

OFFICIAL FILE

I.C.C. DOCKET NO. 09-0331

Group          Exhibit No. 7

Witness          Compl         

Date 11-23-09 Reporter TL

Date: 9-19-09 9:26 AM Time:          DS01204

Work Being Performed:         

Work Order #: 06218892 OMS Ticket #:         

Address: 27135 REYS (YEEUC 1578) 748

ComEd Work Completed: Y          N          (if no, explain)         

Landscape restoration required? Y          N         

If yes, landscaping is typically completed by an outside contractor within 3 weeks of job completion (weather permitting).

Please direct further concerns regarding this job to:  
**ComEdDoorHanger@exeloncorp.com**

1-800-EDISON1 (334-7661) - M-F 7am-6pm - Sat 9am-1pm

**How did we do?**

DS01204

Please answer the following questions as they pertain to the work we have just completed at your property.

Considering all aspects of the service provided today by ComEd, how satisfied are you?

Very Dissatisfied (1)	Somewhat Dissatisfied (2)	Neither Satisfied or Dissatisfied (3)	Somewhat Satisfied (4)	Very Satisfied (5)
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Why did you rate your overall satisfaction as you did?

\_\_\_\_\_  
\_\_\_\_\_

Tell us MORE!!! Please provide any additional comments, concerns or recommendations you have about this service call.

\_\_\_\_\_  
\_\_\_\_\_

Thank you for answering. Your opinion counts!

Contact Information: \_\_\_\_\_  
\_\_\_\_\_

Date: 9-11-17 Time: 12:30 OS03525

Work Being Performed: Replace door hanger  
at 10100 11th Ave NW, NW 11th St  
at 10100 11th Ave NW, NW 11th St

Work Order #: \_\_\_\_\_ OMS Ticket #: 3171

Address: 10100 11th Ave NW, NW 11th St

ComEd Work Completed: Y  N  (if no, explain) Door hanger replaced

Landscape restoration required? Y  N

If yes, landscaping is typically completed by an outside contractor within 3 weeks of job completion (weather permitting). 815-353-3569

Please direct further concerns regarding this job to:  
**ComEdDoorHanger@exeloncorp.com** *Question*

1-800-EDISON1 (334-7661) - M-F 7am-6pm - Sat 9am-1pm

**How did we do?**

OS03525

Please answer the following questions as they pertain to the work we have just completed at your property.

Considering all aspects of the service provided today by ComEd, how satisfied are you?

Very Dissatisfied (1)	Somewhat Dissatisfied (2)	Neither Satisfied or Dissatisfied (3)	Somewhat Satisfied (4)	Very Satisfied (5)
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Why did you rate your overall satisfaction as you did?

\_\_\_\_\_  
\_\_\_\_\_

Tell us MORE!!! Please provide any additional comments, concerns or recommendations you have about this service call.

\_\_\_\_\_  
\_\_\_\_\_

Thank you for answering. Your opinion counts!

Contact Information: \_\_\_\_\_  
\_\_\_\_\_

Date: \_\_\_\_\_ Time: \_\_\_\_\_ OS03915

Work Being Performed: \_\_\_\_\_

Work Order #: \_\_\_\_\_ OMS Ticket #: \_\_\_\_\_

Address: \_\_\_\_\_

ComEd Work Completed: Y \_\_\_\_\_ N \_\_\_\_\_ (if no, explain)

*WIRE + CONNS. from house to cust. pole, cust. responsibility*

Landscape restoration required? Y \_\_\_\_\_ N \_\_\_\_\_

If yes, landscaping is typically completed by an outside contractor within 3 weeks of job completion (weather permitting).

**Please direct further concerns regarding this job to:  
ComEdDoorHanger@exeloncorp.com**

1-800-EDISON1 (334-7661) - M-F 7am-6pm - Sat 9am-1pm

**How did we do?**

OS03915

Please answer the following questions as they pertain to the work we have just completed at your property.

Considering all aspects of the service provided today by ComEd, how satisfied are you?

Very Dissatisfied (1)	Somewhat Dissatisfied (2)	Neither Satisfied or Dissatisfied (3)	Somewhat Satisfied (4)	Very Satisfied (5)
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Why did you rate your overall satisfaction as you did?

\_\_\_\_\_  
\_\_\_\_\_

Tell us MORE!!! Please provide any additional comments, concerns or recommendations you have about this service call.

\_\_\_\_\_  
\_\_\_\_\_

Thank you for answering. Your opinion counts!

Contact Information: \_\_\_\_\_

# JOB INVOICE

**BLACKOUT ELECTRIC**  
**BOURBONNAIS**  
 (815) 93BLACK/ (815) 932-5225

DATE ORDERED 8-29-07	ORDER TAKEN BY BOB
PHONE NO. 815-464-3544	CUSTOMER ORDER # 088-2007
JOB LOCATION SAME	
JOB PHONE SAME	STARTING DATE 9-8-07
TERMS	

TO *RONDA Schilling*

ADDRESS *27135 S. RTE 45*

ATTENTION

QTY		
1	Trip Charge	49.00
1	1 hr. Labor	75.00
Paid by check #1477		
		124.00

Found 98 Volts 1 leg  
 144 Volts on other leg  
 Tested line side of meter. Watched for 10 mins saw voltage drop to 80 Volts on Red phase. Saw again 15 mins later. Customer's tv would not start was on 98 Volts

WORK ORDERED BY \_\_\_\_\_

DATE ORDERED \_\_\_\_\_

DATE COMPLETED \_\_\_\_\_

CUSTOMER APPROVAL SIGNATURE *Ronda Schilling*

AUTHORIZED SIGNATURE \_\_\_\_\_

TOTAL LABOR	75.00
TOTAL MATERIALS	
TOTAL MISCELLANEOUS	49.00
SUBTOTAL	
TAX	
GRAND TOTAL	124.00

# JOB INVOICE

**BLACKOUT ELECTRIC**  
**BOURBONNAIS**  
 (815) 93BLACK/ (815) 932-5225

TO Ronda Schilling  
 ADDRESS 27135 S RTE 45  
Manhattan Il.  
 ATTENTION

DATE ORDERED <u>8-29-07</u>	ORDER TAKEN BY <u>Bob</u>
PHONE NO. <u>815-464-3544</u>	CUSTOMER ORDER #
JOB LOCATION <u>Same</u>	
JOB PHONE <u>Same</u>	STARTING DATE <u>9-29-07</u>
TERMS	

QTY	MATERIAL	UNIT	AMOUNT
1	2 hrs labor	75.00	150.00
<p>Paid by check #1485</p>			

DESCRIPTION OF WORK
Checked wiring in home

WORK ORDERED BY \_\_\_\_\_  
 DATE ORDERED \_\_\_\_\_  
 DATE COMPLETED \_\_\_\_\_

CUSTOMER APPROVAL SIGNATURE Ronda Schilling  
 AUTHORIZED SIGNATURE \_\_\_\_\_

TOTAL LABOR	<u>150.00</u>
TOTAL MATERIALS	
TOTAL MISCELLANEOUS	
SUBTOTAL	
TAX	
GRAND TOTAL	<u>150.00</u>