

EXHIBIT 9

**Proposed Local Exchange Services
Tariff
Of
Broadview Networks, Inc.**

CHECK SHEET

The sheets of this Tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (C) - Signifies a **changed** condition or regulation.
- (D) - Signifies a **deleted** or **discontinued rate**, regulation or condition.
- (I) - Signifies a change resulting in an **increase** to a Customer's bill.
- (M) - Signifies material **moved** from another Tariff location.
- (N) - Signifies a **new** rate, regulation or condition.
- (R) - Signifies a change resulting in a **reduction** to a Customer's bill.
- (T) - Signifies a change in **text** but no change in rate or charge.

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TARIFF FORMAT

- A. Sheet Numbering - Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the Tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.
- B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current sheet version on file with the I.C.C. For example, the 4th revised Sheet cancels the 3rd revised Sheet 14. Because of various suspension periods deferrals, etc. the I.C.C. follows in their Tariff approval process, the most current sheet number on file with the I.C.C. is not always the Tariff page in effect.
- C. Paragraph Numbering Sequence - There are levels of alphanumeric coding. Each level of coding is subservient to its next higher level. The following is an example of the numbering sequence suggested for use in Tariffs.

2.1
2.1.A
2.1.A.1
2.1.A.1.a

- D. Check Sheets - When a Tariff filing is made with the I.C.C., an undated check sheet accompanies the Tariff filing. The check sheet lists the sheets contained in the Tariff, with a cross-reference to the current revision number. When new pages are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on the check sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some pages). The Tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the I.C.C.

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APPLICATION OF TARIFF

This Tariff set forth the service offerings, rates, terms and conditions applicable to the furnishing of intrastate telecommunication services by means of resold services of Broadview Networks, Inc.

The provision of local exchange, regional toll, and long distance telecommunications services is subject to existing regulations and terms and conditions specified in this Tariff and may be revised, added to or supplemented by superseding issues.

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SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to Carrier's location or switching center.

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable Carrier to identify the origin of service of the Customer so it may rate and bill the call. All authorization codes shall be the sole property of Carrier and no Customer shall have any property or other right or interest in the use of any particular authorization code. Automatic numbering identification (ANI) may be used as or in connection with the authorization code.

Automatic Numbering Identification (ANI) - A type of signaling provided by a local exchange telephone company which automatically identifies the local exchange line from which a call originates.

Billed Party - The person or entity responsible for payment of the Company's service.

Business Day - Monday-Friday 8:00am-5:00; Saturdays, Sundays and legal holidays are not recognized as business days.

Called Station - The termination point of a call.

Calling Card - A card issued by the Company containing sufficient information to enable charges for calls made to be properly billed on a pre-arranged basis. (see "Travel Card" definition)

Calling Station - The originating point of a call.

Carrier -or- Common Carrier - An authorized company or entity providing underlying network telecommunications services to the public.

Company or Carrier - Broadview Networks, Inc.

Customer - The person or legal entity which subscribes to, utilizes, or enters into arrangements for Carrier's telecommunications services and is responsible for payment of Carrier's services.

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SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

Customer Dialed Calling Card Call - A Calling Card Call which does not require intervention by an attended operator position to complete.

Debit Card - A Calling Card issued by the Company in return for pre-payment of an amount certain by the Customer. (see "Travel Card" definition)

Commission or I.C.C. - Illinois Commerce Commission.

Holiday - New Year's Day, President's Day, Memorial Day, Independence Day, Labor Day, Veteran's Day, Thanksgiving Day, Christmas Day.

ILEC - Incumbent Local Exchange Carrier.

Interruption - The inability to complete calls due to equipment malfunctions or human errors. Interruption shall not include, and no allowance shall be given for service difficulties such as slow dial tone, circuits, busy or other network and/or switching capacity shortages. Nor shall interruption include the failure of any service or facilities provided by a common Carrier or other entity other than the Carrier. Any Interruption allowance provided within this Tariff by Carrier shall not apply where service is Interrupted by the negligence or willful act of the Customer, or where the Carrier, pursuant to the terms of this Tariff, terminates service because of non-payment of bills, unlawful or improper use of the Carrier's facilities or service, or any other reason covered by this Tariff or applicable by law.

LATA - Local Access and Transport Area - A geographical area established by the U.S. District Court for the District of Columbia in Civil Action No. 82-0192, within which a local exchange company provides communications services.

Local Exchange Carrier - A company which furnishes local exchange telecommunications services.

Measured Charge - A charge assessed on a per minute basis in calculation a portion of the charges due for a completed inter-exchange call.

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SECTION 1. TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

Residential Rules - The Rules and Regulations Relating to Telephone Service to Residential Customers as adopted by the Illinois Commerce Commission and applicable Illinois law.

Subscriber - (see "Customer" definition)

Telecommunications - The transmission of voice communications or, subject to the transmission capabilities of the service, the transmission of data, facsimile, signaling, metering, or any other similar communications or form of intelligence.

Travel Card - A pre-paid or post-paid calling card issued by Carrier which allows Customers to make telephone calls and charge the calls to a credit or debit account. Calls charged to a Carrier-issued credit travel card will appear on the Customer's regular monthly bill. Calls charges to a Carrier-issued debit Travel Card will be charged against the debit account.

User - Any person or entity which makes use of services provided under this Tariff.

Verified Account Code - A numerical code used to identify users or groups of users on an account and to allocate the costs of service accordingly. Account codes are verified by a pre-defined list of codes maintained by the Company.

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SECTION 2. RULES AND REGULATIONS

2.1 Undertaking of the Company

- 2.1.A. This Tariff contains the regulations and rates applicable to the resale of local, telecommunications services provided by Company to business and residential customers within the State of Illinois.
- 2.1.B. Company is a pure reseller and as such has no direct control over availability of service switching, operator services, 911 or E911 emergency service. Company is not part of a joint undertaking with any other entity providing telecommunications channels, facilities or services. Company resells the Telecommunications Services of underlying common carriers.
- 2.1.C. The rates and regulations contained in this Tariff apply only to the services furnished by Carrier and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company for use in accessing the services of Carrier.
- 2.1.D. The Customer is entitled to limit the use of Carrier's services by End User's at the Customer's facilities.

2.2 Use of Services

- 2.2.A. Carrier's Services may be used for any lawful propose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services.
- 2.2.B. The use of Carrier's services without payment for service or attempting to avoid payment for service by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.

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SECTION 2. RULES AND REGULATIONS (Cont'd)**2.2 Use of Services (Cont'd)**

- 2.2.C. Carrier's services are available for use twenty-four (24) hours per day, seven (7) days per week.
- 2.2.D. Carrier does not transmit messages pursuant to this Tariff, but its services may be used for that purpose.
- 2.2.E. Carrier's services may be canceled for nonpayment of uncontested bill charges or for other violations of this Tariff.

2.3 Liability of Carrier

- 2.3.A. Due to unavailability of errors incident to the services and to the use of the facilities furnished by the Carrier or connecting carriers, the services and facilities furnished by the Carrier and connecting carriers are subject to the terms, conditions and limitations set forth herein.
- 2.3.B. When service is interrupted for a period of at least twenty-four (24) hours after notice by the Customer to Carrier, an allowance equal to 1/28 of fixed billing cycle charges for service and facilities furnished by the Carrier rendered useless or substantially impaired shall apply to each twenty-four (24) hours during which the interruption continues after notice by the Customer to the Carrier. Credit in any billing period shall not exceed the total non-usage charges for that period for the services and facilities furnished by the Carrier rendered useless or substantially impaired. No allowance shall apply to any non-recurring or usage charges. No credit shall be issued for interruptions of less than six (6) hours.
- 2.3.C. The liability of the Carrier for any loss or damages whatsoever arising out to mistakes, omissions, delays, errors, defects or failures in the service, or in any non-regulated equipment or facilities, shall not exceed an amount equivalent to the proportionate charge to the Customer for the period during which the mistake, omission, delay, defect, or failure existed, or the Tariff charge for the call involved. Under no circumstances shall the Carrier be liable for any consequential, special, indirect, incidental, or exemplary damages.

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SECTION 2. RULES AND REGULATIONS (Cont'd)**2.3 Liability of Carrier (Cont'd)**

- 2.3.D. Carrier shall not be liable for any act or omission or any connecting carrier, underlying carrier, or local exchange company including the provision of E911 services; for acts or omission of any other providers of connections, facilities, or for service other than the Carrier; or for culpable conduct of the Customer or failure of equipment, facilities or connection provided by the Customer.
- 2.3.E. Carrier shall not be liable for defacement of, or damage to, the premises of a Customer resulting from the attachment or instruments, apparatus and associated wiring furnished by the Carrier on such Customer's premises or by the installation or removal thereof, when such defacement or damage; is not the result of the Carrier's gross negligence. No agents or employees of the other participating carriers shall be deemed to be agents or employees or Carrier.
- 2.3.F. Carrier shall not be liable for any failure of performance due to causes beyond its control, including, without being limited to, acts of God, fires, floods or other catastrophes, national emergencies, insurrections, riots or wars, strikes, lockouts, work stoppage or other labor difficulties, acts or omissions of other carriers, and any law, order, regulation or other action of any governing authority or agency thereof.
- 2.3.G. Carrier shall not be liable for any unlawful or unauthorized use of Carrier's facilities and service, unless such use results solely from the negligence or willful misconduct of Carrier.
- 2.4.H. The Customer is responsible for taking all necessary legal steps for interconnecting Customer-provided terminal equipment with Carrier's facilities. The Customer shall secure all licenses, permits, rights-of-way, and other arrangements necessary for such interconnection.

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SECTION 2. RULES AND REGULATIONS (Cont'd)**2.4 Responsibilities of the Customer**

- 2.4.A. The Customer is responsible for placing any necessary orders for complying with Tariff regulations; for the placement of any stickers or tent cards provided by Carrier or as required by law; and for assuring that End Users comply with Tariff regulations. The Customers shall ensure compliance with any applicable laws, regulations, orders or other requirements (as they exist from time to time) of any governmental entity relating to services provided or made available by the Customer to End Users. The Customer is also responsible for the payment of charges for calls originated at The Customer's numbers which are not collect, third party, calling card, or credit card calls.
- 2.4.B. The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by Carrier on the Customer's behalf.
- 2.4.C. If required for the provision of Carrier's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to Carrier.
- 2.4.D. The Customer is responsible for arranging access to its premises at times mutually agreeable to Carrier and the Customer when required for Carrier personnel to install, repair, maintain, program, inspect or remove equipment with the provision of Carrier's services.

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SECTION 2. RULES AND REGULATIONS (Cont'd)**2.4 Responsibilities of the Customer (Cont'd)**

- 2.4.E. The Customer shall ensure that the equipment and/or system is properly interfaced with Carrier facilities or services, that the signals emitted into Carrier's network are of the proper mode, bandwidth, power, and signal level for the intended use of the Customer and in compliance with the criteria set forth in this Tariff and that the signals do not damage equipment, injure personnel, or degrade service to other Customers.
- 2.4.E.1 If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, Carrier will permit such equipment to be connected with its channels without use of protective interface devices.
- 2.4.E.2 If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to carrier equipment, personnel, or the quality of service to other Customers, Carrier may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, Carrier may, upon five (5) days written notice, via first class U.S. mail terminate the Customer's service.
- 2.4.F. The Customer is responsible for payment of the charges set forth in this Tariff. The Company reserves the right to refuse an application of service made by a present or former Customer who is, or was previously, indebted to the Company.
- 2.4.G. The Customer is responsible for compliance with the applicable regulations set forth in this Tariff.
- 2.4.H. The Customer shall indemnify and save Carrier harmless from all liability disclaimed by Carrier as specified in Section 2.3. above, arising in connection with the provision of service by Carrier.

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SECTION 2. RULES AND REGULATIONS (Cont'd)

2.5 Cancellation or Interruption of Services

2.5.A. Without incurring liability, Carrier may discontinue services to a customer or may withhold the provision of ordered or contracted services, subject to the procedures set forth in 2.5.B. following:

1. For nonpayment of any sum due Carrier for more than thirty (30) days after issuance of the bill for the amount due;
2. For violation of any of the provisions of this Tariff;
3. For violation of any law, rule, regulation or policy of any governing authority having jurisdiction over Carrier's services; or
4. By reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting Carrier from furnishing its services.

2.5.B. Procedures for discontinuance of existing service:

1. Carrier may discontinue service without notice for any of the following reasons:
 - a. If a Customer or User causes or permits any signals or voltages to be transmitted over Carrier's network in such a manner as to cause a hazard or to interfere with Carrier's service to others.
 - b. If a Customer or User uses Carrier's services in a manner to violate the law.

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SECTION 2. RULES AND REGULATIONS (Cont'd)**2.5 Cancellation or Interruption of Services (Cont'd)****2.5.B. Procedures for discontinuance of existing service (Cont'd)**

2. In all other circumstances, Carrier will provide the Customer with written notice via first class U.S. mail stating the reason for discontinuance, and will allow the Customer not less than ten (10) days to remove the cause for discontinuance.
3. In cases of non-payment of charges due, the Customer will be given five (5) days written notice via first class mail that disconnection will take place. Disconnection may take place at any time within five (5) business days of mailing of the notice.
4. Customer may be given an opportunity to make full payment of all undisputed charges by negotiating a mutually agreeable payment plan. If Customer breaks a payment plan with the Company, Company is not obligated to enter into any further plans. Service may be terminated in accordance with these procedures.
5. Service will not be discontinued on any non-business day where Carrier is not prepared to accept payment of the amount due and to reconnect.

2.5.C. Without incurring liability, Carrier may interrupt the provision of services at any time in order to perform tests and inspection to assure compliance with tariff regulations and the proper installation and operation of Customer and Carrier's equipment and facilities and may continue such interruption until any items of non-compliance or improper equipment operation so identified are rectified.

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SECTION 2. RULES AND REGULATIONS (Cont'd)

2.5 Cancellation or Interruption of Services (Cont'd)

2.5.D. Service may be discontinued by Carrier, without notice to the Customer, by blocking traffic to certain countries, cities, or NXX exchanges, or by blocking calls using certain Customer authorization codes, when Carrier deems it necessary to take such action to prevent unlawful use of its service. Carrier will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assist in a new authorization code to replace the one that has been deactivated.

