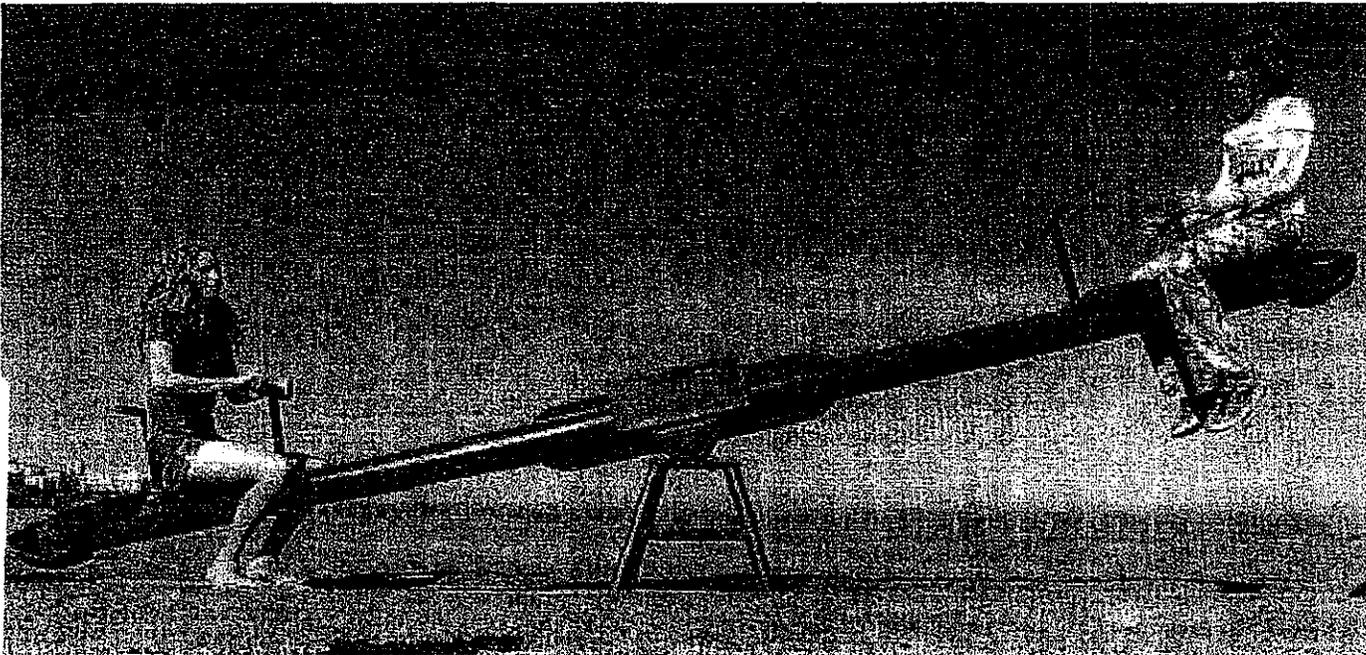




Frequently Asked Questions Con't

What confirmation do customers get that their *GEOgas* charge is being used for projects / reductions are actually being made?

- In addition to the information highlighted in the welcome letter and on our website, USESC will send a certificate and letter to the customer once a year detailing their participation in the program.



Think of *GEOgas* offsets as a teeter-totter.

6.7

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GEO Ambassadors

- Our *GEOgas* customers are GEO Ambassadors - environmental leaders in the community committed to positive change.
- Thousands of customers have already become GEO Ambassadors, collectively preventing or offsetting hundreds of thousands of pounds of greenhouse gases annually.

Level of Participation (% of annual household natural gas consumption offset by <i>GEOgas</i>)	# of units	Emissions offset (in lbs)
20%	1	2,205
40%	2	4,410
60%	3	6,615
80%	4	8,820
100%	5	11,025

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Selling features of GEO

- Not a one size fits all product offering – customers can choose their level of participation. Some may choose a little, others may choose a lot!

Percentage of annual consumption as GEO	# of units	Fixed amount/month
20%	1	\$4
40%	2	\$8
60%	3	\$12
80%	4	\$16
100%	5	\$20

USE 000073

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GEO Contract

✓ **Yes to the Green Energy Option ("GEOgas")**
 Customer agrees to enroll in GEOgas, has selected the preferred number of units and signed where indicated. Customer has read para. 7 of the terms and conditions, and understands that for each unit selected, USESC will ensure that 1 metric ton of Customer's household CO₂ emissions is offset for each year of the Term through the purchase and retirement of emissions credits.

Choose One	Units	\$/month	Authorized Signature
<input type="radio"/>	1	4	
<input type="radio"/>	2	8	
<input type="radio"/>	3	12	
<input type="radio"/>	4	16	
<input type="radio"/>	5	20	

The unit must be selected,
 and the customer must sign to confirm their
 GEOgas units

GEOgas will be included as part of the Natural Gas Fixed Price Agreement.

