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For Commission Use Only:
Case: 09-0575

ILLINOIS
COMMERCE COMMISSION

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CHIEF CLERK'S OFFICE

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

Regarding a complaint by (Person making the complaint): Anthony James Grason

Against (Utility name): AMEREN IP; ILLINOIS POWER Company d/b/a AmerenIP

As to (Reason for complaint) AMEREN IP Has Failed to provide a true and correct Amount owing. AMEREN IP claims excess of $7000.00 Amount owing, give No Justification to Amount or how Amount is owed. AMEREN IP claims to I.C.C. that Situation has been correct with I (A. GRASON) Were this is untrue. No Evidence, means nor way has been given to me How AMEREN IP CAN claim Amount.

in DECATUR Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 357 W. DECATUR St. DECATUR IL. 62522

The service address that I am complaining about is AS ABOVE and AS WELL 4202 W. Rt. 36, DECATUR IL 62522

My home telephone is [217] 428 8600

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [217] 520-3484

My e-mail address is GRAPAL1@Live.com I will accept documents by electronic means (e-mail) ☒ Yes ☐ No

(Full name of utility company) ILLINOIS POWER Company d/b/a AMEREN IP (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
AMEREN IP Has Failed to provide Anthony GRASON with a true and accurate Amount owing. AMEREN IP will Not Disclose of how the Amount of $7000.00 plus is owing. AMEREN IP Has Demanded Amount of $7000.00 or Utilities will be turned off.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? ☒ Yes ☐ No

Has your complaint filed with that office been closed? Unknown ☐ Yes ☐ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

① AMEREN IP HAS FAILED to PROVIDE A TRUE AND correct AMOUNT owing by I, ANTHONY GRASON. AMOUNT claimed is $7000.00/xx for Property 4202 W. Rt. 36, DECATUR IL. 62522. AMEREN IP has not disclosed to I or I.C.C. to how AMEREN IP has Determined this Amount, nor has been correct in Statement — AmerenIP has come to Agreement with I, ANTHONY GRASON. Typical and usual Amount owing is $35.00/xx per month for Utility/Service light.

② No existing Agreement with I Anthony Grason, nor has AMEREN IP Contacted me Regarding this Complaint. AMEREN IP is Simply Stating I owe it because I owe it.

Please clearly state what you want the Commission to do in this case:

I, ANTHONY GRASON ASK upon this Commission to correct this Amount owing And determine How Such Amount can Come to exist.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy **and** a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 11/17/2009 (Month, day, year)

Complainant's Signature: Anthony J. Grason

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Anthony GRASON, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Anthony J. Grason

Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) November 23, 2009

Carolyn J. McClure

Signature, Notary Public, Illinois

(NOTARY SEAL)

"OFFICIAL SEAL"
CAROLYN J. McCLURE
NOTARY PUBLIC, STATE OF ILLINOIS
MY COMMISSION EXPIRES 05-17-2010

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.