



White County
Emergency Telephone System
Julie L. Irwin, Coordinator

White County Courthouse Annex
314 E. Cherry Street
PO Box 339
Carmi, Illinois 62821
Phone: (618) 382-8911
Fax: (618) 382-2351
E-Mail: WCE911@SHAWNEELINK.NET

ILLINOIS
COMMERCE COMMISSION

2009 SEP 18 1 P 2: 29

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STATE OF ILLINOIS

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ILLINOIS COMMERCE COMMISSION

County of White, Illinois

09-0425

Petition for Approval of Modified 9-1-1
Emergency Telephone Number System
RE: ICC Docket Number 98-0634

PETITION

Now comes the County of White, Illinois, and requests Illinois Commerce Commission approval of its Modified Plan to modify an established emergency telephone number system and in support thereof states as follows:

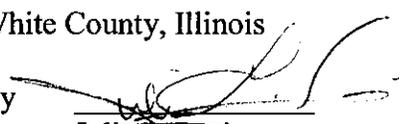
1. Attached hereto and incorporated herein as though fully set forth is the Modified Plan for the County of White "9-1-1" Emergency Telephone Number System.
2. A duplicate original of said Modified Plan has been filed by mail with Wabash County E9-1-1, Verizon Telephone Company, Crossville Communications, and Hamilton County Telephone Cooperative.
3. The Modified Plan is intended to comply with the terms and provisions of "An Act in relation to the designation of an emergency telephone number for use throughout the State."

WHEREFORE, your Petitioner, the County of White, Illinois, a municipal corporation, prays that the Illinois Commerce Commission:

1. Review the Modified Plan based on the information submitted in the Application and allow the parties involved to waive a hearing on this matter;
2. Enter an Order approving the Modified Plan submitted herewith and authorizing the modification of the 9-1-1 Emergency Telephone System described herein.

White County, Illinois

By


Julie L. Irwin

Title E9-1-1 Coordinator

BOARD MEMBERS

Roy Kissel (Chairman) Greg Bisch Greg Hanisch Chris James Jim Totten Ron Wooten Gerald York



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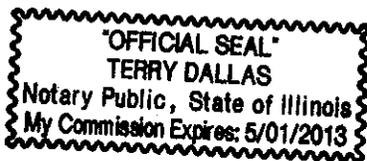
VERIFICATION

I, Julie L. Irwin, first being duly sworn upon oath, depose and say that I am E-911 Coordinator, of the County of White, Illinois, a municipal corporation; that I have read the above and foregoing petition by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.


Julie L. Irwin

E-911 Coordinator

Subscribed and sworn to before me
this 14th day of September, 2009.


NOTARY PUBLIC, ILLINOIS

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September 14, 2009

Ms. Debbie Crosson, 9-1-1 Service Manager
Verizon
317 Susan Drive, Suite A
Normal, Illinois 61761

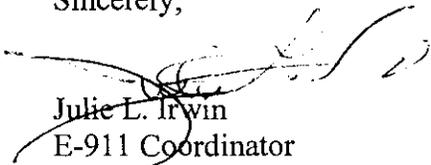
Dear Ms. Crosson,

This letter is to confirm our intent to modify the primary PSAP of the White County Enhanced 9-1-1 System. We anticipate these modifications to be completed on or about October 15th, 2009.

We would please request that you inform us of the estimated time frame needed to modify the programming at the selective router and to begin providing the Wabash County E91-1 System with the White County data, which will need to be incorporated into Wabash's daily download.

Enclosed is your copy of our application to the Illinois Commerce Commission for approval for the modification of 9-1-1 service. Thank you for your attention to this matter.

Sincerely,



Julie L. Irwin
E-911 Coordinator

Enclosure

cc: Illinois Commerce Commission

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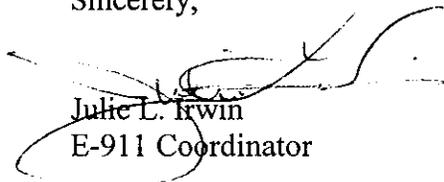
Mr. Bob Thomason
Hamilton County Telephone Cooperative
PO Box 40
Dahlgren, Illinois 62828-0040

Dear Mr. Thomason

This letter is to confirm our intent to modify the primary PSAP of the White County Enhanced 9-1-1 System. We anticipate these modifications to be completed on or about October 15th, 2009.

Enclosed is your copy of our application to the Illinois Commerce Commission for approval for the modification of 9-1-1 service. Thank you for your attention to this matter.

