. No usage.	Y
			3	Other - add'l comment req'd			W001 Meter reading: 1.	Y
			3	Other - add'l comment req'd			VERY LITTLE USEAGE	Y
			3	Other - add'l comment req'd			Verified read OK	Y
			3	Other - add'l comment req'd			Office review required.	Y
			3	Other - add'l comment req'd			12/1/09 kfm coded as other	Y
			3	Other - add'l comment req'd			Is meter dead? Is this vacant?	Y
		20091210	4	Other - add'l comment req'd	Zero usage okay	0		
672125	211 McKinley	20090908	21	Seasonal		0		
		20091008	22	Seasonal				
		20091107	23	Seasonal				
		20091209	24	Seasonal				
		20100108	25	Seasonal	Sent letter to gain access			
		20100208	26	Seasonal				
		20100311	27	Seasonal	Zero usage okay	2367000	please check to see if vacant. No usage	Y
			27	Seasonal			W001 Meter reading: 2.	Y
			27	Seasonal			closed for the winter	Y
			27	Seasonal			Verified read OK	Y
			27	Seasonal			W001 Found service on.	Y
			27	Seasonal			W001 Left service on.	Y
			27	Seasonal			3/3/10 CODED SEASONAL CB	Y
672140	1615 Blackhawk	20100312	3		Issued EST/ZERO Svc Order	2383917	please check meter 70210167 zero usage for 3 mos	Y
			3				Additional work required.	Y
			3				Office review required.	Y
			3				W001 Found service on.	Y
			3				W001 Left service on.	Y
			3				3/19/10 sent copy via email to Karen Murphy to have contractor sc	Y
			3				hedule meter change. cb	Y
			3				W002 Meter reading: 2000.	Y
			3				Verified read OK	Y
			3				W002 Found service on.	Y
			3				W002 Left service on.	Y

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
672140	1615 Blackhawk	20100312	3		Issued EST/ZERO Svc Order	2383917	W001 Meter reading: 10.	Y
			3				need to contact contractor to repair and test meter	Y
			3				Stuck Meter / Remote	Y
			3				No movement on meter	Y
672179	234 Lincoln	20090908	5	Vacant		0		
672183	417 Eastern Ave #2	20090909	36	Vacant		0		
		20091009	37	Vacant				
		20091109	38	Vacant				
		20091210	39	Vacant	Zero usage okay			
		20100111	40	Vacant				
		20100209	41	Vacant		2274830	Please check meter and verify read. No usage.	Y
			41	Vacant			Is meter dead? Is this vacant?	Y
			41	Vacant			W001 Meter reading: 34.	Y
			41	Vacant			Verified read OK	Y
			41	Vacant			Vacant property	Y
			41	Vacant			12/1/09 kfm coded as vacant	Y
672189	470 Blackhawk Blvd	20100111	3	Seasonal	Zero usage okay	0		
		20100209	4	Seasonal				
		20100312	5	Seasonal				
672219	217 S Moore	20090908	15	Other - add'l comment req'd		0		
		20091008	16	Other - add'l comment req'd				
		20091107	17	Other - add'l comment req'd				
672240	402 Clark St	20091009	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	0		
672245	1302 Rood Ave	20090908	3	Seasonal		0		
672248	200 Lincoln	20090908	26	Vacant		0		
		20091008	27	Vacant				
		20091107	28	Vacant	Zero usage okay			
		20091209	29	Vacant				
		20100108	30	Vacant				
		20100208	31	Vacant				
		20100311	32	Vacant				
672251	1643 Rood	20091107	10	Vacant	Zero usage okay	0		
		20091209	11	Vacant				
		20090917	8	Vacant				
		20091013	9	Vacant				
672297	215 Elmwood Ave	20091009	3		Issued EST/ZERO Svc Order	0		
672377	413 Clark St	20090916	3	Other - add'l comment req'd		0		
		20091009	4	Other - add'l comment req'd				

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
672377	413 Clark St	20091109	5	Other - add'l comment req'd		0		
		20091210	6	Other - add'l comment req'd	Zero usage okay			
		20100111	7	Other - add'l comment req'd				
672398	125 Elmo	20090908	35	Vacant		0		
		20091008	36	Vacant				
		20091107	37	Vacant	Zero usage okay			
		20091209	38	Vacant				
		20100108	39	Vacant				
		20100208	40	Vacant				
672478	215 S Moore	20100311	3	Vacant	Zero usage okay	0		
672486	426 Collins Dr	20090908	17	Vacant		0		
		20091009	18	Vacant				
		20091109	19	Vacant				
		20091210	20	Vacant	Zero usage okay			
		20100111	21	Vacant				
		20100209	22	Vacant				
		20100312	23	Vacant				
672493	1538 Shirland	20090908	5	Vacant		0		
		20091008	6	Vacant				
		20091107	7	Vacant				
672516	216 Blackhawk Blvd	20090909	37	Vacant		0		
		20091009	38	Vacant				
		20091109	39	Vacant	Issued EST/ZERO Svc Order	2274831	Please check meter and verify read. No usage.	Y
			39	Vacant			Is meter dead? Is this vacant?	Y
			39	Vacant			W001 Meter reading: 13.	Y
			39	Vacant			Verified read OK	Y
			39	Vacant			Vacant property	Y
			39	Vacant			12/1/09 kfm coded as vacant	Y
		20091210	40	Vacant	Zero usage okay	0		
		20100111	41	Vacant				
		20100209	42	Vacant		2274831	Please check meter and verify read. No usage.	Y
			42	Vacant			Is meter dead? Is this vacant?	Y
			42	Vacant			W001 Meter reading: 13.	Y
			42	Vacant			Verified read OK	Y
			42	Vacant			Vacant property	Y
			42	Vacant			12/1/09 kfm coded as vacant	Y
		20100312	43	Vacant			Please check meter and verify read. No usage.	Y
			43	Vacant			Is meter dead? Is this vacant?	Y
			43	Vacant			W001 Meter reading: 13.	Y

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
672516	216 Blackhawk Blvd	20100312	43	Vacant	Zero usage okay	2274831	Verified read OK	Y
			43	Vacant			Vacant property	Y
			43	Vacant			12/1/09 kfm coded as vacant	Y
672535	413 Oak Grove Ave	20091109	3	Vacant	Issued EST/ZERO Svc Order	2274826	Please check meter and verify read. No usage.	Y
			3	Vacant			Is meter dead? Is this still vacant?	Y
			3	Vacant			W001 Meter reading: 2.	Y
			3	Vacant			Verified read OK	Y
			3	Vacant			Vacant property	Y
			3	Vacant			12/1/09 kfm coded as vacant	Y
		20091210	4	Vacant	Zero usage okay	0		
		20100111	5	Vacant				
		20100209	6	Vacant		2274826	Please check meter and verify read. No usage.	Y
			6	Vacant			Is meter dead? Is this still vacant?	Y
			6	Vacant			W001 Meter reading: 2.	Y
			6	Vacant			Verified read OK	Y
			6	Vacant			Vacant property	Y
			6	Vacant			12/1/09 kfm coded as vacant	Y
		20100312	7	Vacant			Please check meter and verify read. No usage.	Y
			7	Vacant			Is meter dead? Is this still vacant?	Y
			7	Vacant			W001 Meter reading: 2.	Y
			7	Vacant			Verified read OK	Y
			7	Vacant			Vacant property	Y
			7	Vacant			12/1/09 kfm coded as vacant	Y
672550	1938 Shirland	20091209	3	Meter Okay (field veri mtr reg		0		
672587	201 S Garfield	20091209	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2299384	Please check meter and verify read. No usage since September.	Y
			3	Other - add'l comment req'd			Is meter dead? Is this vacant? Please advise.	Y
			3	Other - add'l comment req'd			W001 Meter reading: 212.	Y
			3	Other - add'l comment req'd			Verified read OK	Y
			3	Other - add'l comment req'd			W001 Found service on.	Y
			3	Other - add'l comment req'd			W001 Left service on.	Y
			3	Other - add'l comment req'd			12/28/09 kfm read is ok coded as other	Y
672595	249 Park	20090911	26	Vacant		0		
		20091014	27	Vacant	Zero usage okay			
		20091113	28	Vacant				
		20091215	29	Vacant				
		20100114	30	Vacant				
		20100212	31	Vacant				
		20100317	32	Vacant				
682146	14995 Liston #HSE	20090908	28	Vacant		0		

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
682146	14995 Liston #HSE	20091009	29	Vacant		0		
		20091109	30	Vacant				
		20091210	31	Vacant	Zero usage okay			
		20100111	32	Vacant				
		20100209	33	Vacant				
		20100312	34	Vacant				
691754	917 Gardner	20091215	3	"Minimal User (New constr		0		
		20100114	4	"Minimal User (New constr		0		
694323	802 Rood Ave	20090910	13	Vacant		0		
695799	633 Progressive Ln #UNIT 5	20091207	3	"Minimal User (New constr		0		
696289	228 S Hackett St	20091013	3	Vacant		0		
		20091112	4	Vacant	Issued EST/ZERO Svc Order	2278636	Please check meter and verify read. No usage since 07/2009	Y
			4	Vacant			Is meter dead or vacant.	Y
			4	Vacant			W001 Meter reading: 4.	Y
			4	Vacant			Vacant property	Y
			4	Vacant			Verified read OK	Y
			4	Vacant			12/1/09 kfm coded as vacant	Y
		20091211	5	Vacant	Zero usage okay	0		
		20100113	6	Vacant				
		20100211	7	Vacant		2278636	Please check meter and verify read. No usage since 07/2009	Y
			7	Vacant			Is meter dead or vacant.	Y
			7	Vacant			W001 Meter reading: 4.	Y
			7	Vacant			Vacant property	Y
			7	Vacant			Verified read OK	Y
			7	Vacant			12/1/09 kfm coded as vacant	Y
		20100316	8	Vacant			Please check meter and verify read. No usage since 07/2009	Y
			8	Vacant			Is meter dead or vacant.	Y
			8	Vacant			W001 Meter reading: 4.	Y
			8	Vacant			Vacant property	Y
			8	Vacant			Verified read OK	Y
			8	Vacant			12/1/09 kfm coded as vacant	Y
698176	14784 Whispering Wind Way	20100218	3	Res - Snowbird	Customer left for winter	0		
		20100323	4	Res - Snowbird	Zero usage okay			
705791	6769 Kristines Way	20091019	10	Vacant		0		
		20100217	3	Vacant	Zero usage okay	2085984	meter needs to be fixed or changed	Y
			3	Vacant			W001 Meter reading: 133.	Y
			3	Vacant			house is forsale by Gateway (608-295-5472) Lisa McKevett	Y
			3	Vacant			Verified read OK	Y

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
705791	6769 Kristines Way	20100322	4	Vacant	Zero usage okay	0		
		20090918	9	Vacant				
710447	15623 Taylor St	20091118	3	Other - add'l comment req'd		0		
713405	426 Pershing	20090909	22	Meter Okay (field veri mtr reg		0		
		20091009	23	Meter Okay (field veri mtr reg				
		20100209	3	Meter Okay (field veri mtr reg	Issued EST/ZERO Svc Order	2352983	Please check meter and verify read. no usage since Dec	Y
			3	Meter Okay (field veri mtr reg			W001 Meter reading: 92.	Y
			3	Meter Okay (field veri mtr reg			SERVES A WATER ANALYZER WHICH WAS PLUGGED UP WITH RUST REPAIRED	Y
			3	Meter Okay (field veri mtr reg			Verified read OK	Y
			3	Meter Okay (field veri mtr reg			2/18/410 coded meter okay cb	Y
			3	Meter Okay (field veri mtr reg			Is meter dead? What does this service?	Y
720503	722 Blackhawk Blvd	20100312	3			0		
723241	15621 Brittny Cr	20100217	3	Vacant	Zero usage okay	0		
		20100322	4	Vacant				
723246	1546 Shirland	20091008	3	Vacant	Issued EST/ZERO Svc Order	0		
		20091107	4	Vacant				
		20091209	5	Vacant	Zero usage okay			
		20100108	6	Vacant				
		20100208	7	Vacant		2240177	mtr needs to be changed out	Y
			7	Vacant			Can't shut off double service	Y
			7	Vacant			W001 Meter reading: 246.	Y
			7	Vacant			Verified read OK	Y
			7	Vacant			Vacant property	Y
			7	Vacant			W001 Found service on.	Y
			7	Vacant			W001 Left service on.	Y
			7	Vacant			11/5/09 kfm coded as vacant per landlord	Y
			7	Vacant			"talked to landlord property vacant	le sre
		20100311	8	Vacant			mtr needs to be changed out	Y
			8	Vacant			Can't shut off double service	Y
			8	Vacant			W001 Meter reading: 246.	Y
			8	Vacant			Verified read OK	Y
			8	Vacant			Vacant property	Y
			8	Vacant			W001 Found service on.	Y
			8	Vacant			W001 Left service on.	Y
			8	Vacant			11/5/09 kfm coded as vacant per landlord	Y
			8	Vacant			"talked to landlord property vacant	le sre
723521	205 S Garfield	20090908	4	Vacant		0		
		20091008	5	Vacant				

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
724864	633 Fairview	20091217	3		Issued EST/ZERO Svc Order	2307211	Please verify read and check meter. No usage since September.	Y
			3				12/30/09 kfm coded as vacant	Y
			3				Is meter dead? Is this vacant? Please advise.	Y
			3				W001 Out meter reading: 462.	Y
			3				W001 In meter ID: 087132311N reading: 0.	Y
			3				Verified read OK	Y
			3				Vacant property	Y
			3				W001 Found service on.	Y
			3				W001 Left service on.	Y
			3				W001 Remote ID entered: 1830138364.	Y
733306	15766 Manchester	20090918	11	Irrigation		0		
		20091019	12	Irrigation				
		20091118	13	Irrigation				
		20091218	14	Irrigation				
		20100119	15	Irrigation	Zero usage okay			
		20100217	16	Irrigation				
		20100322	17	Irrigation				
738155	5553 Bastian Blvd IRRG	20090918	22	Irrigation		0		
		20091019	23	Irrigation				
		20091118	24	Irrigation				
		20091218	25	Irrigation				
		20100119	26	Irrigation	Zero usage okay			
		20100217	27	Irrigation				
		20100322	28	Irrigation				
739621	538 Center #APT. B	20100113	3	"Minimal User (New constr		0		
		20100211	4	"Minimal User (New constr		0		
		20100316	5	"Minimal User (New constr		0		
		20090910	6	"Minimal User (New constr		0		
747664	1554 Shirland	20090908	10	Vacant		0		
755286	1700 Shirland	20091107	3	Vacant		0		
		20100311	3	Vacant	Sent letter to gain access			
767669	427 1/2 Oak Grove Ave	20091117	3	Vacant		0		
		20091217	4	Vacant				
		20100118	5	Vacant				
		20100216	6	Vacant	Zero usage okay	2021520	PLEASE GET METER#/RF# HERE AS METER TRYING TO BE SAT AT:	C
			6	Vacant			JR 3/26 METER#/RF# ATTACHED HERE IS 086915766N/1821138326	C
			6	Vacant			NO ACTIONS REQUIRED BY THE REGIONAL BOC/FRCC	C
			6	Vacant			135 S GARFIELD.....THX!!	C

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
767669	427 1/2 Oak Grove Ave	20100216	6	Vacant	Zero usage okay	2021520	W001 Meter reading: 0.	C
			6	Vacant			RF 1821138326 able to obtain RF reading at this address using	C
			6	Vacant			to physically check meter. left card on door.	C
			6	Vacant			Office review required.	C
			6	Vacant			W001 Incompletion reason: Knock / Ring Left Card.	C
			6	Vacant			"current RF#. house is currently vacant	get i
		20100319	7	Vacant			PLEASE GET METER#/RF# HERE AS METER TRYING TO BE SAT AT:	C
			7	Vacant			JR 3/26 METER#/RF# ATTACHED HERE IS 086915766N/1821138326	C
			7	Vacant			NO ACTIONS REQUIRED BY THE REGIONAL BOC/FRCC	C
			7	Vacant			135 S GARFIELD.....THX!!	C
			7	Vacant			W001 Meter reading: 0.	C
			7	Vacant			RF 1821138326 able to obtain RF reading at this address using	C
			7	Vacant			to physically check meter. left card on door.	C
			7	Vacant			Office review required.	C
			7	Vacant			W001 Incompletion reason: Knock / Ring Left Card.	C
			7	Vacant			"current RF#. house is currently vacant	get i
773914	353 Fair Oaks	20091116	3	Vacant	Issued EST/ZERO Svc Order	2280417	Please check meter and verify read. No usage since August.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 14.	Y
			3	Vacant			Verified read OK	Y
			3	Vacant			Vacant property	Y
			3	Vacant			12/1/09 kfm coded as vacant	Y
		20091216	4	Vacant	Zero usage okay	0		
		20100115	5	Vacant				
777109	6816 Kristines	20100107	6	Vacant	Zero usage okay	0		
		20100119	6	Vacant				
		20100217	8	Vacant		2278070	as it is for sale and vacant.	Y
			8	Vacant			be changed here.	Y
			8	Vacant			"Per previous contact	ave a
			8	Vacant			"Per report from local office on 11.18.09	nee
		20100322	9	Vacant		0		
786041	1910 Shirland Ave	20091107	3			0		
790276	432 Oak Grove Ave	20091117	10	Vacant	Zero usage okay	0		
		20091217	11	Vacant				
		20100118	12	Vacant				
		20100216	13	Vacant		2057188	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			13	Vacant			W001 Meter reading: 0.	Y
			13	Vacant			RF 1821140177 property looks vacant.	Y
			13	Vacant			Verified read OK	Y

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
790276	432 Oak Grove Ave	20100216	13	Vacant	Zero usage okay	2057188	Vacant property	Y
			13	Vacant			"meter recently changed	plea
			13	Vacant			"if vacant. If not leave tag	billir
		20100319	14	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			14	Vacant			W001 Meter reading: 0.	Y
			14	Vacant			RF 1821140177 property looks vacant.	Y
			14	Vacant			Verified read OK	Y
			14	Vacant			Vacant property	Y
			14	Vacant			"meter recently changed	plea
			14	Vacant			"if vacant. If not leave tag	billir
		20090917	8	Vacant		0		
		20091015	9	Vacant	Zero usage okay			
792348	506 Lathrop Ter	20091012	3	Vacant	Issued EST/ZERO Svc Order	0		
792541	510 Eastern Ave	20091109	3	Vacant	Issued EST/ZERO Svc Order	2274828	Please check meter and verify read. No usage.	Y
			3	Vacant			Is meter dead? Is this vacant?	Y
			3	Vacant			W001 Meter reading: 18.	Y
			3	Vacant			Verified read OK	Y
			3	Vacant			Vacant property	Y
			3	Vacant			12/1/09 kfm coded as vacant	Y
		20091210	4	Vacant	Zero usage okay	0		
792544	510 Eastern (warhs)	20090909	12	Vacant		0		
		20091009	13	Vacant				
		20091109	14	Vacant	Issued EST/ZERO Svc Order	2274829	Please check meter and verify read. No usage.	Y
			14	Vacant			11/30/09 OFFICE REVIEWED CODED IN SNAP BMW 11/30	Y
			14	Vacant			Is meter dead? Is this still used as a warehouse with little	Y
			14	Vacant			water usage?	Y
			14	Vacant			W001 Meter reading: 2.	Y
			14	Vacant			Vacant property	Y
			14	Vacant			Turned off at curbstop	Y
			14	Vacant			Office review required.	Y
			14	Vacant			W001 Found service off.	Y
			14	Vacant			W001 Left service off.	Y
		20091210	15	Vacant	Zero usage okay	0		
		20100111	16	Vacant				
		20100209	17	Vacant		2274829	Please check meter and verify read. No usage.	Y
			17	Vacant			11/30/09 OFFICE REVIEWED CODED IN SNAP BMW 11/30	Y
			17	Vacant			Is meter dead? Is this still used as a warehouse with little	Y
			17	Vacant			water usage?	Y
			17	Vacant			W001 Meter reading: 2.	Y

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
792544	510 Eastern (warhs)	20100209	17	Vacant	Zero usage okay	2274829	Vacant property	Y
			17	Vacant			Turned off at curbstop	Y
			17	Vacant			Office review required.	Y
			17	Vacant			W001 Found service off.	Y
			17	Vacant			W001 Left service off.	Y
794284	1511 Fern Ln	20100311	3	Vacant	Called, left message	0		
794344	15347 Cherry Cir	20100311	3	Vacant	Called, left message	0		
794735	15314 Twin Oaks Dr	20100311	3	Vacant	Called, left message	0		
794737	15320 Twin Oaks Dr	20100208	3	Vacant	Sent letter to gain access	0		
		20100311	4	Vacant	Zero usage okay	2379925	Verify outside reading device is accurate with inside meter.	Y
			4	Vacant			Office review required.	Y
			4	Vacant			W001 Found service on.	Y
			4	Vacant			W001 Left service on.	Y
			4	Vacant			3/15/10 OFFICE REVIEWED CODED VACANT BMW 3/15	Y
			4	Vacant			3/16/10 OFFICE REVIEWED NO ACTION REQUIRED BMW 3/16	Y
			4	Vacant			Repair or install remote and/or verify outside reading device is	Y
			4	Vacant			accurate with inside meter reading.	Y
			4	Vacant			.	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			W001 Meter reading: 420.	Y
			4	Vacant			VACANT NEW HOME	Y
			4	Vacant			Verified read OK	Y
			4	Vacant			Vacant property	Y
796938	5165 Cheney Dr #APT 6	20091223	3	Vacant	Issued EST/ZERO Svc Order	2310680	Please check meter and verify read. No usage since September.	Y
			3	Vacant			W001 Meter reading: 307.	Y
			3	Vacant			tenant killed himself	Y
			3	Vacant			Verified read OK	Y
			3	Vacant			Vacant property	Y
			3	Vacant			1/4/09 kfm coded vacant	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
		20100122	4	Vacant	Zero usage okay	0		
		20100222	5	Vacant		2310680	Please check meter and verify read. No usage since September.	Y
			5	Vacant			W001 Meter reading: 307.	Y
			5	Vacant			tenant killed himself	Y
			5	Vacant			Verified read OK	Y
			5	Vacant			Vacant property	Y
			5	Vacant			1/4/09 kfm coded vacant	Y
			5	Vacant			Is meter dead? Is this vacant? Please advise.	Y
		20100325	6	Vacant			Please check meter and verify read. No usage since September.	Y

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
796938	5165 Cheney Dr #APT 6	20100325	6	Vacant	Zero usage okay	2310680	W001 Meter reading: 307.	Y
			6	Vacant			tenant killed himself	Y
			6	Vacant			Verified read OK	Y
			6	Vacant			Vacant property	Y
			6	Vacant			1/4/09 kfm coded vacant	Y
			6	Vacant			Is meter dead? Is this vacant? Please advise.	Y
800840	817 Gardner #B	20090911	5	Vacant		0		
803550	441 Lathrop Ter	20100315	3	Vacant	Zero usage okay	0		
804427	432 Gayton	20091117	3		Issued EST/ZERO Svc Order	2280432	Please check meter and verify read. No usage since August.	C
			3				Is meter dead? Is this vacant? Please advise.	C
			3				Reference OFF # 2281461 dated 11/24/09. Customer moved out 4	C
			3				months ago. New address: 15615 Lucena Drive South	C
			3				Beloit IL 61080	C
806926	307 Oak Grove Ave #APT B	20091009	3	Vacant	Issued EST/ZERO Svc Order	0		
		20091109	4	Vacant				
		20100312	6	Vacant	Zero usage okay			
807106	465 Lathrop Ter	20091211	5			0		
808617	317 Springfield	20100115	10	Vacant	Zero usage okay	0		
		20100215	11	Vacant		2115269	mtr needs to fixed	Y
			11	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			11	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			11	Vacant			W001 Meter reading: 0.	Y
			11	Vacant			Verified read OK	Y
			11	Vacant			Vacant property	Y
		20100318	12	Vacant			mtr needs to fixed	Y
			12	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			12	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			12	Vacant			W001 Meter reading: 0.	Y
			12	Vacant			Verified read OK	Y
			12	Vacant			Vacant property	Y
		20090916	6	Vacant		0		
		20091015	7	Vacant	Zero usage okay			
		20091116	8	Vacant				
		20091216	9	Vacant				
809801	1014 Blackhawk Blvd	20090916	12	Vacant		0		
		20091015	13	Vacant				
		20100215	3	Vacant	Zero usage okay	2102405	METER NEEDS TO BE CHANGED OUT	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
809801	1014 Blackhawk Blvd	20100215	3	Vacant	Zero usage okay	2102405	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 346.	Y
			3	Vacant			Vacant property	Y
			3	Vacant			W001 Found service on.	Y
			3	Vacant			W001 Left service on.	Y
		20100318	4	Vacant			METER NEEDS TO BE CHANGED OUT	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			W001 Meter reading: 346.	Y
			4	Vacant			Vacant property	Y
			4	Vacant			W001 Found service on.	Y
			4	Vacant			W001 Left service on.	Y
817756	127 Blackhawk Blvd #APT A	20091210	3	Meter Okay (field veri mtr reg	Sent letter to gain access	0		
819578	308 Springfield	20100318	3	Vacant	Issued EST/ZERO Svc Order	2389087	Please check meter and verify read. no usage since Jan	Y
			3	Vacant			W001 Meter reading: 261.	Y
			3	Vacant			house is vacant	Y
			3	Vacant			Verified read OK	Y
			3	Vacant			3/25/10 coded vacant cb	Y
819687	844 Roscoe 1/2 #UPSTRS	20090917	3			0		
		20091015	4		Order already issued			
		20091117	5		Issued EST/ZERO Svc Order	2280433	Please check meter and verify read. No usage since June.	Y
			5				W001 Meter reading: 49.	Y
			5				Vacant property	Y
			5				Verified read OK	Y
			5				12/1/09 kfm new people signed for service	Y
			5				Is meter dead? Is this vacant? Please advise.	Y
826595	15544 Taylor St	20090918	7	Vacant		0		
829125	615 Northwestern	20091217	3	Vacant	Issued EST/ZERO Svc Order	2307212	Please verify read and check meter. No usage since September.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 89.	Y
			3	Vacant			VACANT PROPERTY	Y
			3	Vacant			Vacant property	Y
			3	Vacant			Verified read OK	Y
			3	Vacant			Office review required.	Y
			3	Vacant			12/30/09 kfm coded as vacant	Y
		20100118	4	Vacant	Zero usage okay	0		
		20100216	5	Vacant		2307212	Please verify read and check meter. No usage since September.	Y
			5	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			5	Vacant			W001 Meter reading: 89.	Y

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
829125	615 Northwestern	20100216	5	Vacant	Zero usage okay	2307212	VACANT PROPERTY	Y
			5	Vacant			Vacant property	Y
			5	Vacant			Verified read OK	Y
			5	Vacant			Office review required.	Y
			5	Vacant			12/30/09 kfm coded as vacant	Y
830879	532 Gardner #A	20091014	3		Issued EST/ZERO Svc Order	0		
831420	532 Gardner #B	20091014	3	Vacant	Issued EST/ZERO Svc Order	0		
831472	111 1/2 S 8th	20090910	6	Vacant		0		
		20091013	7	Vacant				
		20091112	8	Vacant				
833913	805 Gardner	20090911	5	Vacant		0		
		20091014	6	Vacant	Zero usage okay			
		20091113	7	Vacant				
837212	1316 Shirland	20100108	3	Vacant	Issued EST/ZERO Svc Order	2326557	Please check meter and verify read. No usage since October.	Y
			3	Vacant			1/20/10 kfm coded as vacant	Y
			3	Vacant			1/20/10 OFFICE REVIEWED NO ACTION REQUIRED BMW 1/20	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 758.	Y
			3	Vacant			vacant	Y
			3	Vacant			Verified read OK	Y
			3	Vacant			Vacant property	Y
			3	Vacant			Office review required.	Y
			3	Vacant			W001 Found service on.	Y
			3	Vacant			W001 Left service on.	Y
		20100208	4	Vacant	Zero usage okay		Please check meter and verify read. No usage since October.	Y
			4	Vacant			1/20/10 kfm coded as vacant	Y
			4	Vacant			1/20/10 OFFICE REVIEWED NO ACTION REQUIRED BMW 1/20	Y
			4	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			4	Vacant			W001 Meter reading: 758.	Y
			4	Vacant			vacant	Y
			4	Vacant			Verified read OK	Y
			4	Vacant			Vacant property	Y
			4	Vacant			Office review required.	Y
			4	Vacant			W001 Found service on.	Y
			4	Vacant			W001 Left service on.	Y
		20100311	5	Vacant			Please check meter and verify read. No usage since October.	Y
			5	Vacant			1/20/10 kfm coded as vacant	Y
			5	Vacant			1/20/10 OFFICE REVIEWED NO ACTION REQUIRED BMW 1/20	Y
			5	Vacant			Is meter dead? Is this vacant? Please advise.	Y

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
837212	1316 Shirland	20100311	5	Vacant	Zero usage okay	2326557	W001 Meter reading: 758.	Y
			5	Vacant			vacant	Y
			5	Vacant			Verified read OK	Y
			5	Vacant			Vacant property	Y
			5	Vacant			Office review required.	Y
			5	Vacant			W001 Found service on.	Y
			5	Vacant			W001 Left service on.	Y
839133	417 Oakland #APT 2	20100209	3	Vacant	Issued EST/ZERO Svc Order	2352988	Please check meter and verify read. no usage since Dec	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 332.	Y
			3	Vacant			there is no useage	Y
			3	Vacant			Verified read OK	Y
			3	Vacant			2/18/10 CODED METER OKAY CB	Y
			3	Vacant			"customer has apartment but he is working in St. Louis	Y
839521	417 Oakland #APT 6	20090909	4	Vacant		0		
		20091009	5	Vacant				
		20091109	6	Vacant	Zero usage okay	2181009	meter needs to be changed out ...agl	Y
			6	Vacant			W001 Meter reading: 119.	Y
			6	Vacant			Verified read OK	Y
			6	Vacant			Vacant property	Y
840728	226 S Harrison	20090911	3	Vacant	Issued EST/ZERO Svc Order	0		
		20091014	4	Vacant				
		20091113	5	Vacant	Zero usage okay			
		20091215	6	Vacant				
		20100114	7	Vacant				
		20100212	8	Vacant				
		20100317	9	Vacant				
841418	226 Townline #LOT 3B	20100108	3	Vacant	Issued EST/ZERO Svc Order	2326564	Please check meter and verify read. No usage since October.	Y
			3	Vacant			Vacant property	Y
			3	Vacant			W001 Found service on.	Y
			3	Vacant			W001 Left service on.	Y
			3	Vacant			1/20/10 kfm coded as vacant	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 9.	Y
			3	Vacant			Verified read OK	Y
		20100208	4	Vacant	Zero usage okay		Please check meter and verify read. No usage since October.	Y
			4	Vacant			Vacant property	Y
			4	Vacant			W001 Found service on.	Y
			4	Vacant			W001 Left service on.	Y