2.6 Billing Arrangements

2.6.A. Customers will be billed directly by Carrier or its intermediary.

2.6.B. Carrier will render bills monthly. Payment is due within thirty (30) days after Carrier renders the bills.

2.6.C. Carrier may impose a late payment charge of 1.5% (18% per year) on any bill not paid within thirty (30) days of receipt by the Customer.

2.6.D. Carrier agrees to abide by all rules and regulations imposed upon it by the I.C.C. and applicable Illinois law.

2.7 Validation of Credit

Carrier reserves the right to validate the credit worthiness of Customers.

2.8 Contested Charges

All bills are presumed accurate, and will be binding on the Customer unless objection is received by Carrier within thirty (30) days after such bills are rendered. In the case of a billing dispute between the Customer and Carrier for service furnished to the Customer or End User, which cannot be settled with mutual satisfaction, the Customer can take the following course of action within thirty (30) days of the billing date:

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SECTION 2. RULES AND REGULATIONS (Cont'd)

2.8 Contested Charges (Cont'd)

- 2.8.A. First, the Customer may request, and Carrier will provide, an in-depth review of the disputed amount. The undisputed portion and subsequent bills must be paid on a timely basis or the service may be subject to disconnection.
- 2.8.B. Second, if there is still a disagreement about the disputed amount after the investigation and review by a manager of Carrier, the Customer may file an appropriate complaint with the Commission. The address and the telephone number of the Commission is:

The Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, IL 62701

Tel: (217) 782-7295
Fax: (217) 524-0673

2.9 Billing Entity Conditions

When billing functions on behalf of Carrier are performed by local exchange telephone companies, or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charge conditions.

2.10 Deposits

Carrier does not generally require a deposit from the Customer. At Carrier's discretion, a deposit may be required in accordance with applicable Illinois law.

2.11 Taxes

All federal excise taxes, FCC charges/fees and state and local sales taxes, are billed as separate line items on periodic bills and are not included in the quoted rates in this Tariff. Customer shall be responsible for all applicable taxes.

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SECTION 3 - GENERAL

3.1 GENERAL

- 3.1.1 Exchange Access Service is the furnishing of facilities necessary for communicating within and between specified exchange areas. The services are classified as both Local Exchange and Interexchange Telecommunications Service. Service is comprised of two components - network access and usage.
- A. Network Access is described following.
 - B. Network Access Business Services offered in Access Areas A, B, and C are classified as competitive for all business customers and are described in Part 4, Section 2, of Ameritech Tariff No. 19.
 - C. Residence network access lines in the following districts are classified as competitive for all residence customers and are described in Part 4, Section 2, of Ameritech Tariff No. 19: Alton, Belleville, Champaign Urbana, Collinsville, Danville, Decatur, East Moline, East St. Louis, Edgemont, Edwardsville, Granite City, Moline, O'Fallon, Peoria, Quincy, Rock Island, Rockford, Springfield, and Wood River.
 - D. Usage Services offered in Market Service Areas 1, 2, 3, 4, 5, 6, 7, 9, 10, 12, 13, 15 and 16 are described following and in Part 11, Section 1, of Ameritech Tariff No. 20.
- 3.1.2 Service is furnished only for use by the customer; the customer's family, guest, household, employees and business associates; persons temporarily subleasing a customer's residential premises; joint users of the customer's service; end-users of service resold or shared in accordance with Part 2, Section 2, Paragraph 4.9 of Ameritech Tariff No. 20; patrons of a composite data service vendor when the service is used for composite data service and by International Record Companies for overseas data message service.
- 3.1.3 There are two classes of service: Business and Residence. The classification of a customer's service as business or residence is determined by these regulations which define the character of use for rate purposes:

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SECTION 3 - GENERAL (Cont'd)

3.1 GENERAL (Cont'd)

3.1.3 (Cont'd)

- A. Service will be classified as business if:
1. The service is used primarily or substantially for a paid commercial, professional or institutional activity; or
 2. The service is situated in a commercial, professional or institutional location, or other location serving primarily or substantially as a site of an activity for pay; or
 3. The service number is listed as the principal or only number for a business in any Ameritech Pages Plus directory; or
 4. The service is used to conduct promotions, solicitations, or market research for which compensation or reimbursement is paid and provided. However, such use of service, without compensation or reimbursement, for a charitable or civic purpose shall not constitute business use of a service.
- B. Service will be classified as residence if none of the conditions of A. preceding apply, and:
1. The use of service is primarily and substantially of a social or domestic nature, and
 2. Service is located in a residence or, in the case of a combined business and residence premises, the service is located in bona fide residential quarters of such premises and business service is located in the business quarters of the same premises. Residence service may be extended into a business location, in the case of the combined business residence premises, on an incoming-only basis.

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SECTION 3 - GENERAL (Cont'd)

3.1 GENERAL (Cont'd)

3.1.3 (Cont'd)

C. If the level of usage for a customer with a residential class of service is \$140.00 in minutes of use charges, or if the Company receives information indicating that a customer's residence service is being used for business, the Company may begin a review of the customer's billing records. If the Company's review of its data and/or billing records indicates that a customer has used and is using a residential class of service in a manner requiring a business classification as defined in A. Preceding, the customer shall be contacted by the Company and told of the findings. The customer shall have an opportunity to provide reasonable and adequate data to show that the residential service is being used for residence use consistent with these regulations. If the customer refuses or is unable to show that the service is being used for residence use consistent with these regulations, the Company may change the service to a business classification and begin billing the appropriate rates and charges after notifying the customer of the intended action and the customer's right to appeal the matter to the Illinois Commerce Commission.

3.1.4 Residence Local Area Family Service and other multi-line residence services consist of: (1) the usage component(s) to be associated with two direct residence lines which may be arranged for sequential hunting in one direction only, and (2) two directory listings if required.

3.1.5 All types of usage service have specified local calling areas which are areas that can be called on a flat rate basis (no charge for individual calls), on a message unit basis, or on a minutes of use basis.

3.1.6 Service associated with residence network access lines terminating in a residence P.B.X. is provided at the same rates as service associated with Residence Direct Lines.

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SECTION 3 - GENERAL (Cont'd)

3.1 GENERAL (Cont'd)

3.1.7 Network Access

3.1.7.1 General

- A. A network access line is the connecting facility between a customer's premises and a serving central office that provides customer access to the dial network for placing and receiving calls. Residence network access lines, in the following districts are classified as competitive for all residential customers: Alton, Belleville, Champaign Urbana, Collinsville, Danville, Decatur, East Moline, East St. Louis, Edgmont, Edwardsville, Granite City, Moline, O'Fallon, Peoria, Quincy, Rock Island, Rockford, Springfield, and Wood River. Business network access lines are classified as competitive for all business customers.
- B. Monthly rates for network access lines are determined by class of service and by access area.
- C. The appropriate access area by prefix for each exchange and district is shown in Part 4, Section 2 of Ameritech Tariff No. 20.
- D. Service Transport Facilities (STF), may be used in the provision of P.B.X. trunks. In such case, the ASTF Applicable P.B.X. Trunk rate is also applicable.

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SECTION 3 - GENERAL (Cont'd)

3.1 GENERAL (Cont'd)

3.1.7 Network Access (Cont'd)

3.1.7.2 Monthly Rates

	<u>ACCESS AREA</u>		
	<u>A</u>	<u>B</u>	<u>C</u>
Residence Line - MSA 1 - Other MSAs	\$ 2.55	\$ 5.53	\$ 9.00 9.00
Business Direct Line - Single Line Subscribers Each Line	5.00	8.21	11.87
- Multiline Subscribers Each Line	5.00	8.21	11.87
P.B.X Trunk ^{1/1} - Single Line Subscribers Each Trunk			
STF Not Applicable	5.00	8.21	11.87
STF Applicable	.04	.19	.18
- Multiline Subscribers Each Trunk			
STF Not Applicable	5.00	8.21	11.87
STF Applicable	.04	.19	.18

In addition to the above rates, End User Common Line (EUCL) charges as filed for the State of Illinois in Ameritech Operating Companies Tariff F.C.C. No. 2 and a Deaf and Severely Hearing-Impaired Supplemental Charge as filed in Ameritech Tariff No. 20, Part 8, Section 8 will be applicable.

3.1.7.3 Access Area Designations

The Company incorporates, by reference, the Access Area Designations set forth in Ameritech Tariff No. 20, Part 4, Section 2.6.

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SECTION 3 - GENERAL (Cont'd)

3.2 SERVICE CHARGES

- 3.2.1 Service charges are nonrecurring charges applicable to various customer requests for connecting, moving or change telephone service, and are classified as either local exchange or interexchange, depending on the telecommunications service(s) to which they apply.
- 3.2.2 Service Charges are in addition to any other scheduled rates and charges normally applying under this tariff. They apply in addition to and not in lieu of Channel Charges, Initial Nonrecurring Charges or Construction Charges made because of additional cost in establishing service.
- 3.2.3 Service Charges for the initial establishment of telephone service are payable at the time application is accepted for the particular service or facility, and prior to the establishment of service.
- 3.2.4 Service Charges are applicable for the following work functions required to establish, add to, move or change telephone service:
- A. Service Ordering Charge - Receiving, recording and processing information necessary to execute a customer's request for service.
 - B. Line Connection (Central Office) Charge - Performing all or part of the operations associated with the connection of a central office line. These may include, but are not limited to, circuit design work and establishing or changing central office connections.
 - C. Premises Work Charge - The charges that apply for all customer-requested installation, move, change, rearrangement, and replacement of equipment, excluding customer premises wiring.
- 3.2.5 Residence Service Charges apply for all residence exchange services.
- 3.2.6 Business Service Charges apply for all business exchange service.
- 3.2.7 Service Charges may be paid over a period of up to 12 months.

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SECTION 3 - GENERAL (Cont'd)

3.3 SERVICE ORDERING CHARGES

3.3.1 Application of Charges

- A. Service Charges are applicable for work done in connection with telephone accounts (an account is each service for which a separate monthly bill is rendered) to comply with a customer's request. The customer request may require the application of one or more Service Charges.
- B. Additional Service Ordering Charges are applicable for subsequent requests by a customer for work to be done except under the following conditions:
 - (1) Requests which can readily and conveniently be included on the same service order(s).
 - (2) Additional service requested by the customer which can readily be completed by the person on the job, which only require corrections to the original order(s).
- C. For residence and business exchange service, on Service Ordering Charge is applicable where all the work or service is ordered at the same time for the same account and is performed or provided on the same premises.
- D. Unless otherwise specified, the appropriate Service Ordering Charge is applicable for a customer order for equipment or service, and is in addition to any other nonrecurring charges which may be applicable for the equipment or service furnished.
- E. The Service Ordering - Establish Charge is applicable for customer requests to establish telephone service or to move telephone service from one premises to another within the territory of this Company.
- F. The Service Ordering - Add or Change Charge is applicable for customer requests to add or change telephone service, including the following:
 - (1) Transfer of telephone service or equipment from one location to another location within that portion of the same building occupied by the same customer, where there is no interruption of the service other than is incident to the work involved.
 - (2) Premises work or central office work on an existing account for residence and business exchange services.

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SECTION 3 - GENERAL (Cont'd)

3.3 SERVICE ORDERING CHARGES (Cont'd)

3.3.1 Application of Charges (Cont'd)

G. The Service Ordering - Record Work Only Charge is applicable for the following customer requests which do not involve central office or premises work:

- (1) Changes or additions involving Directory Listings or Join User Service.
- (2) Changes in responsibility for payment for service, except for a transfer of service to another member of the same family where a change in directory listing is not involved.
- (3) Changes in customer records necessary to reflect service provided or changed at customer request.

An exception applies to orders issued to add information to the customer record regarding customer-provided equipment.

3.3.2 Charges

	Foreign Central Office, Foreign District and				
	<u>Residence</u>	<u>Business</u>	<u>Foreign Exchange Services</u>	<u>WATS #</u>	<u>D.D.S</u>
- Establish	\$ 34.50	\$ 34.85	\$ 175.43	\$ 78.50	\$ 136.00
- Add or Change	10.00	0.00	107.58	44.50	126.00
- Record Work Only	4.00	0.00	31.98	24.00	9.69

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SECTION 3 - GENERAL (Cont'd)

3.3 SERVICE ORDERING CHARGES (Cont'd)

3.3.2 Charges (Cont'd)

	9-1-1 Channel Services	
	9-1-1 Inter-S.A. Service Line Channel and Inter-S.A. Emergency Dial Line	Emergency Reporting Channel
- Within an S.A.		
- Establish	-	\$ 31.01
- Add or Change	-	-
- Record Work Only	-	29.08
- Between S.A.s		
- Establish	\$ 175.43	63.00
- Add or Change	-	-
- Record Work Only	29.08	29.08

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SECTION 3 - GENERAL (Cont'd)

3.4 LINE CONNECTION (CENTRAL OFFICES) CHARGES

3.4.1 Application of Charges

- A. Line Connection Charges are applicable to connecting central office lines (including Switching System Service Lines).
- B. A Line connection Charge is applicable per line changed for each change in telephone number made at the customer's request. When a change in the main number of a hunt group requires for service reasons that the other telephone numbers in that hunt group be changed, only one Line Connection Charge applies.
- C. Residence Service Line Connection Charges are applicable for Dormitory Service Lines, per line connected.
- D. Line Connection Charges are applicable each time service is established at a location. However, when service and facilities are assumed prior to discontinuance and without lapse in rendition of or charges and payment for service, in the case of change in responsibility for payment for service, no Line Connection Charges are applicable.

3.4.2 Charges - Per Line or Channel

					D.D.S.	
	Residence	Business	Foreign Central Office, Foreign District and Foreign Exchange Services*	WATS*	56 Kbps	All Others
- Establish	\$ 20.50	\$ 17.50	\$ 270.41	\$ 67.50	\$ 71.72	\$ 23.26
- Add or Change	20.50	17.50	67.84	27.00	71.72	23.26

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SECTION 3 - GENERAL (Cont'd)

3.4 LINE CONNECTION (CENTRAL OFFICES) CHARGES

3.4.2 Charges - Per Line or Channel (Cont'd)

	9-1-1 Channel Services	
	9-1-1 Inter-S.A. Service Line Channel and Inter-S.A. Emergency Dial Line	Emergency Reporting Channel
- Within an S.A.		
- Establish	-	\$ 147.32
- Add or Change	-	-
- Between S.A.s		
- Establish	\$ 270.41	317.90
- Add or Change	-	-

3.5 RESTORAL OF SERVICE CHARGE

- 3.5.1 When the service of a customer has been restored, the customer will be required to pay a \$12.40 Restoral of Service Charge.
- 3.5.2 The Restoral of Service Charge does not apply to the first restoral of a customer's service during a calendar year.

