

For Commission Use Only:
Case: 09-0481

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION
FORMAL COMPLAINT
Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

ORIGINAL

Regarding a complaint by (Person making the complaint): Kiara Hardaway

Against (Utility name): NICOR GAS

As to (Reason for complaint) Nicor will not turn service on at my address 451 Sibley blvd. Due to a person lasted name as mines owing a bill.

CHIEF CLERK'S OFFICE
2009 OCT 30 12:52
ILLINOIS COMMERCE COMMISSION

in Calumet City Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 451 Sibley blvd Calumet City IL 60409

The service address that I am complaining about is 451 Sibley blvd Calumet City IL 60409

My home telephone is (708) 891-5820

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (708) 891-5820

My e-mail address is _____ I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company) Nicor Gas (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.
83 Ill. Adm. Code 280 or 735,
280.170 or 83 Ill. Adm. Code 735.200

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint? Yes No

Has your complaint filed with that office been closed? Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- ① I'm unsure what the date was that I applied for service. I do know that it was on when I moved in, they shut it off in June!
- ② When I asked why, the representative stated that the former person and I was related. I guess it's because of our last name. I told them that we wasn't so they replied that I was married to the person, which isn't true I'm sending a copy of proof that I'm not married, never ~~been~~ been married!
- ③ The next week I provided proof of the required documents and it still wasn't good enough!

Please clearly state what you want the Commission to do in this case:

Turn back on service a.s.a.p.!

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 10-28-09
(Month, day, year)

Complainant's Signature: Kiara Hardaway

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

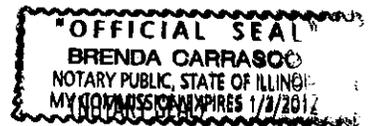
A notary public must witness the completion of this part of the form.

I, Kiara Hardaway, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Kiara Hardaway
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 10-28-09

[Signature]
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

DAVID ORR, COUNTY CLERK



COOK COUNTY

CERTIFICATION THAT RECORD WAS NOT FOUND

RECORD REQUESTED WAS: BIRTH MARRIAGE DEATH

UNDER THE NAME(S) Kiara Hardaway D.O.B June 08, 1989

DATE October 26, 2009 PLACE Chicago and Cook County, Illinois

OTHER DATA SEARCH YEARS June 1986 THRU October 25,2009

I HEREBY CERTIFY THAT I AM THE OFFICIAL CUSTODIAN OF THE VITAL STATISTICS FILES WHICH SHOULD CONTAIN THE RECORD REQUESTED AS DESCRIBED ABOVE, BUT THAT UPON DILIGENT SEARCH NO RECORD COULD BE FOUND.

DATED 10/26/2009 AT CHICAGO/markham COOK COUNTY, ILLINOIS

SIGNED *David Orr* OFFICIAL TITLE COUNTY CLERK OF COOK COUNTY

 P.S. GENE. XX SUB. MAIL CORRES.

SEARCHERS CH VG

SEAL OF COOK COUNTY

TYPIST INITIALS VG