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
841418	226 Townline #LOT 3B	20100208	4	Vacant	Zero usage okay	2326564	1/20/10 kfm coded as vacant	Y
			4	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			4	Vacant			W001 Meter reading: 9.	Y
			4	Vacant			Verified read OK	Y
		20100311	5	Vacant			Please check meter and verify read. No usage since October.	Y
			5	Vacant			Vacant property	Y
			5	Vacant			W001 Found service on.	Y
			5	Vacant			W001 Left service on.	Y
			5	Vacant			1/20/10 kfm coded as vacant	Y
			5	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			5	Vacant			W001 Meter reading: 9.	Y
			5	Vacant			Verified read OK	Y
842061	674 Lanae Wy	20090904	3	Vacant		0		
		20091005	4	Vacant				
		20091104	5	Vacant				
843475	14714 Willowbrook FSDET	20090922	3	Fire Service Detector Meter	Issued EST/ZERO Svc Order	0		
		20091021	4	Fire Service Detector Meter				
		20091120	5	Fire Service Detector Meter				
		20091222	6	Fire Service Detector Meter	Zero usage okay			
		20100121	7	Fire Service Detector Meter				
		20100219	8	Fire Service Detector Meter				
		20100324	9	Fire Service Detector Meter				
843706	449 Gardner St FSDET	20100210	3	Fire Service Detector Meter	Zero usage okay	0		
		20090910	3	Fire Service Detector Meter				
		20091012	4	Fire Service Detector Meter				
846414	14873 Hunters Way	20090921	3	"Minimal User (New constr		ST/ZERO S0		
		20100224	3	"Minimal User (New constr		D USAGE C	2360023	as a
			3	"Minimal User (New constr			2360023	er rea
			3	"Minimal User (New constr			2360023	ead 0
			3	"Minimal User (New constr			2360023	d rea
			3	"Minimal User (New constr			2360023	8/10
		20091020	4	"Minimal User (New constr		ST/ZERO S0		
846416	615 Winfield Dr	20091005	3	Vacant	Issued EST/ZERO Svc Order	0		
		20091104	4	Vacant				
		20091205	5	Vacant				
848529	625 Winfield Dr	20091005	3	Vacant		0		
		20091104	4	Vacant	Zero usage okay			
		20091205	5	Vacant				

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
849122	15760 Willowbrook	20091019	3	Vacant	Issued EST/ZERO Svc Order	0		
		20091118	4	Vacant	Order already issued	2251535	please check into as there why there in no consumption of water	Y
			4	Vacant			here...agl	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			this property is vacant	Y
			4	Vacant			Vacant property	Y
			4	Vacant			12/1/09 kfm Property is vacant	Y
		20091218	5	Vacant	Zero usage okay	0		
849443	838 Roscoe	20091015	3	Vacant	Issued EST/ZERO Svc Order	0		
		20100319	3	Vacant	Zero usage okay	2248453	mtr needs to be changed	Y
			3	Vacant			11/30/09 OFFICE REVIEWED CODED IN SNAP BMW 11/30	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 641.	Y
			3	Vacant			FORSALE	Y
			3	Vacant			Vacant property	Y
			3	Vacant			Verified read OK	Y
		20091117	3	Vacant			Office review required.	Y
			4	Vacant	Order already issued		mtr needs to be changed	Y
			4	Vacant			11/30/09 OFFICE REVIEWED CODED IN SNAP BMW 11/30	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			W001 Meter reading: 641.	Y
			4	Vacant			FORSALE	Y
			4	Vacant			Vacant property	Y
			4	Vacant			Verified read OK	Y
			4	Vacant			Office review required.	Y
851419	717 Blackhawk Blvd	20091009	3	Vacant	Issued EST/ZERO Svc Order	0		
		20091109	4	Vacant	Order already issued	2241484	mtr needs to be changed	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Vacant			this apartment is vacant	Y
			4	Vacant			Vacant property	Y
			4	Vacant			12/1/09 kfm coded as vacant	Y
		20091210	5	Vacant	Zero usage okay	0		
		20100111	6	Vacant				
		20100209	7	Vacant		2241484	mtr needs to be changed	Y
			7	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
851419	717 Blackhawk Blvd	20100209	7	Vacant	Zero usage okay	2241484	Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Vacant			this apartment is vacant	Y
			7	Vacant			Vacant property	Y
			7	Vacant			12/1/09 kfm coded as vacant	Y
		20100312	8	Vacant			mtr needs to be changed	Y
			8	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			8	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			8	Vacant			this apartment is vacant	Y
			8	Vacant			Vacant property	Y
			8	Vacant			12/1/09 kfm coded as vacant	Y
855198	659 Winfield Dr	20091104	3	Vacant	Issued EST/ZERO Svc Order	2273341	Please check premise and verify read. No usage since customer	Y
			3	Vacant			W001 Meter reading: 862.	Y
			3	Vacant			Vacant property	Y
			3	Vacant			12/1/09 kfm coded as vacant	Y
			3	Vacant			was activated. Is this vacant?	Y
		20091205	4	Vacant		0		
		20100105	5	Vacant	Zero usage okay			
855279	348 Springfield	20091216	3	Vacant	Zero usage okay	0		
		20100115	4	Vacant				
		20100215	5	Vacant				
		20100318	6	Vacant				
858287	852 Blackhawk	20091117	3	Vacant	Zero usage okay	0		
		20091217	4	Vacant				
		20100118	5	Vacant				
859063	15558 Taylor St	20091118	3	Vacant	Issued EST/ZERO Svc Order	2281641	Please check meter and verify read. No usage since customer	Y
			3	Vacant			was activated in September. Is meter dead? Is this vacant?	Y
			3	Vacant			Please advise.	Y
			3	Vacant			W001 Meter reading: 52.	Y
			3	Vacant			Verified read OK	Y
			3	Vacant			Vacant property	Y
			3	Vacant			12/1/09 kfm coded as vacant	Y
		20091218	4	Vacant	Zero usage okay	0		
		20100119	5	Vacant				
		20100217	6	Vacant		2281641	Please check meter and verify read. No usage since customer	Y
			6	Vacant			was activated in September. Is meter dead? Is this vacant?	Y
			6	Vacant			Please advise.	Y
			6	Vacant			W001 Meter reading: 52.	Y
			6	Vacant			Verified read OK	Y
			6	Vacant			Vacant property	Y

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
859063	15558 Taylor St	20100217	6	Vacant	Zero usage okay	2281641	12/1/09 kfm coded as vacant	Y
		20100322	7	Vacant			Please check meter and verify read. No usage since customer	Y
			7	Vacant			was activated in September. Is meter dead? Is this vacant?	Y
			7	Vacant			Please advise.	Y
			7	Vacant			W001 Meter reading: 52.	Y
			7	Vacant			Verified read OK	Y
			7	Vacant			Vacant property	Y
			7	Vacant			12/1/09 kfm coded as vacant	Y
861294	210 Miller	20091214	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2303272	Please check meter and verify read. No usage since September.	Y
			3	Other - add'l comment req'd			Verified read OK	Y
			3	Other - add'l comment req'd			W001 Found service on.	Y
			3	Other - add'l comment req'd			W001 Left service on.	Y
			3	Other - add'l comment req'd			12/28/09 kfm read is correct Ok	Y
			3	Other - add'l comment req'd			coded as other	Y
			3	Other - add'l comment req'd			Is meter dead. Is this vacant? Please advise.	Y
			3	Other - add'l comment req'd			W001 Meter reading: 1088.	Y
		20100113	4	Other - add'l comment req'd	Zero usage okay	0		
		20100211	5	Other - add'l comment req'd				
		20100316	6	Other - add'l comment req'd		2303272	Please check meter and verify read. No usage since September.	Y
			6	Other - add'l comment req'd			Verified read OK	Y
			6	Other - add'l comment req'd			W001 Found service on.	Y
			6	Other - add'l comment req'd			W001 Left service on.	Y
			6	Other - add'l comment req'd			12/28/09 kfm read is correct Ok	Y
			6	Other - add'l comment req'd			coded as other	Y
			6	Other - add'l comment req'd			Is meter dead. Is this vacant? Please advise.	Y
			6	Other - add'l comment req'd			W001 Meter reading: 1088.	Y
862273	1310 Hayes Ave	20100215	3		Called, left message	0		
			3		Issued EST/ZERO Svc Order	2358180	CUSTOMER WILL BE HOME. PLEASE CHECK FOR DEAD METER. NO REASON	C
			3				no one answered	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				FOR ZERO BILLS AS CUSTOMER DOES LIVE HERE	C
863182	507 Northwestern Ave	20091210	3	Vacant	Zero usage okay	0		
864195	5122 Jenkins Dr	20091223	3	Vacant	Zero usage okay	0		
867065	475 Washington St	20100210	3		Sent letter to gain access	0		
		20100315	4					
867957	352 Springfield	20100115	3	Other - add'l comment req'd	Zero usage okay	0		
		20100215	4	Other - add'l comment req'd				
		20100318	5	Other - add'l comment req'd				

Billing Investigation Report for the South Beloit District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
870077	1510 Rood	20100208	3	Vacant	Sent letter to gain access	0		
872174	228 S Park	20100212	3	Vacant	Sent letter to gain access	0		
		20100317	4	Vacant	Zero usage okay	2361005	Check if meter is stuck. Customer received letter with zero usag	Y
			4	Vacant			W001 Left service on.	Y
			4	Vacant			2/27/10 coded vacant cb	Y
			4	Vacant			e . Call ahead	Y
			4	Vacant			Customer advised me home is vacant but still wanted meter inspect	Y
			4	Vacant			ed . Declined to add phone # or eft	Y
			4	Vacant			W001 Meter reading: 71.	Y
			4	Vacant			this property has been vacant for the last six months thats why	Y
			4	Vacant			it has been zero usage	Y
			4	Vacant			Verified read OK	Y
			4	Vacant			W001 Found service on.	Y
873840	219 S Moore	20100311	3	Vacant	Zero usage okay	0		
873844	217 S Moore	20100311	3	Vacant	Zero usage okay	0		
874196	15619 Summerbrooke	20100322	3	Vacant	Zero usage okay	0		
874371	633 Fairview	20100319	3	Vacant	Zero usage okay	0		
875825	1554 Shirland	20100311	3	Vacant	Zero usage okay	0		

Unique Accounts: 1376

New Accounts:

Number With No Action: 637

New With No Action:

456654	121 Woodlet Ln IRRIG	20090910	3	Irrigation		0		
		20091009	4	Irrigation				
		20091110	5	Irrigation	Issued EST/ZERO Svc Order	2274812	Please check meter and verify read. No usage all summer.	Y
			5	Irrigation			Is meter dead? Is this off now for winter?	Y
			5	Irrigation			W001 Meter reading: 0.	Y
			5	Irrigation			LIDIA	Y
			5	Irrigation			Read Only	Y
			5	Irrigation			Office review required.	Y
			5	Irrigation			11/18/09 kfm coded as seasonal	Y
			5	Irrigation			"NO ONE HOME	OFF
		20091209	6	Irrigation	Zero usage okay	0		
		20100112	7	Irrigation				
		20100208	8	Irrigation		2274812	Please check meter and verify read. No usage all summer.	Y
			8	Irrigation			Is meter dead? Is this off now for winter?	Y
			8	Irrigation			W001 Meter reading: 0.	Y
			8	Irrigation			LIDIA	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
456654	121 Woodlet Ln IRRIG	20100208	8	Irrigation	Zero usage okay	2274812	Read Only	Y
			8	Irrigation			Office review required.	Y
			8	Irrigation			11/18/09 kfm coded as seasonal	Y
			8	Irrigation			"NO ONE HOME	OFF
		20100309	9	Irrigation			Please check meter and verify read. No usage all summer.	Y
			9	Irrigation			Is meter dead? Is this off now for winter?	Y
			9	Irrigation			W001 Meter reading: 0.	Y
			9	Irrigation			LIDIA	Y
			9	Irrigation			Read Only	Y
			9	Irrigation			Office review required.	Y
			9	Irrigation			11/18/09 kfm coded as seasonal	Y
			9	Irrigation			"NO ONE HOME	OFF
456873	526 Forest Wy	20100119	3		Sent letter to gain access	0		
		20100215	4		Order already issued			
456964	432 Independence Ln	20091006	10	Vacant		0		
		20100204	3	Vacant	Zero usage okay			
		20100304	4	Vacant				
		20090904	9	Vacant				
457032	535 Concord Ln	20100105	3	Vacant	Issued EST/ZERO Svc Order	2318841	Check meter / Stuck? Zero consumption for 3 months. Is property	Y
			3	Vacant			vacant.	Y
			3	Vacant			W001 Meter reading: 8.	Y
			3	Vacant			HOUSE IS VACANT KEN 1/12/10	Y
			3	Vacant			Other	Y
			3	Vacant			Office review required.	Y
			3	Vacant			1/13/10 kfm coded as vacant	Y
		20100201	4	Vacant	Zero usage okay	0		
		20100302	5	Vacant		2318841	Check meter / Stuck? Zero consumption for 3 months. Is property	Y
			5	Vacant			vacant.	Y
			5	Vacant			W001 Meter reading: 8.	Y
			5	Vacant			HOUSE IS VACANT KEN 1/12/10	Y
			5	Vacant			Other	Y
			5	Vacant			Office review required.	Y
			5	Vacant			1/13/10 kfm coded as vacant	Y
		20090903	7	Vacant		0		
457476	5 Sunshine Ct	20100208	3	Res - Snowbird	Zero usage okay	2014696	Get actual read - customer received Chicago Meter Meter Fix 2 let	C
			3	Res - Snowbird			Cancel this customer has been Florida for 4 months	C
			3	Res - Snowbird			ter - he requested 8-11 appointment window with call ahead to 630	C
			3	Res - Snowbird			-226-1884 THANKS!	C
			3	Res - Snowbird			Call transferred from floor - William called regarding Chicago Me	C

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
457476	5 Sunshine Ct	20100208	3	Res - Snowbird	Zero usage okay	2014696	ter Meter Fix 2 letter - scheduled check meter service order for	C
			3	Res - Snowbird			3/23/09 8-11 appointment window. phone is 630-226-1884 - no alter	C
			3	Res - Snowbird			nate	C
			3	Res - Snowbird			MTR MIGHT NEED TO BE CHANGED HERE B/C CUST IS GETTING ZERO	C
			3	Res - Snowbird			CONSUMPTION AGL	C
457567	577 Cambridge Wy	20100215	3	Res - Snowbird	Sent letter to gain access	0		
		20100315	4	Res - Snowbird	Zero usage okay			
457592	507 Jill Ln	20091104	10	Vacant		0		
		20091203	11	Vacant	Zero usage okay	2277602	LP 11 20 09 VACANT 1 B BOX MULTIPLE UNIT	C
			11	Vacant			W001 Incompletion reason: Shared Service Line.	C
			11	Vacant			"Collect: \$ 1	Tc
		20100106	12	Vacant		0		
		20100203	13	Vacant				
		20100303	14	Vacant				
		20090903	8	Vacant				
		20091005	9	Vacant				
457704	593 Piccadilly Ln	20091016	3	Vacant	Sent letter to gain access	0		
		20100118	3	Vacant	Issued EST/ZERO Svc Order	2341967	Please check meter and verify read. No usage since July.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 0.	Y
			3	Vacant			LP 2 3 10 APPEARS VACANT	Y
			3	Vacant			2/4/10 coded vacant cb	Y
		20100215	4	Vacant	Zero usage okay		Please check meter and verify read. No usage since July.	Y
			4	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			4	Vacant			W001 Meter reading: 0.	Y
			4	Vacant			LP 2 3 10 APPEARS VACANT	Y
			4	Vacant			2/4/10 coded vacant cb	Y
		20100315	5	Vacant			Please check meter and verify read. No usage since July.	Y
			5	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			5	Vacant			W001 Meter reading: 0.	Y
			5	Vacant			LP 2 3 10 APPEARS VACANT	Y
			5	Vacant			2/4/10 coded vacant cb	Y
457761	3 Marquette Ct	20090928	10	Vacant		0		
		20091028	11	Vacant	Issued EST/ZERO Svc Order	2262479	Please check meter and get read. Home was vacant in March 2009.	Y
			11	Vacant			Is this still vacant?	Y
			11	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			11	Vacant			W001 Meter reading: 62.	Y
			11	Vacant			LP 11 5 09 HOUSE FOR SALE APPEARS VACANT	Y
			11	Vacant			11/6/09 UPDATED DATE IN SNAP BMW 11/6	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
457761	3 Marquette Ct	20091124	12	Vacant		0		
		20091229	13	Vacant	Zero usage okay			
		20100126	14	Vacant				
		20100224	15	Vacant		2262479	Please check meter and get read. Home was vacant in March 2009.	Y
			15	Vacant			Is this still vacant?	Y
			15	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			15	Vacant			W001 Meter reading: 62.	Y
			15	Vacant			LP 11 5 09 HOUSE FOR SALE APPEARS VACANT	Y
			15	Vacant			11/6/09 UPDATED DATE IN SNAP BMW 11/6	Y
		20090827	9	Vacant		0		
457915	135 Wedgewood Wy	20090904	7	Vacant		0		
457931	314 Huntington Wy	20091020	3		Sent letter to gain access	0		
		20100215	3					
		20100317	4		Order already issued	2385678	CUSTOMER SENT 3 LETTERS ON CONSECUTIVE ZERO USAGE. NO RESPONSE	Y
			4				sure if vacant so turned off water. FOUND: ON LEFT: OFF	Y
			4				RDG: 0797...dds	Y
			4				IS HOUSE VACANT?	Y
			4				IF VACANT LEAVE ON AND INCOMPLETE ORDER	Y
			4				IF OCCUPIED TURN OFF AND COMPLETE ORDER	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4				"3/26/10: Per Ken	phor
458113	218 Porter Ln	20100303	3	Vacant	Zero usage okay	0		
458138	676 BANBURY WY	20091117	3		Issued EST/ZERO Svc Order	2280434	Please check meter and verify read. No usage since August.	Y
			3				11/30/09 OFFICE REVIEWED NO ACTION REQUIRED BMW 11/30	Y
			3				Read only left notice not vacant	Y
			3				Is meter dead? Is this vacant? Please advise.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				W001 Meter reading: 111.	Y
			3				Read Only	Y
			3				Office review required.	Y
			3				"NO VACANT	T NC
			3				"THE HOLIDAY	-09 L
		20091217	4		Sent letter to gain access	0		
458373	659 Niagara Dr	20090911	39	Vacant		0		
		20091012	40	Vacant				
		20091111	41	Vacant				

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
458604	133 THOMAS RD	20091111	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2275945	Please check meter and verify read. No usage August.	Y
			3	Other - add'l comment req'd			11/19/09 kfm read only did not give access she was just che	Y
			3	Other - add'l comment req'd			cking the premise	Y
			3	Other - add'l comment req'd			Is meter dead? Is this vacant?	Y
			3	Other - add'l comment req'd			W001 Meter reading: 4.	Y
			3	Other - add'l comment req'd			APPOINTMENT 11-18-09 LIDIA	Y
			3	Other - add'l comment req'd			Read Only	Y
			3	Other - add'l comment req'd			Office review required.	Y
			3	Other - add'l comment req'd			"LADY SAID SHE DOES NOT LIVE HERE	E SC
			3	Other - add'l comment req'd			"TO WORK AND DID NOT LET ME GO IN	FT T
		20091209	4	Other - add'l comment req'd		0		
458742	432 Degas Cir	20090831	83	Other - add'l comment req'd		0		
		20091001	84	Other - add'l comment req'd				
		20091102	85	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2270582	Please check premise and verify read. No usage. Is this vacant?	Y
			85	Other - add'l comment req'd			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			85	Other - add'l comment req'd			W001 Meter reading: 12.	Y
			85	Other - add'l comment req'd			LIDIA	Y
			85	Other - add'l comment req'd			Read Only	Y
			85	Other - add'l comment req'd			11/18/09 kfm could not determine if vacant left tag did not	Y
			85	Other - add'l comment req'd			look vacant	Y
			85	Other - add'l comment req'd			"DOES NOT LOOK LIKE VACANT	NE H
		20091201	86	Other - add'l comment req'd		0		
		20100105	87	Other - add'l comment req'd	Zero usage okay			
		20100202	88	Other - add'l comment req'd				
		20100302	89	Other - add'l comment req'd				
458796	440 Degas Cir	20091201	3	Vacant		0		
458904	224 Diane Ln	20100303	3		Sent letter to gain access	0		
459125	445 Aristocrat Dr	20081103	6	Vacant		0		
		20091105	7	Vacant				
459673	305 E Boughton Rd DET	20090916	24	Fire Service Detector Meter		0		
		20091015	25	Fire Service Detector Meter				
		20091113	26	Fire Service Detector Meter				
		20100312	3	Fire Service Detector Meter	Sent letter to gain access			
459982	650 Lavina Ct	20100201	3	"Minimal User (New constr		0		
		20100302	4	"Minimal User (New constr		0		
459987	1467 Raven Dr	20100308	3	Vacant	Zero usage okay	0		
460013	1295 Lily Cache Ln IRRG	20091113	3	Irrigation	Zero usage okay	2187466	CHECK INTO WHY THIS IRRIGATION METER IS BEING estimated with	Y
			3	Irrigation			HELD...WHY ARE WE ESTIMATING?	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
460013	1295 Lily Cache Ln IRRG	20091113	3	Irrigation	Zero usage okay	2187466	Other	Y
			3	Irrigation			Sent to bill batch for 3 estimates JR 8/21	Y
			3	Irrigation			very high estimated reads fix or change mtr if need be ...agl	Y
			3	Irrigation			W001 Meter reading: 476.	Y
			3	Irrigation			JOE W 8-20-09.....LAST ACTUAL READ ON IRRIGATION	Y
			3	Irrigation			METER.....5/15/09 @0377...NOW 0476. DID NOT APPEAR TO BE	Y
			3	Irrigation			A LEAK IN SYSTEM...NO MOVEMENT ON METER WITH SYSTEM	Y
			3	Irrigation			OFF...DEDICATED LINE/METER FOR IRRIGATION. STORE MANAGER TURNED	Y
			3	Irrigation			IRRIGATION CONTROL UNIT OFF AS OF 8/20/09. BAD/ STUCK SHUT OFF	Y
			3	Irrigation			VALVE AT IRRIG METER.....I GOT A GOOD READ FROM MY HAND	Y
		20091215	4	Irrigation		0		
		20100116	5	Irrigation				
		20100211	6	Irrigation				
		20100312	7	Irrigation				
460143	114 Peace Ave IRRIG	20100112	3	Irrigation	Zero usage okay	0		
		20100208	4	Irrigation				
		20100309	5	Irrigation				
460206	902 Carlow Dr IRRG	20091113	3	Irrigation	Issued EST/ZERO Svc Order	2279904	Check meter and get read. Zero consecutive usage since Aug/2009.	Y
			3	Irrigation			Is meter dead. Vacant.....	Y
			3	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Irrigation			W001 Meter reading: 189.	Y
			3	Irrigation			IRRIGATION MTR. PP 11/24/9	Y
			3	Irrigation			Read Only	Y
			3	Irrigation			11/25/09kfm coded as irrigation	Y
		20091215	4	Irrigation	Zero usage okay	0		
		20100116	5	Irrigation				
		20100211	6	Irrigation		2279904	Check meter and get read. Zero consecutive usage since Aug/2009.	Y
			6	Irrigation			Is meter dead. Vacant.....	Y
			6	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Irrigation			W001 Meter reading: 189.	Y
			6	Irrigation			IRRIGATION MTR. PP 11/24/9	Y
			6	Irrigation			Read Only	Y
			6	Irrigation			11/25/09kfm coded as irrigation	Y
		20100312	7	Irrigation			Check meter and get read. Zero consecutive usage since Aug/2009.	Y
			7	Irrigation			Is meter dead. Vacant.....	Y
			7	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Irrigation			W001 Meter reading: 189.	Y
			7	Irrigation			IRRIGATION MTR. PP 11/24/9	Y
			7	Irrigation			Read Only	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
460206	902 Carlow Dr IRRG	20100312	7	Irrigation	Zero usage okay	2279904	11/25/09kfm coded as irrigation	Y
460342	746 Sapphire Dr	20100106	3	Vacant	Zero usage okay	0		
		20100203	4	Vacant	Sent letter to gain access			
		20100303	5	Vacant				
460429	503 Kildeer East Dr	20090916	10	Other - add'l comment req'd		0		
		20091015	11	Other - add'l comment req'd				
		20091113	12	Other - add'l comment req'd				
		20091215	13	Other - add'l comment req'd				
		20100115	14	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2332747	Please check meter and verify read. Meter 70123040 has had no	Y
			14	Other - add'l comment req'd			usage since November 2008. Please check to see if ok or if	Y
			14	Other - add'l comment req'd			dead.	Y
			14	Other - add'l comment req'd			W002 Meter reading: 1497.	Y
			14	Other - add'l comment req'd			LP 1 26 10 THIS IS A COMPOUND METER HEAD IS BAD METER HERE FOR 6	Y
			14	Other - add'l comment req'd			YRS SHOULD BE CHANGED NEEDS T OFF OUTSIDE BAD INSIDE VALVE PER	Y
			14	Other - add'l comment req'd			MAINT MAN	Y
			14	Other - add'l comment req'd			1/27/10 forwarded to Kim W cb	Y
460443	2146 Muirfield Trlr	20100208	3		Zero usage okay	2349663	<NPOFF SO#002335381> W001 Meter reading: 22.	Y
			3				W001 Left service off.	Y
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3				Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3				W001 Meter reading: 22.	Y
			3				WATER STILL OFF. HOME LOOKS VACANT. DOM 2/11/10	Y
			3				Read Only	Y
			3				W001 Operated curb stop.	Y
			3				W001 Found service off.	Y
			3				"PLEASE CONFIRM WATER IS OFF	URN
460474	509 Boardman Cir	20091103	3		Issued EST/ZERO Svc Order	2273326	Please check premise and verify read. No usage since August.	Y
			3				Is this vacant?	Y
			3				W001 Meter reading: 48.	Y
			3				NOT HOME.....TAGGED.....	Y
			3				Verified read OK	Y
			3				W001 Found service on.	Y
			3				W001 Left service on.	Y
			3				11/17/09 kfm left tag on door customer not home Water is on.	Y
		20091203	4		Sent letter to gain access	0		
460487	683 83rd St	20100115	3	Other - add'l comment req'd	Zero usage okay	0		
		20100312	3	Other - add'l comment req'd				
		20100212	4	Other - add'l comment req'd				
		20100312	5	Other - add'l comment req'd				

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
460487	683 83rd St	20090916	7	Other - add'l comment req'd		0		
460547	1444 Fawn Ct	20091209	3	Vacant	Issued EST/ZERO Svc Order	2299386	Please check meter and verify read. No usage since September.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 41.	Y
			3	Vacant			HOUSE IS VACANT. PP 12/17/9	Y
			3	Vacant			Read Only	Y
			3	Vacant			12.18.9 dmk coded vacant as of 12.17.9.	Y
460555	227 S Weber Rd IRRG	20100115	3	Irrigation	Zero usage okay	0		
		20100212	4	Irrigation				
		20100312	5	Irrigation				
460602	595 N Pinecrest Rd #B	20090916	37	"Minimal User (New constr		0		
		20091015	38	"Minimal User (New constr		0		
		20091113	39	"Minimal User (New constr		0		
		20091215	40	"Minimal User (New constr		0		
		20100115	41	"Minimal User (New constr		ST/ZERO S	2332754	ter re
			41	"Minimal User (New constr			2332754	rify re
			41	"Minimal User (New constr			2332754	JLE T
			41	"Minimal User (New constr			2332754	s vac
			41	"Minimal User (New constr			2332754	r to s
		20100211	42	"Minimal User (New constr		D USAGE C	0	
		20100312	43	"Minimal User (New constr			0	
460675	285 N Weber Rd IRRG	20090916	13	Irrigation		0		
		20091015	14	Irrigation				
		20091113	15	Irrigation				
		20091215	16	Irrigation				
		20100115	17	Irrigation	Zero usage okay			
		20100211	18	Irrigation				
		20100312	19	Irrigation				
460694	172 Silverado St	20091214	10	Other - add'l comment req'd		0		
		20090915	7	Other - add'l comment req'd				
		20091014	8	Other - add'l comment req'd				
		20091112	9	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2278610	Please check meter and verify read. No usage since 02/2009	Y
			9	Other - add'l comment req'd			Is meter dead or vacant.	Y
			9	Other - add'l comment req'd			W001 Meter reading: 17.	Y
			9	Other - add'l comment req'd			JOE W 11-20-09 PROPERTY NOT VACANT AS OF 11-20-09. LEFT	Y
			9	Other - add'l comment req'd			NOTICE FOR CUST TO CALL FOR APT TO SERVICE METER.	Y
			9	Other - add'l comment req'd			Left Notice / Posting	Y
			9	Other - add'l comment req'd			11/23/09 kfm left tag for customer to call	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
460725	272 Buli Ln	20091209	3	Vacant	Issued EST/ZERO Svc Order	2299390	Please check meter and verify read. No usage since September.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 116.	Y
			3	Vacant			METER IS OKAY.....HOUSE IS VACANT.....FOR	Y
			3	Vacant			SALE.....	Y
			3	Vacant			Verified read OK	Y
		20100112	3	Vacant			12.18.9 dmk coded vacant as of 12.17.9.	Y
		20100112	4	Vacant	Zero usage okay	0		
		20100208	5	Vacant		2299390	Please check meter and verify read. No usage since September.	Y
			5	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			5	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5	Vacant			W001 Meter reading: 116.	Y
			5	Vacant			METER IS OKAY.....HOUSE IS VACANT.....FOR	Y
			5	Vacant			SALE.....	Y
			5	Vacant			Verified read OK	Y
			5	Vacant			12.18.9 dmk coded vacant as of 12.17.9.	Y
460742	115 Periwinkle Ln	20100211	3	Vacant	Sent letter to gain access	0		
460901	1732 Maroon Bells Ln	20091214	3		Sent letter to gain access	0		
460980	772 BONNIE BRAE CT	20100318	3	Vacant	Sent letter to gain access	0		
461010	1296 W Boughton Rd	20090916	4	Vacant		0		
461013	741 Dorchester Dr	20090827	5	Vacant		0		
461160	140 Periwinkle Ln	20100211	3	Vacant	Sent letter to gain access	0		
		20100310	4	Vacant	Zero usage okay			
461485	236 Silverado St IRRG	20091214	3	Irrigation		0		
		20100114	4	Irrigation	Zero usage okay			
		20100211	5	Irrigation				
		20100310	6	Irrigation				
461626	6 Pheasant Chase Ct	20091109	3		Issued EST/ZERO Svc Order	2288572	Check meter & get read. Zero consecutive usage since 9/09/09.	Y
			3				12/7/09 kfm read only water is on.	Y
			3				Check to see if meter is dead/stopped. Vacant.	Y
			3				W001 Meter reading: 85.	Y
			3				ANDREA 12-4-09	Y
			3				Read Only	Y
			3				W001 Operated curb stop.	Y
			3				W001 Found service on.	Y
			3				W001 Left service on.	Y
461904	384 E Boughton Rd	20090916	11	WAREHOUSE/STORAGE		0		

