

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

For Commission Use Only:
Case: 09-0483

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): BILL McNEW

Against (Utility name): NICOR

As to (Reason for complaint) A BILL I DO NOT OWE

CHIEF CLERK'S OFFICE
2009 NOV - 2 P 1:44
ILLINOIS
COMMERCE COMMISSION

in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 1455 PINE RD SYCAMORE IL 60178

The service address that I am complaining about is 444 COLAGE AVE DEKALB IL 60128

My home telephone is []

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (815) 739-9258

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) NICOR GAS (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- 1 NICON GAS SAYS I OWE A GAS BILL FROM 444 COLARNE AVE
THE BILL BELONGS TO THE TENANTS WHO LIVED THERE
- 2 THE GAS COMPANY HAS PUT THIS BILL ON MY HOME BILL AT
1455 FREEDOM SYCAMORE IL PREVENTING ME FROM BEING ABLE
TO PAY MY HOME GAS BILL

Please clearly state what you want the Commission to do in this case:

REMOVE THESE CHARGES FROM MY BILL

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 10 25 09
(Month, day, year)

Complainant's Signature: Bill Mc...

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Bill Mc..., Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 10/26/09

Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.