

FORMAL COMPLAINT

Illinois Commerce Commission  
527 E. Capitol Avenue  
Springfield, Illinois 62701

MARY Watters  
RE: Informal Complaint  
# 2009-12766 Utility of Record  
PEOPLES GAS.

CHIEF CLERK'S OFFICE  
SEP - 3 AM 10:21  
MS  
ILLINOIS  
COMMERCE COMMISSION

Regarding a complaint by (Person making the complaint): VALENTINA TAYLOR

Against (Utility name): PEOPLES GAS.

As to (Reason for complaint) PEOPLES GAS. IS REQUESTING THAT I VALENTINA TAYLOR IS AND WILL STAY RESPONSIBLE FOR DELINQUENT GAS BILL ON THE FIRST UNIT FL. AT SAME TIME I HAVE MY OWN BILL TO PAY!!

in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 1117 SOUTH RICHMOND ST. FLOOR: 2

The service address that I am complaining about is 1117 SOUTH RICHMOND ST. FLOOR: 1

My home telephone is (773) 826-1770

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at (773) 826 1770

My e-mail address is \_\_\_\_\_ I will accept documents by electronic means (e-mail)  Yes  No

(Full name of utility company) PEOPLES GAS. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.  
83-IL Adm Part 280.50(a), 280.70(a)

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?  Yes  No

Has your complaint filed with that office been closed?  Yes  No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1.) "ON JANUARY 7TH/08" THEIR WAS AN AGREEMENT, WITH THE UNDERSIGNED RESIDENTS NAME MIKENA TAYLOR THAT APPLIED FOR SERVICE, AT 1117 SOUTH RICHMOND - 1ST FL. THE SERVICE REPRESENTATIVE ADVISED HER TO FAX OVER HER "RENTAL LEASE". THE RESIDENT THEN FAXED OVER HER "RENTAL LEASE" TO PEOPLE'S GAS. THEY REFUSE TO ACCEPT  
2.) → When I ASK why, The Representative stated that they refused to ACCEPT HER CREDIT, BUT AT SAME TIME PROVIDED MIKENA TAYLOR WITH GAS SERVICE PREVIOUSLY AT < SERVICE ADDRESS: 7047 S EGGLISTON AVE FL. 1 09/30/08 AMOUNT DUE 509.26 >

Please clearly state what you want the Commission to do in this case:

THAT THEY HONOR MY SELF, VALENTINA TAYLOR WITH MY OWN PAYMENT ACCT. # 8500047573105 THAT IS UP TO DATE AS TODAY. IN APT. 1117 SOUTH RICHMOND 2ND FLOOR AND TO ALLOW THE NEW TENETS ON THE FIRST FLOOR TO PAY THEIR BACK OCT BILL ON A PAYMENT PLAN.

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: 9/7/09 September 7th 2009 (Month, Day, year)

Complainant's Signature: Valentina Taylor

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

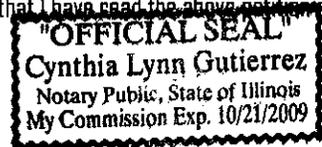
When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Valentina Taylor, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

VALENTINA TAYLOR Complainant's Signature



Subscribed and sworn/affirmed to before me on (month, day, year) 8 29, 2009.

Cynthia Lynn Gutierrez Signature, Notary Public, Illinois

(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.