Sincerely,



Julie L. Irwin
E-911 Coordinator

Enclosure

cc: Illinois Commerce Commission

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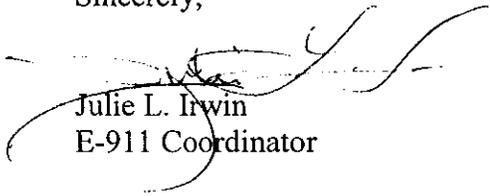
George Rawlinson, President
Crossville Communications
301 W. Main Street
Crossville, Illinois 62827

Dear Mr. Rawlinson,

This letter is to confirm our intent to modify the primary PSAP of the White County Enhanced 9-1-1 System. We anticipate these modifications to be completed on or about October 15th, 2009.

Enclosed is your copy of our application to the Illinois Commerce Commission for approval for the modification of 9-1-1 service. Thank you for your attention to this matter.

Sincerely,



Julie L. Irwin
E-911 Coordinator

Enclosure

cc: Illinois Commerce Commission

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Current Date: September 11th, 2009
Proposed Operational Date: October 15th, 2009
Submitted By: County of White, Illinois

 FINAL PLAN
 X Modification of an Existing System – ICC Docket Number 98-0634

Total Population Served: 15,096
Total Land Area: 502
(In Sq. Miles)
Approx. Number of Access Lines: 5,043

PSAP 9-1-1 System Liaison to the Commission:

Julie L. Irwin

Name

E9-1-1 Coordinator

Title

314 E. Cherry Street

Street Address

Carmi, Illinois 62821

City, State, Zip Code

(618) 382-8911 x 240

Telephone Number

(618) 384-7184

Alternate Telephone Number

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- Roy Kissel (Chairman) Greg Bisch Greg Hanisch Chris James Jim Totten Ron Wooten Gerald York



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A list of all communities to be served by the proposed 9-1-1 system. Please include the name of community and official mailing address including street address, city and zip code.

City, Town or Village	Street Address, City, Zip Code
Burnt Prairie, Village of	PO Box 48, 338 Main Street, Burnt Prairie, Illinois 62920
Carmi, City of	225 E. Main Street, Carmi, Illinois 62821
Crossville, Village of	PO Box 309, 105 W. Main Street, Crossville, Illinois 62827
Enfield, Village of	PO Box 99, 115 E. Main Street, Enfield, Illinois 62835
Grayville, City of	122 S. Court Street, Grayville, Illinois 62844
Maunie, Village of	PO Box 9, 328 Sheridan Street, Maunie, Illinois 62861
Mill Shoals, Village of	PO Box 706, 603 East Street, Mill Shoals, Illinois 62862
Norris City, Village of	PO Box 280, 103 E. Main Street, Norris City, Illinois 62869
Springerton, Village of	PO Box 6, 121 S. Main Street, Springerton, Illinois 62887

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White County 9-1-1 System Modification Summary

RE: ICC Docket Number 98-0634

Since 1999, the White County Emergency Telephone System (WCETSB) has been providing enhanced landline (wireline) 911 services to the residents of White County, Illinois by way of two Public Safety Answering Points (PSAPs). The primary PSAP was established at the Illinois State Police District #19 Headquarters, located just outside the City of Carmi, Illinois. The secondary PSAP was established at the Grayville Police Department in Grayville, Illinois. In 2005, the primary PSAP was relocated to the City/County Dispatch facility with the White County Sheriff's Department as granted by Docket Number 05-0725.

As with many other public agencies, the White County E-9-1-1 System has experienced a dramatic reduction in revenue as the public continues to opt for cellular only telephone service and continue to drop the use of landline phones. In an effort to be able to maintain the system, the White County Emergency Telephone System Board has decided to close its secondary/backup PSAP located at the Grayville Police Department in Grayville, Illinois. The White County Emergency Telephone System Board has requested, and received confirmation from the Wabash Emergency Telephone System Board to act as the Backup PSAP for White County. This change will save the White County E9-1-1 System approximately \$16,000.00 annually.

Both the White County E9-1-1 System and the Wabash County E9-1-1 System have the same primary telephone company, Verizon, and operate off the same selective router in Olney, Illinois. Both systems also utilize the same CAD vendor, EmergiTech, which allows for ease of call handling if in which case a dispatcher from White County would need to be sent to Wabash County E9-1-1 system for assistance, as outlined in the Backup Agreement for Call Handling (See attached Exhibit 4).

Wabash County E9-1-1 will be able to process all calls in case of call overflow. Additionally, calls may and have been in the past, transferred to and in between the two agencies. White County E9-1-1 has occasionally received wireless 9-1-1 misrouted calls and has worked well with bringing Wabash County E9-1-1 into the call for appropriate completion. Both agencies will be able to give pre-arrival care that is approved by IDPH as they currently do now, and transfer the call, if needed, to the appropriate agency.

