

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION **FORMAL COMPLAINT**

For Commission Use Only:
Case: 10-072

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): PAMELA BRAGG

Against (Utility name): COMMONWEALTH EDISON

As to (Reason for complaint) FAILURE TO EXPLAIN CERTAIN CHARGES ON BILLING STATEMENT / AS WELL AS FABRICATION IN REGARDS TO REMOVABLE OF THOSE CHARGES RESULTING IN CREDIT ON MY BILL. MY BILL SINCE APRIL 2009 TOTALLED \$499.70. LIHEAP MADE A PAYMENT OF \$471.00 IN 04/2009, AGAIN \$150.00 IN JUNE, + \$96.00 - WHY IS MY BILL BACK AT ALMOST \$400.00. IN CHICAGO
Illinois. (THERE'S A LOT OF DISCREPANCIES IN THE BILLING)

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 6753 SOUTH OGLESBY AVENUE, CH60, IL 60649

The service address that I am complaining about is 6753 SOUTH OGLESBY AVENUE

My home telephone is (773) 493-5461

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 493-5461

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) COMMONWEALTH EDISON (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
83.11. Admin. Part 280.90, (a.-1). 3. 280.110 (a)-(g.)

CHIEF CLERK'S OFFICE
2010 JAN 17 A 11:18
ILLINOIS COMMERCE COMMISSION

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? (NOT TO MY KNOWLEDGE) (?) Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Please clearly state what you want the Commission to do in this case:

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: January 3, 2010 Complainant's Signature: Janella Bragg
(Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

Janella Bragg, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Janella Bragg
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) January 4th 2010

Navarra J. Ollie
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.