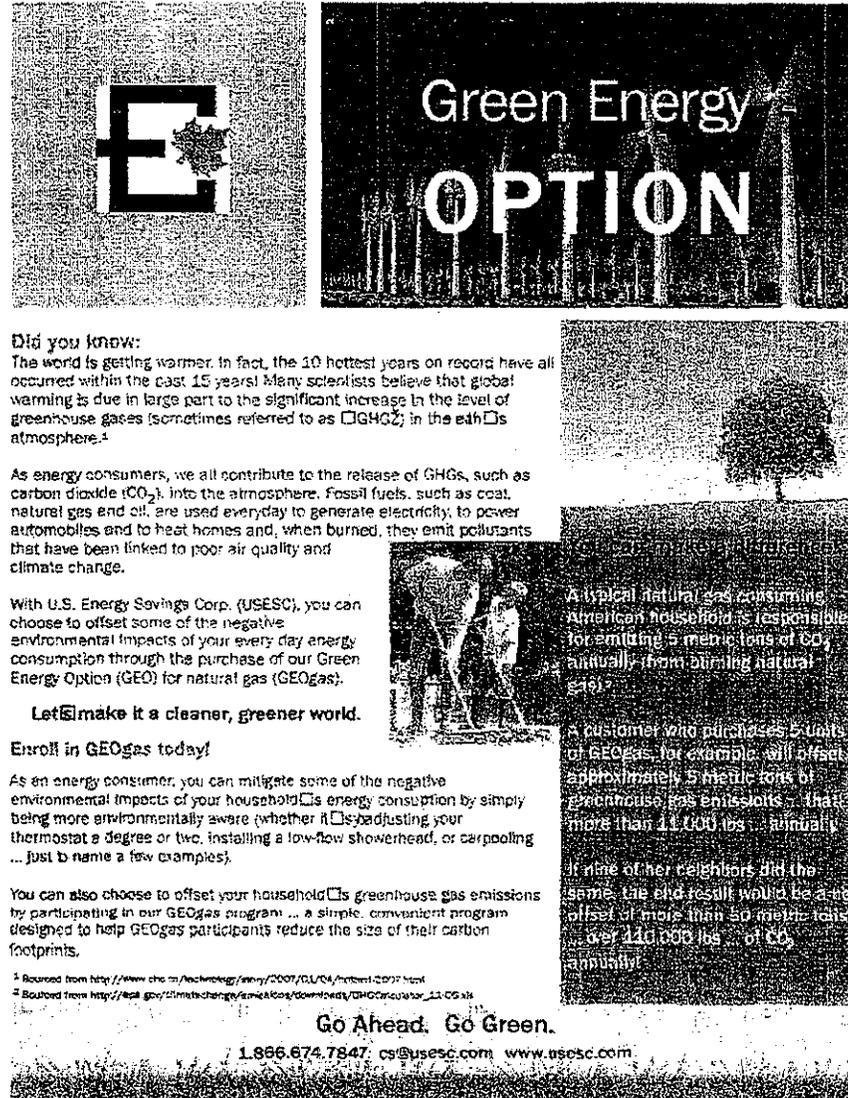
USE 000074

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Marketing Materials

- In addition to the Agreement, Customer Service Contact form and the brochure, a GEO brochure must be handed to all customers to choose GEOgas.
- This is also available in Spanish, for customers who sign a Spanish Agreement



Green Energy OPTION

Did you know:
The world is getting warmer. In fact, the 10 hottest years on record have all occurred within the past 15 years! Many scientists believe that global warming is due in large part to the significant increase in the level of greenhouse gases (sometimes referred to as GHG) in the earth's atmosphere.¹

As energy consumers, we all contribute to the release of GHGs, such as carbon dioxide (CO₂), into the atmosphere. Fossil fuels, such as coal, natural gas and oil, are used everyday to generate electricity, to power automobiles and to heat homes and, when burned, they emit pollutants that have been linked to poor air quality and climate change.

With U.S. Energy Savings Corp. (UESC), you can choose to offset some of the negative environmental impacts of your every day energy consumption through the purchase of our Green Energy Option (GEO) for natural gas (GEOgas).

Let's make it a cleaner, greener world.

Enroll in GEOgas today!

As an energy consumer, you can mitigate some of the negative environmental impacts of your household's energy consumption by simply being more environmentally aware (whether it's adjusting your thermostat a degree or two, installing a low-flow showerhead, or carpooling ... just to name a few examples).

You can also choose to offset your household's greenhouse gas emissions by participating in our GEOgas program ... a simple, convenient program designed to help GEOgas participants reduce the size of their carbon footprints.

¹ Sourced from <http://www.eia.doe.gov/energy/2007/01/04/04.html>
² Sourced from http://epa.gov/climatechange/america/america/ghgcalculator_11_05.xls

Go Ahead. Go Green.
1.866.674.7847 cs@usesc.com www.usesc.com

A typical natural gas-consuming American household is responsible for emitting 5 metric tons of CO₂ annually from burning natural gas.²

A customer who purchases 5 units of GEOgas, for example, will offset approximately 5 metric tons of greenhouse gas emissions - that's more than 11,000 lbs. annually!

If none of her neighbors did the same, the end result would be a net offset of more than 50 metric tons - over 110,000 lbs. of CO₂ annually!

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[PUBLIC]

PART 4



Reaffirmation

Reaffirmation

- GEO_{gas} will be reaffirmed as part of the verification call. The Customer Service Representative will ask the contractor if the customer has opted for GEO_{gas}, and if yes, the number of units chosen.
- The CSR will in turn confirm with the customer.

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Registering A Customer

Section 7

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Registering a Customer

When registering a customer there are a few important points to note. If a customer has signed up with a retailer for gas, the bill will have a marketer's name on it.

