

July 31, 2009

Illinois Commerce Commission
527 East Capitol Avenue
Springfield, Illinois 62701

Fax: (217) 782-1042
(217) 785-7413

Re: Case 09-0319, Illinois-American Water Company

Dear ICC Chairman Box, Commissioners Ford, O'Connell-Diaz and Elliott, and Office of Public Affairs:

We are writing to voice concerns about the proposed water rate increase sought by Illinois American Water (IAW), and to ask that you **please deny IAW any rate increase** at this time.

Before even turning on a faucet, the monthly cost to IAW customers in this area is **\$41.76** and breaks down as follows:

Basic Service (described by IAW as cost of having water meter on premises)	\$	9.75
Fixed charge for water supply from Glenview (applies even if no water used)		9.98
Sewer collect charge		17.52
Fire protection charge		4.51
Total (before cost of water actually used)	\$	41.76

IAW already charges the highest water rates in the state, and increased them less than one year ago. Further, IAW's fee structure appears to bill customers twice for the same water: once as supplied by Glenview (at \$1.67/1,000 gallons plus the fixed charge shown above), then again by IAW (at \$3.70960/1,000 gallons). To make matters worse, an investigation conducted in 2007 found that IAW was not maintaining fire hydrants and other equipment, thus endangering residences and businesses in its service area.

Based on information provided by the Village of Mount Prospect Finance Department, IAW customers' costs have been compared to those of residents in the area of Mount Prospect where water is supplied by the Village rather than by IAW. IAW customers pay approximately double what the other residents pay and cannot absorb any additional increase.

Businesses and residents of Illinois are already struggling with decreasing consumer spending, increasing insurance premiums, decreasing property values, escalating unemployment, a probable hike in state income tax, and reductions in state and municipal services. Please deny IAW the rate increase it seeks.

Thank you very much for your time and consideration.

Residents of the Village of Mount Prospect
(signatures attached)

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NAME	ADDRESS	SIGNATURE
Steven S. Polif	601 N. Wilshire Dr	Steven S Polif
ANITA TAYLOR	1308 BURNING BUSH	Anita Taylor
MALCOLM R. HOLEE	927 QUINEE LANE	Malcolm R. Holee
Anne Ham	606 E. Greenwood Dr	Anne Ham
Avis Gibbons	1818 E. CAMP McDONALD	Avis Gibbons
KAREN BEHR	1818 E. CAMP McDONALD	Karen Behr
Cavero	1813 E. Camp McDonald	Cavero
F. JIRST	1817 CAMP McDONALD	F. Jirst
F. Khan	1807 E. Camp McDonald	F. Khan
VIOLET BAUTISTA	1501 N. PARK	Violet Bautista
ANGELO PASSERO	1802 E CAMP McDONALD	Angelo Passero
Daniel Galvan	1670 N Rosetree Ln	Daniel Galvan
Andrew Grone	2006 E Woodview	Andrew Grone
Peter Skittone	1503 ONEIDA LN.	Peter Skittone

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NAME	ADDRESS	SIGNATURE
Helen Belmont	1510 ONEIDA LN	Helen Belmont
Bert Sypura	1688 Oneida Ln	Bert Sypura
Judy Martins	1606 Oneida Ln	Judy C. Martins
Mike & Carol Miller	1620 Oneida Ln	Carol Miller
MAT + MARIA TAUBEL	1622 ONEIDA	Maria Taubel
Mama Frank Panuzi	1624 Oneida	Mama Panuzi
FRANK R. RAUCCI	1629 ONEIDA	Frank Raucci
DAVE & DIANE MILLS	1631 ONEIDA	Diane Mills
JIM DEMAR	1515 LARCH	Jim Demar
MARIE DEMAR	1515 LARCH	Marie Demar
Anna Mae Dagian	1520 Larch	Anna M. Dagian
RICHARD DAGIAN	1520 LARCH	Richard Dagian
Domenick Romano	1501 ONEIDA LN	Domenick Romano
Diana Giorgi	1831 Campwood Dr	Diana Giorgi

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Natalie Olsen	1828 Camp McDonald	Natalie Olsen
FRED SHAFER	1902 E Yuma Ln	Fred Shafer
ANDY KALINOWSKI	1906 E YUMA LN	Andy Kalinowski
Ewa Kalinowski	1906 YUMA LN	Ewa Kalinowski
Lois Marie Pincus	1906 YUMA LN	Lois Marie Pincus
Tara Garcia	1908 E Yuma Ct	Tara Garcia
Stefan Gouzeri	1908 E Yuma Ln	Stefan Gouzeri
Dale & Doris Roering	1910 Yuma Lane	Dale Roering
LEE & HEATHER WALNOCH	1924 YUMA LANE	Lee & Heather Walnoch
REGINA THOMAS	1926 Yuma Ln	Regina Thomas
Athena Lerch	1928 Yuma Ln	Athena Lerch
Theresa Kullmann	1928 E Yuma Ln	Theresa Kullmann
TERESA LECHOWICZ	1433 N. PARK DR.	Teresa Lechowicz
William, Rex Leach	1431 N. PARK DR	William R. Leach

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R. CICER CHIA	1429A PARK DR	Ralph Cicchi
Randy Nalepu	1404 Park Dr	R Nalepu
KENNETH ADAMS	1418 PARK DR	K Adams
Carthy Mackay	1917 Mc Donald	C Mackay
JAMES MACKAY	1917 M DONALD	J Mackay
Carol Jacob	1909 McDonald	Carol Jacob
Edith Douglas	1907 McDonald	Edith Douglas
Trudy Sarbekian	1429 Burning Bush	Trudy Sarbekian
ALFRED B. BEHNKE JR	1803 E. MAYA LANE	Alfred B. Behnke Jr.
MARILYN A. BEHNKE	1803 E. MAYA LANE	Marilyn A. Behnke
WIESLAW SZCZUREK	1714 N. ARACIA DR	W Szczurek
FRANKLIN J. KELLER HAS	1716 MAYA	Franklin J. Keller Has
Tony Untiedt	1714 Maya	Tony Untiedt
Richard STACHORA	Richard Stachora 1614 Rose tree	R Stachora

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PAM PRICE	1812 E CAMP McDONALD	Pam Price
MARYLYNN M PETTY	1808 E CAMP McDONALD	Mary Lynn Petty
NICK KOUTROU	1806 CAMP McDONALD	Nick Koutrou
CHRIS KONSTANTIS	1804 CAMP McDONALD	Chris Konstantis
Josmel Becfel	1772 E. CAMP McDONALD	Josmel Becfel
ANGA GAWEL	1772 E. CAMP McDonald — 11	Anga Gawel
LINDA PINKARD	1505 Oneida Ln	Linda Pinkard
Edith Fiedler	1509 Oneida Ln	Edith Fiedler
Worst J. Heller	1511 ONEIDA	Worst J. Heller
DOLORES HANSEN	1515 Oneida Ln	Dolores Hansen
ELEANORE HANSEN	1515 ONEIDA LN	Eleanore Hansen
Kwietniewski Kwietniewski	1605 Oneida Ln	Kwietniewski
Veronica O'Sullivan	1609 Oneida Ct.	Veronica O'Sullivan
Jo Jung	1611 Oneida Ct	Jo Jung