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
461904	384 E Boughton Rd	20091015	12	WAREHOUSE/STORAGE		0		
		20100211	3	WAREHOUSE/STORAGE	Sent letter to gain access			
		20100312	4	WAREHOUSE/STORAGE	Zero usage okay			
462058	225 N Weber Rd IRRG	20090916	16	Irrigation		0		
		20091015	17	Irrigation				
		20091113	18	Irrigation				
		20091215	19	Irrigation				
		20100115	20	Irrigation	Zero usage okay			
		20100211	21	Irrigation				
		20100312	22	Irrigation				
462073	151 Royce Rd	20090916	45	Meter Okay (field veri mtr reg		0		
		20091015	46	Meter Okay (field veri mtr reg				
		20091113	47	Meter Okay (field veri mtr reg				
		20091215	48	Meter Okay (field veri mtr reg				
		20100115	49	Meter Okay (field veri mtr reg	Issued EST/ZERO Svc Order	2332755	Please check meter and verify read. No usage since September	Y
			49	Meter Okay (field veri mtr reg			2005 on meter 70123540. Is meter dead? Please advise.	Y
			49	Meter Okay (field veri mtr reg			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			49	Meter Okay (field veri mtr reg			W001 Meter reading: 21516.	Y
			49	Meter Okay (field veri mtr reg			LP 1 26 10 PER OPERATOR METER NOT BEING USED ANYMORE	Y
			49	Meter Okay (field veri mtr reg			1/27/10 coded meter okay cb	Y
		20100211	50	Meter Okay (field veri mtr reg	Zero usage okay		Please check meter and verify read. No usage since September	Y
			50	Meter Okay (field veri mtr reg			2005 on meter 70123540. Is meter dead? Please advise.	Y
			50	Meter Okay (field veri mtr reg			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			50	Meter Okay (field veri mtr reg			W001 Meter reading: 21516.	Y
			50	Meter Okay (field veri mtr reg			LP 1 26 10 PER OPERATOR METER NOT BEING USED ANYMORE	Y
			50	Meter Okay (field veri mtr reg			1/27/10 coded meter okay cb	Y
		20100312	51	Meter Okay (field veri mtr reg			Please check meter and verify read. No usage since September	Y
			51	Meter Okay (field veri mtr reg			2005 on meter 70123540. Is meter dead? Please advise.	Y
			51	Meter Okay (field veri mtr reg			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			51	Meter Okay (field veri mtr reg			W001 Meter reading: 21516.	Y
			51	Meter Okay (field veri mtr reg			LP 1 26 10 PER OPERATOR METER NOT BEING USED ANYMORE	Y
			51	Meter Okay (field veri mtr reg			1/27/10 coded meter okay cb	Y
462096	191 Chestnut Ln	20090915	11	Irrigation		0		
		20091014	12	Irrigation				
		20091112	13	Irrigation	Zero usage okay	1985835	Repair or install remote and/or verify outside reading device is	Y
			13	Irrigation			Ran water Mtr OK Read only	Y
			13	Irrigation			accurate with inside meter reading.Call ahead to 630-759-7643	Y
			13	Irrigation			per letter received to fix meter.	Y
			13	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
462096	191 Chestnut Ln	20091112	13	Irrigation	Zero usage okay	1985835	W001 Meter reading: 8.	Y
			13	Irrigation			R0B.R 2/11/09 THIS IS A IRRIGATION METER THEY STOPPED USING	Y
			13	Irrigation			WATER MONTHS AGO SO METER HAS NOT MOVED CUSTOMER SAYS HE RARELY	Y
			13	Irrigation			USES THIS IRRIGATION EVEN IN SUMMER OUTSIDE READ ACCURATE WITH	Y
			13	Irrigation			INSIDE READ	Y
		20091214	14	Irrigation		0		
		20100114	15	Irrigation				
		20100211	16	Irrigation		1985835	Repair or install remote and/or verify outside reading device is	Y
			16	Irrigation			Ran water Mtr OK Read only	Y
			16	Irrigation			accurate with inside meter reading.Call ahead to 630-759-7643	Y
			16	Irrigation			per letter received to fix meter.	Y
			16	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			16	Irrigation			W001 Meter reading: 8.	Y
			16	Irrigation			R0B.R 2/11/09 THIS IS A IRRIGATION METER THEY STOPPED USING	Y
			16	Irrigation			WATER MONTHS AGO SO METER HAS NOT MOVED CUSTOMER SAYS HE RARELY	Y
			16	Irrigation			USES THIS IRRIGATION EVEN IN SUMMER OUTSIDE READ ACCURATE WITH	Y
			16	Irrigation			INSIDE READ	Y
		20100310	17	Irrigation			Repair or install remote and/or verify outside reading device is	Y
			17	Irrigation			Ran water Mtr OK Read only	Y
			17	Irrigation			accurate with inside meter reading.Call ahead to 630-759-7643	Y
			17	Irrigation			per letter received to fix meter.	Y
			17	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			17	Irrigation			W001 Meter reading: 8.	Y
			17	Irrigation			R0B.R 2/11/09 THIS IS A IRRIGATION METER THEY STOPPED USING	Y
			17	Irrigation			WATER MONTHS AGO SO METER HAS NOT MOVED CUSTOMER SAYS HE RARELY	Y
			17	Irrigation			USES THIS IRRIGATION EVEN IN SUMMER OUTSIDE READ ACCURATE WITH	Y
			17	Irrigation			INSIDE READ	Y
462349	195 N Weber Rd #A	20090916	31	Irrigation		0		
		20091015	32	Irrigation				
		20091113	33	Irrigation				
		20091215	34	Irrigation				
		20100115	35	Irrigation	Issued EST/ZERO Svc Order	2332753	Please check meter and verify read. No usage on account.	Y
			35	Irrigation			Is meter dead? Is this vacant? Please advise.	Y
			35	Irrigation			W001 Meter reading: 53.	Y
			35	Irrigation			P 1 26 10 IRRIGATION NOT USED	Y
			35	Irrigation			1/27/10 coded seasonal cb	Y
		20100211	36	Irrigation	Zero usage okay		Please check meter and verify read. No usage on account.	Y
			36	Irrigation			Is meter dead? Is this vacant? Please advise.	Y
			36	Irrigation			W001 Meter reading: 53.	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
462349	195 N Weber Rd #A	20100211	36	Irrigation	Zero usage okay	2332753	P 1 26 10 IRRIGATION NOT USED	Y
			36	Irrigation			1/27/10 coded seasonal cb	Y
		20100312	37	Irrigation			Please check meter and verify read. No usage on account.	Y
			37	Irrigation			Is meter dead? Is this vacant? Please advise.	Y
			37	Irrigation			W001 Meter reading: 53.	Y
			37	Irrigation			P 1 26 10 IRRIGATION NOT USED	Y
			37	Irrigation			1/27/10 coded seasonal cb	Y
462423	895 S Weber Rd IRRG	20090916	3	Irrigation		0		
		20091015	4	Irrigation				
		20091113	5	Irrigation	Issued EST/ZERO Svc Order	2279987	Check meter and get read. Zero consecutive usage since June/09	Y
			5	Irrigation			Is meter dead / Vacant.	Y
			5	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5	Irrigation			W001 Meter reading: 527.	Y
			5	Irrigation			IRRIGATION MTR OFF/INOPERATIVE.	Y
			5	Irrigation			Read Only	Y
			5	Irrigation			11/25/09 kfm coded as irrigation	Y
		20091215	6	Irrigation	Zero usage okay	0		
		20100116	7	Irrigation				
		20100211	8	Irrigation		2279987	Check meter and get read. Zero consecutive usage since June/09	Y
			8	Irrigation			Is meter dead / Vacant.	Y
			8	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			8	Irrigation			W001 Meter reading: 527.	Y
			8	Irrigation			IRRIGATION MTR OFF/INOPERATIVE.	Y
			8	Irrigation			Read Only	Y
			8	Irrigation			11/25/09 kfm coded as irrigation	Y
		20100312	9	Irrigation			Check meter and get read. Zero consecutive usage since June/09	Y
			9	Irrigation			Is meter dead / Vacant.	Y
			9	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			9	Irrigation			W001 Meter reading: 527.	Y
			9	Irrigation			IRRIGATION MTR OFF/INOPERATIVE.	Y
			9	Irrigation			Read Only	Y
			9	Irrigation			11/25/09 kfm coded as irrigation	Y
462430	902 Carlow Dr	20100211	3	Meter Okay (field veri mtr reg	Sent letter to gain access	0		
462446	1428 Sage Dr	20091005	3		Sent letter to gain access	0		
462745	417 Butterfly Rd	20090909	3	Vacant		0		
		20091008	4	Vacant				
		20091109	5	Vacant				
		20091208	6	Vacant				
462858	1382 Glenside Dr IRRIG	20090910	13	Irrigation		0		

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
462858	1382 Glenside Dr IRRIG	20091009	14	Irrigation		0		
462915	105 N Weber Rd IRRG	20100115	3	Irrigation	Zero usage okay	0		
		20100211	4	Irrigation				
		20100312	5	Irrigation				
462917	1903 Baldwin Wy IRRIG	20100114	3	Irrigation	Zero usage okay	0		
462932	901 Carlow Dr #2	20100212	3	Irrigation	Zero usage okay	0		
		20100312	4	Irrigation				
462934	151 Royce Rd #3	20091215	10	Other - add'l comment req'd	Zero usage okay	0		
		20090916	7	Other - add'l comment req'd				
		20091015	8	Other - add'l comment req'd				
		20091113	9	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2280054	Check meter and get read. Zero consecutive usage since Feb/09	Y
			9	Other - add'l comment req'd			Read Only	Y
			9	Other - add'l comment req'd			W001 Found service on.	Y
			9	Other - add'l comment req'd			W001 Left service on.	Y
			9	Other - add'l comment req'd			11/24/09 kfm coded as other just a garden hose used rarely	Y
			9	Other - add'l comment req'd			Water company plant	Y
			9	Other - add'l comment req'd			Is meter dead...	Y
			9	Other - add'l comment req'd			W001 Meter reading: 26.	Y
			9	Other - add'l comment req'd			THIS IS THE BOLINGBROOK WATER RECLAMATION PLANT. THE PLANT USES	Y
			9	Other - add'l comment req'd			MAINLY ITS OWN WATER. THE METER IN QUESTION IS HOOKED UP ONLY TO	Y
			9	Other - add'l comment req'd			A GARDEN HOSE ANYMORE. THEY WANT TO KEEP IT ACTIVE IN CASE	Y
			9	Other - add'l comment req'd			TO USE OUR WATER AS A BACKUP. THIS IS WHY ACCOUNT HAS NO USAGE.	Y
			9	Other - add'l comment req'd			DOM 11/23	Y
			9	Other - add'l comment req'd			"SOMETHING GOES WRONG WITH THEIR SYSTEM	WOU
462962	500 Kildeer Dr IRRG	20100115	3	Irrigation	Zero usage okay	0		
		20100211	4	Irrigation				
		20100312	5	Irrigation				
463041	9 Charlotte Ct	20091102	3	Vacant	Issued EST/ZERO Svc Order	2270578	W001 Meter reading: 561.	Y
			3	Vacant			Vacant property	Y
			3	Vacant			W001 Found service on.	Y
			3	Vacant			W001 Left service on.	Y
			3	Vacant			11/17/09 kfm coded as vacant	Y
		20091201	4	Vacant		0		
463152	120 Julie Rd	20090911	15	Vacant		0		
		20091012	16	Vacant				
		20091111	17	Vacant	Issued EST/ZERO Svc Order	2275955	Please check meter and verify read. No usage.	Y
			17	Vacant			Is meter dead? Is this vacant?	Y
			17	Vacant			W001 Meter reading: 0.	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
463152	120 Julie Rd	20091111	17	Vacant	Issued EST/ZERO Svc Order	2275955	Read Only	Y
			17	Vacant			Office review required.	Y
			17	Vacant			11/19/09 kfm coded as vacant	Y
			17	Vacant			"HOUSE FOR SALE	11-1
		20091209	18	Vacant	Zero usage okay	0		
		20100112	19	Vacant				
		20100209	20	Vacant		2275955	Please check meter and verify read. No usage.	Y
			20	Vacant			Is meter dead? Is this vacant?	Y
			20	Vacant			W001 Meter reading: 0.	Y
			20	Vacant			Read Only	Y
			20	Vacant			Office review required.	Y
			20	Vacant			11/19/09 kfm coded as vacant	Y
			20	Vacant			"HOUSE FOR SALE	11-1
		20100310	21	Vacant			Please check meter and verify read. No usage.	Y
			21	Vacant			Is meter dead? Is this vacant?	Y
			21	Vacant			W001 Meter reading: 0.	Y
			21	Vacant			Read Only	Y
			21	Vacant			Office review required.	Y
			21	Vacant			11/19/09 kfm coded as vacant	Y
			21	Vacant			"HOUSE FOR SALE	11-1
463156	318 Lancelot Ct	20100304	3	Vacant	Sent letter to gain access	0		
463318	6 Bosi Ct	20090909	18	Other - add'l comment req'd		0		
		20091008	19	Other - add'l comment req'd				
		20091109	20	Other - add'l comment req'd				
		20091208	21	Other - add'l comment req'd				
		20100111	22	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2326659	Please check meter and verify read. No usage since March 2008.	Y
			22	Other - add'l comment req'd			Is meter dead? Is this vacant? Please advise.	Y
			22	Other - add'l comment req'd			W001 Meter reading: 1.	Y
			22	Other - add'l comment req'd			JOE W. BRIAN P 1-19-10 THIS IS A MODEL HOME. NO ONE LIVING	Y
			22	Other - add'l comment req'd			AT THIS ADDRESS.....	Y
			22	Other - add'l comment req'd			Read Only	Y
			22	Other - add'l comment req'd			1/20/10 kfm coded as other	Y
		20100208	23	Other - add'l comment req'd	Zero usage okay		Please check meter and verify read. No usage since March 2008.	Y
			23	Other - add'l comment req'd			Is meter dead? Is this vacant? Please advise.	Y
			23	Other - add'l comment req'd			W001 Meter reading: 1.	Y
			23	Other - add'l comment req'd			JOE W. BRIAN P 1-19-10 THIS IS A MODEL HOME. NO ONE LIVING	Y
			23	Other - add'l comment req'd			AT THIS ADDRESS.....	Y
			23	Other - add'l comment req'd			Read Only	Y
			23	Other - add'l comment req'd			1/20/10 kfm coded as other	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
463318	6 Bosi Ct	20100308	24	Other - add'l comment req'd	Zero usage okay	2326659	Please check meter and verify read. No usage since March 2008.	Y
			24	Other - add'l comment req'd			Is meter dead? Is this vacant? Please advise.	Y
			24	Other - add'l comment req'd			W001 Meter reading: 1.	Y
			24	Other - add'l comment req'd			JOE W. BRIAN P 1-19-10 THIS IS A MODEL HOME. NO ONE LIVING	Y
			24	Other - add'l comment req'd			AT THIS ADDRESS.....	Y
			24	Other - add'l comment req'd			Read Only	Y
			24	Other - add'l comment req'd			1/20/10 kfm coded as other	Y
463335	175 Jeffrey Ln	20090911	26	Vacant		0		
		20091012	27	Vacant				
		20091111	28	Vacant	Issued EST/ZERO Svc Order	2275956	Please check meter and verify read. No usage.	Y
			28	Vacant			Is meter dead? Is this vacant?	Y
			28	Vacant			W001 Meter reading: 0.	Y
			28	Vacant			LP 11 19 09 APPEARS VACANT	Y
			28	Vacant			11/19/09 kfm coded as vacant	Y
		20091209	29	Vacant	Zero usage okay	0		
		20100112	30	Vacant				
		20100209	31	Vacant		2275956	Please check meter and verify read. No usage.	Y
			31	Vacant			Is meter dead? Is this vacant?	Y
			31	Vacant			W001 Meter reading: 0.	Y
			31	Vacant			LP 11 19 09 APPEARS VACANT	Y
			31	Vacant			11/19/09 kfm coded as vacant	Y
		20100310	32	Vacant		275956		C
463403	4 Lacebark Ct	20100209	3		Called, left message	0		
463583	208 Pamela Dr	20100202	3	Landlord/Tenant	Zero usage okay	0		
		20100303	4	Landlord/Tenant				
463656	295 N Naperville Rd IRRIG #C	20090916	11	Irrigation		0		
		20091015	12	Irrigation				
		20091113	13	Irrigation				
		20091215	14	Irrigation				
		20100115	15	Irrigation	Zero usage okay			
		20100211	16	Irrigation				
		20100312	17	Irrigation				
463693	6 Willow Ct	20091124	10	Vacant		0		
		20091229	11	Vacant	Zero usage okay			
		20100126	12	Vacant				
		20100224	13	Vacant		2262486	Please get read. Customer passed away in Dec 2008. Is this	Y
			13	Vacant			still vacant?	Y
			13	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			13	Vacant			W001 Meter reading: 124.	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
463693	6 Willow Ct	20100224	13	Vacant	Zero usage okay	2262486	LP 11 5 09 FOR SALE APPEARS VACANT	Y
			13	Vacant			11/6/09 UPDATED DATE IN SNAP BMW 11/6	Y
		20090827	7	Vacant		0		
		20090928	8	Vacant				
		20091028	9	Vacant	Issued EST/ZERO Svc Order	2262486	Please get read. Customer passed away in Dec 2008. Is this	Y
			9	Vacant			still vacant?	Y
			9	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			9	Vacant			W001 Meter reading: 124.	Y
			9	Vacant			LP 11 5 09 FOR SALE APPEARS VACANT	Y
			9	Vacant			11/6/09 UPDATED DATE IN SNAP BMW 11/6	Y
463892	482 Degas Cir	20091001	3	Seasonal		0		
		20100202	3	Seasonal	Sent letter to gain access			
		20100302	4	Seasonal				
464039	755 E Boughton Rd IRRG	20100312	3	Irrigation	Zero usage okay	0		
464040	1455 Remington Bv #2	20090916	3	Irrigation		0		
		20091015	4	Irrigation				
		20091113	5	Irrigation	Issued EST/ZERO Svc Order	2279993	Check meter and get read. Zero consecutive usage since June/09	Y
			5	Irrigation			11/24/09 kfm coded as irrigation should be no usage	Y
			5	Irrigation			is meter dead / Vacant..	Y
			5	Irrigation			W001 Meter reading: 1634.	Y
			5	Irrigation			ALL YEAR. THIS IS WHY THE ACCOUNT HAS HAD ZERO USAGE. DOM	Y
			5	Irrigation			11/23/2009	Y
			5	Irrigation			Read Only	Y
			5	Irrigation			W001 Found service on.	Y
			5	Irrigation			W001 Left service on.	Y
			5	Irrigation			"THIS IS THEIR IRRIGATION METER	HAS
		20091215	6	Irrigation	Zero usage okay	0		
		20100116	7	Irrigation				
		20100312	8	Irrigation		2279993	Check meter and get read. Zero consecutive usage since June/09	Y
			8	Irrigation			11/24/09 kfm coded as irrigation should be no usage	Y
			8	Irrigation			is meter dead / Vacant..	Y
			8	Irrigation			W001 Meter reading: 1634.	Y
			8	Irrigation			ALL YEAR. THIS IS WHY THE ACCOUNT HAS HAD ZERO USAGE. DOM	Y
			8	Irrigation			11/23/2009	Y
			8	Irrigation			Read Only	Y
			8	Irrigation			W001 Found service on.	Y
			8	Irrigation			W001 Left service on.	Y
			8	Irrigation			"THIS IS THEIR IRRIGATION METER	HAS
464178	472 Rockhurst Rd	20100215	3	Vacant	Sent letter to gain access	0		

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
464178	472 Rockhurst Rd	20100317	4	Vacant	Zero usage okay	0		
464187	469 Nassau Ave	20100119	3	Vacant	Sent letter to gain access	0		
464251	2001 Rodeo Dr SNACK	20100312	3	Seasonal	Zero usage okay	0		
464319	257 N Weber Rd IRRG #A & B	20100211	3	Irrigation	Zero usage okay	0		
		20100312	4	Irrigation				
464915	151 N Canyon Dr	20100208	3	Vacant	Sent letter to gain access	0		
		20100309	4	Vacant				
465297	309 Homewood Dr	20100310	3		Sent letter to gain access	0		
471835	1245 Danhof Dr	20091209	3	"Minimal User (New constr		0		
472423	2001 Rodeo Dr	20100312	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2383963	please check meter 60350587 no usage in 3mos. is meter dead?	Y
			3	Other - add'l comment req'd			3-19-10 LIDIA	Y
			3	Other - add'l comment req'd			Read Only	Y
			3	Other - add'l comment req'd			W001 Meter reading: 2071.	Y
			3	Other - add'l comment req'd			3-19-10 LIDIA	Y
			3	Other - add'l comment req'd			Read Only	Y
			3	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Other - add'l comment req'd			W003 Meter reading: 1.	Y
			3	Other - add'l comment req'd			Read Only	Y
			3	Other - add'l comment req'd			W002 Meter reading: 6904.	Y
			3	Other - add'l comment req'd			"THIS IS THE FIRE METER	RF#
			3	Other - add'l comment req'd			"CORRECT IS 1000759500	\$ 000
479763	129 THOMAS RD	20091209	3		Sent letter to gain access	0		
481080	1869 Marne Rd IRRG	20100112	3	Irrigation	Zero usage okay	0		
		20100208	4	Irrigation				
		20100309	5	Irrigation				
485610	1889 Apple Valley Rd	20091014	3		Sent letter to gain access	0		
486482	718 LENOX AVE	20100107	3	Vacant	Issued EST/ZERO Svc Order	2324757	Please check meter and verify read. No usage since October.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 28.	Y
			3	Vacant			HOME IS VACANT AND FOR SALE. DOM 1/18/10	Y
			3	Vacant			Read Only	Y
			3	Vacant			W001 Found service on.	Y
			3	Vacant			W001 Left service on.	Y
			3	Vacant			1/19/10 kfm coded as vacant	Y
		20100204	4	Vacant	Zero usage okay		Please check meter and verify read. No usage since October.	Y
			4	Vacant			Is meter dead? Is this vacant? Please advise.	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
486482	718 LENOX AVE	20100204	4	Vacant	Zero usage okay	2324757	W001 Meter reading: 28.	Y
			4	Vacant			HOME IS VACANT AND FOR SALE. DOM 1/18/10	Y
			4	Vacant			Read Only	Y
			4	Vacant			W001 Found service on.	Y
			4	Vacant			W001 Left service on.	Y
			4	Vacant			1/19/10 kfm coded as vacant	Y
		20100304	5	Vacant			Please check meter and verify read. No usage since October.	Y
			5	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			5	Vacant			W001 Meter reading: 28.	Y
			5	Vacant			HOME IS VACANT AND FOR SALE. DOM 1/18/10	Y
			5	Vacant			Read Only	Y
			5	Vacant			W001 Found service on.	Y
			5	Vacant			W001 Left service on.	Y
			5	Vacant			1/19/10 kfm coded as vacant	Y
498530	1598 Manhattan St IRRG	20100107	3	Irrigation	Zero usage okay	11710	WATER ALREADY ON TAKE READ TO START BILLING.	Y
			3	Irrigation			SENT SORD.....SAT	Y
			3	Irrigation			9/23/02 PSB-WATER ON LEFT ON RD-3-WORKED BY GLL ON 9/23	Y
		20100204	4	Irrigation		0		
		20100304	5	Irrigation	Zero usage okay			
504144	667 Rockhurst Rd	20100310	3		Sent letter to gain access	0		
504221	575 WARBLER DR IRRG	20090904	11	Irrigation		0		
		20091006	12	Irrigation				
		20091105	13	Irrigation				
		20091204	14	Irrigation	Issued EST/ZERO Svc Order	2294464	W001 Meter reading: 60.	Y
			14	Irrigation			LIDIA	Y
			14	Irrigation			Read Only	Y
			14	Irrigation			Office review required.	Y
			14	Irrigation			12/11/09 KFM CODED AS IRRIGATION	Y
			14	Irrigation			"THIS IS IRRG METER	E TC
			14	Irrigation			"Check meter	itive
		20100106	15	Irrigation	Zero usage okay	0		
		20100204	16	Irrigation				
		20100304	17	Irrigation	Zero usage okay	2294464	W001 Meter reading: 60.	Y
			17	Irrigation			LIDIA	Y
			17	Irrigation			Read Only	Y
			17	Irrigation			Office review required.	Y
			17	Irrigation			12/11/09 KFM CODED AS IRRIGATION	Y
			17	Irrigation			"THIS IS IRRG METER	E TC
			17	Irrigation			"Check meter	itive

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
511193	1612 WOODLAND LN	20090904	3	Vacant		0		
511848	1373 BRENTWOOD TRL	20100208	10	Vacant	Zero usage okay	2210749	PLS POST THIS ACCT THE CUST HASNT REPLIED TO ANY MTRCHG LTRS	Y
			10	Vacant			W001 Meter reading: 578.	Y
			10	Vacant			Left Notice / Posting	Y
			10	Vacant			Office review required.	Y
			10	Vacant			9/16/09 kfm posted notice but house is for Sale	Y
		20100309	10	Vacant			"HOUSE IS EMPTY	9-15
			11	Vacant			PLS POST THIS ACCT THE CUST HASNT REPLIED TO ANY MTRCHG LTRS	Y
			11	Vacant			W001 Meter reading: 578.	Y
			11	Vacant			Left Notice / Posting	Y
			11	Vacant			Office review required.	Y
			11	Vacant			9/16/09 kfm posted notice but house is for Sale	Y
			11	Vacant			"HOUSE IS EMPTY	9-15
		20090910	5	Vacant		0		
		20091009	6	Vacant				
		20091110	7	Vacant	Zero usage okay	2210749	PLS POST THIS ACCT THE CUST HASNT REPLIED TO ANY MTRCHG LTRS	Y
			7	Vacant			W001 Meter reading: 578.	Y
			7	Vacant			Left Notice / Posting	Y
			7	Vacant			Office review required.	Y
			7	Vacant			9/16/09 kfm posted notice but house is for Sale	Y
			7	Vacant			"HOUSE IS EMPTY	9-15
		20091209	8	Vacant		0		
		20100112	9	Vacant				
521459	1352 Palisades Dr	20090910	4	Vacant	Letter already issued	0		
		20091009	5	Vacant				
524956	100 Sycamore Dr	20100310	3	Meter Okay (field veri mtr reg	Zero usage okay	2049145	Check meter and get actual read due to no usage. PLEASE WORK AT	Y
			3	Meter Okay (field veri mtr reg			Read Only	Y
			3	Meter Okay (field veri mtr reg			8:00 AM-9:00 AM. CUSTOMER MUST LEAVE FOR WORK AT 9:00 AM. PLEASE	Y
			3	Meter Okay (field veri mtr reg			CALL AHEAD: 630-305-8033 KEVIN KIM (SON). Mother has been out of	Y
			3	Meter Okay (field veri mtr reg			town for months-no usage. She will not be back until after 6/1/09	Y
			3	Meter Okay (field veri mtr reg			. Thank you!	Y
			3	Meter Okay (field veri mtr reg			Scheduled CKMTR per letter 3. Very difficult work schedule	Y
			3	Meter Okay (field veri mtr reg			6/1/09.	Y
			3	Meter Okay (field veri mtr reg			W001 Meter reading: 5.	Y
			3	Meter Okay (field veri mtr reg			"for son	Kim.
			3	Meter Okay (field veri mtr reg			"4-17-09 LIDIA	RKS
526302	188 Willow Bend Dr IRRG	20100114	3	Irrigation	Zero usage okay	0		
		20100211	4	Irrigation				
		20100310	5	Irrigation				

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
526630	3 Keller Ct	20100302	10	Vacant	Zero usage okay	2273335	Please check premise and verify read. No usage since May 2009.	Y
			10	Vacant			Is this vacant?	Y
			10	Vacant			W001 Meter reading: 1.	Y
			10	Vacant			Vacant property	Y
			10	Vacant			W001 Found service on.	Y
			10	Vacant			W001 Left service on.	Y
			10	Vacant			11/17/09 kfm coded as vacant	Y
		20090903	4	Vacant		0		
		20091005	5	Vacant				
		20091103	6	Vacant	Issued EST/ZERO Svc Order	2273335	Please check premise and verify read. No usage since May 2009.	Y
			6	Vacant			Is this vacant?	Y
			6	Vacant			W001 Meter reading: 1.	Y
			6	Vacant			Vacant property	Y
			6	Vacant			W001 Found service on.	Y
			6	Vacant			W001 Left service on.	Y
			6	Vacant			11/17/09 kfm coded as vacant	Y
		20091203	7	Vacant	Zero usage okay	0		
		20100105	8	Vacant				
		20100201	9	Vacant				
527333	1518 SHAGBARK DR BLD13 #6	20100209	3	Vacant	Zero usage okay	0		
		20100310	4	Vacant				
		20090914	5	Vacant				
		20091013	6	Vacant				
		20091112	7	Vacant	Zero usage okay			
528222	1310 Lily Cache Ln IRRG	20090909	22	Irrigation		0		
		20091008	23	Irrigation				
		20091109	24	Irrigation				
		20091208	25	Irrigation				
		20100111	26	Irrigation	Zero usage okay			
		20100208	27	Irrigation				
		20100308	28	Irrigation				
530913	1325 RODEO DR IRRG	20090916	8	Irrigation		0		
531192	254 S Weber Rd IRRG	20090916	12	Irrigation		0		
		20091015	13	Irrigation				
		20091113	14	Irrigation				
		20091215	15	Irrigation				
		20100116	16	Irrigation	Zero usage okay			
		20100211	17	Irrigation				
		20100312	18	Irrigation				

