

Teleconnect LLC

Application for a Certificate of
Local & Interexchange Authority
to operate as a Reseller & Limited-Facilities
based carrier of telecommunications
services throughout the State of Illinois.

10-0311

**APPLICATION FOR CERTIFICATE TO BECOME A
TELECOMMUNICATIONS CARRIER**

GENERAL

1. Applicant's Name(including d/b/a, if any) FEIN # 30-0473817

Teleconnect LLC

Address: Street 27881 Via De Costa

City San Juan Capistrano State/Zip CA 92675

2. Authority Requested: (Mark all that apply)
- 13-403 Facilities Based Interexchange
 - 13-404 Resale of Local and/or Interexchange
 - 13-405 Facilities Based Local (Limited)

3. Request for waivers/variances: In applications for local exchange service authority under Sections 13-404 or 13-405, waivers of Part 710 and of Section 735.180 of Part 735 are generally requested. In applications for interexchange service authority under Sections 13-403 and 13-404, waivers of Part 710 and Part 735 are generally requested. Please indicate which waivers Applicant is requesting and explain why Applicant is requesting each waiver/variance.

Part 710 Uniform System of Accounts for Telecommunications Carriers

Part 735 Procedures Governing the Establishment of Credit, Billing, Deposits, Termination of Service and Issuance of Telephone Directories for Local Exchange Telecommunications Carriers in the State of Illinois

Section 735.180 Directories

Other

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ILLINOIS
COMMERCE COMMISSION

If YES, describe fully. _____

12. Has Applicant provided service under any other name?

____ YES NO

If YES, please list. _____

13. Will the Applicant keep its books and records in Illinois? _____ YES NO
If NO, permission pursuant to 83 Ill. Adm Code Part 250 needs to be requested.

Wavier Request 83 Ill. Adm. Code Part 250 – Applicant hereby requests waiver of Title 83 of the Illinois Administrative Code Part 250, with respect to maintaining is records, books and corporate reports in the State of Illinois. The Applicant does not intend to open or keep an office in the State of Illinois, nor will there be employees or agents of the Applicant located in the State of Illinois with corporate records, although there may be need for technical personnel on a short term and temporary basis. The Applicant requests to keep its corporate records at its' principal place of business at 27881 Via De Costa, San Juan Capistrano, CA 92675.

MANAGERIAL

14. Please attach evidence of the applicant's managerial and technical resources and ability to provide service. This may be in either narrative form, resumes of key personnel, or a combination of these forms.
See Exhibit "C"

15. List officers of Applicant.

- _____
- Todd Satterwhite, President** _____
- Chris Codero, CEO** _____

16. Does any officer of Applicant have an ownership or other interest in any other entity which has provided or is currently providing telecommunications services? _____ YES NO

If YES, list entity. _____

17. How will Applicant bill for its service(s)? (At a minimum, describe how often the Applicant will bill for service and details of the billing statement.)

Applicant will bill the customer on a monthly basis by written statement/invoice. The bill will meet all truth in billing requirements. Each service will be identified as its own line item as will applicable tax, surcharge, and fee.

18. How does Applicant propose to handle service, billing, and repair complaints? (At a minimum, describe Applicant's internal process for complaint resolution, the complaint escalation process, the timeframe and process by which the customer is notified by Applicant that they may seek assistance from the Commission?)

Customers can contact customer service by using a toll-free number. All complaints will be handled promptly by the customer service department. If unable to reach a resolution, complaints will escalate to Todd Satterwhite. If the company and the customer cannot resolve the issue, the customer will be informed, in writing, within 48 hours of the determination of non-resolution of their right to seek assistance from the Illinois Commerce Commission.

19. Will personnel be available at Applicant's business office during regular working hours to respond to inquiries about service or billing? YES NO

20. What telephone number(s) would a customer use to contact your company?

1-800-926-8624

21. Will Applicant abide by all Federal and State slamming and cramming laws pursuant to Section 13-902 of the Public Utilities Act and Section 258 of the 1996 Telecommunications Act?

