



Community and Economic Development Association of Cook County, Incorporated

Home Energy Assistance Programs

Low-Income Home Energy Assistance Program (LIHEAP)

The LIHEAP is designed to assist eligible low-income households pay for winter energy services, in the form of one-time payments to utility companies that are applied directly to the household's energy bills. The amount of the payment is determined by income, household size, fuel type and geographic location.

ComEd Residential Special Hardship Fund:

ComEd Residential Special Hardship Program runs from January 1 until funds are depleted. It provides a one-time grant of up to \$1,000 for residential customers with household incomes up to 400% of the federal poverty level (see table above) that document a hardship issue.

ComEd Fresh Start Program:

Commonwealth Edison is offering a new program to assist low-income households with electric heating accounts. The ComEd Fresh Start Program is designed to provide customers with an affordable billing plan and a chance to eliminate all arrearages upon successful completion of the program for six months. Qualifying households income must be less than 100% of the poverty level and have an active, connected Electric Space Heat account with ComEd.

Share the Warmth:

The Share the Warmth program is a matching grant program funded by Peoples Gas, its employees and customers, and the City of Chicago to assist low-income families and individuals who are having problems paying their heating gas bills.

Low-income customers whose total household income is below 200% of the federal poverty level (see table above) are eligible to apply for Share the Warmth matching grants of up to \$200. This grant will be applied to the balance on the customer's Peoples Gas account. The grant can be no larger than \$200 per customer per program year and can be no larger than the current balance due on the customer's account.

Customers must make their own payment on their account before the matching Share the Warmth grant will be applied to their account. The customer payment must be made within 14 calendar days of the date the application is approved.

Customers who qualify for a LIHEAP grant this program year, are eligible to apply for a Share the Warmth grant.

For More Information:
LIHEAP Hotline:
(800) 571-CEDA (2332)
8:00 a.m.-6:00 p.m.
Monday - Friday

[Request a Live Chat!](#)

Brochures/Flyers

- **[Home Energy Assistance Program Brochure](#)**
- **[Home Energy Assistance Program Flyer \(English\)](#)**
- **[Home Energy Assistance Program Flyer \(Spanish\)](#)**

Documentation:

- Proof of gross income from all household members for the 30-day period to the application date.
- Current copy of heat and electric bills (if you pay for your home energy directly)
 - Bill must show rates and meter readings
 - The date of the utility bill must be issued within the last 30 days. **(ComEd Hardship Program pays up to \$1,000 NOT EXCEEDING PAST DUE AMOUNT)**
- Proof of Social Security Numbers of all household members **(LIHEAP ONLY)**
- Picture ID **(COMED HARDSHIP PROGRAM ONLY)**
- If a member of your household receives TANF, you must bring their Medical Eligibility Card
- Applicants that have their utilities included in the rent must bring proof of rental agreement stating monthly rental amount, that utilities are included, and landlord contact information. (Rent costs must be greater than 30% of household gross income for 30 days prior to application).

* EAN = Energy Action Network (LIHEAP, Weatherization, ComEd Programs, and Share the Warmth Applications)
 ESC = Energy Service Center (LIHEAP, Weatherization and ComEd Hardship Program Applications)
 LIHEAP = LIHEAP Applications Only
 LIHEAP/WX = LIHEAP and Weatherization Applications Only

AGENCY NAME	ESC/LIHEAP Only	ADDRESS	CITY	ST	ZIP	PHONE
Elk Grove	LIHEAP	2400 S. Ardmore	Ardmore Heights	IL	60005	(847) 437-0300

Township	LINEAP	Chicago Heights Rd	Chicago Heights	IL	60009	(847) 431-0300
Barrington Township	LIHEAP	602 S. Hough St	Barrington	IL	60010	(847) 381-5632
Hanul Family Alliance Suburban Office	EAN	1166 S. Elmhurst Rd.	Mt. Prospect	IL	60056	(847) 439-5195
CEDA Northwest Self-Help Center	ESC	1300 W. Northwest Hwy	Mt. Prospect	IL	60056	(847) 392-2332
Palatine Township	LIHEAP	721 S. Quentin Rd	Palatine	IL	60067	(847) 358-6700
Palatine Township Senior Citizens Council	LIHEAP	505 S. Quentin Rd	Palatine	IL	60067	(847) 991-1112
Maine Township	LIHEAP/WX	1700 Ballard Rd	Park Ridge	IL	60068	(847) 297-2510
North Shore Senior Center	ESC	161 Northfield Rd	Northfield	IL	60093	(847) 784-6046
Hanover Township Senior Services	ESC	240 S. Illinois Rt 59	Bartlett	IL	60103	(630) 483-5666
Hanover Township - Satellite	ESC	250 South Rt 59	Bartlett	IL	60103	(630) 837-0301
Leyden Family Services	LIHEAP	10001 W. Grand Ave	Franklin Park	IL	60131	(847) 451-0330
Hanover Township	ESC	7431 Astor Ave	Hanover Park	IL	60133	(630) 540-9085
PLCCA	ESC	411 Madison St, PO Box 950	Maywood	IL	60153	(708) 450-3500
Schaumburg Township	LIHEAP	One Illinois Blvd	Hoffman Estates	IL	60169	(847) 884-0030
CEDA Neighbors at Work	ESC	1229 Emerson St	Evanston	IL	60201	(847) 328-5166
African American Christian Foundation	ESC	6707 W. North Ave.	Oak Park	IL	60302	(708) 848-1700
Oak Park Senior Services	LIHEAP	418 S. Oak Park Ave	Oak Park	IL	60302	(708) 383-8060
CEDA Berwyn	ESC	6635 W. Cermak Rd	Berwyn	IL	60402	(708) 484-9670
Stickney Township - Satellite	LIHEAP	6721 W. 40th St	Stickney	IL	60402	(708) 788-9100
Bloom-Rich Community Development Association	ESC	1647 Cottage Grove Ave	Ford Heights	IL	60411	(708) 758-2510
Bloom-Rich Community Development Association	ESC	1203 W. End Ave	Chicago Heights	IL	60411	(708) 754-4575
CEDA Center for Community Action	ESC	53 E. 154th St	Harvey	IL	60426	(708) 339-3610
Southwest Side Senior Services - Satellite	ESC	5309 W. 95th St	Oak Lawn	IL	60453	(708) 424-0853
Arab American Family Services	ESC	9044 S. Octavia Ave	Bridgeview	IL	60455	(708) 599-2237
Stickney Township	LIHEAP	7745 S. Leamington	Burbank	IL	60459	(708) 636-8850
Southland Hispanic Leadership Council	ESC	21110 S. Western Avenue	Olympia Fields	IL	60461	(708) 679-9874
Southeast CEDA	ESC	3518 W. 139th St	Robbins	IL	60472	(708) 371-1522
Southwest		7666 W.				