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
531420	469 S WEBER RD - 497 #1 IRRG	20090916	11	Irrigation		0		
		20091015	12	Irrigation				
		20091113	13	Irrigation				
		20091215	14	Irrigation				
		20100116	15	Irrigation	Zero usage okay			
		20100211	16	Irrigation				
		20100312	17	Irrigation				
531427	469 S WEBER RD - 497 #2 IRRG	20100116	3	Irrigation	Zero usage okay	0		
		20100211	4	Irrigation				
		20100312	5	Irrigation				
536883	785 E Boughton Rd IRRG	20100115	3	Irrigation	Zero usage okay	0		
		20100211	4	Irrigation				
		20100312	5	Irrigation				
537525	735 E Boughton Rd IRRG	20090916	64	Irrigation		0		
		20091015	65	Irrigation				
		20091113	66	Irrigation				
		20091215	67	Irrigation				
		20100115	68	Irrigation	Zero usage okay			
		20100211	69	Irrigation				
		20100312	70	Irrigation				
541163	262 S Weber Rd IRRG	20100211	3	Irrigation	Zero usage okay	0		
		20100312	4	Irrigation				
545620	1001 Kings Rd	20100312	3	Seasonal	Issued EST/ZERO Svc Order	2383966	"Is meter dead? Is this vacant? Please advise.	
			3	Seasonal			Please check meter and verify read. no usage in 3mos	Y
			3	Seasonal			NO CONSUMPTION IN WINTER. REEXAMINE IN APRIL. PP 3/22/10	Y
			3	Seasonal			Read Only	Y
			3	Seasonal			3/23/10 CODED SEASONAL CB	Y
			3	Seasonal			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Seasonal			Rescheduled Reason: FRCC - Reschedule Expired Order W001 Meter reading: 97.	Y
548218	1788 Red Bud Rd	20100310	3		Sent letter to gain access	0		
549966	115TH & Dalton IRRG	20100112	3	Irrigation	Zero usage okay	0		
550413	1482 Glenside Dr IRRG	20091110	3	Irrigation	Issued EST/ZERO Svc Order	2274794	Please check meter and verify read. No usage.	Y
			3	Irrigation			11/18/09 OFFICE REVIEWED IN ERROR-WILL BE WORKED ON RRC20 REPORT	Y
			3	Irrigation			BMW 11/18	Y
			3	Irrigation			Is meter dead? Is this off for the winter?	Y
			3	Irrigation			W001 Meter reading: 28.	Y
			3	Irrigation			Read Only	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
550413	1482 Glenside Dr IRRG	20091110	3	Irrigation	Issued EST/ZERO Svc Order	2274794	Office review required.	Y
			3	Irrigation			11/18/09 kfm coded as vacant Used for Irrigation	Y
			3	Irrigation			"HOUSE IS EMPTY FOR SALE	09
		20091209	4	Irrigation	Zero usage okay	0		
554336	1332 Wingfield Wy	20090909	5	Vacant		0		
555138	1910 Danube Wy IRRIG	20100112	3	Irrigation	Zero usage okay	0		
		20100208	4	Irrigation				
		20100309	5	Irrigation				
558385	6 Harvest Ct IRRIG	20090910	12	Irrigation		0		
		20091009	13	Irrigation				
		20091110	14	Irrigation	Issued EST/ZERO Svc Order	2274822	Please check meter and verify read. No usage since March 2008.	Y
			14	Irrigation			Is meter dead? Is this off?	Y
			14	Irrigation			W001 Meter reading: 0.	Y
			14	Irrigation			Left Notice / Posting	Y
			14	Irrigation			Office review required.	Y
			14	Irrigation			11/18/09 kfm no one home left tag	Y
			14	Irrigation			"NOT ABLE TO CHECK	NE H
		20091209	15	Irrigation		0		
		20100112	16	Irrigation	Zero usage okay			
		20100208	17	Irrigation				
		20100309	18	Irrigation				
559472	1478 ENVEE DR BLD 7 #5	20091210	3	Vacant	Issued EST/ZERO Svc Order	2302413	Please check meter and verify read. No usage since September.	C
			3	Vacant			Is meter dead? Is this vacant? Please advise.	C
			3	Vacant			W001 Meter reading: 364.	C
			3	Vacant			W001 Found service on.	C
			3	Vacant			W001 Left service on.	C
			3	Vacant			W001 Incompletion reason: Knock / Ring Left Card.	C
			3	Vacant			"NOT SURE IF VACANT	A 12
		20100113	4	Vacant	Sent letter to gain access	0		
		20100209	5	Vacant	Zero usage okay			
		20100310	6	Vacant				
566759	1644 Hidden Valley Dr	20091012	3		Sent letter to gain access	0		
		20091111	4		Issued EST/ZERO Svc Order	2275951	"	
			4				Please check meter and verify read. No usage since July.	Y
			4				W001 Meter reading: 1256.	Y
			4				11-18-09 LIDIA	Y
			4				Read Only	Y
			4				Office review required.	Y
			4				11/19/09 kfm left tag does not appear vacant	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
566759	1644 Hidden Valley Dr	20091111	4		Issued EST/ZERO Svc Order	2275951	"NO ONE HOME	LOC
569863	505 Dubois Cir	20091203	3	Vacant	Issued EST/ZERO Svc Order	2296112	Please check meter and verify read. No usage since September.	Y
			3	Vacant			12/15/09 kfm coded as vacant	Y
			3	Vacant			Is meter dead? Is this vacant? Phone is not in service. Customer	Y
			3	Vacant			is not paying bill. Please advise.	Y
			3	Vacant			W001 Meter reading: 804.	Y
			3	Vacant			12/14/2009	Y
			3	Vacant			Read Only	Y
			3	Vacant			W001 Found service on.	Y
			3	Vacant			W001 Left service on.	Y
		20100106	4	Vacant	Zero usage okay	0	"HOME LOOKS VACANT	DOR.
570422	596 N Pinecrest Rd #B	20100211	3	*Minimal User (New constr		ER TO GA	0	
		20091015	3	*Minimal User (New constr			0	
		20100312	4	*Minimal User (New constr		D USAGE C	0	
571712	301 DOGWOOD ST	20091109	3	Vacant	Issued EST/ZERO Svc Order	2288573	Check meter - get read. Zero consecutive usage since 9/09/09.	Y
		20100308	3	Vacant	Zero usage okay		Check meter - get read. Zero consecutive usage since 9/09/09.	Y
			3	Vacant			Is meter dead - stopped. Vacant.	Y
		20091109	3	Vacant	Issued EST/ZERO Svc Order		Is meter dead - stopped. Vacant.	Y
		20100308	3	Vacant	Zero usage okay		W001 Meter reading: 954.	Y
		20091109	3	Vacant	Issued EST/ZERO Svc Order		W001 Meter reading: 954.	Y
		20100308	3	Vacant	Zero usage okay		ANDREA 12-4-09	Y
		20091109	3	Vacant	Issued EST/ZERO Svc Order		ANDREA 12-4-09	Y
			3	Vacant			Vacant property	Y
		20100308	3	Vacant	Zero usage okay		Vacant property	Y
		20091109	3	Vacant	Issued EST/ZERO Svc Order		W001 Found service on.	Y
		20100308	3	Vacant	Zero usage okay		W001 Found service on.	Y
			3	Vacant			W001 Left service on.	Y
		20091109	3	Vacant	Issued EST/ZERO Svc Order		W001 Left service on.	Y
		20100308	3	Vacant	Zero usage okay		12/7/09 kfm coded as vacant	Y
		20091109	3	Vacant	Issued EST/ZERO Svc Order		12/7/09 kfm coded as vacant	Y
574469	1437 Schoenherr Ave IRRG	20091005	3		Sent letter to gain access	0		
575868	10 Black Oak Ct BLD 2	20091013	3	Vacant	Sent letter to gain access	0		
		20091112	4	Vacant	Issued EST/ZERO Svc Order	2278763	Please check meter and verify read. No usage since July.	Y
			4	Vacant			11/23/09 coded as vacant	Y
			4	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			4	Vacant			W001 Meter reading: 308.	Y
			4	Vacant			JOE W 11-20-09 PROPERTY VACANT.....LEFT CALL-IN TAG	Y
			4	Vacant			Left Notice / Posting	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
575868	10 Black Oak Ct BLD 2	20091210	5	Vacant	Zero usage okay	0		
		20100113	6	Vacant				
		20100209	7	Vacant		2278763	Please check meter and verify read. No usage since July.	Y
			7	Vacant			11/23/09 coded as vacant	Y
			7	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			7	Vacant			W001 Meter reading: 308.	Y
			7	Vacant			JOE W 11-20-09 PROPERTY VACANT.....LEFT CALL-IN TAG	Y
			7	Vacant			Left Notice / Posting	Y
		20100310	8	Vacant			Please check meter and verify read. No usage since July.	Y
			8	Vacant			11/23/09 coded as vacant	Y
			8	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			8	Vacant			W001 Meter reading: 308.	Y
			8	Vacant			JOE W 11-20-09 PROPERTY VACANT.....LEFT CALL-IN TAG	Y
			8	Vacant			Left Notice / Posting	Y
578401	250 S Weber Rd IRRG	20100115	3	Irrigation	Zero usage okay	0		
		20100211	4	Irrigation				
		20100312	5	Irrigation				
579822	899 S Weber Rd IRRG	20090916	51	Irrigation		0		
		20091015	52	Irrigation				
		20091113	53	Irrigation				
		20091215	54	Irrigation				
		20100116	55	Irrigation	Zero usage okay			
		20100211	56	Irrigation				
		20100312	57	Irrigation				
584035	257 N Weber Rd #B	20091215	3		Issued EST/ZERO Svc Order	2303988	Closing order to final account as of 10.9.09 r10 per cancelled	Y
			3				OFF order. Original OFF order should have been closed not	Y
			3				cancelled. Water is on due to shared service line....CV/OPS	Y
			3				12.22.09	Y
584687	359 SWEETGUM ST	20100208	3	Vacant	Sent letter to gain access	0		
		20100308	4	Vacant	Zero usage okay			
586262	471 S WEBER RD	20090916	4	Vacant		0		
		20091015	5	Vacant				
		20091113	6	Vacant	Zero usage okay	2211726	"d & Warner until lease is up.	
			6	Vacant			Joyce Gregory 815-254-1757-owners; Baird & Warner was the tenant	C
			6	Vacant			I next spring 2010. Vacant since 5/28/09. Owners offices are 1-2	C
			6	Vacant			hours away. They have no one who can come to property-only 2 peop	C
			6	Vacant			on-compliance. Ms. Gregory understands. Bill will be paid by Bair	C
			6	Vacant			"-no longer there-no business; however	is n
			6	Vacant			"le in office. Explained eventually	be sl

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
586262	471 S WEBER RD	20091215	7	Vacant	Zero usage okay	0		
		20100116	8	Vacant				
		20100211	9	Vacant				
589439	560 N Pinecrest Rd	20091117	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2280435	Please check meter and verify read. No usage since August.	Y
			3	Other - add'l comment req'd			11/25/09 kfm coded as other read meter was not sure if vacant	Y
			3	Other - add'l comment req'd			Is meter dead? Is this vacant? Please advise.	Y
			3	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Other - add'l comment req'd			W001 Meter reading: 92.	Y
			3	Other - add'l comment req'd			Read Only	Y
			3	Other - add'l comment req'd			W001 Found service on.	Y
			3	Other - add'l comment req'd			W001 Left service on.	Y
			3	Other - add'l comment req'd			"NOT SURE IF VACANT	A 11
		20091218	4	Other - add'l comment req'd	Zero usage okay	0		
590131	6 BLACK OAK CT BLD 3	20090914	15	Vacant		0		
		20100113	3	Vacant	Issued EST/ZERO Svc Order	2332729	Please check meter and verify read. No usage since October.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 50.	Y
			3	Vacant			LP 1 26 10 APPEARS VACANT	Y
			3	Vacant			1/27/10 coded vacant cb	Y
		20100209	4	Vacant	Zero usage okay		Please check meter and verify read. No usage since October.	Y
			4	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			4	Vacant			W001 Meter reading: 50.	Y
			4	Vacant			LP 1 26 10 APPEARS VACANT	Y
			4	Vacant			1/27/10 coded vacant cb	Y
		20100310	5	Vacant			Please check meter and verify read. No usage since October.	Y
			5	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			5	Vacant			W001 Meter reading: 50.	Y
			5	Vacant			LP 1 26 10 APPEARS VACANT	Y
			5	Vacant			1/27/10 coded vacant cb	Y
591421	278 S WEBER RD - 280 # E & F	20090916	3	Vacant		0		
		20091015	4	Vacant				
		20091113	5	Vacant	Issued EST/ZERO Svc Order	2279997	Check meter and get read. Zero consecutive usage since June/09	Y
			5	Vacant			Is meter dead / Vacant.	Y
			5	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5	Vacant			W001 Meter reading: 744.	Y
			5	Vacant			VACANT. PP 11/24/9	Y
			5	Vacant			Read Only	Y
			5	Vacant			11/25/09 kfm coded as vacant	Y
		20091215	6	Vacant	Zero usage okay	0		

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
591421	278 S WEBER RD - 280 # E & F	20100115	7	Vacant	Zero usage okay	0		
		20100211	8	Vacant		2279997	Check meter and get read. Zero consecutive usage since June/09	Y
			8	Vacant			Is meter dead / Vacant.	Y
			8	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			8	Vacant			W001 Meter reading: 744.	Y
			8	Vacant			VACANT. PP 11/24/9	Y
			8	Vacant			Read Only	Y
			8	Vacant			11/25/09 kfm coded as vacant	Y
594711	245 S Weber Rd IRRG	20100211	3	Irrigation	Zero usage okay	0		
		20100312	4	Irrigation				
594798	537 THOMAS RD	20091209	3	Vacant	Zero usage okay	2301533	Please verify read and check meter. No usage since September.	Y
			3	Vacant	Issued EST/ZERO Svc Order		Please verify read and check meter. No usage since September.	Y
			3	Vacant	Zero usage okay		Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant	Issued EST/ZERO Svc Order		Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 483.	Y
			3	Vacant	Zero usage okay		W001 Meter reading: 483.	Y
			3	Vacant			JOE W 12-21-09 THIS UNIT IS VACANT.....	Y
			3	Vacant	Issued EST/ZERO Svc Order		JOE W 12-21-09 THIS UNIT IS VACANT.....	Y
			3	Vacant	Zero usage okay		Read Only	Y
			3	Vacant	Issued EST/ZERO Svc Order		Read Only	Y
			3	Vacant			12.22.9 dmk coded vacant as of 12.21.9 and verified..dmk	Y
			3	Vacant	Zero usage okay		12.22.9 dmk coded vacant as of 12.21.9 and verified..dmk	Y
		20100112	4	Vacant		0		
		20100209	5	Vacant		594798	SHUT OFF AND FINAL	Y
			5	Vacant			11/23/04 ME FOUND ON LEFT OFF AT CURB STOP R-2305 BMW 11/23	Y
		20100310	6	Vacant		2301533	Please verify read and check meter. No usage since September.	Y
			6	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			6	Vacant			W001 Meter reading: 483.	Y
			6	Vacant			JOE W 12-21-09 THIS UNIT IS VACANT.....	Y
			6	Vacant			Read Only	Y
			6	Vacant			12.22.9 dmk coded vacant as of 12.21.9 and verified..dmk	Y
600771	481 S WEBER RD	20100116	3	Meter Okay (field veri mtr reg	Issued EST/ZERO Svc Order	2332746	Please check meter and verify read. No usage since October.	Y
			3	Meter Okay (field veri mtr reg			Is meter dead? Is this vacant? Please advise.	Y
			3	Meter Okay (field veri mtr reg			W001 Meter reading: 5.	Y
			3	Meter Okay (field veri mtr reg			LP 1 26 10 NOT OEN ALL THE TIME USE IS LOW	Y
			3	Meter Okay (field veri mtr reg			1/27/10 coded meter okay cb	Y
		20100212	4	Meter Okay (field veri mtr reg	Zero usage okay		Please check meter and verify read. No usage since October.	Y
			4	Meter Okay (field veri mtr reg			Is meter dead? Is this vacant? Please advise.	Y
			4	Meter Okay (field veri mtr reg			W001 Meter reading: 5.	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
600771	481 S WEBER RD	20100212	4	Meter Okay (field veri mtr reg	Zero usage okay	2332746	LP 1 26 10 NOT OEN ALL THE TIME USE IS LOW	Y
			4	Meter Okay (field veri mtr reg			1/27/10 coded meter okay cb	Y
		20100312	5	Meter Okay (field veri mtr reg			Please check meter and verify read. No usage since October.	Y
			5	Meter Okay (field veri mtr reg			Is meter dead? Is this vacant? Please advise.	Y
			5	Meter Okay (field veri mtr reg			W001 Meter reading: 5.	Y
			5	Meter Okay (field veri mtr reg			LP 1 26 10 NOT OEN ALL THE TIME USE IS LOW	Y
			5	Meter Okay (field veri mtr reg			1/27/10 coded meter okay cb	Y
600925	595 Territorial Dr IRRG #A	20100120	3	Irrigation	Zero usage okay	0		
		20100217	4	Irrigation				
		20100318	5	Irrigation				
605568	1377 Lily Cache Ln	20100308	5	Vacant	Sent letter to gain access	0		
607091	2143 Kemmerer Ln	20091110	3		Issued EST/ZERO Svc Order	2274797	Please check meter and verify read. No usage.	Y
			3				Is meter dead? Is this vacant?	Y
			3				W001 Meter reading: 325.	Y
			3				Left Notice / Posting	Y
			3				Office review required.	Y
			3				11/18/09 kfm left tag no one home	Y
			3				"NO ONE HOME	E TC
609817	124 Leslie Ln	20091111	3		Issued EST/ZERO Svc Order	2275946	Please check meter and verify read. No usage since August.	C
			3				Is meter dead? Is this vacant?	C
			3				W001 Meter reading: 129.	C
			3				LP 11 18 09 LT TO CALL TO CHECK	C
			3				W001 Incompletion reason: Knock / Ring Left Card.	C
			3				11/19/09 kfm left card to call	C
		20091209	4		Sent letter to gain access	0		
		20100112	5					
610956	903 Carlow Dr	20100116	10	Vacant	Zero usage okay	0		
		20100211	10	Vacant		2280035	Check both meters and get read. Zero consecutive usage since	Y
			10	Vacant			Read Only	Y
			10	Vacant			11/25/09 kfm coded as vacant	Y
			10	Vacant			April/09. Is meter dead / Vacant.	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			10	Vacant			W001 Meter reading: 3.	Y
			10	Vacant			VACANT. PP 11/24/9	Y
			10	Vacant			Read Only	Y
			10	Vacant			W002 Meter reading: 8.	Y
			10	Vacant			VACANT. PP 11/24/9	Y
			11	Vacant			Check both meters and get read. Zero consecutive usage since	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
610956	903 Carlow Dr	20100312	11	Vacant	Zero usage okay	2280035	Check both meters and get read. Zero consecutive usage since	Y
		20100211	11	Vacant			Read Only	Y
		20100312	11	Vacant			Read Only	Y
		20100211	11	Vacant			11/25/09 kfm coded as vacant	Y
		20100312	11	Vacant			11/25/09 kfm coded as vacant	Y
		20100211	11	Vacant			April/09. Is meter dead / Vacant.	Y
		20100312	11	Vacant			April/09. Is meter dead / Vacant.	Y
			11	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
		20100211	11	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			11	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
		20100312	11	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
		20100211	11	Vacant			W001 Meter reading: 3.	Y
		20100312	11	Vacant			W001 Meter reading: 3.	Y
			11	Vacant			VACANT. PP 11/24/9	Y
		20100211	11	Vacant			VACANT. PP 11/24/9	Y
			11	Vacant			Read Only	Y
		20100312	11	Vacant			Read Only	Y
			11	Vacant			W002 Meter reading: 8.	Y
		20100211	11	Vacant			W002 Meter reading: 8.	Y
			11	Vacant			VACANT. PP 11/24/9	Y
		20100312	11	Vacant			VACANT. PP 11/24/9	Y
			12	Vacant			Check both meters and get read. Zero consecutive usage since	Y
			12	Vacant			Read Only	Y
			12	Vacant			11/25/09 kfm coded as vacant	Y
			12	Vacant			April/09. Is meter dead / Vacant.	Y
			12	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			12	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			12	Vacant			W001 Meter reading: 3.	Y
			12	Vacant			VACANT. PP 11/24/9	Y
			12	Vacant			Read Only	Y
			12	Vacant			W002 Meter reading: 8.	Y
			12	Vacant			VACANT. PP 11/24/9	Y
		20090916	5	Vacant		0		
		20091015	6	Vacant				
		20090916	6	Vacant				
		20091015	7	Vacant				
		20091113	7	Vacant	Issued EST/ZERO Svc Order	2280035	Check both meters and get read. Zero consecutive usage since	Y
			7	Vacant			Read Only	Y
			7	Vacant			11/25/09 kfm coded as vacant	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
610956	903 Carlow Dr	20091113	7	Vacant	Issued EST/ZERO Svc Order	2280035	April/09. Is meter dead / Vacant.	Y
			7	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Vacant			W001 Meter reading: 3.	Y
			7	Vacant			VACANT. PP 11/24/9	Y
			7	Vacant			Read Only	Y
			7	Vacant			W002 Meter reading: 8.	Y
			7	Vacant			VACANT. PP 11/24/9	Y
		20091215	8	Vacant	Zero usage okay	0		
		20091113	8	Vacant	Issued EST/ZERO Svc Order	2280035	Check both meters and get read. Zero consecutive usage since	Y
			8	Vacant			Read Only	Y
			8	Vacant			11/25/09 kfm coded as vacant	Y
			8	Vacant			April/09. Is meter dead / Vacant.	Y
			8	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			8	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			8	Vacant			W001 Meter reading: 3.	Y
			8	Vacant			VACANT. PP 11/24/9	Y
			8	Vacant			Read Only	Y
			8	Vacant			W002 Meter reading: 8.	Y
			8	Vacant			VACANT. PP 11/24/9	Y
		20100116	9	Vacant	Zero usage okay	0		
		20091215	9	Vacant				
611467	124 S Canyon Dr IRRG	20100112	3	Irrigation	Zero usage okay	0		
		20100208	4	Irrigation				
		20100309	5	Irrigation				
612192	1452 Schoenherr Ave	20100303	3	Vacant	Sent letter to gain access	0		
612327	234 Boxwood St	20100308	3		Sent letter to gain access	0		
612388	903 Carlow Dr IRRG	20100211	3	Irrigation	Zero usage okay	0		
		20100312	4	Irrigation				
616689	750 E Boughton Rd IRRG	20100211	3	Irrigation	Zero usage okay	0		
		20100312	4	Irrigation				
618619	570 Royce Rd IRRG	20090916	16	Irrigation		0		
		20091015	17	Irrigation				
		20091113	18	Irrigation				
		20091215	19	Irrigation				
		20100115	20	Irrigation	Zero usage okay			
		20100211	21	Irrigation				
		20100312	22	Irrigation				

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
618763	2 REDSPIRE CT IRRG	20100204	3	Irrigation	Zero usage okay	0		
		20100304	4	Irrigation				
619863	143 Weber Rd IRRG #A	20100115	3	Irrigation	Zero usage okay	0		
		20100211	4	Irrigation				
		20100312	5	Irrigation				
623818	166 N Canyon Dr	20100309	3		Sent letter to gain access	0		
626552	588 SHARON WY	20091209	3	Meter Okay (field veri mtr reg	Sent letter to gain access	0		
		20100112	4	Meter Okay (field veri mtr reg	Zero usage okay	2308334	Fix meter letter received. Customer states property is up for sal	Y
			4	Meter Okay (field veri mtr reg			1/4/09 OFFICE REVIEWED NO ACTION REQUIRED BMW 1/4	Y
			4	Meter Okay (field veri mtr reg			e. Please status account if necessary. THANKS! 8-11 appointment w	Y
			4	Meter Okay (field veri mtr reg			indow requested.	Y
			4	Meter Okay (field veri mtr reg			Abby spouse called to schedule meter check for 12/31/09 - 2nd hom	Y
			4	Meter Okay (field veri mtr reg			e and property is up for sale - declined to pay and EFT	Y
			4	Meter Okay (field veri mtr reg			W001 Meter reading: 106.	Y
			4	Meter Okay (field veri mtr reg			METER IS FINE GOT A READING KEN 12/31/09	Y
			4	Meter Okay (field veri mtr reg			Read Only	Y
			4	Meter Okay (field veri mtr reg			Office review required.	Y
		20100209	5	Meter Okay (field veri mtr reg			Fix meter letter received. Customer states property is up for sal	Y
			5	Meter Okay (field veri mtr reg			1/4/09 OFFICE REVIEWED NO ACTION REQUIRED BMW 1/4	Y
			5	Meter Okay (field veri mtr reg			e. Please status account if necessary. THANKS! 8-11 appointment w	Y
			5	Meter Okay (field veri mtr reg			indow requested.	Y
			5	Meter Okay (field veri mtr reg			Abby spouse called to schedule meter check for 12/31/09 - 2nd hom	Y
			5	Meter Okay (field veri mtr reg			e and property is up for sale - declined to pay and EFT	Y
			5	Meter Okay (field veri mtr reg			W001 Meter reading: 106.	Y
			5	Meter Okay (field veri mtr reg			METER IS FINE GOT A READING KEN 12/31/09	Y
			5	Meter Okay (field veri mtr reg			Read Only	Y
			5	Meter Okay (field veri mtr reg			Office review required.	Y
		20100310	6	Meter Okay (field veri mtr reg		0		
626623	247 Clubhouse St	20091008	3		Zero usage okay	0		
			3					
627162	1440 Lily Cache Ln IRRG	20091208	3	Irrigation		0		
		20100111	4	Irrigation	Zero usage okay			
		20100208	5	Irrigation				
		20100308	6	Irrigation				
628959	5 Shilling Ct	20090827	3		Sent letter to gain access	0		
			3					
		20090928	4					
629297	1468 PARKSIDE DR	20090910	4		Letter already issued	0		

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
629297	1468 PARKSIDE DR	20091009	5		Issued EST/ZERO Svc Order	0		
636080	512 Jill Ln	20100303	3		Sent letter to gain access	0		
638794	648 BANBURY WY	20091117	3	Meter Okay (field veri mtr reg		0		
		20091217	4	Meter Okay (field veri mtr reg				
		20100118	5	Meter Okay (field veri mtr reg				
		20100215	6	Meter Okay (field veri mtr reg	Sent letter to gain access			
		20100316	7	Meter Okay (field veri mtr reg	Zero usage okay	2368888	Customer received letter informing them to schedule appt to	Y
			7	Meter Okay (field veri mtr reg			install or maintain radio read device.	Y
			7	Meter Okay (field veri mtr reg			W001 Meter reading: 4.	Y
			7	Meter Okay (field veri mtr reg			THE WATER. 3-3-10 LIDIA.	Y
			7	Meter Okay (field veri mtr reg			Other	Y
			7	Meter Okay (field veri mtr reg			3/4/10 coded meter okay cb	Y
			7	Meter Okay (field veri mtr reg			"METER WORKS CORRECTLY	NOT
640353	1501 W Boughton Rd IRRG	20090904	36	Irrigation		0		
		20091006	37	Irrigation				
		20091105	38	Irrigation				
		20091204	39	Irrigation	Issued EST/ZERO Svc Order	2294472	Is property vacant.	Y
			39	Irrigation			W001 Meter reading: 1294.	Y
			39	Irrigation			Read Only	Y
			39	Irrigation			Office review required.	Y
			39	Irrigation			12/11/09 KFM CODED AS IRRIGATION	Y
			39	Irrigation			"IRRG METER	ACAN
			39	Irrigation			"Check meter	utive
		20100107	40	Irrigation	Zero usage okay	0		
		20100204	41	Irrigation		2294472	Is property vacant.	Y
			41	Irrigation			W001 Meter reading: 1294.	Y
			41	Irrigation			Read Only	Y
			41	Irrigation			Office review required.	Y
			41	Irrigation			12/11/09 KFM CODED AS IRRIGATION	Y
			41	Irrigation			"IRRG METER	ACAN
			41	Irrigation			"Check meter	utive
		20100304	42	Irrigation		0		
641805	1 Keller Ct	20100302	10	Vacant	Zero usage okay	2273334	Please check premise and verify read. No usage since May 209.	Y
			10	Vacant			Is this vacant?	Y
			10	Vacant			W001 Meter reading: 9.	Y
			10	Vacant			Vacant property	Y
			10	Vacant			W001 Found service on.	Y
			10	Vacant			W001 Left service on.	Y
			10	Vacant			11/17/09 kfm coded as vacant	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
641805	1 Keller Ct	20090903	4	Vacant		0		
		20091005	5	Vacant				
		20091103	6	Vacant	Issued EST/ZERO Svc Order	2273334	Please check premise and verify read. No usage since May 209.	Y
			6	Vacant			Is this vacant?	Y
			6	Vacant			W001 Meter reading: 9.	Y
			6	Vacant			Vacant property	Y
			6	Vacant			W001 Found service on.	Y
			6	Vacant			W001 Left service on.	Y
			6	Vacant			11/17/09 kfm coded as vacant	Y
		20091203	7	Vacant	Zero usage okay	0		
		20100105	8	Vacant				
		20100201	9	Vacant				
643051	992 Ashbrook Cr	20091208	3	Vacant		0		
647187	218 Tiger St	20091208	3		Zero usage okay	0		
			3					
647960	2071 John Paul Jones Ln	20090910	6	Other - add'l comment req'd		0		
		20091009	7	Other - add'l comment req'd				
		20091110	8	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2274814	Please check meter and verify read. No usage.	Y
			8	Other - add'l comment req'd			Is meter dead? Is this still vacant?	Y
			8	Other - add'l comment req'd			W001 Meter reading: 0.	Y
			8	Other - add'l comment req'd			11-17-09 LIDIA	Y
			8	Other - add'l comment req'd			Read Only	Y
			8	Other - add'l comment req'd			Office review required.	Y
			8	Other - add'l comment req'd			11/18/09 kfm coded as other	Y
			8	Other - add'l comment req'd			"THIS IS MODEL HOME	NE H
		20091209	9	Other - add'l comment req'd	Zero usage okay	0		
647966	2069 John Paul Jones Ln	20090910	3	Other - add'l comment req'd		0		
		20091009	4	Other - add'l comment req'd				
		20091110	5	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2274813	Please check meter and verify read. No usage.	Y
			5	Other - add'l comment req'd			Is meter dead? Is this vacant?	Y
			5	Other - add'l comment req'd			W001 Meter reading: 1.	Y
			5	Other - add'l comment req'd			11-17-09 LIDIA	Y
			5	Other - add'l comment req'd			Read Only	Y
			5	Other - add'l comment req'd			Office review required.	Y
			5	Other - add'l comment req'd			11/18/09 kfm coded as other	Y
			5	Other - add'l comment req'd			"THIS IS MODEL HOME	NE H
		20091209	6	Other - add'l comment req'd	Zero usage okay	0		
		20100112	7	Other - add'l comment req'd				
		20100208	8	Other - add'l comment req'd		2274813	Please check meter and verify read. No usage.	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
647966	2069 John Paul Jones Ln	20100208	8	Other - add'l comment req'd	Zero usage okay	2274813	Is meter dead? Is this vacant?	Y
			8	Other - add'l comment req'd			W001 Meter reading: 1.	Y
			8	Other - add'l comment req'd			11-17-09 LIDIA	Y
			8	Other - add'l comment req'd			Read Only	Y
			8	Other - add'l comment req'd			Office review required.	Y
			8	Other - add'l comment req'd			11/18/09 kfm coded as other	Y
			8	Other - add'l comment req'd			"THIS IS MODEL HOME	NE H
		20100309	9	Other - add'l comment req'd			Please check meter and verify read. No usage.	Y
			9	Other - add'l comment req'd			Is meter dead? Is this vacant?	Y
			9	Other - add'l comment req'd			W001 Meter reading: 1.	Y
			9	Other - add'l comment req'd			11-17-09 LIDIA	Y
			9	Other - add'l comment req'd			Read Only	Y
			9	Other - add'l comment req'd			Office review required.	Y
			9	Other - add'l comment req'd			11/18/09 kfm coded as other	Y
			9	Other - add'l comment req'd			"THIS IS MODEL HOME	NE H
647998	2067 John Paul Jones Ln	20091209	3	Vacant		0		
656684	519 Monroe Rd	20090903	28			0		
		20091005	29					
		20091104	30		Sent letter to gain access			
		20091203	31					
		20100106	32					
		20100202	33		Sent letter to gain access			
663437	Kings Rd & 111th Irrg	20090929	12	Irrigation		0		
		20091020	13	Irrigation				
		20091118	14	Irrigation				
		20091218	15	Irrigation				
		20100120	16	Irrigation	Zero usage okay			
		20100217	17	Irrigation				
		20100318	18	Irrigation				
663539	8 Raes Creek Ct IRRG	20100111	3	Irrigation	Zero usage okay	0		
		20100208	4	Irrigation				
		20100308	5	Irrigation				
663773	2 Parkside Ct	20091110	3		Issued EST/ZERO Svc Order	2274798	Please check meter and verify read. No usage.	Y
			3				Is meter dead? Is this vacant?	Y
			3				W001 Meter reading: 29.	Y
			3				Read Only	Y
			3				Office review required.	Y
			3				11/18/09 kfm left tag property not vacant	Y
			3				"DOES NOT LOOKS VACANT	NE H

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind	
664059	800 S Weber Rd FSDET	20090916	19	Fire Service Detector Meter		0			
		20091015	20	Fire Service Detector Meter					
		20091113	21	Fire Service Detector Meter					
		20100312	3	Fire Service Detector Meter					
664769	577 Seth St IRRG	20100302	10	Irrigation	Zero usage okay	2273332	Please check premise and verify read. No usage since May 2009.	Y	
			10	Irrigation			Wasn't this used all summer? Is meter ok?	Y	
			10	Irrigation			W001 Meter reading: 188.	Y	
			10	Irrigation			NOT HOME TO CHECK INSIDE METER.....TAGGED.	Y	
			10	Irrigation			Verified read OK	Y	
			10	Irrigation			W001 Found service off.	Y	
			10	Irrigation			W001 Left service off.	Y	
			10	Irrigation			11/17/09 kfm Water is off	Y	
			20090903	4	Irrigation		0		
			20091005	5	Irrigation				
			20091103	6	Irrigation	Issued EST/ZERO Svc Order	2273332	Please check premise and verify read. No usage since May 2009.	Y
		6	Irrigation			Wasn't this used all summer? Is meter ok?	Y		
		6	Irrigation			W001 Meter reading: 188.	Y		
		6	Irrigation			NOT HOME TO CHECK INSIDE METER.....TAGGED.	Y		
		6	Irrigation			Verified read OK	Y		
		6	Irrigation			W001 Found service off.	Y		
		6	Irrigation			W001 Left service off.	Y		
		6	Irrigation			11/17/09 kfm Water is off	Y		
		20091203	7	Irrigation	Zero usage okay	0			
		20100105	8	Irrigation					
		20100201	9	Irrigation					
665347	1525 ENVEE DR BLD18 #2	20090914	4	Vacant	Sent letter to gain access	0			
665603	579 BUCKBOARD RD	20091009	10	Meter Okay (field veri mtr reg		0			
		20091110	11	Meter Okay (field veri mtr reg	Issued EST/ZERO Svc Order	2274816	Please check meter and verify read. No usage.	Y	
			11	Meter Okay (field veri mtr reg			Is meter dead? Is this vacant?	Y	
			11	Meter Okay (field veri mtr reg			W001 Meter reading: 2.	Y	
			11	Meter Okay (field veri mtr reg			Read Only	Y	
			11	Meter Okay (field veri mtr reg			Office review required.	Y	
			11	Meter Okay (field veri mtr reg			11/18/09 kfm left tag no one home	Y	
		11	Meter Okay (field veri mtr reg			"NO VACANT	NE H		
		20091209	12	Meter Okay (field veri mtr reg	Sent letter to gain access	0			
		20100112	13	Meter Okay (field veri mtr reg					
		20090910	9	Meter Okay (field veri mtr reg					
678896	107 Camelot Ct	20100304	3	Vacant	Sent letter to gain access	0			

