

For Commission Use Only:

Case: 10-0250

OFFICIAL FILE ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint):

CHARLES H. PETERSON

Against (Utility name):

COMMONWEALTH Edison COMPANY (COMED)

As to (Reason for complaint)

COMED HAS BEEN OVER charging us for our utility service's based on their estimates AND OUR customer Readings.

CHIEF CLERK'S OFFICE
2010 MAR 15 P 12:41
MAY
ILLINOIS COMMERCE COMMISSION

in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

8044 South INDIANA AVE. CHICAGO, IL 60619

The service address that I am complaining about is

8044 South INDIANA AVE. CHICAGO, IL 60619

My home telephone is

[773] 224-6305

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

[773] 551-8960

My e-mail address is

CHP47@sbeglobal.net

I will accept documents by electronic means (e-mail) Yes

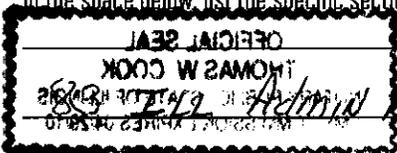
No

(Full name of utility company)

COMMONWEALTH Edison COMPANY

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.



Admin Part 280.160(b)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- (1) WE HAVE OVERPAID COMED APPROXIMATELY \$1200.00 IN UTILITY CONSUMPTION, BASED ON ESTIMATES FROM NOVEMBER 2008 THROUGH MAY 2009.
- (2) COMMONWEALTH EDISON STATES WE OWE THEM A PAST DUE AMOUNT OF APPROXIMATELY \$600.00, WHICH INCLUDES LATE CHARGES.
- (3) COMMONWEALTH EDISON ISSUED US A DISCONNECTION NOTICE FOR ELECTRIC SERVICE. SERVICES WERE TO HAVE BEEN SHUT OFF ON OR AFTER JANUARY 7, 2010.
- (4) "SEE CONTINUATION SHEET ATTACHED".

Please clearly state what you want the Commission to do in this case:

WE WANT COMED TO REFUND TO US THE OVERPAYMENTS OR GIVE US A CREDIT. WE ALSO WANT ALL LATE FEE CHARGES TO BE WAIVED.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: MARCH 6, 2010
(Month, day, year)

Complainant's Signature: Charles H. Pete

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

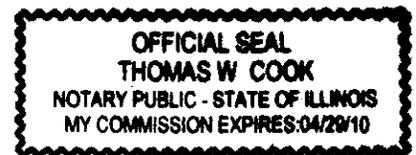
When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, THOMAS W. COOK, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Charles H. Pete
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) MAR 6 2010.

Thomas W. Cook
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Continuation of Formal Complaint Form

Illinois Commerce Commission

Informal Complaint #2009-22237

Utility of Record: Commonwealth Edison Company

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed:

4. We feel we do not owe ComEd the past due amount including late fees because we have been over paying them from November 2008 through May 2009.
5. **It should be noted ComEd has been performing regular meter readings since July 2009 and our costs for utility services has drastically dropped. Our monthly bills are averaging anywhere between \$118.00 to \$185.00 (from August 2009 through December 2009).**