

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**  
ILLINOIS  
COMMERCE COMMISSION

For Commission Use Only:  
Case: 10-WS9

**FORMAL COMPLAINT**

Illinois Commerce Commission  
527 E. Capital Avenue  
Springfield, Illinois 62701

**ORIGINAL**

2010 JAN 25 P 2: 26

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): LILA LAHALIH

Against (Utility name): COM ED

As to (Reason for complaint) \_\_\_\_\_

Beleive electric meter is faulty in winter  
month causing bill to skyrocket from  
JAN 2009 thru March 2009 and for  
years prior

in ELGIN Illinois.

**TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:**

My mailing address is 750 CHIPPEWA DR. ELGIN IL. 60120

The service address that I am complaining about is 750 CHIPPEWA DR. ELGIN IL. 60120

My home telephone is [847] 214-3607

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [847] 980-7145

My e-mail address is \_\_\_\_\_ I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) Commonwealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

200.25 STANDARDS FOR DISCRETION

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. 1/15/09 - 2/17/09 usage was outrageous \$392.01
2. 2/17/09 - 3/17/09 " " " \$228.21
3. HAD meter changed in 4 of 09' and usage has gone down comparison of last years usage up until this year usage is half of what it was.

Please clearly state what you want the Commission to do in this case:

support the matter with COMED to reduce prior bills and rectify usage.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 1/22/10  
(Month, day, year)

Complainant's Signature: *Lila Lahliah*

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

A notary public must witness the completion of this part of the form.

I, LILA LAHALIH, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

*Lila Lahliah*  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 1/22/10

*[Signature]*  
Signature, Notary Public, Illinois

(NOTARY SEAL)  
"OFFICIAL SEAL"  
James Worth  
Notary Public, State of Illinois  
Dupage County  
My Commission Expires Nov. 20, 2011

**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.