

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

2009 NOV 20 A 10: 27 AM

CHIEF CLERK'S OFFICE

Regarding a complaint by (Person making the complaint): RICK & HELEN SWEITZER

Against (Utility name): IGS (Interstate Gas Supply)

As to (Reason for complaint) sending a \$159.00 charge under dispute to collections.

in Wilmette Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 219 6th St., Wilmette, IL 60091

The service address that I am complaining about is same as above

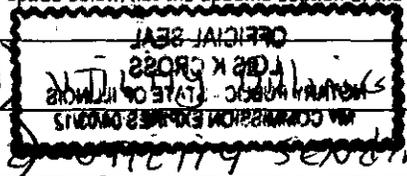
My home telephone is [847] 256-4667

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [847] 256-4409

My e-mail address is Rick@nwpassage.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Interstate Gas Supply (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.



1. I think I am long after cancellation
and they are sending bill to collection agency and reporting same to

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No while

Has your complaint filed with that office been closed? Yes No ?

complaint ongoing

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- 1) Utility charged for use long after cancellation,
- 2) Utility did not respond to efforts, in writing to Reconcile dispute
- 3) Utility send dispute to collection agency and reported same to credit agency, while dispute was still open or had been resolved with ICC.

Please clearly state what you want the Commission to do in this case:

Ask the company to Remove the "collections" from 3 credit reporting agencies.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 10.28.09
(Month, day, year)

Complainant's Signature: Richard Switzer

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Richard Switzer, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Richard Switzer
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) 11/18/09

Lois K. Cross
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.