When writing the customer's information on the agreement, it is very important that:

- The contractor write the customer's information as accurately and legibly as possible, including writing both the name of the business and the name of the signatory on the registration.
- Ensure that the customer signs and initials all pertinent places on the registration.
- It is also very crucial that your contractor information is written on the registration.
- **E-mail addresses** are to be obtained from customers.

USE 000079

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Badges

- Contractors must wear USESC badges at all times when they are in the field writing agreements. The badges identify you to customers as USESC Contractors and ensure that there is no misrepresentation regarding who the Contractor represents.
- Contractors are never permitted to market for USESC without a USESC issued badge.

USE 000080

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7.2



Paperwork, Agreement, Bill & Rates

USESC agreements are in two parts:

- **Customer Agreement** – contains the specific terms and conditions of the customer's contract
- **Customer Registration form** (a two part carbon form) – this contains all the specific customer information to process the account. Top copy (white) to be handed in, second copy (pink) to be left with customer.

Other relevant paperwork:

- Customer Service Contact Form (*MUST be provided to all customers that are solicited*)
- Energy in the News (*on reverse side of Customer Service Contact Form. In some cases no Energy in the News will be available*)
- Cancellation Form (*Residential only, MUST be left with all customers that sign a registration*)
- Commission Submission Form (*3 part NCR for contractors only*)
- Marketing Brochure (*updated brochures MUST only be used*)
- GEOgas Brochure.

USE 000081

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Paperwork (con't)

- The Customer Service Contact form must be provided to **ALL** potential consumers, regardless of whether they sign up or not.
- Energy in the News should be provided to customers who join our program to inform them about various press articles and reassure the customer that they have made a good decision.
- Customer cancellation Forms must be provided, *by law*, to **ALL RESIDENTIAL** customers who join our program.

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Overwriting Customers

- There is full mobility in Illinois, which essentially means that marketers can sign up customers that are registered with competitors.
 - USESC contractors have the ability to register customers that are enrolled with other retailers; however, the customer **MUST** be made aware of all of the possible consequences that could be leveled by the other marketer (i.e., exit fees).
 - Customers who attempt to cancel their agreement with USESC in order to sign with another retailer will be charged exit fees.

USE 000083

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Submitting Agreements

- Agreements are to be submitted to your Regional Office on a pre-determined basis. Please confer with your Regional Distributor.
- Agreements must be submitted with Commission Forms. Commission Forms are printed on three page carbon paper. The white copy is submitted to Head Office, the yellow copy is for you to keep for your record, and the pink copy will be filed at your Regional Office.

USE 000084

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7.6

Budget Billing and Blend & Extend

Section 8



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11SE 000085



Budget Billing

Budget Billing provides a convenient way for customers to pay their gas bills.

How it Works:

A customer that enrolls with the utility's budget billing program will have the utility calculate the monthly payment by estimating gas use and gas prices for the next 12 months. The customer's current account balance is also taken into account. This total is then divided by 12 to arrive at the customer's monthly Budget Plan payment.

Budget Billing with USESC:

- Customers that register with USESC automatically opt into our budget billing plan which means that:
 - The customer's budget billing amount with the utility will be adjusted to exclude the commodity charges and will only contain their administrative and delivery charges.
 - The customer will enter into a separate budget billing program with USESC based solely on commodity.
 - Customers who enter into a "budget billing" program with USESC will receive stability for their price and their monthly amount.
- Customers must check off the "opt out" box on the agreement if they do not wish to participate in budget billing with USESC.



Blend & Extend

Blend & Extend is an exciting option available to customers:

The Blend: The customer's existing contract price is 'blended' together with USESC's present-day price to create a new contract price.

The Extend: The customer's existing contract term will end, and a new term will begin at the 'blended' rate for a period of 5 years.