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SECTION 3 - GENERAL (Cont'd)

3.6 PREMISES WORK CHARGES (TIME AND MATERIAL CHARGE PLAN)

3.6.1 Charges

		<u>Nonrecurring Charge</u>		
		<u>Schedule</u>	<u>Schedule</u>	<u>Schedule</u>
		<u>I</u>	<u>II</u>	<u>III</u>
A.	Simple Services			
(1)	Initial Premises Work Charge - First 15 minutes or fraction thereof of billable premises work	\$17.00	\$ 19.00	\$ 21.50
(2)	Additional Premises Work Charge - Each additional 15 minutes or fraction thereof billable premises	11.00	13.00	15.00

B. Complex Services

		<u>Nonrecurring Charge</u>		
		<u>Schedule</u>	<u>Schedule</u>	<u>Schedule</u>
		<u>I</u>	<u>II</u>	<u>III</u>
(1)	Initial Premises Work Charge - First 15 minutes or fraction	29.50	33.50	37.00
(2)	Additional Premises Work Charge - Each additional 15 minutes or fraction thereof of billable premises work	11.50	13.50	16.00

C. Schedule I is applicable to work performed at customer request Monday through Friday between 8:00 a.m. and 5:00 p.m.; Schedule I also applies to simple services performed for residence customers on Saturdays between 8:00 a.m. and 5:00 p.m.

Schedule II is applicable to work performed at customer request Monday through Saturday at hours other than schedule I.

Schedule III is applicable to work performed at customer request on Sundays and holidays. Recognized holidays are New Year's Day, President's Day, Good Friday, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, the day after Thanksgiving Day and Christmas Day.

D. Billable premises work includes work preparation, the premises work itself and cleanup.

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SECTION 3 - GENERAL (Cont=d)

3.7 CHARGES FOR OTHER MOVES AND CHANGES

3.7.1 Other Changes

- A. For changes in wiring or programs involving rearrangement of line terminations, terminal line numbers and method of terminal line operation

Each line \$ 7.50

- (1) The preceding charge is applicable to line changes requested by customers, in situations such as the following:

- a. A line, operating as restricted, nonrestricted, interior, hunting or non-hunting is changed from one to another of these classifications.

Exceptions:

Where Switching System Services additional stations are changed to main stations, a line connection charge is applicable, in lieu of the "wiring" charge.

Charges are not applicable where changes of lines from hunt to no-hunt, or vice versa, result from additions or removals or other lines in the group.

- b. A line feature operation is changed. Such changes would include, but are not limited to changes in pick groups, call forwarding features or call waiting features.
- c. An additional station is transferred from one station to another.
- d. A customer whose console is arranged satisfactorily from a traffic view point requests a number of his lines moved to another position.
- e. A Switching System Service terminal line number is changed.

- (2) The preceding charge may also apply to customer requests for the installation of equipment, as available, on their line to identify installation of equipment, as available, on their line to identify the source of incoming calls. The charge applies regardless of the success in identifying such calls. Any information so obtained by the Company will be provided only to an appropriate law enforcement agency.

- (3) The preceding charge is not applicable to changes made at the initiative of the Company for maintenance or service reasons.

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SECTION 3 - GENERAL (Cont'd)

3.7 CHARGES FOR OTHER MOVES AND CHANGES (Cont'd)

3.7.1 Other Changes (Cont'd)

- B. Whenever a Telecommunications Channel Service, Foreign Exchange, Foreign Central Office or Foreign District Service is terminated as a result of a customer changing from P.B.X. service to Switching System Service, or vice versa, the appropriate "Establish" service charges are applicable.
- C. For interchange of mileage stations and main station in the same central office area a Service Ordering Charge only is applicable for a change of directory listing.
- D. When changing to or from line hunting, or rearranging a hunt group, one charge will be applicable for each group of associated lines to be changed. The lines changed in excess of the first one are considered changed for service reasons. There will be no charge for change in hunt sequence caused by the addition of a new line or removal of a line in a hunt group.
- E. A change of name and interest is a change in both the listing and responsibility for an account. Where service and billing are continued without interruption, and the new customer accepts responsibility for the account, a Service Ordering Charge for record work only is applicable, but other service charges and initial nonrecurring charges for the lines and stations retained are not applicable. This same charge treatment applies when residence service is continued without interruption, and the listing and responsibility for an account are transferred between two separate and distinct customers during a bona fide change of occupants of a premises.

A service ordering charge is not applicable for:

Changing Private or Semi-Private Directory Service to listed service.

Changes in directory listings made in conjunction with a change in telephone number, for which charges are not applicable for service reasons.

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SECTION 3 - GENERAL (Cont'd)

3.7 CHARGES FOR OTHER MOVES AND CHANGES (Cont'd)

3.7.2 Presubscription

- A. Presubscription is an arrangement whereby an End User may select and designate to the Company an IC to access, without an access code, for intrastate/interMSA calls. This IC is referred to as the End User's predesignated IC and must be the same for both intrastate/interMSA and interstate calls.
- B. The charge for Presubscription is applicable to the End User as follows:

	Nonrecurring <u>Charge</u>
Presubscription Charge, per line or trunk	\$5.00

3.7.3 IntraMSA Presubscription

- A. IntraMSA Presubscription is a procedure whereby an End User wished to be the carrier of choice for calls subject to IntraMSA Presubscription. Such calls are automatically directed to the designated carrier, without any specific codes or numbers being dialed or pulsed by the End User.
- B. The charge for IntraMSA Presubscription is applicable to the End User as follows:

	Nonrecurring <u>Charge</u>
IntraMSA Presubscription Charge, per line, trunk. or port	\$ 5.00

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**SECTION 4 - USAGE SERVICES IN
MARKET SERVICE AREAS 4, 5, 10, 12, 13 AND 16**

4.1 Usage Services In Market Service Areas 4, 5, 10, 12, 13 and 16

Usage Services in Market Service Areas 1, 2, 3, 6, 7, 9 and 15 are furnished in accordance with the rates and regulations in the paragraphs following.

4.2 GENERAL

A. The exchange included in MSAs 4, 5, 10, 12, 13 and 16 are listed in 3.2.E. of Ameritech Tariff No. 20.

B. Two types of usage service are offered:

1. Local Area Service (see 4.2 following)
2. Message Rate Service (see 4.3 following)

C. These types of usage services are offered to both business and residence customers. In exchanges where more than one type of service is offered, all P.B.X. trunk usage in the same P.B.X. system must be of the same type.

Flat rate charges are applicable on a per line, trunk or equivalent trunk basis.

The monthly charges for usage do not include the monthly charge for the network access line(s) as specified preceding or monthly rates for ports.

The rates for local calls from wire telephones to mobile stations are the same as those applicable between wire telephones.

D. To be classified as a local call, at the dial rate, a call must be originated and completed without Company operator assistance and billed to the originating telephone. All other calls within the flat rate local calling area of Local Area Service are billed as described in Part 11, Section 1 of Ameritech Tariff No. 19 and Part 4, Section 2 of Ameritech Tariff No. 20.

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SECTION 4 - USAGE SERVICES IN
MARKET SERVICE AREAS 4, 5, 10, 12, 13 AND 16 (Cont'd)

4.2 GENERAL (Cont'd)

D. (Cont'd)

1. Where the caller requests operator assistance to complete an intrastate or interstate local call, and where the call is to be billed to the originating telephone, a surcharge of \$1.05 applies in addition to the dial rate which would normally be billed. A surcharge of \$1.05 will be charged regardless of the length of the conversation and the caller will be advised of the surcharge. The following operator assisted local calls are exempted from the surcharge: (A) Calls to the telephone company for official telephone business or emergency calls to the designated emergency numbers, (B) All calls by handicapped customers, (C) Calls after repeated busy signals, (D) Calls where assistance is requested due to telephone equipment problems or service problems on the line.
2. Where the caller requests operator assistance to complete an intrastate or interstate local call, and where the call is to be billed to the originating telephone, a third telephone, to a calling card, and/or requests person-to-person service, appropriate Long Distance Message Service rates for operator-assisted station-to-station or person-to-person calls as shown in Ameritech Tariff No. 19, Part 11, Section 1 using the lowest rate step, are applicable.
3. Where the caller requests a Company operator to verify that a called line is in use a charge of \$.80 applies for each request. Where facilities will permit, the operator will determine if there is conversation on a line where a busy signal has been received. In addition, if the called number is found to be clear, and the calling party requests the operator to complete the call, appropriate operator assisted call charges apply. Call verification charges do not apply when call verification is for designated emergency numbers, or where the operator does not determine that there is conversation on the called line.

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SECTION 4 - USAGE SERVICES IN
MARKET SERVICE AREAS 4, 5, 10, 12, 13 AND 16 (Cont'd)

4.2 GENERAL (Cont'd)

D. Cont'd

4. Where the caller requests a company operator to interrupt or to verify and interrupt a conversation that is in progress on a called telephone number a charge of \$1.00 applies for each request. Where facilities will permit, the operator may interrupt the conversation to indicate that another party wishes to reach that telephone number. In addition, if the called number is found to be clear, or as a result of the call interruption the line is cleared, and the calling party requests the operator to complete the call, appropriate operator assisted call charges apply. Call interruption charges do not apply when call interruption is for emergency calls to designated emergency numbers, or where there is found to be a trouble condition. The customer shall indemnify and save the Company harmless against all claims that might arise from either party to the interrupted call or any other person.

Long distance rates are applicable to calls beyond the local calling area of any type of service.

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**SECTION 4 - USAGE SERVICES IN
MARKET SERVICE AREAS 4, 5, 10, 12, 13 AND 16 (Cont'd)**

4.2 GENERAL (Cont'd)

- E. Local Area Service is available in all exchanges. In addition, other types of service are offered as follows:

<u>Exchange</u>	<u>MSA</u>	<u>Message Rate</u>
Beardstown	10	-
Burton	10	X
Cairo	12	-
Columbus	10	X
Forrest	5	-
Fowler	10	X
Liberty	10	X
Mound City	12	-
Mounds	12	-
Olive Branch	12	-
Payson	10	X
Quincy	10	X
South Beloit/1/	13	-
Sterling	4	X
Tamms	12	-
Thebes	12	-
West Dana	16	-

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**SECTION 4 - USAGE SERVICES IN
MARKET SERVICE AREAS 4, 5, 10, 12, 13 AND 16**

4.3 LOCAL AREA SERVICE

- A. Provides for calling on a flat rate basis to exchanges within the flat rate local calling area as shown in Section 3.2 E. of Ameritech Tariff No. 20.
- B. The rate group for each exchange is shown in Section 3.2 E. of Ameritech Tariff No. 20
- C. Monthly Usage Rate Schedule

<u>Rate Group</u>	<u>Direct Line</u>			
	<u>Residence</u>			<u>Business P.B.X. Trunk TFB</u>
	<u>Single Line 1FR</u>	<u>Family (Two Lines) 1 FR-FAM</u>	<u>Business 1 FB</u>	
1	\$ 3.85	\$ 7.70	\$ 9.35	\$ 20.90
2	4.10	8.20	10.39	22.60
3	4.35	8.70	11.30	24.30
4	4.55	9.10	12.25	26.00
5	4.85	9.70	13.20	27.70
6	5.15	10.30	14.20	29.40
7	5.45	10.90	15.15	31.10
8	5.75	11.50	16.15	32.80
9	6.05	12.10	17.10	34.50
10	6.30	12.60	18.05	36.20
11	6.60	13.20	19.05	37.90

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SECTION 4 - USAGE SERVICES IN
MARKET SERVICE AREAS 4, 5, 10, 12, 13 AND 16 (Cont'd)

4.3 LOCAL AREA SERVICE (Cont'd)

D. Initial Period, Subsequent Period and Discounts

1. Message unit charges are quoted in terms of initial periods and subsequent periods.
2. Initial period charges shown in E. preceding, are for the initial period connection or any fraction thereof.
3. All subsequent period charges shown in E. preceding are for each subsequent period or any fraction thereof that the connection continues beyond the initial period.
4. Discount rates for Night and Weekend reduced rate periods are given in C. preceding. They are applied to that portion of the messages occurring within the rate discount periods shown. The discount is applied to the sum of the initial period and subsequent period charges for the call. The discount is computed separately for charges in each rate period and the results are then totaled.

4.3.1 Message Rate Service /1/ /2/

- A. Furnished in those exchanges specified in 4.2.E. subject to the availability of central office facilities. /3/
- B. Provides for local calling on an untimed message unit basis within the customer's exchange and add on a timed message unit basis as shown in F. following.

/1/ Residence Usage Services are classified as competitive for all Residence customers in the following districts: Alton, Belleville, Champaign Urbana, Collinsville, Danville, Decatur, East Moine, East St. Louis, Edgmont, Edwardsville, Granite City, Moline, O'Fallon, Peoria, Quincy, Rock Island, Rockford, Springfield, and Wood River and are described in Part 4, Section 2, in Ameritech Tariff No. 19.

/2/ Business Usage Services are classified as competitive for all business customers and are described in Part 4, Section 2 of Ameritech Tariff No. 19 for purposes of concurrence.

/3/ Central office facilities will be added on a systematic basis to make Message Rate Service available to meet present and forecasted customer requirements.

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**SECTION 4 - USAGE SERVICES IN
MARKET SERVICE AREAS 4, 5, 10, 12, 13 AND 16 (Cont'd)**

4.3 LOCAL AREA SERVICE (Cont'd)

4.3.1 Message Rate Service (Cont'd)

C. Rates

Monthly Usage Rate Schedule

<u>Residence</u>	<u>Business</u>	<u>Business</u>
1MR 0	1MB	P.B.X. Trunk /1/ MBX

Additional Message Units

For calls between 8 A.M. and **8 P.M. weekdays - each message unit 4.54 (Day Rate).
For calls between 8 P.M. and ** 8 A.M. weekdays, and on weekends and holidays listed below each message unit 34 (Evening Rate).