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The White County E9-1-1 daily download data would be incorporated into the daily download received by the Wabash County E9-1-1 System from Verizon, to be maintained on a daily basis.

The change of the Backup PSAP from the Grayville Police Department to the Wabash County E9-1-1 System would not affect the White County E9-1-1 System Boundaries, participants, agencies or call handling agreements.

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SYSTEM MAPS

EXHIBIT 1: Boundaries of the Proposed System

The boundaries of the proposed (modified) system will remain as submitted with our initial final plan. RE: ICC Docket #98-0634.

EXHIBIT 2: Jurisdictional Boundaries of the System/Adjacent Agencies

The boundaries of the proposed (modified) system will remain as submitted with our initial final plan. RE: ICC Docket #98-0634

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ADJACENT AGENCY LISTING

<u>AGENCY</u>	<u>STREET ADDRESS, CITY, ZIP CODE</u>	<u>TELEPHONE NUMBER</u>
EDWARDS COUNTY SHERIFF'S DEPARTMENT	50 East Main Street, Albion, IL 62806	(618) 445-2721
GALLATIN COUNTY 911	9200 Duncan Lane, Shawneetown, IL 62984	(618) 252-8661
GALLATIN COUNTY SHERIFF'S DEPARTMENT	Lincoln Blvd., Shawneetown, IL 62984	(618) 269-3137
GHOLSON AMBULANCE SERVICE	500 S. Washington, McLeansboro, IL 62859	(618) 643-2321
HAMILTON COUNTY SHERIFF'S DEPARTMENT	100 South Jackson, McLeansboro, IL 62859	(618) 643-2511
HARRE HAMILTON AMBULANCE SERVICE	310 W. Randolph, McLeansboro, IL 62859	(618) 643-2011
MCLEANSBORO FIRE DEPARTMENT	102 West Main Street, McLeansboro, IL 62859	(618) 643-2233
MILLER AMBULANCE SERVICE	P. O. Box 28, Harrisburg, IL 62946	(618) 273-3491
NEW HAVEN FIRE DEPARTMENT	143 Ford Street, New Haven, IL 62867	(618) 252-8661
NEW HAVEN FIRST RESPONDERS	143 Ford Street, New Haven, IL 62867	(618) 252-8661
OMAHA FIRE & RESCUE	Main Street, Omaha, IL 62871	(618) 252-8661
WABASH COUNTY SHERIFF'S DEPARTMENT	120 East 4th Street, Mt. Carmel, IL 62863	(618) 262-4186
WABASH GENERAL AMBULANCE SERVICE	930 N. Market Street, Mt. Carmel, IL 62863	(618) 262-4571
WAYNE COUNTY AMBULANCE SERVICE	501 S. W. 7th Street, Fairfield, IL 62837	(618) 842-9121
WAYNE COUNTY SHERIFF'S DEPARTMENT	305 East Court Street, Fairfield, IL 62837	(618) 842-6631