USE 000087

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8.2

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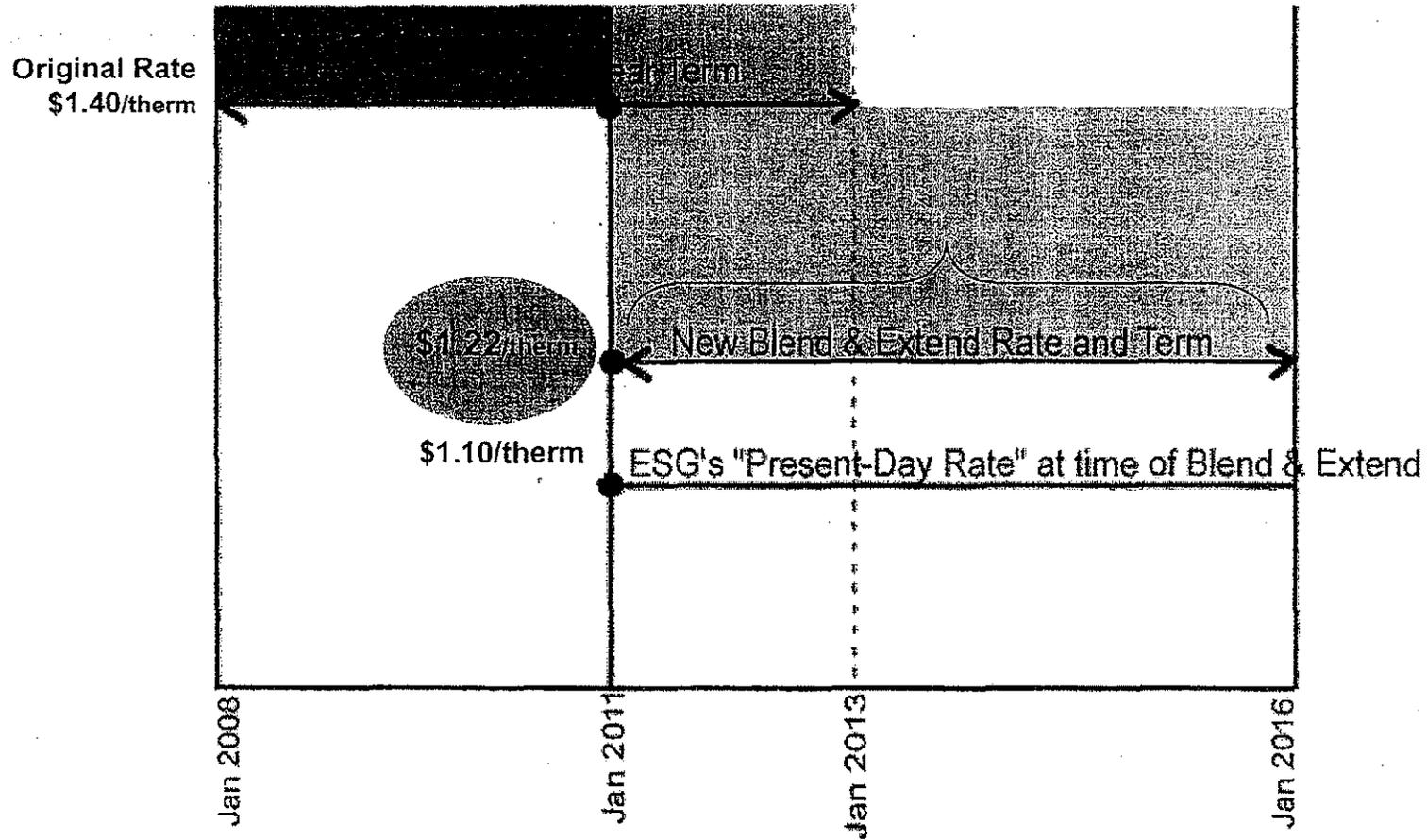
Blend & Extend

- **Important details:**
 - Blend & Extend can only be exercised once in a five year period.
 - This is only available to customers who sign on the new contracts with Blend & Extend in the terms and conditions.
 - Customers already flowing on USESC's existing agreements are not eligible for Blend & Extend. It is a new feature only.
 - This is currently available to residential customers only..

USE 000088

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Blend & Extend – Illustrative Example



Example: Customer signs deal in January 2008 at a price of \$1.40/THERM, and flows for 3 years, until 2011, when he or she requests the blend & extend option. The current/street rate is \$1.10/therm
 $= (1.40 \times 0.4) + (1.10 \times 0.6) = \$1.22/\text{therm}$ New Blended Rate



Q & A - Blend & Extend

- **Q. Customer: “What if your price is different after I register for your program?”**
- We believe long term energy prices will continue to be volatile and typically trend upwards. However, in the event that USESC’s regular offered price during your term is less than your program price today, you can receive a new blended rate, by taking advantage of our convenient Blend & Extend option. This ‘blends’ your existing rate with the new rate, and ‘extends’ your term.

Completing the Agreement

Section 9



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USE 000091



F.O.T.A. Peoples Gas /NorthShore Gas

PEOPLES ENERGY SAVINGS
 3001 Grand Ave. | Northbrook, IL 60062
 Customer Service: 1-800-555-5555
 En Español: 1-888-555-5555
 TDD Line: 1-888-555-5555

Account Number: 7777-7777-7777
 Amount Due: \$62.56
 Billing Date: 04/23/2006
 Billing Period: 03/21/2006 - 04/19/2006
 Service Address: 2001 Grand Ave., Northbrook, IL 60062
 Service Classification: Rate 1 - Standard Residential - Fixed NG

Activity Since Last Bill: \$62.55
 Total Current Charges: \$62.56
 Amount Due: \$62.56

ENVIRONMENTAL CHARGE	AMOUNT
Gas Charge	\$58.70
Taxes	\$3.86
Municipal Solid Waste Disposal Fee	\$0.00
Gas Regulator Fee	\$0.00
Total Current Charges	\$62.56

Message: To pay your gas bill by credit card, empty and 1-888-255-5100, A \$4.00 transaction fee will apply.

PEOPLES ENERGY SAVINGS
 ACCOUNT NUMBER: 7777 7777 7777
 Please pay by 05/01/2006
 Please write your account number on your check.

Amount Due: \$62.56
 Amount Enclosed: \$62.56

PEOPLES ENERGY SAVINGS
 MAIL TO: JANE O CUSTOMER SERVICE
 3001 GRAND AVE., NORTHBROOK, IL 60062
 PEOPLES ENERGY SAVINGS
 PO BOX 0
 CHICAGO, IL 60602-0001

NorthShore Gas
 3001 Grand Ave. | Northbrook, IL 60062
 Customer Service: 1-800-555-5555
 En Español: 1-888-555-5555
 TDD Line: 1-888-555-5555

Account Number: 7777-7777-7777
 Amount Due: \$62.56
 Billing Date: 04/23/2006
 Billing Period: 03/21/2006 - 04/19/2006
 Service Address: 2001 Grand Ave., Northbrook, IL 60062
 Service Classification: Rate 1 - Standard Residential - Fixed NG

Activity Since Last Bill: \$62.55
 Total Current Charges: \$62.56
 Amount Due: \$62.56

ENVIRONMENTAL CHARGE	AMOUNT
Gas Charge	\$58.70
Taxes	\$3.86
Municipal Solid Waste Disposal Fee	\$0.00
Gas Regulator Fee	\$0.00
Total Current Charges	\$62.56

Message: To pay your gas bill by credit card, empty and 1-888-255-5100, A \$4.00 transaction fee will apply.