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
679668	1497 Shafer Ave	20100303	3	Vacant	Sent letter to gain access	0		
680569	2170 Kemmerer Ln IRRG	20100112	3	Irrigation	Zero usage okay	0		
		20100208	4	Irrigation				
		20100309	5	Irrigation				
688444	7 Raes Creek Ct IRRG	20100111	3	Irrigation	Zero usage okay	0		
		20100208	4	Irrigation				
		20100308	5	Irrigation				
690117	285 Green Mountain Dr	20091111	3		Issued EST/ZERO Svc Order	2275948	Please check meter and verify read. No usage since August.	Y
			3				Is meter dead? Is this vacant?	Y
			3				W001 Meter reading: 56.	Y
			3				UNABLE TO DETERMINE OCCUPANCY STATUS. LEFT TAG. PP 11/18/9	Y
			3				Read Only	Y
			3				Left Notice / Posting	Y
			3				11/19/09 kfm unable to determine if vacant read only	Y
690395	699 E Boughton rd IRRG	20100115	3	Irrigation	Zero usage okay	0		
		20100211	4	Irrigation				
		20100312	5	Irrigation				
691008	259 S Weber Rd	20090916	25	Vacant		0		
		20091015	26	Vacant				
		20091113	27	Vacant				
		20091215	28	Vacant				
		20100115	29	Vacant	Issued EST/ZERO Svc Order	2332752	"	
			29	Vacant			Please check meter and verify read. No usage since activation.	Y
			29	Vacant			W001 Meter reading: 4.	Y
			29	Vacant			LP 1 26 10 VACANT	Y
			29	Vacant			1/27/10 coded vacant cb	Y
		20100211	30	Vacant	Zero usage okay		"	
			30	Vacant			Please check meter and verify read. No usage since activation.	Y
			30	Vacant			W001 Meter reading: 4.	Y
			30	Vacant			LP 1 26 10 VACANT	Y
			30	Vacant			1/27/10 coded vacant cb	Y
		20100312	31	Vacant			"	
			31	Vacant			Please check meter and verify read. No usage since activation.	Y
			31	Vacant			W001 Meter reading: 4.	Y
			31	Vacant			LP 1 26 10 VACANT	Y
			31	Vacant			1/27/10 coded vacant cb	Y
691931	408 Langford Dr	20100224	3	Vacant	Sent letter to gain access	0		
693102	270 S Weber Rd - 286 #IRRG	20100115	3	Irrigation	Zero usage okay	0		

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
693102	270 S Weber Rd - 286 #IRRG	20100211	4	Irrigation	Zero usage okay	0		
		20100312	5	Irrigation				
693808	186 Steamboat Ln IRRIG	20090915	18	Irrigation		0		
		20091014	19	Irrigation				
		20091112	20	Irrigation	Issued EST/ZERO Svc Order	2278621	Please check meter and verify read. No usage since 04/2008.	Y
			20	Irrigation			W001 Meter reading: 0.	Y
			20	Irrigation			JOE W 11-20-09 TOOK PHYSICAL IN-PERSON READ. NO CONSUMPTION	Y
			20	Irrigation			SINCE EW METER PUT IN. SHUT OFF WAS IN OFF POSITION. CUST	Y
			20	Irrigation			CONFIRMS THEY ARE NO LONGER USEING THEIR IRRIG	Y
			20	Irrigation			SYSTEM.....	Y
			20	Irrigation			Left Notice / Posting	Y
			20	Irrigation			Check for dead meter.	Y
			20	Irrigation			11/23/09 kfm not using the irrigation system	Y
		20091214	21	Irrigation	Zero usage okay	0		
		20100114	22	Irrigation				
		20100211	23	Irrigation		2278621	Please check meter and verify read. No usage since 04/2008.	Y
			23	Irrigation			W001 Meter reading: 0.	Y
			23	Irrigation			JOE W 11-20-09 TOOK PHYSICAL IN-PERSON READ. NO CONSUMPTION	Y
			23	Irrigation			SINCE EW METER PUT IN. SHUT OFF WAS IN OFF POSITION. CUST	Y
			23	Irrigation			CONFIRMS THEY ARE NO LONGER USEING THEIR IRRIG	Y
			23	Irrigation			SYSTEM.....	Y
			23	Irrigation			Left Notice / Posting	Y
			23	Irrigation			Check for dead meter.	Y
			23	Irrigation			11/23/09 kfm not using the irrigation system	Y
		20100310	24	Irrigation			Please check meter and verify read. No usage since 04/2008.	Y
			24	Irrigation			W001 Meter reading: 0.	Y
			24	Irrigation			JOE W 11-20-09 TOOK PHYSICAL IN-PERSON READ. NO CONSUMPTION	Y
			24	Irrigation			SINCE EW METER PUT IN. SHUT OFF WAS IN OFF POSITION. CUST	Y
			24	Irrigation			CONFIRMS THEY ARE NO LONGER USEING THEIR IRRIG	Y
			24	Irrigation			SYSTEM.....	Y
			24	Irrigation			Left Notice / Posting	Y
			24	Irrigation			Check for dead meter.	Y
			24	Irrigation			11/23/09 kfm not using the irrigation system	Y
700650	1862 Raes Creek Dr	20090909	10	Other - add'l comment req'd		0		
		20091008	11	Other - add'l comment req'd				
		20091109	12	Other - add'l comment req'd				
		20091208	13	Other - add'l comment req'd				
		20100111	14	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2326658	Please check meter and verify read. No usage since November 2008.	Y
			14	Other - add'l comment req'd			Is meter dead? Is this vacant? Please advise.	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
700650	1862 Raes Creek Dr	20100111	14	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2326658	W001 Meter reading: 6.	Y
			14	Other - add'l comment req'd			JOE W. BRIAN P 1-19 10 MODEL HOME...NO ONE LIVING AT	Y
			14	Other - add'l comment req'd			RESIDENCE.	Y
			14	Other - add'l comment req'd			1/20/10 kfm coded as other	Y
		20100208	15	Other - add'l comment req'd	Zero usage okay		Please check meter and verify read. No usage since November 2008.	Y
			15	Other - add'l comment req'd			Is meter dead? Is this vacant? Please advise.	Y
			15	Other - add'l comment req'd			W001 Meter reading: 6.	Y
			15	Other - add'l comment req'd			JOE W. BRIAN P 1-19 10 MODEL HOME...NO ONE LIVING AT	Y
			15	Other - add'l comment req'd			RESIDENCE.	Y
			15	Other - add'l comment req'd			1/20/10 kfm coded as other	Y
		20100308	16	Other - add'l comment req'd			Please check meter and verify read. No usage since November 2008.	Y
			16	Other - add'l comment req'd			Is meter dead? Is this vacant? Please advise.	Y
			16	Other - add'l comment req'd			W001 Meter reading: 6.	Y
			16	Other - add'l comment req'd			JOE W. BRIAN P 1-19 10 MODEL HOME...NO ONE LIVING AT	Y
			16	Other - add'l comment req'd			RESIDENCE.	Y
			16	Other - add'l comment req'd			1/20/10 kfm coded as other	Y
705227	695 W Boughton Rd IRRG	20100115	3	Irrigation	Zero usage okay	0		
		20100211	4	Irrigation				
		20100312	5	Irrigation				
708673	373 Inner Circle Dr	20100204	10	Vacant	Zero usage okay	0		
		20100304	11	Vacant		2294517		C
			11	Vacant			"Cancelled	CAC #
		20090904	5	Vacant		0		
		20091006	6	Vacant				
		20091105	7	Vacant				
		20091204	8	Vacant	Zero usage okay			
		20100107	9	Vacant				
712743	440 N Bolingbrook Dr	20090916	10	Vacant		0		
		20091015	11	Vacant				
		20091113	12	Vacant				
		20091215	13	Vacant				
		20100115	14	Vacant	Issued EST/ZERO Svc Order	2332748	Please check meter and verify read. No usage since November 2008.	Y
			14	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			14	Vacant			W001 Meter reading: 85.	Y
			14	Vacant			LP 1 26 10 VACANT AND HAS BEEN FOR YEARS	Y
			14	Vacant			1/27/10 coded vacant cb	Y
		20100211	15	Vacant	Zero usage okay		Please check meter and verify read. No usage since November 2008.	Y
			15	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			15	Vacant			W001 Meter reading: 85.	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
712743	440 N Bolingbrook Dr	20100211	15	Vacant	Zero usage okay	2332748	LP 1 26 10 VACANT AND HAS BEEN FOR YEARS	Y
			15	Vacant			1/27/10 coded vacant cb	Y
717388	615 Goldenrod Dr	20091019	3	Vacant		0		
		20091117	4	Vacant				
		20091217	5	Vacant				
		20100118	6	Vacant				
		20100215	7	Vacant	Sent letter to gain access			
		20100316	8	Vacant	Zero usage okay			
720742	2158 Muirfield Trl IRRG	20100112	3	Irrigation	Zero usage okay	0		
720921	1450 Hawk Dr	20090909	3	Other - add'l comment req'd		0		
		20091008	4	Other - add'l comment req'd				
721411	900 Carlow Dr #B	20100116	3	Vacant	Zero usage okay	0		
		20100211	4	Vacant				
		20100312	5	Vacant				
722274	641 E Boughton Rd FSDET	20091015	3	Fire Service Detector Meter		0		
		20091113	4	Fire Service Detector Meter	Issued EST/ZERO Svc Order	2279915	Check meter and get read. Zero consecutive usage since July/09	Y
			4	Fire Service Detector Meter			Verify if Detector Meter. Is property vacant.	Y
			4	Fire Service Detector Meter			W001 Meter reading: 3.	Y
			4	Fire Service Detector Meter			LP 11 23 09 THIS IS A FIRE METER NOT USED FOR DAILY USE ONLY IN	Y
			4	Fire Service Detector Meter			CASE OF FIRE THEY ARETESTED ON OCCASION	Y
			4	Fire Service Detector Meter			11/24/09 kfm this is coded as irriagation and put a date on it.	Y
		20091215	5	Fire Service Detector Meter	Zero usage okay	0		
		20100115	6	Fire Service Detector Meter				
		20100211	7	Fire Service Detector Meter				
		20100312	8	Fire Service Detector Meter		2279915	Check meter and get read. Zero consecutive usage since July/09	Y
			8	Fire Service Detector Meter			Verify if Detector Meter. Is property vacant.	Y
			8	Fire Service Detector Meter			W001 Meter reading: 3.	Y
			8	Fire Service Detector Meter			LP 11 23 09 THIS IS A FIRE METER NOT USED FOR DAILY USE ONLY IN	Y
			8	Fire Service Detector Meter			CASE OF FIRE THEY ARETESTED ON OCCASION	Y
			8	Fire Service Detector Meter			11/24/09 kfm this is coded as irriagation and put a date on it.	Y
722698	623 E Boughton Rd FSDET	20091015	3	Fire Service Detector Meter		0		
		20091113	4	Fire Service Detector Meter	Issued EST/ZERO Svc Order	2279961	Check meter and get read. Zero consecutive usage since July/09.	Y
			4	Fire Service Detector Meter			W001 Meter reading: 1.	Y
			4	Fire Service Detector Meter			LP 11 23 09 FIRE METER	Y
			4	Fire Service Detector Meter			11/24/09 kfm it was already coded as irrigation but a date	Y
			4	Fire Service Detector Meter			on it.	Y
		20091215	5	Fire Service Detector Meter	Zero usage okay	0		
		20100115	6	Fire Service Detector Meter				

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
722698	623 E Boughton Rd FSDET	20100212	7	Fire Service Detector Meter	Zero usage okay	2279961	Check meter and get read. Zero consecutive usage since July/09.	Y
			7	Fire Service Detector Meter			W001 Meter reading: 1.	Y
			7	Fire Service Detector Meter			LP 11 23 09 FIRE METER	Y
			7	Fire Service Detector Meter			11/24/09 kfm it was already coded as irrigation but a date	Y
			7	Fire Service Detector Meter			on it.	Y
		20100312	8	Fire Service Detector Meter		0		
722705	635 E Boughton Rd FSDET	20100312	10	Fire Service Detector Meter	Zero usage okay	2280015	Check meter and get read. Zero consecutive usage since July/09.	Y
			10	Fire Service Detector Meter			Verify Detector meter.	Y
			10	Fire Service Detector Meter			W001 Meter reading: 2.	Y
			10	Fire Service Detector Meter			LP 11 23 09 FIRE METER	Y
			10	Fire Service Detector Meter			11/24/09 kfm coded as detector meter	Y
		20090916	4	Fire Service Detector Meter		0		
		20091015	5	Fire Service Detector Meter				
		20091113	6	Fire Service Detector Meter	Issued EST/ZERO Svc Order	2280015	Check meter and get read. Zero consecutive usage since July/09.	Y
			6	Fire Service Detector Meter			Verify Detector meter.	Y
			6	Fire Service Detector Meter			W001 Meter reading: 2.	Y
			6	Fire Service Detector Meter			LP 11 23 09 FIRE METER	Y
			6	Fire Service Detector Meter			11/24/09 kfm coded as detector meter	Y
		20091215	7	Fire Service Detector Meter	Zero usage okay	0		
		20100115	8	Fire Service Detector Meter				
		20100212	9	Fire Service Detector Meter		2280015	Check meter and get read. Zero consecutive usage since July/09.	Y
			9	Fire Service Detector Meter			Verify Detector meter.	Y
			9	Fire Service Detector Meter			W001 Meter reading: 2.	Y
			9	Fire Service Detector Meter			LP 11 23 09 FIRE METER	Y
			9	Fire Service Detector Meter			11/24/09 kfm coded as detector meter	Y
722722	631 E Boughton Rd IRRG	20100312	3	Irrigation	Zero usage okay	0		
728610	1705 - 1719 W Boughton Rd IRRG	20100107	3	Irrigation	Zero usage okay	0		
		20100204	4	Irrigation				
		20100304	5	Irrigation				
729656	709 Janes Ave IRRG	20100211	3	Irrigation	Zero usage okay	0		
		20100312	4	Irrigation				
730510	193 Roberts Rd	20100209	3	Vacant	Issued EST/ZERO Svc Order	2354080	Please check meter and verify read. no usage since Dec	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3	Vacant			W001 Meter reading: 519.	Y
			3	Vacant			PP 2/19/0 UNABLE TO DETERMINE OCCUPANCY STATUS	Y
			3	Vacant			Read Only	Y
			3	Vacant			Left Notice / Posting	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
730510	193 Roberts Rd	20100310	4	Vacant	Zero usage okay	0		
730624	1601 Remington Blvd FSDET	20091015	3	Fire Service Detector Meter		0		
		20091113	4	Fire Service Detector Meter	Issued EST/ZERO Svc Order	2279972	Check meter and get read. Zero consecutive usage since July/09.	Y
			4	Fire Service Detector Meter			Is meter dead. Vacant.	Y
			4	Fire Service Detector Meter			W001 Meter reading: 14.	Y
			4	Fire Service Detector Meter			HAD A FIRE. DOM 11/23/09	Y
			4	Fire Service Detector Meter			Read Only	Y
		20091215	4	Fire Service Detector Meter			"THIS IS FIRE DETECTION METER	ME
			4	Fire Service Detector Meter		0		
		20100116	5	Fire Service Detector Meter	Zero usage okay	2279972	Check meter and get read. Zero consecutive usage since July/09.	Y
			6	Fire Service Detector Meter			Is meter dead. Vacant.	Y
			6	Fire Service Detector Meter			W001 Meter reading: 14.	Y
			6	Fire Service Detector Meter			HAD A FIRE. DOM 11/23/09	Y
			6	Fire Service Detector Meter			Read Only	Y
			6	Fire Service Detector Meter			"THIS IS FIRE DETECTION METER	ME
		20100211	7	Fire Service Detector Meter			Check meter and get read. Zero consecutive usage since July/09.	Y
			7	Fire Service Detector Meter			Is meter dead. Vacant.	Y
			7	Fire Service Detector Meter			W001 Meter reading: 14.	Y
			7	Fire Service Detector Meter			HAD A FIRE. DOM 11/23/09	Y
			7	Fire Service Detector Meter			Read Only	Y
			7	Fire Service Detector Meter			"THIS IS FIRE DETECTION METER	ME
		20100312	8	Fire Service Detector Meter			Check meter and get read. Zero consecutive usage since July/09.	Y
			8	Fire Service Detector Meter			Is meter dead. Vacant.	Y
			8	Fire Service Detector Meter			W001 Meter reading: 14.	Y
			8	Fire Service Detector Meter			HAD A FIRE. DOM 11/23/09	Y
			8	Fire Service Detector Meter			Read Only	Y
			8	Fire Service Detector Meter			"THIS IS FIRE DETECTION METER	ME
730629	1501 Remington Blvd FSDET	20090916	3	Fire Service Detector Meter		0		
		20100312	3	Fire Service Detector Meter	Zero usage okay	2279986	Check meter and get read. Zero consecutive usage since August/09.	Y
			3	Fire Service Detector Meter			W001 Left service on.	Y
			3	Fire Service Detector Meter			11/24/09 kfm this is a detector account Could not verify but by	Y
			3	Fire Service Detector Meter			the size of the meter it would be.	Y
			3	Fire Service Detector Meter			Verify Detector Meter.	Y
			3	Fire Service Detector Meter			W001 Meter reading: 4.	Y
			3	Fire Service Detector Meter			USAGE UNLESS THEIR IS A FIRE. DOM 11/23	Y
			3	Fire Service Detector Meter			Read Only	Y
			3	Fire Service Detector Meter			W001 Found service on.	Y
			3	Fire Service Detector Meter			"A DOMESTIC METER	T IS
			3	Fire Service Detector Meter			"METER. BUT IN THIS SIZE OF A BUILDING	WO

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
730629	1501 Remington Blvd FSDET	20100312	3	Fire Service Detector Meter	Zero usage okay	2279986	"PROPERTY IS VACANT	RIFY
		20091015	4	Fire Service Detector Meter		0		Y
		20091113	5	Fire Service Detector Meter	Issued EST/ZERO Svc Order	2279986	Check meter and get read. Zero consecutive usage since August/09.	Y
			5	Fire Service Detector Meter			W001 Left service on.	Y
			5	Fire Service Detector Meter			11/24/09 kfm this is a detector account Could not verify but by	Y
			5	Fire Service Detector Meter			the size of the meter it would be.	Y
			5	Fire Service Detector Meter			Verify Detector Meter.	Y
			5	Fire Service Detector Meter			W001 Meter reading: 4.	Y
			5	Fire Service Detector Meter			USAGE UNLESS THEIR IS A FIRE. DOM 11/23	Y
			5	Fire Service Detector Meter			Read Only	Y
			5	Fire Service Detector Meter			W001 Found service on.	Y
			5	Fire Service Detector Meter			"A DOMESTIC METER	T IS
			5	Fire Service Detector Meter			"METER. BUT IN THIS SIZE OF A BUILDING	WO
			5	Fire Service Detector Meter			"PROPERTY IS VACANT	RIFY
735065	743 Dunham Ln	20100215	3	Vacant	Zero usage okay	2282228	please cekck meter this is a vacant premis but the reads are	Y
			3	Vacant			going down everytime we go to read the meter. the rf is not	Y
			3	Vacant			registering...please change the meter if needed...customer will	Y
			3	Vacant			meet you at the premis please call 30 min prior...agl	Y
			3	Vacant			W001 Meter reading: 13.	Y
			3	Vacant			ROB.R 12/2/09 TURNED METER AROUND WAS INSTALLED BACKWARDS	Y
			3	Vacant			Meter Backwards	Y
		20100316	4	Vacant		0		
		20090918	7	Vacant				
		20091021	8	Vacant				
735088	702 E 728 BOUGHTON RD STRIP #IRRG	20100115	3	Irrigation	Zero usage okay	0		
		20100211	4	Irrigation				
		20100312	5	Irrigation				
737295	1926 Barrington Ave	20091008	3	Vacant	Sent letter to gain access	0		
		20091109	4	Vacant				
		20091208	5	Vacant	Zero usage okay	2287061	Collect: \$ 207.00 Total: \$ 229.53	Y
			5	Vacant			W001 Found service on.	Y
			5	Vacant			W001 Left service off.	Y
			5	Vacant			Updated snap to vacant as of 12.4.09...CV/OPS 12.14.09	Y
			5	Vacant			W001 Meter reading: 220.	Y
			5	Vacant			CAROL FOR REALTOR COMPANY TO LET HER KNOW TO CALL AMY TO	Y
			5	Vacant			Turned off at curbstop	Y
			5	Vacant			W001 Operated curb stop.	Y
			5	Vacant			"I THINK WATER IS OFF	IDE F

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
737295	1926 Barrington Ave	20091208	5	Vacant	Zero usage okay	2287061	"SCHUDULE APPT. SO WE CAN GET IN TO CHECK IF WATER IS OFF	HOME
			5	Vacant			"IS VACANT TOO	EA 12
			5	Vacant			"REALTOR SO WE CAN GET IN HOME TO CHECK IF WATER	KED
747737	269 TECUMSEH DR	20100208	3	Vacant	Sent letter to gain access	0		
		20100309	4	Vacant				
749292	342 OSAGE DR	20091008	3		Zero usage okay	0		
749786	1220 Betsy Ross PI IRRG	20091210	3	Irrigation		0		
		20100112	4	Irrigation	Zero usage okay			
		20100208	5	Irrigation				
		20100309	6	Irrigation				
750908	185 Boxelder St IRRG	20091218	3	Irrigation		0		
		20100120	4	Irrigation	Zero usage okay			
		20100217	5	Irrigation				
		20100318	6	Irrigation				
751566	710 S Weber Rd IRRG	20100211	3	Irrigation	Zero usage okay	0		
		20100312	4	Irrigation				
751888	1179 Betsy Ross PI	20100309	3		Sent letter to gain access	0		
754496	303 S Weber Rd	20100116	3	Vacant	Zero usage okay	2240489	Re-read/inspect meter and check for leaks; customer has high	Y
			3	Vacant			ONE HOOKING UP OUTSIDE	Y
			3	Vacant			Vacant property	Y
			3	Vacant			bill.Customer has already checked the property for leaks .	Y
			3	Vacant			has waited on location for 20mins. mm/frcc	Y
			3	Vacant			W001 Meter reading: 812.	Y
			3	Vacant			ROB.R 10/15/09 NO LEAKS DETECTED ACCESS TO OUTSIDE SPIGOTS	Y
			3	Vacant			AVAILABLE POSSIBLE WATER THEFT WATER WAS SHUT OFF INSIDE AT	Y
			3	Vacant			VALVE BY THE MAINTENANCE GUY T.J. ON TODAY 10/15/09 TO AVOID ANY	Y
			3	Vacant			"10/15/09	r was
		20100211	4	Vacant			Re-read/inspect meter and check for leaks; customer has high	Y
			4	Vacant			ONE HOOKING UP OUTSIDE	Y
			4	Vacant			Vacant property	Y
			4	Vacant			bill.Customer has already checked the property for leaks .	Y
			4	Vacant			has waited on location for 20mins. mm/frcc	Y
			4	Vacant			W001 Meter reading: 812.	Y
			4	Vacant			ROB.R 10/15/09 NO LEAKS DETECTED ACCESS TO OUTSIDE SPIGOTS	Y
			4	Vacant			AVAILABLE POSSIBLE WATER THEFT WATER WAS SHUT OFF INSIDE AT	Y
			4	Vacant			VALVE BY THE MAINTENANCE GUY T.J. ON TODAY 10/15/09 TO AVOID ANY	Y
			4	Vacant			"10/15/09	r was
		20100312	5	Vacant		0		

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
762148	661 Tall Grass Dr	20091019	3	Vacant		0		
762664	1100 Remington Blvd BACK #IRRG	20090916	22	Irrigation		0		
		20091015	23	Irrigation				
		20091113	24	Irrigation				
		20091215	25	Irrigation				
		20100116	26	Irrigation	Zero usage okay			
		20100211	27	Irrigation				
		20100312	28	Irrigation				
762669	1100 Remington Blvd FRONT #IRRG	20090916	10	Irrigation		0		
		20091015	11	Irrigation				
		20091113	12	Irrigation	Issued EST/ZERO Svc Order	2280067	Check meter and get read. Zero consecutive usage since Nov/08.	Y
			12	Irrigation			11/24/09 kfm coded as irrigation and the date not using this	Y
			12	Irrigation			time of year did not need to use this year	Y
			12	Irrigation			Is meter dead. Verify Irrigation meter.	Y
			12	Irrigation			W001 Meter reading: 1640.	Y
			12	Irrigation			THE METER. DOM 11/23/09	Y
			12	Irrigation			Read Only	Y
			12	Irrigation			W001 Found service on.	Y
			12	Irrigation			W001 Left service on.	Y
			12	Irrigation			"THIS IS IRRIGATION METER	ING
		20091215	13	Irrigation	Zero usage okay	0		
		20100116	14	Irrigation				
		20100211	15	Irrigation		2280067	Check meter and get read. Zero consecutive usage since Nov/08.	Y
			15	Irrigation			11/24/09 kfm coded as irrigation and the date not using this	Y
			15	Irrigation			time of year did not need to use this year	Y
			15	Irrigation			Is meter dead. Verify Irrigation meter.	Y
			15	Irrigation			W001 Meter reading: 1640.	Y
			15	Irrigation			THE METER. DOM 11/23/09	Y
			15	Irrigation			Read Only	Y
			15	Irrigation			W001 Found service on.	Y
			15	Irrigation			W001 Left service on.	Y
			15	Irrigation			"THIS IS IRRIGATION METER	ING
		20100312	16	Irrigation			Check meter and get read. Zero consecutive usage since Nov/08.	Y
			16	Irrigation			11/24/09 kfm coded as irrigation and the date not using this	Y
			16	Irrigation			time of year did not need to use this year	Y
			16	Irrigation			Is meter dead. Verify Irrigation meter.	Y
			16	Irrigation			W001 Meter reading: 1640.	Y
			16	Irrigation			THE METER. DOM 11/23/09	Y
			16	Irrigation			Read Only	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
762669	1100 Remington Blvd FRONT #IRRG	20100312	16	Irrigation	Zero usage okay	2280067	W001 Found service on.	Y
			16	Irrigation			W001 Left service on.	Y
			16	Irrigation			"THIS IS IRRIGATION METER	ING
762833	823 E Boughton Rd IRRG	20100115	3	Irrigation	Zero usage okay	0		
		20100212	4	Irrigation				
		20100312	5	Irrigation				
764311	632 Sheffield Ln	20091019	3		Sent letter to gain access	0		
774718	700 Janes Ave IRRG	20100115	3	Irrigation	Zero usage okay	0		
		20100211	4	Irrigation				
		20100312	5	Irrigation				
774832	1162 Betsy Ross Pl	20091009	10	Vacant		0		
		20091110	11	Vacant	Issued EST/ZERO Svc Order	2274815	Please check meter and verify read. No usage.	Y
			11	Vacant			"HOUSE IS EMPTY	NE H
			11	Vacant			Is meter dead? Is this vacant?	Y
			11	Vacant			W001 Meter reading: 2.	Y
			11	Vacant			Read Only	Y
			11	Vacant			Office review required.	Y
			11	Vacant			11/18/09 kfm coded as vacant	Y
		20091209	12	Vacant	Zero usage okay	0		
		20100112	13	Vacant				
		20100208	14	Vacant		2274815	Please check meter and verify read. No usage.	Y
			14	Vacant			"HOUSE IS EMPTY	NE H
			14	Vacant			Is meter dead? Is this vacant?	Y
			14	Vacant			W001 Meter reading: 2.	Y
			14	Vacant			Read Only	Y
			14	Vacant			Office review required.	Y
			14	Vacant			11/18/09 kfm coded as vacant	Y
		20100309	15	Vacant			Please check meter and verify read. No usage.	Y
			15	Vacant			"HOUSE IS EMPTY	NE H
			15	Vacant			Is meter dead? Is this vacant?	Y
			15	Vacant			W001 Meter reading: 2.	Y
			15	Vacant			Read Only	Y
			15	Vacant			Office review required.	Y
			15	Vacant			11/18/09 kfm coded as vacant	Y
		20090910	9	Vacant		0		
774890	5 Coral Gables St	20091204	3	Vacant	Issued EST/ZERO Svc Order	2294510	Is property vacant.	Y
			3	Vacant			W001 Meter reading: 6.	Y
			3	Vacant			12-10-09 PROPERTY VACANT LIDIA	Y
			3	Vacant			Read Only	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
774890	5 Coral Gables St	20091204	3	Vacant	Issued EST/ZERO Svc Order	2294510	Office review required.	Y
			3	Vacant			12/11/09 coded as vacant	Y
			3	Vacant			"Check meter	Active
		20100107	4	Vacant	Zero usage okay	0		
		20100204	5	Vacant				
		20100304	6	Vacant	Zero usage okay	2294510	Is property vacant.	Y
			6	Vacant			W001 Meter reading: 6.	Y
			6	Vacant			12-10-09 PROPERTY VACANT LIDIA	Y
			6	Vacant			Read Only	Y
			6	Vacant			Office review required.	Y
			6	Vacant			12/11/09 coded as vacant	Y
			6	Vacant			"Check meter	Active
774891	6 Coral Gables St	20100204	3	Vacant	Sent letter to gain access	0		
		20100304	4	Vacant	Zero usage okay			
783387	741 - 753 E Boughton Rd Bldg B IRRG	20100211	3	Irrigation	Zero usage okay	0		
		20100312	4	Irrigation				
785542	6 A Coral Gables St IRRG	20100204	3	Irrigation	Zero usage okay	0		
786994	246 S Weber Rd IRRG	20100115	3	Irrigation	Zero usage okay	0		
		20100211	4	Irrigation				
		20100312	5	Irrigation				
788559	491 S WEBER RD	20090916	15	Vacant		0		
		20091015	16	Vacant				
		20091113	17	Vacant				
		20091215	18	Vacant				
		20100116	19	Vacant	Issued EST/ZERO Svc Order	2332751	Please check meter and verify read. No usage since activation.	Y
			19	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			19	Vacant			W001 Meter reading: 2.	Y
			19	Vacant			LP 1 26 10 VACANT	Y
			19	Vacant			1/27/10 coded vacant cb	Y
		20100211	20	Vacant	Zero usage okay		Please check meter and verify read. No usage since activation.	Y
			20	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			20	Vacant			W001 Meter reading: 2.	Y
			20	Vacant			LP 1 26 10 VACANT	Y
			20	Vacant			1/27/10 coded vacant cb	Y
		20100312	21	Vacant			Please check meter and verify read. No usage since activation.	Y
			21	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			21	Vacant			W001 Meter reading: 2.	Y
			21	Vacant			LP 1 26 10 VACANT	Y
			21	Vacant			1/27/10 coded vacant cb	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
789346	1150 Betsy Ross Pl	20091110	3	Vacant	Issued EST/ZERO Svc Order	2274796	Please check meter and verify read. No usage.	Y
			3	Vacant			Is meter dead? Is this vacant?	Y
			3	Vacant			W001 Meter reading: 12.	Y
			3	Vacant			Read Only	Y
			3	Vacant			11/18/09 kfm coded vacant	Y
			3	Vacant			"NEW HOME	NE H
		20091209	4	Vacant	Zero usage okay	0		
		20100112	5	Vacant				
789676	7 Bosi Ct	20091208	3	Meter Okay (field veri mtr reg		0		
		20100111	4	Meter Okay (field veri mtr reg	Sent letter to gain access			
		20100208	5	Meter Okay (field veri mtr reg				
		20100308	6	Meter Okay (field veri mtr reg	Zero usage okay			
795188	745 Autumn Dr IRRG	20100112	3	Irrigation	Zero usage okay	0		
		20100208	4	Irrigation				
		20100309	5	Irrigation				
795505	553 Sonoma Dr IRRG	20091208	3	Irrigation		0		
		20100111	4	Irrigation	Zero usage okay			
		20100208	5	Irrigation				
		20100308	6	Irrigation				
798562	1150 115th St #UNIT A	20090916	13	Vacant		0		
		20091015	14	Vacant				
		20091113	15	Vacant				
		20091215	16	Vacant				
		20100116	17	Vacant	Issued EST/ZERO Svc Order	2332749	Please check meter and verify read. No usage since activation.	Y
			17	Vacant			1/27/10 coded vacant cb	Y
			17	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			17	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			17	Vacant			W001 Meter reading: 0.	Y
			17	Vacant			BUILDING IS VACANT. DOM 1/26/10	Y
			17	Vacant			Read Only	Y
			17	Vacant			W001 Found service on.	Y
			17	Vacant			W001 Left service on.	Y
		20100211	18	Vacant	Zero usage okay		Please check meter and verify read. No usage since activation.	Y
			18	Vacant			1/27/10 coded vacant cb	Y
			18	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			18	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			18	Vacant			W001 Meter reading: 0.	Y
			18	Vacant			BUILDING IS VACANT. DOM 1/26/10	Y
			18	Vacant			Read Only	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind			
798562	1150 115th St #UNIT A	20100211	18	Vacant	Zero usage okay	2332749	W001 Found service on.	Y			
			18	Vacant			W001 Left service on.	Y			
798574	1150 115th St IRRG #UNIT A	20100212	3	Irrigation	Zero usage okay	0					
		20100312	4	Irrigation			2332750	Please check meter and verify read. No usage since activation.	Y		
			4	Irrigation				Is meter dead? Is this vacant? Please advise.	Y		
			4	Irrigation				Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y		
			4	Irrigation				W001 Meter reading: 0.	Y		
			4	Irrigation				LP 1 26 10 VACANT 1/27/10 coded vacant cb	Y		
798773	417 Monet Cir	20100105	10	Vacant	Zero usage okay	0					
		20100202	11	Vacant							
		20100302	12	Vacant			2270586	Please check premise and verify read. No usage. Is this vacant?	Y		
			12	Vacant				"HOUSE LOOKS EMPTY	R SA		
			12	Vacant				Rescheduled Reason: FRCC - Reschedule Expired Order	Y		
			12	Vacant				Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y		
			12	Vacant				W001 Meter reading: 85.	Y		
			12	Vacant				Read Only	Y		
			12	Vacant				Office review required.	Y		
			12	Vacant				11/19/09 kfm coded as vacant	Y		
			20090831	6			Vacant		0		
			20091001	7			Vacant				
			20091102	8			Vacant	Issued EST/ZERO Svc Order	2270586	Please check premise and verify read. No usage. Is this vacant?	Y
				8			Vacant			"HOUSE LOOKS EMPTY	R SA
		8	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y				
		8	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y				
		8	Vacant			W001 Meter reading: 85.	Y				
		8	Vacant			Read Only	Y				
		8	Vacant			Office review required.	Y				
		8	Vacant			11/19/09 kfm coded as vacant	Y				
		20091201	9	Vacant		0					
798854	1150 115th St #UNIT B	20090916	13	Vacant		0					
		20091015	14	Vacant							
		20091113	15	Vacant							
		20091215	16	Vacant							
		20100116	17	Vacant			Issued EST/ZERO Svc Order	2332750	Please check meter and verify read. No usage since activation.	Y	
			17	Vacant					Is meter dead? Is this vacant? Please advise.	Y	
			17	Vacant					Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y	
		17	Vacant			W001 Meter reading: 0.	Y				
		17	Vacant			LP 1 26 10 VACANT	Y				