SYSTEM PARTICIPANTS LISTING

<u>Check Appropriate Box</u>							
System Participants	Street Address, City, Zip Code	Administrative	Approximate				
		Telephone No.	Population	Land Area	Dispatch	Transfer	Call Relay
CARMI FIRE DEPARTMENT	501 S. Third Street, Carmi, IL 62821	(618) 382-4892	7,000	216 sq mi	X		
CARMI POLICE DEPARTMENT	108 N. Main Cross, Carmi, IL 62821	(618) 382-4635	5,500	2.8 sq mi	X		
CROSSVILLE ESDA	103 W. Main Street, Crossville, IL 62827	(618) 966-2237	800	.65 sq mi	X		
CROSSVILLE FIRE DEPARTMENT	103 W. Main Street, Crossville, IL 62827	(618) 966-2237	1,200	75 sq mi	X		
CROSSVILLE POLICE DEPARTMENT	103 W. Main Street, Crossville, IL 62827	(618) 966-2237	800	.65 sq mi	X		
CROSSVILLE 1ST RESPONDERS	103 W. Main Street, Crossville, IL 62827	(618) 966-2237	1200	75 sq mi	X		
ENFIELD 1ST RESPONDERS	115 E. Main Street, Enfield IL 62835	(618) 963-2222	1,100	48 sq mi	X		
ENFIELD FIRE PROTECTION DISTRICT	201 W. Main Street, Enfield IL 62835	(618) 963-2696	1,100	60 sq mi	X		
ENFIELD POLICE DEPARTMENT	115 E. Main Street, Enfield, IL 62835	(618) 963-2222	700	1.1 sq mi	X		
FAIRFIELD RURAL FIRE PROTECTION	912 Loy Street, Mill Shoals, IL 62862	(618) 842-6120	500	21 sq mi			X
GRAYVILLE AMBULANCE SERVICE	101 S. Main Street, Grayville, IL 62844	(618) 375-2341	4,000	6.5 sq mi	X		
GRAYVILLE POLICE DEPARTMENT	101 S. Main Street Grayville, IL 62844	(618) 375-2341	2,000	1.5 sq mi	X		
ILLINOIS STATE POLICE DISTRICT #19	919 IL Highway 14, Carmi, IL 62821	(618) 382-4606	15,200	502 sq mi	X		
LITTLE WABASH FIRE PROTECTION DIST	110 Sparton Street, Grayville, IL 62844	(618) 375-7357	3,000	34 sq mi	X		
NORRIS CITY COMMUNITY AMBULANCE	211 E. Main Street, Norris City, IL 62869	(618) 378-2112	4,000	100 sq mi	X		
NORRIS CITY FIRE PROTECTION DIST	102 E. Wabash Street, Norris City IL 62869	(618) 378-3100	4,000	87 sq mi	X		
NORRIS CITY POLICE DEPARTMENT	103 E. Main Street, Norris City, IL 62869	(618) 378-3900	1,100	1.2 sq mi	X		
WHITE COUNTY AMBULANCE SERVICE	314 E. Cherry Street, Carmi, IL 62821	(618) 382-2604	15,200	337 sq mi	X		
WHITE COUNTY ESDA	2230 County Road 1975 East, Grayville, IL 62844	(618) 375-7413	15,200	502 sq mi	X		
WHITE COUNTY SHERIFF'S DEPARTMENT	108 N. Main Cross, Carmi, IL 62821	(618) 382-5321	15,200	502 sq mi	X		

AGREEMENT FOR BACK-UP PSAP CALL HANDLING

THIS AGREEMENT made and entered into this 14th day of September 2009, by and between the White County Emergency Telephone System Board, and the Wabash County Emergency Telephone System Board.

WITNESSETH:

WHEREAS, the White County Emergency Telephone System Board (hereinafter referred to as White County ETSB) has been created under the terms of the Illinois Emergency Telephone System Act, 50 ILCS 750/1 et. seq. by the County of White;

WHEREAS, the Wabash County Emergency Telephone System Board (hereinafter referred to as Wabash County ETSB) has been created under the terms of the Illinois Emergency Telephone System Act, 50 ILCS 750/1 et. seq. by the County of White;

WHEREAS, the White County Emergency Telephone System Board was given authority to operate a 9-1-1 Emergency Telephone Number System per Docket # 98-0634; and

WHEREAS, the Wabash County Emergency Telephone System Board was given authority to operate a 9-1-1 Emergency Telephone Number System per Docket #00-738; and

WHEREAS, the White County ETSB and Wabash County ETSB operate out of public safety answering points within the terms of the Illinois Emergency Telephone System Act, 50 ILCS 750/1 et. seq.; and

WHEREAS, the White County ETSB wishes to enter into an agreement with the Wabash County ETSB whereby the Wabash County 911 System provides backup service for E-911 calls directed to White County.

NOW, THEREFORE, in consideration of mutual promises and undertakings hereof contained, the parties freely and voluntarily agree as follows:

1. The Wabash County 911 System will serve as a backup to the White County 911 System observing all rules and regulations set forth by the Illinois Commerce Commission governing operations of an E-911 emergency answering system.
2. White County ETSB shall, at it's expense:
 - a. Coordinate with the Wabash County ETSB to establish call handling procedures between the two entities.
 - b. In the event of a system outage for more than two hours:
 - i. White County will send a dispatcher to Wabash County to assist with call-taking and/or;

- ii. Reimburse Wabash County for overtime expenses to bring in extra staff to assist with additional call taking.

MODIFICATION:

No modification of this agreement shall be effective unless in writing and approved by the governing boards of each party.

TERM:

This Agreement shall be effective for a term of two (2) years from the date of this Agreement. This Agreement shall renew automatically on the same provisions for successive two (2) year terms unless either party gives notice of its intent not to renew this Agreement. Said notice of a party's intent not to renew this Agreement shall be in writing and delivered to the other party by certified mail and shall terminate six (6) months from the date of receipt of said certified mail notice.

RIGHTS UPON TERMINATION:

If this Agreement is terminated by either party or either party elects not to renew this Agreement at the end of its term, the White County ETSB shall recover any hardware or communications equipment provided to the Wabash County ETSB.