PEOPLES ENERGY SAVINGS
 ACCOUNT NUMBER: 7777 7777 7777
 Please pay by 05/01/2006
 Please write your account number on your check.

Amount Due: \$62.56
 Amount Enclosed: \$62.56

PEOPLES ENERGY SAVINGS
 MAIL TO: JANE O CUSTOMER SERVICE
 3001 GRAND AVE., NORTHBROOK, IL 60062
 PEOPLES ENERGY SAVINGS
 PO BOX 0
 CHICAGO, IL 60602-0001

U.S. ENERGY SAVINGS CORP.
 NATURAL GAS FIXED PRICE PROGRAM AGREEMENT
 AGREEMENT NUMBER: 05/01/2006
 CUSTOMER NUMBER: 7777-7777-7777

Customer Name: JANE O CUSTOMER
 Service Address: 2001 Grand Ave., Northbrook, IL 60062
 Service Classification: Rate 1 - Standard Residential - Fixed NG
 Billing Cycle: Monthly
 Billing Date: 04/23/2006
 Billing Period: 03/21/2006 - 04/19/2006

ENVIRONMENTAL CHARGE	AMOUNT
Gas Charge	\$58.70
Taxes	\$3.86
Municipal Solid Waste Disposal Fee	\$0.00
Gas Regulator Fee	\$0.00
Total Current Charges	\$62.56

Message: To pay your gas bill by credit card, empty and 1-888-255-5100, A \$4.00 transaction fee will apply.

PEOPLES ENERGY SAVINGS
 ACCOUNT NUMBER: 7777 7777 7777
 Please pay by 05/01/2006
 Please write your account number on your check.

Amount Due: \$62.56
 Amount Enclosed: \$62.56

PEOPLES ENERGY SAVINGS
 MAIL TO: JANE O CUSTOMER SERVICE
 3001 GRAND AVE., NORTHBROOK, IL 60062
 PEOPLES ENERGY SAVINGS
 PO BOX 0
 CHICAGO, IL 60602-0001

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Customers Enrolled with USESC

PEOPLES ENERGY
 Peoples Gas
 North Shore Gas
 www.PeoplesGas.com

Bill Date	Account Number	Payment Due Date	Amount Due
04/15/2006	9 9999 9999 9999	05/06/2006	\$185.19

Name John Q Customer

Summary of Supplier Charges

Gas Commodity Charge	120.25
Subtotal Supplier Charges	\$120.25

Supplier Messages

CHOICE FOR YOU
U.S. ENERGY SAVINGS CORP
 Customer Services: 1-888-274-7847
 www.energysavings.com

nicor www.nicorgas.com/myaccount
 1118 NICOR BLVD 833 642-6748

Service Type: **Basic Service** Account ID: 0000-0000-0

Payment Information

Service Balance: 89.33
 149th Payment Received: Thank you! -60.18
Total Payments and Balances: 5.60

Purges service at the following location:
 1234 St. John

Meter Reading: Meter Number 00009900
 Current: 4799 Estimated Reading: 4799 (A: 2016)
 Previous: 4773 Customer Read: September 21, 2016
 Difference: 26 (22 Days)
 Conversion to Therms: 55.23 (0.04 BTU Factor) = 24.77 Therms

Residential Gas Next Service

Delivery Charges

Monthly Customer Charge	5.48
Fee 26 Therms 14.77 @ 0.1153	1.76
21.76 Therms 22.62 @ 0.0447	1.46
Over 26 Therms 19.12 @ 0.0554	.96
Unscheduled Fuel Recovery 2236 @ 0.0077	.07
Environmental Cost Recovery 30.42 @ 0.0041	.12
Transmission Service Credit 55.77 Therms @ 0.0010	-0.53
Customer Select Charge	1.00
	32.23

Taxes

Municipal Gas Tax 19.77 @ 0.0045	.89
Municipal Utility Tax 32.23 @ 0.0075	.24
State Fund Tax 112.61 @ 0.0075	.84
State Gas Use Tax 25.77 @ 0.0054	1.39
	\$4.36

U.S. Energy Savings Corp
 GasSaverly Cost: 142.4

Total Current Bill Amount: \$61.15

Thank you for choosing U.S. Energy Savings Corp as your Customer Select Supplier. For questions regarding your Natural Gas Cost, contact them at 888-674-7847. If you have any questions regarding natural gas safety, call us at 1-888-682-6748.

Total Amount Due: \$61.43
 Bill Date 10/06/2006 due by 11/07/2006

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USE 000094

- Peoples customers will have a second page attached to their bill with USESC's name and rate.
- Nicor customers will have USESC's name listed just below the Natural Gas Cost of the bill.
- In both cases, please thank the customer for making a wise decision and move along.



USESC Paperwork

Section 10

11000 000095

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Customer Service Contact Sheet



Dear Customer,

Your complete satisfaction is our first priority.