Christmas Day (December 25), New Year=s Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving.

	Mon. Thurs.	Tues. Fri.	Wed.	Sat. Sun.
8 A. M. to ** 8 P. M.	Day Rate			
	Evening Rate			

** To but not including.

/1/ In addition to monthly usage charges, monthly rates for network access lines as specified in 2 preceding are Applicable.

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SECTION 4 - USAGE SERVICES IN
MARKET SERVICE AREAS 4, 5, 10, 12, 13 AND 16

4.3 LOCAL AREA SERVICE (Cont'd)

4.3.1 Message Rate Service (Cont'd)

D. Timed Unit Calling Area

The number of initial period message units for calls from the customer exchange listed to called exchanges in the Local Area Service calling area of the customer exchange are shown below. Unit charges apply only on customer dialed station-to-station calls charged to the calling telephone.

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Message Units</u>
Burton	Columbus	2
	Fowler	2
	Liberty	2
	Payson	2
	Quincy	3
Columbus	Burton	2
	Fowler	2
	Liberty	2
	Quincy	3
Fowler	Burton	2
	Columbus	2
	Quincy	3
Liberty	Burton	2
	Columbus	2
	Payson	3
	Quincy	3
Payson	Burton	2
	Liberty	3
	Quincy	3

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SECTION 4 - USAGE SERVICES IN
MARKET SERVICE AREAS 4, 5, 10, 12, 13 AND 16

4.3 LOCAL AREA SERVICE (Cont'd)

4.3.1 Message Rate Service (Cont'd)

D. Timed Unit Calling Area (Cont'd)

<u>Customer Exchange</u>	<u>Called Exchange</u>	<u>Message Units</u>
Quincy	Burton	3
	Columbus	3
	Fowler	3
	Hull	4
	Liberty	4
	Payson	3
	West Quincy, Mo.	2
Sterling		

E. Initial periods, subsequent periods and the number of message units applying to each subsequent period on customer dialed station-to-station calls charged to the calling telephone are:

<u>Where the initial period charge is :</u>	<u>The initial period is:</u>	<u>The subsequent period is:</u>	<u>The charge per subsequent period is:</u>
2 or 3 Message units	3 Minutes	2 Minutes	1 Message Unit
4 Message Units	3 Minutes	1 Minute	1 Message Unit

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SECTION 4 - USAGE SERVICES IN
MARKET SERVICE AREAS 4, 5, 10, 12, 13 AND 16

4.3 LOCAL AREA SERVICE (Cont'd)

4.3.1 Message Rate Service (Cont'd)

F. Initial Period, Subsequent Period and Discounts

Message Unit charges are quoted in terms of initial periods and subsequent periods.

1. Initial period charges shown in E. Preceding, are for the initial period connection or any fraction thereof.
2. All subsequent period charges shown in E. Preceding are for each subsequent period or any fraction thereof that the connection continues beyond the initial period.
3. Discount rates for Night and Weekend reduced rate periods are given in C. Preceding. They are applied to that portion of the messages occurring within the rate discount periods shown. The discount is applied to the sum of the initial period and subsequent period charges for the call. The discount is computed separately for charges in each rate period and the results are then totaled.

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**SECTION 4 - USAGE SERVICES IN
MARKET SERVICE AREAS 4, 5, 10, 12, 13 AND 16**

4.4 RESIDENCE PACKAGES

A. DESCRIPTION

The Basic Value, Plus, and Best Value Packages offer residence customers combinations of services including a network access line, a local call allowance, Custom Calling and Advanced Custom Calling Services at a package rate.

B. DEFINITIONS

The Residence Packages include the following services as indicated:

Basic Value Package

Residence Network Access Line
100 Local Call Allowance
Call Waiting
Three Way Calling
Call Forwarding
Repeat Dialing
Automatic Callback
Residence Network Access Line
250 Local Call Allowance
Call Waiting
Three Way Calling
Call Forwarding
Repeat Dialing
Automatic Callback
Caller ID
Caller ID with Name

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SECTION 4 - USAGE SERVICES IN
MARKET SERVICE AREAS 4, 5, 10, 12, 13 AND 16 (Cont'd)

4.4 RESIDENCE PACKAGES (Cont'd)

B. DEFINITIONS (Cont'd)

Best Value Package

Residence Network Access Line
400 Local Call Allowance
Call Waiting
Three Way Calling
Call Forwarding
Repeat Dialing
Automatic Callback
Caller ID
Caller ID with Name

C. TERMS AND CONDITIONS

1. Residence Packages are Available in Market Service Areas 1, 2, 3, 6, 7, 9, and 15.
2. Residence packages are available to new residence customers who order or install the packages and existing residence customers who upgrade their service to include a package during the trial period.
3. Customers subscribing to Residence Packages will benefit from the package rate as long as such service remains at the location at which it is furnished and until service is changed or disconnected.
4. Residence Packages are available on a per line basis.

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SECTION 4 - USAGE SERVICES IN
MARKET SERVICE AREAS 4, 5, 10, 12, 13 AND 16 (Cont'd)

4.4 RESIDENCE PACKAGES (Cont'd)

C. TERMS AND CONDITIONS (Cont'd)

5. Local call allowances are applied on a per line, per month basis. Unused portions of monthly call allowances will not be credited to a subscriber's account, carried over to another month or transferred to another line.
6. Operator assisted Call Surcharges are in addition to Ameritech Residence Package rates and charges. Operator assisted calls billed to the residence package line do apply towards satisfaction of any Residence Package local call allowance.
7. Residence Package call allowances do not include intraMSA long distance calls as specified in Ameritech Tariff No. 19.
8. Local Usage Discounts are not applicable to Residence Package local call allowances.

D. PRICES

The rates specified for Residence Packages are in addition to applicable Service Charges for the establishment of network access lines. No service charges are applicable when existing residence network access line customers and services, other than an access line, to establish Residence Packages.

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SECTION 4 - USAGE SERVICES IN
MARKET SERVICE AREAS 4, 5, 10, 12, 13 AND 16 (Cont'd)

4.4 RESIDENCE PACKAGES (Cont'd)

D. PRICES (Cont'd)

1. Service Elements

<u>Description/Billing Code/</u>	Monthly Price		
	Access Area		
	A	B	C
Basic Value Package	\$ 23.00	\$ 26.00	\$ 29.50
Value Plus Package	40.00	43.00	46.50
Best Value Package	50.00	53.00	56.50

Charge per call in Excess of Call Allowance:

<u>Residence Package</u>	Call Allowance	Charge Per Call
Basic Value Package	100	\$ 0.10
Value Plus	250	0.09
Best Value	400	0.08

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SECTION 4 - USAGE SERVICES IN
MARKET SERVICE AREAS 4, 5, 10, 12, 13 AND 16 (Cont'd)

4.4 RESIDENCE PACKAGES (Cont'd)

D. PRICES (Cont'd)

2. Other Applicable Charges and Payments

<u>References:</u>	<u>Reference</u>
Network Access Lines	Ameritech Tariff No. 20, Part 4, Section 2
End User Common Line Charge	Ameritech Operating Companies Tariff F. C. C. No. 2, Section 4
Deaf and Severely Impaired Supplemental Charge	Ameritech Tariff No. 20, Part 8, Section 6
Operator Assisted Call Surcharges	Ameritech Tariff No. 19, Part 11, Section 1

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SECTION 5 - USAGE SERVICES IN MARKET SERVICE AREA 1**5.1 General**

- A. There are six types of service available in MSA 1: Business Usage Service, Residence Usage Service, the Residence 5 & 5 Call Plan, the Residence Local Call Plans, Straight Rate Service and Business Local Call Pack. Monthly rates as specified are applicable for network access lines.
- B. All intrastate, intraMSA calls except as specified following are rated as local. In addition, interstate calls included in the calling areas of certain exchanges following are rated as local.
- C. The districts in Market Service Area 1 are listed in Part 4, Section 2 of Ameritech Tariff No. 20.

5.2 The following services are available throughout Market Service Area 1:**A. Residence Usage Service**

- 1. Available to all Residence customers, including direct line, P.B.X. and dormitory Service. In addition, available to customers ordering residence port(s).
- 2. Provides for calling charged on an untimed per call basis to terminating districts in Band A. All other calls are charged on a time basis.
- 3. Rates and charges are as specified following.

B. Residence 5 & 5 Calling Plan

- 1. Available to Residence customers in MSA 1, including direct line, P.B.X. and dormitory Service.
- 2. Provides for calling charged on an untimed per call basis to terminating districts in Band A. All other calls are charged on a timed basis.
- 3. Rates and charges for the Residence 5 & 5 Calling Plan are as specified following. Only the local usage discount is applicable.

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SECTION 5 - USAGE SERVICES IN MARKET SERVICE AREA 1 (Cont'd)

5.2 The following services are available throughout Market Service Area 1: (Cont'd)

C. Residence Local Call Plans

1. Residence Local Call Plans are optional calling plans that consist of a fixed monthly rate for a specified number of calls. A charge is applied to each call in excess of the applicable allowance contained in the Local Call Plan. Calls are not timed and the charge is applied on a per call basis. The Local Call Plans provide calling to terminating districts in Bands A, B and C.
2. Local Call Plans will be available to all residence customers as described preceding, including direct line, P.B.X. and Dormitory Service.
3. The Local Call Plan allowance is applied per line, per month. If the Local Call Plan allowance is not used during one month, the unused portion is not credited to the customer's account. The unused portion of the allowance may not be carried over to another month nor transferred to another line.
4. The Residence Local Call Plans are not applicable to intraMSA long distance calls.
5. Local Usage Discounts are not applicable to the Local Call Plans.
6. The Residence Local Call Plans are provided on a per line basis.
7. Only one type of optional calling plan may be furnished on a line.
8. The Company reserves the right to terminate the availability of this rate plan to customers whose calls exceed two (2) hours in length for more than 5% of the calls per month covered by the plan.

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SECTION 5 - USAGE SERVICES IN MARKET SERVICE AREA 1 (Cont'd)**5.3 Rates and Charges**

A. Minutes of Use (MOU) are charged at a declining rate for Residence Usage Service. Usage is accumulated on a per account basis during the customer's billing period, with the declining rate charged accordingly.

B. Minutes of Use Rate Schedules

1. Residence Usage Service /1/

<u>Total Accumulated Usage</u>	<u>% Discount Applied</u>
First \$2.60	0.00
Next \$2.60 (\$2.61 to \$5.20)	15.00
Next \$5.20 (\$5.21 to \$10.40)	20.00
Next \$15.60 (\$10.41 to \$26.00)	20.00
Next \$26.00 (\$26.01 to \$52.00)	32.20
Next \$52.00 (\$52.01 to \$104.00)	33.00
Over \$104.00	33.00

C. Usage is accumulated on a per account basis during the customer's billing period. A percentage discount is then applied, as i.e., the first \$2.60 of residence usage receives no discount, the next \$2.60 is discounted 15.00%, etc.

D. In addition to usage charges, monthly network access line charges, as specified in 2. preceding or monthly port charges as specified in Part 19, Section 1 of Ameritech Tariff No. 19 are applicable.

E. Residence 5 & 5 Calling Plan /1/

1. The residence 5 & 5 Calling Plan provides for calling on a per call basis to the terminating districts in Band A. All other local calls are charges on a per minute basis.

/1/ Band A and B Residence Usage Services are classified as competitive for all Residence customers in the following districts: Alton, Belleville, Champaign Urbana, Collinsville, Danville, Decatur, East Moline, East St. Louis, Edgemon, Edwardsville, Granite City, Moline, O=Fallon, Peoria, Quincy, Rock Island, Rockford, Springfield, and Wood River. Band C Residence Usage Services are classified as competitive. The applicable usage rates are specified in part 4, Section 2, of Ameritech Tariff No. 19.

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SECTION 5 - USAGE SERVICES IN MARKET SERVICE AREA 1 (Cont'd)

5.3 Rates and Charges (Cont'd)

E. Residence 5 & 5 Calling Plan

2. Usage (Band A, B, and C) is accumulated on a per line basis during the customer's billing period. A percentage discount is then applied, as appropriate, to each level of usage depicted below. Discounts are not applicable to Operator-Assisted Call Surcharge as specified in 4.1.C preceding.

<u>Total Accumulated Usage</u>	<u>% Discount Applied</u>
First \$14.99	0.0%
\$15.00 to \$29.99	15.0%
Over \$30.00	30.0%

3. In addition to usage charges, monthly network access line charges, as specified in 2.1 preceding are applicable.
4. Service Order Charges to add or remove this Calling Plan, as specified in Part 1, Section 6 of Ameritech Tariff No. 19, will not apply.

/1/ Band A and B Residence Usage Services are classified as competitive for all Residence customers in the following districts: Alton, Belleville, Champaign Urbana, Collinsville, Danville, Decatur, East Moline, East St. Quincy, Rock Island, Rockford, Springfield, and Wood River. Band C Residence Usage Services are classified as competitive. The applicable usage rates are specified in Part 4, Section 2, of Ameritech Tariff No. 19.

F. Residence Local Call Plans

Local Call Plans consist of a fixed monthly rate for a specified number of calls. Calls made in excess of the applicable allowance are charged per call basis.

<u>Call Plans</u>	<u>Call Allowance</u>	<u>Rate Per Line</u>	<u>Per Call /1/</u>
Economy	100	\$10.00	\$0.10

/1/ Charge per call in excess of the call allowance to terminating districts in Bands A, B, and C.

