

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:
Case: 09-0554

ORIGINAL

Regarding a complaint by (Person making the complaint): GALINA YARO
Against (Utility name): COMMONWEALTH EDISON COMPANY
As to (Reason for complaint) OVERBILLING BASED ON THE WRONG READINGS OF THE METER
FOR THE PERIOD OF 102 MONTHS (8.5 YEARS)

in VERNON HILLS, Illinois.

ILLINOIS
COMMERCE COMMISSION
2009 NOV 13 P 1:07
CHIEF CLERK'S OFFICE

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 547 E. HARVEY LAKE DRIVE, VERNON HILLS IL 60061

The service address that I am complaining about is SAME AS ABOVE

My home telephone is { 847 } 772-9368

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at { 847 } 935-4302

My e-mail address is GALINAYARO@YAHOO.COM I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) COMMONWEALTH EDISON COMPANY (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

9-252.1 of the Public Utilities Act

10-YEAR STATUE OF LIMITATIONS (735 ILCS 5/13-206)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

SEE ATTACHED EXHIBIT A

Please clearly state what you want the Commission to do in this case:

COMMISSION SHOULD RULE IN FAVOR OF THE PETITIONER AND DIRECT COMMONWEALTH EDISON COMPANY TO REFUND ALL OVERPAID FUNDS PLUS STATUTORY INTEREST

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: _____ Complainant's Signature: B. YARD
(Month, day, year)

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

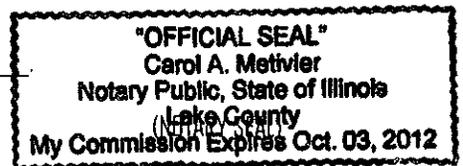
A notary public must witness the completion of this part of the form.

I, Galina YARD, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

G. YARD
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) November 9, 2009

Carol A. Metivier
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.