INDEMNIFICATION:

Each party shall indemnify and hold the other party harmless for damages, including attorney's fees and costs, that the other party incurs as a result of this party's negligence.

EFFECTIVENESS:

This Agreement shall be in full force and effect after its approval by each party's governing body and execution by each party's authorized officers.

WHEREFORE, the parties hereto have caused this "Agreement for Back-up PSAP Call HANDLING" to be executed on the date and year set forth above.

White County ETSB

By: Roy A. Kissel
Roy Kissel, Chairman

9-14-09
Date

Wabash County ETSB

By: Charles K. Sanders
Charles Sanders, Chairman

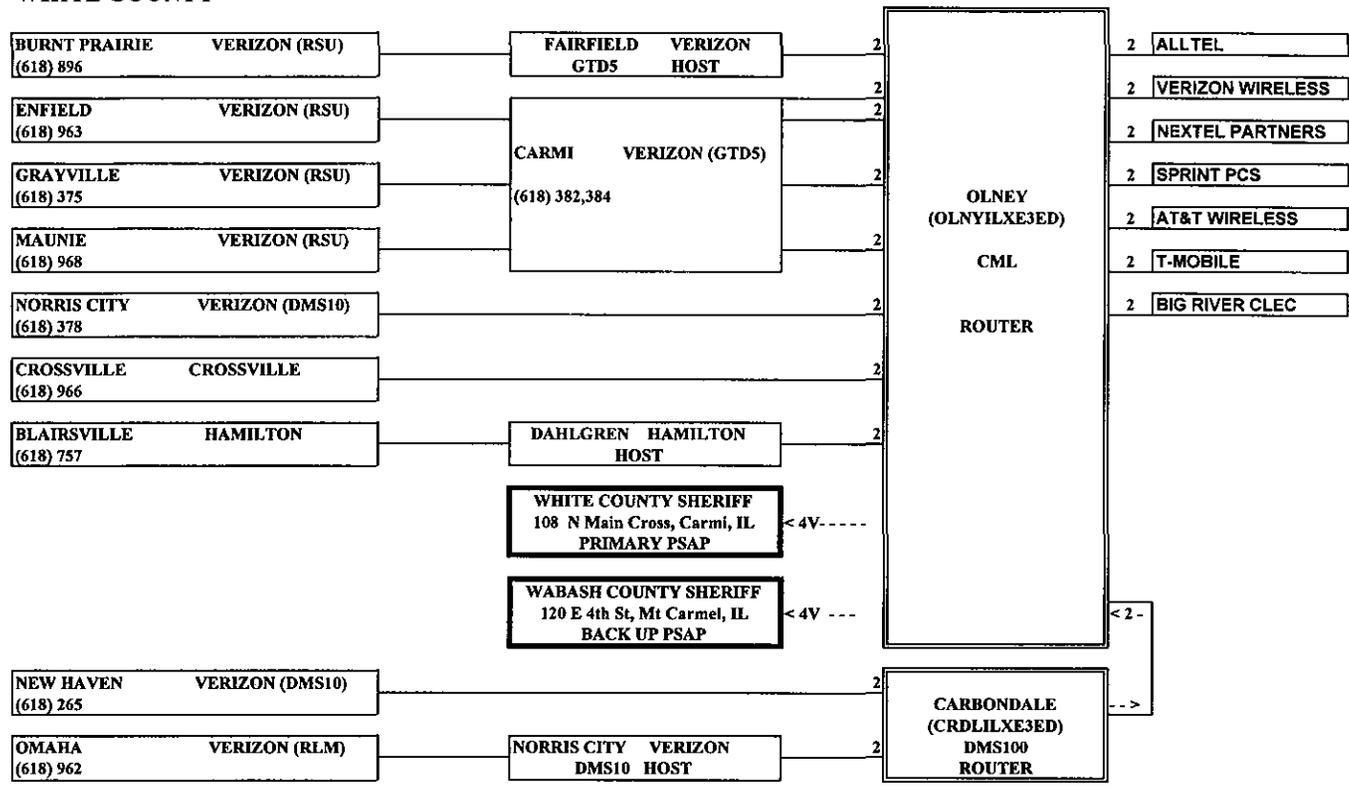
9-9-2009
Date



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WHITE COUNTY



VERIZON PROPRIETARY INFORMATION ONLY RELEASEABLE TO ETSB OFFICIALS AND ILLINOIS COMMERCE COMMISSION.
09/02/2009 - Updated diagram for ICC modification.

BOARD MEMBERS

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