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SECTION 5 - USAGE SERVICES IN MARKET SERVICE AREA 1 (Cont'd)

5.4 USAGE CHARGES

A. Business and Residence Schedules

1. Business Usage Service
2. Business Operator
3. Residence Usage
4. Peak Periods

Minutes of use charges vary by band. Initial period and overtime period charges, by band, are as follows:

1. Business Usage Service

<u>Band</u>	<u>Initial and Subsequent Time Period</u>	<u>Peak Period Rating</u>		<u>Discount Period Rating</u>	
		<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>	<u>Shoulder Peak Charge</u>	<u>Off Peak Charge</u>
A	1 min.	\$.0365	\$.0094	90% of Peak Period	60% of Peak Period
B	1 min.	.0745	.0215	90% of Peak Period	60% of Peak Period

2. Business Operator Assisted Usage Service

<u>Band</u>	<u>Initial and Subsequent Time Period</u>	<u>Peak Period Rating</u>		<u>Discount Period Rating</u>	
		<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>	<u>Shoulder Peak Charge</u>	<u>Off Peak Charge</u>
A	1 min.	\$.0365	\$.0094	90% of Peak Period	60% of Peak Period
B	1 min.	.0745	.0215	90% of Peak Period	60% of Peak Period

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SECTION 5 - USAGE SERVICES IN MARKET SERVICE AREA 1 (Cont'd)

5.4 USAGE CHARGES (Cont'd)

(a) Business Usage Service

Initial and Subsequent Time Band	Period	<u>Peak Period Rating</u>		<u>Discount Period Rating</u>	
		<u>Initial Period Charge</u>	<u>Subsequent Period Charge</u>	<u>Shoulder Peak Charge</u>	<u>Off Peak Charge</u>
A	Untimed	\$.520	Not Applic.	90% of	60% of
B	1 min.	0.0520	0.0190	Peak Period	Peak Period

(b) Peak period rates are applicable for calls between 9:00 a.m. and *11:00 a.m., and between 2:00p.m. and *8:00 p.m., Monday through Friday. Discount period rates are applicable as follows: Shoulder Peak for calls between 8:00 a.m. and *9:00 a.m., 11 a.m. and 2 p.m.*, 8 p.m. and 9 p.m., Monday through Friday; Off Peak for calls between 9:00 p.m. and *8:00 a.m., Monday through Friday, and 9:00 p.m. Friday through *8:00 a.m. Calls overlapping these periods will be rated as specified in C. Following. Shoulder Peak discount does not apply top Business Operator Assisted Band C Usage.

B. Applicable bands for interdistrict calls are as specified in G, Part 4, Section 2 of Ameritech Tariff No. 20. Intradistrict calls are classified as Band A.

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SECTION 5 - USAGE SERVICES IN MARKET SERVICE AREA 1 (Cont'd)

5.4 USAGE CHARGES (Cont'd)

C. Initial Period, Subsequent Period, Discount Period

1. initial period charges in A. preceding are for the initial period connection, or any fraction thereof.
2. all subsequent period charges in A. preceding are for each subsequent minute or fraction thereof, that the connection continues beyond the initial period.
3. discount rates specified in A. preceding are expressed as a percent of the charge calculated at peak period rates, and are applied to the calls occurring within the rate discount period. The discount is applied to the sum of the initial period and subsequent minute charges for the call. The discount is computed separately for charges in each rate period and the results are then totaled.
4. on Christmas (December 25), New Year's Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day, or the resultant legal holiday, the applicable rate is the Off Peak Discount Period Rating.

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SECTION 5 - USAGE SERVICES IN MARKET SERVICE AREA 1 (Cont'd)**5.4 USAGE CHARGES (Cont'd)****D. Residence 5 & 5 Calling Plan****1. Charges vary by Band**

Band	Initial and Subsequent Time Period
A	Untimed
B	1 min.

E. Charges Applicable for Hearing or Speech-Impaired Persons

1. Persons who have been certified in writing by a licensed physicians, audiologist, speech pathologist, or appropriate Federal or State agency or its designee as having a hearing or speech impairment which precludes oral communications and who have and use a telecommunications device for visual communications, will receive a Peak Period adjustment and a Shoulder Peak Period adjustment on Band B and C calls which do not require the intervention of an operator. The adjustment is applied to the Peak Period rates shown in A. (2) preceding and in accordance with the following:
 - a. Band B and C messages placed during the Peak Period and Shoulder Peak Period Rating Period will be charged at a 25% reduction from the Peak Period charges.
 - b. Messages placed during the Discount Off Peak Period Rating Period will be charged at the Discount Period Rating specified in A. (2) preceding.
2. The written certification of the speech or hearing impairment must be presented to the Company's Business Office which serves the residence of the certified person.

The Company's Business Office, upon request, will provide a certification form for use by the applicant.

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SECTION 5 - USAGE SERVICES IN MARKET SERVICE AREA 1 (Cont'd)

5.4 USAGE CHARGES (Cont'd)

E. Charges Applicable for Hearing or Speech-Impaired Persons (Cont'd)

3. The adjustment is provided for use by the speech or hearing impaired customer. It is only applicable to charges for calls originated from and billed to the telephone exchange service of the residence of the certified hearing or speech impaired person. The adjustment is applicable to only one telephone exchange service for a person or at a residence.

- F. Interdistrict Band Designations are specified in G of Part 4, Section 2 of Ameritech Tariff No. 20.

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SECTION 6 - USAGE SERVICES IN MARKET SERVICE AREA 2, 3, 6, 7, 9 and 15

6.1 General

- A. There are six types of services available in MSAs 2, 3, 6, 7, 9 and 15: Business Usage Service, Residence Usage Service, Residence 5 & 5 Calling Plan, the Residence Local Call Plans, Straight Rate Service, and Business Local Call Pack.
- B. Monthly rates for network access lines as specified preceding or monthly port charges are applicable in addition to usage rates.
- C. Intrastate, intraMSA calls except as specified following are rated as local. In addition, interstate calls included in the calling areas of certain exchanges following are rated as local.

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SECTION 6 - USAGE SERVICES IN
MARKET SERVICE AREAS 2, 3, 6, 7, 9 AND 15

6.1 General (Cont'd)

D. Following are the districts in Market Service Areas 2, 3, 6, 7, 9 and 15:

MSA 2 Loves Park Rockford east Rockford Main MSA 3 Coal Valley East Moline Edgington Galena Green Rock Milan Moline Rock Island MSA 6 Bartonville Canton Delavan Farmington Fiatt Hanna City Ipava Lewistown Peoria Bluffs Peoria East Peoria Jefferson Peoria North San Jose St. David Spring Bay Trivoli	MSA 7 Catlin Champaign Main Champaign University Danville Fairmount Fithian Georgetown Gibson City Indianola Oakwood Ridge Farm St. Joseph Westville MSA 9 Athens Buffalo Cantrall Decatur Main Decatur North Harristown Oakford Petersburg Riverton Rochester Springfield Lake Springfield Main Springfield West Tallula MSA 15* Alton Aviston Beckemeyer Belleville Adams	Belleville Pioneer Bethalto Bluford Breese Brighton Cahokia Carlyle Centralia Collinsville East St. Louis Edgemont Edwardsville Elsah Freeburg Germantown Glen Carbon Godfrey Granite City Greenville Harmony Iuka Kell-Dix Kimmundy Lebanon Marine Mt. Vernon Nashville New Athens O'Fallon Pontoon Beach Rosewood Heights Salem Trenton Troy Vandalia Wood River Main
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SECTION 6 - USAGE SERVICES IN
MARKET SERVICE AREAS 2, 3, 6, 7, 9 AND 15 (Cont'd)

6.2 The following services are available in these Market Service Areas:

A. Residence Usage Service

1. Available to all Residence customers, including direct line, P.B.X. and Dormitory Service.
2. Provides for calling charges on an untimed per call basis to terminating districts in Band A. All other calls are charges on a timed basis.
3. Rates and charges are as specified.

B. Residence 5 & 5 Calling Plan

1. Available to all Residence customers, including direct line, P.B.X. and Dormitory Service.
2. Provides for calling charges on an untimed per call basis to terminating districts in Band A. All other calls are charged on a timed basis.
3. Rates and charges for the Residence 5 & 5 Calling Plan are as specified following. Only the local usage discount schedule as specified is applicable.

C. Residence Local Call Plans

1. Residence Local Call Plans are optional calling plans that consist of a fixed monthly rate for a specified number of calls. A charge is applied to each call in excess of the applicable allowance contained in the Local Call Plan. Calls are not timed and the charge is applied on a per call basis. The Local Call Plans provide calling to terminating districts in Bands A, B and C.
2. Local Call Plans will be available to all residence customers, including direct line, P.B.X. and Dormitory Service.
3. The Local Call Plan allowance is applied per line, per month. If the Local Call Plan allowance is not used during one month, the unused portion is not credited to the customer's account. The unused portion of the allowance may not be carried over to another month nor transferred to another line.

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SECTION 6 - USAGE SERVICES IN
MARKET SERVICE AREAS 2, 3, 6, 7, 9 AND 15 (Cont'd)

6.2 The following services are available in these Market Service Areas: (Cont'd)

C. Residence Local Call Plans (Cont'd)

4. Operator Assisted Call Surcharges as specified are applicable. Operator assisted calls billed to the Residence Local Call Plan subscriber's telephone number will apply toward the call allowance.
5. The Residence Local Call Plans are not applicable to intraMSA long distance calls.
6. Local Usage Discounts are not applicable to the Local Call Plans.
7. The Residence Local Call Plans are provided on a per line basis.
8. Only one type of optional calling plan may be furnished on a line.
9. The Company reserves the right to terminate the availability of this rate plan to customers whose calls exceed two (2) hours in length for more than 5% of the calls per month covered by the plan.

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**SECTION 6 - USAGE SERVICES IN
MARKET SERVICE AREAS 2, 3, 6, 7, 9 AND 15 (Cont'd)**

6.3 Rates and Charges

- A. Minutes of Use (MOU) are charged at a declining rate for Residence Usage Service. Usage is accumulated on a per account basis during the customer's billing period, with the declining rate charged accordingly.
- B. Minutes of Usage Rate Schedules
 - 1. Residence Usage Service

<u>Total Accumulated Usage</u>	<u>% Discount Applied</u>
First \$2.60	0.00
Next \$2.60 (\$2.61 to \$5.20)	15.00
Next \$5.20 (\$5.21 to \$10.40)	20.00
Next \$15.60 (\$10.41 to \$26.00)	20.00
Next \$26.00 (\$26.01 to \$52.00)	32.20
Next \$52.20 (\$52.01 to \$104.00)	33.00
Over \$104.00	33.00

- C. Usage is accumulated on a per account basis during the customer's billing period. A percentage discount is then applied, as appropriate, to each level of usage depicted in B. (1) preceding, i.e., the first \$2.60 of residence usage receives no discount, the next \$2.60 is discounted 15.00%, etc.
- D. In addition to usage charges, monthly network access line charges, as specified preceding are applicable.

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SECTION 6 - USAGE SERVICES IN
MARKET SERVICE AREAS 2, 3, 6, 7, 9 AND 15 (Cont'd)

6.3 Rates and Charges

E. Residence 5 & 5 Calling Plan

1. The residence 5 & 5 Calling Plan provides for calling on a per call basis to the terminating districts in Band A. All other local calls are charged on a per minute basis.
2. Usage (Band A, B, and C) is accumulated on a per line basis during the customer's billing period. A percentage discount is then applied, as appropriate, to each level of usage depicted below. Discounts are not applicable to Operator-Assisted Call Surcharge as specified in Part 1, Section 1 of Ameritech Tariff No. 20 and in Part 11, Section 1 of Ameritech Tariff No. 19.

<u>Total Accumulated Usage</u>	<u>% Discount Applied</u>
First \$14.99	0.0%
\$15.00 to \$29.99	15.0%
Over \$30.00	30.0%

3. In addition to usage charges, monthly network access line charges, as specified in 2.1 of Tariff III. C.C. No. 20 tariff are applicable.
4. Service Order Charges to add or remove this Calling Plan, as specified in Section 3 will not apply.

F. Residence Local Call Plans

Local call plans consist of a fixed monthly rate for a specific number of calls. Calls made in excess of the applicable allowance are charged on a per call basis.

Local Call Plan	Call Allowance	Monthly Rate Per Line	Charge Per Call
Economy	100	\$10.00	\$0.10

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**SECTION 6 - USAGE SERVICES IN
MARKET SERVICE AREAS 2, 3, 6, 7, 9 AND 15 (Cont'd)**

6.4 Usage Charges

A. Residence Schedules

1. Residence Usage Service

Band	Initial and Subsequent Time Period	Peak Period Rating		Discount Period Rating	
		Initial Period Charge	Subsequent Period Charge	Shoulder Peak Charge	Off Peak Charge
A	Untimed	\$0.0560	Not Applic.	90% of	60% of
B	1 min.	0.0562	0.0215	Peak Period	Peak Period

2. Peak period rates are applicable for calls between 9:00 a.m. and 11:00 a.m., and between 2:00 p.m. and 8:00 p.m., Monday through Friday. Discount period rates are applicable as follows: Shoulder Peak for calls between 8:00 a.m. and 9:00 a.m., 11:00 a.m. and 2:00 p.m., and 8:00 p.m. and 9:00 p.m., Monday through Friday; Off Peak for calls between 9:00 p.m. and 8:00 a.m., Monday through Friday, and 9:00 p.m. Friday through 8:00 a.m. Monday. Calls overlapping these periods will be rated as specified in C. Following. Shoulder Peak discount does not apply to Business Operator Assisted Band C Usage.

3. Residence 5 & 5 Calling Plan

(a) Charges vary by Band

Band	Initial and Subsequent Time Period	Initial Period Charge	Subsequent Period Charge
A	Untimed	\$0.05	Not applic.
B	1 min.	0.05	\$0.05
C	1 min.	0.05	0.05

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SECTION 6 - USAGE SERVICES IN
MARKET SERVICE AREAS 2, 3, 6, 7, 9 AND 15 (Cont'd)

6.4 Usage Charges (Cont'd)

B. Applicable bands for interdistrict calls are as specified in F. following. Intradistrict calls are classified as Band A.

C. Initial Period, Subsequent Period, Discount Period

Minutes of use charges are quoted in terms of initial periods and subsequent periods.

1. Initial period charges in A. preceding are for the initial period connection, or any fraction thereof.
2. All subsequent period charges in A. preceding are for each subsequent minute, or fraction thereof, that the connection continues beyond the initial period.
3. Discount rates specified in A. preceding are expressed as a percent of the charge calculated at peak period rates, and are applied to the calls occurring within the rate discount period. The discount is applied to the sum of the initial period and subsequent minute charges for the call. The discount is computed separately for charges in each rate period and the results are then totaled.
4. On Christmas Day (December 25), New Year=s Day (January 1), Independence Day (July 4), Labor Day and Thanksgiving Day, or the resultant legal holiday, the applicable rating is the Off Peak Discount Period Rating.

