

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION ORIGINAL

For Commission Use Only:
Case: 09-0280

ILLINOIS
COMMERCE COMMISSION

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capital Avenue
Springfield, Illinois 62701

2009 NOV 25 A 10:37 AM

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): Stephen Sack

Against (Utility name): Illinois Bell Telephone Company

As to (Reason for complaint) Over one year ago Illinois Bell Telephone, placed 133 FT of cable on the ground, running the length of my back-yard. This was done in such a manner as to be in violation of several sections of the National Electrical Code, including but not limited to chapter 8, Article 830.44(D)(2), 830.47(C) & Table 830.47. It is also in Northbrook Illinois in violation of National Electrical Safety code

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 3136 Iris Ct.

The service address that I am complaining about is 3136 Iris Ct.

My home telephone is 847-480-7935

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [] Same

My e-mail address is Steve 3136@comcast.net I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Illinois Bell Telephone Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

National Electrical code Article 830.44(D)(2), 830.47(C), Table 830.47
National Electrical Safety code table 232-1

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

Attached.

Please clearly state what you want the Commission to do in this case: Force Illinois Bell to comply with all applicable regulations.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 11-11-2009 (Month, day, year)

Complainant's Signature: Stephen Sack

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

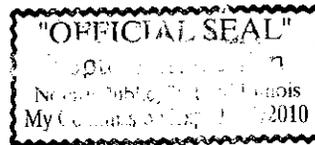
When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

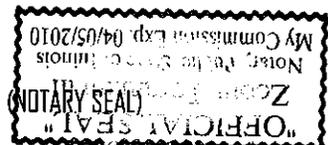
I, Stephen Sack, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Stephen Sack Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) 11/12/2009

[Signature] Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

Over a year ago Illinois Bell Telephone placed 133 ft. of cable on the ground, running the length of my backyard. This was done in such a manor as to be in violation of several sections of the National Electrical Code including but not limited to:

Chapter 8, Article 830.44 (D)(2)

Article 830.47 (C)

Table 830.47

The cable is also in violation of the National Electrical Safety Code, Table 232-1.