

For Commission Use Only:
Case: 09-0609

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT
Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

Handwritten mark

Regarding a complaint by (Person making the complaint): MARIA AIGARIN

Against (Utility name): COMMONWEALTH EDISON COMPANY

As to (Reason for complaint) Over charge on Bill \$539.14 Wrong Reading Meter # 2009-06988

CHIEF CLERK'S OFFICE
2009 DEC 16 P 1:02
ILLINOIS COMMERCE COMMISSION

in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 1524 N. KILDARE AVE CHICAGO, IL 60651

The service address that I am complaining about is 1524 N. KILDARE AVE CHICAGO, IL 60651

My home telephone is 7734867302

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at 773418-7465

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) COMMONWEALTH EDISON COMPANY (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
200.150 & 200.170

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

ON MAY 2009 RECEIVED A BILL \$1080.00 EST BILL, I CONTACTED COMED AND A REPRESENTATIVE STATED THAT IT WAS A BILL OF MONTHS AGO THAT WERE EST CHARGES, PER THE TECHNICIAN THE TEST MY METER WAS NOT GIVEN THE CORRECT READING SO THEY CHANGE THE METER TO A NEW ONE. THEY GAVE ME A CREDIT BUT IT WAS NOT THE TOTAL AMOUNT - IT LEFT ME WITH A BILL OF \$539.14 THAT AMOUNT IS STILL FOR THE WRONG READING OF THE METER OF PAST MONTHS. THAT WHEN I CONTACT CARLOS RUIZ IN YOUR DEPT. CASE # 200906988

Please clearly state what you want the Commission to do in this case:

THAT I BE CREDITED \$ 539.14, NOT TO BE HELD RESPONSIBLE FOR A AMOUNT THAT WAS INCORRECT FROM COMED MISTAKES.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 12/12/09
(Month, day, year)

Complainant's Signature: Maria M. Algarin

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

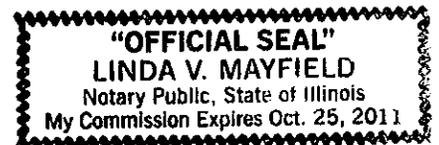
A notary public must witness the completion of this part of the form.

I, MARIA M. ALGARIN, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Maria M. Algarin
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 12/12/09

Linda V. Mayfield
Signature, Notary Public, Illinois



(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.