

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

ORIGINAL

For Commission Use Only:
Case: 10-0264

ILLINOIS
COMMERCE COMMISSION

FORMAL COMPLAINT

2010 APR -5 A 10:23 JMG

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Tamela Milan-Wolf

Against (Utility name): Peoples Gas Light and Coke Company

As to (Reason for complaint) Gas Bill charges at previous address.

in Chicago Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 5014 W. Wabansia

The service address that I am complaining about is 5001 W. Wabansia

My home telephone is [773]417-3715

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773]634-0100

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Peoples Gas light and Coke (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

N/A

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. In January 2009 After applying for LIHEAP I received a bill with and included amount of 1,600 roughly.
2. A service representative advised that the bill also included this amount from a previous address 5001 W. Wabansia.
3. I explained that I should not be held responsible for this bill as I had no heat and the utility company disconnected the service.

Please clearly state what you want the Commission to do in this case:

That my service is not disconnected due to 5001 W. Wabansia bill. that I should not be held responsible for.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 05/31/10
(Month, day, year)

Complainant's Signature: [Handwritten Signature]

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Jamela Milan, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

[Handwritten Signature]
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 3/31/10

[Handwritten Signature]
Signature, Notary Public, Illinois



(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.