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
798854	1150 115th St #UNIT B	20100116	17	Vacant	Issued EST/ZERO Svc Order	2332750	1/27/10 coded vacant cb	Y
		20100211	18	Vacant	Zero usage okay		Please check meter and verify read. No usage since activation.	Y
			18	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			18	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			18	Vacant			W001 Meter reading: 0.	Y
			18	Vacant			LP 1 26 10 VACANT	Y
			18	Vacant			1/27/10 coded vacant cb	Y
		20100312	19	Vacant		0		
798869	1150 115th St IRRG #UNIT B	20090916	13	Irrigation		0		
		20091015	14	Irrigation				
		20091113	15	Irrigation				
		20091215	16	Irrigation				
		20100116	17	Irrigation	Zero usage okay			
		20100211	18	Irrigation				
		20100312	19	Irrigation				
803450	201 Edinburgh Ct IRRG	20100120	3	Irrigation	Zero usage okay	0		
		20100217	4	Irrigation				
		20100318	5	Irrigation				
804221	4 River Hills Ct	20090911	10	Vacant		0		
		20091009	11	Vacant				
		20091110	12	Vacant	Issued EST/ZERO Svc Order	2274818	Please check meter and verify read. No usage.	Y
			12	Vacant			Is meter dead? Is this vacant?	Y
			12	Vacant			W001 Meter reading: 10.	Y
			12	Vacant			Read Only	Y
			12	Vacant			Office review required.	Y
			12	Vacant			11/18/09 kfm coded as vacant	Y
			12	Vacant			"HOUSE IS EMPTY FOR SALE	09
		20091209	13	Vacant	Zero usage okay	0		
		20100112	14	Vacant				
806685	226 Walker Dr	20090903	4	Vacant		0		
		20091005	5	Vacant				
810344	1251 115th St	20090916	11	Vacant		0		
810651	1251 115th St IRRG	20100116	3	Irrigation	Zero usage okay	0		
		20100211	4	Irrigation				
		20100312	5	Irrigation				
811186	1166 Winding Wy	20100208	3	Seasonal	Sent letter to gain access	0		
		20100309	4	Seasonal	Zero usage okay	2361820	please check meter per letter received	Y
			4	Seasonal			2/28/10 coded seasonal cb	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
811186	1166 Winding Wy	20100309	4	Seasonal	Zero usage okay	2361820	W001 Meter reading: 175.	Y
			4	Seasonal			THIS IS A MODEL HOME. THEY USE WATER IN THE SUMMERTIME TO WATER	Y
			4	Seasonal			THE LAWN. BUT NO ONE IS LIVING HERE AND THIS IS THE REASON FOR	Y
			4	Seasonal			NO USAGE CURRENTLY. NO NEED TO CHANGE OR REPAIR METER.	Y
			4	Seasonal			DOM 2/24	Y
			4	Seasonal			Read Only	Y
			4	Seasonal			W001 Found service on.	Y
			4	Seasonal			W001 Left service on.	Y
813445	332 Claridge Cr	20100308	3	Vacant	Sent letter to gain access	0		
815520	521 Monroe Rd	20100303	3		Sent letter to gain access	0		
816141	704 Janes Ave IRRG	20100115	3	Irrigation	Zero usage okay	0		
		20100211	4	Irrigation				
		20100312	5	Irrigation				
816300	241 Douglass Wy	20090903	3			0		
		20091005	4		Sent letter to gain access			
		20091104	5					
817043	1784 Trevino Cr	20091208	3		Issued EST/ZERO Svc Order	2298390	Please check meter and verify read. No usage since September.	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3				W001 Meter reading: 139.	C
			3				PP 12/17/9	C
			3				Read Only	C
			3				Left Notice / Posting	C
			3				W001 Incompletion reason: Faulty Outside Reading Device.	C
			3				12.18.9 No action req'd @ this time..dmk	C
			3				Is meter dead? Is this vacant? Please advise.	C
		20100111	4		Order already issued	2326652	Check if meter is damaged.	C
			4				WORK AND HAD TO LEAVE. HE WILL CALL CUSTOMER SERVICE TO	C
			4				RE-SCHEDULE THIS APPOINTMENT.	C
			4				Other	C
			4				Additional work required.	C
			4				Office review required.	C
			4				W001 Incompletion reason: Called Customer NA / LC.	C
			4				1/21/10 OFFICE REVIEWED NO ACTION REQUIRED BMW 1/21	C
			4				customer states that his nephews hit the meter with a hammer on C	C
			4				hristmas and broke the top of the meter off. customer was given g	C
			4				reen tag stating to call american water. informed of POSSIBLE 105	C
			4				.00 fee for damaged meter.	C
			4				please call ahead.	C

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
817043	1784 Trevino Cr	20100111	4		Order already issued	2326652	NOTE: customer has one inch meter.	C
			4				JOE W. BRIAN P. 1-20-10 CALLED CUSTOMER TO VERIFY THEY WERE	C
			4				AT ADDRESS. CUSTOMER STATES HE HAD AN EMERGENCY CALL OUT FOR	C
		20100208	5			0		
817920	1400 Remington Blvd IRRG	20100116	3	Irrigation	Zero usage okay	0		
		20100212	4	Irrigation				
		20100312	5	Irrigation				
819876	741 E Boughton Rd	20091215	10	Vacant	Zero usage okay	0		
		20100115	11	Vacant				
		20100211	12	Vacant				
		20090916	7	Vacant				
		20091015	8	Vacant				
		20091113	9	Vacant	Zero usage okay	2263554	Collect: \$ 205.77 Total: \$ 228.11	C
			9	Vacant			W001 Meter reading: 1.	C
			9	Vacant			PP 11/5/9	C
			9	Vacant			Read Only	C
			9	Vacant			Additional work required.	C
			9	Vacant			W001 Incompletion reason: Shared Service Line.	C
			9	Vacant			11/6/09 OFFICE REVIEWED NO ACTION REQUIRED BMW 11/6	C
821036	208 Porter Ln	20091104	3	Vacant	Issued EST/ZERO Svc Order	2273327	Please check premise and verify read. No usage since August.	Y
			3	Vacant			Is this vacant?	Y
			3	Vacant			W001 Meter reading: 41.	Y
			3	Vacant			APPEARS VACANT.....	Y
			3	Vacant			Verified read OK	Y
			3	Vacant			W001 Found service on.	Y
			3	Vacant			W001 Left service on.	Y
			3	Vacant			11/17/09 kfm coded as vacant	Y
		20091203	4	Vacant	Zero usage okay	0		
		20100106	5	Vacant				
822120	1160 Betsy Ross Pl	20091009	3	Vacant	Sent letter to gain access	0		
		20091110	4	Vacant	Issued EST/ZERO Svc Order	2274810	Please check meter and verify read. No usage.	Y
			4	Vacant			Office review required.	Y
			4	Vacant			11/18/09 kfm coded as vacant	Y
			4	Vacant			Is this vacant? FSR check this out on 10.26.09 and stated	Y
			4	Vacant			W001 Meter reading: 9.	Y
			4	Vacant			Read Only	Y
			4	Vacant			"THIS IS NEW HOME FOR SALE	NE H
			4	Vacant			"there was a delayed read	if this
		20091209	5	Vacant	Zero usage okay	0		

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
822120	1160 Betsy Ross Pl	20100112	6	Vacant	Zero usage okay	0		
		20100208	7	Vacant		2274810	Please check meter and verify read. No usage.	Y
			7	Vacant			Office review required.	Y
			7	Vacant			11/18/09 kfm coded as vacant	Y
			7	Vacant			Is this vacant? FSR check this out on 10.26.09 and stated	Y
			7	Vacant			W001 Meter reading: 9.	Y
			7	Vacant			Read Only	Y
			7	Vacant			"THIS IS NEW HOME FOR SALE	NE H
			7	Vacant			"there was a delayed read	if this
		20100309	8	Vacant			Please check meter and verify read. No usage.	Y
			8	Vacant			Office review required.	Y
			8	Vacant			11/18/09 kfm coded as vacant	Y
			8	Vacant			Is this vacant? FSR check this out on 10.26.09 and stated	Y
			8	Vacant			W001 Meter reading: 9.	Y
			8	Vacant			Read Only	Y
			8	Vacant			"THIS IS NEW HOME FOR SALE	NE H
			8	Vacant			"there was a delayed read	if this
822643	352 Falcon Ridge Wy	20091204	3	Vacant	Issued EST/ZERO Svc Order	2296247	Please check meter and verify read. No usage since September.	Y
			3	Vacant			12/15/09 kfm coded as vacant	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 9.	Y
			3	Vacant			12/14/2009	Y
			3	Vacant			Read Only	Y
			3	Vacant			W001 Found service on.	Y
			3	Vacant			W001 Left service on.	Y
			3	Vacant			"HOME LOOKS VACANT	N YA
		20100107	4	Vacant	Zero usage okay	0		
		20100204	5	Vacant		2296247	Please check meter and verify read. No usage since September.	Y
			5	Vacant			12/15/09 kfm coded as vacant	Y
			5	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			5	Vacant			W001 Meter reading: 9.	Y
			5	Vacant			12/14/2009	Y
			5	Vacant			Read Only	Y
			5	Vacant			W001 Found service on.	Y
			5	Vacant			W001 Left service on.	Y
			5	Vacant			"HOME LOOKS VACANT	N YA
		20100304	6	Vacant			Please check meter and verify read. No usage since September.	Y
			6	Vacant			12/15/09 kfm coded as vacant	Y
			6	Vacant			Is meter dead? Is this vacant? Please advise.	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
822643	352 Falcon Ridge Wy	20100304	6	Vacant	Zero usage okay	2296247	W001 Meter reading: 9.	Y
			6	Vacant			12/14/2009	Y
			6	Vacant			Read Only	Y
			6	Vacant			W001 Found service on.	Y
			6	Vacant			W001 Left service on.	Y
			6	Vacant			"HOME LOOKS VACANT	N YA
822859	550 Kildeer Dr IRRG	20100211	3	Irrigation	Zero usage okay	0		
		20100312	4	Irrigation				
825400	665 Kensington Wy	20091117	10	Vacant		0		
		20091217	11	Vacant				
		20100118	12	Vacant				
		20100215	13	Vacant	Zero usage okay	2056322	mtr recently changed out but cust is still receiving 0 reads	Y
			13	Vacant			check to see if vacant if not green tag w/ note there is a billin	Y
			13	Vacant			g issue agl	Y
			13	Vacant			W001 Meter reading: 0.	Y
			13	Vacant			ANDREA 5-12-	Y
			13	Vacant			Read Only	Y
			13	Vacant			Vacant property	Y
		20100317	14	Vacant			mtr recently changed out but cust is still receiving 0 reads	Y
			14	Vacant			check to see if vacant if not green tag w/ note there is a billin	Y
			14	Vacant			g issue agl	Y
			14	Vacant			W001 Meter reading: 0.	Y
			14	Vacant			ANDREA 5-12-	Y
			14	Vacant			Read Only	Y
			14	Vacant			Vacant property	Y
		20090918	8	Vacant		0		
		20091019	9	Vacant				
826637	502 Dubois Cir	20090903	4	Other - add'l comment req'd		0		
		20091005	5	Other - add'l comment req'd				
827105	1450 Remington Blvd IRRG	20100211	3	Irrigation	Zero usage okay	0		
		20100312	4	Irrigation				
827375	1466 ENVEE DR BLD 8 #3	20100209	10	Vacant	Zero usage okay	2278770	Please check meter and verify read. No usage since April.	Y
			10	Vacant			11/23/09 coded as vacant	Y
			10	Vacant			We shut him off on COTRM order in Sept but we never finalled	Y
			10	Vacant			his account and kept billing him anyway. We need to see if	Y
			10	Vacant			this is vacant or what. He apparently lives in Indiana. Please	Y
			10	Vacant			advise findings. Thanks!	Y
			10	Vacant			W001 Meter reading: 310.	Y
			10	Vacant			JOE W 11-20-09 VACANT UNIT.....	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind Y
827375	1466 ENVEE DR BLD 8 #3	20100209	10	Vacant	Zero usage okay	2278770	Read Only	Y
		20090914	5	Vacant	Issued EST/ZERO Svc Order	0		
		20091013	6	Vacant	Zero usage okay			
		20091112	7	Vacant				
		20091211	8	Vacant	Zero usage okay			
		20100113	9	Vacant				
828636	171 Holly St	20100318	3	Vacant	Sent letter to gain access	0		
830837	680 E Boughton Rd IRRG	20100115	3	Irrigation	Zero usage okay	0		
		20100211	4	Irrigation				
		20100312	5	Irrigation				
832114	1377 Lily Cache Ln	20090909	4		Sent letter to gain access	0		
833744	203 Diane Ln	20090903	3			0		
834273	9 Ivy Ct IRRG	20100112	3	Irrigation	Zero usage okay	0		
		20100208	4	Irrigation				
		20100309	5	Irrigation				
834458	458 Wyeth Cir	20090831	3	Vacant	Sent letter to gain access	0		
		20091001	4	Vacant				
		20091102	5	Vacant				
		20091201	6	Vacant				
834462	542 N Ashbury Ave	20100105	3	Vacant	Sent letter to gain access	0		
		20100202	4	Vacant				
		20100302	5	Vacant				
834624	522 Jill Ln	20091005	3		Order already issued	0		
835217	757 - 769 E Boughton Rd Bldg A IRRG	20100211	3	Irrigation	Zero usage okay	0		
		20100312	4	Irrigation				
836277	500 Anne Ln	20091229	3	Vacant	Sent letter to gain access	0		
		20100126	4	Vacant	Zero usage okay			
836520	617 Feather Sound Dr	20090904	4	Vacant		0		
		20091006	5	Vacant				
		20091105	6	Vacant				
837629	121 N Cranberry St	20090921	5	Other - add'l comment req'd		0		
837866	1482 ENVEE DR BLD 7 #4	20091013	3		Sent letter to gain access	0		
		20091112	4		Issued EST/ZERO Svc Order	2278764	Please check meter and verify read. No usage since July.	Y
			4				W001 Meter reading: 199.	Y
			4				JOE W 11-20-09 NO ANSWER AT DOOR OR PHONE. LEFT TAG FOR	Y
			4				CUST TO CALL IN	Y
			4				Left Notice / Posting	Y
			4				11/23/09 kfm left tag for someone to call	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
837866	1482 ENVEE DR BLD 7 #4	20091112	4		Issued EST/ZERO Svc Order	2278764	Is meter dead? Is this vacant? Please advise.	Y
		20091210	5		Zero usage okay	0		
838982	295 Sunshine Dr	20091009	3		Issued EST/ZERO Svc Order	0		
840201	276 S WEBER RD # D	20091113	3	Vacant	Issued EST/ZERO Svc Order	2280366	Please check meter and verify read. No usage.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 3472.	Y
			3	Vacant			VACANT. PP 11/24/9	Y
			3	Vacant			Read Only	Y
		20091215	4	Vacant	Zero usage okay	0	11/25/09 kfm coded as vacant	Y
		20100115	5	Vacant				
841040	223 Diane Ln	20091104	3			0		
842497	451 SULLIVAN CR	20090831	3	Vacant	Issued EST/ZERO Svc Order	0		
		20091001	4	Vacant				
844229	500 S Janes Ave	20090916	3		Zero usage okay	0		
844783	301 Inner Circle Dr	20100107	3	Vacant	Issued EST/ZERO Svc Order	2324758	Please check meter and verify read. No usage since October.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 75.	Y
			3	Vacant			HOME IS VACANT AND FOR SALE. DOM 1/18/10	Y
			3	Vacant			Read Only	Y
			3	Vacant			W001 Found service on.	Y
			3	Vacant			W001 Left service on.	Y
			3	Vacant			1/19/10 kfm coded as vacant	Y
845068	533 Thomas Rd	20090911	3	Other - add'l comment req'd	Sent letter to gain access	0		
		20100310	3	Other - add'l comment req'd	Zero usage okay			
		20091012	4	Other - add'l comment req'd				
		20091111	5	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2275952	Please check meter and verify read. No usage.	Y
			5	Other - add'l comment req'd			s meter dead? Is this vacant?	Y
			5	Other - add'l comment req'd			W001 Meter reading: 157.	Y
			5	Other - add'l comment req'd			Read Only	Y
			5	Other - add'l comment req'd			Office review required.	Y
			5	Other - add'l comment req'd			11/19/09 kfm read meter only no one home	Y
			5	Other - add'l comment req'd			"NO ONE HOME	11-18
845347	500 S Janes Ave IRRG	20100312	3	Irrigation	Zero usage okay	0		
845703	526 E Boughton Rd	20090916	3	Vacant	Sent letter to gain access	0		
		20091015	4	Vacant				
		20091113	5	Vacant	Zero usage okay	2134317	Get read to start billing.	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
845703	526 E Boughton Rd	20091113	5	Vacant	Zero usage okay	2134317	W001 Left service on.	Y
			5	Vacant			Advised customer of \$ 10.00 applicable fee.	Y
			5	Vacant			Customer called to start service.	Y
			5	Vacant			Turn on water.	Y
			5	Vacant			declined eft	Y
			5	Vacant			W001 Meter reading: 2.	Y
			5	Vacant			7-9-09 LIDIA	Y
			5	Vacant			Turned on at curbstop	Y
			5	Vacant			W001 Operated curb stop.	Y
			5	Vacant			W001 Found service off.	Y
		20091215	6	Vacant		0		
846004	1705 - 1719 W Boughton Rd FSD	20091006	3	Fire Service Detector Meter		0		
		20091105	4	Fire Service Detector Meter				
		20091204	5	Fire Service Detector Meter				
846883	365 AARON LN	20091006	3	Vacant	Order already issued	0		
		20091105	4	Vacant				
		20091204	5	Vacant	Issued EST/ZERO Svc Order	2296253	Please check meter and verify read. No usage since customer was	Y
			5	Vacant			12/15/09 kfm coded as vacant	Y
			5	Vacant			activated. Is meter dead? Is this vacant? Please advise.	Y
			5	Vacant			W001 Meter reading: 51.	Y
			5	Vacant			12/14/2009	Y
			5	Vacant			Read Only	Y
			5	Vacant			W001 Found service on.	Y
			5	Vacant			W001 Left service on.	Y
			5	Vacant			"HOME LOOKS VACANT	DOR.
		20100106	6	Vacant	Zero usage okay	0		
		20100204	7	Vacant		2296253	Please check meter and verify read. No usage since customer was	Y
			7	Vacant			12/15/09 kfm coded as vacant	Y
			7	Vacant			activated. Is meter dead? Is this vacant? Please advise.	Y
			7	Vacant			W001 Meter reading: 51.	Y
			7	Vacant			12/14/2009	Y
			7	Vacant			Read Only	Y
			7	Vacant			W001 Found service on.	Y
			7	Vacant			W001 Left service on.	Y
			7	Vacant			"HOME LOOKS VACANT	DOR.
		20100304	8	Vacant			Please check meter and verify read. No usage since customer was	Y
			8	Vacant			12/15/09 kfm coded as vacant	Y
			8	Vacant			activated. Is meter dead? Is this vacant? Please advise.	Y
			8	Vacant			W001 Meter reading: 51.	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
846883	365 AARON LN	20100304	8	Vacant	Zero usage okay	2296253	12/14/2009	Y
			8	Vacant			Read Only	Y
			8	Vacant			W001 Found service on.	Y
			8	Vacant			W001 Left service on.	Y
			8	Vacant			"HOME LOOKS VACANT	DOR.
847018	1355 Remington Blvd IRRG	20100116	3	Irrigation	Zero usage okay	0		
		20100211	4	Irrigation				
		20100312	5	Irrigation				
847024	1617 ARLINGTON ST	20091204	3		Issued EST/ZERO Svc Order	2296250	Please check meter and verify read. No usage since September.	Y
			3				W001 Meter reading: 284.	Y
			3				JOE W 12-14-09 LEFT POST FOR CUST CALL IN.....NEIHBOR	Y
			3				STATES HOME WAS EMPTY. NEW TENANT MOVED IN ABOUT 1 MONTH AGO.	Y
			3				Read Only	Y
			3				Left Notice / Posting	Y
			3				Is meter dead? Is this vacant? Please advise.	Y
			3				12/14/09 kfm was vacant but new people here about 1 month	Y
848019	2150 EMILY DR	20091110	3	Vacant	Issued EST/ZERO Svc Order	2274809	Please check meter and verify read. No usage.	Y
			3	Vacant			"HOUSE IS EMPTY	S VA
			3	Vacant			W001 Meter reading: 54.	Y
			3	Vacant			Read Only	Y
			3	Vacant			Office review required.	Y
			3	Vacant			11/18/09 kfm coded as vacant	Y
			3	Vacant			Is meter dead? Is this vacant?	Y
		20091209	4	Vacant	Zero usage okay	0		
		20100112	5	Vacant				
		20100208	6	Vacant		2349695	<NPOFF SO#002335526> W001 Meter reading: 54.	Y
			6	Vacant			W001 Left service off.	Y
			6	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			6	Vacant			W001 Meter reading: 54.	Y
			6	Vacant			WATER STILL OFF. DOM 2/11/10	Y
			6	Vacant			Read Only	Y
			6	Vacant			W001 Operated curb stop.	Y
			6	Vacant			W001 Found service off.	Y
			6	Vacant			"PLEASE CONFIRM WATER IS OFF	TURN
849070	1535 TRAILS END LN	20091008	3		Sent letter to gain access	0		
849137	569 Concord Ln	20100105	3	Vacant	Sent letter to gain access	0		
		20100201	4	Vacant				
		20100302	5	Vacant	Order already issued	2352312	Please gain access to the meter to verify it is working properly.	C

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
849137	569 Concord Ln	20100302	5	Vacant	Order already issued	2352312	SALE. CUSTOMER WANTS TO KEEP THE ACCOUNT ACTIVE AND THE WATER ON. NO NEED TO CHANGE METER AT THIS TIME. DOM	C
			5	Vacant			3/16/2010	C
			5	Vacant			Read Only	C
			5	Vacant			W001 Found service on.	C
			5	Vacant			W001 Left service on.	C
			5	Vacant			W001 Closing Error: A meter number is required.	C
			5	Vacant			W001 Closing Error: Inbound meter has an install or scrap date.	C
			5	Vacant			W001 Closing Error: New meter service type is different from the existing service.	C
			5	Vacant			Fix or replace if not. Please call 30 minutes prior to arrival s	C
			5	Vacant			3/17/10 CANCELLED METER NOT CHANGED - CODED VACANT BMW 3/17	C
			5	Vacant			.	C
			5	Vacant			o they will be looking for you. Thank you	C
			5	Vacant			Please advise is meter is dead..thanks	C
			5	Vacant			W001 Out meter reading: 86.	C
			5	Vacant			W001 In meter ID: reading: 0.	C
			5	Vacant			THIS METER IS WORKING FINE AND IS A NEWER RF METER. I BELIEVE	C
			5	Vacant			THIS ORDER WAS CREATED BECAUSE OF THREE MONTHS OF NO USAGE ON	C
			5	Vacant			THE METER. BUT THE REASON FOR THAT IS THE HOME IS VACANT AND FOR	C
853137	120 CONCORD LN	20091103	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2273328	Please check premise and verify read. No usage since customer was activated in August. Is this vacant?	Y
			3	Other - add'l comment req'd			W001 Meter reading: 117.	Y
			3	Other - add'l comment req'd			HOUSE IS UNDER CONSTUCTION.....	Y
			3	Other - add'l comment req'd			Verified read OK	Y
			3	Other - add'l comment req'd			W001 Found service on.	Y
			3	Other - add'l comment req'd			W001 Left service on.	Y
			3	Other - add'l comment req'd			11/17/09 kfm coded as other under construction	Y
853403	538 Castle Ct	20091020	3	Meter Okay (field veri mtr reg	Sent letter to gain access	0		
		20100215	3	Meter Okay (field veri mtr reg				
857091	8 Heather Ct IRRG	20100111	3	Irrigation	Zero usage okay	0		
		20100208	4	Irrigation				
		20100308	5	Irrigation				
857443	296 Claridge Cr	20091109	3	Vacant	Issued EST/ZERO Svc Order	2288574	Check meter / Get read. Zero consecutive usage since 9/09/09.	Y
			3	Vacant			W002 Meter reading: 284.	Y
			3	Vacant			ANDREA 12-4-09	Y
			3	Vacant			Vacant property	Y
			3	Vacant			W002 Operated curb stop.	Y
			3	Vacant			W002 Found service on.	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
857443	296 Claridge Cr	20091109	3	Vacant	Issued EST/ZERO Svc Order	2288574	Is meter dead / stopped. Vacant.	Y
			3	Vacant			W002 Left service on.	Y
			3	Vacant			12/7/09 kfm coded as vacant	Y
		20091208	4	Vacant	Zero usage okay	0		
		20100111	5	Vacant				
		20100208	6	Vacant		2288574	Check meter / Get read. Zero consecutive usage since 9/09/09.	Y
			6	Vacant			W002 Meter reading: 284.	Y
			6	Vacant			ANDREA 12-4-09	Y
			6	Vacant			Vacant property	Y
			6	Vacant			W002 Operated curb stop.	Y
			6	Vacant			W002 Found service on.	Y
			6	Vacant			Is meter dead / stopped. Vacant.	Y
			6	Vacant			W002 Left service on.	Y
			6	Vacant			12/7/09 kfm coded as vacant	Y
		20100308	7	Vacant			Check meter / Get read. Zero consecutive usage since 9/09/09.	Y
			7	Vacant			W002 Meter reading: 284.	Y
			7	Vacant			ANDREA 12-4-09	Y
			7	Vacant			Vacant property	Y
			7	Vacant			W002 Operated curb stop.	Y
			7	Vacant			W002 Found service on.	Y
			7	Vacant			Is meter dead / stopped. Vacant.	Y
			7	Vacant			W002 Left service on.	Y
			7	Vacant			12/7/09 kfm coded as vacant	Y
857652	103 Wedgewood Wy	20091105	3		Issued EST/ZERO Svc Order	2287274	Check meter & get read. Meter dead / stopped. Zero consecutive usage since 9/04/9. Vacant?	Y
			3				W001 Meter reading: 753.	Y
			3				Read Only	Y
			3				12/7/09 kfm read only could not tell if vacant	Y
			3				"NOT SURE IF VACANT	EA 12
		20091204	4				Check meter & get read. Meter dead / stopped. Zero consecutive usage since 9/04/9. Vacant?	Y
			4				W001 Meter reading: 753.	Y
			4				Read Only	Y
			4				12/7/09 kfm read only could not tell if vacant	Y
			4				"NOT SURE IF VACANT	EA 12
858036	507 Charlestown Dr	20100204	3	Vacant	Issued EST/ZERO Svc Order	2349986	"Is meter dead? Is this vacant? Please advise.	
			3	Vacant			Please check meter and verify read. no usage since Dec	Y
			3	Vacant			W001 Meter reading: 644.	Y
			3	Vacant			LP 2 10 10 VACANT HOUSE	Y

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
858036	507 Charlestown Dr	20100204	3	Vacant	Issued EST/ZERO Svc Order	2349986	2/11/10 CODED VACANT CB	Y
858120	538 E Boughton Rd	20091215	3	Vacant	Sent letter to gain access	0		
		20100115	4	Vacant	Zero usage okay			
		20100211	5	Vacant				
858646	333 Stonegate Rd	20091111	3	Vacant	Issued EST/ZERO Svc Order	2275949	Please check meter and verify read. No usage.	Y
			3	Vacant			W001 Meter reading: 176.	Y
			3	Vacant			HOUSE VACANT. PP 11/18/9	Y
			3	Vacant			Read Only	Y
			3	Vacant			11/19/09 kfm coded as vacant	Y
			3	Vacant			Is meter dead? Is this vacant?	Y
		20091210	4	Vacant	Zero usage okay	0		
		20100113	5	Vacant				
		20100210	6	Vacant		2275949	Please check meter and verify read. No usage.	Y
			6	Vacant			W001 Meter reading: 176.	Y
			6	Vacant			HOUSE VACANT. PP 11/18/9	Y
			6	Vacant			Read Only	Y
			6	Vacant			11/19/09 kfm coded as vacant	Y
			6	Vacant			Is meter dead? Is this vacant?	Y
859129	511 Dubois Cir	20100106	3	Vacant	Issued EST/ZERO Svc Order	2324720	Please check meter and verify read. No usage since activated	Y
			3	Vacant			in September. Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 3.	Y
			3	Vacant			ROB.R 1/18/10	Y
			3	Vacant			Left Notice / Posting	Y
			3	Vacant			1/19/10 kfm left notice	Y
			3	Vacant			1/28/10 sent to correspondence to send letter to make appointme	Y
			3	Vacant			nt. kfm	Y
		20100202	4	Vacant	Sent letter to gain access	0		
		20100303	5	Vacant	Zero usage okay			
860976	206 Fuller Ln	20100303	3	Vacant	Sent letter to gain access	0		
861632	657 Goldenrod Dr	20091217	3	Vacant	Issued EST/ZERO Svc Order	2307213	Please verify read and check meter. No usage since activated in	C
			3	Vacant			W001 Meter reading: 105.	C
			3	Vacant			LP 12 31 09 POSSIBLY TILL VACANT NEED TO TRY AND SCHEDULE TO GET	C
			3	Vacant			IN TO CHECK METER	C
			3	Vacant			W001 Incompletion reason: Knock / Ring Left Card.	C
			3	Vacant			1/4/09 left card possible still vacant	C
			3	Vacant			Sept. Is meter dead? Is this vacant? Please advise.	C
		20100118	4	Vacant	Zero usage okay	0		
		20100215	5	Vacant		2307213	Please verify read and check meter. No usage since activated in	C
			5	Vacant			W001 Meter reading: 105.	C