If you have any questions, comments or concerns about our representative or our services contact us directly at:

1.888.674.7847
Monday to Friday
9:00 a.m. - 5 p.m.

fax us at:
1.888.548.7690

or email us at:

cs@useso.com

Independent Contractor Name:

Independent Contractor ID#

U.S. ENERGY SAVINGS CORP.
www.useso.com

New York • Texas • Illinois • Indiana

For your energy. For your peace of mind.

Illinois/Indiana Feb/06

The Customer Service Contact Sheet must be provided to **ALL** prospective customers, regardless of whether they sign up or not.

The reverse will contain, on occasion, the "Energy in the News."

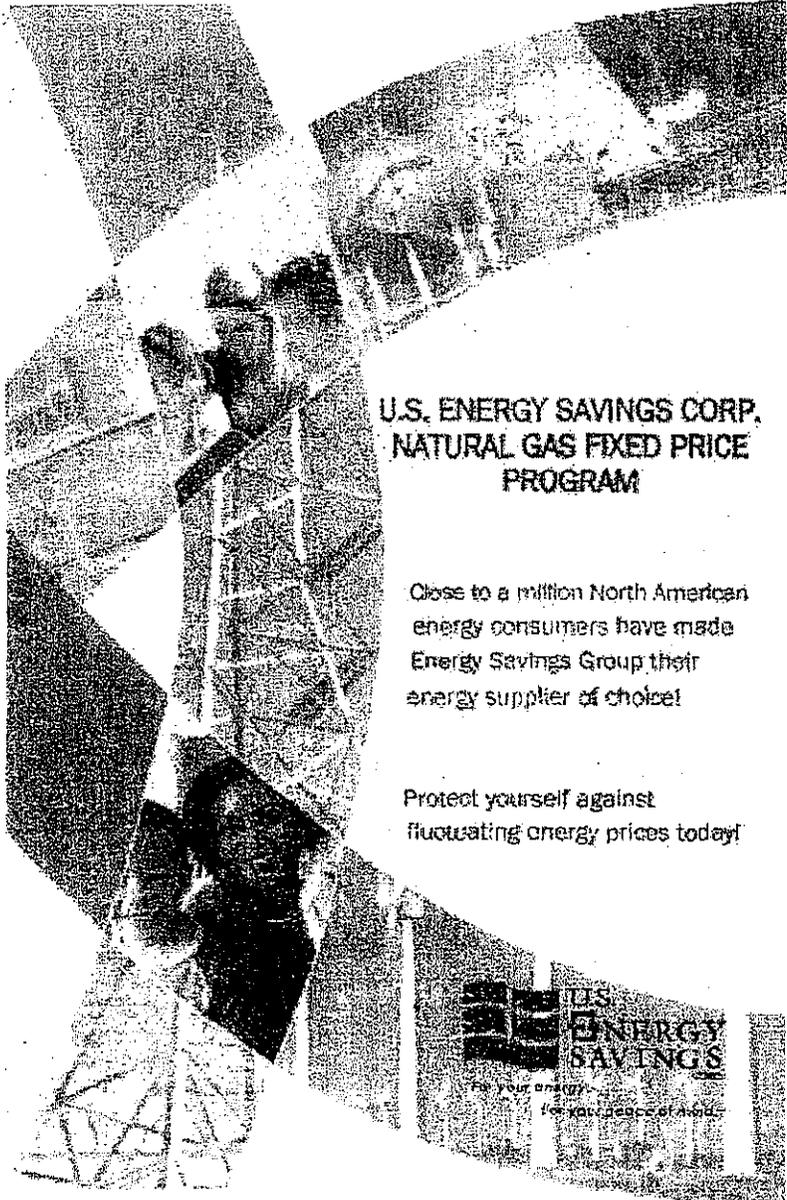
USE 000098

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Illinois Marketing Brochure

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U.S. ENERGY SAVINGS CORP. NATURAL GAS FIXED PRICE PROGRAM

Close to a million North American energy consumers have made Energy Savings Group their energy supplier of choice!

Protect yourself against fluctuating energy prices today!



For your energy...
for your peace of mind.

To better assist with your sales presentation a copy of the brochure should be presented to each prospective customer.

In addition, only updated Illinois Marketing brochures are permitted for contractor use. In Illinois, brochures are updated every three months.

IESC EXHIBIT 5.08
[PUBLIC]

PART 5



Code of Conduct & Compliance

Section 12

USE 000110

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CCR Objectives

- Provide high standards for sales processes while ensuring compliance with regulations.
- Timely and objective resolution to both customers and regulators.
- Maintain good working relationships with our industry partners, regulators and government.

- How do we achieve this objective?

- Through the compliance process and system, which allows us to identify areas requiring performance improvement and management of Independent Contractors.





Code of Conduct

The Independent Contractor must:

- Truthfully inform the customer of their identity as a gas marketer.
- Show an identification card (badge). This card must show the name of the Contractor
- Sign only individuals who are authorized to enter into an agreement.

Contractors must sign only an authorized individual that can legally bind the customer to the agreement.

- Contractors must use only timely, accurate comparisons.
- Contractors must allow the customer sufficient time to read, without harassment, all documents the energy marketer provides.