YES NO

22. Please describe applicant's procedures to prevent slamming and cramming of customers?

All customers must have a signed LOA in order to obtain our services and all billings will comply with the Truth-in-Billing rules & regulations.

23. If granted authority to operate as a local exchange carrier, will the applicant abide by the following 83 Illinois Administrative Code Parts: 705, 710, 720, 725, 730, 732, 735, 755, 756, 757, 770, and 772?

YES NO (If no, please provide an explanation.)

24. Is Applicant aware that it must file tariffs prior to providing service in Illinois?

YES NO

FINANCIAL

25. Please attach evidence of Applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of applicant's financial resources and ability to provide service.

See attached Exhibit "D"

TECHNICAL

26. Does Applicant utilize its own equipment and/or facilities? YES NO

If YES, please list the facilities Applicant intends to utilize. Also include evidence that Applicant possesses the necessary technical resources to deploy and maintain said facilities:

The Company intends to deploy and maintain Company owned facilities in the provision of dedicated services via hi-cap facilities by interconnecting with the underlying incumbent local exchange provider.

If NO, which facility provider(s)'s services does the Applicant intend to use?

27. Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, data services, local service, prepaid local service).

Voice over Internet Protocol provided local voice service, data services, access services and long distance voice service, including 1+ outbound dialing, 800/888 toll-free inbound dialing and directory assistance. The company will provide local service through interconnecting with the underlying facilities-based local exchange carriers.

28. Will technical personnel be available at all times to assist customers with service problems?

YES NO

29. If Applicant intends to provide payphone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June 11, 1986, including, but not limited to: (a) touch dialing; (b) access to 9-1-1 and "0" operator dialing without use of a coin; (c) rules governing use of payphones by disabled persons; (d) ability to complete local and long-distance calls; (e) unlimited duration for local calls; and (f) a message explaining the telephone's general operations, dialing instructions for emergency assistance, payphone owner's name, method of reporting service problems and method of receiving credit for faulty calls? YES NO NOT APPLICABLE



(Signature of Applicant)

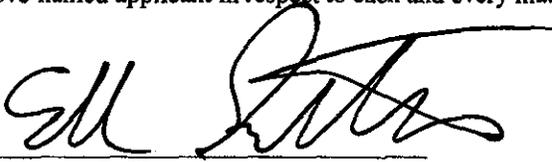
VERIFICATION

This application shall be verified under oath.

OATH

State of California)
County of Orange)ss

Todd Satterwhite makes oath and says that he is **President** of **Teleconnect, LLC** (Insert here the exact legal title or name of the Applicant) that he has examined the foregoing application and that to the best of his knowledge, information, and belief, all statements of fact contained in the said application are true, and the said application is a correct statement of the business and affairs of the above-named applicant in respect to each and every matter set forth therein.

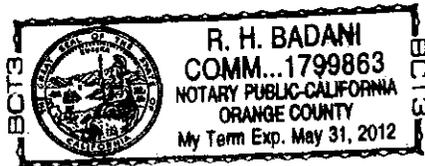


(Signature of affiant)

Subscribed and sworn to before me, a Notary Public/ R.H. Badani, Notary Public (Title of person authorized to administer oaths) in the State and County above named, this 24 day of October, 2009.



(Signature of person authorized to administer oath)



LIST OF ATTACHMENTS

APPENDIXES

Appendix A	Standard Questions for Applicants
Appendix B	9-1-1 Questions for Applicants
Appendix C	Financial Questions for Applicants
Appendix D	Prepaid Service Questions for Applicants

EXHIBITS

Exhibit A	Company Contact Persons
Exhibit B	Articles of Incorporation & Certificate of Authority
Exhibit C	Management & Technical Information
Exhibit D	2008 Financials
Exhibit D1	Public Disclosure Copy
Exhibit D2	Confidential Copy