

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**

**FORMAL COMPLAINT**

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

For Commission Use Only:  
Case: 10-0301

**ORIGINAL**

Regarding a complaint by (Person making the complaint): MICHAEL PARTALIS

Against (Utility name): COMMONWEALTH EDISON COMPANY

As to (Reason for complaint) I WAS LIED TO, AND TRICKED INTO (I WAS TOLD I WAS GETTING INTO A RESIDENTIAL ACCOUNT NOT A COMMERCIAL ACCOUNT)

in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 3384 N. MILWAUKEE AVE

The service address that I am complaining about is 3384 N. MILWAUKEE AVE

My home telephone is (312) 320 3254

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (312) 320 3254

My e-mail address is N/A I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) Commonwealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

I have been misled and charged commercial rates for a residential property. (plus have states late charge should be a smor amount such as 10% or 15% of the bill not 60% to 65% - AS PER EXHIBIT A -

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

CHIEF CLERK'S OFFICE  
2010 APR 21 P 12:55  
ILLINOIS COMMERCE COMMISSION

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

*Please look at ATTACHED EXPLANATION, EXHIBIT (A)*

Please clearly state what you want the Commission to do in this case: *I WANT THEM (COMED) TO APPLY Residential charges not COMMERCIAL CHARGES TO MY ACCOUNT AS I DID NOT ENTER TO A COMMERCIAL Agreement!*

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 4/12/2010  
(Month, day, year)

Complainant's Signature: \_\_\_\_\_

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, \_\_\_\_\_, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

*Michael Cortez*  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) April 13<sup>th</sup>, 2010

*E. Evans*  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.

4/12/10

My mom received a call back in 2008 from com ed at home she does not speak good English so she passed the phone to me there was a lady on the phone that stated that they wanted to come and shut down one of the meters in the building and sense there were no other person to call who resides on the building they decided to call her to let her know that they were cutting power off to the restaurant below so I stated my concern that the only problem is that when they turn the power off on the closed business bellow it will also turn the power off for the hole way going upstairs and the sump pump in the basement so the lady told me that she can make a note on the account and they can leave the meter on and connected to be billed as residential and for the hallway and the sump pump it should not run more than 15 dollars a month with taxes included so she told me that she would need my info to be able to do that and my ss number which at the time I gave her and she told me that I would be subject to residential rates and when the storefront gets rented again have the new renters' call.. I though all was fine and dandy but when the first bill came out they asked me to pay 350.00 and I freaked, when I saw that dollar amount so I called com ed and told them that I did not sign up for a commercial account and that I am not the storefront owner billow my moms apartment..

The business is closed there is no equipment on nor any lights the place is vacant nor did I want the electricity on for that premise I just wanted the hallway going upstairs to my mom to have electricity so she does not fall down and brake her neck (by the way my mom is 72 years old ) I told the people to come and turn that meter off I am not paying for a 271 security deposit nor am I paying for commercial rates to keep the hallway on I will call an electrician and have it connected to my moms meter for the hallway they told ok will look into it and so on and so fourth. After a couple hundred phone calls to com ed we are at the same problem ( **the bill is about 2900+ dollars and 870 are security deposits 250 are late charges 900 are previous tenants charges just look at exhibit A that I have enclosed from com eds copy and the rest are the charges for the electricity used throughout up to now!!!!**) they did not want to come and turn off the meter they just want to keep on billing me and charging me security deposits even if I don't have anything to do with this building all I wanted was to get my mom to have light in the hallway not for them to keep on charging me for a service that I did not request and the funny part is they will not turn it off and they want me to pay about 800+ in security deposits and 250+ in late fees and other money that was owed to them from the previous tenants...

Do you think that Com Ed would want to help people not try to screw them!!!!