

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT

For Commission Use Only:
Case: 09-0464

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Louis Testa

Against (Utility name): ComEd

As to (Reason for complaint) over charge of electricity and challenging the accuracy of the electric meter on three electric utility bills.

in Davis Illinois.

CHIEF CLERK'S OFFICE
2009 NOV -2 P 1:44
ILLINOIS COMMERCE COMMISSION

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 1203 W. Irving Park Rd. Bensenville, IL 60106

The service address that I am complaining about is 874 Breckenboro Rd. Davis IL 61019

My home telephone is [630] 595-4420

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [630] 595-4420

My e-mail address is LTSAILING@AOL.com I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) ComEd Electric Company (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Billing question

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. May electric Bill increased from \$43.57 to \$142.98 - with NO one present at location. Nothing was changed at this location.
2. June electric Bill was \$125.62 again very High Bill in comparison to the bills of \$40.00 in winter (with heat on). TO NOW, with twice off
3. July electric Bill was \$130.31 still very unusual for a summer month with NO AIR ON at location. ???
4. electric dropped to \$17.00 (APP) right after meter was replaced with NEW one. this warrants validity of old (electronic) meter?

I offered a compromise and agreed to pay the average between the winter bill of 40.00 and the summer of appx \$20.00 for the 3 high months to total \$90.00 then become normal Actual bills from new meter to present.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 10-29-09 (Month, day, year) Complainant's Signature: Louis Testa

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

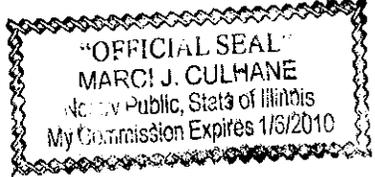
When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Louis Testa, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Louis Testa
Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) October, 29, 2009

Marc J. Culhane
Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

10/28/09

Louis Testa
1203 W, Irving Park Rd.
Benenville. IL 60106
(630) 595-4420

Service address of
874 Breckenboro rd.
Davis. IL 61019

Subject: High electric bills.

This is an elaboration of my formal complaint form.
What I want the Commission to do in this case.

I just wanted to be clear as to my position on this matter. I stated in the complaint form. That I challenge three electric bills for the months of May \$142.98, June \$125.62 & July \$130.31. These amounts are very high in comparison with the winter months of appromoxly \$40.00 per month with Heat on I will add. (Keep in mind that this home is vacant no one even lives in it). Right after the electronic meter was changed out to a new antilog style meter. I took a 31 day period and called Comed with the before and after readings of that 31 day time span. I was told with that information they calculated that my bill would be appomaxly \$17:00 for that month. From this information I concluded that the old (electronic) meter must have been faulty and or intermittent and not reporting consistent accurate electricity usage. Witch would explain the very high bills.

So I told Comed that in fairness I would be willing to take the average of the winter months of about \$40.00 and the summer months of about \$20.00 that is about \$30.00 and pay that amount for the three high questionably months. Being the total of \$90.00. Then resume normal actual reading billing from the point that new meter was installed. I felt that was more then fair in this very questionable situation.

Thank You



Louie Testa
Owner