

**Illinois Commerce Commission  
Docket No. 08-0569  
Attorney General's Data Request 8.6**

**Request:**

State the upload and download speeds (kbps or megabits per second (mbps)) of the high speed Internet service available in each exchange in the Greater Illinois area, specifying the facilities or technology associated with each speed.

**Response:**

The current upload and download speeds of high speed Internet service available in each exchange in the Greater Illinois area are available at the following website:

<http://www.att.com/u-verse/explore/internet-landing.jsp?wtSlotClick=1-00295T-0-2>

Other information on the high speed Internet service plans offered is located at the following website:

<http://www.att.com/gen/general?pid=10891>

**Witness Responsible:** W. Karl Wardin



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## AT&T U-verse High Speed Internet

AT&T U-verse High Speed Internet provides the security, protection, and amazing speed you deserve, along with built-in wireless home networking. All with no contract term to sign.

[Top reasons to switch to AT&T U-verse](#)



### Plan Comparison

Ideal for:	Express	Pro	Elite	Max	Max18
	Starting at \$25	Starting at \$30	Starting at \$35	Starting at \$55	Starting at \$65
Downstream Speed	Up to 1.5 Mbps	Up to 3 Mbps	Up to 6 Mbps	Up to 12 Mbps	Up to 18 Mbps
Emailing	✓	✓	✓	✓	✓
Downloading Music	✓	✓	✓	✓	✓
Sharing Photos		✓	✓	✓	✓
Internet gaming			✓	✓	✓
Online Conferencing			✓	✓	✓
Watching TV / Video Clips				✓	✓
Emailing / Uploading Files				✓	✓
Downloading Movies					✓
Streaming Video / Video Conferencing					✓

### Stay connected at home and on the go

- Built-in wireless home networking—included with your service.\* Our Residential Gateway is powerful enough to eliminate wireless dead spots and safeguard against outside access of your Internet connection. Also includes four Ethernet ports for wired LAN connections.
- AT&T Wi-Fi—email, watch streaming video, listen to music, and much more—all on the go. Access to the nation's largest Wi-Fi network(1), including Starbucks(2), is included with your AT&T Internet Service. To locate thousands of hotspots nationwide, visit [attwifi.com](#).

### Better Communication

- AT&T Mail Plus at no extra cost with virtually unlimited storage, 10 additional email accounts, POP access, and email forwarding
- AT&T Messenger with high-quality video and Enhanced Voice Communication that allows new voice-centric features such as call logs and voice mail

### More Convenience

- Personalized AT&T home page and customized browser
- Photo storage with Flickr™
- Seamless transition from your old Internet service with email forwarding and address-change notification

- Unlimited nationwide dial-up internet access for away from home use
- Check out AT&T ConnectTech<sup>SM</sup> for more extensive computer/home network installation and maintenance options.  
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**Added Security**

- Protect your email account with anti-virus software, SpamGuard, and Address Guard<sup>TM</sup>
- Keep annoying ads at bay with pop-up blocker

- Shield your computer from unauthorized access with Firewall software
- Customize your preferences with Parental Controls

**Learn more:**

- [AT&T U-verse Residential Gateway](#)
- [Installation and equipment](#)
- [Safety and security](#)
- [Storage and convenience](#)
- [Minimum System Requirements](#)
- [AT&T Online Protection Parental Controls \(PDF format\)](#)
- [AT&T U-verse User Guides](#)

\* Wireless networking may require adapter purchased separately. (1) Based on non-municipal hotspots. Wi-Fi Hotspot Marketplace Scan prepared by Businessedge Solutions, Inc. June 2007. (2) Wi-Fi at Starbucks available at U.S. company-operated Starbucks locations equipped with a hotspot. Starbucks is a registered trademark of Starbucks U.S. Brands, LLC.

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Geographic and service restrictions apply to AT&T U-verse(SM) services. Check to see if you qualify.

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## Compare Plans - AT&T High Speed Internet

Compare DSL plans without local phone service

	Great Deal <b>DSL Elite</b>	Great Deal <b>DSL Pro</b>	<b>DSL Express</b>	<b>DSL Basic</b>
<b>Plan Details</b>				
<b>Monthly Price*</b>	<b>\$35.00</b>	<b>\$30.00</b>	<b>\$25.00</b>	<b>\$19.95</b>
<b>Term Commitment</b>	No Term	No Term	No Term	No Term
<b>Plan Type</b>	For new or existing AT&T Home Phone customers	For new or existing AT&T Home Phone customers	For new or existing AT&T Home Phone customers	For new or existing AT&T Home Phone customers
<b>Special Offers</b>	<b>\$19.95 bill credit for 3 months*</b> + Free Gateway OR Free Modem* + AT&T Wi-Fi Included*	<b>\$19.95 bill credit for 3 months*</b> + Free Gateway OR Free Modem* + AT&T Wi-Fi Included*	<b>\$19.95 bill credit for 3 months*</b> + AT&T Wi-Fi Included*	<b>3 months FREE*</b> + AT&T Wi-Fi Included*
<b>Speed</b>	 <b>FASTEST</b>	 <b>FASTER</b>	 <b>FAST</b>	 <b>STANDARD</b>
<ul style="list-style-type: none"> <li>■ <b>Downstream</b></li> <li>■ <b>Upstream</b></li> </ul>	Up to 6.0 Mbps Up to 768 Kbps	Up to 3.0 Mbps Up to 512 Kbps	Up to 1.5 Mbps Up to 384 Kbps	Up to 768 Kbps Up to 384 Kbps
<b>Plan Features</b>				
<b>AT&amp;T Internet Security Suite – powered by McAfee</b> <ul style="list-style-type: none"> <li>■ Anti-virus</li> <li>■ Anti-spyware</li> <li>■ Anti-phishing</li> <li>■ Firewall Protection</li> <li>■ QuickClean</li> <li>🔗 <a href="#">Learn more</a></li> </ul>	Included (Valued at \$69.99—based on MRP)	Included (Valued at \$69.99—based on MRP)	Included (Valued at \$69.99—based on MRP)	Included (Valued at \$69.99—based on MRP)
<b>Email Addresses</b>	11 email accounts	11 email accounts	11 email accounts	11 email accounts
<b>Email Box Size</b>	Virtually unlimited	Virtually unlimited	Virtually unlimited	Virtually unlimited
<b>Online photo and video storage</b>	Yes	Yes	Yes	Yes
<b>Web-based Mail</b> (read email from any computer with Internet access)	Yes	Yes	Yes	Yes
<b>Dial-up Account</b>	Yes	Yes	Yes	Yes
<b>Equipment and Other</b>				
<b>Modem</b>	\$62.05 - Free after rebate, online offer only*	\$62.05 - Free after rebate, online offer only*	\$62.05	\$62.05
<b>AT&amp;T Wireless Gateway</b> (wireless router with built-in modem)	\$87.05 - Free after rebate, online offer only*	\$87.05 - Free after rebate, online offer only*	\$87.05	\$87.05
<b>24/7 Customer Service</b>	Yes	Yes	Yes	Yes

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\*View AT&T High Speed Internet offer disclaimers.