

For Commission Use Only:

Case: 10-0233

OFFICIAL FILE ILLINOIS COMMERCE COMMISSION FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

FORMAL

Regarding a complaint by (Person making the complaint): Mr. Isaiah & Mrs. Lucinda McMillian

Against (Utility name): Commonwealth Edison

As to (Reason for complaint) Meter being read incorrectly causing an overpayment, or inaccuracy. (inaccuracy)

in Sauk Village Illinois.

CHIEF CLERK'S OFFICE
2010 MAR 26 P 12:54
ILLINOIS COMMERCE COMMISSION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 1812 E. 218 Street, Sauk Village, IL 60411

The service address that I am complaining about is 1812 E 218 Street, Sauk Village IL, 60411

My home telephone is [708] 758-1940

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [708] 708-1940

My e-mail address is Doctor memillian@meritech.net I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Commonwealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

200-170 Subpart B Formal Complaint or 200-1050;
200-1060. Mediation

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Someone from your office said to answer yes?

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed. ²An employee of Commonwealth Edison misread the meter that is attached to my home, and I demand satisfaction. I happened to catch their error and made them aware they acknowledged the error but not to my satisfaction, resolved it. There may be numerous occasions where they have misread the meter, but they say that they only keep records for a certain time period. I called to try and mediate the problem, I have not received a call back. My electric bill is #2,562.38 Due 4/16/2010.

Please clearly state what you want the Commission to do in this case: I would like the commission to make sure that justice and consideration is served on my behalf.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 03-19-2010
(Month, day, year)

Complainant's Signature: Quinda McMillian

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

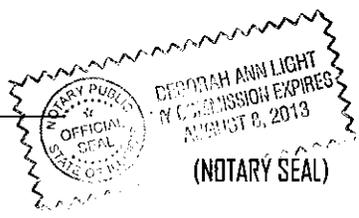
I, Deborah Ann Light, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Quinda McMillian
Complainant's Signature

MAR 25 2010

Subscribed and sworn/affirmed to before me on (month, day, year) _____

Deborah
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.