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
861632	657 Goldenrod Dr	20100215	5	Vacant	Zero usage okay	2307213	LP 12 31 09 POSSIBLY TILL VACANT NEED TO TRY AND SCHEDULE TO GET	C
			5	Vacant			IN TO CHECK METER	C
			5	Vacant			W001 Incompletion reason: Knock / Ring Left Card.	C
			5	Vacant			1/4/09 left card possible still vacant	C
			5	Vacant			Sept. Is meter dead? Is this vacant? Please advise.	C
		20100316	6	Vacant		0		
861928	2353 River Hills Ln	20091209	3		Issued EST/ZERO Svc Order	2299391	Please check meter and verify read. No usage since September.	Y
			3				W001 Meter reading: 150.	Y
			3				HOUSE NOT VACANT. CONSUMPTION ON METER. CUSTOMER TO CALL. PP	Y
			3				12/16/9	Y
			3				Read Only	Y
			3				Left Notice / Posting	Y
			3				12/17/09 kfm new consumer signed	Y
			3				Is meter dead? Is this vacant? Please advise.	Y
861937	461 Nassau Ave	20091218	3	Vacant	Issued EST/ZERO Svc Order	2308745	Please check meter and verify read. No usage since activated in	Y
			3	Vacant			September. Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 0.	Y
			3	Vacant			HOUSE IS VACANT KEN 1/12/10	Y
			3	Vacant			Other	Y
			3	Vacant			1/13/10 kfm coded as vacant	Y
		20100119	4	Vacant	Zero usage okay	0		
		20100215	5	Vacant		2308745	Please check meter and verify read. No usage since activated in	Y
			5	Vacant			September. Is meter dead? Is this vacant? Please advise.	Y
			5	Vacant			W001 Meter reading: 0.	Y
			5	Vacant			HOUSE IS VACANT KEN 1/12/10	Y
			5	Vacant			Other	Y
			5	Vacant			1/13/10 kfm coded as vacant	Y
		20100317	6	Vacant			Please check meter and verify read. No usage since activated in	Y
			6	Vacant			September. Is meter dead? Is this vacant? Please advise.	Y
			6	Vacant			W001 Meter reading: 0.	Y
			6	Vacant			HOUSE IS VACANT KEN 1/12/10	Y
			6	Vacant			Other	Y
			6	Vacant			1/13/10 kfm coded as vacant	Y
862872	1251 115th St FSDET	20091215	3	Fire Service Detector Meter	Zero usage okay	0		
		20100116	4	Fire Service Detector Meter				
		20100212	5	Fire Service Detector Meter				
		20100312	6	Fire Service Detector Meter				
865484	1214 Betsy Ross Pl	20100112	3	Vacant	Zero usage okay	0		
		20100208	4	Vacant				

Billing Investigation Report for the Bolingbrook East-West District

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
865484	1214 Betsy Ross Pl	20100309	5	Vacant	Zero usage okay	0		
866664	309 ROUND HILL CT	20100120	3	Vacant	Issued EST/ZERO Svc Order	0		
		20100215	4	Vacant	Zero usage okay	2334854	Please check meter and verify read. No usage since Nov 2009	Y
			4	Vacant			W001 Meter reading: 197.	Y
			4	Vacant			JOE W 1-27-10 HOME IS VACANT.....FOR SALE.....	Y
			4	Vacant			Other	Y
			4	Vacant			1/28/10 coded vacant cb	Y
			4	Vacant			Is meter dead? Is this vacant. Please Advise	Y
866836	652 Chesapeake Dr	20100113	3	Vacant	Issued EST/ZERO Svc Order	2332665	Please check meter and verify read. No usage since activated.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			LP 1 25 10 STLL APPEARS TO BE VACANT RF NO READ NEED IN T CHCK	Y
866858	1843 Raes Creek Dr	20100111	3	Vacant	Issued EST/ZERO Svc Order	2326653	Please check meter and verify read. No usage since activated in	Y
			3	Vacant			November. Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 310.	Y
			3	Vacant			JOE W BRIAN P 1-19-10 HOUSE IS VACANT.....	Y
			3	Vacant			Read Only	Y
			3	Vacant			1/20/10 kfm coded as vacant	Y
869946	617 Feather Sound Dr	20100204	3	Vacant	Sent letter to gain access	0		
		20100304	4	Vacant				
870120	143 Jerome Ln	20100209	3		Sent letter to gain access	0		
870924	633 SHEFFIELD LN	20100215	3	Vacant	Sent letter to gain access	0		
		20100316	4	Vacant	Zero usage okay			
872738	222 ST ANDREWS DR	20100217	3	Vacant	Sent letter to gain access	0		
		20100318	4	Vacant				
872844	345 STAFFORD WY	20100302	3	Vacant	Zero usage okay	0		
873423	386 STONE CREEK DR	20100315	3	Vacant	Sent letter to gain access	0		
874350	238 Homewood Dr	20100310	3	Vacant	Sent letter to gain access	0		
875081	708 Janes Ave IRRG	20100312	3	Irrigation	Zero usage okay	0		

Unique Accounts: 1376

New Accounts:

Number With No Action: 637

New With No Action:

442563	15545 LOURDES DR	20090902	12	Vacant		0		
442580	15549 Lourdes Dr	20090902	16	Vacant		0		
		20091002	17	Vacant				
		20091103	18	Vacant				
		20091202	19	Vacant				
		20100105	20	Vacant	Zero usage okay	2097504	Customer requests service to be discontinued(closed) and a final	C

Billing Investigation Report for the

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
442580	15549 Lourdes Dr	20100105	20	Vacant	Zero usage okay	2097504	bill issued.	C
			20	Vacant			Turn water off.	C
			20	Vacant			Customer does not water off. Unit is vacant.	C
		20100203	21	Vacant		0		
		20100302	22	Vacant		2097504	Customer requests service to be discontinued(closed) and a final	C
			22	Vacant			bill issued.	C
			22	Vacant			Turn water off.	C
			22	Vacant			Customer does not water off. Unit is vacant.	C
447509	15601 Lourdes Dr	20091002	3	Vacant		0		
		20091103	4	Vacant				
		20091202	5	Vacant				
		20100105	6	Vacant	Sent letter to gain access			
		20100203	7	Vacant				
		20100302	8	Vacant	Zero usage okay			
452330	12600 W Renaissance Cr	20100302	3	Meter Okay (field veri mtr reg	Zero usage okay	0		
			3	Meter Okay (field veri mtr reg				
452597	15611 Lourdes Dr	20091002	3	Vacant		0		
		20091103	4	Vacant				
		20091202	5	Vacant				
		20100105	6	Vacant	Zero usage okay	2097505	Customer requests service to be discontinued(closed) and a final	C
			6	Vacant			bill issued.	C
			6	Vacant			Turn water off.	C
			6	Vacant			Customer does not water off. Unit is vacant.	C
452918	15725 Annico Dr	20100203	3	WAREHOUSE/STORAGE	Sent letter to gain access	0		
452921	15727 Annico Dr	20090902	46	WAREHOUSE/STORAGE		0		
		20091002	47	WAREHOUSE/STORAGE				
		20091103	48	WAREHOUSE/STORAGE	Issued EST/ZERO Svc Order	2271676	Please check premise and verify read. No usage. Is this vacant	Y
			48	WAREHOUSE/STORAGE			11/19/09 kfm coded as storage	Y
			48	WAREHOUSE/STORAGE			and being used for storage?	Y
			48	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			48	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			48	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			48	WAREHOUSE/STORAGE			W001 Meter reading: 0.	Y
			48	WAREHOUSE/STORAGE			METER IS OKAY...STORAGE FACILITY.....	Y
			48	WAREHOUSE/STORAGE			Verified read OK	Y
		20091202	49	WAREHOUSE/STORAGE		0		
		20100105	50	WAREHOUSE/STORAGE	Zero usage okay			
		20100203	51	WAREHOUSE/STORAGE				
		20100302	52	WAREHOUSE/STORAGE		2271676	Please check premise and verify read. No usage. Is this vacant	Y

Billing Investigation Report for the

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
452921	15727 Annico Dr	20100302	52	WAREHOUSE/STORAGE	Zero usage okay	2271676	11/19/09 kfm coded as storage	Y
			52	WAREHOUSE/STORAGE			and being used for storage?	Y
			52	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			52	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			52	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			52	WAREHOUSE/STORAGE			W001 Meter reading: 0.	Y
			52	WAREHOUSE/STORAGE			METER IS OKAY...STORAGE FACILITY.....	Y
			52	WAREHOUSE/STORAGE			Verified read OK	Y
455903	12640 W 143rd St IRRG	20100203	3	Irrigation	Zero usage okay	0		
		20100302	4	Irrigation				
467945	14115 Bell Rd IRRG	20090902	29	Irrigation		0		
		20091002	30	Irrigation				
		20091103	31	Irrigation				
		20091202	32	Irrigation				
		20100105	33	Irrigation				
		20100203	34	Irrigation	Zero usage okay			
		20100302	35	Irrigation				
47327	14354 Mallard Dr	20090902	3	Other - add'l comment req'd		0		
		20091002	4	Other - add'l comment req'd				
47533	14520 Holm Ct	20091103	3	Vacant		0		
		20091202	4	Vacant				
47928	12043 Lancaster Ct	20091002	3		Sent letter to gain access	0		
48121	13912 Citation Dr IRRG	20100105	3	Irrigation	Zero usage okay	0		
		20100203	4	Irrigation				
		20100302	5	Irrigation				
48122	13900 Citation Dr	20090902	6	Vacant		0		
		20091002	7	Vacant				
		20091103	8	Vacant				
		20091202	9	Vacant				
48508	14007 Sea Biscuit Ct	20100302	3		Sent letter to gain access	0		
489291	14225 Mallard Dr	20091002	3	Vacant	Sent letter to gain access	0		
		20091103	4	Vacant				
491520	16031 Hidden Valley Cir	20091103	3	Vacant		0		
		20091202	4	Vacant	Issued EST/ZERO Svc Order	2294219	Is meter dead or stopped. Vacant.	Y
			4	Vacant			W001 Meter reading: 884.	Y
			4	Vacant			HOUSE APPEARS VACANT.....METER IS OKAY.....RON	Y
			4	Vacant			12/10/2009	Y
			4	Vacant			Verified read OK	Y

Billing Investigation Report for the

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
491520	16031 Hidden Valley Cir	20091202	4	Vacant	Issued EST/ZERO Svc Order	2294219	12/11/09 coded as vacant	Y
			4	Vacant			"Check meter	Y
497154	14644 W Edinburgh	20091202	3	Vacant	Issued EST/ZERO Svc Order	2294116	Check if meter is dead or stopped.	Y
			3	Vacant			W001 Meter reading: 81.	Y
			3	Vacant			APPEARS VACANT.....POSTED.....	Y
			3	Vacant			Verified read OK	Y
			3	Vacant			12/11/09 coded as vacant	Y
			3	Vacant			"Check meter	Y
50353	13934 Kickapoo Trl	20090902	7	Vacant		0		
		20091002	8	Vacant				
51203	13145 Beaver Lake Dr	20090902	20	Vacant		0		
		20091002	21	Vacant				
		20091103	22	Vacant				
		20091202	23	Vacant				
		20100105	24	Vacant	Issued EST/ZERO Svc Order	2320087	Check to see if property is vacant or meter stuck. Zero usage	Y
			24	Vacant			since April of 2008.	Y
			24	Vacant			W001 Meter reading: 0.	Y
			24	Vacant			JOE W 1-13-10 LEFT POST FOR CUST TO CALL AND SET UP REPAIR APT.	Y
			24	Vacant			HOME IS NOT VACANT.	Y
			24	Vacant			Left Notice / Posting	Y
			24	Vacant			1/14/10 kfm left card for customer to call for appt.	Y
		20100203	25	Vacant	Sent letter to gain access	0		
51324	13310 N Red Coat Dr	20091202	5			0		
51334	13426 W RED COAT DR	20100203	3	Meter Okay (field veri mtr reg	Issued EST/ZERO Svc Order	2349063	Please check meter and verify read. no usage since Dec	Y
			3	Meter Okay (field veri mtr reg			Is meter dead? Is this vacant? Please advise.	Y
			3	Meter Okay (field veri mtr reg			W001 Meter reading: 403.	Y
			3	Meter Okay (field veri mtr reg			Read Only	Y
			3	Meter Okay (field veri mtr reg			W001 Found service on.	Y
			3	Meter Okay (field veri mtr reg			W001 Left service on.	Y
			3	Meter Okay (field veri mtr reg			2/10/10 CODED METER OKAY CB	Y
			3	Meter Okay (field veri mtr reg			"THERE SHOWS THERE HAS BEEN USAGES	EA 2
51339	13509 S Red Coat Dr	20100302	3	Vacant	Sent letter to gain access	0		
51378	13416 Hunt Master Ln	20100203	3	Meter Okay (field veri mtr reg	Sent letter to gain access	0		
51479	12920 Nordic Ln	20090902	13	Vacant		0		
		20091002	14	Vacant				
		20100203	3	Vacant	Sent letter to gain access			
		20100302	4	Vacant				
51628	13329 Red Fox Ct	20100203	3	Vacant	Sent letter to gain access	0		

Billing Investigation Report for the

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
51628	13329 Red Fox Ct	20100302	4	Vacant	Zero usage okay	0		
51679	13321 Fox Hill Dr	20091002	3	Vacant		0		
		20091103	4	Vacant				
		20091202	5	Vacant				
		20100105	6	Vacant				
		20100203	7	Vacant	Zero usage okay			
		20100302	8	Vacant		2319807	Check to see if meter is stuck. Zero consumption for 5/months.	Y
			8	Vacant			Is property vacant?	Y
			8	Vacant			W001 Meter reading: 226.	Y
			8	Vacant			JOE W 1-13-10 HOME IS VACANT FOR SALE	Y
			8	Vacant			Other	Y
			8	Vacant			1/14/10 kfm coded as vacant	Y
523740	14255 S Bell Rd	20100302	3	Irrigation	Zero usage okay	0		
52995	14955 Arboretum Dr	20100105	3	Vacant	Issued EST/ZERO Svc Order	2318855	vacant.	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 117.	Y
			3	Vacant			JOE W. 1-13-10 PROPERTY IS VACANT - FOR SALE.	Y
			3	Vacant			Read Only	Y
			3	Vacant			1/14/10 kfm coded as vacant	Y
			3	Vacant			"Check meter	n for
		20100203	4	Vacant	Zero usage okay	0		
		20100302	5	Vacant		2318855	vacant.	Y
			5	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			5	Vacant			W001 Meter reading: 117.	Y
			5	Vacant			JOE W. 1-13-10 PROPERTY IS VACANT - FOR SALE.	Y
			5	Vacant			Read Only	Y
			5	Vacant			1/14/10 kfm coded as vacant	Y
			5	Vacant			"Check meter	n for
53272	14420 Erin Ct	20090902	11	Vacant		0		
		20091002	12	Vacant				
		20091103	13	Vacant				
		20100302	3	Vacant	Issued EST/ZERO Svc Order	2373630	Please check meter and verify read. no usage since Jan	C
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	C
			3	Vacant			W001 Meter reading: 163.	C
			3	Vacant			W001 Found service on.	C
			3	Vacant			W001 Left service on.	C
			3	Vacant			W001 Incompletion reason: Knock / Ring Left Card.	C
			3	Vacant			3/10/10 will ck to see if customer calls cb	C
			3	Vacant			"NO ONE LEFT TAG	E IF

Billing Investigation Report for the

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
53323	13010 143rd St	20090902	22	Fire Service Detector Meter		0		
		20091002	23	Fire Service Detector Meter				
		20091103	24	Fire Service Detector Meter				
		20091202	25	Fire Service Detector Meter				
		20100105	26	Fire Service Detector Meter				
		20100203	27	Fire Service Detector Meter				
		20100302	28	Fire Service Detector Meter	Zero usage okay			
533365	13602 TARA DR	20100302	3		Sent letter to gain access	0		
53780	15308 Sulky Dr	20091202	3	Other - add'l comment req'd		0		
		20100105	4	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2319778	Check to see if meter stuck. 3/months zero usage. Is property vacant?	Y
			4	Other - add'l comment req'd			W001 Meter reading: 77.	Y
			4	Other - add'l comment req'd			JOE W 1-13-10 HOME BUILDER SALES OFFICE. USED ONLY BY APPOINTMENT. VERY LITTLE IF ANY USAGE.	Y
			4	Other - add'l comment req'd			Other	Y
			4	Other - add'l comment req'd			1/14/10 kfm coded as other	Y
		20100203	5	Other - add'l comment req'd	Zero usage okay	0		
		20100302	6	Other - add'l comment req'd		2319778	Check to see if meter stuck. 3/months zero usage. Is property vacant?	Y
			6	Other - add'l comment req'd			W001 Meter reading: 77.	Y
			6	Other - add'l comment req'd			JOE W 1-13-10 HOME BUILDER SALES OFFICE. USED ONLY BY APPOINTMENT. VERY LITTLE IF ANY USAGE.	Y
			6	Other - add'l comment req'd			Other	Y
			6	Other - add'l comment req'd			1/14/10 kfm coded as other	Y
53804	45 160 S Trl Br	20090902	6	Vacant		0		
		20091002	7	Vacant				
		20091103	8	Vacant				
		20091202	9	Vacant				
54394	12121 159th St #IRRG	20091202	3	Irrigation		0		
		20100105	4	Irrigation	Issued EST/ZERO Svc Order	2318871	usage. Vacant?	Y
			4	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			4	Irrigation			W001 Meter reading: 148.	Y
			4	Irrigation			JOE W 1-13-10 THIS IS AN IRRIGATION	Y
			4	Irrigation			METER.....	Y
			4	Irrigation			Other	Y
			4	Irrigation			1/14/10 kfm coded as irrigation	Y
			4	Irrigation			"Check meter	3 m
		20100203	5	Irrigation	Zero usage okay		usage. Vacant?	Y
			5	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y

Billing Investigation Report for the

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
54394	12121 159th St #IRRG	20100203	5	Irrigation	Zero usage okay	2318871	W001 Meter reading: 148.	Y
			5	Irrigation			JOE W 1-13-10 THIS IS AN IRRIGATION	Y
			5	Irrigation			METER.....	Y
			5	Irrigation			Other	Y
			5	Irrigation			1/14/10 kfm coded as irrigation	Y
			5	Irrigation			"Check meter	3 m
		20100302	6	Irrigation			usage. Vacant?	Y
			6	Irrigation			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			6	Irrigation			W001 Meter reading: 148.	Y
			6	Irrigation			JOE W 1-13-10 THIS IS AN IRRIGATION	Y
			6	Irrigation			METER.....	Y
			6	Irrigation			Other	Y
			6	Irrigation			1/14/10 kfm coded as irrigation	Y
			6	Irrigation			"Check meter	3 m
54433	15811 Annico Dr #4	20090902	23	WAREHOUSE/STORAGE		0		
		20091002	24	WAREHOUSE/STORAGE				
		20091103	25	WAREHOUSE/STORAGE	Issued EST/ZERO Svc Order	2271661	Please check premise and verify read. No usage. Is this vacant?	Y
			25	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			25	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			25	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			25	WAREHOUSE/STORAGE			W001 Meter reading: 0.	Y
			25	WAREHOUSE/STORAGE			METER IS OKAY...STORAGE ONLY.....	Y
			25	WAREHOUSE/STORAGE			Verified read OK	Y
			25	WAREHOUSE/STORAGE			11/19/09 kfm coded as storage	Y
		20091202	26	WAREHOUSE/STORAGE		0		
		20100105	27	WAREHOUSE/STORAGE	Zero usage okay			
		20100203	28	WAREHOUSE/STORAGE				
		20100302	29	WAREHOUSE/STORAGE		2271661	Please check premise and verify read. No usage. Is this vacant?	Y
			29	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			29	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			29	WAREHOUSE/STORAGE			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			29	WAREHOUSE/STORAGE			W001 Meter reading: 0.	Y
			29	WAREHOUSE/STORAGE			METER IS OKAY...STORAGE ONLY.....	Y
			29	WAREHOUSE/STORAGE			Verified read OK	Y
			29	WAREHOUSE/STORAGE			11/19/09 kfm coded as storage	Y
54435	15811 Annico Dr #6	20091002	3	Other - add'l comment req'd		0		
54530	16124 Bell Rd	20100302	3	Hospitalized/Nursing Home	Issued EST/ZERO Svc Order	2373649	Please check meter and verify read. no usage since Jan	C
			3	Hospitalized/Nursing Home			Is meter dead? Is this vacant? Please advise.	C
			3	Hospitalized/Nursing Home			Rescheduled Reason: FRCC - Reschedule Expired Order	C

Billing Investigation Report for the

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
54530	16124 Bell Rd	20100302	3	Hospitalized/Nursing Home	Issued EST/ZERO Svc Order	2373649	W001 Meter reading: 44.	C
			3	Hospitalized/Nursing Home			W001 Found service on.	C
			3	Hospitalized/Nursing Home			W001 Left service on.	C
			3	Hospitalized/Nursing Home			W001 Incompletion reason: Knock / Ring Left Card.	C
			3	Hospitalized/Nursing Home			3/10/10 will check to see if customer calls in cb	C
			3	Hospitalized/Nursing Home			"NOT SURE IF VACANT	EA 3
54622	12831 White Oak Ct	20090902	15	Vacant		0		
		20091002	16	Vacant				
		20091103	17	Vacant				
		20091202	18	Vacant				
		20100105	19	Vacant	Sent letter to gain access			
		20100203	20	Vacant				
		20100302	21	Vacant	Zero usage okay			
54663	16261 Ridgewood Dr	20100105	3	Vacant	Sent letter to gain access	0		
		20100203	4	Vacant	Zero usage okay			
		20100302	5	Vacant				
54909	15505 Twin Lakes Dr	20100105	3	Vacant	Zero usage okay	2055183	Joe called to report he had shut water off to inside of home over	Y
			3	Vacant			REPAIR BBOX LATER.....	Y
			3	Vacant			Verified read OK	Y
			3	Vacant			W001 Operated curb stop.	Y
			3	Vacant			W001 Found service cno.	Y
			3	Vacant			W001 Left service cno.	Y
			3	Vacant			the winter to avoid freezing pipes due to home is empty but when	Y
			3	Vacant			he turned it back on there is no water to home. I did advise cus	Y
			3	Vacant			tomor of \$66.00 frozen meter charge but he states that is unexcep	Y
			3	Vacant			table. Please check to see why customer has no water	Y
			3	Vacant			Non emergency issue	Y
			3	Vacant			W001 Meter reading: 511.	Y
			3	Vacant			CUSTOMER HAS A BROKEN MAIN-SHUT OFF VALVE....BBOX IS NOT KEYABLE	Y
			3	Vacant			AT PRESENT TIME. HOUSE IS FOR SALE AND VACANT. I WILL TRY TO	Y
		20100203	4	Vacant		0		
		20100302	5	Vacant		2055183	Joe called to report he had shut water off to inside of home over	Y
			5	Vacant			REPAIR BBOX LATER.....	Y
			5	Vacant			Verified read OK	Y
			5	Vacant			W001 Operated curb stop.	Y
			5	Vacant			W001 Found service cno.	Y
			5	Vacant			W001 Left service cno.	Y
			5	Vacant			the winter to avoid freezing pipes due to home is empty but when	Y
			5	Vacant			he turned it back on there is no water to home. I did advise cus	Y

Billing Investigation Report for the

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
54909	15505 Twin Lakes Dr	20100302	5	Vacant	Zero usage okay	2055183	tomor of \$66.00 frozen meter charge but he states that is unexcep	Y
			5	Vacant			table. Please check to see why customer has no water	Y
			5	Vacant			Non emergency issue	Y
			5	Vacant			W001 Meter reading: 511.	Y
			5	Vacant			CUSTOMER HAS A BROKEN MAIN-SHUT OFF VALVE....BBOX IS NOT KEYABLE	Y
			5	Vacant			AT PRESENT TIME. HOUSE IS FOR SALE AND VACANT. I WILL TRY TO	Y
551811	14011 Bell Rd IRRG	20100105 20100203 20100302	3 4 5	Irrigation Irrigation Irrigation	Zero usage okay	0		
55769	14325 Provencal Dr	20091103	3	Vacant	Issued EST/ZERO Svc Order	2271605	Please check premise and verify read. No usage. Is this vacant?	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3	Vacant			W001 Meter reading: 445.	Y
			3	Vacant			HOUSE IS FOR SALE....METER IS OKAY.....	Y
			3	Vacant			Verified read OK	Y
			3	Vacant			11/19/09 kfm coded as vacant for sale	Y
55787	13517 Marissa	20090902 20091002 20091103 20091202 20100105	21 22 23 24 25	Vacant Vacant Vacant Vacant Vacant		0		
			25	Vacant	Issued EST/ZERO Svc Order	2320093	Check to see if meter stuck. Zero consumption since Jan./2008	C
			25	Vacant			lled to report the property is vacant. He has the water shut off	C
			25	Vacant			from the inside. Received a zero read letter...dmk coded vacant.	C
			25	Vacant			Is property vacant.	C
			25	Vacant			JOE W 1-13-10 GATED COMMUNITY. NO GAURD OR OFFICE CONTACT AT	C
			25	Vacant			CALL BOX.	C
			25	Vacant			W001 Incompletion reason: No Access.	C
			25	Vacant			1/14/10 no access gated community will send letter	C
			25	Vacant			1/25/10 Per CSC - Business Servcies - Sain Bostic - Mr Tannura ca	C
		20100203	26	Vacant	Zero usage okay	0		
		20100302	27	Vacant		2320093	Check to see if meter stuck. Zero consumption since Jan./2008	C
			27	Vacant			lled to report the property is vacant. He has the water shut off	C
			27	Vacant			from the inside. Received a zero read letter...dmk coded vacant.	C
			27	Vacant			Is property vacant.	C
			27	Vacant			JOE W 1-13-10 GATED COMMUNITY. NO GAURD OR OFFICE CONTACT AT	C
			27	Vacant			CALL BOX.	C
			27	Vacant			W001 Incompletion reason: No Access.	C
			27	Vacant			1/14/10 no access gated community will send letter	C

Billing Investigation Report for the

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind C
55787	13517 Marissa	20100302	27	Vacant	Zero usage okay	2320093	1/25/10 Per CSC - Business Servcies - Sain Bostic - Mr Tannura ca	C
55948	12426 W Cheshire Ct	20090902	15	Vacant		0		
		20091002	16	Vacant				
		20091103	17	Vacant				
		20091202	18	Vacant				
		20100105	19	Vacant	Issued EST/ZERO Svc Order	2320055	Check meter to see if stuck. Zero consumption since year 2008.	Y
			19	Vacant			Is property vacant? RF# on acct is 1460424294 please verify.	Y
			19	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			19	Vacant			W001 Meter reading: 80.	Y
			19	Vacant			JOE W 1-13-10 LEFT POST TO CALL IN FOR APT TO CHECK METER	Y
			19	Vacant			Left Notice / Posting	Y
			19	Vacant			1/14/10 kfm left card for customer to call to check meter	Y
			19	Vacant			Sent to correspondence 1/19/10	Y
55953	14329 S Independence Way	20091103	3	Vacant	Issued EST/ZERO Svc Order	2271638	Please check premise and verify read. No usage. Is this vacant?	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			3	Vacant			W001 Meter reading: 29.	Y
			3	Vacant			HOUSE APPEARS VACANT....METER IS OKAY.....	Y
			3	Vacant			Verified read OK	Y
			3	Vacant			11/19/09 kfm coded as vacant	Y
		20091202	4	Vacant		0		
		20100105	5	Vacant	Zero usage okay			
		20100203	6	Vacant				
		20100302	7	Vacant		2271638	Please check premise and verify read. No usage. Is this vacant?	Y
			7	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			7	Vacant			Rescheduled Reason: FRCC - Return Undated S/O to Undated Bucket	Y
			7	Vacant			W001 Meter reading: 29.	Y
			7	Vacant			HOUSE APPEARS VACANT....METER IS OKAY.....	Y
			7	Vacant			Verified read OK	Y
			7	Vacant			11/19/09 kfm coded as vacant	Y
55966	14341 S Independence Way	20091103	10	Vacant		0		
		20091202	11	Vacant				
		20100105	12	Vacant	Issued EST/ZERO Svc Order	2319909	Check to see if meter is stuck. Zero consumption since Feb. of 09	Y
			12	Vacant			Is property vacant?	Y
			12	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			12	Vacant			W001 Meter reading: 91.	Y
			12	Vacant			JOE W 1-13-10 PROPERTY IS VACANT	Y

Billing Investigation Report for the

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind	
55966	14341 S Independence Way	20100105	12	Vacant	Issued EST/ZERO Svc Order	2319909	Left Notice / Posting	Y	
			12	Vacant			1/14/10 kfm coded as vacant	Y	
		20100203	13	Vacant	Zero usage okay	0			
		20100302	14	Vacant			2319909	Check to see if meter is stuck. Zero consumption since Feb. of 09	Y
			14	Vacant				Is property vacant?	Y
			14	Vacant				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			14	Vacant				W001 Meter reading: 91.	Y
			14	Vacant				JOE W 1-13-10 PROPERTY IS VACANT	Y
			14	Vacant				Left Notice / Posting	Y
			14	Vacant				1/14/10 kfm coded as vacant	Y
		20090902	8	Vacant		0			
		20091002	9	Vacant					
55984	14357 S Independence Way	20090902	3	Vacant		0			
			4	Vacant					
			5	Vacant					
			6	Vacant					
			7	Vacant		Issued EST/ZERO Svc Order	2319857	Check to see if meter is stuck. Zero consumption for 6 months.	Y
			7	Vacant				Is property vacant?	Y
			7	Vacant				W001 Meter reading: 147.	Y
			7	Vacant				JOE W 1-13-10 LEFT NOTICE TO SERVICE METER. PROPERTY IS FOR	Y
			7	Vacant				SALE / LOOKS VACANT.	Y
			7	Vacant				Left Notice / Posting	Y
		20100203	8	Vacant	Zero usage okay	0		Y	
56025	12451 W Cheshire Ct	20090902	18	Vacant		0			
			19	Vacant					
			20	Vacant					
			21	Vacant					
			22	Vacant		Issued EST/ZERO Svc Order	2320079	Check to see if meter stuck. Zero usage since April/2008. Is	Y
			22	Vacant				property vacant.	Y
			22	Vacant				Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			22	Vacant				W001 Meter reading: 82.	Y
			22	Vacant				JOE W 1-13-10 NO ANSWER AT DOOR. LEFT POST TO CHECK METER	Y
			22	Vacant				Left Notice / Posting	Y
		20100203	23	Vacant	Sent letter to gain access	0	1/14/10 kfm left card for customer to call for an appt.	Y	
		20100302	24	Vacant					
56029	12423 W Cheshire Ct	20090902	7	Vacant		0			
			8	Vacant					

