

For Commission Use Only:

Case: 09-0621

# OFFICIAL FILE ILLINOIS COMMERCE COMMISSION **FORMAL COMPLAINT**

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

## ORIGINAL

Regarding a complaint by (Person making the complaint):

OWNER OF 6411 S. WINCHESTER  
IVIE CLAY

Against (Utility name):

PEOPLE GAS (GAS DIVERSION DETECTION, INVESTIGATION UNIT)

As to (Reason for complaint)

BECAUSE THEY CAME INTO MY HOME  
Nov 12, 2009, TO INVESTIGATE, A CALL AND WHEN THEY CAME  
IN, THERE WERE NO GAS, METERS, NOR WAS THEIR ANY  
GAS SERVICE, COMING IN FROM THE STREET, BUT YET THEY  
they lied, STATING that they, FOUND AN illegal hook UP  
PROPERTY, KNOWING that the ONLY thing they found was  
in Chicago Illinois. there own, Rusted pipes, AND TOOK THE  
them down, AND (TOOK BEFORE AND AFTER  
(PICTURE) (I WAS PRESENT).

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

6411 S. WINCHESTER, (Chicago Ill) 60636

The service address that I am complaining about is

130 E Randolph DRIVE (Chicago Ill)

My home telephone is

(773) 668-3892 (1312-240-4991)

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(773) 507-7594

My e-mail address is

IVIE CLAY (a) yahoo.com

will accept documents by electronic means (e-mail)  Yes

No

(Full name of utility company) PEOPLE GAS, Light + COKE COMPANY  
(GAS, DIVERSION, DETECTION INVESTIGATION UNIT.)  
to the provisions of the Illinois Public Utilities Act.

(respondent) is a public utility and is subject

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

200.630 (B) 8311 ADM. PART

200.170 - (B) 8311. ADM. PART

ILLINOIS COMMERCE COMMISSION  
2009 DEC 30  
CHIEF CLERK'S OFFICE

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes  No

THEY REFUSED TO FILE MY COMPLAINT

Has your complaint filed with that office been closed?

Yes  No

PIS I AM NOT A CUSTOMER OF (PEOPLE GAS). AND I HAS NOT BEEN, A CUSTOMER WITHIN THE LAST 4 YEARS AND I AM NOT ASK FOR SERVICE FOR MYSELF

THEY WERE their own complaint (without me)

4) MY NAME IS NOT SPELL JIM. AND I HAVE NEVER LIVED IN BURNHAM ILL.

NOV 11

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- 2009) 1) ~~PEOPLE~~ PEOPLE (GAS). IS LIEING ABOUT FINDING A ILLEGAL HOOK UP.  
 2) NO GAS SERVICE WAS IN MY HOME, OFF FROM STREET.  
 3) NO METER WAS IN MY HOME, WHEN THEY CAME IN.  
 4) THIS IS NOT THE ACCOUNT NUMBER TO THIS CASE (350003809820).  
 THIS IS ~~9000~~ 9000-5634-4654.  
 5) THE AMOUNT INVOLVED IN THIS CASE IS (\$7,837.10).  
 6) THE ONLY PIPES THEY TOOK OUT WAS THEIRS.

Please clearly state what you want the Commission to do in this case:

I WANT A FORMAL HEARING, ON THIS ISSUE, AND ALL DOCUMENTS + PICTURES, OF THIS DAY NOV 11, 2009, AND THE TAG. THAT THEY PLACE ON MY PROPERTY OFF.

**NOTICE:** If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: Dec 27, 2009.  
(Month, day, year)

Complainant's Signature: *Julie Clay*

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

**VERIFICATION**

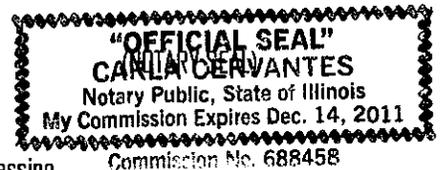
A notary public must witness the completion of this part of the form.

Carla Cervantes, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

*Julie Clay*  
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) Dec 27, 2009.

*Carla Cervantes*  
Signature, Notary Public, Illinois



**NOTE:** Failure to answer all of the questions on this form may result in this form being returned without processing.