- Please provide documentation for all circumstances. Proof of all hardships must be within 6 MONTHS. Disability proof must state disability and show monthly amount. Disconnected and finaled accounts will not be credited. **(COMED HARDSHIP PROGRAM ONLY)**

Hardship Documentation:

- Medical** - Proof of hospitalization, surgery recovery, or medical/prescriptions services that are limiting income and finances. Households with life support equipment.
- Military** - Military deployment of one or both head-of-household/parent(s), deployment/activation papers and documents must be provided to prove deployment. Eligibility also includes military personnel returning from active duty with a disability. Proof of circumstances must be provided.
- Senior** - Seniors requiring "in home care" and other services resulting in difficulty making "out of pocket" costs, therefore limiting finances. Proof of these expenses is needed. Eligibility also includes grandparents raising minor grandchildren. Applicants must provide Medicaid/Kidcare card for the grandchild, displaying child's name, grandparent's name, and address.
- Disability** - Households containing a person(s) with a disability, including mental health, that severely limits the household's finances. Medicare or SSI documents will need to be provided.
- Loss of Employment or Unexpected Loss of Income**
 - Termination of employment cannot be a result of an applicant's negligence. Termination papers, layoff notice or eligibility for Unemployment benefits must be provided as proof.
 - An unexpected loss of income due to SSI reassessment, tax increase, or spousal death. Proof of income loss must be provided.



Community and Economic Development Association
of Cook County, Inc.

208 S. LaSalle Street, Suite 1900 • Chicago, Illinois 60604
Phone: 312-795-8844 • Fax 312-795-1034
www.cedaorg.net

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January 6, 2010

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Illinois Commerce Commission
Chicago, Illinois

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RE: Ms. Willie Green

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BOARD OF DIRECTORS
Dreina Lewis

To Whom It May Concern:

PRESIDENT
CHIEF EXECUTIVE OFFICER
Robert L. Wharton

Please be advised that this correspondence serves as formal notification that Ms. Willie Green who resides at 6344 Main Street in Downers Grove was not the individual who applied for LIHEAP benefits on November 14, 2008. After a review of the LIHEAP application it was determined that another individual claiming to be Willie Green misused her Social Security number and date of birth to apply for the benefit. The file reveals that the individual was male and claimed to collect Social Security benefits in the amount of \$874. Furthermore, the individual in question did not present a Social Security card at the time of application, rather a print out from the Social Security Administration listing the number along with the name of Willie Green. Mr. Willie Green reported his service address to be 1951 E. 72nd Street, Chicago, Illinois 60649, at the time he completed the application.

Executive Committee:

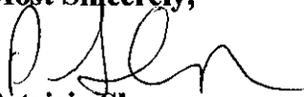
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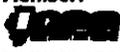
Thank you in advance for your consideration to this matter.

Board Members:

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Marlon E. Stewart-Parrott
Warren Watkins

Most Sincerely,


Patricia Sloan
CEDA – LIHEAP
Quality Assurance, Manager

Member:

ILLINOIS ASSOCIATION OF
COMMUNITY ACTION AGENCIES


NATIONAL ASSOCIATION OF
COMMUNITY ACTION AGENCIES

Helping People, Changing Lives

STATE OF ILLINOIS



ILLINOIS COMMERCE COMMISSION

November 05, 2009

Willie Green
6344 Main St
Darien, IL 60516

RE: 2009-25751
Peoples Gas Light and Coke Company, The

Our office submitted an informal complaint on your behalf to the above listed company. The company sent us a response that indicates it was able to resolve your concern or that it provided you with a satisfactory explanation. I am sending you this letter to confirm that response, so please contact me if the issue has not been resolved or appropriately explained. You may reach me or leave a message for call-back at 1-800-524-0795 or 217-782-2024.

Sincerely,

A handwritten signature in black ink, appearing to read "Ken Kirchner".

Ken Kirchner
Consumer Services Division