

OFFICIAL FILE

ILLINOIS COMMERCE COMMISSION

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FORMAL COMPLAINT

For Commission Use Only: Case: 2009-27211

2010 APR 15 P 12: 50

Illinois Commerce Commission 527 E. Capitol Avenue Springfield, Illinois 62701

ORIGINAL

10-0292

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): PASTOR JAMES FRANKLIN

Against (Utility name): AMEREN IP

As to (Reason for complaint) MATTER WAS THOUGH TO BE RESOLVED, AMEREN HAS OVERCHARGED MY ACCOUNT BY OVER 2000.00 DOLLARS FOR SERVICE THAT WAS NOT MINE.

in CENTREVILLE IL, Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 6210 Church Rd CENTREVILLE IL 62207

The service address that I am complaining about is 6215, 6210, 6211 Church Rd CENTREVILLE IL 62207

My home telephone is (618) 363-2093

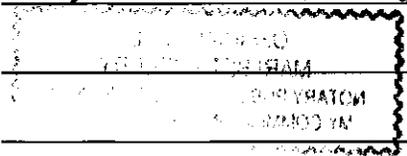
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (618) 363-2093

My e-mail address is gajpmi@yahoo.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) AMEREN IP (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

93-11 Adm. Part 280.50(a), 280.70(a)



Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? No Yes

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Please clearly state what you want the Commission to do in this case:

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: April 10, 2010  
(Month, day, year)

Complainant's Signature: James Franklin

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, JAMES L. FRANKLIN JR., Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

James L. Franklin Jr.  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 4/13/2010

Mari Beth Sperry  
Signature, Notary Public, Illinois



(NOTARY SEAL)

**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.