D. Charges Applicable for Hearing or speech-Impaired Persons

1. Persons who have been certified in writing by a licensed physician, audiologist, speech pathologist, or appropriate Federal or State agency or its designee as having a hearing or speech impairment which precludes oral communication and who have and use a telecommunications device for visual communications, will receive a Peak Period adjustment and a Shoulder Peak Period adjustment on Band B and C calls which do not require the intervention of an operator. The adjustment is applied to the Peak Period rates shown in A. (2) preceding and in accordance with the following:
 - (a) Band B and C messages placed during the Peak Period and Shoulder Peak Period Rating Period will be charged at a 25% reduction from the Peak Period charges.
 - (b) Messages placed during the Discount Off Peak Period Rating Period will be charged at the Discount Period Rating specified in A. (2) preceding.

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SECTION 6 - USAGE SERVICES IN
MARKET SERVICE AREAS 2, 3, 6, 7, 9 AND 15 (Contt'd)

6.4 Usage Charges (Cont'd)

D. Charges Applicable for Hearing or speech-Impaired Persons

2. The written certification of the speech or hearing impairment must be presented to the Company's Business Office which serves the residence of the certified person.

The Company's Business Office, upon request, will provide a certification form for use by the applicant.

3. The adjustment is provided for use by the speech or hearing impaired customer. It is only applicable to charges for calls originating from and billed to the telephone exchange service of the residence of the certified hearing or speech impaired person. The adjustment is applicable to only one telephone exchange service for a person at a residence.

- E. Interdistrict Band Designations are specified in Part 4, Section 2 of Ameritech Tariff No. 20.

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SECTION 7 - CUSTOM CALLING SERVICES

All terms and conditions set forth in the following paragraph, including but not limited to those applicable to residence line and residence network access line shall be fully applicable to the Residence Basic Exchange port(s) of this tariff.

7.1 General

- A. Custom Calling Services are local exchange telecommunications services that consist of one or more of the following optional service features which are provided only from properly equipped electronic central offices. Variations in equipment may cause differences in the operation of these features.
- B. Call Forwarding, Call Waiting, Three way Calling and Speed Calling may be provided with on party residential lines. Speed Calling may also be provided with Out-WATS lines.
- C. Advanced Custom Calling Services are described in Section 7.4.

7.2 Feature Descriptions

- A. Call Waiting - provides a tone signal when a second call is coming in on a busy line. This feature is not compatible with Busy Line Transfer.
- B. Call Forwarding - permits a customer to have all incoming calls to a line automatically transferred to another dialable telephone number.

The following Call Forwarding Services are offered:

Call Forwarding-Variable: a customer-activated feature that automatically transfers all incoming calls to the customer's telephone number to another dialable telephone number until the customer deactivates the feature. If transferred to a number served by the same or a different central office switch, multiple calls will be transferred simultaneously provided that there are sufficient facilities to accept the calls.

Where a charge (local or long distance) is applicable for a call between the customer's telephone and the telephone to which calls are to be forwarded, such charge (dial station-to-station rate) is billed to the customer on every call forwarded to and answered at that telephone.

- C. Three way Calling - permits adding a third party to an established connection without Company operator assistance.
- D. Speed Calling - permits a customer to call other telephone numbers by dialing a code rather than the complete telephone number. The repertory list for such telephone numbers is available in an 8 or 30 number capacity.

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.3 Rates and Charges

Description/Billing Code/	Residence	
Each feature, per line equipped		
Call Waiting	2.50	
Call Forwarding - Variable	2.50	
Three-Way Calling	2.50	
Speed Calling		

On Residence service, when any combination of Custom Calling Services, Advanced Custom Calling Services, Multi Ring Service, and/or including speed Calling (but excluding Caller ID, Caller ID with Name, and Call Trace), are provided on the same line, a \$.50 reduction in the monthly rate will apply for each such additional service per line. Also, if one such service is provided on the same line with Caller ID, a \$1.00 reduction in the monthly rate for Caller ID will apply.

B. Pay Per Use

1. Certain Custom Calling Services (described in 7.2 preceding) are also available on an optional Pay Per Use basis to customers that do not subscribe to the feature on a monthly basis. Such features, as specified in 2. Following, are available on a Pay Per Use (per activation) basis. The customer will be charged for each attempt to activate the feature, unless the central office is not equipped to provide Pay Per Use.

These features will be available on a Pay Per Use basis only from equipped central offices to residence customers.

At the request of a customer that does not subscribe to the feature on a monthly basis, access to the feature on Pay Per Use basis may be blocked. Such blocking will be provided at no charge to the customer.

2. Rates

The following rates apply on a per activation basis:

	Per Activation Rate
	Residence
a. Three-Way Calling	\$.75

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.4 Advanced Custom Calling Services

A. General

1. Advanced Custom Calling Services provided for in this Paragraph 1 consist of one or more of the optional service features described in B. following. Feature capability is provided to customers who are served by appropriately equipped electronic central offices. However, a feature cannot be successfully activated unless both the called and calling parties are served by, and the call is routed through, appropriately equipped electronic central offices.
2. Advanced Custom Calling Services will be provided on Residence lines.
3. To activate a feature the customer will dial a Company designated code. A confirmation will be heard when a designated code has been dialed.
4. Variation in central office equipment and the activation of other central office features by the called/calling party may cause differences in the availability and/or operation of individual features.
5. Once the features are activated, incoming calls may still be received and outgoing calls placed.
6. The term Adistinctive ring≡ used in this Paragraph 1. refers to a Company assigned non-standard ringing pattern. There is only one non-standard ringing pattern per feature.
7. The Automatic Callback and Repeat Dialing features cannot be activated for all telephone numbers such as numbers with the 800, 900 or 591 prefixes, or P.B.X. extensions.
8. Blocking of Calling Number Identification - free per call blocking will be available to all customers who are served by appropriately equipped central offices. Those customers may prevent the delivery of their telephone number and name to the called party through services such as Caller ID, automatic Callback, or similar Advanced Custom Calling services. This is accomplished on a per call basis when the customer dials the Block activation code (*67 for Touch-Tone lines, 1167 for rotary lines) prior to placing the call.

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.4 Advanced Custom Calling Services (Cont'd)

B. Feature Descriptions

1. Automatic Callback - Automatically returns the last incoming call whether or not it was answered. To activate Automatic Callback, the customer dials a code. The network will then either attempt a callback, or in offices so equipped, the customer will hear an announcement of the telephone number of the last party that called. If the customer wishes to return the call immediately, voice prompts will instruct the customer to dial a certain digit and the call will automatically be returned. If the number is busy, Automatic Callback will continue to redial the number for up to 30 minutes.

If the caller uses per call blocking, a called party who activated Automatic Callback will not receive the voice back of the calling party's telephone number information but will be able to return the call. Additionally, where mandated, customers who activate call blocking on a per call basis will be able to block the automatic return of calls that originate in prescribed Market Service Areas (MRAs).

2. Repeat Dialing - The telephone number associated with the last outgoing call placed by the customer (calling party) may be automatically redialed. Activation must occur before another outgoing call is placed by the customer. If the redialed telephone line is busy, the feature will remain active for a 30 minute period and repeatedly check the idle/busy status of the line at intervals determined by the Company. Should the called party's line become idle during this period, the customer will receive a distinctive ring. If the customer answers the ring, completion of the call to the called party will automatically be attempted. The customer need not wait for the completion of the Repeat Dialing process to activate this feature for subsequent outgoing calls. The idle status of the line associated with each activation will be checked.
3. Call Screening - This feature allows customers to designate up to ten telephone numbers from which incoming calls will be automatically completed to a prerecorded announcement circuit which will indicate that calls are not being taken at this time.
4. Caller ID - This Central Office feature provides for the display of the incoming telephone number on a customer provided display device attached to the customer's telephone line or on a telephone or answering machine with a built-in display screen. The Caller ID feature will forward the calling number from the appropriately equipped terminating central office to the customer provided display device. The company will forward all telephone numbers subject to technical limitations.

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.4 Advanced Custom Calling Services (Cont'd)

C. Rates and Charges

Description Each feature, per line equipped	Residence
Automatic Callback	\$2.50
Repeat Dialing	2.50
Call Screening	2.50
Caller ID	6.00
Caller ID with Name	1.50

On residence service, when any combination of Custom Calling Services, Advanced Custom Calling Service, Multi Ring Service, and/or including speed Calling (but excluding Caller ID, Caller ID with Name, and Call Trace), are provided on the same line, a \$.50 reduction in the monthly rate will apply for each such additional service per line. Also, if one such service is provided on the same line with Caller ID, a \$1.00 reduction in the monthly rate for Caller ID will apply.

D. Service Charges are not applicable when these features are added to existing service if installed within 30 days of the date on which Custom Calling Services features, offered in this Paragraph 1., are initially available from the serving central office.

E. Pay Per Use

1. Certain Advanced Custom Calling Services (described in B. preceding) are also available on an optional Pay Per Use basis to customers that do not subscribe to the feature on a monthly basis. Such features, as specified in 2. Following, are available on a Pay Per Use (per activation) basis. The customer will be charged for each attempt to activate the feature, unless the central office is not equipped to provide Pay Per Use. An Automatic Callback activation is billable after dialing the first code, regardless of whether or not the customer chooses to have the call automatically returned after the telephone number is announced. Customers will not be charged in those cases where the calling number is not available from the network (e.g., calls from areas not equipped to provide this service).

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)**7.4 Advanced Custom Calling Services (Cont'd)****E. Pay Per Use (Cont'd)****1. (Cont'd)**

These features will be available on a Pay Per Use basis only from equipped central offices to residence customers.

At the request of a customer that does not subscribe to the feature on a monthly basis, access to the features on Pay Per Use basis may be blocked. Such blocking will be provided at no charge to the customer.

2. Rates

The following rates apply on a per activation basis:

	Per Activation Rate
	Residence
Automatic Callback	\$.75
Repeat Dialing	.75

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.5 Call Trace

A. General

1. Call Trace is a telecommunications service which provides feature capability to customers who are served by appropriately equipped central offices. However, the feature cannot be successfully activated unless both the called and calling parties are served by, and the call is routed through, appropriately equipped central offices.
2. Call Trace will be provided on Residence lines or Business direct lines.
3. To activate the feature the customer will dial a Company designated code. A confirmation will be heard when a designated code has been dialed.

B. Feature Description

This feature will, upon successful customer activation, automatically trace the telephone number of the line used for the last call received by the customer. The customer must dial a Company-designated code, and activation must occur prior to the time that either another call or other call waiting tone is received by the customer. Within five business days after the successful activation of Call Trace, the customer must contact the Company to arrange for continued retention of the trace record. The traced number will not be provided to the customer by the Company, but it will be provided to law enforcement officials. The practices of law enforcement officials vary, and the Company does not represent that any action will be taken by such officials with regard to the traced number.

C. Rates and Charges

A charge of \$4.00 will apply per successful activation of Call Trace.

- D. The company does not guarantee the satisfactory operation of the capability set forth in B. preceding for use in the provision of the Call Trace feature. The liability of the Company is described in Section 2 of this tariff.

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.6 Complementary Central Office Services

A. General

1. Complementary Central Office Services are telecommunications services that consist of one or more of the following optional service features, described in 7.6.B below, which are provided only from properly equipped electronic central offices. Variations in equipment may cause differences in the availability or operation of these features.
2. Complementary Central Office Services are available in association with residence lines. Special Delivery Feature and Automatic Delivery Feature are not available with Public, Semi-public, or Customer Owned Pay Telephone Service.
3. Generally an audible confirmation will accompany each activation and deactivation of Complementary Central Office Services.

B. Feature Descriptions

1. The following features permit a customer to have incoming calls to a line automatically forwarded to another dialable telephone number.
 - (a) **Busy Line Transfer:** in the event that the called telephone number is busy, this feature automatically forwards incoming calls to a predetermined, dialable telephone number served by the same central office switch, or provides interswitch forwarding to a predetermined, dialable telephone number where technically available. If incoming calls are transferred to a number served by the same or a different central office switch, multiple calls will be transferred simultaneously provided that there are sufficient facilities to accept the calls.

This feature is not compatible with Call Waiting.

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.6 Complementary Central Office Services (Cont'd)

B. Feature Descriptions (Cont'd)

1. (Cont'd)

(b) **Alternate Answering:** In the event that the called telephone number is not answered within the Company designated parameters, normally three to four rings, this feature automatically forwards incoming calls to a predetermined, dialable telephone number served by the same central office switch, or provides interswitch transfer to a predetermined, dialable telephone number where technically available. If incoming calls are transferred to a number served by the same or a different central office switch, multiple calls will be transferred simultaneously provided that there are sufficient facilities to accept the calls.

(c) **Customer Control Option:** There are two distinct options available at additional charge. One is associated with Busy Line Transfer and the other is associated with Alternate Answering.

Each of these options will allow the customer to activate/deactivate the associated feature.

(d) The following regulations apply to Alternate Answering and Busy Line Transfer:

(i) Where a charge (local or long distance) is applicable for a call between the customer's telephone and the telephone to which calls are forwarded, such charge (dial station-to-station rate) is billed to the customer on every call forwarded to and answered at that telephone.

(ii) The grade of transmission on calls forwarded may vary depending on the distance and routing necessary to complete the call. The normal grade end-to-end transmission is, therefore, not guaranteed on such calls.

(iii) Without the associated Customer Control Option, a service order must be placed to change the telephone number to which calls are set to forward for Busy Line Transfer and Alternate Answering. In this event, charges set forth in Section 3 of this tariff are not applicable.

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.6 Complementary Central Office Services (Cont'd)

B. Feature Descriptions (Cont'd)

2. **Special Delivery Feature:** Upon encountering a busy or don't answer condition on outgoing calls, this feature provides the calling party the option of automatically forwarding their call to a predetermined, dialable telephone number served by the same or a different central office switch, where facilities permit.
3. **Automatic Delivery Feature:** Upon encountering a busy or don't answer condition on outgoing calls, this feature automatically forwards the calling party's call to a predetermined, dialable telephone number served by the same or a different central office switch, where facilities permit.