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Code of Conduct (con't)

- Contractors must ensure that all descriptions and promises made in promotional material are in accordance with actual conditions and circumstances existing at the time the description or promise is made.
- Contractors must ensure that all data referred to is properly established and reliable and supports any claim for which the data is cited.
- Contractors must also be apprised of all regulatory information and be up to date on any regulatory changes.
- Contractors should never state that they are affiliated with:
 - the Citizens Utility Board (CUB)
 - the Illinois Commerce Commission (ICC)
 - or the utilities such as Nicor and Peoples

USE 000118

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Glossary

Section 13

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USE 000119



Key Terms in Illinois

Citizens Utility Board (“CUB”)

Is a nonprofit organization that claims to represent the interests of residential utility customers across the state.

Equifax

Is the credit bureau that USESC uses to perform our credit checks.

Contractor

Is not an employee of ESMC and is an Independent Contractor that assists USESC in the registration of contracts in the State of Illinois.

Deregulation

Since the implementation of the Natural Gas Policy Act of 1978, Congress began a process that ended Federal control over the price of gas at the wellhead. This process also set in motion a series of public policy changes by the national and various state regulators that has culminated in “customer choice” programs in the natural gas industry.

ICC

Illinois Commerce Commission

AG

Attorney General

CONFIDENTIAL



Pass-Through Charges

- **Pass-Through Charges & Customer Select Charge:**

- In the case of Peoples Gas and NorthShore Gas service territories USESC's price does not include the Pass-Through Charge ("PTC"), and in Nicor Gas, the Customer Select Charge ("CSC").
- The "PTC" and "CSC" will vary and the amounts are not in the control of USESC.
- The "PTC" is comprised of an aggregation balancing gas charge and a storage service cost recovery charge.
- The "CSC" recovers the costs associated with the daily balancing of gas supplies and is not an additional charge for customer select participants, as customers buying their natural gas from Nicor Gas pay this charge as part of their gas supply cost.

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13.2

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The End

Thank You

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USE 000122

Modified GAF Scale

TABLE 1. Modified Global Assessment of Functioning (GAF) scale

Guidelines for Scale Use:

1. One Admission GAF score, evaluated on history and symptoms at admissions
One Discharge GAF score, evaluated on symptoms at discharge
One Outpatient GAF score, evaluated on symptoms during current past month
2. Rate LOWEST possible score for each patient

Score

Intervals

90

Absent or Minimal Symptoms

Criteria: Minimal or absent symptoms (e.g., mild anxiety before an examination)
Good functioning in all areas and satisfied with life
Interested and involved in a wide range of activities
Socially effective

No more than everyday problems or concerns (e.g., an occasional argument with family members)

Scoring: A patient with no symptoms or everyday problems - - Rating 88 - 90

A patient with minimal symptoms or everyday problems - - Rating 84 - 87

81

A patient with minimal symptoms and everyday problems - - Rating 81 - 83

80

Some Transient Mild Symptoms

Criteria: Mild symptoms are present, but they are transient and expectable reactions to psychosocial stressors (e.g., difficulty concentrating after family argument.)

Slight impairment in social, work, or school functioning (e.g., temporarily falling behind in school or work)

Scoring: A patient with EITHER mild symptom(s) OR mild impairment in social, work, or school functioning - Rating 78 - 80

A patient with mild impairment in more than 1 area of social, work, or school functioning - Rating 74 - 77

71

A patient with BOTH mild symptoms AND slight impairment in social, work, and school functioning - Rating 71 - 73

70

Some Persistent Mild Symptoms

Criteria: Mild symptoms are present that are NOT just expectable reactions to psychosocial stressors (e.g., mild or lessened depression and/or mild insomnia)
Some persistent difficulty in social, occupational, or school functioning (e.g., occasional truancy, theft within the family, or repeated falling behind in school or work)

But has some meaningful interpersonal relationships.

Scoring: A patient with EITHER mild persistent OR mild difficulty in social, work, or school functioning - rating 68 - 70

A patient with mild persistent difficulty in more than 1 area of school, work, or social functioning - rating 64 - 67

61

A patient with BOTH mild persistent symptoms AND some difficulty in social, work, and school functioning - rating 61 - 63

60	<p>Moderate Symptoms</p> <p>Criteria: Moderate Symptoms (e.g., frequent, moderate depressed mood and insomnia and/or moderate ruminating and obsessing; or occasional anxiety attacks, or flat affect and circumstantial speech, or eating problems and below minimum safe weight without depression Moderate difficulty in social, work, or school functioning (e.g., few friends or conflicts with co-workers)</p> <p>Scoring: A patient with EITHER moderate symptoms OR moderate difficulty in social, work, or school functioning – rating 58 – 60 A patient with moderate difficulty in more than 1 are of social, work, or school functioning – rating 54-57</p>
51	<p>A patient with BOTH moderate symptoms AND moderate difficulty in social, work, or school functioning – rating 51 – 53</p>
50	<p>Some Serious Symptoms or Impairment in Functioning</p> <p>Criteria: Serious impairment with work, school, or housework if a housewife or househusband (e.g., unable to keep job or stay in school, or failing school, or unable to care for family and house) Frequent problems with the law (e.g., frequent shoplifting, arrests) or occasional combative behavior Serious impairment in relationship with friends (e.g., very few or no friends, or avoids what friends he/she has) Serious impairment in relationships with family (e.g., frequent fights with family and/or neglects family or has no home) Serious impairment in judgment (including inability to make decisions, confusion, disorientation) Serious impairment in thinking (including constant preoccupation with thoughts, distorted body image, paranoia) Serious impairment in mood (including constant depressed mood plus helplessness and hopelessness, or agitation, or manic mood) Serious impairment due to anxiety (panic attacks, overwhelming anxiety) Other symptoms: some hallucinations, delusions, or severe obsessional rituals Passive suicidal ideation</p> <p>Scoring: A patient with 1 area of disturbance – rating 48-50 A patient with 2 areas of disturbance – rating 44-47</p>
41	<p>A patient with 3 areas of disturbance – rating 41-43</p>
40	<p>Major Impairment in Several Areas of Functioning</p> <p>Criteria: Serious impairment with work, school, or housework if a housewife or househusband (e.g. unable to keep job or stay in school, or failing school, or unable to care for family and home) Frequent problems with the law (e.g., frequent shoplifting, arrest) or occasional combative behavior Serious impairment in relationships with friends (e.g., very few or no friends, or avoids what friends he/she has) Serious impairment in relationships with family (e.g., frequent fights with family and/or neglects family or has no home) Serious impairment in judgment (including inability to make decisions, confusion, disorientation) Serious impairment in thinking (including constant preoccupation with thoughts, distorted body image, paranoia) Serious impairment in mood (including constant depressed mood plus helplessness and hopelessness, or agitation, or manic mood) Serious impairment due to anxiety (panic attacks, overwhelming anxiety) Other symptoms: some hallucinations, delusions, or sever obsessional rituals Passive suicidal ideation</p> <p>Scoring: A patient with 4 areas of disturbance – rating 38-40 A patient with 5 areas of disturbance – rating 34-37</p>
31	<p>A patient with 6 areas of disturbance – rating 31-33</p>

