

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

CHIEF CLERK'S OFFICE
2009 NOV 16 A 10:31 AM
ILLINOIS COMMERCE COMMISSION

Regarding a complaint by (Person making the complaint): PHOENIX DEVEREUX

Against (Utility name): COM-ED

As to (Reason for complaint) BEING DENIED THE RIGHT TO OBTAIN LIGHT SERVICES

in Bolingbrook Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 378 A WhiteWater dr. # 201

The service address that I am complaining about is 378 A White Water dr. #201.

My home telephone is (630) 410-8190

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (708) 359-0687

My e-mail address is Phoenix.devereux@yahoo I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) COM-ED (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
83 IL. ADMIN PART 200.300, 200.320, 200.500, 200.610, 200.820, 200.860
200.870,

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. ON or ABOUT July 25, 2009 thru AUGUST 05, 2009 I CALLED COM-ED TO REQUEST ELECTRICAL SERVICES AND ~~WERE~~ WAS TOLD THAT THERE WERE ALREADY SERVICES UNDER "MY" SOCIAL SECURITY NUMBER, BUT NOT ~~THE~~ ^{THE} current mailing address given. AND DENIED SERVICES
2. When asked why were the service request denied I was then told to provide proof of who I was AND that information was submitted & services were still denied.
3. Additional information was requested from the utility company in which I submitted & the request was still denied documents were submitted from the SOCIAL SECURITY ADMINISTRATION & SERVICES WERE STILL DENIED !!!

Please clearly state what you want the Commission to do in this case: I WOULD BE HONORED FOR THE COMMISSION TO REVIEW my submissions of proof of identity & allow services to be obtained, ALSO instruct THE utility company to reimburse for extra services & monies paid for current electrical services being provided & allow punitive damages for wrongful conduct.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: Nov. 9, 2009
(Month, day, year)

Complainant's Signature: Phoenix Deveroux

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, PHOENIX DEVEROUX, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Phoenix Deveroux
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 11/9/09

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.