For Commission Use Only:
Case: 09-0587

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): LINDA COTTLE

Against (Utility name): COM. ED.

As to (Reason for complaint) Identity Theft!
Someone used my identity to aquire electric services from Com. Ed. without my knowledge or consent!

in Chicago Illinois.

CHIEF CLERK'S OFFICE
2009 NOV 30 P 12: 34
ILLINOIS COMMERCE COMMISSION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 7728 S. ADA Chicago IL 60620

The service address that I am complaining about is 4418 S. MONROE

My home telephone is [773] 483-1809

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 483-1809

My e-mail address is None

I will accept documents by electronic means (e-mail) ☐ Yes ☒ No

(Full name of utility company) Commonwealth Edison (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
SECTION 200.190 MOTIONS
83 IL. ADMINISTRATIVE CODE CH I 200.800

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? ☒ Yes ☐ No

Has your complaint filed with that office been closed? ☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

I did NOT use THIS SERVICE.
COM ED HAS BILLED me $ 1,078.71
THIS happen IN 2002. I HAD NO Knowledge of THIS
UNTILL I APPLIED FOR A LOW INCOME APARTMENT
They RAN A CREDIT CHECK IN 2009 THAT is WHEN I became
AWARE of THIS BILL.

Please clearly state what you want the Commission to do in this case:
TO LISTEN TO my TESTIMONY, Review the evidence, decide
The outcome of THIS devasting crime To my Identity.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 11.20.09 (Month, day, year)

Complainant's Signature: Linda Cottle

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, LINDA ANN COTTLE, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Linda Ann Cottle
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) November 20, 2009.

Paulette Ann Custard Smith
Signature, Notary Public, Illinois

"OFFICIAL SEAL"
PAULETTE ANN CUSTARD SMITH
Notary Public, State of Illinois
My Commission Expires Nov. 02, 2010

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

11.20.09

To the Ill. Commerce Commission,
My Name is Linda Cottle, I am
a victim of identity theft.
The theft took place almost
eight years ago. I had no knowledge
of this crime against me until
Sept. 2009. I applied for an apartment
they ran a credit check, that is
when I found out that I had
outstanding utility bills under
my name and Social Security
number. This is a crime that is
hard to prove and even harder
to reclaim my identity.
It is very easy to take someones
name and social security number
to order services without the victim's
knowledge. All anyone has to do is
call give a name and social security
number over the phone.

There is no personal contact between the crematorial and the utility companies. When the company receives the name and social security number, it is check to see if the credit will allow that company to provide those services. My name and social security was clear, therefore Com Ed. allowed for services at 4418 Monroe to stay on to the sum of $1002.56 dollars of which my name and Social Security number is responsible. I am disabled and have been since 2000. I live on a very small amount of money each month ($643.00) I would never neglect my utility bills, I do not have to. There are numerous agencies to help with the utilities when low income people can not pay them. If I was aware of the bills in 2002 I could have, applied for financial assistance!

These services were order under my name and social security number without my knowledge or consent. I do not know who did this to me!
I have exhausted every effort in my power to clear my name!
I need the commission to intercede on my behalf.

Thank you, Linda Cottle