Application for a certificate of
(Local) authority
To operate as a (facilities
Based carrier) of telecommunications
Services in (Chicago) in the
State of Illinois.

APPLICATION FOR CERTIFICATE TO BECOME A
TELECOMMUNICATIONS CARRIER
(Use additional sheets as necessary.)

GENERAL

1. Applicant's Name (including d/b/a, if any)  Flen # 36-4413479
   First Telecommunications Services, Inc

2. Authority Requested: (Mark all that apply)  13-403  X  13-404  X  13-405

3. Request for waivers/variances: In applications for exchange service authority under Sections 13-405 or 13-405, waivers of Part 710 and of Section 735.180 of Part 735 are generally requested. In applications for interexchange service authority under Sections 13-403 and 13-404, waivers of Part 710 and Part 735 are generally requested. Please indicate which waivers Applicant is requesting.
   X Part 710  X Part 735  X Section 735.180  Other

4. In what area of the state does the Applicant propose to provide service?
   Statewide Illinois

5. Please attach a sheet designating contact persons to work with Staff on the following: Exhibit A
   a) Issues related to processing this application = Kenneth Thompson 847-489-0002
b) Consumer issues = Sharese Douglas 847-489-3928  
c) Customer complaint resolution = Sharese Douglas 847-489-3928  
d) Technical and service quality issues = Kenneth Thompson 847-489-0002  
e) 'Tariff' and pricing issues = Ellis May 312-907-8205  
f) 9-1-1 issues = Sharese Douglas 847-489-3928  
g) Security/law enforcement = Ellis May III 312-907-8205

Please identify each contact person's (i) name, (ii) title, (iii) mailing address, (iv) telephone number, (v) facsimile number, and (vi) e-mail address, if any.

6. Please check type of organization?  
   - Individual  
   - Partnership  
   - Other (Specify)  
   X Corporation  
   Date corporation was formed January 23, 2001  
   In what state? Illinois

7. Submit a copy of articles of incorporation and a copy of certificate of authority to transact business in Illinois. Exhibit B

8. List jurisdictions in which Applicant is offering service(s).
   
   Illinois, Indiana, Michigan, Wisconsin and Ohio

9. Has the Applicant, or any principal in Applicant, been denied a Certificate of Service or had its certification revoked or suspended in any jurisdiction in this or another name?  
   _____ YES (Please provide details)  
   X NO

10. Have there been any complaints against the Applicant in any other jurisdiction?  
    _____ YES  
    X NO

   If YES, describe fully. Not applicable

11. Will the Applicant keep its books and records in Illinois?  
    X YES  
    NO

    If NO, permission pursuant to B3 Ill. Adm Code Part 250 needs to be requested.

   MANAGERIAL

12. Please attach evidence of the applicant's managerial and technical resources and ability to provide service. This may be in either narrative form, resumes of key personnel, or a combination of these forms. See Exhibit C

13. List Officers of Applicant.

   Sharese M. Douglas, Ellis J. May III, Kenneth N. Thompson, Mel J. Reynolds, Jim Chavis

14. Does any officer of Applicant have any ownership or other interest in any other entity, which has provided or is currently providing telecommunications services?  
    _____ YES  
    X NO

    If YES, list entity.
15. How will Applicant bill for its service(s)? Importing SBC.Ameritech's EDI files (duff files etc) into FTSI accounting software, which will automatically update our customer's accounts via an EDI import filter. Once this is done the monthly statements will be generated via an EDI file that is forwarded to FTSI mailing vendor (Expressible) and the statements are mailed.

16. How does Applicant propose to handle service, billing, and repair complaints?

FTSI customer service department will maintain a “complaint prevention unit”. This unit will include experienced senior customer service representatives that communicate daily with executive management as it relates to service, billing and repair complaints. Preventive maintenance procedures will always be engaged and/or modified as needed to eliminate service, billing and repair complaints.

17. Will personnel be available at Applicant's business office during regular working hours to respond to inquiries about service or billing? X YES _____ NO

18. What telephone number(s) would a customer use to contact your company?

312-420-5420 & 800-916-9688

19. What are your procedures to prevent unauthorized “slamming” of customers? A subscriber's Presubscription of a primary exchange or interexchange telecommunications carrier may not be switched to another telecommunications carrier without the subscriber's Authorization and FTSI will completely comply with this legislation. FTSI will provide either written notice and/or third party agent notification in compliance with Illinois slamming Legislation Section 13-902. Rules for verification of a subscriber's change in telecommunications carrier or addition to a subscriber's service.

20. If granted authority to operate as a local exchange carrier, will the applicant abide by the following 83 Illinois Administrative Code Pars: 705, 710, 720, 725, 735, 755, 756, 757, 770, and 772?

X YES _____ NO (If no, please provide an explanation)

21. Will the applicant sign and return membership forms to the Universal Telephone Assistance Corporation and the Illinois Telecommunications Access Corporation. X YES _____ NO

See Exhibit D

FINANCIAL

22. Please attach evidence of applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of applicant's financial resources and ability to provide service. See Exhibit E

TECHNICAL

23. Does Applicant utilize its own equipment and/or facilities? X YES _____ NO

If YES, please list: Software: Novell 5.0, 100 user license, Netshield 4.5 for NetWare, Cheyenne Arcserve, Colli 100 user license, Meridian option 11 switching software, meridian mail software. Hardware: Server's are 950 Pentium III with raid level 5, 1gig ram, 65 gig hardrive space, Fax server same, email server same, data storage server same, mailed Server same. 2 Hp procurve 2140 hubs with cat 5 wiring, Four (4) HP 9180 UPS. Telecommunications equipment: Option 11c switch from meridian with automatic call distribution System and 24 phones.

If NO, which facility provider(s)'s services does Applicant use?
24. Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, local service.)

Local service

25. Will technical personnel be available at all times to assist customers with service problems?
   X YES _______ NO

26. If Applicant intends to provide payphone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June 11, 1986, including, but no limited to: (a) touch dialing; (b) access to 9-1-1 and “0” operator dialing without use of a coin; (c) rules governing use of payphones by disabled persons; (d) ability to complete local and long-distance calls; (e) unlimited duration for local calls; and (f) a message explaining the telephone’s general operations, dialing instructions for emergency assistance, payphone owner’s name, method of reporting service problems and method of receiving credit for payphone owner’s name, method of reporting service problems and method of receiving credit for faulty calls? X YES _______ NO

(Signature of Applicant) 3/13/01
VERIFICATION

This application shall be verified under oath.

OATH

State of Illinois) ) as
County of Cook )

Kenneth Thompson makes oath and says that he is CEO of First Telecommunication, Inc

That he has examined the foregoing application and that to the best of his knowledge, information, and belief, all statements of fact contained in the said application are true, and the said application is a correct statement of the business and affairs of the above-named applicant in respect to each and every matter set for the therein.

(Signature of affiant)

Subscribed and sworn to before me a Notary Public/
(Title of person authorized to administer oaths)

in the State and County above names, this 15th day of March 2001.

(Signature of person authorized to administer oath)