C. Rates and Charges

Description	Monthly Price
Per feature, per line equipped	
Busy Line Transfer	\$ 0.60
Customer Control Option	1.00
Alternate Answering	0.55
Customer Control Option	1.00
Busy Line Transfer, Alternate Answering, Message Waiting Tone	1.00
Message Waiting indication	0.30
Easy Call	5.00
Special Delivery Feature	0.15
Automatic Delivery Feature	0.25

1. Service charges as set forth in Section 3 of this tariff, are not applicable when adding only Busy Line Transfer, Alternate Answering, or Message Waiting Tone if such order results in a customer having two or more of these features on each affected existing line.
2. Service Charges as set forth in Section 3 are not applicable when adding Special Delivery Feature and/or Automatic Delivery Feature to an existing line.

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.7 Multi Ring Service

A. General

1. Multi Ring Service is a local exchange telecommunications service that enables a customer to have as many as three telephone numbers associated with a single line. Customers subscribing to this service will be able to receive calls dialed to two or three separate telephone numbers without having a second or third access line. Distinctive ringing will be provided for each of the additional telephone numbers to facilitate identification of incoming calls. A distinctive Call Waiting tone for each additional telephone number will be provided, where facilities permit, to customers subscribing to the Call Waiting feature of Custom Calling Service.
2. Multi Ring Service will be provided subject to the availability of appropriate central office facilities as determined by the Company.

B. Regulations

1. Multi Ring Service is available only with single line residence service.
2. Multi Ring Service may not be compatible with all types of customer provided telephone equipment.
3. Each customer will be entitled to one directory listing with each Multi Ring number.
4. All Multi Ring Service lines must originate from the same central office switching machine.
5. Multi Ring Service customers subscribing to the Custom Calling Service Call Forwarding feature must choose one of the following options:
 - (a) Calls to all telephone numbers associated with the line will be forwarded to a single number when the Call Forwarding feature is activated.
 - (b) Calls to the main telephone number only will be forwarded when the Call Forwarding feature is activated. Calls to the additional Multi Ring numbers will continue to rings and may be answered at the customer's premises.
6. Service Charges are not applicable to this service when installed within 30 days of the date the service is initially available from a central office.

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.7 Multi Ring Service

C. Rates

The following charges are for Multi Ring Service only and are in addition to applicable rates and charges for associated service and equipment.

Description	Monthly Price	
	Residence	
First Additional Multi Ring Number	\$2.50	
Second Additional Multi Ring Number	2.50	

On residence service, when any combination of Custom Calling Services, Advanced Custom Calling Services, Multi Ring Service, and or including Speed Calling (but excluding Caller ID, Caller ID with Name, and Call Trace), are provided on the same line, a \$0.50 reduction in the monthly rate will apply for each such additional service per line. Also, if one such service is provided on the same line with Caller ID, a \$1.00 reduction in the monthly rate for Caller ID will apply.

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.8 Star Code Access to Voice Mail

A. Description

Star Code Access to Voice Mail Service is abbreviated dialing access to Voice Mail from the Customer premises via an abbreviated code (*and a two-digit code).

The customer, when calling from the line on which the voice mailbox is associated, will use the feature by picking up the telephone handset and dialing an abbreviated (*and a two-digit code). This action will forward the call to the customer's voice mailbox.

B. Terms and Conditions

1. Star Code Access To Voice Mail Service requires Alternate Answering and/or Busy Line Transfer on the customer's exchange line. The call forward number for Star Code Access to Voice Mail Service must be the same as that of Alternate Answering and/or Busy Line Transfer.
2. Star Code Access To Voice Mail Service is provided subject to the availability of Central Office capacity and facilities.
3. The Monthly Price for the Star Code Access To Voice Mail Service is in addition to the Monthly Prices for Alternate Answering and Busy Line Transfer services.
4. Star Code Access To Voice Mail Service is offered only in association with residence and business exchange services and unless specified otherwise, PBX trunks. Star Code Access To Voice Mail Service is not available with Centrex system stations, semi-public service or party line exchange services.

C. Prices

<u>Description</u>	<u>Nonrecurring Charge</u>	<u>Monthly Price</u>
Star Code Access To Voice Mail Service	-	\$.50

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.9 Touch-Tone Calling Service

- A. Touch-tone Calling Service provides for the origination of calls using tone-type address signaling and special central office facilities. This local exchange telecommunications service is furnished subject to the availability of the central office facilities.
- B. Touch-Tone Calling Service is furnished with telephone exchange service, as shown in PART 4, Section 2 and PART 13 of Ameritech Tariff No. 20.
- C. Rates and charges for Touch-Tone Calling Service in connection with certain other Company-provided services are shown elsewhere in this tariff and are in addition to those shown below.
- D. Touch-Tone Calling Service shall apply to all the customer's lines if any of the customer's lines are arranged for hunting, including any lines blocked from outgoing calls through an action or request of the customer.
- E. Rates and Charges

Per exchange access line equipped for Touch-Tone Calling Service	Per No.
Residence	\$0.00
Business and Semipublic	0.00

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.10 Direct Connect

A. General

Direct Connect provides for automatic dialing of a single fixed telephone number from an exchange line. This feature is available only in properly equipped ESS central offices.

B. Rates and Charges

The following charges are in addition to charges for exchange service:

	<u>I.N.C.</u>	<u>Per Mo.</u>
Direct Connect feature	\$27.14	\$4.75

7.11 Answer Supervision With Line Side Interface

A. Feature Description

This feature offers the capability on a Business Direct Line or Customer Owned Pay Line of determining when answer supervision has been returned by the terminating station. It is only available from appropriately equipped offices and may be incompatible with other optional central office features or services.

B. Rates and Charges

	Monthly Rate
Answer Supervision with Line Side Interface	
- Per line equipped	\$1.60

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

- 7.12 All terms and conditions set forth in this Section, including but not limited to those applicable to line(s) shall also be fully applicable to port(s).
- A. Concurrence in regulations and charges of Illinois Telecommunications Access Corporation (ITAC).
- B. Dual Party Relay Service
- Concurrence in regulations and charges of the Illinois Telecommunications Access Corporation.
1. Affinity Network Incorporated concurs in the Rates, Rules and Regulations governing: (1) intrastate Telecommunications Provisions for the Hearing-and Voice-Impaired as filed by the Illinois Telecommunications Access Corporation in its Ill. C.C. No.1 tariff; (2) intrastate Telecommunications Provisions for the Deaf and Severely Hearing-Impaired for Dual Party Relay Service as filed by the Illinois Telecommunications Access Corporation in its Ill. C.C. No.2 tariff.
 2. Affinity Network Incorporated Extends this concurrence to any and all changes which may be made subsequent to this date by the Illinois Telecommunications Access Corporation in its Ill. C.C. No. 1 and Ill. C.C. No. 2 tariffs.
 3. Affinity Network Incorporated Hereby expressly reserves the right to cancel and make void this statement of concurrence at any time.
- C. ITAC Supplemental Charge
- Pursuant to the Order dated May 7, 1997 in Illinois Commerce Commission Docket No. 97-0154, Affinity Network Incorporated will impose a supplemental charge of eight cents (8 cents) per month per line for all subscriber lines other than Centrex-type lines, and a charge of .8 cents for each Centrex-type line, effective with bills rendered on or after May 21, 1997.

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.13 REMOTE CALL FORWARDING /1/

A. General

1. Remote Call Forwarding (RCF) is a local exchange telecommunications service feature whereby all calls dialed to a telephone number equipped for RCF are automatically forwarded to another dialable exchange or 800 service telephone number. The calling party pays only the applicable charges to the call number equipped with an RCF feature, while the RCF customer pays the applicable charges for the forwarded portion of the call.
2. RCF service is offered subject to availability of suitable facilities.
3. RCF service is not offered where the terminating station is a coin telephone.
4. The Company will not provide identification of the originating telephone number to the RCF customer.
5. Transmission characteristics may vary depending on the distance and routing necessary to complete the remotely forwarded call. Therefore, the normal grade end-to-end transmission is not guaranteed on such calls.
6. RCF service is not represented as suitable for satisfactory transmission of data.
7. Call Forwarding should not be offered as a feature at the number to which the call is forwarded.
8. One directory listing in the Alphabetical Directory is provided without charge.
9. The customer subscribing to RCF service must be located beyond the Local Area Service flat calling rate in those exchanges where Message Rate Service is not offered.
10. Each RCF feature allows for forwarding one call at a given time. An additional feature is necessary for each additional call to be forwarded simultaneously.
11. RCF service will only be provided when, in the judgment of the Company, the customer subscribes to sufficient RCF features and facilities at the terminating location to adequately handle calls without interfering with or impairing and services offered by the Company.

/1/ RCF is classified as competitive for all business customers in Access Area A, Access Area B, and Access Area C and is described in Part 7, Section 4, of Ameritech Tariff No. 19.

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.13 REMOTE CALL FORWARDING /1/ (Cont'd)

B. Rates and Changes

<u>Description</u>	<u>Nonrecurring Charge</u>	<u>Monthly Price</u>
Remote Call Forwarding, per initial feature	Service Ordering and Line Connection Charges as shown in Section 3 of this tariff	\$14.50
Remote Call Forwarding, per additional feature necessary for each additional call to be forwarded simultaneously	Service Ordering and Line Connection Charges shown in Section 3 of this tariff	9.95

1. For the portion of the call between the calling party and the telephone number arranged for RCF:

The calling party is responsible for payment of the applicable charges for sent-paid calls to the RCF number. For collect calls, the customer for RCF services is responsible for the payment of charges if a party at the number to which calls are forwarded accepts the call.

2. For the portion of the call between the telephone number arranged for RCF and the number to which the call is forwarded:

The RCF customer is responsible for the payment of applicable intrastate or interstate customer dialed station-to-station toll message charges, one-unit per multi-unit message charges, or business usage charges for each call. The charges apply to all calls that are answered at the point to which the calls are being forwarded, including person-to-person and collect calls even though they may not be accepted at the answering location.

When the RCF number and the number to which the call is being forwarded are located in the same MSA, Usage Charges apply as shown in Part 4, Section 2, of Ameritech Tariff No. 20 and Ameritech Tariff No. 19. When the RCF number is location an exchange where Message Rate Service is offered, and the number to which the call is being forwarded is in the message unit calling area for that exchange, one-unit or multi-unit message charges apply as shown in Part 4, Section 2, of Ameritech Tariff No. 20 and Ameritech Tariff No. 19. Where message unit charges apply to all other calls.

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)**7.14 FEATURE LINK SERVICE /1/****A. FEATURES****1. Feature Availability**

The following features are available on all Feature Link Service lines as either standard or optional (provided at an additional Charge):

Std. - Standard

Opt. - Optional

Feature Link Service

Call Forwarding - Busy Line	Std.
Call Forwarding - Don't Answer	Std.
Call Forwarding - Variable	Std.
Call Transfer Deluxe	Std.
Caller ID	Opt.
Caller ID with Name	Opt.
Conference Calling - 3 Way	Std.
Consultation Hold	Std.
Ground Start Line	Opt.
Hunting Arrangements - Circle	Std.
Multiline Hunt	
Serial Completion	
Series Completion	
Message Waiting Indicator - Audible	Std.
Speed Calling - Thirty	Opt.

/1/ Feature Link Service is classified as competitive for all business customer Access Area A, Access Area B and Access Area C and are described in Part 7, Section 5, of Ameritech Tariff No. 19. The provisions in this tariff are only being maintained for purposes of concurrence.

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.14 FEATURE LINK SERVICE (Cont'd) /1/

A. FEATURES (Cont'd)

2. Standard Features

Call Forwarding - Busy Line

Allows incoming calls to automatically route to a preselected line when the called station is not answered after a preset number of rings.

Ring Cycles define a predetermined number of rings before the Call Forwarding Don't Answer feature is invoked on a per line or per system basis.

Station Activation allows a customer to activate/deactivate the feature as well as program the forward-to station from the set by using dial access code.

Call Forwarding - Variable

Allows a customer to activate routing of incoming calls to another line in their key system or to an external number.

Reminder Ring provides a ring splash when a call is forwarded and the called number is idle.

Station Activation allows a customer to activate/deactivate the feature as well as program the forward-to station from the set by using a dial access code.

Call Transfer - Deluxe

Allows incoming and outgoing calls to be transferred to another line in the key system or to an external number.

Conference Calling - 3 Way

Allows a customer to add a third party to an existing call.

Consultation Hold

Allows a customer to place a call in progress on hold and originate another call from the same line with privacy.

/1/ Feature Link Service is classified as competitive for all business customers in Access Area A, Access Area B and Access Area C and are described in Part 7, Section 5, of Ameritech's Tariff No. 19. The provisions in this tariff are only being maintained for purposes of concurrence.

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.15 FEATURE LINK SERVICE (Cont'd) /1/

A. FEATURES (cont'd)

2. Standard Features

Hunting Arrangements

Incoming calls to busy lines are redirected to a predetermined number (s) to search for an idle line on which to complete the call. If no idle number is found a busy tone is provided. The following types of hunting are available:

Circular Hunt permits hunting over all lines in the group starting with the first dialed number and continuing through all lines. When the last number in the group is reached, the hunt returns to the first dialed number.

Multiline Hunt is a group of lines with common terminating (incoming call) features that are grouped together to share translation data. Hunting is provided by a common program (shared translations) for the group of lines. Each line is identified by a multi-line terminal number.

Series or Serial Completion Hunt allows a limited number of lines to be programmed in either a sequential (consecutively numbered) or nonsequential (nonconsecutively numbered) order for hunting purposes. Series hunting is one through the ordered list until an idle line is encountered or the end of the list is reached. Call handling line features can be added to the last number in the series to increase call completion probability. Series Completion redirects a call only once to a given line.

Message Waiting Indicator - Audible

Provides an audible tone signal, e.g., stutter dial tone, on a line to indicate a message waiting condition.

/1/ Feature Link Service is classified as competitive for all business customer Access Area A, Access Area B and Access Area C and are described in Part 7, Section 5, of Ameritech Tariff No. 19. The provisions in this tariff are only being maintained for purposes of concurrence.