Modified GAF Scale

TABLE 1. Modified Global Assessment of Functioning (GAF) scale (<i>continued</i>)	
Score Intervals	
30	<p>Inability to Function in Almost All Areas</p> <p>Criteria:</p> <p><i>Unique</i> Suicidal preoccupation or frank suicidal ideation with preparation</p> <p><i>Items:</i> OR behavior considerably influenced by delusions or hallucinations</p> <p>OR OR serious impairment in communication (sometimes incoherent, acts grossly inappropriately, or profound stuporous depression)</p> <p><i>Combined</i> Serious impairment with work, school, or housework if a housewife or househusband (e.g. unable to keep job or stay in school, or failing school, or unable to care for family and home)</p> <p><i>Items:</i> Frequent problems with the law (e.g., frequent shoplifting, arrest) or occasional combative behavior</p> <p>Serious impairment in relationships with friends (e.g., very few or no friends, or avoids what friends he/she has)</p> <p>Serious impairment in relationships with family (e.g., frequent fights with family and/or neglects family or has no home)</p> <p>Serious impairment in judgment (including inability to make decisions, confusion, disorientation)</p> <p>Serious impairment in thinking (including constant preoccupation with thoughts, distorted body image, paranoia)</p> <p>Serious impairment in mood (including constant depressed mood plus helplessness and hopelessness, or agitation, or manic mood)</p> <p>Serious impairment due to anxiety (panic attacks, overwhelming anxiety)</p> <p>Other symptoms: some hallucinations, delusions, or severe obsessional rituals</p> <p>Passive suicidal ideation</p> <p>Scoring: A patient with 1 of the first 3 (unique) criteria – rating 21</p> <p>OR a patient with 7 of the combined criteria – rating 28-30</p> <p>A patient with 8-9 of the combined criteria – rating 24-27</p> <p>A patient with 10 of the combined criteria – rating 20-23</p>
21	
20	<p>In Some Danger of Hurting Self or Others</p> <p>Criteria: Suicide attempts without clear expectation of death (e.g., mild overdose or scratching wrists with people around)</p> <p>Some severe violence of self-mutilating behaviors</p> <p>Sever manic excitement, or severe agitation and impulsivity</p> <p>Occasionally fails to maintain minimal personal hygiene (e.g., diarrhea due to laxatives, or smearing feces)</p> <p>Urgent/emergency admission to the present psychiatric hospital</p> <p>In physical danger due to medical problems (e.g., severe anorexia or bulimia and some spontaneous vomiting or extensive laxative/diuretic/diet pill use, but without serious heart or kidney problems or severe dehydration and disorientation)</p> <p>Scoring: A patient with 1-2 of the 6 areas of disturbance in this category – rating 18-20</p> <p>A patient with 3-4 of the 6 areas of disturbance in this category – rating 14-17</p> <p>A patient with 5-6 of the 6 areas of disturbance in this category 11 – rating 11-13</p>
11	

10	<p>In Persistent Danger of Severely Hurting Self or Others</p> <p>Criteria:</p> <ul style="list-style-type: none"> Serious suicidal act with clear expectation of death (e.g., stabbing, shooting, hanging, or serious overdose, with no one present) Frequent severe violence or self-mutilation Extreme manic excitement, or extreme agitation and impulsivity (e.g., wild screaming and ripping the stuffing out of a bed mattress) Persistent inability to maintain minimal personal hygiene Urgent/emergency admission to present psychiatric hospital In acute, severe danger due to medical problems (e.g., sever anorexia or bulimia with hear/kidney problems, or spontaneous vomiting WHENEVER food is ingested, or severe depression with out-of-control diabetes)
0	<p>Scoring</p> <ul style="list-style-type: none"> A patient having 1-2 of the 6 areas of disturbance in this category – rating 8-10 A patient having 3-4 of the 6 areas of disturbance in this category – rating of 4-7 A patient having 5-6 of the 6 areas of disturbance in this category – rating 1-3