

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION **NORMAL COMPLAINT**

For Commission Use Only:
Case: 09-0457

ORIGINAL

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

Regarding a complaint by (Person making the complaint):

Bassel Haleem

Against (Utility name):

COMED-EXELON

As to (Reason for complaint)

I applied for service at 626 Morgan St. in Joliet, IL 60436. I received my first bill with a past due amount when I called to inquire about the past due amount I was told it was for a bill due at 6037 S. Kildare Chicago, IL 60629. from 2001-2002, I sent in foreclosure papers to COMED from 23 July 2001 and the past due amount has yet to be resolved. Instead, it was placed for collections.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

15224 S. Lexington Harvey, IL 60426

The service address that I am complaining about is

6037 S. Kildare Chicago, IL 60629

My home telephone is

(708) 299-6726

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(708) 299-6726

My e-mail address is

basselhaleem@att.net

I will accept documents by electronic means (e-mail) Yes No

(Full name of utility company)

COMED-EXELON

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

83 II Adm Part 200.170(b), 280.170.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

Yes No

Has your complaint filed with that office been closed?

Yes No

CHIEF CLERK'S OFFICE
2009 OCT 15 1:50:59
ILLINOIS COMMERCE COMMISSION

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

with foreclosure papers provided the amount of the past due bill is still due. How is this possible when I no longer owned property at 6034 S. Kildare since 23 July, 2001.

Please clearly state what you want the Commission to do in this case: I would my account to be corrected and taken out of collections. Also, I have paid forwards this account and I would like that amount to be refunded.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 10-13-09
(Month, day, year)

Complainant's Signature: Basse Hafeem

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

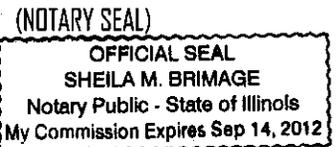
A notary public must witness the completion of this part of the form.

I, Basse Hafeem, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Basse Hafeem
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) 10-13-09

Sheila M. Brimage
Signature, Notary Public, Illinois



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.