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.14 FEATURE LINK SERVICE (Cont'd) /1/

B. PRICES

The following prices are applicable to standard installations of Feature Link Service and are in addition to all other charges for exchange access lines or other associated services and equipment necessary to provide telecommunications service.

Refer to the *Other Applicable Charges* section for additional charges associated with the provision of Feature Link Service.

1. Service Elements

Description	Non-recurring Charge	Term Payment Plan	
		36 Months	60 Months
Monthly			

Service Establishment Charge

\$100.00

Access Area A

Per Package, Per Line

2+ pkg category	\$8.00	\$7.00	\$6.00
5+ pkg category	8.00	5.50	5.00
12+ pkg category	8.00	4.25	4.00
20+ pkg category	8.00	3.50	3.25

Access Area B

Per Package, Per Line

2+ pkg category	8.00	7.00	6.00
5+ pkg category	8.00	5.50	5.00
12+ pkg category	8.00	4.25	4.00
20+ pkg category	8.00	3.50	3.25

/1/ Feature Link Service is classified as competitive for all business customer Access Area A, Access Area B and Access Area C and are described in Part 7, Section 5, of Ameritech Tariff No. 19. The provisions in this tariff are only being maintained for purposes of concurrence.

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.14 FEATURE LINK SERVICE (Cont'd) /1/

B. PRICES (Cont'd)

1. Service Elements (Cont'd)

Description	Non-recurring Charge	Monthly Payment	
		Term Payment Plan	
Monthly		36 Months	60 Months

Access Area C

Per Package, Per Line

2+ pkg category	8.00	7.00	6.00
5+ pkg category	8.00	5.50	5.00
12+ pkg category	8.00	4.25	4.00
20+ pkg category	8.00	3.50	3.25

Optional Features

Speed Calling - Thirty
- including initial access
to list, per list

\$10.75	\$6.80	\$3.00	\$2.75
---------	--------	--------	--------

Ground Start Line
- per line

5.00	10.00	4.50	4.00
------	-------	------	------

Caller ID
(See Other Applicable
Charges)

Caller ID with Name
(See Other Applicable
Charges)

/1/ Feature Link Service is classified as competitive for all business customer Access Area A, Access Area B and Access Area C and are described in Part 7, Section 5, of Ameritech Tariff No. 19. The provisions in this tariff are only being maintained for purposes of concurrence.

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.15 DIRECT INWARD DIALING (DID) SERVICES

This section sets forth the Central Office Services made available by Illinois Bell Telephone Company to Carrier for resale to its customer. General terms, conditions, service and feature descriptions as described in Ameritech Tariff No. 20, Part 6 and herein apply where appropriate, unless otherwise specified in this part. The application thereof is to Carrier with regard to service ordering, repair requests or billing responsibility and to Carriers Customer when designating service location, use, activation, configuration, or sizing.

Direct Inward Dialing (DID) to PBX Systems

(For service description, see Ameritech Tariff No. 20, Part 6, Section 1)

DID is a service which permits incoming dialed calls to be dialed directly by a calling party station associated with a switching system, resold by Carrier and located on the Carrier's Customer premises. These lines support inbound only call traffic.

<u>Description</u>	<u>Monthly Payment</u>	<u>Business Non-recurring Charge</u>
DID Trunk Termination Charges		
Common equipment, per DID trunk group	\$0.00	\$0.00
Each DID trunk termination in central office, per trunk	18.48	30.34
Each DID trunk termination un central office arranged for Touch-Tone signaling	N/A	N/A
Subsequent additions, deletions or rearrangements of DID trunk terminations in addition to above charges, per occasion	N/A	260.31
P.B.X. Trunk rates supply as specified in 1.1 of this section		
DID Number Charges		
Each group of 10 Reserved DID station numbers or fraction thereof, each group	0.06	N/A
Each group of 10 Reserved DID station number or fraction thereof, each group	0.06	N/A

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.15 DIRECT INWARD DIALING (DID) SERVICES (Cont'd)

DIRECT INWARD DIALING (DID) TO PBX SYSTEMS (Cont'd)

	<u>BUSINESS</u>	
	<u>Monthly</u> <u>Rate</u>	<u>Non</u> <u>Recurring</u> <u>Charge</u>
DID Service from a Remote Central Office Mileage charges apply in addition to the rates specified preceding. Mileage charges are those specified for Foreign District Service as appropriate.		
Each new installation, addition, or rearrangement of trunks which provide DID service from a Remote Central Office, per occasion	N/A	\$41.10

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.15 DIRECT INWARD DIALING (DID) SERVICES (Cont'd)

2-WAY DIRECT INWARD DIALING (DID) WITH CALL TRANSFER
(For service description, see Ameritech Tariff No. 20, Part 6, Section 1)

2-Way Direct Inward Dialing (DID) With Call Transfer resold by Carrier to its customers is a service that permits incoming calls to reach customer provided equipment, without the assistance of an attendant, and allows the transfer of those calls to another line. Touch-Tone is a standard feature of this service.

SERVICE ESTABLISHMENT

	<u>BUSINESS</u>	
	<u>Monthly Rate</u>	<u>Non Recurring Charge</u>
<u>Area A</u>		
1. With initial DID Service - per Trunk Group	N/A	\$164.92
2. Subsequent to Establishment of DID Service - per per Trunk Group	N/A	164.92
3. 2-Way DID Trunk With Call Transfer	\$14.14	N/A
<u>Area B</u>		
1. With initial DID service - per Trunk Group	N/A	164.92
2. Subsequent to Establishment of DID service - per Trunk Group	N/A	164.92
3. 2-Way DID Trunk With Call Transfer	18.80	N/A

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)**7.15 DIRECT INWARD DIALING (DID) SERVICES (Cont'd)****2-WAY DIRECT INWARD DIALING (DID) WITH CALL TRANSFER (Cont'd)**

	<u>BUSINESS</u>	
	<u>Monthly Rate</u>	<u>Non Recurring Charge</u>
<u>Area c</u>		
1. With initial DID Service - per trunk	N/A	\$164.92
2. Subsequent to Establishment of DID Service - per Trunk Group	N/A	164.92
3. 2-Way DID Trunk With Call Transfer	\$19.79	N/A
<u>All Areas</u>		
1. Change in Outpulsing, Start Dial or Signal Type - per Trunk Group	N/A	26.86
2. Change or redesign in Signaling or Transmission Interface - per occurrence	N/A	141.36

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.15 DIRECT INWARD DIALING (DID) SERVICES (Cont'd)

2-WAY DIRECT INWARD DIALING (DID) WITH CALL TRANSFER (Cont'd)

	<u>BUSINESS</u>	
	<u>Monthly Rate</u>	<u>Non Recurring Charge</u>
CONVERSIONS		
<u>All Areas</u>		
1. Of entire DID Trunk Group to 2-Way DID or entire 2-Way DID Trunk Group to DID	N/A	\$282.72
2. Of individual DID Trunks to a new 2-Way DID Trunk group, per trunk group	N/A	164.92
3. Change in Outpulsing, Sort Dial, or Signal Type, per trunk group	N/A	26.86
4. Change or redesign in Signaling or Transmission Interface per Occurrence	N/A	141.36

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.16 FOREIGN EXCHANGE SERVICE

- A. Foreign Exchange Service is telephone exchange service furnished from an exchange other than the one in which the customer is located. Foreign Exchange Service is available in MSA's 4, 5, 10, 12, 13 and 16. Service is generally furnished on a two-point basis only an exchange service is provided only at one of these points. Foreign Exchange Service is an interchange telecommunications service.
- B. The service is furnished in connection with any 1-party service available in exchange as shown herein. Foreign Exchange Service is also provided in connection with Hotel Service.
- C. Where more than one P.B.X. trunk is furnished to a customer from the same foreign exchange, all trunks must be of the same type and class of service.
- D. Foreign Service Exchange can be terminated n switching equipment requiring a four-wire termination. The charges for a Four-Wire Service Terminating Arrangement are listed following:

1.	Four-Wire Service Terminating Arrangement General The Four-Wire Service Terminating Arrangement permits switching equipment that is designed to use four-wire terminations to be connected to Foreign Exchange Service, Foreign District Service, or Wide Area Telecommunications Service. Rates and Charges Four-Wire Service Terminating Arrangement, each	<u>I.N.C.</u>	<u>Per Mo.</u>
	When installed coincident with the trunk or WATS access line with which it is associated	\$48.46	\$12.12
	When installed subsequent to the trunk or WATS access line with which it is associated	72.69	12.12
	the preceding rates and charges are for the Four-Wire Service Terminating Arrangement only and are in addition to the applicable rates and charges for the Foreign Exchange Service, Foreign District Service, or the Wide Area Telecommunications Service with which it is associated.		

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.16 FOREIGN EXCHANGE SERVICE (Cont'd)

E. Reserved.

F. Mileage Measurement

1. Interchange Mileage

- (a) The airline mileage is measured between the rate centers of the exchanges at which service is furnished as determined by their latitude and longitude. When service is furnished by means of the combined facilities of the Company and an OTC, the applicable airline mileage is the Company portion of the airline mileage measured between rate centers. The billing percentage, which represents the Company's portion of the service, is determined as set forth in the National Exchange Carrier Association Tariff F. C. C. No. 4 (NECA No. 4) and is listed in that tariff.
- (b) The rate center points are determined in accordance with Part 9, Section 4 of Ameritech's tariff.

G. Rates

1. The rate for Foreign Exchange service is (1) the usage rate in effect in the Foreign Exchange for the type and class of service furnished as specified in Ameritech Tariff No. 20, Section 2, Paragraph 3; (2) the access rate for the access area in which the customer is physically located as specified in Section 2, Paragraph 2; and (3) the following mileage charges:
- | | |
|---|---------------------|
| (a) Between Exchanges in MSA's 4, 5, 10, 12, 13, and 16 | <u>Monthly Rate</u> |
| Per first airline mile, or fraction thereof | \$ 27.00 |
| Per additional airline mile, or fraction thereof | \$ 1.60 |
2. Additional terminations for Foreign Exchange Service will be furnished only on the premises of the same individual firm subscribing to the Foreign Exchange Service or to others authorized by the Foreign Exchange Service subscriber to use the service in accordance with PART 2, Section 2, Paragraph 4.9. of Ameritech Tariff No. 20 such terminations are ordinarily furnished only at locations in the normal exchange and the foreign exchange. Rates for such terminations are as specified for the exchange in which they are located in Part 15, Section 2 of Ameritech Tariff No. 20 for Type 2001A Channel Service.

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.16 FOREIGN EXCHANGE SERVICE (Cont'd)

G. Rates (Cont'd)

3. Where facility conditions permit, a location in a third exchange may be selected, with charges computed as follows:
 - (a) Rates for Foreign Exchange Service from the foreign exchange to the more distant of the two exchanges where service is desired.
 - (b) Channel rates for Type 2001A Channel Service apply either (1) between the two exchanges where service is desired, or (2) between the foreign exchange and the nearer of the two exchanges where service is desired, whichever is to the customer's advantage.
 - (c) The Network Access Area where the extension is desired determines the applicable rates for the Type 2001A Inter-S.A. Local Channel.
4. When service is furnished by means of the combined facilities of the Company and an OTC, the following rate applications apply:
 - (a) When the Company provides the foreign exchange or open end of the service, the rates are charged (1) the usage rate in effect in the Foreign Exchange for the type and class of service furnished; (2) mileage charges. (1) above applied to the Company portion of mileage.
 - (b) When the company provides service at the customer or closed end of the service, the rates charged are (1) the network access rate for the access area in which the customer is physically located; and (2) mileage charges. (1) above applied to the Company portion of mileage.

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.17 FOREIGN CENTRAL OFFICE SERVICE

- A. Foreign Central Office Service is telephone exchange service furnished through any central office serving the same exchange, other than the central office which regularly serves the area in which the customer is located.

Foreign Central Office Service is a local exchange and interexchange telecommunications service.

- B. The service is provided in connection with any service available in the exchange.
- C. Foreign Central Office Service will not be provided as new service in MSA's 2, 3, 6, 7, 9, and 15 on and after the first day of billing periods beginning on and after July 1, 1990. However, such services activated prior to the customer's billing date beginning July 1, 1990, may continue to be furnished for a period of three years until the customer's billing date in July, 1993. At any time during this three-year period, the customer may elect to convert this service to Foreign District Service, as provided in paragraph 3 following, without incurring Service Charges. Effective with billing period dates beginning July, 1993, such services, for which the Company has not yet received appropriate conversion instructions from the customer, will be billed as Foreign District Service on the basis of the existing service arrangement. Service Charges will not apply for this billing conversion.
- D. Foreign Central Office Service is not available in MSA 1.
- E. Foreign Central Office Service is available in MSA's 4, 5, 10, 12, 13, and 16.
- F. Reserved.

ISSUED:

EFFECTIVE:

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SECTION 7 - CUSTOM CALLING SERVICES (Cont'd)

7.17 FOREIGN CENTRAL OFFICE SERVICE (Cont'd)

G. Rates

1. The rate for foreign central office service is (1) the usage rate in effect in the foreign central office for the type and class of service furnished; (2) the access rate for the access area in which the customer is physically located; and (3) the following charges:

	<u>Per Mo.</u>
(a) First one-half mile or fraction thereof	\$26.05
(b) Each additional one-quarter mile or fraction thereof	\$.40

2. Mileage distance is the airline distance between the central office which would regularly serve the area in which the customer is located and the foreign central office. When service is furnished by means of the combined facilities of the Company and an OTC; the applicable mileage distance is the Company's portion of the airline distance between the central offices. The billing percentage, which represents the Company's portion of the service, is determined as set forth in the National Exchange Carrier Association Tariff F. C. C. No. 4 (NECA No. 4) and is listed in that tariff.

3. When service is furnished by means of the combined facilities of the Company and an OTC, the following rate applications apply:
 - (a) When the Company provides the foreign exchange or open end of the service, the rates charged are (1) the usage rate in effect in the Foreign Exchange for the type and class of service furnished; (2) mileage charges applied to the Company portion of mileage.

 - (b) When the Company provides service at the customer or closed end of the service, the rates charged are (1) the network access rate for the access area in which the customer is physically located; and (2) mileage charges applied to the Company portion of mileage.

ISSUED:

EFFECTIVE:

Issued by: Charles C. Hunter, Executive Vice President & General Counsel
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