

TECHNICAL QUALIFICATIONS

GREGORY (GREG) F. RABAEY

Vice President-Information Systems, COO

Greg holds a B.S. in Mathematics and Physics from Mankato State University, Mankato, MN and both a M.S. and Ph.D. in Physics from the University of Arizona.

After several years as a research scientist at the University of Arizona, Greg relocated to Central Texas to join a high-tech start-up company as a staff scientist. This company developed sophisticated non-destructive testing tools for the power generation, petro-chemical and pulp/paper industries. After holding several positions with this company, including Manager of Physics and Software Systems, Greg joined Santanna in June of 1996.

As Vice President of Technology, Greg draws on his technical expertise in hardware and software system design, database management and data analysis. Data quality tools have been developed, single point data entry has been enforced, electronic transmission and collection of data has been implemented. Tools to log and respond to customer service calls have been created and sophisticated database structures have been constructed, all under his guidance. This work provides a foundation for Santanna to efficiently manage an end-user's natural gas account, and to provide premium customer service in a timely manner. Greg Rabaey has over 10 years experience of natural gas sales and working with the rules and practices established by the North American Energy Standards Board.

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BRENT L. SIFFORD

Team Leader, Information Technology (I.T.)

Brent holds an A.A.S. in Computer Programming from Austin Community College, Austin, TX. His technical expertise ranging from hardware planning and deployment to software development and implementation with N-tier systems across multiple offices using Microsoft technologies.

After five years as a server and desktop technician, Brent moved into software and web development using both open source and Microsoft technologies, working on projects for numerous companies including Motorola and AMD. Brent joined Santanna in March of 2001.

As Team Leader of I.T., Brent draws on his technical expertise in hardware and software system design and implementation, database design and management and data analysis. During his time with Santanna, Brent spear-headed a large data and application migration of Santanna data systems to Microsoft SQL Server, creation, deployment and support of a large multi-user web-based application for customer service, and sales interfaces. Leading a group of seven software developers, database administrators and system administrators, automating and improving data quality and integrity, improving application performance and continual monitoring of all compliance issues are all part of his daily operational duties. Brent Sifford has over 5 years experience of natural gas sales and working with the rules and practices established by the North American Energy Standards Board.