Billing Investigation Report for the

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
56029	12423 W Cheshire Ct	20091103	9	Vacant		0		
56175	15564 Lourdes Dr	20090902	3	Vacant		0		
		20091002	4	Vacant				
		20091103	5	Vacant				
		20091202	6	Vacant				
56181	15548 Lourdes Dr	20091002	3	Vacant		0		
		20091103	4	Vacant				
		20091202	5	Vacant				
		20100105	6	Vacant	Zero usage okay	2097497	"Customer does not water off. Unit is vacant.	
			6	Vacant			Customer requests service to be discontinued(closed) and a final	C
			6	Vacant			bill issued.	C
			6	Vacant			Turn water off.	C
		20100203	7	Vacant		0		
		20100302	8	Vacant				
56184	15540 Lourdes Dr	20091202	10	Vacant		0		
		20100105	11	Vacant	Zero usage okay			
		20100203	12	Vacant				
		20100302	13	Vacant				
		20090902	7	Vacant				
		20091002	8	Vacant				
		20091103	9	Vacant				
56190	15541 Lourdes Dr	20100203	10	Vacant	Zero usage okay	0		
		20100302	11	Vacant				
		20090902	5	Vacant				
		20091002	6	Vacant				
		20091103	7	Vacant				
		20091202	8	Vacant				
		20100105	9	Vacant	Zero usage okay	2097502	Customer requests service to be discontinued(closed) and a final	C
			9	Vacant			bill issued.	C
			9	Vacant			Turn water off.	C
			9	Vacant			Customer does not water off. Unit is vacant.	C
56193	15633 Lourdes Dr	20091002	3	Vacant		0		
		20091103	4	Vacant				
		20091202	5	Vacant				
		20100105	6	Vacant	Zero usage okay	2097507	Customer requests service to be discontinued(closed) and a final	C
			6	Vacant			bill issued.	C
			6	Vacant			Turn water off.	C
			6	Vacant			Customer does not water off. Unit is vacant.	C
		20100203	7	Vacant		0		

Billing Investigation Report for the

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
56193	15633 Lourdes Dr	20100302	8	Vacant	Zero usage okay	0		
56194	15635 Lourdes Dr	20091002	3	Vacant		0		
		20091103	4	Vacant				
		20091202	5	Vacant				
		20100105	6	Vacant	Zero usage okay	2097508	"time to explain for the	
			6	Vacant			Customer requests service to be discontinued(closed) and a final	C
			6	Vacant			bill issued.	C
			6	Vacant			Turn water off.	C
			6	Vacant			Customer does not want these premises water turnedoff. only	C
			6	Vacant			wanted to let us know the properties wivacant for a period of	C
			6	Vacant			jrw/frcc	C
		20100203	7	Vacant		0		
		20100302	8	Vacant				
56198	15634 Lourdes Dr	20100105	3	Vacant	Issued EST/ZERO Svc Order	2318867	vacant?	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 49.	Y
			3	Vacant			JOE W 1-13-10 LEFT POST TO CALL IN TO CHECK METER.	Y
			3	Vacant			Left Notice / Posting	Y
			3	Vacant			1/14/10 kfm left tag to call in.	Y
			3	Vacant			"Check meter	nsec
		20100203	4	Vacant	Sent letter to gain access	0		
56204	15620 Lourdes Dr	20100105	3	Vacant	Zero usage okay	2097509	Customer requests service to be discontinued(closed) and a final	C
			3	Vacant			bill issued.	C
			3	Vacant			Turn water off.	C
			3	Vacant			Customer does not want these premises water turned off. only	C
			3	Vacant			wanted to let us know the properties will be vacant for a period	C
			3	Vacant			jrw/frcc	C
			3	Vacant			"of time to explain for the zero usage. Cancelled per management	"
		20090902	4	Vacant		0		
56212	15506 Lourdes Dr	20100302	10	Vacant	Zero usage okay	0		
		20090902	4	Vacant				
		20091002	5	Vacant				
		20091103	6	Vacant				
		20091202	7	Vacant				
		20100105	8	Vacant	Zero usage okay	2097499	Customer requests service to be discontinued(closed) and a final	C
			8	Vacant			bill issued.	C
			8	Vacant			Turn water off.	C
			8	Vacant			Customer does not water off. Unit is vacant.	C
		20100203	9	Vacant		0		

Billing Investigation Report for the

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
56213	15504 Lourdes Dr	20091103	3	Vacant	Issued EST/ZERO Svc Order	2271649	Please check premise and verify read. No usage. Is this still vacant?	Y
			3	Vacant			W001 Meter reading: 89.	Y
			3	Vacant			FOR SALE.....VACANT.....	Y
			3	Vacant			Verified read OK	Y
			3	Vacant			"11.16.9 Already coded Vacant" added Investigation Date 11.13.9."	Y
			3	Vacant			dmk	Y
		20091202	4	Vacant		0		
		20100105	5	Vacant	Zero usage okay			
		20100203	6	Vacant				
		20100302	7	Vacant		2271649	Please check premise and verify read. No usage. Is this still vacant?	Y
			7	Vacant			W001 Meter reading: 89.	Y
			7	Vacant			FOR SALE.....VACANT.....	Y
			7	Vacant			Verified read OK	Y
			7	Vacant			"11.16.9 Already coded Vacant" added Investigation Date 11.13.9."	Y
			7	Vacant			dmk	Y
56216	15509 Lourdes Dr	20100105	3	Vacant	Issued EST/ZERO Svc Order	2320433	Please check meter and verify read. No usage since October.	Y
			3	Vacant			Is meter dead? Is this vacant? Please advise.	Y
			3	Vacant			W001 Meter reading: 153.	Y
			3	Vacant			JOE W 1-13-10 LEFT POST TO CALL IN TO SERVICE METER.	Y
			3	Vacant			Left Notice / Posting	Y
			3	Vacant			1/14/10 kfm left card for customer to call to check meter	Y
		20100203	4	Vacant	Zero usage okay	0		
56220	15519 Lourdes Dr	20091002	3	Vacant		0		
		20091103	4	Vacant				
		20091202	5	Vacant				
		20100105	6	Vacant	Zero usage okay	2097501	Customer requests service to be discontinued(closed) and a final bill issued.	C
			6	Vacant			Turn water off.	C
			6	Vacant			Customer does not water off. Unit is vacant.	C
		20100203	7	Vacant		0		
		20100302	8	Vacant				
56221	15521 Lourdes Dr	20091002	3	Vacant		0		
		20091103	4	Vacant				
		20091202	5	Vacant				
		20100105	6	Vacant	Sent letter to gain access			
		20100203	7	Vacant				
		20100302	8	Vacant	Zero usage okay			

Billing Investigation Report for the

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
569791	15723 Annico Dr	20100203	3	WAREHOUSE/STORAGE	Issued EST/ZERO Svc Order	2349052	Please check meter and verify read. no usage since Dec	Y
			3	WAREHOUSE/STORAGE			Is meter dead? Is this vacant? Please advise.	Y
			3	WAREHOUSE/STORAGE			W001 Meter reading: 352.	Y
			3	WAREHOUSE/STORAGE			Read Only	Y
			3	WAREHOUSE/STORAGE			Left Notice / Posting	Y
			3	WAREHOUSE/STORAGE			W001 Found service on.	Y
			3	WAREHOUSE/STORAGE			W001 Left service on.	Y
			3	WAREHOUSE/STORAGE			2/10/10 CALLED SOUTH OAK DODGE. THIS IS A WAREHOUSE. CODED CB	Y
			3	WAREHOUSE/STORAGE			"NO ONE HERE	-9-10
		20100302	4	WAREHOUSE/STORAGE	Zero usage okay		Please check meter and verify read. no usage since Dec	Y
			4	WAREHOUSE/STORAGE			Is meter dead? Is this vacant? Please advise.	Y
			4	WAREHOUSE/STORAGE			W001 Meter reading: 352.	Y
			4	WAREHOUSE/STORAGE			Read Only	Y
			4	WAREHOUSE/STORAGE			Left Notice / Posting	Y
			4	WAREHOUSE/STORAGE			W001 Found service on.	Y
			4	WAREHOUSE/STORAGE			W001 Left service on.	Y
			4	WAREHOUSE/STORAGE			2/10/10 CALLED SOUTH OAK DODGE. THIS IS A WAREHOUSE. CODED CB	Y
			4	WAREHOUSE/STORAGE			"NO ONE HERE	-9-10
602802	14245 S Greystone Dr IRRG	20100203	3	Irrigation	Zero usage okay	0		
		20100302	4	Irrigation				
610563	12629 Yorkshire Dr	20090902	37	Vacant		0		
		20091002	38	Vacant				
		20091103	39	Vacant	Issued EST/ZERO Svc Order	2271669	Please check premise and verify read. No usage. Is this vacant?	Y
			39	Vacant			W001 Meter reading: 4.	Y
			39	Vacant			MODEL HOME.....NO USAGE.....WATER OFF INSIDE	Y
			39	Vacant			HOUSE.....	Y
			39	Vacant			Verified read OK	Y
			39	Vacant			"11.16.9 Already coded Vacant"" added Investigation Date 11.13.9""	Y
		20091202	40	Vacant		0	dmk	Y
		20100105	41	Vacant	Zero usage okay			
		20100203	42	Vacant				
		20100302	43	Vacant		2271669	Please check premise and verify read. No usage. Is this vacant?	Y
			43	Vacant			W001 Meter reading: 4.	Y
			43	Vacant			MODEL HOME.....NO USAGE.....WATER OFF INSIDE	Y
			43	Vacant			HOUSE.....	Y
			43	Vacant			Verified read OK	Y
			43	Vacant			"11.16.9 Already coded Vacant"" added Investigation Date 11.13.9""	Y
			43	Vacant			dmk	Y

Billing Investigation Report for the

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
610566	12631 Yorkshire Dr	20090902	10	Vacant		0		
		20091002	11	Vacant				
		20091103	12	Vacant				
		20091202	13	Vacant				
		20100105	14	Vacant	Sent letter to gain access			
		20100203	15	Vacant	Zero usage okay			
		20100302	16	Vacant				
610568	12633 Yorkshire Dr	20090902	25	Vacant		0		
		20091002	26	Vacant				
		20091103	27	Vacant	Issued EST/ZERO Svc Order	2271665	Please check premise and verify read. No usage. Is this vacant?	Y
			27	Vacant			W001 Meter reading: 5.	Y
			27	Vacant			MODEL HOME.....VACANT.....	Y
			27	Vacant			Verified read OK	Y
			27	Vacant			"11.16.9 Already coded Vacant"" added Investigation Date 11.13.9""	Y
			27	Vacant			dmk	Y
		20091202	28	Vacant		0		
		20100105	29	Vacant	Zero usage okay			
		20100203	30	Vacant				
		20100302	31	Vacant		2271665	Please check premise and verify read. No usage. Is this vacant?	Y
			31	Vacant			W001 Meter reading: 5.	Y
			31	Vacant			MODEL HOME.....VACANT.....	Y
			31	Vacant			Verified read OK	Y
			31	Vacant			"11.16.9 Already coded Vacant"" added Investigation Date 11.13.9""	Y
			31	Vacant			dmk	Y
628863	14447 W 159th St IRRG	20100105	3	Irrigation	Zero usage okay	0		
		20100203	4	Irrigation				
		20100302	5	Irrigation				
631414	16051 S Messenger Cr #BLDG 18	20091202	3		Issued EST/ZERO Svc Order	2294118	Is meter dead or stopped. Vacant..	Y
			3				W001 Meter reading: 208.	Y
			3				METER IS IN PIT.....POSSIBLE STOPPED METER.....	Y
			3				Left Notice / Posting	Y
			3				12/11/09 KFM LEFT NOTICE METER COULD BE STOPPED	Y
			3				"Check meter	Y
		20100105	4			2320440	Please see if meter is dead. No usage. Possible stopped	Y
			4				meter.	Y
			4				Rescheduled Reason: Other	Y
			4				METER IN PIT.....UNABLE TO VERIFY PROBLEM.....	Y
			4				Other	Y
			4				2/8/10 emailed local ops to see were to go from here. cb	Y

Billing Investigation Report for the

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
631414	16051 S Messenger Cr #BLDG 18	20100203	5		Zero usage okay	0		
641125	16041 S Messenger Cr IRRG #BLDG 19	20100105	3	Irrigation	Zero usage okay	0		
		20100203	4	Irrigation				
		20100302	5	Irrigation				
641139	16041 S Messenger Cr CLBHS #BLDG 19	20091202	3	Vacant		0		
642404	15206 S Mackenzie Dr	20100105	3	Vacant	Zero usage okay	2162262	issued NDNP to Reactivate account.	Y
			3	Vacant			W001 Left service on.	Y
			3	Vacant			JR 8/4 No actions required by the Reagional BOC/FRCC	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Vacant			W001 Meter reading: 370.	Y
			3	Vacant			JIM F 8-03-09 MODEL HOME X=29 Y=56 B-BOX LOCATION	Y
			3	Vacant			Read Only	Y
			3	Vacant			Office review required.	Y
			3	Vacant			W001 Operated curb stop.	Y
			3	Vacant			W001 Found service on.	Y
		20100203	4	Vacant		0		
		20100302	5	Vacant				
648663	13231 Valley View Dr	20090902	4	Other - add'l comment req'd		0		
650003	13840 Bell Rd IRRG	20091202	3	Irrigation		0		
		20100105	4	Irrigation	Zero usage okay			
		20100203	5	Irrigation				
		20100302	6	Irrigation				
652070	14100 Sheffield Dr #104	20090902	22	Vacant		0		
		20091002	23	Vacant				
		20091103	24	Vacant				
		20091202	25	Vacant				
		20100105	26	Vacant	Issued EST/ZERO Svc Order	2320106	Check to see if meter stuck. Zero consumption since Jan/2007	Y
			26	Vacant			when meter was changed. Last read 9999. Is property vacant?	Y
			26	Vacant			W001 Meter reading: 9999.	Y
			26	Vacant			JOE W 1-13-10 PROPERTY IS VACANT.	Y
			26	Vacant			Other	Y
			26	Vacant			1/14/10 kfm coded as vacant	Y
		20100205	27	Vacant	Zero usage okay		Check to see if meter stuck. Zero consumption since Jan/2007	Y
			27	Vacant			when meter was changed. Last read 9999. Is property vacant?	Y
			27	Vacant			W001 Meter reading: 9999.	Y
			27	Vacant			JOE W 1-13-10 PROPERTY IS VACANT.	Y
			27	Vacant			Other	Y

Billing Investigation Report for the

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
652070	14100 Sheffield Dr #104	20100205	27	Vacant	Zero usage okay	2320106	1/14/10 kfm coded as vacant	Y
		20100302	28	Vacant			Check to see if meter stuck. Zero consumption since Jan/2007	Y
			28	Vacant			when meter was changed. Last read 9999. Is property vacant?	Y
			28	Vacant			W001 Meter reading: 9999.	Y
			28	Vacant			JOE W 1-13-10 PROPERTY IS VACANT.	Y
			28	Vacant			Other	Y
			28	Vacant			1/14/10 kfm coded as vacant	Y
663008	12652 Yorkshire Dr	20091202	3	Res - Snowbird		0		
673177	12158 Lakeview Trl	20090902	4	Vacant		0		
		20091002	5	Vacant				
		20091103	6	Vacant				
		20091202	7	Vacant				
		20100105	8	Vacant	Issued EST/ZERO Svc Order	2319894	Check to see if meter stuck. Zero consumption for 6 months. Is	Y
			8	Vacant			property vacant?	Y
			8	Vacant			W001 Meter reading: 83.	Y
			8	Vacant			JOE W 1-13-10 PROPERTY IS FOR SALE / VACANT.....	Y
			8	Vacant			Other	Y
			8	Vacant			1/14/10 kfm coded as vacant	Y
		20100203	9	Vacant	Zero usage okay	0		
675583	13850 W Penny Ln	20090902	3	Vacant		0		
689184	13548 Turnberry Ln	20091103	3	Vacant		0		
		20091202	4	Vacant				
691939	12600 W Renaissance Cr	20100302	3	Seasonal	Issued EST/ZERO Svc Order	2373635	Please check meter and verify read. no usage since Jan	Y
			3	Seasonal			Please check meter and verify read. no usage since Jan	Y
			3	Seasonal			Ran water Mtr OK Read only	Y
			3	Seasonal			Ran water Mtr OK Read only	Y
			3	Seasonal			3/10/10 coded seasonal cb	Y
			3	Seasonal			3/10/10 coded seasonal cb	Y
			3	Seasonal			Is meter dead? Is this vacant? Please advise.	Y
			3	Seasonal			Is meter dead? Is this vacant? Please advise.	Y
			3	Seasonal			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Seasonal			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Seasonal			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Seasonal			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Seasonal			W002 Meter reading: 881.	Y
			3	Seasonal			W002 Meter reading: 881.	Y
			3	Seasonal			THE SYSTEMS ARE DOWN FOR THE WINTER WHEN THE AIR CONDITIONING	Y
			3	Seasonal			THE SYSTEMS ARE DOWN FOR THE WINTER WHEN THE AIR CONDITIONING	Y
			3	Seasonal			Ran water Mtr OK Read only	Y

Billing Investigation Report for the

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
691939	12600 W Renaissance Cr	20100302	3	Seasonal	Issued EST/ZERO Svc Order	2373635	Ran water Mtr OK Read only	Y
			3	Seasonal			W001 Meter reading: 784.	Y
			3	Seasonal			W001 Meter reading: 784.	Y
			3	Seasonal			"SYSTEM SHUT DOWN FOR WINTER	EA 3
			3	Seasonal			"COMES BACK ON THERE WILL BE USAGE AGAIN	EA 3
			3	Seasonal			"COMES BACK ON THERE WILL BE USAGE AGAIN	EA 3
			3	Seasonal			"SYSTEM SHUT DOWN FOR WINTER	EA 3
710622	14130 Sheffield Dr #202	20091202	10	Vacant		0		
		20100105	11	Vacant	Issued EST/ZERO Svc Order	2319901	Check to see if meter stuck. Zero consumption since March of 2009	Y
			11	Vacant			Is property vacant?	Y
			11	Vacant			W001 Meter reading: 37.	Y
			11	Vacant			JOE W 1-13-10 LEFT POSTING FOR CUST TO CALL IN.. NOT SURE IF	Y
			11	Vacant			VACANT. GATED TOWER.	Y
			11	Vacant			Left Notice / Posting	Y
			11	Vacant			1/14/10 kfm left card for customer to call	Y
			11	Vacant			Sent to correspondence 1/19	Y
		20090902	7	Vacant		0		
		20091002	8	Vacant				
		20091103	9	Vacant				
713721	13555 Navaho Trl	20090902	3	Other - add'l comment req'd		0		
		20100105	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2318861	vacant?	Y
			3	Other - add'l comment req'd			Rescheduled Reason: FRCC - Reschedule Expired Order	Y
			3	Other - add'l comment req'd			W001 Meter reading: 69.	Y
			3	Other - add'l comment req'd			JOE W 1-13-10 HOME IS BEING REMODELED. NO ONE LIVING THERE.	Y
			3	Other - add'l comment req'd			Left Notice / Posting	Y
			3	Other - add'l comment req'd			1/14/10 kfm coded as other	Y
			3	Other - add'l comment req'd			"Check meter	tion 3
		20100203	4	Other - add'l comment req'd	Zero usage okay	0		
718951	16094 Stonebridge Dr	20091103	3	Vacant	Issued EST/ZERO Svc Order	2271657	Please check premise and verify read. No usage. Is this vacant?	Y
			3	Vacant			W001 Meter reading: 323.	Y
			3	Vacant			HOUSE IS FOR SALE.....VACANT.....	Y
			3	Vacant			Verified read OK	Y
			3	Vacant			"11.16.9 Already coded Vacant"" added Investigation Date 11.13.9.""	Y
			3	Vacant			dmk	Y
		20091202	4	Vacant		0		
		20100105	5	Vacant	Zero usage okay			
		20100203	6	Vacant				
		20100302	7	Vacant		2271657	Please check premise and verify read. No usage. Is this vacant?	Y
			7	Vacant			W001 Meter reading: 323.	Y

Billing Investigation Report for the

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
718951	16094 Stonebridge Dr	20100302	7	Vacant	Zero usage okay	2271657	HOUSE IS FOR SALE.....VACANT.....	Y
			7	Vacant			Verified read OK	Y
			7	Vacant			"11.16.9 Already coded Vacant"" added Investigation Date 11.13.9.""	Y
			7	Vacant			dmk	Y
724598	14807-14849 Founders Crossings Cr	20100203	3	Meter Okay (field veri mtr reg	Sent letter to gain access	0		
729735	14130 Sheffield Dr #101	20091202	3	Vacant		0		
		20100105	4	Vacant	Issued EST/ZERO Svc Order	2319795	Check to see if meter stuck. Zero consumption for 3/months. Is	Y
			4	Vacant			property vacant?	Y
			4	Vacant			W001 Meter reading: 13.	Y
			4	Vacant			JOE W 1-13-10 PROPERTY IS VACANT.....	Y
			4	Vacant			Other	Y
			4	Vacant			1/14/10 kfm coded as vacant	Y
734065	14741 S Founders Cr IRRG	20100203	3	Irrigation	Zero usage okay	0		
		20100302	4	Irrigation				
751906	13868 Shady Ln	20080613	3	Vacant		0		
		20091002	4	Vacant	Zero usage okay			
		20091103	5	Vacant				
		20091202	6	Vacant				
		20100105	7	Vacant	Issued EST/ZERO Svc Order	2320443	Please check meter and verify read. No usage since being	Y
			7	Vacant			W001 Meter reading: 302.	Y
			7	Vacant			JOE W 1-13-10 HOME IS VACANT.	Y
			7	Vacant			Other	Y
			7	Vacant			1/14/10 kfm coded as vacant	Y
			7	Vacant			activated in October. Is meter dead? Is this vacant? Please	Y
			7	Vacant			advise.	Y
		20100203	8	Vacant	Zero usage okay	0		
		20100302	9	Vacant		2320443	Please check meter and verify read. No usage since being	Y
			9	Vacant			W001 Meter reading: 302.	Y
			9	Vacant			JOE W 1-13-10 HOME IS VACANT.	Y
			9	Vacant			Other	Y
			9	Vacant			1/14/10 kfm coded as vacant	Y
			9	Vacant			activated in October. Is meter dead? Is this vacant? Please	Y
			9	Vacant			advise.	Y
752750	13405 W Onondaga Dr	20091002	3		Sent letter to gain access	0		
		20091103	4					
753359	14025 Bell Rd IRRG	20100105	3	Irrigation	Zero usage okay	0		
		20100203	4	Irrigation				
		20100302	5	Irrigation				

Billing Investigation Report for the

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
783645	14660 Saddlebrook Ln	20100105	3		Sent letter to gain access	0		
		20100203	4					
788204	14351 Provencal Dr	20090902	3	Vacant	Sent letter to gain access	0		
		20091002	4	Vacant				
791197	16100 S Parker Rd	20090902	4	Vacant		0		
		20100308	5	Vacant	Zero usage okay			
793186	13735 Venetian Ct	20090902	3	Vacant		0		
		20091002	4	Vacant				
		20091103	5	Vacant				
		20091202	6	Vacant				
		20100105	7	Vacant	Zero usage okay	2021178	please check meter per letter. please call ahead	Y
			7	Vacant			W001 Meter reading: 74.	Y
			7	Vacant			METER OKAY..HOUSE VACANT AT PRESENT TIME.....	Y
			7	Vacant			Verified read OK	Y
			7	Vacant			W001 Found service on.	Y
			7	Vacant			W001 Left service on.	Y
		20100203	8	Vacant		0		
		20100302	9	Vacant				
797436	13617 Old Post Rd	20091103	3	Vacant		0		
		20091202	4	Vacant	Issued EST/ZERO Svc Order	2294222	Is property vacant. Meter stopped / dead.	Y
			4	Vacant			W001 Meter reading: 393.	Y
			4	Vacant			HOUSE IS FOR SALE.....VACANT. METER IS OKAY.....RON	Y
			4	Vacant			12-10-09	Y
			4	Vacant			Verified read OK	Y
			4	Vacant			12/11/09 coded as vacant	Y
			4	Vacant			"Check meter	utive
		20100105	5	Vacant	Zero usage okay	0		
		20100203	6	Vacant				
807371	15014 S Sunset Ct IRRG	20100105	3	Irrigation		0		
		20100203	4	Irrigation	Zero usage okay			
		20100302	5	Irrigation				
821688	12324 Forest View Dr	20100302	3	Meter Okay (field veri mtr reg	Zero usage okay	2110953	Chicago Metro Meter fix 1 letter received - Customer requested 13	Y
			3	Meter Okay (field veri mtr reg			3/5/10 coded meter okay cb	Y
			3	Meter Okay (field veri mtr reg			0-430 appointment window - he wants a call at 708-945-0402 when y	Y
			3	Meter Okay (field veri mtr reg			ou are on your way. He wants to be the last appointment of your	Y
			3	Meter Okay (field veri mtr reg			day. THANKS!	Y
			3	Meter Okay (field veri mtr reg			Joel called to schedule check meter service order for 6/18 - sch	Y
			3	Meter Okay (field veri mtr reg			eduled - phone is 708-945-0402 / alernate phone none	Y

Billing Investigation Report for the

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
821688	12324 Forest View Dr	20100302	3	Meter Okay (field veri mtr reg	Zero usage okay	2110953	W001 Meter reading: 199.	Y
			3	Meter Okay (field veri mtr reg			METER WORKING OKAY.....HOUSE BEING REMODELED.....	Y
			3	Meter Okay (field veri mtr reg			Verified read OK	Y
832492	14582 Park Pl	20100105	3		Sent letter to gain access	0		
834542	14447 W Iz Brook Dr	20100105	3	Vacant	Zero usage okay	2318902	10/30/09. Water is currently off for non-pay as of 1/4/10.	C
			3	Vacant			Spec house. No usage. Issuing OFF	C
			3	Vacant			"Check meter	usag
840574	12042 Somerset Ct	20100203	3	Vacant	Sent letter to gain access	0		
		20100302	4	Vacant	Zero usage okay	2359962	Fix meter letter received - customer requested 8-11 appointment w	Y
			4	Vacant			indow requested - customer states property is vacant please verif	Y
			4	Vacant			y and status account. THANKS!	Y
			4	Vacant			Roman called to schedule check meter service order for 2/26 8-11	Y
			4	Vacant			appointment window - decined to pay and EFT	Y
			4	Vacant			W001 Meter reading: 111.	Y
			4	Vacant			ROB.R 2/26/10 VACANT BEING REMODELED	Y
			4	Vacant			Ran water Mtr OK Read only	Y
842011	16220 Oak Valley Tr	20091103	3			0		
853862	15622 Jeanne Ln	20100203	3	"Minimal User (New constr		0		
		20100302	4	"Minimal User (New constr		0		
854585	14150 Sheffield Dr #102	20100302	3	Vacant	Sent letter to gain access	0		
856929	13839 Appleway Ct	20091103	3			0		
857051	14150 Sheffield Dr CMMN	20091103	3	Other - add'l comment req'd		0		
		20091202	4	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2294226	See if meter dead or stopped. Vacant.	Y
			4	Other - add'l comment req'd			W001 Meter reading: 0.	Y
			4	Other - add'l comment req'd			METER IS OKAY.....EXPECT LOW USAGE.....RON 12-10-09	Y
			4	Other - add'l comment req'd			Verified read OK	Y
			4	Other - add'l comment req'd			12/11/09 kfm coded as other	Y
			4	Other - add'l comment req'd			"Check meter	utive
		20100105	5	Other - add'l comment req'd	Zero usage okay	0		
		20100203	6	Other - add'l comment req'd				
		20100302	7	Other - add'l comment req'd		2294226	See if meter dead or stopped. Vacant.	Y
			7	Other - add'l comment req'd			W001 Meter reading: 0.	Y
			7	Other - add'l comment req'd			METER IS OKAY.....EXPECT LOW USAGE.....RON 12-10-09	Y
			7	Other - add'l comment req'd			Verified read OK	Y
			7	Other - add'l comment req'd			12/11/09 kfm coded as other	Y
			7	Other - add'l comment req'd			"Check meter	utive
857356	14160 Sheffield Dr CMMN	20091103	3			0		
857579	13894 W Stonebridge	20091103	3	Vacant		0		

Billing Investigation Report for the

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
857579	13894 W Stonebridge	20091202	4	Vacant	Issued EST/ZERO Svc Order	2294231	Check meter & get read. Zero consecutive usage since 9/02/09.	Y
			4	Vacant			Is meter dead or stopped. Vacant.	Y
			4	Vacant			W001 Meter reading: 47.	Y
			4	Vacant			VACANT PROPERTY.....METER IS OKAY.....RON	Y
			4	Vacant			12/10/2009	Y
			4	Vacant			Verified read OK	Y
			4	Vacant			12/11/09 coded as vacant	Y
859706	14100 Sheffield Dr CMMN	20091202	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2294123	Is meter dead / stopped. Vacant.	Y
			3	Other - add'l comment req'd			W001 Meter reading: 47.	Y
			3	Other - add'l comment req'd			METER IS OKAY.....EXPECPT LOW USAGE.....RON 12-10-09	Y
			3	Other - add'l comment req'd			Verified read OK	Y
			3	Other - add'l comment req'd			12/11/09 KFM CODED AS OTHER	Y
			3	Other - add'l comment req'd			"Check meter	rtive
		20100105	4	Other - add'l comment req'd	Zero usage okay	0		
859711	14130 Sheffield Dr CMMN	20091202	3	Other - add'l comment req'd	Issued EST/ZERO Svc Order	2294136	Is meter dead / stopped. Vacant.	Y
			3	Other - add'l comment req'd			W001 Meter reading: 0.	Y
			3	Other - add'l comment req'd			METER IS OKAY.....EXPECT LOW USAGE.....RON	Y
			3	Other - add'l comment req'd			12/10/2009	Y
			3	Other - add'l comment req'd			Verified read OK	Y
			3	Other - add'l comment req'd			12/11/09 KFM CODED AS OTHER METER IS OK	Y
			3	Other - add'l comment req'd			"Check meter	rtive
		20100105	4	Other - add'l comment req'd	Zero usage okay	0		
862221	16933 Windsor Ct	20100302	3	Vacant	Sent letter to gain access	0		
864298	16109 Sandy Bank Ct	20100105	3		Sent letter to gain access	0		
865205	12360 Lady Bar Ln	20100203	3		Zero usage okay	0		
868895	12218 Derby Ln	20100203	3	Vacant	Zero usage okay	0		
		20100302	4	Vacant				
869797	11981 W 143rd St IRRG	20100203	3	Irrigation	Zero usage okay	0		
		20100302	4	Irrigation				
870196	13160 Valley View Dr	20100203	3	Vacant	Sent letter to gain access	0		
		20100302	4	Vacant				
872796	15629 Jeanne Ln	20100302	3	Vacant	Sent letter to gain access	0		

Unique Accounts: 1376

New Accounts:

Number With No Action: 637

New With No Action:

"	6	KILLINDM						
---	---	----------	--	--	--	--	--	--

Billing Investigation Report for the

Account Number	Service Address	Current Read Date	Consec. Zero Counter	Premises Comment	Office Action/Comment	Zero Service Order No.	Service Order Comments/Field Investigation	S/O Ind
----------------	-----------------	-------------------	----------------------	------------------	-----------------------	------------------------	--	---------

Unique Accounts: 1376 New Accounts: Number With No Action: 637 New With No Action:

Y	VOLPERCS							
	BAKERCL							
	BRUBAKPS							
	VOLPERCS							

Unique Accounts: 1376 New Accounts: Number With No Action: 637 New With No Action:

Y	VOLPERCS							
---	----------	--	--	--	--	--	--	--

Unique Accounts: 1376 New Accounts: Number With No Action: 637 New With No Action:

Y	VOLPERCS							
	BAKERCL							
	BRUBAKPS							

Unique Accounts: 1376 New Accounts: Number With No Action: 637 New With No Action: