

9-1-1 Questions for Applicants Seeking Local Exchange Service Authority

- 1. Will your company ensure that 911 traffic is handled in accordance with the 83 Illinois Administrative Code Part 725 and the Emergency Telephone System Act?

Yes, when Applicant provides switched voice services, or VOIP services, it will comply with applicable 911 rules of the Commission.

- 2. Will your company contact and establish a working relationship with the 911 systems when you begin to provide local telephone service?

Yes.

- 3. Will your company coordinate with the incumbent LEC(s) and local 911 systems to provide transparent service for your local exchange customers?

Yes, when applicable voice services are provided.

- 4. Who will be responsible for building and maintaining the 911 database for your local exchange customers?

Applicant will use a contractor for this purpose.

- 5. How often will your company update the 911 database with customer information?

Applicant will use a contractor for this function and will update as recommended and/or required

- 6. Will your company's billing system have the ability to distinguish between facilities based and resale for the collection of the 911 surcharge?

Yes.

- 7. Does your company have procedures for the transitioning of the 911 surcharge collection and disbursement to the local 911 system?

Applicant's billing system has full functionality and will be able to handle local 911 billing when required.

- 8. Will your company's proposal require any network changes to any of the 911 systems?

No.

- 9. Will your company be able to meet the requirements specified under Part 725.500(o) and 725.620(b) for the installation of call boxes?

Applicant does not envision providing the types of services that would require call boxes..

- 10. Does your company plan to file for a waiver of Part 725.500(o) and 725.620(b) in the future?

If call boxes apply, Applicant will most likely request a waiver.

OFFICIAL FILE

I.C.C. DOCKET NO. 09-0596

Late File App

Exhibit No. 6

Witness _____

Date 11/20/10

Reporter RAP