

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
NORMAL COMPLAINT

For Commission Use Only:
Case: 10-0031

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): DONALD J KANNENBERG
Against (Utility name): COMMONWEALTH EDISON COMPANY
As to (Reason for complaint) INACCURATE ~~METER~~ METER READINGS ALL ESTIMATE NO
ACTUAL READINGS, A POSITIVE BILLING ADJUSTMENT OF \$106.46 WITH
FRED THORTAN FROM COMED CUSTOMER RELATIONS CAN NOT EXPLAIN
ALONG WITH THE ESTIMATE READINGS, BEING BILLED FOR SERVICE FOR
WITH WE WERE NOT LIVING IN UNIT NOT A LEASE HOLDER YET
in ARLINGTON HTS Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 4109 BONHILL DR APT 2D ARLINGTON HTS IL 60004
The service address that I am complaining about is 4109 BONHILL DR APT 2D ARLINGTON HTS IL 60004
My home telephone is [847] 946-9121
Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [847] 946-9121
My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) COMMONWEALTH EDISON COMPANY (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

CHIEF CLERK'S OFFICE
JAN 11 P 1:04
ILLINOIS COMMERCE COMMISSION

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No
Has your complaint filed with that office been closed? Yes No

IN HAND

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed. REFER TO FRONT OF PAGE AND COPIES OF BILLS ATTACHED

Please clearly state what you want the Commission to do in this case: DISMISS ANY AND ALL CHARGES FROM ALL BILLS LEADING UP TILL CASE IS HEARD

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 1-6-10
(Month, day, year)

Complainant's Signature: Donald J Kannenberg

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, DONALD J KANNENBERG, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Donald J Kannenberg
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 1-6-10

Don Meier
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.